OPEN GOVERNMENT PARTNERSHIP GEORGIA

Mid-Term Progress Report 2016-2017

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Background

Open Government Georgia's Action Plan 2016-2017 (Action Plan) was elaborated by the Open Government Georgia's Secretariat (the Analytical Department of the Ministry of Justice of Georgia) in close collaboration with civil society, business sector and international organizations in the framework of the Open Government Georgia's Forum (Forum). The Secretariat launched its working process in collaboration with the Forum member public agencies, nongovernmental and international organizations. The latter submitted the proposals and ideas on the future commitments to the Secretariat that, in their opinion, should have become part of the new Action Plan. Additionally, the Secretariat held individual meetings with the agencies not previously engaged in the activities of the Open Government Georgia.

Nongovernmental and international organizations have also submitted their recommendations to the Secretariat. Their ideas have been reflected in the Action Plan in the form of commitments. The USAID project Good Governance Initiative Georgia (GGI) took an active part and supported the Secretariat in the consultation process. After the consultation meetings, the GGI project submitted recommendations to the Secretariat which were later reflected in the Action Part. The Action Plan was adopte by the Government Decree N539 of December 9, 2016.

The Action Plan consists of **24 commitments of 24 responsible agencies** which are in compliance with OGP principles – transparency, accountability, public participation, technologies and innovations for transparency and accountability.

The commitments envisaged by the **Action Plan meet all five Grand Challenges of OGP:** Improving Public Services, Increasing Public Integrity, More Effectively Managing Public Resources, Creating Safer Communities, and Increasing Corporate Accountability.

Open Government Georgia Forum

The Forum is a permanent coordination mechanism for Open Government Georgia at the national level. The goals of the Forum, its activities and other procedural issues are reflected in the Forum Terms of Reference developed by the Secretariat together with the Forum members. The composition of the Forum is gradually increasing to better represent the responsible agencies and local and international organizations. In fact, to develop the third Action Plan the Forum increased its membership by 17 new members.

The Forum is led by co-chairs, one to represent the Government of Georgia and another to represent nongovernmental organizations. The nongovernmental organizations jointly nominate their candidate to the Forum to be elected by the Forum. Among other functions, the Forum supports elaboration of the Action Plan, plans and conducts public consultations, monitors and supports the Action Plan implementation, and raises public awareness about the Open Government Partnership. The new model of the Forum completely adheres to the recommendations of the Independent Reporting Mechanism (IRM). The Forum meets on the first Wednesday of each month at the premisies of the Ministry of Justice of Georgia.

Three Forum meetings were dedicated to the development of the third Action Plan, of which one was a Roundtable. Individual meetings and intensive consultations were also arranged between the Secretariat, responsible agencies and civil society. The final draft of the Action Plan was discussed on June 24, 2014 at the extended meeting of the Forum.

Public Consultations

OGP regulations state that AP should be developed through consultations with the public at large. Based on Guideline 2 developed by OGP, the Forum taking into consideration NGOs recommendations and with their direct participation elaborated the plan for conducting public consultations all over the territory of Georgia. The goal of the meetings, their scope, representatives of government and non-government sectors responsible for holding the meetings were prepared in details.

Public consultations were held in 15 cities of Georgia with the support of USAID Centers for Civic Engagement and community centers of LEPL Public Service Development Agency. About 800 interested individuals participated in 19 meetings held across Georgia. Representatives of municipalities, media, NGOs and political parties, students, academic circles and other interested parties took part in public consultations. Local media contributed to public consultations by participating in them as well as by spreading information about participation opportunities during the process of developing public consultations and APs.

Several commitments incorporated in the AP have been selected as a result of public consultations. Such commitments include municipal responsibility for participatory budgeting process, local government transparency, and adapting Public Service Hall to the needs of people with disabilities.

International Researches and Indexes

Fundamental open governance reforms carried out in the country resulted in Georgia being today in the lead by the lowest corruption indicators in Europe. Furthermore, various perception surveys and international ratings reflect the conspicuous success achieved in this direction.

Table 1: Georgia's results according to the international researches

#	Title of Research	Source	Rating
1	**Open Government Index, 2015**	**World Justice Project**	With an overall score of 0.61 out of possible 1, Georgia is at: - 1st place in Eastern Europe and Central Asia; - 29th place among 102 countries.[1]
2	**Voice and Accountability, Worldwide Governance Indicators, 2014**	**World Bank**	With the percentile rank of 55.7%: Georgia has the highest progress rate of 19.7% in the indicator of the Freedom of Expression and Accountability among its neighboring countries.[2]
3	**Government Effectiveness,**	**World Bank**	- Georgia's indicator equals to 71.6%:

[1] Open Government Index, 2015, World Justice Report, available at: http://data.worldjusticeproject.org/opengov/#/groups/GEO.
[2] Worldwide Governance Indicators, 2014, World Bank, available at: http://info.worldbank.org/governance/wgi/index.aspx#home.

	Worldwide Governance Indicators, 2014		• One of the defining factors of government effectiveness is the availability of public service ensured by Public Service Halls and community centers of the Ministry of Justice of Georgia; Since1996, Georgia has achieved 43.9% increase in the progress of Government Effectiveness based on which it is ranked the 1st in the world.[3]
4	**Rule of Law, Worldwide Governance Indicators, 2014**	**World Bank**	- Georgia's indicator equals to 64.4%: Since 1996, Georgia has achieved 56.3% increase in the progress of the Rule of Law based on which it is ranked the 2nd in the world.[4]
5	**Control of Corruption, Worldwide Governance Indicators, 2014**	**World Bank**	- Georgia's indicator equals to 75.5%: Since 1996, Georgia has achieved 70.6% increase in the progress of Control of Corruption based on which it is ranked the 1st in the world.[5]
6	**Open Budget Index, 2015**	**International Budget Partnership**	- With 66 scores, Georgia is ranking the 16th among 100 countries of the world.[6] Based on this indicator, the Government of Georgia provides sufficient information about the budget to its citizens.
7	**Rule of Law Index, 2015**	**World Justice Project**	- Ranking the 1st among the countries of Eastern Europe and Central Asia region; - Ranking the 34th among 113 countries of the world[7]

Open Government Partnership Eligibility Criteria

Countries can earn a total of 16 points for their performance in the four metrics indicated below. Georgia earns 15 proving the country's success in the areas of open governance.[8]

Table 2: Georgia's Results according to the OGP Eligibility Criteria

OGP Eligibility Criteria		Information	Scores
Budget Transparency		4	4
Access to Information		Legislation	4
Asset Disclosure	**Legal regulation of transparency of personal asset declarations**	✓	4
	Accessibility of personal asset declarations	✓	
Civic Freedoms		5.59	3
Total score of Georgia		15	
Total Possible Points		16	

Monitoring and Self-assessment Methodology

Following adoption of the 2nd AP the Secretariat of the Open Government Georgia elaborated the **Action Plan Monitoring and Self-Assessment Methodology** in line with the OGP regulations and guidelines.

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[3] Worldwide Governance Indicators, 2014, World Bank, available at: http://info.worldbank.org/governance/wgi/index.aspx#home.
[4] Worldwide Governance Indicators, 2014, World Bank, available at: http://info.worldbank.org/governance/wgi/index.aspx#home.
[5] See footnote N4.
[6] Open Budget Index 2015, Budget International Transparency, available at: http://survey.internationalbudget.org/#rankings.
[7] Rule of Law Index, 2015 წ. World Justice Project, available at: http://data.worldjusticeproject.org/#groups/GEO.
[8] Open Government Partnership, Eligibility criteria, available at: https://docs.google.com/spreadsheets/d/1kRgVWEjPpqlpD8zBXhNA4Ih3wIWwL0JH9aWTuZn8J2E/edit#gid=869039115.

Monitoring and Self-Assessment Methodology aims to monitor the implementation progress of the Action Plan commitments, as well as it is designed to assess efficiency and effectiveness of the outcomes achieved as a result of their implementation.

Table 3: Monitoring and Evaluation Methodology

Monitoring		
Mechanism	Monitoring tool to be filled out and submitted to the Secretariat by the responsible agencies; Civil society input on the monitoring long frame; Final assessment by the Secretariat	
Milestones	- The monitoring long frame to be filled out and submitted to the Secretariat by the responsible agencies - Received progress reports to be processed by the secretariat and submitted to the Forum - Civil society input on the progress report - Monitoring results to be finalized by the Secretariat and presented to the Forum for discussion	
Frequency	Twice a year	
Self-assessment		
Sources	Reports submitted by the responsible agencies	
	Evaluation and status of OGP eligibility criteria for Georgia;	
	Overview of International indexes/researches	
	Reports prepared of local NGOs	
	Key information interviews with representatives from the responsible agencies.	
Mechanism	- Self-assessment report prepared based on the collected information and submitted to the Forum by the Secretariat - Agencies comment on the draft report - Civil Society input received on the draft report - Draft report to be published for public comments - Draft report finalized and submitted to the Anti-Corruption Council and OGP Secretariat	
Milestones	- Secretariat of the Open Government Georgia (Secretariat) prepares its analysis based on the various sources - Draft self-assessment report is submitted to the Forum for contributions and discussed during the Forum meeting (round table discussion - Publishing self-assessment report for public comments - Secretariat prepares the final report and submits it to the Anti-Corruption Council of Georgia	
Frequency	Annually, twice during the Action Plan implementation period	
Summary of assessment criteria		
Rating	Fully Implemented	All milestones of the commitment were implemented
	Largely Implemented	More than one half of the milestones of the commitment were fully implemented and only few milestones were not implemented
	Partially Implemented	Less than one half of the commitment was implemented, but most of them remain unimplemented
	Not Implemented	None of the milestones of the commitment were implemented
Status	Not started – Implementation of the milestones of the commitment has not started yet	
	In progress- Implementation of the milestones of the commitment has started, is in progress and has not been completed yet	
	Completed - Implementation of the milestones of the commitment has been completed	
	On hold- Implementation of the milestones of the commitment is on hold	

Implementation of National Action Plan Commitments

The present midterm self-assessment report (Report) is to evaluate the progress made by the Government of Georgia together with the civil society as of June, 2017.

