

REPUBLIC OF COTE D'IVOIRE Union-Discipline-Labor

# OPEN GOVERNMENT PARTNERSHIP (OGP)

# NATIONAL ACTION PLAN FOR COTE D'IVOIRE

2016-2018

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#### **FOREWORD**

Becoming an emerging country by 2020; that is the ambition of Côte d'Ivoire.

In this context, the Government, under the leadership of His Excellency, Mr. Alassane OUATTARA, President of the Republic of Côte d'Ivoire is convinced that this emergence has no other goal than the improvement of the welfare of the citizens and the fulfillment of their deepest aspirations requires, inter alia, higher efficiency in public actions which necessary requires the following:

- enhancing transparency and good governance in the management of public affairs;
- Promotion of culture of accountability at all levels of responsibility in our administration;
- enhancing anti-corruption measures;
- effective involvement of citizens in policy formulation through a permanent and constructive dialog

All these points are in perfect harmony with the fundamental principles of the Open Government Partnership (OGP):

This is what convinced Côte d'Ivoire to be a member of this Partnership. Indeed, we know how important these principles are for our fellow citizens, as they have already been subject of many commitments by Côte d'Ivoire, both at national and international levels. To us, the OGP initiative is also a special framework to reaffirm these commitments and share our experiences with others OGP countries members in the spirit of mutually beneficial exchange.

Prepared in spirit of concertation and very good atmosphere between the state, private and civil society stakeholders, this National Action Plan, which is the very first for our country, demonstrates Côte d'Ivoire's willingness to implement the actions in this Plan, in "Union, Discipline and Labor" for the well-being of our population.

Daniel Kablan DUNCAN

Prime Minister, Minister of Economy, finance and Budget

President of Interdepartmental Committee (CI-OGP)

#### INTRODUCTION

Côte d'Ivoire has experienced several years of crisis which have been very stressful for the population. Côte d'Ivoire also learned a lot from these years. Since the end of 2011, the country has returned to socio-political normalization and experienced economic prosperity which now gives a strong hope for a brighter future.

This recovery which has been reflected in the socio economic improvement since 2012 and the gradual strengthening of social cohesion points to a very bright future for our country.

To support and reinforce this positive dynamics, the strategy emphasized by His Excellency, Mr. Alassane OUATTARA, President of the Republic of Côte d'Ivoire is namely, to integrate transparency in his action in order to respond effectively to citizens' expectations and lead the country to become an emerging economy by 2020.

Within this context Côte d'Ivoire through its Prime Minister, has decided during the Open Government Partnership (OGP) Summit held in London in November 2013, to become a member of the OGP.

This commitment was followed by the establishment of the institutional partnership management framework on July 31, 2014, through a decree providing for the creation, of the Interdepartmental Committee for eligibility of Côte d'Ivoire to the Open Government Partnership (CI-OGP).

This decree also provided for the establishment of a Technical Committee (CI-OGP), chaired by the Ministry of Industry, the Focal Point of OGP, in order to support the CI-OGP in its duties.

On October 28th, 2015 during the OGP World Summit in Mexico, Côte d'Ivoire officially joined the Partnership as member country after being acknowledged as eligible on July 28, 2015.

Official membership of Côte d'Ivoire to the Partnership enables the country to strengthen the existing provisions and mainly offers an unprecedented opportunity to:

- strengthen measures, actions and reforms in the area of transparency in Côte d'Ivoire;
- better coordinate measures, actions and reforms aiming at improving public affairs management;
- benefit from sharing experiences between OGP member countries;
- Increase the involvement of citizens in public affairs management.

Côte d'Ivoire remains convinced that establishing transparency and promoting reforms that change customs and practices implies several challenges. But we are sure and especially remain convinced that commitment and the spirit of openness

and cooperation which prevailed during the preparation of this first National Action Plan for Open Government shall enable us to address these challenges.

This National Action Plan aims to provide solutions to our problems, namely:

- More efficient management of public resources through transparency in natural resource management (commitment 1) and citizens' participation in this process has a real impact on their lives (commitment 2). Public authorities should also be more transparent in public resources mobilization (commitment 3) and in how they use them (commitment 4). Likewise, populations have to be informed about the use of public resources(commitment 5)
- The improvement of public services now is facilitated by the use of ICT as the case for Côte d'Ivoire public universities interconnection (commitment 6) and virtual university (commitment 7). In the same vein, the decentralization policy in progress in Côte d'Ivoire will be strengthened by the dematerialization of a set of administrative procedures in order to facilitate access of public services by all peoples. (Commitment 8).
- The increase in public integrity ensures that all citizens have access to the full range of open public data in reusable formats (commitment 9). Sharing public information is also a part of the role to be played by the administration to enable any citizen willing to undertake, to do it with lesser risks (commitment 10).

Furthermore, the legal Act relating to access to public information has been effective since 2013. This Act should be disclosed to the population. Likewise, the freedom of expression to all citizens will be guaranteed (commitments 11 and 12)

In the same way, the promotion of public integrity involves the strengthening of the fight against corruption and racketeering (commitment 13). Public integrity may also increase with the consultation of the citizens, at the grassroots and in the preparation of the budget of their collectivity (commitment 14).

The increase in companies' liabilities towards citizen through the
establishment of a monitoring body for quality of financial services
(commitment 15) should enhance also the protection of consumers of these
services.

Overall, Côte d'Ivoire has 15 commitments presented by 9 departments which will ensure their implementation under the supervision of the CI-OGP Interdepartmental Committee which is the OGP Steering Committee.

Implementing integrally these commitments is essential for Côte d'Ivoire which plans to make this National Action Plan an important stone in building its governance.

To this end, The Ivorian Government is, for its part, committed to fully deliver on these actions so that after two years, these commitments become automatic reflexes in the management of public affairs in Côte d'Ivoire.

Jean-Claude K. BROU
Minister of Industry and Mines
Focal Point OGP

## I. EFFORTS MADE BY THE GOVERNMENT TO DATE REGARDING OPEN GOVERNMENT (OGP)

The Ivorian Constitution in its Article 7, Paragraph 2 provides for equal access of citizens to information and articles 9 and 10 or their part, guarantee freedom of expression. Making information available being one of the principles of transparency, Côte d'Ivoire, which constitutional law recognizes Ivorian Citizens right of access to information, has undertaken actions and measures aiming at the improvement of transparency in the management of public affairs since many years and at many levels.

