

Open
Government
Partnership



3RD NATIONAL ACTION PLAN ON OPEN GOVERNMENT

2016 - 2018

Project team coordinating the participation of Greece
in the Open Government Partnership Initiative

July 2016



Ministry of Interior and
Administrative Reconstruction

Alternate Minister of Interior & Administrative Reconstruction, Christophoros Vernardakis

Greece remains firmly committed to the principles, values and objectives of open government, a strategy that is reflected through its active participation in the Open Government Partnership and is culminated in drafting and submitting the National Action Plan for the period 2016-2018

The 3rd National Action Plan, a result of wide consultation and deliberation processes, includes a set of commitments, set in pillars which further promote transparent and open government, accessible to all citizens. Those commitments, deriving from Administrative Reform, Education, Economy, Culture, Education, Justice are a part of the on-going national policy of administrative reconstruction, ensuring that open government, transparency, participation and accountability remain at the center of any relevant action and initiative. In parallel, for the first time in the National Action Plan, special importance is attributed to further promote open governance at local level, by integrating commitments at regional and local level, where there is a direct relationship between citizens and public administration.

Within this framework, the commitments of the period 2016-2018 constitute goals for direct and functional changes to establish a revamped relationship between citizens and the State, thus creating all necessary conditions for their successful implementation, in close cooperation with public sector entities and Civil Societies Organizations.

Secretary General for Administrative Reconstruction – Dimitris Tsoukalas

The commitments relating to the Public Administration are horizontal in nature and aimed at implementation of the Declaration on Open Governance for the Implementation of Sustainable Development Goals.

The adoption of measures and arrangements based on the principles and tools of Open Government strengthen the building of effective institutions and the provision of quality and effective services to citizens. A Framework – Law for Open Government is a high priority and in addition to the other commitments, guarantees a public sector more transparent and more accessible for everyone.

The importance of the commitments relating to administrative reform and public administration as a whole lies in the horizontal and integrated application at any Public Service/Entity. In particular the introduction of digital organizational charts to inform citizens on how the public services are structured and operate, and the introduction of Guides and standardization of services, are innovative and breakthrough actions in the operation of public administration in Greece.

By establishing a Working Group to monitor and improve the effectiveness of openness policies in public administration, an institutional tool is introduced, in order to promote the Open Government Agenda, which is crucial and essential for the implementation of administrative reform for Sustainable Development.

Editing Team

The members of the editing team are members of the Project Team for Open Government ([ΨΒΔ2465ΦΘΕ-Θ2Η](#)), which operates under the coordination of the national representative to the OGP, with responsibilities relating to the writing and implementation of the 3rd National Action Plan 2016-2018 and in general to promote open government policies to the central government, the local authorities and the Greek Parliament, in cooperation with the bodies and organizations of civil society.

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**Ministerio de Modernización
Presidencia de la Nación**

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I. Introduction

Over the years, the core values and principles of Open Governance constitute the main priority governing the strategy and goals not only of the Ministry of Interior and Administrative Reconstruction but also of the Greek Government as a whole. Openness, participation and accountability represent fundamental principles, which constitute the cornerstone of drafting and implementing national policies

At the top of this explicit and clear commitment on exercising responsible open government policies lies the active and continuous, since 2012, participation of our country in the international cooperative initiative of Open Government Partnership (OGP) and the adoption of its values, through drafting and implementing National Action Plans for Open Governance.

At present, we completed the drafting of the 3rd National Action Plan (NAP) on Open Governance covering the period 2016 (2nd semester) – 2018 (1st semester). The central pillar on which the new action plan was developed was the adoption of an open, innovative procedure for its “co-creation”, through a structured, cooperative process of consultation between public administration entities and Civil Society Organizations.

Communication channels and cooperative procedures undertaken in close collaboration with Civil Society Organizations brought into the surface specific policy areas in which open governance constitutes the main prerequisite to essentially boost accountability, integrity and citizens’ participation. By using both the expertise of the OGP Support Unit as well as of other OGP member countries, we cultivated an open procedure so as the new NAP to be the result of an open and collective effort both by the public administration and citizens

Those procedures led to the adoption of an action plan with specific, measurable, time-bound, achievable and realistic commitments. Those commitments respond to the demands of the civil society, as arisen by the afore-mentioned wide consultation process and the public sector entities are called to implement them in time. Those commitments are part of the continuously evolving policy regarding administrative reconstruction, by safeguarding that open governance, transparency, participation and accountability are at the heart of each action and initiative.

It is highlighted that, for the very first time in the Greek NAP, special attention is paid to the establishment of open governance at local level, by integrating specific commitments at regional level where the citizens’ – public administration relationship is stronger. In parallel, the current NAP includes commitments introduced by the Hellenic Parliament.

The participation in the OGP initiative through the new NAP constitutes an additional opportunity to activate an area of continuous consultation and cooperation with the civil society, so as to enable its active participation in monitoring the implementation of the commitments on open governance. Through participating and submitting proposals, citizens acquire genuine power and open governance principles are set in practice, thus establishing a strong bond of trust between the Civil Society and the State

Main features of the management model of the action plan:

The designated representative of the country in OGP coordinates the promotion of the national policy of open government and the implementation of the national Action Plan.

An important prerequisite to achieve the objectives of the national Action Plan is the adoption of a uniform management model for its implementation. The aim is to monitor and

coordinate the implementation of each commitment in order to meet the timetable and update or amend commitments undertaken, where appropriate.

The Ministry of Interior and Administrative Reconstruction is responsible for the coordination and monitoring of the implementation of the commitments included in the NAP. However, in order to achieve the optimum coordination of all action among various competent entities of the public sector, a central steering team is established¹, with the aim to coordinate the participation of the Country to the OGP initiatives, having the following responsibilities:

- to draft and monitor the implementation of the NAP, as well as update its commitments,
- to cooperate with entities of the public sector which have undertaken specific commitments,
- to cooperate, interact, and consult with Civil Society Organizations in the field of Open Governance,
- to cooperate with Greek and foreign academic and research institutions, as well as international organizations and institutions in the fields of open governance and fight against corruption,
- to cooperate with the designated OGP representative, towards ensuring the fulfillment of obligations under the framework of the OGP initiative and
- to represent Greece in OGP actions, upon the consent of the designated OGP representative.

II. Commitments of the 2nd National Action Plan: Results

The Greek Action Plan for 2014-2016 was completed with relevant success. It was an ambitious action plan which could not be fully developed due to the consequences of the global financial crisis. The Greek debt crisis and the resulting government instability stalled implementation of the Greek action plan. The Greek debt crisis continues to affect political stability with multiple cabinet reshuffles, the election, resignation, and reelection of the Prime Minister, and snap elections taking place during the implementation period. All non-debt-related domestic reforms have been postponed and the government has not been able to fully engage in OGP activities.

Based on the commitments that were made and the acceleration caused by the intermediate evaluation by the independent auditor (OGP - IRM) in January 2016, the results of implementation of the commitments are considered satisfactory. Several of the commitments were met, some were transferred to the new Action Plan 2016-2018, while some were abandoned due to changed political priorities.

In the table below is presented the final state of the commitments with quotes to relevant legislative initiatives and relevant information

¹ Through the respective decision of the alternate Minister of Interior and Administrative Reconstruction (No . 19451/12.7.2016, ADA: [ΨΒΑ2465ΦΘΕ-02Η](#))

Assessment of Progress per Commitment

Theme	Commitment	Fulfilled (YES, NO, PARTLY)	Legislation	Available Information
Theme 1: Boosting Public Participation	1.1. Transparency Program Upgrade	YES	https://diavgeia.gov.gr/legislation	https://diavgeia.gov.gr/
	1.2. Public Participation in Decision Making	NO	There weren't implemented the legislative improvements proposed by the action plan for the strengthening of the consultation process through opengov	http://www.opengov.gr/
Theme 2: Open Government Data	2.1. Public Sector Information (PSI) Directive on Reuse of Data	YES	Law 4305/2014 Open disposal and re-use of documents, information and public data, modification of l. 3448/2006 (A 57), adapting national legislation to the Directive 2013/37 / EU of the European Parliament and of the Council, further strengthening transparency, regulation of matters Introductory Contest E.S.D.D.A. and other provisions.	https://diavgeia.gov.gr/blog/wp-content/uploads/2014/11/nomos-4305-2014-anoixtadedomena-klp.pdf
	2.2. Regulatory Amendments on Open Data	YES	Law 4305/2014	https://diavgeia.gov.gr/blog/wp-content/uploads/2014/11/nomos-4305-2014-anoixtadedomena-klp.pdf
	2.3. Central Open	YES	Law 4305/2014	http://data.go

	Data Platform			v.gr/
	2.4. Open Geospatial Data	NO	It was not reached due to failure of coordination of stakeholders	
	2.5. Open Cultural Data	NO	It was not reached due to failure of coordination of stakeholders	
	2.6. Open Data for Offshore Companies	NO	Not implemented because of the failure to legally define the concept of the offshore company	
	2.7. Open Public Sector Datasets			
	2.7.1. Taxation datasets	PARTLY	<p>Not implemented:</p> <p>a) Public budget Breakdown b) Statistical Data on financial crime</p> <p>c) Statistical Data for VAT and capital taxes</p> <p>Implemented</p> <p>a) Statistical data of Tax Offices audits</p> <p>b) Amount of tax controls and infringements with geographical distribution</p>	<p>http://www.publicrevenue.gr/kpi/,</p> <p>http://www.publicrevenue.gr/kpi/publicreport/2015/18/0000/</p> <p>http://www.publicrevenue.gr/kpi/publictarget/2014/3/</p>

	2.7.2. Public procurement datasets	PARTLY	<p>Not Implemented:</p> <p>Open Data from the Central Registry for Public Procurements (ΚΗΜΔΗΣ)</p> <p>Implemented:</p> <p>Open Data for the Public Projects and State Aid financed by the EU Structural and Investment Funds</p>	<p>http://www.eprocurement.gov.gr/webcenter/faces/oracle/webcenter/page/scopedMD/sd0cb90ef26cf470399d51561ceff660f/Page142.jsp?wc.contextURL=/spaces/prod_ministry&adf.ctrl-state=i4xthy40b4&afrLoop=2093324258079296#%2Foracle%2Fwebcenter%2Fpage%2FscopedMD%2Fsd0cb90ef26cf470399d51561ceff660f%2FPage219.jspx%40%3Fwc.contextURL%3D%2Fspaces%2Fprod_ministry%26_adf.ctrl-state%3Dazf4i7si64</p> <p>http://anaptyxi.gov.gr/GetData.ashx?queryType=projects</p>
	2.7.3. Commerce datasets	PARTLY	<p>School Fees Observatory</p> <p>Business Registry</p>	<p>http://app.gge.gov.gr/</p> <p>http://www.b</p>

				businessportal.gr/search_auto.php
Theme 3: Integrity and Accountability				
	3.1. Open Public Sector Job Posts	NO		
	3.2. Public Administration Organizational Chart	NO		
	3.3. Open Government Policy	PARTLY	Establishment of a Unit for Transparency, Open Governance and Innovation in the Ministry of Interior and Public Administration	
	3.4. Strategic Alliance Against Corruption	NO		
Theme 4: Open Parliament Commitments				
	4.1. Track Changes on Bills	PARTLY	No track changes on bills implementation. There is a static view of the legislative procedure.	http://www.hellenicparliament.gr/NomotHetiko-Ergo/Katatethenta-Nomosxedia
	4.2. "Parliamentary Transparency" Section of Parliament's Website	PARTLY	Not by the Parliament Website but by the private initiative Vouliwatch	http://www.vouliwatch.gr/
	4.3. Parliament Website and New Standards	NO	Not supported well in WEB 2.0 technologies	

	4.4. Open Historical Parliamentary Data	NO	There is an informative catalog implemented	http://catalog.parliament.gr/
	4.5. Parliament Social Media Policy	PARTLY	Only in Twitter	https://twitter.com/pressParliament
	4.6. Online Provision of Exhibitions	NO	There is a static web page	http://foundation.parliament.gr/central.aspx?slid=11114471114316461457651

III. Collaboration and Deliberation Initiatives

On March 29th, 2016 the Launch event on the 3rd NAP was held in [InnovAthens](#). During this event,

- The main conclusions from the implementation of the 2014-2016 action plan (first half) were presented by the representatives of the OGP Independent Review Mechanism.
- Subsequent placements of representatives of political parties were made.
- In the context of break-out sessions which were held with the active participation of representatives of government and civil society, a set of initial proposals² was formed as well as ideas for further discussion and elaboration.

On April 2016, follow –up meetings were held under the coordination of the Ministry, with the participation of CSOs and public administration representatives, with the aim to elaborate on the initial set of ideas of the launch event. As a result of those meetings, seven (7) thematic pillars emerged, that could serve as the main outline describing the sessions of the new NAP. Specifically, those areas are:

- Environment – Energy
- Justice
- Transport- Shipping
- Economy- Development
- Culture – Education
- National Defense
- Administrative Reform (covering also issues of opening-up datasets, consultation process, better legislation and policy implementation)

On April 13th, a meeting was held with the Hellenic Parliament, under the Secretary General of the Hellenic Parliament, in order to further promote our collaboration and plan their participation in the 3rd NAP.

² Accessible at <http://opengov.diavgeia.gov.gr/minadmin/wp-content/uploads/sites/5/2016/04/OGP-2016-03-29-Innovathens-NAPConsultation-Final-1.pdf>

The main ideas developed as a result of the aforementioned collaborative procedures and organized under the seven (7) thematic pillars were put under initial online pre-consultation process during April 25th – May 15th³

The initial ideas and proposals that were formed were put under an open consultation process (25.04.2016 to 15.05.2016), in order to ensure public participation at each stage of the process, especially at the initial stage of formulation. This process has allowed for active participation since the initial stage of the formation of the commitments.

During May 2016, customized meetings were conducted with public administration bodies to specify commitments, in accordance with the needs and demands of civil society. On May, 30th an open conference took place in Thessaloniki, co-organized by the Ministry and the Open Knowledge Foundation Greece. During this conference, the results of all cooperative processes on drafting the NAP were presented. Moreover, there was an effort to further elaborate on specific commitments, through specific sessions⁴.

It is noted that the participation of the Support Unit of the OGP was essential to further promote the finalization of the NAP. In early July, Mr. Alonso Cerdan, Program Manager and Ms Tonusree Basu, program officer of the OGP Support Unit visited Greece and attended a series of meetings with the Hellenic Parliament, various bodies of the Greek public administration and organizations of civil society, in order to provide further information and present best practices and examples.

The commitments of the NAP, were put under public online consultation at opengov.gr from June, 28th 2016 to July, 11th 2016, calling on the social partners and interested parties to participate by submitting proposals, comments and remarks. Comments are accessible at <http://www.opengov.gr/ypes/?ec=131&t=xls>. In parallel, the Hellenic Parliament also set their commitments under open public online consultation⁵

Afterwards, and aiming at the broadest possible consultation, a discussion was held with the standing committees of the Hellenic Parliament. It is noted that it is the first NAP thoroughly discussed in the Hellenic Parliament, which highlights the importance attributed to its implementation by the Hellenic Parliament and the Hellenic Government to its implementation.