The report is elaborated by the Secretariat of Open Government Georgia based on the information received from the responsible agencies and discussions held in the framework of the Forum meetings. The working draft of the report was submitted to the forum for comments; the document was also published for public comments.

Challenge I: Improving Public Services

Commitment 1: Adapting the Public Service Hall to the needs of the people with disabilities					
Brief description of the commitment	In November 2015, the Public Service Hall (PSH) was addressed by a citizen with disabilities via "Voice of the Consumer". The author of the letter described the problems faced by people with disabilities at PSH. PSH reacted to the suggestion of the author and formulated it as the above commitment of the AP. The goal of the commitment is to have the PSH infrastructure meet the standards necessary for people with disabilities moving around and receiving the services offered by PSH. The commitment aims at: - Creating special navigation system for blind and sight impaired people in the service space of Tbilisi PSH; - Training PSH staff in Tbilisi, Batumi and Kutaisi.				
Lead agency	LEPL – Public Service Hall, the Ministry of Justice of Georgia				
Partners	Public agency				
	Civil/private sector	UNDP; Embassy of Poland; Coalition for Independent Life; NGO Mariani			
OGP Challenge	Improving public service				
Main Objective	Ensuring that people with disabilities move around the PSH without any impediments and receive service independently				
Indicator	Environment and services in the PSHs of all three cities are fully adapted to the needs of people with disabilities.				
Description of results	Frontline staff of PSH of Tbilisi (400 employees), Batumi (52 employees) and Kutaisi (47 employees) were trained in communication with the people with disabilities. The following works were performed at Tbilisi PSH: tactile paving was put in the inner and outer space of PSH; a tactile map (navigation map) was placed at the entrance; directional Braille signs were installed on the inner and outer perimeters; in addition, room number and room name Braille signs were put on the door of each room; signs were placed on the stairs and glasses, too, a printer with Braille font was placed to read the documents issued by Public Registry. In order to make the receipt of online information by the blind and people with impaired sight easier, audio, visual contrast and increase of text size functions were added to the PSH web-page.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		
End time	December, 2017				
Future plans	Adapt Batumi and Kutaisi branches to the needs of the blind and people with disabilities.				

Commitment 2: Introduction of Unified Healthcare System Information Portal	
Brief Description of the Commitment	In order to raise the awareness of population and ensure the transparency of the healthcare sphere, the Ministry of Health, Labor and Social Affairs of Georgia (hereinafter Ministry of Health) will develop the information portal within the frames of unified healthcare information system (E-Health).

		Comprehensive and reliable information about State Healthcare Programs, medical service, service providers (professional qualification, etc.,), medical equipment, blood bank, number of beds, beneficiaries medical personnel and their place of work shall be provided to population through the Portal. Using the Portal, citizens will be able to check the status of their medical insurance and find out what kind of services they are eligible within the frames of healthcare programs. In addition, the latest information on the ongoing reforms in the sphere of healthcare and the results of their monitoring will be uploaded to the Portal.
Lead Agency		The Ministry of Health, Labour and Social Affairs of Georgia
Partners	Public Agency	LEPL – L. Sakvarelidze National Center for Disease Control and Public Health; LEPL – Social Service Agency
	Civil/private sector	WHO; USAID Good Governance Initiative Project (GGI)
OGP Challenge		Improving public services
Main Objective		Increasing integrity in public sector
Indicator		Information portal in the framework of the unified healthcare system (E-Health) is operational and comprises modules: about medical facilities; medical staff, state healthcare programs; The share of the information portal users is increased by 50%. The household survey published in 2017 demonstrates that the population awareness on the processes undergoing in the healthcare system is increased by 20%.
Description of results		The assignment to implement the commitment was vested with the Working Group established in accordance with the decree N01-275/o of the Minister of Health, Labour and Social Affairs of Georgia. In order to develop the Portal, public consultations with different agencies under the Ministry, representatives of international and non-governmental organizations, professional and patients' Associations started in November 2016. Evaluation of the current situation has been finished and an analytical document was developed. Works on the concept and ToR of the information Portal is ongoing. Before the development of the information Portal, the existing channels for information and service delivery were improved. Presently, citizens can access personified services of social affairs through MY.GOV.GE citizens Portal. The works for tuning and piloting the electronic medical notes module is ongoing. Citizens can also check the status of their medical insurance at www.ssa.gov.ge and find out what type of medical service they are eligible to within the frames of state healthcare programs. The web-page of the Ministry - www.moh.gov.ge is updated on a daily basis uploading the information on healthcare reforms. ***Note:*** *Works on the commitment were delayed due to the problems in finding the donor.*

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	Finalize the document on information Portal concept and ToR; pilot and introduce the Portal

Commitment 3: Introduction of electronic licensing system in the field of natural resources application
Brief description of the commitment	Through this commitment, the National Environment Agency shall issue licenses and render other paid services entirely in an electronic manner. The new electronic system allows for documents pertaining to the licensing field to be available electronically. As a result, the agency will be able to sort and form the statistical database of collected information in a much more efficient manner. The system will ensure prompt, high-quality delivery of the processed information. Furthermore, the customer will have simplified access to any public information (statistics, online map of resources, guidebook, etc.) available in the licensing field. It is important that and the licensees will be able to contact

		and share information with one another.
Lead agency		LEPL- National Environment Agency, the Ministry of Environment and Natural Resources Protection of Georgia
Partners	Public agency	
	Civil/ private sector	
OGP Challenge		Improving public service
Main Objective		- Improvement of services - Simplification of relations between the government and the citizen - Avoiding risks of corruption - Optimization of human resource application - More transparency during the service delivery
Indicator		At the end of 2017 the electronic system of licensing and other paid services are launched at the National Environment Agency.
Description of Results		The works under the first stage of the commitment have been performed: general description of the business process for licensing is finished, namely, the types of consumers and forms, business processes of the plans for statistical forms and their assimilation have been identified. Space and respective interface designs have been developed: administrative space interface, staff and client interfaces. During the first stage of the Program, several significant aspects were identified taking into consideration of which will make the Program more flexible and multifunctional. LEPL National Environment Agency held intensive consultations with respective agencies and identified two key challenges in this direction: 1. Since the Government is planning to conclude a large contract for the purpose of reforming the sphere of resources, it was considered reasonable to make the program fully responsive to the reform requirements envisaging enhancing electronic module for resource management purposes. 2. Through consultations with the Environment Monitoring Department, it was also considered reasonable to integrate the functions related to the process of issuing licenses by the Environment Monitoring Department into the program as this is the agency responsible for controlling how different bodies observe the Law on Environment Protection as well as the process of issuing permits and licenses. Presently, intensive negotiations are being held to allow the Environment Monitoring Department to perform integrated functions electronically.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	Due to the challenges identified during the working process, the timeframe of all stages of implementing the commitment will be extended for some period to make the work performed comply with the new requirements of the Program.

Commitment 4: Creation of spatial (Geographic) data web-portal for the energy sector		
Brief Description of the Commitment		In the framework of the given commitment, the Ministry of Energy shall create a publicly accessible electronic space to periodically update information about spatial data. The portal will enable stakeholders (both in the country and abroad) to remotely obtain information about the location of the energy objects and their characteristics. This will facilitate more efficient project implementation at the initial stage, as well as throughout the implementation process.
Lead Agency		Ministry of Energy of Georgia
Partners	Public Agency	
	Civil/private sector	
OGP Challenge		Improving public service; better management of public resources.

Main Objective	- Development of geo-information systems; - Simplifying the process of obtaining information concerning the location of the energy objects and about their characteristics for the stakeholders; - Supporting the effective implementation of new and ongoing projects.			
Indicator	Web-portal is created and contains spatial (geographic) data from the energy sector			
Description of Results	Initial component of the commitment implementation is training of the specialists for the work needed for the Ministry of Energy to develop publicly accessible electronic platform. Namely, there is a need for human resources that will be able to collect and compartmentalize the information (geographic data) created by different parties in the energy sector, and make it interoperable. With this in mind, the Ministry trained geo-information specialists and the Ministry staff applying different teaching measures.			
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	
End time	December, 2017			
Future plans	Training of the Ministry staff will continue in accordance with the additional functions needed for the Ministry of Energy to implement the responsibilities vested with it. In addition, collection of materials created by different parties and insurance of their interoperability will continue in order to upload them on the Web Portal.			