#### I.1.1 National Initiatives

Côte d'Ivoire's initiatives to become a more open government date back to the 80s, whereas an economic crisis was affecting the country.

Locally, Côte d'Ivoire adopted a decentralization policy with a view to get the administration closer to the populations and mainly associate citizens to the management of their communities. This process which began with the creation of 37 communes has increased to 197 communes in 2013 giving way to the establishment of 31 Regional Councils and 2 Self-administered Districts.

In the last few years, the transparency strengthening process has stepped up with such measures as:

- Order n° 2013-660 of September 20th, 2013 relating to the prevention and fight against corruption and similar offenses, which requires the declaration of capital assets of Elected Representatives, Public Servants and all senior officials:
- Oder n°2013-661 of September 20th, 2013 establishing the attributions, composition, organization and mode of operation of the High Authority for Governance;
- Act n°2013-867 of December 23rd, 2013 on access to information of public interest;
- Decree n°2014-462 of August 6th, 2014 on attributions, organization and mode of operation of the Commission for Access to Information of Public Interest and to Public Documents, CAIDP;
- Decree n° 2014-787 of December 11th, 2014 appointing members of the Board of the Commission for Access to Information of Public Interest and to Public Documents, CAIDP for short.

#### I.1.2 Regional Initiative

At regional level, Côte d'Ivoire has taken ownership of Directive n° 01/2009/cm/WAEMU on transparency code in public finance management within West African Economic and Monetary Union (WAEMU)

#### 1.1.3 International Initiatives

At international level, Côte d'Ivoire is also a member of several initiatives having in common values such as transparency, good governance and use of ICT.

Indeed,

- the Government of Côte d'Ivoire expressed in 2006 at the EITI Board of Directors, its intention to belong to the Extractive Industries Transparency Initiative aiming at the promotion of an open and responsible management of natural resources. This desire was materialized by Decree n° 2008-25 of February 21st, 2008 on the establishment of the National EITI Council composed of twenty six (26) members coming from administrative panels, extractive sector and civil society.
- Côte d'Ivoire has been accepted among the candidate countries for eligibility to Millennium Challenge Corporation (MCC) in November 2011 Program. Côte d'Ivoire's will to work in line with the requirements of this initiative has led to the signing of the Ministerial Order n°068 of September 9th, 2011 establishing a National Committee in charge of the eligibility of Côte d'Ivoire to MCC (NC-MCC) program. This Committee's assignment is to improve the performances of Côte d'Ivoire in terms of indicators of good governance, liberalization of the economy and investing in human resources which favor the promotion of economic growth. Since December 15, 2015, Côte d'Ivoire has accessed MCC Compact Program for its efforts and progress made on various indicators.
- Côte d'Ivoire also takes part in the Kimberley process which ensures transparency and traceability in diamond marketing.
- Since January 29, 2015 Côte d'Ivoire has become member of the African Peer Review Mechanism (APRM), a mechanism in experience sharing and strengthening of best practices as well as achievements in terms of good governance.
- Côte d'Ivoire has also been taking part in Doing Business process for many years, which enabled the improvement of business climate.

The Open Government Partnership provides then an opportunity for implementing all these initiatives in an integrated and coordinated way.

## II. NATIONAL ACTION PLAN (NAP)DEVELOPMENT PROCESS FOR OPEN GOVERNMENT

Côte d'Ivoire which has just become OGP member in 2015 learned from the experiences of other participating countries as far as the preparation of this National Action Plan is concerned.

#### II.1.1 Training workshop on OGP

In January 2016, the OGP Technical Committee organized with the support of its partners a training workshop on Techniques for the preparation of an Open Government National Action Plan. Indeed, being a new member country, it was important for the structures in charge of the implementation of the OGP process in Côte d'Ivoire, to harmonize the vision the Government, Private sector and Civil society have as far as the Open Government Process is concerned in order to lay a foundation of a healthy and open collaboration. This two day workshop mobilized a total of fifteen civil society organizations, nineteen public structures, Experts from OGP member countries already having a National Action Plan as well as speakers from OGP Support Unit who shared their experiences by video link.

This meeting which aimed to provide civil society organizations and all the participants with tools to address the OGP principles enabled to lay the foundation for the preparation of this National Action Plan through raising awareness among stakeholders by helping the government to understand from January 2016, the concerns of the civil society and the private sector.

#### II.1.2 Orientation meetings of OGP interdepartmental Committee

Following the training workshop held in January 2016, the Government endeavored to prepare the regional consultation step. After a number of working sessions, these high level meetings chaired by the Prime Minister enabled to review the Government's projects in line with OGP spirit. On the basis of these projects the OGP Technical Committee (CT-OGP) was given instructions to immediately carry out regional consultations to enable citizens of Côte d'Ivoire to express their opinion and apprehension on the one hand and make proposals on the other hand.

#### II.1.3 Identification of Areas for Regional Consultations

The deployment strategy for regional consultations is divided into two main lines: identification of cities to host the meetings and identification of focal points in each consultation center in order to get local people involved in the process.

The localities selected are economic poles acknowledged by the Ivorian Administration and by the population as a whole. Regarding the focal points, they were recommended by civil society together with the OGP Technical Committee as

they perfectly know about the regions and have know-how in terms of mobilizing civil society actors in their respective region.

In these regions, the prefectoral and administrative authorities served as bridge for the government by working in perfect harmony with local civil society stakeholders.

#### II.1.4 Regional Consultations

In March 2016, on the occasion of a consultation initiated by the MP and Mayor of Grand-Lahou, a city in Côte d'Ivoire, on participatory budget, a mission led by OGP Technical Committee went there to explain the OGP process to the population of this locality. Pedagogically, the Technical Committee informed, sensitized and trained citizens on opportunities offered by OGP.

For the regional consultations, two phases underpinned their implementation: A pilot phase and a deployment phase throughout the territory.

The pilot phase, with the support of representatives, enabled to test the methodology for these consultations. After this step, the methodology was definitely adopted.

For the deployment phase, Côte d'Ivoire was split into 6 economic development poles through the cities as follows:

- Pole 1 : Abidjan in the South of the country, as pilot center;
- Pole 2 : San Pedro in the South West ;
- > Pole 3: Man in the West:
- Pole 4 : Bouake in the Center of the country;
- Pole 5 : Korhogo in the North;
- Pole 6 : Abengourou in the East.

These consultations allowed to learn about the interests of the population and of the civil society in particular for transparency and good governance issues.

