MINISTRY OF PUBLIC SERVICE, LABOR AND SOCIAL PROTECTION

BURKINA FASO Unity – Progress – Justice



OPEN GOVERNMENT PARTNERSHIP



NATIONAL ACTION PLAN 2019-2021

December 2019

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INITIALISMS AND ABBREVIATIONS

AJ/UEMOA : Youth Association/West African Economic and Monetary Union

AJB : Burkina Faso Journalist Association

AMBF : Burkina Faso Municipalities Association

AMR : Rural World Association

ANPTIC : National Agency for the Promotion of Information and

Communication Technologies

ARBF : Burkina Faso Regions' Association

ASCE-LC: Higher Authority for State Supervision and Corruption Control

BCEAO : Central Bank of West African States

CENI : Independent National Electoral Commission

CENTIF : National Financial Intelligence Processing Unit

CGD : Centre for Democratic Governance

CN-MABG : National Council for Modernization of Administration and Good

Governance

CP-MABG : Steering Committee for Administration Modernization and Good

Governance

CT : Local authorities

DGPN : Directorate General of the National Police

DPP : Directorate of Community Policing

EA : Expected Effects

EDIC : Fora for community dialogue and discussion

EMGN : National Gendarmerie Staff

FDS : Security and Defense Forces

ITIE : Extractive Industries Transparency Initiative

MAC : Remand Prison and Correction Home

MAEC : Ministry of Foreign Affairs and Cooperation

MATDC : Ministry of Territorial Administration, Decentralization and Social

Cohesion

MBDHP : Burkina Faso Movement for Human and Peoples' Rights

MCRP : Ministry of Communication and Relations with the Parliament

MDNAC : Ministry of National Defense and Veterans

MEEVDD : Ministry of Environment, Green Economy and Sustainable

Development

MFPTPS : Ministry of Public Service, Labor and Social Protection

MFSNFAH : Ministry of Women, National Solidarity, Family and Humanitarian

Action

MINEFID : Ministry of Economy, Finance and Development

MJ : Ministry of Justice

MMC : Ministry of Mining and Quarries

MS : Ministry of Health

MSécu : Ministry of Security

SDG : Sustainable Development Goals

ONECCA: National Association of Chartered Accountants and Registered

Accountants

NGO : Non-Governmental Organization

ONUDC : United Nations Office on Drugs and Crime

OSC : Civil Society Organization

PAGOF : Support Program for Francophone Open Governments

NAP : National Action Plan

OGP : Open Government Partnership

PNDES : National Plan for Economic and Social Development

PNUD : United Nations Development Program

PSDMA : Ten-Year Strategic Plan for Administration Modernization

PTF : Technical and Financial Partners

RAJIT : African Network of Journalists for Integrity and Transparency

REN-LAC : National Network for to Fight against Corruption

SGG-CM : Government and Cabinet Meeting Secretary General Office

SNPG : National Strategy for the Promotion of Good Governance

SP-MABG : Permanent Secretariat for Administration Modernization and

Good Governance

ST : Technical Secretariat

ST-GVAP : Technical Secretariat of the Virtual Window of Public

Administration

TRE: Job Search Technique

INTRODUCTION

Burkina Faso has undertaken to promote the principles of good governance, especially democracy, transparency, accountability and citizen involvement. Thus, it joined the Open Government Partnership (OGP) during the world summit held from December 7 to 9, 2016 in Paris.

The Government, in collaboration with the civil society, implemented its first national Action Plan (NAP) 2017-2019. This plan was subjected to self-assessment by the public administration and civil society. It emerges from its implementation that out of the thirteen (13) commitments made, five (5) are fully completed, seven (7) are substantially implemented and the implementation of one (1)¹ has not started yet. The commitment promoters are pursuing the implementation of uncompleted commitments. As for the non-executed commitment, its implementation requires the prior revision of law no.051-201/CNT dated August 30, 2015.

At the end of this assessment, and in compliance with the OGP process, the Government undertook, in collaboration with all the stakeholders including the civil society, local authorities, the private sector and technical and financial partners, the joint development of a second national action plan covering the 2019-2021 period. This process took place in an inclusive and participatory manner.