Commitment 5: Creation of Innovations Ecosystem		
Brief Description of the Commitment	Innovation and Technology Agency of Georgia is planning to develop the existing innovation infrastructure (Techno park) and to create innovation infrastructure in the regions of Georgia. The development of innovation infrastructure envisages: 1. Development of innovation infrastructure currently available in the capital; 2. Establishment of regional innovation hubs in the big cities; 3. Establishment of innovation centers (innovation centers will be established on the basis of the available infrastructure (libraries, educational institutions) in close cooperation and with active participation of the municipalitites in the countryside; 4. Increase access to internet in the regions. To measure the results, IT-based beneficiary management system will be developed.	
Lead Agency	LEPL – Innovation and Technology Agency, the Ministry of Economy and Sustainable Development	
Partners	Public agency	Advisory body of the Government of Georgia – Research and Innovation Council
	Civil/ private sector	World Bank
OGP Challenge		
Main Objective	Support individuals and entrepreneurs in innovative activities; establishment of innovation firms; development of innovation awareness in the country skills development and form the knowledge-based economy.	
Indicator	- By the end of 2017, 13 innovation centers and 2 techno-parks are created - 2000 beneficieries trained - Around 5 000 visitors in the Innovation centers - Increase access to the internet by 2500 customers	
Description of Results	In order to identify the existing infrastructure, the Agency held working meetings with local government representatives. In addition, 15 surveys were conducted in the following cities: Telavi, Gori, Kutaisi, Gurjaani, Bolnisi, Ambrolauri, Kvareli, Kaspi, Khashuri, Ozurgeti, Zestaponi, Samtredia, Akhmeta, Rukhi, and Mestia in order to assess the needs for infrastructure and identify locations for innovation centers and hubs. At the same time, the survey focused on the development project of Tbilisi Techno park was conducted. Within the frames of its responsibility, the Agency is carrying out teaching courses. 16 thematic trainings were conducted at the premises of innovation centers with the participation of 1335 beneficiaries. About 50 entrepreneurs were trained in e-commerce	

	and e-business in Akhmeta.				
	As of June 2017, a techno park was opened in Zugdidi which is operational; innovation centers were opened in Choporti and Bagdadi. 2769 guests have visited Zugdidi Techno Park and Bagdadi, Choporti and Kharagauli innovation centers within the period of January-June 2017.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		
End time	December, 2017				
Future plans	Out of 12 buildings allocated by local municipalities only 4 are constructively stable, therefore, innovation centers are planned to be opened only in Rukhi, Mestia, Akhmeta and Telavi.				

Commitment 6: Electronic portal for registering and disposal of State Property – Customer's Module					
Brief Description of the Commitment	Under Action Plan, the Property Agency will create an electronic portal for registration and disposal of State property – customer's module. Creation of a customer's module not only serves to introduce electronic services, but also to build more transparent processes. The customer's module will enable the stakeholders to obtain information about state property, objects under privatization, and announcements of auctions. This will increase competition and it will be easier for customers to identify the property and services (privatization/lease) they are interested in.				
Lead Agency	LEPL-National Agency of State Property, the Ministry of Economy and Sustainable Development				
Partners	Public agency				
	Civil/private sector				
OGP Challenge	Improving public service				
Main Objective	Accumulate information about the state property, announced auctions and privatization objects in one space by means of the State Property electronic portal, to improve the customers' experience.				
Indicator	The state property registration and disposal electronic portal is launched and operational				
Description of Results	In order to implement the commitment, a working group was formed in the Agency that defined the concept and main characteristic features of the consumer module. Based on this, a business task was developed for the consumer module that details all the processes related to its functioning. Practically, the works for the development of the module pilot version will start after the introduction of the modules for privatization and monitoring of contractual liabilities under the State Property Management System. With the cooperation of National Agency of Public Registry, state property privatization module has been developed and is being tested; the works on the development of the module for monitoring contractual liabilities is ongoing.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	
End time	Not indicated				
Future plans	Start technical works for the development of consumer module.				

Challenge II: Increasing Public Integrity

Commitment 7: Development of the Freedom of Information Law		
Brief Description of the Commitment		Government of Georgia started ambitious project of elaborating a stand-along act on freedom of information. To carry out wide-scale consultations, a special working group comprised of representatives from the Ministry of Justice, civil society, and independent experts was created. This working group carried out an important work: (1) to identified key problematic issues in the field, thematic working groups were established; (2) the first version of the project with potential amendments was drafted and submitted to the Anti-Corruption Council; (3) meetings with the focus groups (judges, journalists, persons responsible for information disclosure) were held; (4) the draft law prepared by the working group was presented to the Ministry of Justice; (5) the draft project underwent primary international expertise. Ministry of Justice will negotiate the draft law with all governmental agencies in the framework of the given Action Plan. After the detailed review of the draft law, in the framework of the Anti-corruption Council activities, Ministry of Justice will conduct one more consultation round with governmental and civil society organizations to finalize the text of the draft law.
Lead Agency		Ministry of Justice of Georgia; Anticorruption Council
Partners	Public Agency	Parliament of Georgia
	Civil/ Private Sector	Open Society Foundation – Georgia; Institute for Development of Freedom of Information (IDFI)
OGP Challenge		Increasing integrity in public sector
Main Objective		Increasing public integrity
Indicator		The draft law is submitted to the Parliament
Description of Results		In the framework of the Open government Georgia's Action Plan of 2014-2015, the Government has launched the process of elaborating a separate act on Freedom of Information. [9] To carry out a wide-scale consultations, a special working group comprised of representatives from the Ministry of Justice, civil society, and independent experts was created. This working group carried out an important work: (1) to identified key problematic issues in the field, thematic working groups were established; (2) the first version of the project with potential amendments was drafted and submitted to the Anti-Corruption Council; (3) meetings with the focus groups (judges, journalists, persons responsible for information disclosure) were held; (4) the draft law prepared by the working group was presented to the Ministry of Justice; (5) the draft project underwent primary international expertise. At this stage, the Draft Law is finalized. The document will be submitted to the Government and the Parliament of Georgia during the fall session, 2017.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		

End time	December, 2017
Future plans	The draft law shall be presented to the Government and the Parliament of Georgia during the fall session, 2017.

Commitment 8: Development of a monitoring and assessment system of the Government policy and legislative acts	
Brief Description of the Commitment	The Administration of the Government of Georgia in cooperation with the Ministry of Justice will develop a unified system for monitoring and assessment of the government policy planning documents and legislative acts. By means of the system, on the basis of ex-

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[9] Self-assessment report of OGG AP for 2014-2015 Report.

		ante and ex-post assessment, it will be possible to identify challenges regarding the implementation of the commitments taken by the Government in a timely manner. This will make the policy management process more efficient.
Lead Agency		Administration of the Government of Georgia
Partners	Public agency	Ministry of Justice of Georgia
	Civil/ Private sector	
OGP Challenge		Increasing Integrity in Public Sector
Main Objective		Assessment and efficient management of the government policy implementation
Indicator		The monitoring and assessment system of the government policy is developed and introduced.
Description of Results		1. In 2016, the Administration of the Government of Georgia with assistance of the SIGMA experts developed a framework document on the Government activity monitoring, reporting and evaluation systems. Related regulations were adopted in December of the same year (Decree N628 of the Government of Georgia). The document was developed with the participation of partner state agencies and donor organizations. 2. In the framework of the EU-funded profect "Legislative Impact Assessment, Drafting and Representation", a working group consisting of representatives from the Ministry of Justice, Ministry of Corrections and the Government Administration was created. At this stage, with assistance of the project experts, the working group is elaborating the first pilot RIA (Regulatory Impact Assessment) Report on the ammendments to the Criminal Procedure Code of Georgia. The report will be finalized by the end of 2017.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		

End time	December, 2017
Future plans	

Commitment 9: Introduction of the public officials' asset declarations monitoring system

Brief Description of the Commitment		Starting from 2017, the Civil Service Bureau (CSB) will conduct monitoring of the asset declarations of public officials. Monitoring shall be conducted annually by an independent committee based on obvious and objective criteria, also for the declarations randomly selected by the electronic system. Prior to the civil service reform, this issue was not regulated by the law. There was no tool to audit the economic interest and property data disclosed by public officials. Monitoring of the public officials' asset declarations aims to improve accountability of public officials and prevent corruptive offences.
Lead agency		LEPL – Public Service Bureau
Partners	Public agency	Government of Georgia; Anticorruption Council; LEPL – Data Exchange Agency
	Civil/ Private sector	
OGP Challenge		Increasing Integrity in Public Sector
Main Objective		Increasing accountability and transparency of public officials (prevent corruption)
Indicator		Government Decree on "Instructions for Public Officials' Asset Declarations Monitoring System" is approved; the system is functioning
Outcomes achieved		In December 2016, the LEPL Data Exchange Agency finalized an electornic system for monitoring asset declarations of public officials and submitted it to the CSB for administration. The system provides access to various information protected in the electronic databases of state institutions in real time and enables a person carrying out monitoring to compare the data in the State Database with the information given in the declaration. The unified declaration system integrates electronic databases of the following LEPLs:

	Public Service Development Agency, National Agency of Public Registry, Notary Chamber, Revenue Service, and Public Procurement Agency that helps, taking into consideration the field of its competence, to identify the information on the official and his/her family members. In order to fully introduce the system for monitoring asset declarations of public officials, the GoG by its decree N81 of February 14, 2017 approved the Instructions of Monitoring Asset Declarations of Public Officials. In 2016, the Declaration Monitoring Department was created on the basis of the amendment made by the CSB. In February 2017, with random selection principle and by using the Unified Electornic System, this Department selected declarations for monitoring in 2017, which comprises 5% of the total number of completed declarations. Specifically, the property declaration of 283 public officials has been selected and their monitoring has been launched. Monitoring is carried out gradually, from March to November 2017.				