Furthermore, these meetings also highlighted a convergence of views on the commitments contained in this National Action Plan for an Open Government.

### II.1.5 Preparation of the National Action Plan For Open Government

The first draft of the National Action Plan was proposed by the Technical Committee after various consultations have been carried out in the regions. As these consultations highlighted the converging views of all stakeholders in the Action Plan preparation process, the Technical Committee drew upon the result of these consultations to propose the first draft early in the second half of April 2016.

#### II.1.6 Validation of the Open Government National Action Plan

The Action Plan validation process went through several steps from the Approval of the OGP Interdepartmental Committee to various Document improvement meetings.

The draft of the Action Plan proposed by the OGP Technical Committee was submitted to the Interdepartmental Committee for advice and instructions. The OGP-TC has thus been given authorization to submit this first draft to OGP Support Unit during the regional meeting held on 4th-6th May, 2016 in Cape Town, South Africa.

Following the African regional meeting, the document was released to OGP Support Unit for comments.

The same way, as recommended by OGP to come out with a consensus document, the Civil Society was fully associated to the Action Plan preparation and validation process.

Thus, on 26-27 May, 2016, the Civil Society organized a meeting on the Open Government process and particularly on the first draft of the National Action Plan for Côte d'Ivoire.

Various comments were raised at this meeting which eventually resulted in a last workshop for taking into account these comments in order to come out with a consensus document.

This workshop which gathered all the stakeholders (state, private and Civil Society) was held on 16-17 June, 2016 in Abidjan. At the end of this two-day workshop, the first National Action Plan for Côte d'Ivoire in terms of Open Government was adopted by all participating parties which agreed to submit the document to the Interdepartmental Committee for official validation before it is sent to OGP authorities.

#### III.1 MORE EFFICIENT MANAGEMENT OF PUBLIC RESOURCES

III.1.1 Commitment1: Publish the number of carats of diamond exported from Côte d'Ivoire as well as the accompanying Kimberly Process certificates, each year.

Main implementing b	ody	Ministry of Industry and Mines		
Name of the head of	the	Mrs Fatimata THES OLEMOU, Permanent		
implementing body		Secretary		
Title of the Departme	nt	Permanent Secretariat representative of Kimberly Process in Côte d'Ivoire (SPRPK-CI)		
E-mail		thesfatou@yahoo.fr / o.thes@energie.gouv.ci		
Telephone		+225 07 82 97 95		
Other players	Government	<ul> <li>Société pour le Développement Minier de la Côte d'Ivoire (SODEMI);</li> <li>General Customs Department</li> </ul>		
involved/concerned	Civil Society	Civil Society Organization		
	Private sector	Diamond industry(Operators, Collectors and Exporters)		
Current situation or pressure to be addressed be resolved		End of embargo on Ivorian rough diamond     Continued efforts to implement the post     embargo strategy measures		
Main purpose		Inform citizens on Ivorian diamond marketing		
Brief description of t commitment	he	<ul> <li>Accompany all parcels of exported diamonds by a certificate of origin</li> <li>Issue cards for various actors</li> <li>Record productions and sales in the sales and production books</li> <li>Release the number of carats exported and the Kimberley certificates accompanying them on the website of the Ministry in charge of mines</li> </ul>		
OGP Challenges add commitment	lressed by the	<ul> <li>More efficient management of natural and public resources;</li> <li>Increase in public integrity</li> <li>creation of more safe communities</li> </ul>		
Relevance		<ul> <li>Access to information</li> <li>Citizen participation</li> <li>further development of internal control system by identifying all the players in the chain;</li> <li>continued public sensitization campaigns on</li> </ul>		

	Kimberley Process     continued implementation of measures of fight against fraud;     sub-regional active involvement in harmonization activities			
Ambition	<ul> <li>Strengthening of rough diamond tracing system in compliance with Kimberley process.</li> <li>Control of production, recording and tracing chains particularly the issuance of cards to various production actors and of Kimberley Process Certificate.</li> </ul>			
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date	
A road-map has been established with the support of countries of Côte d'Ivoire's friends Group	Already implemented	September 2013	September 2013	
Strengthening of the governance framework (institutional, regulatory)	Already implemented	September 2013	To date	
Capacity building in assessment	Already implemented	May 2014	April 2014	
Establishment of legally incorporated purchasing offices	Already implemented	October 2013	January 2014	
<ol><li>Implementation and development of measures to fight against fraud</li></ol>	in progress	2013	To date	
6. Regional harmonization	in progress	From 2013	To date	

## III.1.2 <u>Commitment 2</u>: Create and operationalize 5 Local Mining Development Committees (CDLM)

W. I. I	- 1	Ministry of Industry and Minos			
Main implementing be	ody	Ministry of Industry and Mines			
Name of the head of t implementing body	he	NIANSOUNOU Jean- Albert, Director of Mining Development.			
Title of the Departme	nt	General Direction of Mines and Geology(DGMG)/Direction of Mining Development			
E-mail		senacnians@gmail.com /niansenac@yahoo.fr			
Telephone		Mobile: +22507686526 office telephone: +22520212440			
	Government	<ul> <li>Senior Ministry, Ministry of Interior and Security</li> <li>Ministry of Industry and Mines</li> </ul>			
Other players involved/concerned	Private Sector	The mining company			
myorved/concerned	Civil society	Civil society organizations			
	Others	Extractive Industries Transparency Initiative (EITI)			
Current Situation or problem/question to addressed/having to		<ul> <li>Insufficient involvement of neighboring communities</li> <li>Lack of basic infrastructures (schools, health centers, roads, available drinking water, etc.) income-generating activities, employment in the localities surrounding mines etc.</li> </ul>			
Main purpose		Get the populations close to operating mines involved in choosing socioeconomic projects to be implemented thanks to the fund granted by the mining company			
Brief description of to	the	<ul> <li>Issue for each mining company a departmental order on establishment of a local mining development committee(CDLM);</li> <li>Set up the CDLM made up with:         <ul> <li>The Department Prefect (Committee Chairman)</li> <li>The President of the Regional Council (Vice-chairman)</li> </ul> </li> </ul>			