This national action plan focuses on the following:

- The action plan development methodology;
- The action plan monitoring and evaluation mechanism;
- The 2019-2021 commitments for an open government.

¹ It relates to commitment 10: Operationalizing law no.051-2015/CNT dated August 30, 2015 on the right of access to public information and administrative documents.

I. ACTION PLAN DEVELOPMENT METHODOLOGY

The OGP action plan development process was conducted by the Ministry of Public Service, Labor and Social Protection. This process prioritized the participatory approach by involving stakeholders from ministerial departments, institutions, local authorities (TC), civil society Organizations (CSOs), private sector and technical and financial partners. Likewise, in order to come out with a consensus document in accordance with the OGP approach, the civil society was widely involved throughout the action plan development and validation process.

Indeed, a framing meeting with all stakeholders involved in the OGP process, namely the state and non-state stakeholders, was held on **August 8 and 9, 2019** and discussed the following:

- the joint development of a participatory approach to the NAP;
- information and appropriation of the NAP joint development phase by citizens;
- the methodological approach for regional consultations;
- online public consultations with citizens;
- the NAP commitments development workshop;
- the national workshop for the validation of the draft OGP national action plan.

The purpose of this meeting was to develop a common vision and identify modalities for each stakeholder involvement in the national action plan development process. These discussions showed the stakeholders' commitment to collaborate for the achievement of an open government which will provide a greater flow of information and data to the public, to commit citizens to practicing citizen control and achieve greater transparency, accountability and government empowerment.

Following this framing meeting, the Government embarked, in collaboration with the civil society, on organizing public consultations in the thirteen (13) regions of the country, from **September 12 to 18, 2019**. These consultations involved the driving forces (CSOs, administrative stakeholders, local elected representatives, the private sector, the media, development partners, youth and women organizations, etc.) from each region.

Public consultations provided an opportunity to:

- present the principles for the joint development and joint implementation of a national action plan;
- review the implementation of the first OGP 2017- 2019 national action plan;
- collect the needs and expectations of citizens to be used to identify the second NAP commitment projects;
- prioritize the needs and concerns of citizens;
- identify the commitment(s) within the first NAP to be renewed.

In addition to regional consultations, public consultations were carried out using the Burkina Faso OGP Facebook page.

From November 27 to December 3, 2019, a workshop was held to develop commitments within the NAP. This workshop was attended by some twenty participants from ministries, civil society, private sector, as well as technical and financial partners and resource persons.

The workshop focused on:

- presenting the principles of joint development and joint implementation of an OGP national action plan;
- examining and prioritizing concerns identified during public consultations;
- formulating draft commitments arising from the priority concerns.

Participants also discussed perspectives and the OGP monitoring and evaluation mechanism and adopted an indicative timeline for such action plan finalization and validation.

The draft commitment resulting from the workshop were posted online from **December 4 to 20, 2019** on Burkina Faso OGP Facebook page in order to collect opinions and suggestions from citizens.

Sector-based technical consultations were organized from **December 12 to 18, 2019** with state stakeholders (ministries) responsible for the commitments. These sector-based consultations were a forum for refining the commitments to be implemented and check

on their relevance and feasibility. The civil society also organized consultations at the level of the OGP working group with a view to collecting comments and amendments from the civil society on the draft action plan.

On **December 27, 2019** during a national workshop, **the draft national action plan including eleven (11) consensus commitments was validated.** This workshop was attended by representatives from ministries and institutions, civil society, local authorities, private sector and technical and financial partners.

II. THE ACTION PLAN MONITORING AND EVALUATION MECHANISM

To provide guidance to the OGP national action plan development process, the cabinet meeting report no.2017-040/MAEC-BE/CAB dated February 24, 2017, appointed the Minister of Public Service, Labor and Social Protection as the Minister in charge of the Open Government Partnership.

The monitoring and evaluation of the Open Government Partnership implementation process, provides two (2) decision-making bodies: the National Council for Modernizing Administration and Good Governance (NC-MAGG) and the Steering Committee for Administration Modernization and Good Governance (SC-MAGG).