		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
Description of Results	Commitment	x			

End time	December, 2017
Future plans	On April 25, 2017, the Head of the CSB issued decree N200/SA approving the 2017-2020 Action Plan for Conducting Monitoring of Asset Declarations. The Decree comprises the activities to be conducted until the end of 2017.

Commitment 10: Establishing unified regulations to publish court decisions

Brief Description of the Commitment	Establishing unified regulations to publish court decisions aims to improve transparency, accountability and efficiency of the court system. This commitment indends to increase trust between a citizen and the court and also to improve access to information. Based on the unified regulations elaborated, the court decisions will be published on the court webpage.				
Lead Agency	Supreme Court of Georgia				
Partners	Public Agency	General Courts, High Council of Justice of Georgia			
	Civil/ Private sector				
OGP Challenge	Increasing Integrity in Public Sector				
Main Objective	Improve accountability and transparency of the court system, also taking into account high public interest, improve information accessibility; publicity of the court decisions shall be ensured by observing international and national standards of the personal data protection				
Indicator	The unified regulations of the court decision publication in the form of anonymization of personal data is introduced				
Description of Results	To develop a unified standard for the accessibility of common courts' decisions, a working group was created by the Decree of the Chair of the Supreme Court of Georgia. The working group has developed recommendations and relevant project. The project was submitted to the High Council of Justice, which approved the document in September, 2016. After the approval of the rules and procedures, common courts commenced the introduction of the unified regulations for the publication of decisions and improvement of the web-page - info.court.ge- representing a unified registry of court decisions.				

		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
Completion level	Commitment		x		

End time	December, 2017
Future plans	Within the frameworks of the EU-funded project - "Support to the Judiciary", a concept for creation and introduction of new web-page of the City Court was developed and is being implemented. A database of court decisions will be developed in accordance with international standards for the Tbilisi City Court. Similar web-pages will be updated within the system of the common courts.

Commitment 11: Development of transparency and integrity strategy and action plan in the field of regional development and infrastructure		
Brief Description of the Commitment		The aim of the commitment is to develop transparency and integrity strategy and action plan for the Ministry of Regional Development and Infrastructure. The Strategy shall detail transparency and integrity standards for the Ministry of Regional Development and Infrastructure and other agencies under its system and management. Furthermore, the action plan shall be developed for the purpose of introduction of the standards that will be reflected in the document and, eventually, shall facilitate the improvement of accountability and effectiveness of the Ministry.
Lead Agency		The Ministry of Regional Development and Infrastructure
Partners	Public Agency	
	Civil/ private sector	Institute for Development of Freedom of Information (IDFI) USAID - Good Governance Initiative (GGI) Project in Georgia
OGP Challenge		Increasing integrity in public sector; better management of public resources.
Main Objective		Improving transparency and integrity in the Ministry and its entities
Indicator		The transparency and integrity strategy and action plan are elaborated and approved by the Order of the Minister of Infrastructure.
Description of Results		The 2017-2020 the Strategy for Improvement of Transparency and Integrity of the Ministry of Regional Development and Infrastructure and the 2017-208 Action Plan for the implementation of the Strategy were approved by the decree №69/o of April 26, 2017 of the Minister. The above document was developed through close cooperation with IDFI and was funded by the USAID.

The main goal of the Strategy is to improve the system of transparency, accountability and integrity within the Ministry and other agencies under its system and management, increase public trust towards the Ministry activities and enhance corruption preventive mechanisms. The key tasks for achieving the goals stated in the Strategy were identified as follows: (1) Increase of transparency and citizen participation; (2) Improve the mechanisms of ethics and integrity; (3) Improve Human Resources Management System; and (4) Advance the system of planning, monitoring and internal financial control. |

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment	x			

End time	March, 2017
Future plans	Presently, the measures envisaged in the Action Plan are being implemented.

Commitment 12: Improvement of the database of the convicted and transfer of the penitentiary department entirely onto the electronic workflow management		
Brief Description of the Commitment		Ministry of Corrections and Probation of Georgia will improve the existing or develop a new database for convicts. By the time the commitment was assumed, the existing database could not guarantee sorting out and processing of the data at an appropriate level. The database is not comprehensive and its proper filtration is impossible.

The updated database will ensure full shift of custodial facilities and Penitentiary Department to digital workflow management. At the same time, better processing and analysis of statistic data and better protection of personal data will become possible. Introduction of the updated database shall be carried out gradually. |
Lead Agency		Ministry of Corrections and Probation
Partners	Public Agency	
	Civil/private sector	The EU Technical Assistance Project
OGP Challenge		Increasing Integrity in Public Sector
Main Objective		Support the classification process according the risk of the convicted in the penitentiary system as a result of thorough processing of information; Implementation of relevant

	rehabilitation- re-socialization programs; Expediting the workflow management and public information delivery; Supporting efficient, productive and economic disposal of the budget resources.
Indicator	Updated database and electronic system is in place
Description of Results	In June 2017, in the framework of the EU technical assistance project, information databases of the Ministry of Corrections and Probation were studied. As a result, recommendations for improvement of electronic systems have been developed. Based on the recommendations, in September 2017, experts of the Ministry and the EU project jointly elaborated the Action Plan for creating a unified electronic system. Additionally, a permanent council was created to oversee the process of improving information databases as well as creating new ones. By direct involvement of the EU project experts, in November, the detailed description of the convicts' drijactory in the System was launched. Based on the latter, technical requirements for the program were prepared.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	Improving existing information databases; Finilize the creation of a new unified database that reflects the medical and other needs of the convicts along with appropriate rehabilitation plans. The periodic testing of the new system is planned to ensure timely elimination of shortcomings.

Commitment 13: Publishing phone tapping data according to the nature of the crime and geographic area

Brief description of the Commitment	By the recommendation of the Forum member NGOs, in the framework of the second Action Plan of the Open Government Georgia, the Supreme Court of Georgia started to proactively publish phone tapping statistics. Due to this fact, Georgia entered a small group of countries where such data is publicly disclosed. Independent Reporting Mechanism (IRM) of OGP marked this commitment of the second Action Plan as 'starred' commitment. According to the commitment, data will be published according to the differentiation of crime and geographic area in order to obtain more detail information.
Lead Agency	Supreme Court of Georgia

Partners	Public Agency	
	Civil/Private sector	

OGP Challenge	Increasing Integrity in Public Sector
Main Objective	Disclosure of the closed data; provision of maximum transparency of the judiciary
Indicator	Statistical data is published on the webpage
Description of Results	In order to implement the commitment, the statistic reporting forms were developed, improved and introduced. Afterwards, city/district courts have begun introduction of the reporting forms as well as receipt of cumulative reports. With the help of the performed work, the 2016 data on the reviewed motions for telephone tapping were published on the Supreme Court web-page by crime qualification and types of courts.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment	x			

End time	December, 2017

| Future plans | Information is updated quarterly and published under the OGP logo in the news block of the Supreme Court web-page. |

Challenge III: More effectively managing public resources

Commitment 14: Increasing citizen participation in supervision of public finances (Public Audit)		
Brief description of the commitment		In cooperation with the civil sector, the State Audit Office plans to enhance citizen participation in the supervision process of public finances (public audit), that will build their trust in the State Audit Office. At the initial stage a strategy will be drafted, in close cooperation with the civil sector. Considering the best practice of various countries, the strategy will provide mechanisms to ensure constructive citizen participation in the complete audit cycle, including the monitoring stage of recommendation implementation. In addition, by means of an innovative ICT webplatform mechanism, citizens will receive complete information about the state budget, public finance management, audit findings, given recommendations and the status of its implementation. Various methods of visualization will be applied to make information easily perceivable on the web-platform. The webplatform will form a channel for bilateral communication between the State Audit Office and citizens. On the one hand, citizens will become familiar with the information provided by the Audit Office, on the other hand, they will be able to notify the Office about a concrete malefaction, as well as the drawbacks of government services identified by them. Furthermore, citizens will be able to submit proposals based on professional surveys on the improvement of the identified shortcomings. The information received from a citizen will be analyzed and taken into consideration if recommended in the drafting and implementation process of the audit plan.
Lead Agency		State Audit Office
Partners	Public Agency	
	Civil/ Private sector	Consultative group comprising of representatives of the State Audit Office and civil sector working on the issues related to citizen participation in oversight of public finances management.
OGP Challenge		Increasing Integrity in Public Sector; Improving Public Services; Better Management of Public Resources.
Main Objective		Improving transparency and accountability by citizen participation in the process of public audit; which will promote efficient, productive and economic disposal of budget resources
Indicator		- The citizen participation strategy in the public audit process is approved; - Webplatform is used at least by 50 unique visitors per month; - At least 12 citizen proposals are submitted on conducting an audit per year; - At least 3 citizen proposals are considered in the audit plan per year