	localities;  The representatives of the impacted localities  The mining Administration (Technical Secretariat)  The representative of the mining company  Opening of a specific bank account for the Fund (0.5% )of the turnover by the mining company  Monitor the implementation of the community development projects
OGP challenges addressed by the commitment	<ul> <li>More efficient management of natural and public resources;</li> <li>Increase corporate accountability</li> </ul>
Relevance	<ul> <li>Consultation and participation of</li> <li>the population in choosing socioeconomic projects</li> <li>to be implemented:</li> <li>Public's access to information;</li> <li>Implementation of channels of communication;</li> <li>Responsibility and accountability of the CDLM</li> </ul>
Ambition	<ul> <li>Preparation of local mining development schemes by the mining company in consultation with the neighboring populations and local administrative authorities and managed by the CDLM;</li> <li>Implementation of socioeconomic projects for the neighboring communities by the CDLM</li> <li>Monitoring of the projects implemented for the impacted populations by the Ministry of Mines (General Directorate of Mines and Geology)</li> <li>Preparation of the CDLM financial management documents</li> <li>Preparation of CDLM activity reports</li> </ul>
Verifiable and measurable steps to implement the commitment	New commitment or in progress Commencement date Completion
Issue a departmental order on	in progress 2016 December

	establishment of local mining development committee for each mining company	B		2017
2.	Set up the CDLM	in progress	2016	April 2018
3.	Open the bank account for the Fund (0.5% )of the turnover by the mining company	in progress	2016	April 2018
4.	Implement community development projects	new	2016	May 2018
5.	Monitor the implementation of the projects	new	2016	Continued

### III.1.3 Commitment 3: Release all tax and customs regulations

Main implementin	g body	Ministry delegat of Budget and S	e to the Prime Minis tate's Portfolio	ster in charge
Name of the head implementing boo		Mr Karim TRAC	RE, Head of the Mi	nister's Office
Title of the Depart	tment	Ministry to the F and State's Port	Prime Minister in cha tfolio	arge of Budget
E-mail		k.traore@budge	et.gouv.ci	
Telephone		+225 20 21 59 9	95	
Other stakeholders involved/ concerned	Government	- Tax Director - Tax Director	rate	
Current Situation problem/question addressed/having resolved	to be	force	he tax and custom	
Main purpose		Increased public information on tax and customs provisions in force		
Brief description commitment	of the	Online posting of all tax and customs regulations such as, Schedule to Finance Act, Tax and Customs Codes, etc		
OGP challenges addressed by the commitment		Improvement of public services, increase in public integrity and more efficient management of public resources		
Relevance		Better public a and customs re	ccess to informatio egulations	n related to tax
Ambition		<ul> <li>Make available online to the public and economic operators information related to tax and customs regulations on Tax Directorate and Customs Directorate websites</li> <li>Ensure the populations knowledge about tax and customs provisions in force in the country</li> <li>Contribute to a better understanding of public policy and alleviate irregular dealings of economic operators due to ignorance.</li> </ul>		
Verifiable and measurable steps to implement the commitment		New commitment or in progress	Commencement date	Completion date
Online posting of all tax and customs regulations		New	31-12-2016	Continued

III.1.4 Commitment 4 Release the Communications to the Councils of Ministers on the quarterly implementation of the budget (45 days after the end of the quarter)

Main implementing body	Ministry to the Budget and Sta	Prime Minister i te's Portfolio	n charge of
Name of the head of the implementing body	Mr. Karim TRA	AORE, Head of the	ne Minister's
Title of the Department	Ministry to the Budget and Sta	e Prime Minister i te's Portfolio	n charge of
E-mail	k.traore@budge	et.gouv.ci	
Telephone	+225 20 21 59	95	
Current Situation or problem/question to be addressed/having to be resolved	Scarce public implementation	information on S	State budget
Main purpose	Regularly prov State budget in	ide information to inplementation	the public on
Brief description of the commitment	Make the qua	rterly situation of available on line.	State budget
OGP challenges addressed by the commitment	Improvement public integrity of public resources	of public services, and more efficient rces	increase in management
Relevance	on the mobiliz	arency: the population attion level of budge e execution of	on is informed get resources authorized
Ambition	quarterly exec	pulation to access i ution of the Budget er the end of the qua	no later than
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date
Issue and make available on line Communications to the Council of Ministers on State budget implementation on a quarterly basis (45 days after the end of the quarter)	in progress	Sunday, May 15, 2016	continued

# III.1.5 Commitment 5: Publish Communications to the Council of Ministers on contracting process on a quarterly basis (45 days after the end of the quarter)

Main implementing body	Ministry to the Prime Minister in charge of Budget and State's Portfolio.		arge of Budget
Name of the head of the implementing body	Mr Karim TRAORE, Head of the Minister's Office		
Title of the Department	Minister's Office	9	
E-mail	k.traore@budge	et.gouv.ci	
Telephone	+225 20 865 95	5	
Current Situation or problem/question to be addressed/having to be resolved		formation on publi se State Budget exe	
Main purpose	Give regular public briefings about public procurement operations		
Brief description of the commitment	on line posting of the quarterly state of contracting operations		
OGP challenges addressed by the commitment	Improvement of public services, increase in public integrity and more efficient management of public resources		
Relevance	Give public br utilized by pr expenditures	iefings about contr ublic entities to o	acting methods carry out their
Ambition line with the web charge		cation to the Counc procurements is o the Ministry to the F get and State portfo he end of each quar	nline posted on Prime Minister in lio, no later than
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date
Issue and post online Communications to the Council of Ministers on contracting process on a quarterly basis (45 days after the end of the quarter)	in progress	Sunday, May 15, 2016	continued

#### III.2 PUBLIC SERVICE ENHANCEMENT

III.2.1 Commitment 6: Interconnect public five (05) universities and two (02) Business Schools.

Main implemen	ting body	Ministry of Digital Economy and Post
Name of the he implementing b		Monsieur SAKO Ahmed, Technical Advisor
Title of the Dep	artment	National Agency for Universal Telecommunication Service (ANSUT)
E-mail		a.sako@telecom.gouv.ci
Phone Number	rs:	- +225 20 34 73 87 - +225 02 13 13 28
Other stakeholders involved/ Concerned	Government	Ministry of Higher Education and Scientific Research
Current Situati problem/quest addressed/hav resolved	ion to be	<ul> <li>No Internet connection between overall university structures.</li> <li>lack of integration and difficult access to information particularly that of libraries</li> <li>Poor use of ICT in higher education system</li> <li>Lack of educational and administrative communication between the structures</li> <li>limited skills exchange between members of university community</li> <li>Difficult implementation of the "Licence Master Doctorate (LMD) system;</li> <li>insufficient pedagogical resources to ensure uniform teaching of all subjects in all university structures</li> </ul>
Main purpose		Facilitate access to information and improve the quality of higher education
Brief description of the		To meet the major challenges of higher education in Côte d'Ivoire, the Ministry of Digital Economy and Post is initiating a cooperation with the Ministry of Higher Education and Scientific Research facilities referred to as "Digital Campus".
commitment		This project will ensure the deployment of latest generation ICT infrastructures in various universities in Côte d'Ivoire The implementation of this project will result in:
		- fiber optic interconnection of public