³

<http://opengov.diavgeia.gov.gr/minadmin/2016/04/25/%CF%80%CF%81%CE%BF%CF%84%CE%AC%CF%83%CE%B5%CE%B9%CF%82-%CE%B3%CE%B9%CE%B1-%CE%AD%CE%BD%CF%84%CE%B1%CE%BE%CE%B7-%CF%83%CF%84%CE%BF-3%CE%BF-%CE%B5%CE%B8%CE%BD%CE%B9%CE%BA%CF%8C-%CF%83%CF%87%CE%AD%CE%B4/>

⁴ Accessible at <http://ogp.okfn.gr/node/23>

⁵ Available at [http://diafaneia.hellenicparliament.gr/userfiles/c3496c6b-047a-4424-be97-a2a800a3e9df/%CE%A3%CF%87%CE%AD%CE%B4%CE%B9%CE%BF%20%CE%94%CF%81%CE%AC%CF%83%CE%B7%CF%82%202016-%202018%20%CE%B3%CE%B9%CE%B1%20%CF%84%CE%B7%CE%BD%20%CE%91%CE%BD%CE%BF%CE%B9%CF%87%CF%84%CE%AE%20%CE%94%CE%B9%CE%B1%CE%BA%CF%85%CE%B2%CE%AD%CF%81%CE%BD%CE%B7%CF%83%CE%B7%20\(OGP\).pdf](http://diafaneia.hellenicparliament.gr/userfiles/c3496c6b-047a-4424-be97-a2a800a3e9df/%CE%A3%CF%87%CE%AD%CE%B4%CE%B9%CE%BF%20%CE%94%CF%81%CE%AC%CF%83%CE%B7%CF%82%202016-%202018%20%CE%B3%CE%B9%CE%B1%20%CF%84%CE%B7%CE%BD%20%CE%91%CE%BD%CE%BF%CE%B9%CF%87%CF%84%CE%AE%20%CE%94%CE%B9%CE%B1%CE%BA%CF%85%CE%B2%CE%AD%CF%81%CE%BD%CE%B7%CF%83%CE%B7%20(OGP).pdf)

IV. Commitments on open and participatory Government

A. Commitments on Public Administration Reforms

Commitment 1: Framework law on Open & Participative Governance

Context

- In Greece there is no comprehensive legal framework to regulate the open and participative governance, and despite the different actions taken in the past, an integrated strategy and its implementation is still lacking.
- The Clarity program, the Open Consultation and the participation in the Open Government Partnership have already significantly strengthened the functions of openness in the State, but the overall institutional framework remains weak without comprehensive and substantial provisions of a binding nature.
- This is why it is necessary to address these weaknesses by establishing a framework law for regulating and promoting open governance policies

Commitment Description

Drafting and submission of a bill to Parliament for an Open and Participative Governance in view of a comprehensive regulation of the relevant issues and the promotion of the respective policies. In summary, the main regulations which will be included in the bill, among others, are:

- **Public nature of meetings of municipal & regional councils and their committees**, all meetings should be filmed and uploaded on the web sites of Municipalities and Regions.
- **Working Groups of ministries comprising representatives of associations, civil society and stakeholders**, which makes more complete the functioning of each working group as it may be informed on the immediate and real impact of its proposals by the participants themselves.
- **Citizens' information via electronic mail**, this provides comprehensive and substantial information for all matters relating to transactions with the public service, including their respective capabilities and developments on economic and social issues of direct concern to citizens, such as taxation, social security, welfare and solidarity.
- **Interministerial Committee-Group on Open Governance**. Its creation and operation is deemed necessary in order to ensure the institutional and substantial involvement of the Ministry of Administrative Reconstruction and the public sector at large in the question of Open Governance and the fuller participation of Greece in the international organisation Open Government Partnership
- **Openness in the internal procedures of the State**, e.g. personnel mobility, electronic procedure of issuance of acts and documents, with structures and

tools enabling to visualise efficiency, thus reinforcing immediate information and accountability regarding the internal matters of the public sector. Citizens shall be aware of the changes in staff and shall monitor the efficiency of each service in the production of administrative acts.

OGP Values

Access to public information, Accountability, Participation, Technology and Innovation for Transparency

Implementation bodies

Implementation: Ministry of the Interior and Administrative Reform – division of Administrative Reconstruction & e-Government, Alternate Minister for Reform, Deputy Secretary General

Stakeholders:

- All Ministries and the entities of the Public Sector
- Entities and organisations of the civil society, private sector

Objective

The law's objective is to regulate comprehensively and in an integrated manner the establishment and functioning of policies for Open and Participative Governance in the Greek state. In this way the existing tools and possibilities will be interlinked with the ones that will be created in order to reinforce democratic institutions, the accountability of the State, and the participation of citizens in decision-making and implementation processes.

Means for the implementation of the commitment

Legislation for the submission to and adoption by the Parliament, ministerial decisions for the specification of the provisions — institutional, regulatory part.

Enactment and creation of tools for the implementation of the provisions while also utilising the existing stock — technical, operational part.

Milestones – Timescales

Milestone	Completion
1.1. Creation of Law drafting Committee	September 2016
1.2. Finalisation of its work	December 2016
1.3. Voting of the bill by the Parliament	March 2017
1.4. Starting of the procedures provided for by the law	June 2017
1.5 Fully-fledged operation	March 2018

Commitment 2: Participation in the Assessment of the Public Sector – e-goal setting tool & monitoring of the government’s work

Context

- Until now the involvement of citizens in the assessment of services received by the State does not have an institutional nature and is almost non-existent in the functioning of the services/agencies while it is not taken into account when establishing policies on the functioning of the public sector
- Due to this absence citizens have no say on the assessment of the functioning of the services/entities, despite the fact that the latter operate thanks to their taxes. This has created a gap of contact and dialogue with citizens regarding the quality of services provided.
- In addition there is a lack of monitoring of the activities of government bodies and the citizen does not have an institutionalised procedure allowing the assessment of ministers, etc.

Commitment Description

- By virtue of law 4369/2016 the citizens shall be able, through questionnaires and the submission of proposals, to participate in the shaping of the results of the assessment, while at the same time they shall be able to monitor its detailed and visualised results through the e-goal setting tool.
- Each service/entity and in particular those with a strong interaction with citizens shall make available questionnaires and forms for the submission of proposals, while these shall be also available in electronic form on the website of each service/entity.
- Both the results and the preparation of the goal setting through the e-goal electronic platform shall be public and citizens shall be constantly aware of the functioning of services, while being able to formulate proposals.
- This project already implemented through the new NSRF 2014-2020 will be launched as a pilot for the Ministry of the Interior and Administrative Reconstruction and the Ministry of Health, and will be extended to the whole of the public sector.
- Monitoring of the work of the government. All government bodies should provide open data on their activity, and to draw up reports to be published online.

OGP Values

Access to public information, Accountability, Participation, Technology and Innovation for Transparency

Implementation bodies

Implementation: Ministry of the Interior and Administrative Reconstruction – division of Administrative Reconstruction & e- Government, Management Authority of the Operational Program “Reform of the Public Sector”

Alternate Minister for Reform, Deputy Secretary General

Stakeholders:

- Public Administration, all Ministries and all entities of the Public Sector, all government bodies

Objective

The e-goal setting platform shall be implemented as a pilot in specific Ministries such as the Ministry of the Interior and then across the public sector and aims to provide data on the efficiency of the services so that these may substantially assessed and improved.

The assessment produces data which will be accessible to citizens through Internet publication, while citizens shall be able to make their own assessment and suggestions in connection with the procedures of the Hearing Committee, the Service Regulations, the Guides of Services and Procedures.

The results of the assessment co-shaped by both the citizens receiving the services and the civil servants shall be open and shall be used in the preparation of the annual goal-setting and the comparison per year.

In addition to the assessment of the structures of the public administration, the crucial point is the checking and assessment of the executive function, i.e. the Government itself. This will enhance the trust in democratic institutions of governance and strengthen the accountability of government bodies.

Means for the implementation

The legislation framework of law 4369/2016 is sufficient but further specialisation is required through Ministerial Decisions. The technical part of the implementation of the e-goal setting project through the NSRF, needs the participation of the pilot entities, with the coordination of the Deputy Secretary-General of Administrative Reconstruction, through regular meetings.

Milestones - Timescales

Milestone	Completion
2.1. Pilot implementation of e-goal setting	March 2017
2.2. Specialisation of the legislative framework for the participation of the citizens	
2.3. Monitoring of the work of the government, enactment of legislative provision	

Commitment 3: Publicity of Organisational Charts & Entities of the Public Sector

Context

- At present, the organisational charts for each service and entity of the Greek public sector are not publicly accessible at their source. It depends on the willingness of each entity/service to make the organisational chart public and when this is the case, there is no uniformity with full details.
- Up to now, a Register of Services and Entities of the Greek Public Administration has been created by the Ministry of the Interior and Administrative Reconstruction including all the entities and the services but without their organisational charts. Various services and entities have uploaded on their web site the legislative act of their organisational chart, (regulation, ministerial decision)

- The absence of a binding regulation and of a common standard for the publication of organisational charts across the public sector makes it difficult for citizens to communicate with the services. The lack of information contributes to the delay in the provision of the services, creating distortions which do not promote transparency and accountability of the public sector to the citizens.

Commitment Description

- The Greek State will make publicly accessible every organisational chart of all services and entities of the Greek State, through their publication on the website of the relevant services/entities down to the level of department. The publication shall be made based on common standards and shall include details of electronic and phone communication as well as a brief description of competencies and tasks.

OGP Values

Access to public information, Accountability, Technology and Innovation for Transparency

Implementation bodies

Implementation: Ministry of the Interior and Administrative Reform – division of Administrative Reconstruction & e-Government, Alternate Minister for Reform, Deputy Secretary General

Stakeholders:

- all Ministries and entities of the Public Sector (legal bodies of public and private law), Local Government Agencies of first and second degree and their legal entities, through the utilisation of the Register of Services and Entities of the Greek Public Administration of the Ministry of the Interior and Administrative Reconstruction – division of Administrative Reconstruction & e- Government

Objective

This commitment shall allow transparency in the operation of the Public Sector, making the public administration more open, given that all citizens shall be able to have a complete and detailed knowledge of the operation of each service and entity. Furthermore, the registration of contact details and the brief presentation of the competencies of the public sector ensure the accessibility to these services and their accountability. In addition this saves time in the provision of information given that before the submission of each request the citizens shall already know which is the competent entity and service to address.

Means for the implementation

In view of achieving the commitment there shall be a regulatory provision and a Ministerial decision regarding the determination of common standards of publication and technical issues. Furthermore there shall be technical meetings with representatives of all Ministries regarding the comprehensive implementation of the regulation and the utilisation of technological tools and possibilities.

Milestones – Timescales

Milestone	Completion
3.1. Enactment of the regulatory framework	March 2017
3.2. Implementation of the regulation in all entities mentioned	December 2017

Commitment 4: Accountability and Settlement of Disputes between the citizens and the Public Sector

Context

- Up to now the existing situation regarding the social accountability of the State is limited to the possibility of citizens to submit requests and administrative appeals in order to resolve problems encountered in their transactions with the public services.
- Furthermore, the absence of institutional dialogue procedures has increased corruption and problems, whereas the problems that arise could be solved or clarified if there was a coherent process of dialogue. Due to the absence of the necessary institutional capacity, citizens are not serviced as they could have been and employees do not have a tool to manage situations of dialogue with citizens.

Commitment Description

- Through procedures of institutional dialogue the social actors and the citizens are able to resolve or even anticipate problems in their transaction with the services of the public sector.
 - a) Hearing Committee of Social Actors and Citizens, article 24 of law 4369/2016.
 - b) Institutional Mediation – (binding or optional) before the recourse to administrative courts
- The creation of the Hearing Committee per Service or per Entity, as provided for in article 24 of law 4369/2016 consolidates confidence in relations between the citizen and the State, contributes to the smoother operation of the public sector and prevents any disagreements and maladministration. The citizens may submit improvement proposals, particularly for Services with which they come in direct and daily contact.
- Furthermore, if the procedure of the Hearing Committee does not allow the resolution of the existing problems and disputes, then, before the recourse to administrative courts and the creation of additional burden of judicial affairs for disputes between citizens and the State, there will be a procedure of Institutional Mediation.
- In this procedure, each citizen shall be able, following a reasoned request and possibly with the presence of an attorney, to enter in mediation with the public sector (with the participation of a representative from the Legal Council of State) for the resolution of the existing dispute.
- The establishment of the Hearing Committee and of the Institutional Mediation in each organisational chart ensures their rational operation and their institutional consolidation beyond the legislative provisions for their creation.

OGP Values

Accountability

Implementation bodies

Implementation: Ministry of the Interior and Administrative Reform – division of Administrative Reconstruction & e-Government,

Alternate Minister for Reform, Deputy Secretary General

Stakeholders: Ministry of Justice, Transparency & Human Rights, all Ministries and entities of the public sector (legal bodies of public and private law)

Objective

The accountability of the State to its citizens is a fundamental principle for its operation and for the fulfilment of its purpose. The improvement of the services provided becomes necessary and is facilitated when citizens have their say on the issues raised. Furthermore, this is the way to reduce instances of maladministration and bureaucracy while allowing proposals of institutional and structural changes to emerge. The procedure of Institutional Mediation allows the Public Sector to reduce the operational cost of Justice and the time needed for its administration.

Means for the implementation

The regulatory framework has been partially laid down with article 24 of law 4369/2016, while Ministerial Decisions shall also be required. An additional legislative regulation shall also be tabled regarding the establishment of the procedure of Institutional Mediation.

Milestones – Timescale

Milestone	Completion
4.1 Ministerial Decisions on the procedures of the Hearing Committee	December 2016
4.2 Legislative regulation on Institutional Mediation	March 2017
4.3 Establishment and Operation of Institutional Mediation	June 2017
4.4 Establishment and Operation of the Hearing Committees	December 2017

Commitment 5: Guide and Standardization for the provision of Services & for Procedures per Service/entity

Context

- It has been observed that the main reason of trouble for the citizens and for the wasting of time and resources for the services of the State is the incomplete information and knowledge of procedures necessary for the provision of a service or for an action by the administration (e.g. municipalities ignoring the procedures for the transfer of a civil servant, citizens addressing the wrong services). Corruption also arises because of a lack of transparency and awareness of citizens concerning the administrative procedures for an action or for responding to requests. Furthermore, the procedure for the provision of services or for the completion of an action by the authorities varies in issues that are identical or similar. This leads to the provision of inadequate information to the citizens while the administration is also affected by problems and distortions.
- So far there is no regulatory framework providing for a Guide of Services that could present all the detailed information on the kind of services and competencies of each service/body, while a comprehensive listing of procedures regarding the provision of identical or similar services under common standards is still lacking.
- The lack of information of citizens as to which Services are competent for the provision of services or for an action and by what procedure they are provided and the lack of common standards, renders difficult the relation between the citizen and the state. The lack of public and reliable information favours the lack of transparency and corruption, while it represents a cost both in human resources and in financial terms.

Commitment Description

- Each Service/Entity of the Public Sector shall publish on its website the Guide for the Provision of Services and for Procedures, in accordance with its competencies. The Guide shall describe in detail which are the services and actions it may provide as well as the necessary procedure, so that all the steps required for the provision of a service may be known in advance.
- In addition, a data base of standard procedures shall be created regarding the provision of identical or similar services by the Public Sector. The data base of standard procedures as well as all the Guides (apart from the website of the relevant Service/entity) shall be published in the web site of the Ministry of Interior and Administrative Reconstruction.
- Citizens shall have the possibility to submit comments on the improvement of operation and the provision of services.