Description of Results		During the process of implementation of the commitment, the State Audit office actively cooperated with civil society. Virous meetings/consultations were held. For example, in 2016 the State Audit Office organized a two-day seminar where the main directions, challenges and recommendations of the strategy for citizen participation in audit were discussed. In addition, the State Audit office staff received feedback from civil sector representatives on further development of the analytical web-page - Budget Monitor.
		- Within the frames of the Project on citizen participation in audit process, a foreign expert developed a draft strategy on citizen participation. The Strategy is tailored to Georgian context and includes issues such as:
		   • Role, importance and impact of citizen participation in managing public resources;
		   • Strategy development methodology;
		   • Analysis of political, social and economic environment of Georgia;
		   • Role, mandate and key strategic directions of the State Audit Office of Georgia;
		   • Role of the Parliament in the process of oversight;
		   • Importance of civil sector and media in increasing citizen participation;
		   • Key goals and objectives of citizen participation;
		   • Citizen participation action plan;
		   • Resources needed to strengthen citizen participation;

	- The strategy developed by a foreign expert was submitted to the State Audit Office and consultative working group on citizen participation for their comments, remarks and recommendations. The feedback was reflected in the Strategy Document approved by the Auditor General in July 2017.
	
	- Representatives of civil sector, namely consultative working group on citizen participation greatly contributed to the development of the Budget Monitor – an analytical web-platform. Working group members attended the presentations on Budget Monitor several times and presented their positions on the general concept and specific modules of the web-platform. The concept of the web platform means provision of updated information to citizens on the state budget, public finances, audit findings, recommendations and the status of their implementation. Furthermore, all this information is provided by easily understandable visual aids and charts. Budget Monitor created a bilateral communication mechanism between citizens and State Audit Office, using of which may enable any interested person inform the Office on specific minor transgressions and deficiencies in public services identified by them.
	
	- Presentation of Budget Monitor was held in Parliament in March, 2017 and it was officially put into operation.
	    • During the first 6 months of 2017, 13 presentations of Budget Monitor were held for different interested parties. Namely, Budget Monitor was presented to:
	    • The Parliament members;
	    • Representatives of local government units from six municipalities;
	    • Representatives of media and civil sector;
	    • Students;
	    • International community at different meetings and conferences.
	
	For the purpose of popularization of Budget Monitor, an informational video clip about the web platform was prepared that briefs all main pages of the Budget Monitor and all the information about them. The video clip was placed in social network and is accessible for any interested person. Taking into consideration that Budget Monitor was put into operation with a two-month delay, the number of presentations on the web platform as of June accounts for 87% of the planned one.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		

End time	
Future plans	At least two presentations with interested parties are planned to be held during the next two months. As a result, the planned number of presentations (15 presentations/working meetings) will be held.

Commitment 15: Electronic Innovations for More Transparency and Efficiency of Public Procurement

Brief Description of the Commitment	**Component 1** – Aggregated data on tenders: Aggregation of tender data in one space will make the following data easily accessible: Data on procurement objects, tender types, number of bidders, potential and contract values of a tender, winning bidders, number of disqualified bidders, etc.; Annual data (data will be located in the machine-readable format (CSV, JSON, XML)). **Component 2** - The planned changes in the electronic module will allow the customer to obtain detailed information on the annual procurement of each procuring organization, and consolidate information on the planned public procurement according to the regions and price. As a result, the representatives of the business sector will have a unique opportunity to obtain information on scheduled procurement, its price and location (region) by one or more entities among 4469 procuring organizations registered in the e-Procurement system by using a CPV code. **Component 3** – E-catalogue on the procurement objects and economic operators (e-

		Market): elaboration of an electronic catalogue for key procurement products is recommended, which will (1) objectively reflect the market prices; (2) accumulate prices of various products by economic operators; (3) reflect information on economic operatorscountrywide, as well as regionwide; etc.
Lead Agency		LEPL – Public Procurement Agency
Partners	Public Agency	LEPL- National Agency of Public Registry
	Civil/private sector	
OGP Challenge		Improving public service
Main Objective		- Ensure more flexibility of processes for consumers including contracting authorities and representatives of business sector; - Promote business and enhance competitiveness in public procurement; - Increase citizen participation in the monitoring of spending of budget resources at central and local levels.
Indicator		Increase the number of consumers of e-Procurement; Increase quantitative indicator of using e-Plan module by business organizations; put e-Market into operation of e-Procurement system and increase the number of its users.
Description of Results		**Component I/II:** State Procurement Agency is planning to launch aggregated data on tenders and aggregated data on annual plans of public procurement within the framework of introducing Open Contracting Data Standard (OCDS) format. IT department of the SPA, together with the Analytical Department and other divisions of the SPA, are currently conducting intensive methodological, research and program-technical works for the purpose of implementing OCDS principles and format. In this process, SPA is supported by international expert group of the World Bank. Together with international experts, SPA drafted a gradual plan on transposition-aggregation-publication of open data available in the Georgian eProcurement System, into OCDS. Following the plan, SPA launched special webpage – opendata.spa.ge, which will be publicly available in the near future. Public information and Data on electronic tenders will be gradually published on this webpage in JSON format using proper visualization tools. The pilot version of the overall public procurement process was created in JSON format, which has been updated and improved according to the recommendations of the WB experts. WB special mission visited SPA in February 2017 within OCDS Project. Leading experts from the SPA, along with the Ministry of Justice of Georgia and the Ministry of Finance of Georgia became acquainted with the results of the research conducted by the WB, as well as attended a workshop on modern ways of introduction and transposition of open data formats. It is worthwhile to mention that, according to OCDS there are 4 levels (1 basic and 1 extensions) to publish open data: (1) basic; (2) intermediate; (3) advanced; (4) extensions. State Procurement Agency aims to introduce level 3 standard. **Component III:** State Procurement Agency created e-catalogue on procurement objects and suppliers (e-Market) in order to enable more efficient preparatory work for tenders and facilitate market research process for relevant contracting authorities. E-Catalogue will reflect information on the procurement object, suppliers, procurement categories (CPV Codes), country of manufacture, types/models, technical specifications, wholesale prices and conditions of delivery. E-Catalogue is posted at the official webpage of the State Procurement Agency. eMarket has special search fields, which enables consumer to pick and select the desired list of products and compare their specifications to each other. Thus, it simplifies market research to the contracting authorities and enables them to make the right decision. As of today, the list of products registered in e-catalogue amounts to 6,000. It is worth pointing out that e-catalogue on procurement objects and suppliers is constantly being updated. Information on additional procurement objects and suppliers will be added to the e-catalogue subsequently.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		
End time	December, 2017				
Future plans					

Challenge IV: Creating Safe Environment

Commitment 16: Adoption of the Environmental Assessment Code		
Brief Description of the Commitment		This commitment implies adoption of the environmental assessment code that will envisage the requirements of the convention "on Access to Information, Public Participation in Decision-Making and Access to Justice in Environmental Matters" (hereafter, Aarhus Convention) in the environmental protection issues and will ensure public participation in the decision-making process in relation with effects on the environment.
Lead Agency		Ministry of Environment and Natural Resources Protection
Partners	Public Agency	
	Civil/ Private sector	Financial support – EU, program"Greening Economies in the European Union's Eastern Partnership Countries" - EaP GREEN; program implementator UN Economic Commission for Europe–UNECE
OGP Challenge		Creating Safe Environment; Better Management of Public Resources
Main Objective		Bring the activities having significant impact on the environment under the regulation, reduce the risks of negative impact on the environment; Define anticipated environmental protection risks at the initial stage of activity planning, reduce investor's costs and financial risks; Take into account environmental protection interests while making spatial and economic planning (strategy planning) of the country; Inform and involve society at the initial stage/ throughout the process of the activity planning, ensure participation of scientific commuity and wide public in the process that will increase citizens' trust in compliance with the requirements of Aarhus Convention.
Indicator		The environmental assessment code is adopted; In compliance with the changes envisaged by the reform, current staff is trained and new staff is hired
Description of Results		On June 1, 2017 the Parliament of Georgia adopted the Environmental Assessment Code that fully complies with the EU environment impact assessment and strategic environment protection assessment directives as well as with the Convention on Environment Protection Assessment in Trans border Context (Espoo Convention), its document on strategic environment protection assessment and the Aarhus Convention on the accessibility of environment – related information, citizen participation in decision-making processes and access to justice. Key commitments envisaged by the Code shall come into force from January 1, 2018. Significant novelties include: introduction of an instrument for strategic environment protection assessment, increase of the list of activities subject to environment impact assessment, their division by environment impact risks and impact size, and citizen participation at every stage of decision making. In addition, the guideline on environment impact assessment and strategic environment protection was developed. The draft law was developed within the frames of the EaP GREEN Project with the EU financial support and technical assistance of the UN Economic Commission of Europe. Working meetings with the representatives of public agencies and consultants that will have to apply new regulation were funded by the EU. The key principles of the draft law and procedures were discussed in details during these meetings. A number of public discussions with the participation of NGOs and other stakeholders were held.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment	x			
End time	August, 2017				
Future plans					