In addition to these decision-making bodies, there are two (2) technical bodies: the Technical Committee on monitoring and evaluation of the OGP implementation and the Technical Secretariat.

II.1. National Council for Modernizing Administration and Good Governance

The National Council for Modernizing the Administration and Good Governance is the body responsible for coordinating, guiding and monitoring the implementation of the OGP action plan. It is chaired by the Prime Minister and meets once (1) a year. It is in charge of coordinating and managing issues related to the modernization of administration, good governance and implementation of the OGP national action plan.

II.2. The steering Committee for Administration Modernization and Good Governance

The Steering Committee for Administration Modernization and Good Governance is chaired by the Minister of Public Service, OGP focal point.

It meets twice (2) a year. Its duty is to oversee the implementation of programs and strategies aimed at modernizing the administration and promoting governance through the monitoring and evaluation of actions selected within the OGP national action plan.

II.3. The Technical Committee Monitoring and Evaluation of OGP Implementation

The assignment of the Multi-Stakeholder Committee or Forum is to conduct the Open Government Partnership implementation process. As such, it is responsible for:

- developing, in collaboration with all stakeholders, the OGP national action plan;
- assessing the implementation of the OGP national action plan;
- producing the OGP national action plan assessment reports;
- assessing the implementation of recommendations made by the NC-MAGG and the SC-MAGG relating to the OGP.

The technical monitoring and evaluation committee is the OGP multi-stakeholder Forum in Burkina Faso made of equal numbers between the administration and civil society representatives. A by-law from the Minister of Public Service, OGP Minister, determines members and how this committee should operate.

II.4. The Technical Secretariat

The technical secretariat is held by the Permanent Secretariat for Administration Modernization and Good Governance (PS-MAGG). It is the body responsible for coordinating and monitoring the action plan implementation within ministerial departments.

Specifically, its duties include:

- drafting the national action plan in collaboration with the technical monitoring and evaluation committee and all stakeholders;
- producing the draft national action plan mid-term and self-assessment report in collaboration with the technical monitoring and evaluation committee and all stakeholders;
- coordinating the monitoring of the commitments implementation with the technical monitoring and evaluation committee;
- monitoring the implementation of recommendations made by the NC-MAGG and the SC-MAGG;
- preparing the draft report on the commitments implementation;
- organizing meetings of the technical monitoring and evaluation committee;
- conducting communication and awareness-raising on the National Action Plan and the Open Government.

III. 2019-2021 COMMITMENTS FOR AN OPEN GOVERNMENT

The 2019-2021 action plan consists of eleven (11) commitments built around five (5) themes, namely: i) "citizen involvement", ii) "transparency", iii) "efficiency of public administration", iv) "equity and social justice" and v) "access to information".

The total cost for the commitments implementation is FCFA five billion nine hundred sixty-one million five hundred fifty-four thousand three hundred and twelve (5,961,554,312).

III.1. Citizen involvement

III.1.1. <u>Commitment No.1</u>: Pursue the enforcement of decree 2016-1052 on the modalities for populations' participation to the implementation of community policing

Commitment starting and completion date: January 2020- June 2021				
Implementing agency/body	Ministry of Security			
Commitment description				
What is the public problem in response to which the commitment is made?				
What is the objective of the commitment?	Stake: reinforce the security mechanism (security networking) with community participation Objectives: Provide better protection of people and goods by involving the populations Expected outcomes: Security services are put in place; Security tranquility has improved.			
How will the commitment contribute to solve the public problem?	 The implementation of the commitment will contribute to: Improve the territory spatial occupation by security services; Create closeness between the populations and the DSFs; Fight efficiently against terrorism (reduced response time); Secure populations' peace of mind; Revive the socio-economic activities of concerned areas. 			