OGP Values

Access to public information, Accountability, Participation, Technology and Innovation for Transparency

Implementation bodies

Implementation: Ministry of the Interior and Administrative Reform – division of Administrative Reconstruction & e-Government,
Alternate Minister for Reform, Deputy Secretary General

Stakeholders:

All Ministries and entities of the Public Sector (legal persons of public and private law, Societes Anonymes), Local Government Agencies of first and second degree and their legal entities, through the utilisation of the **Register of Services and Entities of the Greek Public Administration of the Ministry of the Interior and Administrative Reconstruction – division of Administrative Reconstruction & e- Government**

Objective

This commitment shall reinforce publicity and transparency in the State, it shall allow savings of resources, more speed and improvement in the delivery of services, while at the same time reinforcing the work of civil servants. The public administration shall become more open given that every citizen shall know where exactly he/she should address himself/herself, the procedure followed and the steps taken at any given time. In addition, the public administration shall be able to use the comments made in order to improve.

Means for the implementation

The achievement of the commitment shall require a legislative regulation and a Ministerial Decision for the determination of the implementation details. Each Service/Entity shall upload the Guide for the Provision of Services and for Procedures on their web sites.

Milestones – Timescales

Milestone	Completion
5.1. Enactment of the regulatory framework	December 2016

5.2. Publication of Guidelines in each Service and Entity	June 2017
5.3. Data base of standardisation of procedures	June 2017, constant updating

Commitment 6: Improvement of the open deliberation procedure

Context

The electronic platform for the network annotation of suggested acts (www.opengov.gr) initiated at October 2009 aiming at the publication and the annotation of any plan of body of laws (in separate space that was created for every ministry in www.opengov.gr) prior to their submission in the parliament. Civilians and organizations are lodging annotations, proposals and views, article to article, in order all these to be gathered and be estimated by the public bodies that are being responsible for the each time law deliberation. This effort has been outstripped with the legislative enactment of basic terms for the public deliberations by the law 4048 (gps 34/23-02-2012). More specifically, in the 6th article of this law, are determined the means by the expression “The deliberation is obtained by the publication, with the use of appropriate means, of the planned regulation, aiming at the timely information and the participation of the civilians, social bodies and everybody concerned” and by the phrase “The deliberation of any draft of law is becoming also through the web site www.opengov.gr”. Still, it is appointed that “The obliged for the deliberation procedure actuation is the minister with the initiative act”. In addition, as the law dictates, the deliberation is conducted in two phases that may take place simultaneously.

1. The first phase of the deliberation lasts two weeks at least. The deliberation’s object is the information and the allowance for annotation potentiality with regard to the objective and the pursued result of the planned regulation, the alternative choices, the cost, the benefits and the risks that may appear due to the deliberation itself.
2. The second phase lasts three weeks at least. During the second phase of the deliberation, a draft of the bill terms is posted at the web site and the potentiality of an article to article annotation is allowed. In case that a draft of terms is existed, the first phase is omitted with the initiative of the due minister and the second phase is getting prolonged to one more week.
3. The deliberation may be interrupted or abbreviated or time prolonged, with the initiative of the due minister for adequately documented reasons, which are mentioned at the report for the public deliberation that accompanies the regulation.
4. The Bureau of Legislative Initiation, of the due Ministry, compose a report for the public deliberation, in which the comments and suggestions by the civilians took part at the deliberation, are presented in groups and their incorporation or non - incorporation is documented at the final terms. The report accompanies the regulation during its reposition at the Parliament, is posted at the web site that the deliberation took place and is sent by email to the accounts that the comments came from.

The above that law dictates, are deemed as sufficient in legislation regard, in relation to the draft of the law. Still, there is a need for legislative intervention within the frame of a public deliberation provision and other documents of public interest such as draft supplies proclamations, decisions and technical specs. According the above and taking into consideration the noticed glitch:

- There is no adequate information of the stakeholders with regard to the law,
- There is no adequate information with regard to the duration obligation,

- There is no flexibility for a ministry, to hook up directly a deliberation,
- The participants have no trust in the consideration(or not) of their comments
- It must legislatively be anticipated that there will be potentiality for deliberations and other normative acts, draft contracts,

Accordinging the above, are suggested:

- The conduct of training seminars for the information of the stakeholders in regard to the law 4048 (gps 34/23-02-2012),
- The conduct of hands-on-training seminars for the stakeholder ministries officers, in terms of the use of the relative platform, to gain the ability to hook up draft of laws on behalf of the ministries, as well as the editing of relative accompany reports and documents.

In order the function of the open deliberation to be more effective and its role not to be impoverished in the mind of people and in the legislative procedure, this is why a strong demand is the improvement of its characteristics.

Commitment Description

Enhancement of the bill deliberation procedure in all levels (institutional, legal, operational, technical). The Enhancement of the deliberation procedure between other things will include improvements at the following sectors:

- Stipulated consolidation of the methodology and of the obligation for rational response, in bounded time limits.
- For these two stages there will be for the 1st one, specialization and criteria institution and method for the procedure with bounded time frame and for the 2nd one there will be documented response for the incorporation (or not) of the citizens' comments into the bill's text with boundary time frame and enact of methodology.
- Institutional: Enhancement of the existing institutional framework with information and training of the stakeholders.
- The officers of the ministries to be trained so as these stakeholders to hook up the deliberations of the ministries
- Technical: The electronic platform www.opengov.gr must comprise the central point of information and conduct of deliberations for the whole spectrum of the public sector. Also the mechanisms for the deliberations diffusion must be reinforced.
- Operational:
 - Entry of new methodology deliberation code that will stand for all public bodies.
 - Appointment of good practices. Deliberation analysis for those of great deal of participation.
 - Identification of deliberations and submitted bills. There must be connection between the deliberation that was realized and the final bill (there will also be included array of results with suggestions derived from the public deliberation and were taken into consideration). Adoption of the same deliberation codes and of article codes of voted bills for the direct correlation.
 - Improvement of the pattern for the deliberation report.
 - Development and comments response with a particular methodology and rational reply for every comment, for its accession or not in the bill and in specific time.
 - Development of toolkit for the estimation of the public deliberation on the ground of documented criteria by the side of the expedited ministry.
 - A semester evaluation of the deliberations
 - Training and development of the officers

- Adoption of mechanisms for the approach and mobilization of the civilians. At this procedure will be pursued the engagement of bodies by the society of the citizens.
- Structured communication with all the groups of interest.

Gradual deliberations accession in regional and domestic level (municipalities) in matters concerning the everyday life of the citizen.

OGP Values

Participation of the civilians, accountability, technology and innovation for transparency

Implementation Bodies

Implementation: Ministry of Interior& Administrative Reconstruction – Sector of Administrative Reform & E-Government – for the regulatory framework / National School of Public Administration and Local Government-for the technical and operational part. Alternate Minister of Interior& Administrative Reconstruction– due to reform issues, President of the National School of Public Administration And Local Government

Objectives

For the complete function of the Open Deliberation it stands as necessity the enactment of specific methodology and the specific consolidation of time boundaries of the pre-legislative and the deliberation for the bill. In this way the Open Deliberation will be able to more effective, implementing more complete its purpose. The Enhancement of the democratic institutions in the consciousness of the citizens and the openness of the state during the legislative procedure induces total improvement at the consolidation of the constitutional rights. The politics for Openness are served if the institutional tools function effectively and the more complete function of the Open Deliberation helps to the diffusion of the Openness.

Means for the implementation

The regulatory regulations for the achievement of the commitment will be contributed by the Ministry of Interior& Administrative Reform, the Ministry of Interior& Administrative Reform – Sector of Administrative Reform & E-Government and the technics and operational regulations by the National School of Public Administration and Local Government.

Milestones – Time scales

Milestone	Completion
6.1. Institution of regulatory framework	March 2017
6.2. Operational function	Gradually until December 2017

Commitment 7: National Register of Line Managers of the Public Administration (Register)

Context

With the provisions of Part A of Law 4369/2016, as amended by Article 170 of Law 4389/2016, a National Register of Line Managers of the Public Administration

(hereinafter referred to as the register) is established for the coverage of posts of high responsibility in the public and wider public sector, defined by the above-mentioned law. The Register is kept electronically by the Supreme Council for Personnel Selection (ASEP) and posted on the official website. Until the adoption of the aforesaid law, these posts were filled under the provisions of Presidential Decree 63/2005 “on government and governmental bodies”. Hereinafter, these posts will be filled following a call for the expression of interest and selection procedure by a competent collective body, the Special Selection Board for Administrations (Ε.Σ.Ε.Δ).

Commitment Description:

Application of a modern and innovative system for the selection of line managers regarding posts of high responsibility lying at the top of the administrative hierarchy, both in the public and the wider public sector. The Register aims at depoliticising the public administration, establishing objective and merit-based methods for the selection of these managers from the public administration and the private sector, as necessary conditions for the smooth operation of the public administration and the widening of its reliability towards the society and the citizens.

- Having placed into service the electronic application on ASEP’s official web page allowing the submission of electronic applications from those executives of the public administration having the right to register under the provisions of article 2 of law 4369/2016 (as of July 8th , 2016), the determination by virtue of a Presidential Decree of the responsibilities and any other details of the Administrative Secretaries and their Deputies as well as of the Sectoral and Special Sectoral Secretaries. The above posts shall be established by virtue of the provisions of article 170 of law 4389/2016.
- The filling of posts provided for under articles 7 and 8 of law 4369/2016 as currently in force, shall initially be done from the Register, while the filling of these posts with candidates outside the public sector shall be made pursuant to specific provisions.
- Those selected under law 4369/2016, as amended by law 4389/2016, to occupy the posts, must follow special education - training programs designed and implemented by the National Centre for Public Administration and Local Government (Ε.Κ.Δ.Δ.Α) pursuant to the provision of article 9 of law 4369/2016.

OGP Values:

Accountability, Participation, Access to information, Technology and Innovation for openness and accountability

Implementing bodies

- Ministry of the Interior and Administrative Reconstruction
- Ministries and other entities of the public administration
- National Centre for Public Administration and Local Government
- Supreme Council for Personnel Selection (Α.Σ.Ε.Π.)
- Government Council for Reform of the Public Administration, public law entities and local government agencies.
- Cabinet of Ministers
- Ministry of Finance

Entities involved:

- Public administration
- Supreme Council for Personnel Selection (Α.Σ.Ε.Π.)
- private sector

Objectives:

Ensuring continuity of the public administration at the higher hierarchy level, the latter becoming independent for the political leadership, by selecting the executives for the top positions in the administrative hierarchy with merit-based criteria, and by giving emphasis on the depoliticising of the public administration, on accountability, on maximizing performance, efficiency and openness in governance.

Means for the implementation:

- Issuance of regulatory acts:
 - Presidential Decree (par. 4 article. 170 of law 4389/2016).
 - Common Ministerial Decision (par. 5 article 170 of law 4389/2016).
- Development and Operation of the electronic application of ASEP for the inscription in the Register (article 3 of law 4369/2016).
- Issuance of calls for the expression of interest for the filling of posts from the Register
- Carrying out of specific training/education programmes designed and implemented by the EKDDA, for those selected to fill those posts.

Milestones – Timescales

Milestone	Completion
7.1. Issuance of the ministerial decision regarding the establishment of the Special Selection Board for Administrations (Ε.Σ.Ε.Δ.)	August 2016
7.2. Issuance of the presidential decree establishing the responsibilities of the Administrative and Deputy Administrative Secretaries and Sectoral and Special Sectoral Secretaries and any other relevant detail (par. 4 article 170 law 4389/2016).	September 2016
7.3. Notice for all the positions of Administrative and Deputy Administrative Secretaries of Ministries (par. 1 of article 6 of law 4369/2016 as in force), as well as for the vacancies of article 8 of law 4369/2016.	
7.4. completion of the process of filling of posts of Administrative and Deputy Administrative Secretaries and vacancies under article 8 of law 4369/2016.	December 2016
7.5. Joint Ministerial Decision for remuneration and allowances of posts covered by the Register (par. 5 article 170 of law 4389/2016).	
7.6 Notice for all the positions of Sectoral and Special Sectoral Secretaries (par. 2 of article 6 of law 4369/2016, as in force)	September 2017
7.7 Completion of the procedure of filling of posts of Sectoral and Special Sectoral Secretaries	December 2017
7.8 Decision of the Prime Minister regarding the stopping of service of Secretaries-General of ministries and Deputy Secretaries-General of Ministries, unless their posts have already been abolished in the reform of the legislation on government and governmental bodies.	
7.9. Decision of the Prime Minister regarding the stopping of service of General and Special Secretaries who are heads of General and Special Secretariats, unless their posts have already been abolished in the reform of the legislation on government and governmental bodies.	June 2018

Commitment 8: Implementation of the assessment of employees and services and control methods

Context

Law 4369/2016 introduces a new assessment system. The previous assessment system (Presidential Decree 318/1992, as amended by Law 4250/2014, was implemented until 2013, in application of the provisions of Law 4281/2014. From 2014 onwards, there is no system for the assessment of civil servants, as the institutional assessment framework introduced in 2013, by amending the provisions of P.D. 318/1992, was of a transitional nature and was valid exclusively for the year of assessment 2013. The lack of an assessment system in the following years gave rise to difficulties as regards changes to the service status of staff and the overall functioning of public administration.

Commitment Description

Implementation of an objective and merit-based assessment system that places emphasis on inclusiveness, accountability and social dialogue and aims to link the assessment of employees, the assessment of the functioning of public services and the achievement of objectives both at individual level and service level.

- A Directorate of Monitoring and Statistical Analysis of the Assessment Scores is established by virtue of the provisions of paragraph 15 of Article 16 of Law 4369/2016 in order to monitor and manage statistical data in view of evaluating and monitoring any systematic appearance of extreme values in the results of the assessment and to prepare the relevant reports.
- The provisions of article 23 of law 4369/2016 introduce the «Plenaries of Directorates and Departments», as advisory bodies to the administration, bringing together all employees of the corresponding organisational unit in view of assessing the course of implementation of each one. Plenaries shall meet at regular intervals and mandatorily where there are remarks from Independent Authorities or Control Mechanisms or references to citizens' complaints. Finally, they approve the assessment reports of the work produced on an annual basis.
- Article 24 of law 4369/2016 introduces:
 - Hearings of Social Organisations and Citizens with a view to improving the functioning and the quality of services and the creation of a Hearing Committee in all Ministries
 - Social control through surveys (online and offline) with which citizens assess the public services they have used
 - Public Administration Observatory which has the task of the scientific monitoring of the administrative functioning and coordination of the assessment and social control of the public administration
 - Working groups at a central level that prepare assessment reports based on the system for surveying the satisfaction of citizens which are submitted to the competent Minister and the Public Administration Observatory.

OGP Values

Accountability, Participation, Access to information, Technology and Innovation for openness and accountability

Implementing bodies:

- Ministry of the Interior and Administrative Reconstruction
- Ministries and other entities of the public administration

- National Centre for Public Administration and Local Government

Entities involved:

- Public administration
- Citizens
- Social actors
- Working groups

Objectives:

The implementation of an assessment system of employees and services, which comprises procedures of control and participation of the personnel of the public administration, the social actors and citizens, with the aim of transparency, meritocracy and maximising the efficiency and effectiveness of public administration.