Commitment 17: Introduction of a Mobile app as an Alternative Channel to Connect to "112"	
Brief Description of the Commitment	Existence of the mechanism enabling to identify the location is of utmost importance for the reduction of the time length for providing emergency assistance. For this purpose, introduction of mobile application – an alternative channel to connect "112" is very reasonable. Respectively, a long-term strategy was developed with one of the priority directions of creation an alternative channel to connect to "112". The biggest advantages of the Project are as follows: a) setting up a connection between the caller and 112 operator in the shortest period of time; and ბ) opportunity to immediately identify the location of the caller which is vital in providing emergency assistance to a citizen.
Lead Agency	LEPL "112" of the Ministry of Internal Affairs.
Partners	Public Agency	
	Civil/private sector	
OGP Challenge	Creating Safe Environment; Improving Public Service
Main Objective	Introduction of an alternative channel for establishing connection with "112" with the help of technologies and innovations that will increase citizen's accessibility to the service and receipt of assistance within the shortest period of time.
Indicator	Mobile application is introduced
Description of Results	1. **Functionality envisaged by the first phase of mobile application has been developed:** - **Call** – covers the three components, in particular, in cases of the emergencies identifies the location of the caller; sends the relevant location data to 112 call center; as well as contacts the 112 call-taker. User reserves the right, to press the "end call" button at any time and/or skip the procedure for identification of the location. In case of Internet failure, the Application offers the possibility of sending information on the location through the SMS. - **Silent SOS** - There are frequent cases when the caller cannot communicate with the 112 call-taker (e.g. kidnapping, domestic violence, etc.). In these cases, the 112 call-taker is aware to act in compliance with the special working procedure. When pressing the Silent SOS button, the question will be appeared on the screen whether the caller really wants to use this feature or not. This option consists of 2 components: in cases of the emergencies identifies the location of the caller; as well as sends the relevant location data to 112 call center. User reserves the right to terminate this process. - **Chat** – ensures written communication between the caller and the call-taker, when the caller is unable to speak. The user is authorized to send the location coordinates. Delivered and Not Delivered statuses have been added to the application. In case there appears the Not Delivered status, the user may Retry of copy the text and send it though the SMS. 2. **The testing phase procedure has been developed and the strategy on the engagement of the society in the process has been prescribed** Following main stages have been defined for the testing of the Mobile Application, in particular: - **Alpha testing** - at this stage the MIA LEPL 112 developers as well as the IT Service were engaged. The performance of the main functionality of the Mobile App was tested. - **Beta testing** – flaws identified as a result of the Alpha testing have been

		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
Completion level	Commitment		x		

accumulated to the business analyst of the LEPL 112, who has considered all the gaps and delivered them to the MIA LEPL 112 developers with the appropriate format.

- **Strategy on the engagement of the society in the testing process has been prescribed –** target audiences has been identified, who were involved in the testing process (both functional as well as interface). The relevant event was scheduled and the procedures of receiving and assessment of the testing results have been prescribed.

3. Mobile Application testing through the engagement of the civil society
Target audience has been revealed for the engagement in the testing process. At the initial stage of the process the students from the Faculty of Informatics and Management Systems of the Georgian Technical University were engaged. As a result of systematic testing of the Application, several components have been identified, which requires change / perfection.

End time	December, 2017
Future plans	Before the full operation or the Application, in a parallel mode, gradual trainings for the 112 call-takers and the dispatchers are ongoing, so that each call-taker was ready, to receive and evaluate the emergency notification in a full value. At the same time, as a result of the testing of application through the engagement of the students, it has been revealed that several components need to be refined. Upon completion of the Application, it is important to raise awareness on activation of the new service as well as the rules of its use. It is desired to conduct the following activities, in particular: - Presentation regarding the activation of the new service - Production and placement of video - Placement of image video and video instructions as well as their promotion in social networks - Printing and placement of advertising posters and banners - Placing of the hologram with application instructions in shopping centers and airports

Commitment 18: Development of Local Councils for Crime Prevention

Brief Description of the Commitment		Starting from 2016, the Prosecutor's Office of Georgia launched the project "Local Council", the goal of which is to coordinate the crime prevention measures between relevant agencies and initiate new measures. At the current stage, crime prevention is a prerogative of a number of government agencies. Enhancing coordination between them is essential to avoid implementation of duplicate prevention measures by various agencies. The main goal of the project is to discuss ceiminal situation in the region, to make decisions about preventive measures required for the region, to develop initiatives and to draw up a coordination plan about fighting crime in cooperation with other government agencies and nongovernmental organizations. Implementation of Local Councils was launched in a pilot regime in Adjara region. In the framework of the commitment, Local Councils will be set up in Kvemo Kartli, Samegrelo in the nearest future and later in other regions of Georgia.
Lead Agency		Prosecutor's Office of Georgia
Partners	Public Agency	Minicipality bodies; National Probation Agency; Ministry of Internal Affairs
	Civil/private sector	Nongovernmental organizations
OGP Challenge		Creating Safe Environment
Main Objective		Improving coordination of measures aiming at crime prevention and combining endeavor of government and NGO sector available in this field; initiating preventive measures tailored to the local needs
Indicator		Local Councils are established in six regions; Local Councils conducted at least 10 meetings

Description of Results	Presentations on Local Council Project were held in all regions of Georgia (16 territorial units[10]).
	The functions and objectives of the Councils were discussed at the meetings. Surveys on domestic violence and crimes related to Article 140 of the Criminal Code of Georgia (sexual intercourse with a person under 16) conducted by Prosecutor's Office of Georgia were presented to the meeting participants. The participants discussed the reasons behind the crimes, how to enhance community works, and planned preventive measures.
	Local NGOs and representatives of local prosecutor's offices actively participated in the meetings.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	Presentations on Local Councils are planned to be held in Samtredia and Tbilisi.

Commitment 19: Development of a Guidebook for Economic Agents		
Brief Description of the Commitment		Economic agents who apply only the Law on Competition and the normative acts based on it do not have relevant information about the application of legislation on competition. In addition, the society does not have sufficient information on the newly established Competition Agency.
		The Competition Agency will develop a guidebook/brochure, the main topic of which will be problematic and urgent issues of the Law on Competition and key action principles of the agency. The guidebook will be distributed both in a print version and electronically to inform businesses and society about the competition matters.
Lead Agency		LEPL – Agency for Competition
Partners	Public Agency	
	Civil/private sector	
OGP Challenge		Improving corporate responsibility; improving public service
Main Objective		Raising awareness of economic agents and streamline the process of implementation of the Law on Competitiveness.
Indicator		The roadmap developed and disseminated.
Description of Results		Works on the roadmap started at the Agency in December, 2016. After initial analysis it was decided that the guide would use the judiciary practice of the EU – CoE executive agencies of competition. The above was conditioned by the fact that Georgian legislation on competition has been developed based on the EU competition legislation and is very much similar in terms of the content. Attention was paid to three categories of actions regulated by Georgian Law on Competition – anti-competitive agreements, abuse of dominated status and concentrations.
		Works on the roadmap text was finished in the middle of March, 2017. The text was translated into English and sent to the experts group working in Georgia within the frames of the EU Project. The translated document was also sent to the EU Delegation to Georgia. The Experts finished the document assessment at the end of April, 2017 and positive comments were issued. As a result, on May 1, 2017 the roadmap was approved by the resolution of the Chair of the Agency. It was uploaded on the Agency web-page[11] and the campaign organized by the Agency to promote the roadmap within the frames of awareness-raising activities has been launched. In June, 2017 the guidebook was

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[10] Batumi, Zugdidi, Ozurgeti, Akhaltsikhe, Rustavi, Marneuli, Bolnisi, Dmanisi, Khelvachauri, Telavi, Akhalkalaki, Gurjaani, Kvareli, Gori, Kutaisi, and Mtskheta.

[11] Available here.

	published.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		
End time	December, 2017				
Future plans	Active work is being carried out to distribute the guidebook. At least three activities are planned through December off which two will be focused on economic agents, while the third will be a scientific-practical conference on pressing issues related to competitiveness. Business sector will be invited to the conference. The activities are funded by the EU project and EBRD. In addition, negotiations are being held with the EU project and EBRD to hold additional measures on awareness-raising through 2017.				