	universities and business schools; - installation and equipping of several Data centers in order to host services; - equipping of amphitheaters for distance education - supply high-speed Internet access The implementation of this commitment will ensure the development of close links between higher education structures in the area of governance, academic activities and university life The interconnected structures will be as follows: - Félix Houphouët Boigny d'Abidjan - Nangui Abrogoua d'Abidjan - Alassane OUATTARA de Bouaké - Peleforo Gon COULIBALY de Korhogo, - Jean LOUROUGNON GUEDE de Daloa as well as: - Felix Houphouet-Boigny National Polytechnical Institute of Yamoussoukro - African Higher CIT School of Abidjan.
OGP challenges addressed by the commitment	Improvement of public services Public service enhancement
Relevance	<ol> <li>Access to information:         The university structures are very dynamic in the area of research and technological innovation, and access to information being an OGP value, it will help disclose and publish information deriving from research.         An increased rate in higher education training among the populations will result in a more active participation of them in the development and poverty alleviation process.     </li> <li>Utilization of ITC in higher education:         Because of these facilities, the Ivorian students will access larger digital libraries and their instructors' course content will be available online. There is also a possibility to enjoy distance learning from another amphitheater or directly on their computer.     </li> </ol>
Ambition	<ul> <li>University structures are interconnected</li> <li>There is an open access to scientific information</li> </ul>

		<ul> <li>The Ivorian students have access to large digital libraries</li> <li>the instructor's course content is posted online</li> <li>the students have the opportunity to enjoy distance learning from another amphitheater</li> </ul>		
Verifiable and measurable steps to implement the commitment		New commitment or in progress	Commencement date	Completion date
1.	Construction of a data center	Creation of a data center	January 2012	September 2012
2.	Interconnection of 3 universities ( 2 in Abidjan and 1 in Bouake)	Completed	January 2012	September 2012
3.	Interconnection of the 2 other universities and 1 Business School(Korhogo, Daloa, INPHB)	in progress	January 2015	September 2016
4.	Users' training in Korhogo, Daloa, INPHB	in progress	June 2016	February 2017
5.	Interconnection of the African ICT Higher School	New	March 2016	September 2016
6.	Strengthening of the local Intranet and Internet connectivity of public universities and business schools	New	May 2016	December 2017

### III.2.2 Commitment 7: Set up virtual university of Côte d'Ivoire

Verifiable and mosteps to implement		New commitment or in progress	Commencement date	Completion date	
Ambition		(FOAD) - Provide stu administrat appropriate resources a	dents, teachers and ive and technical sta Internet and produce access;	aff with	
Relevance		<ul> <li>Improvement of the quality of public services</li> <li>Utilization of ICT</li> </ul>			
OGP challenges a	addressed by	Public service	Public service enhancement		
Brief description of the commitment		<ul> <li>Creation of digital resource platforms</li> <li>Creation of pedagogical resources</li> <li>establish monitoring system (tutoring social and technical)</li> </ul>			
Main purpose		Improve access	s to quality higher ed	ducation	
Current Situation or problem/question to be addressed/having to be resolved		Rapid growth in university population and scarcity of university infrastructures having an impact on the quality of education			
stakeholders involved/ Concerned	multilateral bodies	West African Economic and Monetary Union: WAEMU (ICT support projects to universities fo the implementation of the "Licence Master Doctorate reform: (LMD)		niversities for	
Government		Ministry of Digit National Agenc Telecommunica	al Economy and Po y for Universal Serv ation (ANSUT)	st through ice for	
Telephone		+225 20213141 +225 07647556			
E-mail		tiemoman.kone	@mesrs.edu.ci		
Title of the Department		Scientific and Technological Information Department			
Name of the head of the implementing body		Professor KONE scientific and te	Professor KONE Tiemoman, Director of scientific and technological information		
Main implementing body		Ministry of Higher Education and Scientific Research			

1.	Create the legal framework of Côte d'Ivoire Virtual University( UVCI) which is a national public body (EPN) by Decree n° 2015-775 of December 9, 2015	Completed	December 2015	December 2015
2.	Establish the physical platform UVCI: acquisition and development office	in progress	June 2016	December 2016
3.	Set up the digital platform: virtual library and educational resources	in progress	May 2016	December 2016
4.	Establish the physical platform UVCI: arrange 4 recording studios (MOOC) and three labs (FabLab)	New	July 2016	December 2017
5.	Organize the accompaniment of Man University: production of educational resources (in 2016 L1, L2 and L3 in 2017 in 2018)	In progress	June 2016	June 2018

# III.2.3 Commitment 8: Install a virtual single window for public service request and receipt in order to facilitate access to public information

		Ministry of Public Service and Modernization of Public Administration
Name of the head of the implementing body		Dr Ibrahim LOKPO, Director General of the Modernization of the Administration
Title of the Depar	tment	Directorate-General of the modernization of public administration
E-mail		- Ibrahim.Lokpo@egouv.ci/lokpo@icloud.com
Telephone		+225 20 25 90 29
Other stakeholders involved/ concerned		<ul> <li>Ministry of Digital Economy and Post through National Agency for Universal Service for Telecommunication (ANSUT)</li> <li>Government Centre for Information and Communication</li> <li>Bureau National d'Etudes Techniques et de Développement (BNETD)</li> <li>Société Nationale de Développement Informatique (SNDI)</li> </ul>
	Multilateral bodies	African Development Bank (ADB)
Current Situation or problem/question to be addressed/having to be resolved		<ul> <li>Difficulties in obtaining administrative documents (constraints in line with travel, waste of time)</li> <li>Lack of transparency in issuance of administrative documents</li> </ul>
Main purpose		Enable citizens to more easily access public adminsitration services by online posting them.
Brief description of the commitment		<ul> <li>Users will request and receive services on line;</li> <li>The pilot project addresses 40 procedures from four (04) ministries: Tourism, Agriculture, Health and National Education</li> </ul>
OGP challenges addressed by the commitment		Public service enhancement ICT utilization
Relevance		- The "e-administrative Procedures" project ensures a digital single window of request and receipt of services from public administration. It aims at ensuring interoperability between the user and the administration via IT systems