Means for the implementation:

- Issuance of the Ministerial Decisions provided for under law 4369/2016 regarding:
 - assessment forms,
 - determination of details regarding the organisation and functioning of the Directorate of Monitoring and Statistical Analysis of the Assessment Scores.
- Circular regarding the correct and uniform application of the provisions on assessment
- Seminars for the information of public services
- Creation of working groups
- Establishment and Operation of the Public Administration Observatory (control - monitoring)
- Online (and offline) surveys for citizen satisfaction

Milestones – Timescales:

Milestone	Completion
8.1. Issuance of Ministerial decision: a) on the determination of necessary details regarding the functioning of the Directorate of Monitoring and Statistical Analysis of the Assessment Scores, b) the determination of assessment forms	December 2016
8.2. Setting and notification of the goals to achieve for the coming assessment year.	
8.3. Creation of a Hearing Committee in each Ministry	
8.4 Finalisation of the assessment of civil servants	March 2017
8.5 Creation of the Public Administration Observatory in EKDDA	June 2017
8.6 Beginning of the surveys (online and offline) regarding the assessment of public services by the citizens	

Commitment 9: Implementation of a System for the Selection of Managers

Context

The provisions of Part D of Law 4369/2016 replace Articles 84, 85, and 86 of the Civil Service Code (Law 3528/2007) and 87, 88 and 89 of the Code of Regulations on the status of municipal and communal employees (n. 3584/2007) relating to the procedure and the criteria for the selection of Heads of organisational units. The selection system introduced by those provisions is essentially characterised by the four groups of criteria, namely formal qualifications, work experience, assessment and structured interview. The last selections of heads were done in accordance with the transitional provisions laid down by article 5 of law 3839/2010. Then, by virtue of the transitional provisions of law 4275/2014 heads of organisational units were placed in the entities which had new organisational provisions issued by application of the provisions of article 54 of law 4178/2013 and after the assessment of their structures by virtue of par. 4 of article 35 of law 4024/2011. Since then, in case of establishment or vacancy of posts of heads, these posts are fulfilled by virtue of the provisions of article 87 of law 3528/2007 on substitution.

Commitment Description

Application of a modern innovative system for the selection of Heads of organisational units, which calls for the utilisation of human resources of the public administration depending on their qualifications and skills, with a view to increase efficiency in the functioning of the public administration and the satisfaction of citizens. Furthermore the publication of vacancy notices for the posts of Heads of the organisational units shall contribute to the consolidation of citizens' trust in public administration.

OGP Values

Accountability, Access to Information.

Implementing bodies:

- Ministry of the Interior and Administrative Reconstruction
- Ministries and other entities of the public administration, the employees of which fall in the scope of the Code of Civil Servants and the Code of Regulations on the status of municipal and communal employees.
- National Centre for Public Administration and Local Government
- Supreme Council for Personnel Selection (Α.Σ.Ε.Π.)

Entities involved:

- Public administration
- Supreme Council for Personnel Selection (Α.Σ.Ε.Π.)
- National Centre for Public Administration and Local Government

Objectives:

The staffing of the administrative hierarchy on the basis of merit-based criteria and modern methods that meet the needs of the state and society in order to maximise the effectiveness and efficiency of the public administration and its services is a key objective of implementing such a system for the selection of Heads of organisational units. In addition, reinforcing

citizens' confidence in the public administration, through its open electronic procedures for these selections, is a key objective of implementing such a system.

Means for the implementation

- Issuance of regulatory acts, particularly decisions for the establishment of competent collective bodies for the selection of heads and for the conducting of the interviews of candidates
- Training program for members of collective bodies which are responsible for conducting interviews of candidates by the National Centre for Public Administration and Local Government (par. 3 of article 85 of the Code of Civil Servants as in force)
- Notices for the filling of posts of heads of organisational units

Milestones – Timescales

Milestone	Completion
9.1. Issuance of Ministerial Decision on the creation and establishment in the Ministry of the Interior and Administrative Reconstruction of the Special Board for the Selection of Heads (ΕΙ.Σ.Ε.Π.), which shall be responsible for the selection of heads of General Directorates of the Ministries, independent public services, Decentralised Administrations, Local Government Agencies of second degree and legal persons of public law (par. 1, article 86 of the Code of Civil Servants as in force)	September 2016
9.2. Issuance of Ministerial Decision determining all necessary details regarding the scientific support and the provisions of the necessary know-how to the members of the Board who will conduct the structured interviews from the National Centre of Public Administration (point. ββ, case. D, par. 3 of article 85 of the Code of Civil Servants as in force)	
9.3. Issuance of notices for the filling of posts of heads of General Directorates	December 2016
9.4 filling of posts and placing heads of Directorates General	April 2017
9.5 Issuance of ministerial decisions on the creation – establishment of the Board for the Selection of Heads (Σ.Ε.Π) at the level of Directorate in all Ministries /independent General or Special Secretariat/ Decentralised Administration/ Legal Person of Public Law having their own Service Board.	May 2017
9.6 Notice and filling of posts of heads of Directorate	December 2017
9.7 Creation of civil service councils and issuance of notice for the filling of posts of heads of Departments.	March 2018
9.8 Filling of posts of heads of Departments	June 2018

Commitment 10: Digital Repository for Public Administration Studies

Context

The public administration elaborates studies and researches that concern the sectors of development of human resources, introduction of organizational changes, function and

innovative methods, procedures and approaches in public administration and the local government. These are executed within the framework of self-funding actions from the Ministries and the Bodies or with the form of contractor projects, remunerated working groups, or even non remunerated working groups formed by officers of the public administration and researchers. The lack of a unique mean of gathering, documentation maintenance diffusion and open service for studies and research as well as the produced knowledge extracted by them, came to cover the law 3966/2011. According to this law, the pertinence for gathering, processing, and diffusing of elements and information in subjects of developing human resources as well as the introduction of organizational changes operation and innovative methods, procedures and approaches in public administration and the local government is assigned to the National School of Public Administration and Local Government and especially in its unit for Documentation and Innovation acknowledging the role as consultant of the public administration for the prior reported issues.

Within the framework of application of the law 3966/2011 the unit for Documentation and Innovation of the National School of Public Administration and Local Government, has organized operationally and has completed institutionally the procedure of gathering, the documentation and the disposition of the studies and of the data starting from the reach material that itself occupies in a wide cognitive field. That's how had been created the Digital Repository for Pubic Administration Studies, researches.

With the 1657/15-2-2012 (NNP: B4ΩΛ4691Φ0-ΦΞ0) Ministerial decision of the deputy Minister of administrative reform and E-Government and the 4266/6-04-2012 circular by the General Secretary of the National School of Public Administration and Local Government is determined fully the procedure of submission of studies and researches.

Commitment description:

- Procedure simplification with the ability of unique submission in Transparency platform and announcement only of the NNP and the necessary elements by the submitted evidence for the adequate registration and documentation at the digital repository of the National School of Public Administration and Local Government.
- Utilization of the gathered elements

OGP Values:

Access to the public information, accountability, participation

Implementation Bodies:

Implementation:

Ministry of Interior& Administrative Reconstruction - the institutional level, National Centre for Public Administration and Local Government the technical and operational level.

Objective

To be accomplished the objectives of the law for gathering, open disposition of data, studies and researches as such to develop farther the results and their elements by all the public administration and the citizens.

Means for the implementation:

The normative adjustments for the accomplishment of the commitment will be contributed by the Ministry of Interior & Administrative Reform – Sector of Administrative Reform & E-Government and the technics and operational regulations by the National School of Public Administration and Local Government

Milestones – Time scales

Milestone	Completion
10.1. Institution of regulatory framework	March 2017
10.2. Operational function	December 2017

B. Commitments on Culture

Commitment 11: Provision of Open Cultural Data

Context

According to Law 4305/2014 “Open provision of Public Sector Data etc” cultural information should be open. For the moment there are no established procedures regarding publishing relevant information due to the establishment of new regulatory acts concerning cultural information (Law 3028/2002).

Commitment Description

The Ministry of Culture and Sports, as well as supervised public bodies, own an important amount of cultural data which can be available for re-use by citizens, academic institutes and enterprises in order to contribute to the development of the national cultural product.

OGP Values:

Access to public information

Implementation Bodies:

Implementation: Ministry of Culture and Sports in cooperation with the General Secretariat of Culture and the regulated entities of the Ministry of Culture and Sports.

Objective:

Provide open linked data and more specifically:

- the largest part of the cultural mobile monuments of the country,
- the largest part of the geospatial data about the location, type, description and operation of archaeological places and cultural organisations,

Means for the implementation:

For the implementation of the specific commitment the following prerequisites must be fulfilled:

- Completion of the IT project for the digitalisation and provision of open data regarding the Digital mobile monuments of National Monuments Registry.

- The archaeological places and monuments, in parallel with the implementation of interoperability with the National Monuments Registry.
- Establishing standards for opening, interoperability provision and re-use of cultural data.

Milestones – Timescales:

Milestone	Completion
11.1. Completion of the National Digital Archaeological Cadastral Registry which will make possible the publication of the cultural data	June 2017
11.2 Implementation of interoperability services for the re-usability of cultural data from third party bodies, academic institutions and individuals.	Mid 2018

C. Commitments on maritime affairs

Commitment 12: Geospatial Maritime Data

Context

The Ministry of Maritime Affairs and Insular Policy has recently completed a project that mainly included the development of a specialized interoperable infrastructure for geographical information concerning maritime area planning and design. The implemented infrastructure is able to interconnect with other dynamic information systems and, also, to provide information to other services or via web-GIS.

Commitment Description:

The commitment is regarding disposal of geographical information for maritime area planning and design concerning maritime sector. The main restrictions for the disposal of these data sets in open form are the technical implementation and the readiness of the engaged Authorities. The data sets that will be provided in open and editable form through the central portal data.gov.gr, our websites (www.hcg.gr, www.yna.gov.gr) and also the geographical information platform, mainly include per sector:

- Borders for fishing activity
 - Borders for fishing activity per Port Authority
- General Port Regulations and Special Port Regulations

OGP Values

Access to public information

Implementation Bodies:

Ministry of Maritime Affairs and Insular Policy

Objective:

The goal is the distribution of the aforementioned data sets as open data through the central portal data.gov.gr, our websites (www.hcg.gr, www.yna.gov.gr) and also the relative geographical information platform.

Means for the implementation:

The commitment will be implemented by the geographical information infrastructure. Moreover, our resources could be utilized for internal software development, if needed.

Milestones – Timescales:

Milestone	Completion
12.1. Definition and completion the internal procedures for inserting data into the aforementioned geographical information system	December 2016
12.2. Other actions and completion of publication	June 2017

Commitment 13: Ship/Company and Seafarer Registers

Context:

Currently, a very important e-government project is being held by the Ministry of Maritime Affairs and Insular Policy. This project includes the development of a variety of electronic applications, which are going to cover both operational and administrative needs. More specifically, one of the systems being developed concerns the electronic registration of ships, boats and small vessels and is going to create a large source of relative information for the respective registers. This information could be then used to export reports and statistical data that will be really useful to the interested citizens and businesses.

Commitment Description

The commitment is regarding disposal of open data sets for the maritime sector. The main restrictions for the disposal of these data sets in open form are the technical implementation and the readiness of the engaged Authorities . The data sets that will be provided in open and editable form through the central portal data.gov.gr and our websites (www.hcg.gr, www.yna.gov.gr), mainly include per sector:

- Ship/Company Register:
 - Total number of ships that are subjected to the Article 13 of the Law 2687/53
 - Total number of foreign maritime companies that maintain licensed offices installed in Greece, according to Article 25 of the Law 27/75
 - Total number of registered maritime companies that are subjected to the Law 959/79
- Fishing Fleet Data:
 - Names of fishing vessels
 - Categories of fishing vessels per Port Authority
- Seafarer Register:
 - Total number of active seafarers

OGP Values:

Access to public information

Implementation Bodies:

Ministry of Maritime Affairs and Insular Policy

Objective:

The goal is to distribute the aforementioned data sets as open data through the central portal data.gov.gr and our websites (www.hcg.gr, www.yna.gov.gr).

Means for the implementation:

The commitment will be fulfilled by the implementation of the respective electronic registers. Moreover, our resources could be utilized for internal software development, if needed.

Milestones – Time scales:

Milestone	Completion
13.1. Completion of the implementation of the electronic registers	December 2016
13.2. Other actions and completion of publication	December 2017

Commitment 14: Marine and Maritime Activity

Context

Currently, a very important e-government project is being held by the Ministry of Maritime Affairs and Insular Policy. This project includes the development of a variety of electronic applications, which are going to cover both operational and administrative needs. In this way is expected less completion time of processes. More specifically, one of the systems being developed involves applications that support electronically the citizens and companies on specific transactions with our Public Services (e.g. issuing licenses, certificates etc).

Commitment Description

The commitment is regarding disposal of open data sets for the maritime sector. The main restrictions for the disposal of these data sets in open form are the technical implementation and the readiness of the engaged Authorities. The data sets that will be provided in open and editable form through the central portal data.gov.gr and our websites (www.hcg.gr, www.yna.gov.gr), mainly include per sector:

- Ship Inspection:
 - Certificates on certain ship categories
 - Categories of seaworthiness certificates
- Statistical Data for Ridership
 - Statistical data for transported passengers and vehicles
- Statistical Data for Passenger Complaints
- Licenses - Certificates
 - Statistical data for licenses and certificates concerning the Port Police
- Analysis of Pollution Incidents
 - Statistical data for sea pollution incidents and how they were confronted
- Data for Fishing Activity
 - Data for fines on fishing offenses (total amount of money, days of license removal etc)

- Number of fishing licenses issued per category
- Statistical Data for Incidents managed by the Operations Center or the Search and Rescue Center

OGP Values

Access to public information

Implementation Bodies:

Ministry of Maritime Affairs and Insular Policy

Objective

The goal is to distribute the aforementioned data sets as open data through the central portal data.gov.gr and our websites (www.hcg.gr, www.yna.gov.gr).

Means for the implementation

The commitment will be fulfilled by the implementation of the respective electronic applications. Moreover, our resources could be utilized for internal software development, if needed.

Milestones – Timescales

Milestone	Completion
14.1. Completion of the application	December 2016
14.2. Other actions and completion of publication	December 2017

D. Commitments on Economy

Commitment 15: Public Property Open Data

Context

An e-service regarding the registration & detailed information of public property is under construction. The main objective is to avoid encroachment & unregulated exploitation of public property. An e-auction platform for permitted leasing of seashore sites is also scheduled.

Commitment description

Free access to data regarding public property concerning:

- Seashore (Registry and ID Database of defined seashore line, beach, riparian and previously defined seashores, related legislation, geospatial data and open e-auctions)
- Public Welfare Property (Public Welfare Property Registry Database - calls for competitions ect.)
- Expropriations (Registry and ID database, expropriations declaration or withdrawal , related legislation)
- Property Value Determination through specific platform

- Housing Public services (open calls for competitions, office modulation, technical specifications files, administrative decisions)
- Construction and Maintenance of public building property (e.g. data regarding competitions for building constructions)

OGP Values

Access to public information, citizens participation, transparency and accountability.

Implementation bodies:

General Secretariat of Public Property and General Secretariat of Informational Systems & Management Support of Ministry of Finance.

Objective

Main objective of the commitment is to provide free access to public property data, including geospatial data, as well as open e-auctions and calls for competitions

Means for the implementation

General Secretariat of Public Property has already implemented and is in process of the update and improvement of an e-services platform for public property. Data will be gradually updated & enriched. Additionally, a platform for open e-auctions will be formed with the support of General Secretariat of Informational Systems & Management Support . It will serve the seashore auctions and possibly other public assets in the future. The Ministry of Finance will provide guidelines to citizens and companies about the data access and use of e-auctions platform.

Milestone-timescales

Milestone	Completion
15.1 Completion of actions to fulfill the commitment	December 2017

Commitment 16: KPI's for the implementation of Public and EU Financed Projects

Context

- Projects financed by the European Structural and Investment Funds (NSRF) and the Public Investment Program (PIP) despite being recorded in information systems do not offer a unified and consistent information to the public regarding the implementation process but and the ultimate benefit of society at central and local level.
- So far, the information available is fragmented, unstructured and are disposed on different websites targeting on a rudimentary information without deepen the real societal demands for openness, accountability and participation in decision making for the development of projects.