Commitment 20: Development and Introduction of the Quality Control Program of Commercial Service		
Brief Description of the Commitment		Georgian National Energy and Water Supply Regulatory Commission, within the frames of its Action Plan, shall ensure the development and introduction of the Program for Commercial Service Quality Control. The key challenge of the Commission is to develop and regulate an effective monitoring mechanism for commercial service quality. In order to do so, it is important to inform consumers on their rights and responsibilities as well as on those of enterprises. This will facilitate enhancement of accountability of enterprises, on the one hand, and unimpeded fulfillment of consumers' rights, on the other hand.
Lead Agency		Georgian National Energy and Water Supply Regulatory Commission
Partners	Public Agency	
	Public/private sector	
OGP Challenge		Improving corporate responsibility; Better management of public resources; Improvement of public services;
Main Objective		Introduction of fixed standards for commercial service, prevention of potential violations, facilitation of the introduction of new standards and criteria for commercial services in order to ensure protection of consumers' rights.
Indicator		Commercial Service Quality Control Program developed and introduced.
Description of Results		The Commission by Resolution N13 of July 25, 2016, approved "Commercial Quality Rules of Service". The normative act aims to improve commercial quality of services rendered to customers. The resolution has imposed regulatory enterprises to record any information on the quality of the services into the Commission's electronic program. This allows the Commission to constantly monitor the process of responding to the customers' complains by the regulatory enterprises. In this way the Commission exercises control over the performance of the obligations established by the Resolution. In case of non-compliance or inadequate implementation of the requirements by the company, the program automatically calculates the compensation the company is obliged to pay to the customer due to non-compliance/unjustified performance. On July 7, 2016 unified forms for reporting and logs were approved for water supply license holders, natural gas providers, and natural gas and electricity distribution license holders. The pilot Program was introduced in January, 2017. During this period the program was fully functional, except for the function of calculation of compensation for enterprises. Enterprises had been informed about electronic obligations before the Program started. They presented the needs and proposals of enterprises that were envisaged during the program development. Starting from July 1, 2017 the Program has been functioning at its full capacity; however,

	works for its improvement is going on permanently.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment	x			
End time	December, 2017				
Future plans	Implementation process has finished.				

Commitment 21: Submitting Electronic Reports by Companies and Ensuring Their Accessibility					
Brief Description of the Commitment	Submission of electronic reports by enterprises within the frames of the commitment will enable the Georgian National Energy and Water Supply Regulatory Commission to develop a comprehensive and reliable database, carry out multilateral analysis of the received information, observe the dynamics of the indicators of operations, monitor the fulfillment of the terms for licensing and ensure provision of systemized information to interested parties in the shortest period of time. Introduction of the System will also help effective use of administrative resources of companies and commission as well as accessibility of information. The objective of the Commitment is to develop a special electronic platform for enterprises to submit reports in order to ensure the mobility and transparency of the process.				
Lead Agency	Georgian National Energy and Water Supply Regulatory Commission				
Partners	Public Agency				
	Civil/private sector				
OGP Challenge	Improving corporate responsibility				
Main Objective	Development of such system for enterprises to submit their reports that will ensure provision of full and comprehensive information to the Commission in electronic form in order to analyze and make this information accessible to the public.				
Indicator	Electronic Reporting program is developed by companies.				
Description of Results	The Program was introduced in 2017 and was functioning till February 15, 2017. During this period, enterprises, within test environment, filled out reporting forms for QIV, 2016. Enterprises had been informed about electronic obligations before the Program started. The final version of the Program was introduced in February, 2017. On April 1, 2017 enterprises started reporting electronically (submitting quarterly and annual reporting forms). Presently, the Program is functioning at its full capacity, however, the process of its improvement and development is ongoing.				
Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment Evaluation	x			
End time					
Future plans	The study of the reports submitted by the companies and the systematicization of the received information will be carried out to assess the performance of regulated enterprises, including the fulfillment of the obligations imposed by the Commission. Recommendations will be prepared to improve efficiency of enterprises. Additionally, users will be provided with information about their rights and liabilities of enterprises.				

Municipalities

Challenge II: Increasing Integrity in Public Sector

Commitment 22: Introduction of an electronic petition portal and "Zugdidi-INFO" on the webpage of Zugdidi city Municipality Council		
Brief Description of the Commitment	1. By means of webpage www.zugdidi.gov.ge, administered by the City Assembly, citizens concerned with the various issues will have the opportunity to easily submit petitions in electronic form about their needs and interests to the municipalitites; 2. By means of the information center Zugdidi-INFO, citizens will receive information about ongoing infrastructural, cultural, sports or other projects, also about healthcare and social protection programs in the form of SMS. Using the same method, population receives information about the date and agenda of the Assembly meetings.	
Lead Agency	Zugdidi Municipality Assembly	
Partners	Public Agency	Zugdidi Municipality Town Hall and Municipality non-entrepreneurial (non-commercial) legal entities
	Civil/Private Sector	
OGP Challenge	Increasing Integrity in Public Sector; better management of public resources	
Main Objective	Timely provision of information about the activities of the municipalities to the public so that to improve participation quality	
Indicator	The portal of electronic petitions is introduced; Zugdidi-INFO is introduced	
Description of Results	1. By Zugdidi city municipality resolution N40 the council approved the list format of petition presenters (supporters) to the council, petition form (motion about submission (review) of the petition) and registration certificate of applications on the review of the petition.[12] At this stage submission of petitions is possible only in written form, however submitted petitions are available on the web-page of the municipality council. Web-page technical preparation is underway, that will enable electronic submission of the petitions to the representative body of Zugdidi city. 2. Through information center „Zugdidi-INFO"citizens receive information on the city self-government activity in a timely manner. The Project facilitates improvement of citizen participation. During the reporting period, through information center - Zugdidi-INFO - citizens receive information in the form of short text messages (SMS) about infrastructure, cultural, sports and other types of projects as well as healthcare and social programs. In addition, the same instrument is used to deliver information about the date and agenda of the council meetings.	

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		

End time	December, 2017
Future plans	The works to technically improve the council web-page to receive petitions electronically will be finished. Introduction of electronic petitions are planned to be finished by the end of November, 2017.

Commitment 23: Transparency of Ozurgeti Municipality Assembly meetings	
Brief Description of the Commitment	Within the frames of the commitment, Ozurgeti Municipality Assembly shall ensure: - live broadcast of the Assembly meetings and reporting processes; - introduction of short text messages system; - introduction of electronic system of surveys; - creation of citizen participation centers and - live broadcasting and uploading of video recording of the Assembly meetings on the

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[12] Resolution N 40 of Zugdidi municipality council; petition sample.

		council web-page.
Lead Agency		Ozurgeti municipality council
Partners	Public Agency	
	Civil/private sector	
OGP Challenge		Increasing Integrity in Public Sector; Better Management of Public Resources
Main Objective		Introduction of electronic management in Ozurgeti Municipality; Build the capacity of the municipalitites; Raising awareness on advantages of application of innovation technologies; Promotion of information and public participation mechanism in the decision-making process.
Indicator		Online transmission of Assembly meetings on the webpage http://ozurgeti.org.ge/?page_id=8925, of Ozurgeti Municipality also on https://livestream.com/; Complete video recordings are uploaded on the official webpage http://ozurgeti.org.ge/?page_id=7693 of Ozurgeti Municipality
Description of Results		- livestream of Ozurgeti municipality Assembly meetings and uploading of full version of their video recordings on the municipality web-page are ensured;[13] - During the live broadcast citizens questions and comments are uploaded on the Assembly's web-page; Comments are also reflected in the annual report;[14] - Interest groups (representatives of state agencies, physical persons and representatives of NGOs) are formed and enquiry-memorandums are concluded with each member of the group on provision of information interesting to them;[15] - Information on Assembly's meetings and existing services is sent to population by e-mail and SMS; the database of interested parties is developed and the information on interesting and important issues is sent to the persons registered in the database through special software; - Electronic polls have been introduced to identify population priorities;[16] - Citizen participation centers were established and equipped with modern digital technology in 5 villages out of 28 administrative units of Ozurgeti municipality. Donor assistance is needed to establish information centers and equip them with modern digital technology in the rest of the villages.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment		x		

End time	December, 2017
Future plans	

Commitment 24 (a): Creation of Electronic Mechanism for Local Budget Planning in Kutasi City Municipality		
Brief Description of the Commitment		Relevant services of Kutaisi City Hall actively work on the issues of budgetary process transparency. By the support of USAID's Good Governance Initiative in Georgia (GGI) the work is carried out on the local level to promote budgetary processes and improve mechanisms for public participation. In the framework of the third Action Plan of OGP, Kutaisi City Hall will ensure creation of an electronic mechanism "Plan City Budget" and add it to the munipality webpage. Furthermore, in regard to the local budget, a citizen's guidebook will be developed.
Leading Agency		Kutaisi City Hall
Partners	Public Agency	
	Civil/private sector	USAID GGI Project; Forum member NGOs.

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[13] Video archive is available here.
[14] Live broadcast; council members' reports; council annual reports.
[15] Enquiry-memorandums; public information request form.
[16] Electronic request form.