Why is this commitment relevant in terms of OGP values?	This commitment is relevant because it will contribute towards: • The restoration of social peace with reduced terrorist attacks; • Community participation to the improvement of security.				
Additional information	 Link with mainline 1 of the National Plan for Social and Economic Development (PNDES) "Reforming institutions and modernizing the administration"; Link with the Sustainable Development Goals (SDG 16 "Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels"); Link with the national Strategy of internal security. 				
Key activities with verifiable results and deliverables	Starting date:	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Conduct five (5) general public awareness-raising sessions on the theme « community participation to security management» in the Sahel, Eastern and Northern regions	January 2020	December 2020	10,000,000	Number of people reached by the sessions	Awareness- raising sessions report
Conduct advocacy for the establishment of security services aimed at improving access by populations	January 2020	January 2021	PM	Advocacy report	Advocacy report
Train and raise awareness of 100 local community security bodies	1	May 2020	22,500,000 (3 training sessions)	Number of people attending the awareness raising sessions	Activity report
Organize ten (10) training, information, education communication sessions / change in behavior on the mechanisms of collaboration	May 2020	December 2021	20,000,000	Number of people attending the training, information,	Report/list of presence

between the the Defense Forces (DSF)	,				education, communication sessions / in behavioral change	
Con	nmitment implem	entation c	ost	52,500,000		
Contact deta	ils					
Name of the agency person	ne implementing n in charge	Siragnan	ZANRE			
Title and department		Coordination Opérationnelle des Services de Sécurité (COSS) [Operational Security Services Coordination]				
E-mail address and phone number		justebaba@yahoo.fr Tel.: (+226) 70239912				
Other stakeholders involved	State stakeholders involved NGOs, private sector, international organizations, working groups	Ministry of Security, Directorate General of National Police, EMGN (National Gendarmerie Staff), Community Policing Department, Ministry of Economy, Finance and Development, Ministry of Territorial Civil Society Organizations, Technical and Financial Partners, local security initiatives, local community security bodies				
Source of financing		State Bud Technical	get and Financial	Partners		

III.1.2. <u>Commitment No.2</u>: Conduct communication and awareness-raising actions on tax avoidance in forty-five (45) pilot districts in Burkina Faso

Commitment starting and completion date: January 2020 - June 2021					
Implementing agency/body	Association des municipalités du Burkina Faso (AMBF) [Association of Burkina Faso Municipalities]				
Commitment description					
What is the public problem in response to which the commitment is made?	 Refusal by some taxpayers to pay their taxes Poor communication on the use of public revenue 				
What is the objective of the commitment?	Stake: Encourage the participation of populations in revenue mobilization				
	Objective: improve contribution to tax revenue				
	Expected outcome: the municipalities contributory share in tax revenues has increased				
How will the commitment contribute to solve the public problem?	 This commitment will help the populations to: Support to the tax collection policy Improve their contribution to the tax revenues mobilization; Participate in increasing the budgets of municipalities; Contribute to the extension of municipalities activities in terms of tax revenues mobilization. 				
Why is this commitment relevant in terms of OGP values?	This commitment is relevant because: • It fosters taxpayers' participation in development actions; • It fosters transparency in the management of municipalities' budgets.				

Additional inform	ation	 Link with PNDES Mainline 1 "reforming institutions and modernizing the administration"; Link with the local and administrative governance sector-based policy; Link with the economic governance sector-based policy. 				
Key activities wand verifiable re	vith deliverables esults	Starting date:	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Organize an awa session on tax co each of the 45 pi	ompliance in	March 2020	June 2021	135,000,000	Number of people reached by the awareness raising sessions	Awareness raising report
Organize fora for community dialogue and discussion (EDIC) by emphasizing on tax compliance in each of the 45 pilot districts		March 2020	June 2021	135,000,000	Number of people reached by the EDIC	Report on the holding of EDIC
Cost of commitment in		nplementati	ion	270,000,000		
Contact details						
Name of the implementing agency person in charge		Jérémie SA	AWADOGO			
Title and departr	Title and department Mayor of district N Burkina Faso Mur				r general of the	Association of
E-mail address	s and phone	<u>sawadosse@gmail.com</u> Tel.: (+226) 70557154 / WhatsApp: 67408864				
Other stakeholders involved	State stakeholders involved	Ministry of Economy, Finance and Development MINEFID (tax directorate, Ministry of Territorial Administration and Decentralization MATDC				
		ARDF, AIVII	ARBF, AMR, local CSOs			

	NGOs, private sector, international organizations, working groups	
Source of financi	ng	Local authorities Technical and Financial Partners

