**OGP Annual Summit Commitment Template**

It would be most helpful to us to have a brief description of all national commitments in the form below. This will ensure we accurately and clearly represent the commitment that your government had made in any final documents arising from the summit.

COUNTRY

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| **LITHUANIA** |

TITLE OF COMMITMENT

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| **Continiously improve public services for citizens using new technologies, best management and good governance practice** |

DESCRIPTION (up to 200 words)

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| The Government focuses on three main areas :   1. **ensuring the openness of public administration processes by implementing two projects:**  * E-Gate which acts as a platform of data exchange among information systems of public institutions; * E-Delivery which implements a principle of “one window” in providing public services for the citizens and companies; * improvements will be finalized by the end of 2014.  1. **making the services easily accessible and presented to the public in a convenient manner by:**  * increasing e-services provided to the citizens and companies. In 2011 a level of e-services accounted for 81.5 per cent of the total public services; in 2012 – 87 per cent. * finalizing a project “Creating and implementing a centralised public and administrative services sytem using “one window” principle by the end of 2014.”  1. **encouraging innovative approach in public administration:**  * an information system for electronic signing of Government decisions (ELPAS) has been successfully running since 2012. This system is designed for electronic signing of Government acts, resolutions and Prime Minister’s decrees, as well as for their registration, and placement in the Official Journal, also for sending draft legislation to the national Parliament and President’s office. The system helps civil service to be more efficient in terms of time and human resources, and ensures promptness and security in the delivery of the documents to relevant institutions. * implemented successful projects in Lithuania include: Tax Authority Information System with on-line tax declaration, On-line Reporting to the Police and further computerized case investigation, National Social Security Benefits System, Registry of Real Estate Property, etc. |