OGP Challenge	Better management of public resources; increasing integrity in public sector.
Main Objective	Raising public awareness on budgetary issues; improving citizen participation instrument in discussing draft budgets.
Indicator	Municipal budget is developed in the form of program budget; electronic mechanism – Plan the Municipality Budget – is developed and added to a respective web-page; budget-related citizen's guide is developed.
Description of Results	With the GGI support, Kutaisi City hall developed its program budget. The priorities identified by local population such as road and kindergarten rehabilitation were envisaged in the budget. In February 2017 a citizen's guide on the Kutaisi city budget was developed detailing revenues, expenditures and public services of the city. The guide was printed as a brochure and distributed among different interested parties.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	A grant program funded by the USAID GGI and the Ministry of Foreign Affairs of Estonia is being implemented by e-Governance Academy of Estonia together with a local partner – IDFI. Within the frames of the grant program, it is planned to update the web-page of Kutaisi City Hall and Assambly. A new portal – Plan Municipal Budget – will be embedded in the web-page that will enable Kutaisi population to identify priority directions during budget planning. Web-page prototype has already been developed; a company selection process - that will put the portal into operation - is ongoing.

Commitment 24 (b): Creation of Electronic Mechanism for Local Budget Planning in Batumi City Municipality

Brief Description of the Commitment	Relevant services of Batumi City Hall actively work on the issues of budgetary process transparency. By the support of USAID's Good Governance Initiative in Georgia (GGI) the work is carried out on the local level to promote budgetary processes and improve mechanisms for public participation. In the framework of the third Action Plan of OGP, Batumi City Hall will ensure creation of an electronic mechanism "Plan City Budget" and add it to the munipality webpage. Furthermore, in regard to the local budget, a citizen's guidebook will be developed.
Lead Agency	The City Hall of Batumi municipality

Partners	Public Agency	
	Civil/private sector	USAID GGI Project; Forum member NGOs.

OGP Challenge	Better management of public resources; increasing integrity in public sector.
Main Objective	Raising public awareness on budgetary issues; improving citizen participation instrument in discussing draft budgets.
Indicator	Municipal budget is developed in the form of program budget; electronic instrument – Plan the Municipality Budget – is developed and added to a respective web-page; budget-related citizen's guide is developed.
Description of Results	With the GGI support, Batumi City hall developed its program budget. The priorities identified by local population were envisaged in the budget. In February 2017 a citizen's guide on the Batumi city budget was developed detailing revenues, expenditures and public services of the city. The guide was printed as a brochure and distributed among different interested parties.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	A grant program funded by the USAID GGI and the Ministry of Foreign Affairs of Estonia is being implemented by e-Governance Academy of Estonia together with a local partner – IDFI. Within the frames of the grant program, it is planned to update the web-page of Batumi City Hall and Assambly. A new portal – Plan Municipal Budget – will be embedded

in the web-page that will enable Batumi population to identify priority directions during budget planning. Web-page prototype has already been developed; a company selection process - that will put the portal into operation - is ongoing.

Commitment 24 (c): Creation of Electronic Mechanism for Local Budget Planning in Akhaltsikhe City Municipality

Brief Description of the Commitment	Relevant services of Akhaltsikhe City Hall actively work on the issues of budgetary process transparency. By the support of USAID's Good Governance Initiative in Georgia (GGI) the work is carried out on the local level to promote budgetary processes and improve mechanisms for public participation. In the framework of the third Action Plan of OGP, Akhaltsikhe City Hall will ensure creation of an electronic mechanism "Plan City Budget" and add it to the munipality webpage. Furthermore, in regard to the local budget, a citizen's guidebook will be developed.
Lead Agency	Akhaltsikhe City Hall

Partners	Public Agency	
	Civil/private sector	USAID-funded GGI Project; Forum member NGOs.

OGP Challenge	Better management of public resources; increasing integrity in public sector.
Main Objective	Raising public awareness on budgetary issues; improving citizen participation instrument in discussing draft budgets.
Indicator	Municipal budget is developed in the form of program budget; electronic instrument – Plan the Municipality Budget – is developed and added to a respective web-page; budget-related citizen's guide is developed.
Description of Results	With the GGI support, Akhaltsikhe City hall developed its program budget. The priorities identified by local population were envisaged in the budget. In February 2017 a citizen's guide on the Batumi city budget was developed detailing revenues, expenditures and public services of the city. The guide was printed as a brochure and distributed among different interested parties.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	A grant program funded by the USAID GGI and the Ministry of Foreign Affairs of Estonia is being implemented by e-Governance Academy of Estonia together with a local partner – IDFI. Within the frames of the grant program, it is planned to update the web-page of Akhaltsikhe City Hall and Assambly. A new portal – Plan Municipal Budget – will be embedded in the web-page that will enable Akhaltsikhe population to identify priority directions during budget planning. Web-page prototype has already been developed; a company selection process - that will put the portal into operation - is ongoing.

Commitment 24 (d): Developing Electronic Instrument for Planning Budgets of Ozurgeti Municipality

Brief Description of the Commitment	Relevant services of Ozurgeti Municipality Assembly actively work on the issues of budgetary process transparency. The work is carried out on the local level to promote budgetary processes and improve mechanisms for public participation. In the framework of the third Action Plan of OGP, Ozurgeti Municipality Assembly will ensure creation of an electronic mechanism "Plan City Budget" and add it to the munipality webpage. Furthermore, in regard to the local budget, a citizen's guidebook will be developed.
Lead Agency	Ozurgeti Municipality Assembly

Partners	Public Agency	
	Civil/private sector	Forum member NGOs.

OGP Challenge	Better management of public resources; increasing integrity in public sector.

Main Objective	Raising public awareness on budgetary issues; improving citizen participation instrument in discussing draft budgets.
Indicator	Municipal budget is developed in the form of program budget; electronic instrument – Plan the Municipality Budget – is developed and added to a respective web-page; budget-related citizen's guide is developed.
Description of Results	Ozurgeti Municipality Assembly developed the city program budget approved by the Assembly resolution N27 of December 23, 2016.[17] Full version of the budget is published on the municipality web-page. [18] The priorities identified by local population during public consultations were taken into consideration during the budget planning. In February 2017 a citizen's guide on the city budget was developed detailing revenues, expenditures and public services of the city. The guide was printed as a brochure and was distributed among different interested parties.

Completion level		Fully Implemented	Largely Implemented	Partially Implemented	Not Implemented
	Commitment			x	

End time	December, 2017
Future plans	

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[17] Resolution N27 of Ozurgeti municipality on the approval of 2017 Ozurgeti municipality budget.
[18] Ozurgeti Municipality budget.

Concluding Analysis

Implementation of the Committments
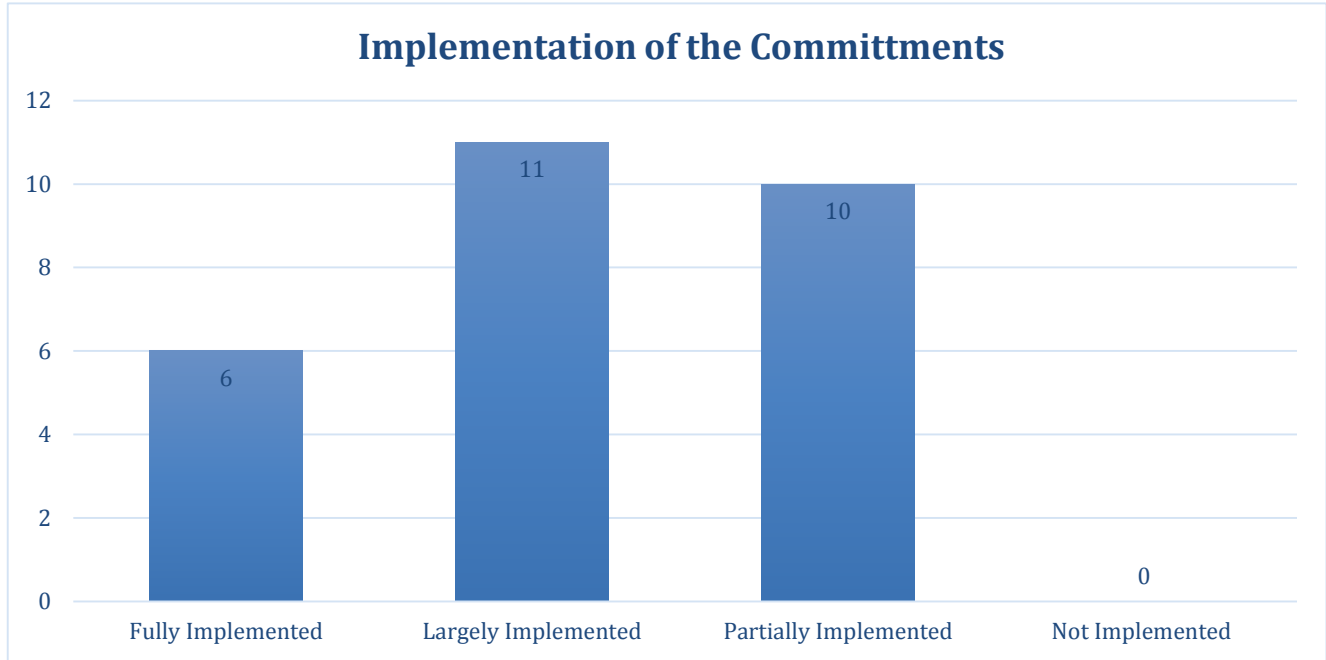
The Action Plan unites 24 commitments out of which one (commitment N24) is divided into "a","b","c" and "d" parts. For the purposes of monitoring, these parts are discussed separately, as independent commitments. Hence, the total number of commitments accounts for 27.