Commitment description

The aim of this commitment is to provide, on a specific website, necessary information about the project management of all projects financed by the NSRF and the PIP based on

specific indicators as defined in the Operational Programs and in cooperation with Greek Statistic Authority (ELSTAT). The key elements of this commitment related to the implementation details of the projects, geospatial mapping with presentation of project metadata, connection to indicators for monitoring the impact of projects in society and feedback collection from citizens about the projects.

OGP Values

Access to data, accountability, citizen involvement.

Implementation bodies

Ministry of Economy, Development and Tourism. Public Secretariat of Public Investments and NSRF.

Objective

The aim of this commitment is to highlight the importance for the civil society of the projects financed by the NSRF and the PIP. The publication of the project management information to the citizens, gives them the opportunity to understand the evolution of the projects in their places and to intervene when they believe that the projects are out of scope, budget and time.

Means for the implementation

This implementation will be carried out after the completion of information systems MIS NSRF and PIP. As a result of this implementation all the project data will be available to be combined with statistical data and to be presented on a website with geospatial visualization capabilities.

Milestones-timescales

Milestone	Completion
16.1 Completion of the website	December 2017
16.1 Completion software for the management and presentation of the statistical and project data	December 2018

E. Commitments on Education

Commitment 17: Data and Statistics for Greek National Exams

Context

The Ministry of Education, Research and Religious Affairs via the url <http://www.minedu.gov.gr/index.php/anazitisi-archive> provides useful information and data referring to the past papers of the Greek National Exams. The information / data are archived per year and lesson. In the same link, there is an ensemble of statistics data concerning Greek National Exams.

Unfortunately, the aforementioned data are limited only to specific years, while for the presentation of this data, simple online links are used. In case citizens are interested in

accessing older information, they are not able to do that online. Furthermore, for finding specific information, citizens have to check one by one the existing links in order to locate what they look for, what makes this mechanism user-unfriendly.

Commitment description

Provision for friendly and handy interface that will allow citizens to access the information. Statistical information will be extended to as many years as possible. All the above will be integrated, with the use of modern electronic forms and the introduction of an electronic searching mechanism. This way, value-added data of high demand that are not currently available to the public, will become open and accessible to all citizens.

OGP Values

Access to data.

Means for the implementation:

Implementation: Ministry of Education, Research and Religious Affairs

Contact Points: General Director of the Directorate of Strategic Planning and Design of Electronic Governance Kalomira Marouga. Telephone +30 2103442012. Email t11kalma@minedu.gov.gr

Involved entities:

- Public Administration
- Civil Society organizations & bodies
- Private Sector and Companies interested in the data of Greek National Exams
- Students

Objective

This commitment aims at giving citizens or companies interested in data referring to Greek National Exams, the chance to have access to a wide set of data related directly or indirectly to the process of the exams.

The commitment in question ensures that public administration is more open and improves open government.

Means for the implementation:

The implementation of this commitment will be carried out through the development of online electronic forms in modern technological platforms.

Milestones - timescales

Milestone	Completion
17.1 Possible changes in the legal framework	December 2016
17.2. Development of new electronic forms	May 2017
17.3 Introduction of new data	December 2017

Commitment 18: Protocol Digitization

Context

The Ministry of Education, Research and Religious Affairs operates a Protocol service for receiving various requests made by the Citizens. The incoming documents are mostly received in paper form. The documents reach approximately the number of 200,000 consisting of around 60% incoming documents and 40% out coming. The volume of incoming printed material is estimated to exceed the 800 pages on a daily basis.

The incoming documents are received in the following ways:

- Via the actual presence of the involved person in the Protocol Service of the Ministry
- By postal
- By fax
- By courier

In the current operating model, documents received in paper form are scanned by the respective office workers. Each document along with the accompanying documents, are placed into an open port that is marked with the code of the organizational unit to which it has been charged. The same applies to the fax.

The Ministry also disposes of a digital registration service. The receipt of the emails is carried out by official workers. For each document received, there is a digital system with default forms, where some of the fields are pre-filled, while the employee completes the rest of them (mainly those referring to the organizational units to which the documents are destined). Afterwards, the message is either forwarded to the email address of the respective organizational unit or it is printed along with its accompanying documents and placed in the mailbox tray of the organizational unit. A reply containing the registration data is sent to the email address of sender.

Commitment Description:

The Ministry aims to digitizing entirely the aforementioned service, so as citizens to be able to submit their application electronically. Moreover, Citizens will be also able to be informed electronically about the final result of their request, through electronic channels such as SMS or email, thus making the overall process more accessible and easier.

OGP Values

Access to data.

Implementing bodies

Implementation: Ministry of Education, Research and Religious Affairs

Contact Points: General Director of the Directorate of Strategic Planning and Design of Electronic Governance Kalomira Marouga. Telephone +30 2103442012. Email t11kalma@minedu.gov.gr

Involved entities:

- Public Administration
- Civil Society organizations & bodies
- Private Sector and Companies
- Citizens

Objective:

This commitment aims at enabling the citizens or the company in question to record electronically any request, as well as to get informed about the outcome of their request in an automated way (either using SMS or e-mail).

The commitment above makes administration more open to the public and improves the open government.

Means for the implementation:

The implementation of the commitment will be undertaken using an extension of the existing software, so as to meet the new requirements.

Milestones – Timescales

Milestone	Completion
18.1 Control and possible changes in the legal framework	December 2016
18.2. Finalization of Functionality	December 2017

Commitment 19: Informative Actions on open data for young people in Secondary and higher Education

Context

The Ministry of Education, Research and Religious Affairs has a powerful channel of communication with the wide public and most importantly with young people (ie future citizens) through the Secondary and Higher Education Institutions, which supervises. At this point of time, the Ministry of Education, Research and Religious, although occasionally makes a number of informative actions, it is unfortunately not taking any action towards informing young people about open data and the advantages of their reusability.

Commitment Description

As part of the effort of the Ministry of Education, Research and Religious Affairs to inform young people about the usability of open data, respective actions/projects can be organized in Secondary and Higher Education.

OGP Values

Participation

Implementing bodies

Implementation: Ministry of Education, Research and Religious Affairs

Contact Points: General Director of the Directorate of Strategic Planning and Design of Electronic Governance Kalomira Marouga. Telephone +30 2103442012. Email t11kalma@minedu.gov.gr

Involved entities:

- Public Administration
- Students
- Teachers

Objective

The interventions proposed through actions/projects aim at making citizens aware of the open data and their reusability benefits, focusing mainly on young people, using as information channel Schools and Universities.

Means for the implementation

Actions / Projects

Milestones – Timescales

Milestone	Completion
19.1 Possible changes in the legal framework	May 2017
19.2. Actions in Secondary & Higher Education	December 2017

Commitment 20: Open Education

Context

Open Education aims at unburdening learning of obstacles, enabling at the same time pupils and students to have access to an education system which focuses on their specialized learning needs, deploying multiple learning activities. The characteristics of open education are: accessibility, flexibility and the appointment of the student to the center of the learning process. Regarding the characteristics of flexibility and accessibility, open education refers to underlying or currently evolving knowledge and information, which is deployed by students and teachers at all levels of the learning process. For instance, books, manuscripts, scientific articles and any other available material printed or digital.

More precisely, there is a large amount of content such as educational material, studies, publications, e-learning etc in the sector of education, research and development in the Academic field. The publication of this content to the wide public is frequently quite complicated even for the experts of the academic society. Issues referring to copyright and publication license as well as technical issues put barriers to the openness of data and these barriers must be eliminated.

In any case, the largest amount of educational material available in public institutions is financed in whole by public resources and for this reason, it must be reusable, as exactly it is the case with open data (Public Sector license, Public Domain, total openness).

The openly licensed educational material can substantially contribute to the improvement of the quality and efficiency of education. According to the recommendations of strategy for the “Redesigning of Education” (EC, 2013): “Schools, universities and technical institutions must increase the access to education via open educational resources”.

Commitment Description

Within the context of the effort of the Ministry of Education, Research and Religious Affairs for open education, respective actions/projects are proposed:

- Create an inventory of available digital educational resources, so as to track down which of these could be provided with Creative Commons license.
- Create a platform, via which the educational resources in question will be available to the wide public to deploy. This platform will merge underlying systems.
- Suggest a new procurement process for school manuscripts and other educational resources at all levels of education, which will allow the publication of educational resources with Creative Commons License.
- Organize actions to inform students and teachers in all levels of education in open education issues⁶.

OGP Values

Participation

Implementing bodies

Implementation: Ministry of Education, Research and Religious Affairs and supervised bodies

Contact Points: General Director of the Directorate of Strategic Planning and Design of Electronic Governance Kalomira Marouga. Telephone +30 2103442012. Email t11kalma@minedu.gov.gr

Involved Stakeholders:

- Public Administration
- Pupils
- Students
- Teachers
- University Professors, University Assistant Researchers

Objective

Open Education

Means for the implementation:

- Study for the inventory of available digital educational resources
- Platform to provide the educational content
- Legal assistance for procurement process which will cover openness issues
- Educational actions for information and sensibilization in open licenses, open educational resources, in conferences, one day summits etc
- Participation in educational conferences
- Organization of conference or one day summits focusing on open education

Milestones – Timescales

Milestone	Completion
20.1 Study for the inventory of available digital educational resources	May 2017

⁶ References:

- E.C., (2013). Rethinking education: investing in skills for better socio-economic outcomes. Retrieved September 15, 2013 from http://ec.europa.eu/education/news/rethinking_en.htm
- The Commonwealth of Learning, (2003). Tutoring In Open And Distance Learning: A Handbook For Tutors, ISBN 1-895369-87-8, Published by: The Commonwealth of Learning Vancouver, CANADA. Retrieved May 15, 2013 from <http://www.col.org>

20.2 Platform for educational content	December 2017
20.3 Legal assistance for procurement process which will cover openness issues	
20.4 Educational actions for information	

F. Commitments on Justice

Commitment 21: Provision of open data for Justice

Context

The Ministry of Justice, Transparency and Human Rights (MoJTHR) has implemented actions for e-Justice which contribute to the upgrading of services provided, to the simplification and reduction of bureaucratic barriers, the provision of electronic services to citizens, businesses and to public services and to the strengthening of transparency in the justice area.

For example:

1. Uploading anonymized Civil and Criminal decisions of the Supreme Court, with unrestricted access from mid-2006 onwards, to the site www.areiospagos.gr.
2. Uploading anonymized decisions of Maritime Law (ordinary Single-member and Multi-member) of the First Instance Court of Piraeus, from 2015 onwards, to the site www.protodikeio-peir.gr.
3. Monitoring of the progress of cases by a litigant or an attorney or by the members of the Legal Council of the State, electronic submission of legal remedies and assorted aids from lawyers, electronic submission of applications for the issuance of certificates from citizens and lawyers through the portal of Administrative Justice (www.adjustice.gr).
4. Electronic submission / monitoring of the progress of judicial document from pre-authenticated users of the Sites of the Court of First Instance of Athens (www.protodikeio-ath.gr), Piraeus (www.protodikeio-peir.gr) and Thessaloniki (www.protodikeio-thes.gr).
5. Electronic submission of request / download Criminal Records certified copy from authenticated citizens and institutions of Public Administration through the portal of the National Criminal Records (www.ncris.gov.gr).
6. Electronic submission / monitoring of the progress of the request for the issuance of certificates to the authenticated users of the sites of the Public Prosecutor's Court of First Instance of Athens (www.eispa.gr) and of the Court of First Instance of Piraeus (www.protodikeio-peir.gr).

Commitment description

Administrative Justice: Case-law database which includes anonymized decisions of the Administrative Courts of the country, accessible to all interested parties through the portal www.adjustice.gr.

Court of Audit: Legal database of Court Of Audit with anonymized content, accessible to all interested parties through the portal www.elsyn.gr.

Civil and Criminal Justice: For the civil and criminal courts in appellate regions of Athens, Piraeus, Thessaloniki and Chalkida and the Supreme Court:

- Access of the citizen and of the legal professions to the information handled by these courts for their convenience during the monitoring of civil or criminal proceedings through a central portal.
- Availability of the system information among the public bodies with ex officio research for citizens' convenience and their exception from the process of issuing certifications according to the existing institutional framework.
- Issuance of certificates upon citizens' request with an automated manner and immediate response time with the minimum possible burden of court services through a central portal.
- Interoperability with bodies.

In the country's Courts of First Instance, Courts of Appeal and District Courts, electronic submission/monitoring the progress of the application for receiving copies of minutes of meetings and receiving them through a central portal.

OGP Values

Access to information, Inclusivity

Implementing bodies

Implementation:

MoJTHR, Involved Legal Services, Public Bodies

Contact info: Directorate of e-Government of MoJTHR - Telephone: ++302107767070

Objectives

Easier communication between citizens and legal services; Access of citizens and legal professionals to the legal services for a facilitated exercise of their rights and fulfilment of their needs; Internal reallocation in a rational way of serving employees; More effective action of services; Citizen participates in the process of information management through the utilization of IT applications; Transparency in the justice area.

Means of implementation of the commitment

Administrative Justice, Court of Audit: The commitment will be implemented internally by the implementing bodies and in the framework of guaranteeing the good operation of the existing MIS.

Civil and Criminal Justice: The commitment will be implemented in the context of implementation of project "Integrated Judicial Case Management System for Civil and Criminal Justice (OSDDY-PP)" and "Public - Private Partnership for Digital Recording, Storage and Disposal of Conference Practices (SDIT)". Cooperation with other institutions for interconnection and interoperability.

Milestones – Timescales

Milestone	Completion
Administrative Justice	
21.1. Court of Audit: Tackling of technical barriers-Implementation of commitment	June 2017
Civil and Criminal Justice:	

21.2. Tracking of technical barriers - Implementation of the project "Public - Private Partnerships for Digital Recording, Storage and Disposal Practices Conference (SDIT)"	June 2017
21.3. Tracking of technical barriers - Implementation of the project "Integrated Judicial Case Management System for Civil and Criminal Justice (OSDDY-PP)" – Creation of infrastructure for interconnection and interoperability with bodies	June 2018

Commitment 22: Enhanced statistical data of justice open to the public

Context

The Ministry of Justice, Transparency and Human Rights (MoJTHR) has been using an electronic application for gathering statistical data directly from all the civil and criminal courts of the country since 2012. The aforementioned data, which was collected every three (3) months, concern the personnel working in the courts (judges and administrative judicial staff) and the case flow: pending cases at the beginning of a reporting period, incoming cases, solved cases and cases pending at the end of the same reporting period. This data is available on the website of the Ministry in Greek for the years beginning in 2012 until 2015 (including 2015).

Commitment description

In 2016 the Ministry of Justice, Transparency and Human Rights set up a Working Group to redesign the templates for the judicial data on the civil and criminal procedure for the interim period from the beginning of 2016 until the complete roll out of the Integrated Civil and Criminal Court Case Management System (OSDDY-PP). The new templates have taken into account:

- a) recent legislative developments (the new Code of Civil Procedure put in effect on January 1st 2016)
- b) national and international statistical needs
- c) the needs of the Hellenic Statistical Authority (ELSTAT)
- d) the knowledge and experience on judicial procedures of the judges and administrative judicial staff who participated in the Working Group
- e) principles from the European Commission for the Efficiency of Justice (CEPEJ) of the CoE
- f) expertise from the project of Technical Assistance on “the Reform of the Greek Judicial System” coordinated by the Federal Ministry of Justice of the Republic of Austria

The Department of Strategic Planning and the Evaluation of Policies of Justice of the Hellenic Ministry of Justice, Transparency and Human Rights sent out on 30-6-2016 the new statistical templates to the civil and criminal courts of the country.