	<ul><li>Fight against corruption</li><li>Strengthening of transparency</li></ul>		
- Receipt of public service processes are defined, simplified and known to all citizen - Administrative procedures are online post and accessible to citizens Public service users implement their procedure online.			o all citizens; online posted
Verifiable and measurable steps to implement the commitment	New commitment or in date complet date complet date		Completion date
Implementation of the management tool of the "administrative procedures portal"	in progress	November 2015	Sept 2016
Pilot phase study of online posting of 40 administrative procedures of 4 departments	Implemented	March 2015	January 2016
Issuing the call for tenders for pilot procedures dematerialization	in progress	March 2016	May 2016
Development of the first e- service of the pilot phase	New	June 2016	Dec 2016
Development of the last e- service of the pilot phase	New	January 2017	May 2017

#### III.3 INCREASE OF PUBLIC INTEGRITY

## III.3.1 Commitment 9: Create and operationalize an Open Data portal for Côte d'Ivoire

Main implementing body		Prime Minister's Office	
Name of the head of the implementing body		Anne-Marie KONAN PAYNE, Director General	
Title of the Department  E-mail		Center for Government Communication and Information (CICG)	
		- amk.payne@cicg.gouv.ci/support@cicg.gouv.ci	
Telephone		+225 20 31 28 28	
Other players	Government	The whole Government	
involved/concerned	Civil Society	Civil Society Organizations	
Current situation or problem/question to be addressed/having to be solved		<ul> <li>Provision for the right to information by the Constitution in its Article 7 paragraph 2</li> <li>Disclosure of information on several government websites</li> <li>Available documents in not always reusable formats</li> <li>lack of a central portal to consolidate all government open public data (open data)</li> </ul>	
Main purpose		The main purpose of the project is the creation a web platform which ensures on the one hand, the centralization of overall open public data, and on the other hand, the possibility for citizens to check share and reuse these data in order to improve data openness.	
Brief description of Commitment		Operationally, this commitment has three (03) phases as follows:  - Design and online post an "open data" web platform  - Sensitize, train and mobilize public, private structures and the civil society with a view to:  o inform and sensitize overall public structures which will take part in Open data process by making public documents available in reusable formats; o train focal points established by public structures to manage the platform; o work on capacity building among civil	

	society in order to improve their participation in the platform enhancement  o disclose the platform to citizens, NGO, international organizations, technical and financial partners (TFP)  - Promote the open data platform by launching a national and international communication campaign to popularize the tool		
OGP challenges addressed by the commitment	Increase in pub	lic integrity	
Relevance	Improvement of access to public information This CICG new platform will ensure satisfaction of the public expectations in terms of access to information and public documents, interactive citizen participation in data openness policy in Côte d'Ivoire		
Ambition	<ul> <li>The Open Data management application is operational online, and consulted</li> <li>The contributing structures are informed and sensitized on the project</li> <li>The focal points are trained to manage the system</li> <li>The civil society knows the project and plays fully its role of reusers and contributors</li> <li>The platform is operating, popularized, and known to all</li> </ul>		
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date
Develop an online Open Data platform	New	October 2015	June 2016
Sensitize, train and mobilize public, private structures and the Civil Society	New	March 2016	March 2017
Promote open data platform	New	May 2016	December 2017

## III.3.2 Commitment 10: Set up and operationalize a national competitiveness monitoring body

Main important production		Ministry to the Prime Minister in charge of Economy and Finance		
Name of the head of the		Mrs FADIGA FOFANA, Executive Secretary of the State/Private Sector Consultation Committee (CCESP)		
Title of the Department		State/Private Sector Consultation Committee (CCESP)		
E-mail		comiteconcertation@yahoo.fr		
Telephone		+ 225 20 22 11 25		
Government		<ul> <li>Ministry of Industry and Mines</li> <li>Ministry of African Integration and External Ivorians</li> </ul>		
Other players involved/concerned	Private sector	<ul> <li>Chamber of Commerce and Industry of Côte d'Ivoire</li> <li>General Confederation of Ivorian Companies</li> </ul>		
	Working Groups Civil Society	National Working Group on Company Competitiveness Civil Society Organizations		
Current Situation or problem/question to addressed/having to	be	This lack does not foster transparency in developments of competitiveness factors and thus makes the government action ineffective in terms of improvement of the competitiveness of the economy.		
Main purpose		The Ivorian Authorities decided to establish a company competitiveness Monitoring body with a view to make the reference indicators on developments of competitiveness available and assess the competitive position of Côte d'Ivoire		
Brief description of the commitment		The purpose of the competitiveness Monitoring body is to:  - define the indicators of the competitiveness of enterprises in Côte d'Ivoire  - Collect data and information;  - analyze variances and changes  - ensure the centralization, the processing, the analysis and the competitiveness data control;  - ensure the provision of information on Côte		

	d'Ivoire's competitiveness indicators; carry out necessary studies to enable the government to provide appropriate solutions to Private Sector's request in line with competitiveness; propose to the government measures to strengthen the competitiveness of the Ivorian economy
OGP challenges addressed by the commitment	Increase in public integrity
Relevance	<ul> <li>Access to information</li> <li>Civil Society participation</li> <li>Improvement of the transparency in the competitiveness factors and government effectiveness in competitiveness reform formulation;</li> <li>Promotion of new technologies and digital technology in governance by means of a national dashboard on competitiveness indicators.</li> <li>Creation of a Monitoring body to enable all the stakeholders (public administrations, private sector, civil society) to access information about competitiveness indicators.</li> <li>Online posting of information through a national dashboard on competitiveness.</li> <li>Inclusive participation of the stakeholders of which the private sector and civil society will run the Monitoring body and make reform proposals to Government.</li> </ul>
Ambition	<ul> <li>transparency in competitiveness factors and government effectiveness in reform formulation for competitiveness are enhanced;</li> <li>the Government will have a tool to provide it with necessary analysis elements for decision-making in line with private sector's request about enterprises competitiveness.</li> </ul>
Verifiable and measurable steps to implement the commitment	New commitment or in date completion date completion
Drafting of the technical note on the Monitoring body/Benchmarking on competitiveness Monitoring bodies in the world	Completed March 1st, 2016 April 30, 2016