OGP Values

The proposed commitment is relevant to the advancement of:

- access to public information,
- transparency and
- accountability

Implementing bodies

- Lead agency: Ministry of Justice, Transparency and Human Rights, Directorate of Strategic Planning, the Organization and the Functioning of Justice, Department of Strategic Planning and the Evaluation of Policies of Justice (tel. ++30 210 7767 204)
- Other involved actors:
 - Hellenic Statistical Authority (ELSTAT),
 - judges and administrative judicial staff,
 - Federal Ministry of Justice of the Republic of Austria

Objectives

- to simplify and unify the former complicated and overlapping statistical requests to the courts by the MoJTHR and ELSTAT,
- to monitor the case flow in the Greek courts for the interim period from the beginning of 2016 until complete roll out of the Integrated Civil and Criminal Court Case Management System (OSDDY-PP),
- to make the statistical data gathered accessible to citizens and members of legal professions,
- to provide, through consistent and reliable data, the managerial tools to policy makers to make sound decisions on staff, work and resources' allocation

Means of implementation of the commitment

The commitment shall be implemented internally by the implementing bodies.

Milestones – Timescale

Milestone	Completion
22.1 The courts have the obligation to complete and send electronically the statistical templates for the first half of 2016 to the MoJTHR	August 2016
22.2. the statistical data gathered from the courts will be processed to get total figures and will be put on the website of the Ministry (www.ministryofjustice.gr).	September 2016

*The same process with the aforementioned two steps will be repeated every three (3) months in the civil and criminal procedure until the complete roll out of the Integrated Civil and Criminal Court Case Management System (OSDDY-PP).

G. Commitments on Geo-data

Commitment 23: Open provision of Geo-data

Context

The Ministry of Environment and Energy, following Law 3882/2010 is responsible to centrally coordinate all involved bodies of the Greek Public Administration that manage/produce/provide geospatial data, so as those data to be provided publicly and in

open format to all interested parties. To this end, the Ministry of Environment and Energy will proceed to the adjustment – amendment of the current legislation and undertake all necessary actions to gradually implement and complete this policy. The provided geospatial data will be publicized through the website of the National Geospatial Information Infrastructure by the Ministry, the supervised entities as well as other public sector entities, following technical standards and procedures to be established. Also the data will be posted on the Central Governmental registry data.gov.gr.

Under the framework of the above-mentioned action, geospatial data of the Ministry are available at <http://maps.ypeka.gr>, covering a wide range of thematic pillars

OGP Values

Access to Information/ Geo-data

Implementing bodies

Ministry of Environment and Energy, ΕΘΕΓ, ΕΚΧΑ ΑΕ, - cooperation with the rest of the Ministries and public sector entities.

Objective

To provide open geospatial data of the Public Administration in open formats to all interested parties, according to Directive 2007/2/EC. Then, the National Interoperability Framework geo-information and Services will be established.

Milestones-Timescales

Milestone	Completion
23.1. Fully – Fledged operation of the website of the National Geospatial Information	Νοέμβριος 2016

V. Commitments on regional/local open government

The Region of Western Macedonia

Commitment 24: Open-Participatory Budget

Context

Some months ago, Regional Budget was not available to citizens. Recently, the Region of Western Macedonia, in application of the Greek Law L.4305/2015 regarding Open Data, started offering Budget execution files in XLS format via the website data.gov.gr. However, in order these Budget Data to be more useful and comprehensive, they must be presented in the Regional website in a more proper form (using tables, diagrams, comparisons to previous month/year etc). Regarding Civic participation in Budget formulation, this is limited, since their opinion is only claimed during the preparation of the Regional Operational Plan.

Commitment Description

Commitment refers to: a) publication of Budget Execution Data in a simple and comprehensive and b) active civic participation in decision making process for the allocation of a part of the Regional Budget.

Data will be available in a raw form as well as in a table and diagrams format, including comparisons.

Decision making process includes electronic polls and voting as well as consultation and deliberation meetings.

Proposals will be evaluated and presented by Regional Officers to the Regional Council in order to get approval.

During pilot period:

- The amount that will be allocated will be small (100,000.00 €/year). This amount will be increasing as the whole process matures and civic participation increases
- The amount will be allocated to promotional activities for the cultural/touristic product of the region.

OGP Values

Open-Participatory budget satisfies all 4 OGP values

OGP Value	Evidence/way of satisfaction
Access to information	1. Raw information/data 2. Processed information/data
Civic participation	1. Participatory budget 2. Proposal Submission 3. Proposal Voting
Public Accountability	1. Detailed data presentation 2. Announcement of Proposal Evaluation Results
Technology and innovation for openness and accountability	1. Use of a platform for Open Data Management as well as for Civic Participation

Implementing Body

Region of Western Macedonia

(Contact information)

Theodore Theodoropoulos

Tel: +302461052728

e-mail: th.theodoropoulos@pdm.gov.gr

Stakeholders involved

- Public Administration (Regional Authority)
- Citizens, Organizations and Institutions of the Civil Society, private sector, focused workgroups

Objectives

The objectives of the platform:

1. Provision of detailed Information to citizens
2. Active Civic Participation in Decision Making Process(e-participation/e-democracy)

Means of Implementation

Commitment relies on:

1. The technical solution (the platform)
2. Civic Participation in Decision making Process either via the platform or through consultation/deliberation

Milestones – Timescales

Milestone	Completion
24.1. Consultation on <ul style="list-style-type: none"> • The type of information that will be provided and the way it will be presented • The threshold (required votes) for further examination/evaluation of a proposal. • Other Issues 	September 2016
24.2 Platform Implementation <ul style="list-style-type: none"> • Software Development • Users Training 	December 2016
24.3 Pilot Phase <ul style="list-style-type: none"> • Platform Use/Tuning/Improvement • Dissemination activities in order to raise awareness and increase civic participation 	June 2017
24.4 Operational Phase	January 2018

Commitment 25: Regional Council Platform (Open Regional Council)

Context

Current Situation

1. Regional Council Invitations, including the titles of the topics that will be discussed are published in the Region's Website
2. Introductions/Presentations are uploaded to cloud infrastructures and are available to Regional Council members only
3. Regional Council Minutes/Decisions are published in DIAVGIA
4. Regional Council meetings are open for the public and are broadcasted via Regional YouTube Channel.

Weaknesses/Problems that lead us to the adoption of the Commitment

1. There is no available tool for searching/filing/provision of presentations and minutes.
2. There is no way that citizens can communicate-express their opinion-propose using electronic media (platform)
3. There is no capability of e-voting

Commitment Description

The development and Operation of the Regional Council Platform will not only gather all provided services under one site but will also expand the services provided.

More specific, the platform will provide the following:

1. All topics and introductions will be submitted to the platform (texts, not just titles). This material will be available to everyone. The option of providing extra material (tables, appendices, presentations etc) will be under examination in order to ensure personal data protection..
2. Regional Council Members, using “member rights” will be able to express their opinion in a written way submitting it to the platform. Submitted opinions can be used for the formulation of Regional Council Minutes.
3. Citizens will respectively be able to express their opinion by submitting comments of by voting to polls.
4. Taxisnet authentication can be used for citizens’ login.
5. There will be a capability for citizens to submit questions/topics to be discussed. These questions will be voted and in case they overcome the threshold they will be discussed to the “Citizens time”, a special Regional Meeting Session that will be held once per two months or trimester.
6. There will be a capability for an automatic creation of detailed minutes as well as automatic submission upload to DIAVGIA
7. Existing YouTube Channel will be embedded to the platform providing live broadcasting as well as video on demand (VOD)
8. There will be an examination of the possibility that Regional Council Sessions can take place with remote participation of Regional Council Members (submissions of opinions/proposals, voting etc). It requires amendment of the Regional Council Modus Operandi

OGP Values

Regional Council Platform satisfies all 4 OGP values:

OGP Value	Evidence/way of satisfaction
Access to information	<ol style="list-style-type: none"> 3. Primary/Raw Information 4. Advances Search capability
Civic participation	<ol style="list-style-type: none"> 4. Comments/proposals Submission 5. Citizens time
Public Accountability	Citizens time
Technology and innovation for openness and accountability	<ol style="list-style-type: none"> 2. Use of a platform for Open Data Management as well as for Civic Participation 3. Process Automation (Sending invitation, Minutes Preparation etc) 4. E-voting (under examination)

Implementing Body

Region of Western Macedonia

(Contact information)

Theodore Theodoropoulos

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Stakeholders involved

- Public Administration (Regional Authority)
- Citizens, Organizations and Institutions of the Civil Society, private sector, focused workgroups

Objectives

Platform's objectives are:

1. On-time detailed information for Regional Council Members as well as citizens Η έγκαιρη και αναλυτική ενημέρωση Περιφερειακών Συμβούλων και Πολιτών
2. Active Civic Participation
3. Transparency Enhancement via full information provision on all issues discussed during Regional Council Sessions
4. Accountability Strengthening through Citizens
5. Gradual Adoption of e-democracy
6. Simplification of procedures and decrease of resources required (human resources, paper) since some procedures are automated.

Means of Implementation

Commitment relies on:

1. The technical solution (the platform)
2. Modification of the Regional Council's Modus operandi (introducing Citizens time as well as e-voting)

Milestones – Timescales

Milestone	Completion
25.1. Consultation on <ul style="list-style-type: none">• The type of information that will be provided and the way it will be presented• The threshold (required votes) for further examination/evaluation of a proposal.• Institutional and Legal Issues (e-voting, deadlines for submissions of proposals, introductions etc	October 2016
25.2 Platform Implementation <ul style="list-style-type: none">• Software Development• Users Training	March 2017
25.3 Pilot Phase <ul style="list-style-type: none">• Platform Use/Tuning/Improvement• Dissemination activities in order to raise awareness and increase civic participation	June 2017
25.4 Operational Phase	January 2018

The Region of Central Greece

Commitment 26: Open - Participatory Budget

Context

Recently, the Region of Central Greece through the new website www.pste.gov.gr and specifically the link <http://hello.crowdapps.net/opendata-stereas-elladas/open-budget/> gave citizens the ability to monitor budget information and the opportunity to extract this information on an excel file.

Digital mapping of budget execution (publish what you fund) meets a key demand of transparency and accountability in the conduct of local and regional administration.

Moreover in order to make easier to understand the data we select specific categories of expenditure, which are typical for public administration, presenting them with specific descriptions understandable for citizens and not by the description which these expenditures appear in the budget's codes.

Currently the only satisfied demand is transparency and accountability, and citizens' participation in the budget is only possible through their elected representatives (Governor, Deputy Governors, regional counselors, etc.).

Commitment description

The commitment states:

- a) Publish in simple and understandable form the details of budget implementation (open budget) and the budget's report (commitments, receipts, payments)
- b) The active involvement of citizens in decision making for allocating a certain amount of the budget, which will be determined while setting up the budget. This amount will be available for innovative actions that citizens and stakeholders propose and will be available for consultation (online and face to face meetings)

The proposals will be evaluated and presented for approval by the Regional Council upon recommendation from the regional service.

During the session of the application:

- The amount available each year for actions will be determined when the budget structure. Specific consultation time will be provided with information to citizens and the region's stakeholders according to international standards.
- The amount will increase as the process matures and the participation of citizens increase.
- The money will be directed to innovative actions for tourism / culture / social structures.

OGP Values

The Open Budget platform satisfies the 4 principles of OGP:

Principle	Instrument
Access to information	5. Primary information 6. Processed information
Active participation of stakeholders and citizens in decision-making	6. Participatory budget 7. Deposit of proposals

	8. Vote of proposals
Public Accountability	3. Analytical data presentation 4. Publish of proposal evaluation results
Use of Technology and innovation for openness and accountability	5. Use of the platform for both open data management and for active participation

Implementation bodies

Implementation: Region of Central Greece

(Contact person details):

George Apostolopoulos

Tel: 2231354810

E-mail: g.apostolopoulos@pste.gov.gr

Involved stakeholders:

- Public Administration (Region)
- Citizens, Institutions and Organizations of Civil Society, private sector, labor groups

Objectives

The objectives of the platform are:

1. The detailed information to citizens for use of public money
2. The active participation of citizens in decision-making

Means for the implementation

The commitment is based on:

3. The technical solution, which is the platform
4. The involvement of citizens in decision-making either through the electronic platform or in person consultation

Milestones-Timescales

Milestone	Completion
26.1. Implementation of the platform (12/2016) <ul style="list-style-type: none"> • Application's upgrade • Determine the amount available for actions selected by citizens and stakeholders 	December 2016
26.2 Demo operation <ul style="list-style-type: none"> • Use of the program-Improvements • Promotional actions to citizens 	June 2017
26.3 Operational mode	December 2017

Commitment 27: Capture and Evaluation Platform for Regional Technical Projects

Context

The Region of Central Greece through its technical services performs and supervises over 600 projects (infrastructure) in five regional sections (Fthiotida, Evia, Evrytania, Fokida, Viotia). The information that citizens have on the status and the implementation of projects is minimal and only through meetings of stakeholders and through face to face meetings with their elected representatives.

Commitment description

The development and the operation of the platform of projects on a map (google maps) will enable citizens to be informed about the projects carried out by the Region. Specifically, the platform provides the following capabilities:

1. All the projects carried out and supervised by the Region will be recorded on the platform giving the possibility to represent them on a map with qualitative and quantitative data about them. (Budget, year of integration, funding source, etc.).
2. The citizens will be able to search these projects performed by the region and to learn about them.
3. Citizens will have an opportunity to express their views through comments and evaluate projects.

OGP Values

The Projects on Map Platform satisfies the 4 principles of OGP

Principle	Instrument
Access to information	<ol style="list-style-type: none">1. Primary information2. Search possibility
Active participation of stakeholders and citizens in decision-making	<ol style="list-style-type: none">1. Comments/proposals submit
Public Accountability	<ol style="list-style-type: none">1. Analytical data presentation
Use of Technology and innovation for openness and accountability	<ol style="list-style-type: none">1. Use of the platform for both open data management and for active participation

Implementation stakeholders

Implementation: Region of Central Greece

(Contact person details):

George Apostolopoulos

Tel: 2231354810

E-mail: g.apostolopoulos@pste.gov.gr

Involved stakeholders:

- Public Administration (Region)
- Citizens, Institutions and Organizations of Civil Society, private sector, labor groups

Objectives

The objectives of the platform are:

1. The detailed information of citizens and stakeholders.
2. The active participation of citizens and stakeholders in the evaluation of projects.
3. Enhancing transparency by providing all the information all the projects.

Means for the implementation

The commitment is based on:

1. The technical solution, which is the platform

Key milestones-Timescales

Milestone	Completion
27.1. Implementation of the platform <ul style="list-style-type: none"> • Application Development • User Training • Project Registration 	December 2016
27.2 Demo operation <ul style="list-style-type: none"> • Use of the program-Improvements 	March 2017
27.3 Operational mode	June 2017

Municipality of Thessaloniki

Commitment 28: City Dashboard

Context

A basic strategic objective of the Municipality of Thessaloniki is the transformation of the city into an integrated, open and participatory platform, through the effective use of ICT. Moving towards this direction, the Municipality of Thessaloniki has already implemented projects, actions and initiatives that aim to support and improve Open and Participatory governance and which have Open Data in their core.