2.	Preparation of a draft decree on competitiveness Monitoring body	Completed	April 1st, 2016	April 30, 2016
3.	Adoption of the decree on the Monitoring body	in progress	June 1st, 2016	July 30, 2016
4.	The work of the ad hoc Committee on the definition of the operational framework of the Monitoring body on competitiveness/feasibility study	New	September 1st, 2016	December 31, 2016
5.	Establishment and initial operation of the Monitoring body	New	March 1st, 2017	June 1st, 2016

## III.3.3 Commitment 11: Promote Access to Public information Act n° 2013-867 of December 23, 2013.

Main implementing body		Ministry of Communication	
Name of the head of the		Marie-Paule YACE, Executive Assistant to the	
implementing body		Minister	
Title of the Department		Ministry of Communication	
E-mail		m.yace@communication.gouv.ci	
		+225 20 865 04	
Phone Numbers:		+225 08 865 10	
Other players involved/concerned		<ul> <li>Ministry for Human Rights and Public Freedoms</li> <li>Public Administration, public bodies and any other bodies discharging a public service mission</li> <li>Commission for Access to Public Interest Information and Public Documents (CAIDP)</li> </ul>	
	Civil Society	Civil Society Organizations	
	Private sector	Private sector's professional organizations	
Current situation or problem/ issue to be addressed/having to be resolved		<ul> <li>Poor knowledge of the Act n° 2013-867 of December 23, 2013 concerning access to Public interest Information.</li> <li>Poor knowledge of the Commission for Access to Public Interest Information and Public Documents (CAIDP)</li> </ul>	
Main purpose		<ul> <li>Promote the Act n° 2013-867 of December 23, 2013 concerning access to Public interest Information</li> <li>Inform citizens on the existence of the Commission for Access to Public Interest Information and Public Documents (CAIDP)</li> </ul>	
Brief description of the commitment		<ul> <li>Popularize the Act concerning access to Public interest Information</li> <li>Get public bodies to make public interest information available</li> <li>Sensitize on the role of the Commission for Access to Public Interest Information and Public Documents (CAIDP) in access to information process</li> </ul>	
OGP challenges addressed by the commitment		- Increase in public Integrity	

Relevance	The right of individuals to access information and documents held by the Administration and the obligation of this administration to disclose them, are principles universally acknowledged deriving from a fundamental right: the right to information.		
Ambition	All citizens have access to public interest information and may refer to the Commission for Access to Public Interest Information and Public Documents (CAIDP) if difficulties arise		
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date
Sensitization on the Act (several ownership seminars on the Act have already been held and others are planned to make the Act known)	in progress	December 2015	Continued

## III.3.4 Commitment 12: Ensure the freedom the press and plurality of expression

Main implemen	nting body	Ministry of Con	nmunication	
Name of the head of the		Marie-Paule YACE, Executive Assistant to the		
implementing body		Minister		
Title of the Department		Ministry of Con	nmunication	
E-mail	, di tiliont		nunication.gouv.ci	
Telephone		+225 20 21 86 +225 08 83 57	04	
Other stakeholders Government		Ministry for Human Rights and Public Freedoms the regulatory bodies in the Communication sector		
involved/	Civil Society	Civil Society Organizations		
concerned	Private sector	All press institu		
Current Situation or problem/question to be addressed/having to be resolved			ket not liberalized	
Main purpose		Ensure free press and plurality of expression		
Brief description commitment	on of the	Liberalization of the television sector     financial and material support to print media		
OGP challenges addressed by the commitment		Increase in public integrity		
Relevance		<ul> <li>diversify audiovisual content</li> <li>encourage access to information</li> <li>Guarantee freedom of press</li> <li>by opening the audiovisual landscape, the Government ensures diversity of opinions (diversity of contents and editorial lines), strengthens the right to information</li> <li>By supporting media companies through Press Development Support Fund (FSDP) particularly by granting subsidies, the Government encourages access to information and reaffirms its commitment to democracy and freedom of expression.</li> </ul>		
Verifiable and measurable steps to implement the commitment		New commitment or in progress	Commencement date	Completion date
1. Grant-makir	ng	in progress	2009	Continued
Liberalization of the television sector		in progress	Monday, May 30, 2016	May 2018

## III.3.5 Commitment 13: Set up five (05) municipal committees to fight against racketeering

Main implementing body		Senior Ministry, Ministry of Interior and Security		
Name of the head of the implementing body		DAGO Djahi Lazare, Technical Advisor		
Title of the Department		Office of Senior Ministry, Ministry of Interior and Security		
E-mail		ddjahilazare@yahoo.com / yapojj2002@yahoo.fr		
Telephone		+225 08 08 91 91		
Other players	Government	<ul><li>The Ministry of Women's Empowerment</li><li>Decentralized local authorities</li></ul>		
involved/concerned	Civil Society	Civil Society Organizations		
	Private sector	Private sector		
Current Situation or problem/question to be addressed/having to be		Practices of racketeering in public and private services in the territorial authorities		
Main purpose		<ul> <li>Fight against racketeering</li> <li>Explore a local ownership of the fight against racketeering in the administration</li> </ul>		
Brief description of the commitment		This activity consists in a local ownership of the fight against racketeering in all of its aspects through establishing local Monitoring and control mechanisms which are local anti- racketeering committees;		
		These local committees emanate from civil society organizations and local public administrations, chaired by the local elected representative or his or her representative and established by municipal decree of the local elected representative		
		They meet periodically to analyze the situation about racketeering in the light of missions they carry out in the administrations or of the populations complaints in order to make proposals to local authorities		
		Their role is to sensitize, denounce and monitor:		
		The service bulletin, an official document which deploys policemen will be popularized, in their specific case		

	A sensitization campaign will be carried out with the heads of the other local public administrations so that the payable costs of actions can be posted and their issuance time limit known.		
OGP challenges addressed by the commitment	Increase in pu	blic integrity	
Relevance	<ul> <li>Fight against corruption</li> <li>Fight against high living costs</li> <li>access to information</li> <li>Citizens involvement in the fight against racketeering.</li> </ul>		
	ownership strategy - Five (05) I against rac their opera - The Civil s participates in line with - The civil so sure, check	Municipal Common Relected representational Common Relected representational capacities ociety is involved in decision-mastruggle against ociety organization and blow whising cases in all properties.	rittees to fight stablished and a are built; d and actually aking processes t racketeering; ons make tle on detected
Ambition	<ul> <li>Sensitization messages on misdeeds of racketeering and the potential penalties in case of racketeering practices are posted in public places</li> </ul>		
	<ul> <li>Periodic meetings with all public actors (public, private, local elected representatives, civil society organizations) are held;</li> </ul>		
	- A fraud tactic record is created		
	<ul> <li>A local integrity improvement policy is drafted;</li> </ul>		
	order: the s - Public serv sensitized	on mission have service bulletin ants and their fa on dangers asso and potential pe	amilies are ociated with
Verifiable and measurable steps to implement the commitment	New commitment or in progress	New commitment or in progress	New commitment or in progress
<ol> <li>The local elected representatives</li> </ol>	in progress	April 2016	August 2017

	take ownership of racketeering- fighting strategy			
2.	Five (5) Municipal anti-racketeering committees are set up and their operational capacities are built	in progress	April 2016	December 2017
3.	The Civil society is involved and actually participates in decision-making processes in line with fight against racketeering;	in progress	April 2016	May 2018
4.	A local integrity improvement policy is drafted	New	May 2017	May 2018
5.	A local integrity improvement policy is drafted	New	May 2017	May 2018
6.	Public servants and private sector workers are sensitized on dangers associated with corruption and potential penalties	in progress	April 2016	May 2018
7.	Policemen on mission have their mission order: the service bulletin	in progress	April 2016	May 2018

III.3.6 Commitment 14: Promote participatory budget in 05 communes

Main implementing body		Senior Ministry, Ministry of Interior and Security		
Name of the head of the implementing body		DAGO Djahi Lazare, Technical Advisor		
Title of the Department		Office of Senior Ministry, Ministry of Interior and Security		
E-mail		- ddjahilazare@yahoo.com - yapojj2002@yahoo.fr		
Telephone		(+225) 08 08 91 91		
	Government	Decentralized authorities		
Other players involved/concerned	Civil Society	Civil Society Organizations		
	Private sector	Local economic operators		
Current Situation or problem/question to be addressed/having to be resolved		Lack of transparency in budget development and implementation		
Main purpose		Encourage local authorities to practice participatory budget		
Brief description of Commitment		Create conditions to ensure the participation of all local players in decentralized authorities budget development and implementation.		
OGP addressed challenges by the commitment		More efficient public resources management		
Relevance		<ul> <li>Budget transparency</li> <li>Participation of populations in public affairs management, in their collectivity's budget development and management</li> <li>Populations take ownership of the management of projects in their collectivities;</li> <li>Local elected representatives' duty of accountability</li> </ul>		

			s on
Ambition	<ul> <li>Train Five (05) pilot communes on participatory budget practice</li> <li>Promote an active and participative citizenship</li> <li>Build the operational capacities of civil society organizations in the area of participatory and commitment approach in public interest actions</li> <li>Initiate and propose exchange and consultation mechanisms about gender planning and budgeting performance</li> <li>Strengthen the capacities of women's groups in the target collectivities in planning and budgeting processes at local level;</li> <li>Build the capacities of local authorities in gender planning and budgeting performance.</li> </ul>		
Verifiable and measurable steps to implement the commitment	New commitment or in	Commencement	Completion
	progress	dato	date
Promote an active and participative citizenship	New	May 2016	June 29, 2018
Strengthen the operational capacities of civil society organizations in terms of participative approach and commitment in public interest actions	New	July 2016	June 29, 2018
Strengthen the capacities of women's groups in the target collectivities in planning and budgeting processes at local level;	New	August 2016	June 29, 2018
Initiate and propose exchange and consultation mechanisms about gender planning and budgeting performance	New	November 2016	June 29, 2018

III.4.1 <u>Commitment 15</u>: Establish and operationalize a National Monitoring body for the quality of financial services

Main implementing body		Ministry to the Prime Minister in charge of Economy and Finance		
Name of the head of the implementing body		Issa FADIGA, Special Advisor in Charge of the reform of the Financial sector		
Title of the Department		Financial Sector Development Program		
E-mail		ifadigamef@hotmail.com		
Telephone		+225 20 20 81 56		
	Government	<ul> <li>Treasury and Public Accountancy Department</li> <li>Ministry to the Prime Minister in charge of Budget and State portfolio</li> </ul>		
Other	Civil Society	Civil Society Organizations		
stakeholders involved/ concerned	Private sector	<ul> <li>Côte d'Ivoire Professional Bank Association and Financial institutions (APBEFCI)</li> <li>Côte d'Ivoire Insurance Companies Association (ASACI)</li> <li>Côte d'Ivoire Professional Association of Decentralized Financial Systems (APSFCI)</li> <li>West African States Central Bank</li> </ul>		
	bodies	- World Bank		
Current Situation or problem/question to be addressed/having to be resolved		<ul> <li>Insufficient protection of consumers of financial services</li> <li>Poor transparency in financial services delivered to consumers</li> <li>inefficiency of structures in charge of arbitration of clients' complaints towards banks and DFS</li> </ul>		
Main purpose		Ensure the protection of consumers of financial services		
Brief description of Commitment		The purpose of the Monitoring body of the Quality of Financial Services is to:  - Inform the public on financial services and their costs;  - Ensure mediation between financial institutions and their clients in case of dispute; and  - Promote financial education.		

OGP challenges addressed by the commitment  Relevance	<ul> <li>The monitoring body addresses the following challenges:</li> <li>Public service enhancement</li> <li>Increase corporate accountability</li> <li>Creation of more secured communities</li> <li>Protection of clients of Banks, financial institutions, insurance companies and Decentralized Financial Services</li> <li>Promotion of international transparency practices</li> <li>Promotion of banking</li> <li>Availability of information on financial services</li> </ul>		
Ambition	<ul> <li>Compliance with rules governing banks, financial institutions insurance companies and Decentralized Financial Services</li> <li>Compliance with international standards in the matter of consumers' protection</li> <li>Improve populations' perception and trust in the financial system.</li> <li>Improve banking rate</li> </ul>		
Verifiable and measurable steps to implement the commitment	New commitment or in progress	Commencement date	Completion date
Preparation of technical notes and implementation of studies	New	Monday, May 09, 2016	June 30, 2016
<ol> <li>Preparation of the institutional legal framework of the monitoring body</li> </ol>	In progress	June 1st, 2016	October 31, 2016
adoption of the decree     establishing the monitoring     body	New	September 1st, 2016	Friday, September 30, 2016
Implementation of the monitoring body	New	October 2016	Saturday, December 31, 2016
<ol><li>Operationalization of the monitoring body</li></ol>	New	January 2017	continued