Hence, we have already launched the Municipality's Open Data platform (<http://opendata.thessaloniki.gr/>) where everyone can find our Open Datasets while we are also providing an eService for online, real time, monitoring of the budget's implementation (<http://www.thessaloniki.gr/egov/budget.html>). Also, we provide Open Data through our GIS platform (<http://gis.thessaloniki.gr/sdi/>) and other, various, sources. Meanwhile, we have already completed three crowdsourcing competitions in which, besides the citizens' ideas and applications, we focused on Open Data and invited relevant organizations and the Academic institutes of the city to join these initiatives.

Moreover, the Municipality of Thessaloniki is a member of the European Innovation Partnership on Smart Cities and Communities (<https://eu-smartcities.eu/>), acting in areas that are close related to Open Data. In addition to the above-mentioned, the Municipality of

Thessaloniki has formed strategic partnerships with relevant organizations such as the Greek chapter of the Open Knowledge Foundation (<http://okfn.gr/>) and participates in an MoU for Smart Cities together with the Municipality of Heraklion, the Greek Free and Open Source Society (<https://ellak.gr/>), the Infostrag research team from the National Technical University of Athens, the Hellenic Association of Mobile Application Companies and with the declared support of the City of Athens. One of the goals described in the above-mentioned MoU is the further exploitation of the three cities' Open Data.

In the light of the above, we perceive as a key pre-requisite for the transformation of Thessaloniki into an open and participatory platform, the development of a central point for aggregation, integration and presentation of the city's Open Data, with the use of proper methods and tools and in order to have value created for all key stakeholders of the city.

The particular commitment will tackle issues such as the existing Open Data fragmentation deriving from their various forms and types and it will improve the quality of the services provided. Moreover, it will serve as a mean for further improvement in areas such as the citizens' active participation, transparency and accountability, research, and the internal decision making process.

Commitment description

The Municipality's City Dashboard will be an online platform that will aggregate and provide data and information regarding various organizational areas such as urban mobility, air pollution and environmental data, demographics, financial data and indexes, events, culture and tourism.

The information will be provided through proper visualizations in order to be understandable and useful but also in a row data format so that it can be easily re-used.

The Dashboard will present real-time information through adequate interfaces and web services but it will also exploit static forms of data.

The Dashboard's data will be provided also by other sources, beyond the operational scope of the Municipality of Thessaloniki, like the Academic and Research Institutions of the city or any other organization that could contribute by providing its own data.

OGP principles

The platform conforms to OGP values, as follows:

Principle	Means
Access to Information	<ol style="list-style-type: none"> 1. Row data 2. Refined information 3. Rich-channel access (web & mobile) 4. Access to data from various sources
Civic participation	<ol style="list-style-type: none"> 1. Citizens and organizations will be informed about the progress and management of various issues that concern them in order to be able to participate, actively, in relevant consultations and participatory decision making processes

Public Accountability	<ol style="list-style-type: none"> 2. Analytical presentation of data for a wide range of the Municipality's operations 3. Publishing of results and assessment of the Municipality's performance in various areas
Technology and innovation for openness and accountability	<ol style="list-style-type: none"> 1. Use of open standards and architectures for platform development, utilization of many Open Data sources

Implementing organizations

Implementation: Municipality of Thessaloniki
Contact information:

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Stakeholders:

- Public Administration
- Academia and Research community, Civil Society's organizations, Private Sector, horizontal teams

Objective

The use of the City Dashboard platform will create an added value for the citizens of Thessaloniki and other stakeholders of the city's ecosystem. The citizens will be provided with a single focal point that will present, effectively, the information that concerns them while in the same time the publishing of that information will strengthen transparency and accountability regarding the Municipality's operations.

Also, the City Dashboard can increase the level of citizens' commitment and participation and to provide them with motivation regarding the acquiring of the needed eSkills. Moreover, the operation of the platform will, eventually, lead to the establishment of a trusted relationship between the city stakeholders and the Municipality of Thessaloniki and with Public Administration, in general.

Businesses could benefit from the use of the Dashboard through the emergence of new business opportunities that could be created by the utilization and interlinking of various data sources (e.g. demographics and economics) and by the use of efficient data analytics.

In addition to the above, the exploitation of the platform's data could lead to the development of Thessaloniki's Key Performance Indicators (KPIs).

Moreover, the Municipality of Thessaloniki will be equipped with a sophisticated tool that will improve the decision making process and will promote a more synergetic and horizontal organizational culture that will lead to better performance and results.

Means for the implementation

The commitment is based on:

2. The technical solution which is the platform,
3. The change of organizational culture and the development of horizontal synergies among the various stakeholders of the city,
4. The implementation of an efficient communication strategy regarding the expected benefits

Milestones - Timescales

Milestone	Completion
28.1 Finding and evaluation of Open Datasets – establishment of a joint steering committee (until 3/2017) <ul style="list-style-type: none">○ Finding, registration and evaluation of data in the internal environment of the organization○ Communication and searching, registration and evaluation of data in the external environment of the organization○ Exploration and development of partnerships with other organizations○ Exploration of funding resources	March 2017
28.2 Platform implementation (until 12/2017) <ul style="list-style-type: none">○ Requirement analysis○ Procurement or implementation through co-funded project○ Design, implementation	December 2017
28.3 Piloting <ul style="list-style-type: none">○ Platform use and evaluation – improvements○ Communication campaign	March 2018
28.4 Roll-out	April 2018

Commitment 29: Online Consultation Platform

Context

The Municipality of Thessaloniki in order to promote and support further its Open and Participatory Governance strategy, will design and implement an online consultation platform. The Municipality has already implemented a series of innovative initiatives and provides a set of eServices that aim to promote transparency, accountability and eParticipation, such as:

- The “Improve My City” eService which allows citizens to notify us of issues they have come across (a water pipe leakage, illegally parked cars, garbage to be collected etc.) by posting them on an interactive city web map. The service provides personalized information and feedback about the progress of each issue, while the citizens can vote for an issue in order to demonstrate the importance of it,
- Our online “Open Budget” eService which provides real-time data about the Municipality’s budget (<http://www.thessaloniki.gr/egov/budget.html>),

- Our three crowdsourcing initiatives (Apps4Thessaloniki, Hackathess, Apps4Thessaloniki-Tourism Edition) in which we asked citizens to post their ideas and in the same time, we encouraged the developers of the city to create web and mobile applications for further re-use by the Municipality.

We consider the commitment for the implementation of an online consultation platform as the next step in our effort for the support of Participatory Governance and in order to develop a more organized and targeted consultation process with the citizens in particular issues and policy areas.

Commitment Description

The Municipality’s online consultation platform will provide the ability for automated launching and completion of a consultation’s period, it will support content and comment management and it will maintain an archive with all completed consultations. Also, the users of the platform could use multiple criteria for searching and finding consultations, such as the category or the time period that a consultation took place. Moreover, the platform will generate relevant reports that will encompass comments, results and statistics for each consultation in order to be used by the Municipality’s administration.

OGP Values

The platform conforms with OGP values, as follows:

Principle	Means
Access to Information	<ol style="list-style-type: none"> 1. Raw data 2. Refined information 3. Rich-channel access (web & mobile) 4. Access to data from everyone
Civic participation	<ol style="list-style-type: none"> 1. Citizens and organizations will be informed and able to participate, actively, in relevant consultations and participatory decision making processes
Public Accountability	<ol style="list-style-type: none"> 1. The Municipality publishes publicly and openly its policies 2. Comments and suggestions from the citizens are open and publicly available and the Municipality becomes accountable for their incorporation into its planning
Technology and innovation for openness and accountability	Use of open standards and architectures for the implementation of the platform

Implementing bodies,

Implementation: Municipality of Thessaloniki

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Stakeholders:

- Public Administration
- Citizens, Civil Society's organizations, Private Sector

Objective

The online consultation platform will serve as a main point of reference regarding citizens' participation in the decision making processes of the Municipality of Thessaloniki, it will support the implementation of the organization's strategy for the transformation of Thessaloniki into an integrated, participatory, platform. It will initiate a new discussion framework with the citizens while empowering them and making them active stakeholders in the whole venture, and it will consist a basic element of the broader initiative regarding the dissemination of eDemocracy's benefits.

Means for the implementation

The commitment is based on:

1. The technical solution which is the platform,
2. The Municipality's commitment for supporting eParticipation,
3. The implementation of an efficient communication strategy regarding the expected benefits

Milestones – Timescales

Milestone	Completion
29.1 Formation of the operational framework <ul style="list-style-type: none">○ Formation of the online consultation operational framework○ Establishment of the platform's administrative framework	December 2016
29.2 Piloting <ul style="list-style-type: none">○ Platform use and evaluation – improvements○ Communication campaign	January 2017
29.3 Roll-out	February 2017

VI. Civil Society

Commitment 30: Open Data Index for cities and local administrations

Context

The internationally recognized “Open Data Index” of Open Knowledge International is annually measured and constructed with the support and cooperation of international organizations and experts. The global Open Data Index evaluates the availability and accessibility of certain datasets around the world.

The importance of Open Data Index at more localised levels has been justified and accepted at international level. The annual results of the Open Data Index, in different areas/categories, provide to citizens the opportunity to monitor directly and in detail the data that is opened by the cities they live in.

In Greece, a number of municipalities have already opened different datasets, which Open Knowledge Greece has already evaluated, during 2015, using the Open Data Index methodology. However the citizens’ participation, as well as other interested groups, are essential for the promotion and improvement of transparency in a local level, and co-creation of the Open Data Index for cities and local administrations.

Commitment description

The commitment refers to the online publication of the annual report of the Open Data Index for cities and aims to motivate citizens, business and other stakeholders to contribute and evaluate their municipalities open data.

Key benefits of annual Open Data index for cities reports, are the comparison among the different municipalities acting as an important input on their functions; a process - report that accommodate citizens with the open data (monitoring the state of the municipality according to the dataset and how they can use or improve the results); time based analysis with a comparison of actions that have implemented by different cities.

OGP Values

Open Data Index for cities covers all 4 OGP principles:

OGP Principle	Implementation requirements
Access to information	1. Primary information 2. Processed information
Active participation of bodies and citizens in decision making	1. Evaluation by the citizens and other groups 2. Monitoring the results
Public accountability	1. Analytical presentation of the data 2. Publish of the results
Use of technology and innovation on openness and accountability	1. Use of innovative techniques and the Open Data Index Platform by Open Knowledge International for the collection, analysis and availability of the data

Implementation bodies

Implementation by: Open Knowledge Greece

Contact information: Charalampos Bratsas, CEO of Open Knowledge Greece

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Entities involved

- Municipalities
- Citizens, Organizations of the Citizens' Society, public sector, working groups

Objectives

The goals of Open Data Index:

1. Provision of analytical information to the citizens about the open data that are available by municipalities
2. Enhance active participation of the citizens and other groups in the evaluation, improvement and exploitation of the results
3. Encouragement for opening more data through the comparison of each municipality performance
4. Improvement of the techniques of collecting, analyzing and publishing the data
5. More transparency at local level

Means for the implementation

The commitment relies on:

1. The technical solution that will make use of the international platform that supports Open Data Index with the evaluations results
2. The citizens' participation and other stakeholders in evaluating the progress of the municipalities through an online platform

Milestones – Timescales

Milestone	Completion
30.1 Customization of the Open Data Index platform http://gr-city.census.okfn.org/	November 2016
30.2 Open Data census 2016 <ul style="list-style-type: none">○ Use of the platform○ Promotion to inform the citizens○ Hackathon of census○ Publishing online book with the results with ISSN (example http://online.fliphtml5.com/qzqt/qfsh/#p=1)	December 2016
30.3 Open Data census 2017 (12/2017) <ul style="list-style-type: none">○ Use of the platform○ Citizens awareness actions○ Hackathon of census○ Publishing online Book with the results with ISSN (example http://online.fliphtml5.com/qzqt/qfsh/#p=1)	December 2017

Commitment 31: Linked, Open and Participatory Budgets

Context

“Democratic political life as we know it is inconceivable without public access to information about public money” says Jonathan Gray, director of Policy and Research at Open Knowledge International. Although the number of available public budget and transaction data increases, the different data standards and accounting models, restrict its utility. The heterogeneity and lack of standardization of open spending and budget data block the development of many interesting and useful applications. For instance applications related with comparative analysis between different cities or regions in order to improve the efficiency and effectiveness of public spending.

Commitment description

Open Knowledge Greece in the context of OpenBudgets.eu -a Horizon 2020 funded project- is developing together with the project partners an open ecosystem that aims to solve the problem of standardization of open spending and budget data and the problem of interoperability of the applications by developing an open technical specification for public sector budget and spending data: the Fiscal Data Package based on OpenSpending Ecosystem and the Fiscal RDF Data Model based on DataCube Vocabulary.

In OpenBudgets.eu an open participatory platform for budgets is developed that will be easy to use, flexible and capable of interpreting previously incompatible forms of budget and spending data, provide advanced capabilities such as calculations of economic indicators(KPIs), statistical analysis and data mining techniques with the appropriate visualizations.

At a glance, Openbudgets.eu will offer:

- A semantic data model
- A library of visualisation tools
- A library of data mining and comparative analysis tools
- A feedback and citizen engagement interface

All this features will be integrated into a comprehensive portal, deployed as a software-as-a-service(SaaS).

This commitment concerns the use and the adaptation of the openbudgets.eu results at national, regional and municipality level; and the structural linkage of all open budget data of Greek regions and municipalities that will be interested of using it.

OGP Values

Open Budget application ecosystem satisfies all the four (4) OGP principles

Principle	Implementation requirements
Access to information	1. Primary information 2. Processed information
Active participation of bodies and citizens in decision making	1. Participative budget 2. Proposal submission 3. Submitted proposals voting
Public accountability	1. Analytical presentation of the data 2. Publish of the results
Use of technology and innovation on openness and accountability	1. Use of the platform and technology created by OpenBudgets.eu for open participatory budgets

Implementation bodies

Implementation by: Open Knowledge Greece

Contact Information: Dr. Charalampos Bratsas, CEO of Open Knowledge Greece

e-mail: charalampos.bratsas@okfn.org

Entities involved

- Public Government (Regional and local authorities, Ministry of Internal Affairs and Government reconstruction)
- Citizens, Organizations of the society of the citizens, private sectors, working groups

Objective

The goals of the proposed ecosystem of the web applications are:

1. The provision of analytical information to the citizens for the utilization of public funds through publishing data journalism articles
2. Semantic representation of Numerical Codes of incomes and Expenses(K.A.E.) of budget figures and linkage of them
3. Linkage of budgets and semantic representation using Data Cubes for better statistical analysis.
4. Data visualizations and statistics of incomes and expenses of budgets and other economic indicators(KPIs).
5. Digital signing of the data and the visualizations.
6. Citizens' active participation in decision making through participatory budgets.

Means for the implementation

The commitment relies on:

1. The technical solution, includes the semantic linkage of open fiscal data and the web applications of the OpenBudgets and OpenSpending ecosystem.
2. The participation of the citizens in the decision making through the use of the ecosystems' applications.

Milestones – Timescales

Milestone	Completion
31.1 Semantic Description of Greek municipalities, regions Open Budgets and Cohesion Funds, ERDF, ESF Partnership Agreement 2014-2020 (https://www.espa.gr/en/pages/default.aspx) <ul style="list-style-type: none">○ Semantic description of the Income and expenses codes○ Linkage of the Income and expenses codes○ Semantic description of budgetary data by public authorities, regions and municipalities○ Linkage of open budgetary data○ Publication of the data in the data.gov.gr and the github.com	August 2016
31.2 Implementation of the open budget platform <ul style="list-style-type: none">○ Open source platform for the analysis and visualization of fiscal data	November

<ul style="list-style-type: none"> ○ for Greek public entities such as regional and municipal authorities. The open source code will be available at github.com. ○ Estimation of the allocated financial resources for the application of the ecosystem by the interested parties. 	2016
<p>31.3 Implementation of the participatory budget platform</p> <ul style="list-style-type: none"> ○ Open source participatory budget platform at github.com ○ Citizens and public entities awareness actions 	June 2017
<p>31.4 Dashboard functionality</p>	October 2017

Commitment 32: School of data for public servants

Context

The School of Data initiative aims at strengthening organizations and provide to their members the necessary skills to effectively use data in their efforts to create a more fair and efficient society. School of data also is appropriate for citizens as well that want to address similar as the above issues.

Open data, may improve people's lives around the world, especially when they are focusing to increase transparency and government accountability. The importance of Open Data has been underlined, by the Greek Government, the European Commission and International NGOs numerous times.

However, many of the entities - organizations that are close to the issues related to transparency and government transparency as NGOs, organizations and public services - today lack the skills to use data effectively, even an awareness of the potential capabilities data and open data have for their own work.

Commitment description

The goal of this commitment is to educate members of pilot selected organizations and services of the Greek government how to create open datasets, publish them to the platform Open Data CKAN of the Greek government data.gov.gr and properly license them with Open Data Licence.

OGP values

The School of Data for public servants covers the following 3 OGP principles:

OGP Principle	Implementation requirements
Access to information	<ol style="list-style-type: none"> 1. Primary information 2. Processed information
Public accountability	<ol style="list-style-type: none"> 1. Analytical presentation of the data 2. Publishing the results
Use of technology and innovation on openness and accountability	<ol style="list-style-type: none"> 1. Use of CKAN (data.gov.gr) platform of the Greek government for managing the open data and for the active participation

Implementation bodies

Implementation by: Open Knowledge Greece

Contact information: Charalampos Bratsas, CEO of Open Knowledge Greece

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Entities involved

- Public administration (Chosen pilot ministries, organizations, public bodies)

Objectives

The goals of the proposed School of Data are:

1. Provision of analytical documented information on open data to selected public servants
2. Certification of the selected public servants to properly create open datasets
3. Appropriate licence the open data sets
4. Uploading datasets to the data.gov.gr platform of the Greek government

Means for the implementation

The commitment relies on:

1. The implementation of educative seminars for pilot selected bodies and services of the Greek government
2. The exploitation of the educational material by Open Knowledge Greece that has been translated and it is based on the material of the School of Data by the Open Knowledge International, which is in use in more than 10 countries globally.
3. The participation of the high qualified human resource of Open Knowledge Greece

Milestones – Timescales

Milestone	Completion
32.1. Creating the platform of School of Data with manuals and pilot lessons (12/2016) • Data journalism articles to underline the usefulness of open data (that are published in data.gov.gr) in Greece	December 2016
32.2 Open School of Data	June 2017
32.3 Online educational programs	December 2017

Commitment 33: The collaborative wikification of public services procedures

Context

The wiki for public services procedures, wiki.ellak.gr has been developed under the actions of the open government working group of GFOSS – Open Technologies Alliance (<https://opengov.ellak.gr/>) in order to record and simplify the services and procedures provided by the public administration bodies.

This system is a knowledge base that is constantly enriched with new services and procedures. The public services procedures wiki is based on MediaWiki, which is a free web application and operates based on Wikipedia's collaborative crowdsourcing model. Executives from public bodies record the public services as well as the procedures followed for the provision of each service. Each service is, in terms of Wikipedia, a section containing all the relevant information: The procedure steps, the necessary documents with templates for all printed and / or electronic forms and the relevant legislation on which it relies.

Commitment Description

The commitment entails the maintenance of the platform and a series of training workshops to government officials from various public bodies in order to use wiki.ellak.gr and also from a technical aspect to implement a solution of the Core Public Service Vocabulary (CPSV <https://joinup.ec.europa.eu/asset/cpsv-ap/description>) in Greece in order to represent the Greek Public Services Catalogue in a machine readable format. Up to now, the information is published in html pages which hampers its reuse.

OGP Values:

Access to public information, Participation, Technology and Innovation for openness and accountability

Implementing bodies:

GFOSS – Open Technologies Alliance

Entities involved:

All Ministries and public bodies (public and private entities), first and second degree regional governments

Objectives

The objectives of this commitment are:

- 1) For each person/entity concerned to be aware of how many and which services are provided by a public body.
- 2) To help each organization to standardize the services provided so that the same service have the same name and will be provided with the same procedure everywhere.
- 3) To serve as a first major step towards the simplification of government procedures. Simplification will save resources for the public administration and for citizens.

Means for the implementation

Commitment relies on:

1. The technical solution (the platform wiki.ellak.gr)
2. The participation of executives from public bodies on training workshops and the recording of services and procedures

Milestones-Timescales

Milestone	Ολοκλήρωση
33.1 Implementation of CPSV	December 2016
33.2 Training Workshops	January 2017 – June 2018

VII. Open Parliament

Commitment 34: The collaborative wikification of public services procedures

Commitment:

Strengthening openness and accessibility of the Parliament

Commitment description

The institutional strengthening of the Parliament's Electronic Administration (Hellenic Parliament's Standing Orders Amendment Published in the Government Gazette No 122 A'/30.6.2016), using the ICT as the "infrastructure technologies" for the communication and quality improvement of citizen services leads to a new concept and transformation of the overall Parliament operation, forming part of the completion of the digital organization of public administration.

The organizational changes create new workflows and require new skills. This is not merely the application of technology for better management, but a radical change in administration's approach and actions, also concerning higher administration's tactics in individual sectors and pursued strategic objectives for facilitating MPs in exercising their parliamentary duties, and citizens to realize the responsibility and enjoy the benefits of democracy.

Concern for electronic processing aiming for interoperability with ministries to assist the procedure for exercising parliamentary control, the strengthening of committee and plenary meetings management support tools, as well as of tools related to legislative process monitoring and draft law and law proposals content processing and the adoption of open data model to provide data related to the parliamentary activities of Parliament and its Members, will strengthen and improve citizens' awareness and understanding of parliamentary affairs.

The Parliamentary Library is the second in size and wealth Library of the Modern Greek state, after the National Library of Greece. Its collections include, besides items in print (books) exceeding 650,000, the full series of Parliament and Senate Minutes, newspapers and magazines, records, manuscripts, codes, maps and etchings, artwork and historical artifacts. It is a general library, open to the public, yet having as its main task to support MPs, their staff and all Parliamentary Services in the conduct of their parliamentary work. At the same time, it satisfies the research needs of the scientific community within and outside Greek borders, the learning and educational needs of young people, also trying to meet information and all kinds of intellectual and cultural quests of various social groups. The promotion, visibility, and accessibility of its reference list and digital materials through modern and integrated digital services based on international open standards will contribute crucially and decisively to research, as well as to raising active citizenship awareness, and to the preservation and safeguarding of a significant part of our national cultural heritage.

The establishment of a network of libraries (academic, public, school, cooperating with the National Library etc.) for decentralization and dissemination of parliamentary information, allows visiting citizens to explore and identify the information sought for.

Cooperation with state libraries and publishing houses issuing materials of specific and particular interest related to parliamentary information to systematic, to be added to the

online catalog of the Library of Parliament and made public in order to have the widest possible use.

The Hellenic Parliament Foundation, through its mission to study and disseminate the principles of parliamentarism and democracy, overall aims at opening the Hellenic Parliament to society. Its actions (publications, exhibitions, educational programs, conferences / seminars) are targeted both to reaching out to a wide range of society groups, and fostering an interactive and two-way relationship with citizens through educational, cultural and educational activities. The means of communication, dissemination and participation in these activities vary, taking into account the needs of individual citizens. The decentralized nature of actions enables for a constant presence of the Hellenic Parliament throughout the country and its citizens.

The Youth Parliament, the Parliament's operation training simulation program, in which more than 10,000 students from Greece, Cyprus and Greeks abroad participate annually, encourages involvement and creative expression of young people via innovative actions, also using the Internet and social media in its work. The Youth Parliament conclusions are forwarded to the competent ministry, also constituting part of the ongoing consultation.

The organization of the central conference including topics on civil society, individual, social and political rights, deliberative and participatory democracy, direct and representative democracy, and possibly the issue of civil disobedience, aims at triggering reflection on the lack of confidence in persons and institutions' modes of operation, under the pressing issues of our time. Particular emphasis will be given to institutional changes and representational transformations, under pressing phenomena, such as globalization and the creation of transnational formations, which set the concept of democracy on a new basis.

The systematic monitoring of the Hellenic Parliament action plan for 2016-2018 has been assigned to a committee consisting of parliamentary officials chaired by the Secretary General of the Parliament. Moreover, Committee members participate in the horizontal action coordination team for open government at a national level.

Objective

- Enhancing transparency of parliamentary procedures
- Strengthening citizens' engagement with the parliament

Milestones – Timescales

Milestone	Completion
34.1 1. Planning for providing access to open parliamentary data: <ul style="list-style-type: none"> • List of active MPs including short CV • E-mail, postal address and Office telephone numbers' List • List of all former MPs and their parliamentary career since the restoration of democratic regime (1974) • Active MPs Parliamentary activity • MPs Activity in parliamentary missions • Parliamentary Committees and Friendship Groups Composition • List of Committee meetings and issues involved 	December 2016

<ul style="list-style-type: none"> • List of bodies invited to committee meetings • List of persons invited to hearings in committee meetings • List of draft law and law proposals' data files • Plenary sittings Index <p>2. Extension of the electronic document management system via digital signature introduction, minimizing paper use:</p> <ul style="list-style-type: none"> • Electronic processing of parliamentary control exercise means between the Parliament services and ministries. • Redesign of supporting Administrative and Parliamentary Procedures' operations, also assisting and supporting MPs' parliamentary duties performance. • E-filing support of citizens' digitally signed requests, taking into account citizens' individual needs. <p>3. Completion of planning for public's digital accessing to the Library's reference list and part of digital items.</p> <p>4. Research, design and organization of the library network for decentralization and dissemination of parliamentary information.</p> <p>5. Scheduling new publications of historical, political and cultural materials in printed and digital form. Planning exhibitions and events in collaboration with Institutions and local bodies and authorities, at central and a peripheral levels and digital dissemination of their content.</p> <p>6. Design- by the Hellenic Parliament Foundation- of new educational programs also encouraging students to participate in the Youth Parliament even through social networks</p> <p>7. The Parliament Foundation will prepare the main conference on social and political representation and challenges and prospects of Democracy in the 21st century</p>	
<p>34.2 Conference materialization by the Foundation following planned arrangements , and parallel activities with the participation of groups of citizens, which will be broadcasted live-streaming both from the internet and from the Parliament's TV Channel, followed by the Foundation's relevant printed publication..</p>	<p>May 2017</p>
<p>34.3</p> <ol style="list-style-type: none"> 1. Applying design on providing access to open parliamentary data. 2. Planning for enhancing legislative procedure and draft law and proposals' content monitoring supportive management tools, from the point of their submission to their voting in total. 3. Research, planning and organization of cooperation with state libraries and other institutions for the collection of publications of a special and particular interest for parliamentary information. 	<p>June 2017</p>

***Depending on planning and design, up to June 2018:**

1. Public accessing-availability of the library reference list-bibliographic catalog and digital documents; continuous update and enrichment.

2. Implementation of the library network for the decentralization and dissemination of parliamentary information.
3. Collection of publications on parliamentary information and Parliament's digital directory enrichment-enhancement.
4. New publications release, (their) presentation to the public and digital availability. Presentation of reports at central and regional-local levels, organization of scientific meetings and events.
5. Implementation of Educational Programs - Youth Parliament KB and KG Sessions
6. Implementation of planning concerning enhancement of legislative procedure and draft law and proposals' content monitoring supportive management tools, from the point of their submission to their voting in total.

VIII. Annex

CSOs Contribution per Commitment

CSOs	CONTACT PERSON	TELEPHONE	PHONE DETAILS	Commitment
EEL/LAK	Despoina Mitropoulou / Thodoros Karounos / Michalis Vafoopoulos	210 7474271	des.mitropoulou@eella.k.gr / admin@eellak.gr	<p>Commitment 1: Framework law on Open & Participative Governance</p> <p>Commitment 2: Participation in the Assessment of the Public Sector – e-goal setting tool & monitoring of the government’s work</p> <p>Commitment 5: Guide and Standardization for the provision of Services & for Procedures per Service/entity</p> <p>Commitment 11: Provision of Open Cultural Data</p> <p>Commitment 12: Geospatial Maritime Data</p> <p>Commitment 13: Ship/Company and Seafarer Registers</p> <p>Commitment 14: Marine and Maritime Activity</p> <p>Commitment 15: Public Property Open Data</p> <p>Commitment 16: KPI’s for the implementation of Public and EU</p> <p>Commitment 17: Data and Statistics for Greek National Exams</p> <p>Commitment 18: Protocol Digitization</p> <p>Commitment 19: Informative Actions on open data for young people in Secondary and higher Education</p> <p>Commitment 21: Provision of open data for Justice</p> <p>Commitment 23: Open provision of Geo-data</p> <p>Commitment 26: Open - Participatory Budget</p> <p>Commitment 27: Capture and Evaluation Platform for Regional Technical Projects</p> <p>Commitment 28: City Dashboard</p> <p>Commitment 29: Online Consultation Platform</p>

Open Knowledge Foundation	Charalampos Bratsas / Marinos Papadopoulos / Isidoros Passas / Kleanthis Koupidis	6974317051 (Charalampos Bratsas) 6974718071 (Marinos Papadopoulos) Isidoros Passas 6976416519 (Kleanthis Koupidis)	charalampos.bratsas@okfn.org marinos@marinos.com.gr koupidis@okfn.gr	Commitment 11: Provision of Open Cultural Data Commitment 15: Public Property Open Data Commitment 16: KPI's for the implementation of Public and EU Commitment 17: Data and Statistics for Greek National Exams Commitment 19: Informative Actions on open data for young people in Secondary and higher Education Commitment 21: Provision of open data for Justice Commitment 23: Open provision of Geo-data Commitment 24: Open-Participatory Budget Commitment 26: Open - Participatory Budget Commitment 28: City Dashboard Commitment 29: Online Consultation Platform
Vouliwatch	Panagiotis Vlachos / Stefanos Loukopoulos / Maria Nathanail	6972223118 (Panagiotis Vlachos) 6945536998 (Stefanos Loukopoulos) 6942 011140 (Maria Nathanail)	panagiotisvlachos@gmail.com / stefanos@vouliwatch.gr / marianathanail@gmail.com press@vouliwatch.gr	Commitments on Parliamentary Transparency
Hellug	Iakovos Stellas / Panos Christeas	6972805293	istel@hellug.gr / xrg@hellug.gr	

Place Identity	Stefania Xydia / Evika Karamagioli	6934438748 (Στεφανία Ξυδιά) 6945410215 (Εβίκα Καραμαγκιώλη)	stephania.xydia@gmail.com / karamagioli@gmail.com	Commitment 1: Framework law on Open & Participative Governance Commitment 2: Participation in the Assessment of the Public Sector – e-goal setting tool & monitoring of the government’s work Commitment 4: Accountability and Settlement of Disputes between the citizens and the Public Sector Commitment 19: Informative Actions on open data for young people in Secondary and higher Education
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Kinisi Politon	Spyros Fragkoulis, Ioannis Souflis	2107220063	kinpol@otenet.gr	Commitment 4: Accountability and Settlement of Disputes between the citizens and the Public Sector Commitment 16: KPI’s for the implementation of Public and EU Commitment 21: Provision of open data for Justice

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