III.2. Transparency

III.2.1. Commitment No.3: Reinforce transparency in the mining sector

Commitment starting and o	completion date: January 2020 - June 2021		
Implementing agency/body	Permanent Secretariat of the Extractive Industries Transparency Initiative (PS-EITI)		
Commitment description			
What is the public problem in response to which the commitment was made?	 Lack of communication on and transparency in the activities of some mining companies; Difficulties accessing data relating to mining activities; Poor accountability in the management of profits made by mining industries with a view to improving the living conditions of local populations; Poor citizen participation in the management of profits made from gold mining. 		
What is the objective of the commitment?	Stake: Promote accountability towards the population on mining activities Objective: improve transparency in the mining sector Expected outcome: information on the mining sector is made available to the population		
How will the commitment contribute to solve the public problem?	 This commitment will enable to: Release information on the mining sector through the EITI report; Be advised of the amount collected by each municipality for the surface tax; Be advised of the sector's contribution to the economy; Be informed about the social expenditures incurred by mining companies. 		
Why is this commitment relevant in terms of OGP values?	This commitment is relevant because: • It contributes towards promoting good governance through transparency and accountability by the publication of data on the mining sector;		

Additional information	 It fosters access to mining information through awareness-raising and posting reports on the EITI website; It calls for the participation of CSOs, mining societies and state bodies, which is a compulsory requirement of the EITI standard. Link with Mainline 3 of PNDES "revive sectors that are promising for the economy and employment"; Link with the EITI 2019-2021 Action Plan; Link with the 2019 EITI Standard https://eiti.org/sites/default/files/documents/eiti_standard2019_a4_fr.pdf 				
Key activities with deliverables and verifiable results		Completion date:		Indicators	Source of verification
Establish the register of the actual owners of mining companies	January 2020	June 2021	2,000,000	Availability of the directory	PS-EITI website: www.itie- bf.gov.bf
Produce and publish the 2018 EITI report	January 2020	June 2020	58,000,000	Availability of the EITI 2018 report	EITI Report PS-EITI website: www.itie- bf.gov.bf
Set up an IT platform for collecting and releasing open data on the mining sector	1	June 2021	30,000,000	Availability of the platform	PS-EITI website: www.itie- bf.gov.bf
Simplify the 2018 EITI rapport	January 2020	June 2021	2,000,000	Availability of the simplified report	PS-EITI website www.itie- bf.gov.bf
Translate the simplified 2018 EITI report into local languages (Mooré, Dioula,	January 2020	June 2021	5,000,000	Availability of the report in	EITI Report

	élé, Dagara, urmantchéma)				seven (7) local languages	PS-EITI website: www.itie- bf.gov.bf
Cost of com	mitment impler	nentation		97,000 000		
Contact deta	ils					
Name of the person in charge of the implementing agency Alice ZIDA / THOMBIANO						
Title and depa	artment	Permanent Secretary of the Extractive Industries Transparency Initiative (EITI)				
E-mail addre number	ss and phone	thiomal@yahoo.fr Tel.: (+226) 70 27 27 21				
Other stakeholders involved	State stakeholders involved	MATDC, MINEFID, MMC, MEEVDD, BCEAO				
	NGOs, private sector, international organizations, working groups	AMBF (Association of Burkina Faso Municipalities), AJB (Association of Burkina Faso Journalists), AFEMIB (Association of Women in the Mining Sector), APBEF (Professional Association of Banks and Financial Institutions), CGD (Center for Democratic Governance), CMB (Burkina Faso Chamber of Mines), CONAPEM (National Coordination of Small and Medium-sized Mining Companies), ORCADE (Organization for Capacity Building in Development), PWYP (Publish What You Pay)				
Source of fina	ncing	State Budge Technical an		artners (UEMOA)		

III.2.2. <u>Commitment No.4</u>: Implement the reform on the obligation for taxpayers other than politicians to declare interest and wealth

Commitment starting and	completion date: January 2020 – June 2021			
Implementing agency/body	Autorité supérieure de contrôle d'Etat et de lutte contre la corruption (ASCE-LC) Higher State Oversight and Anti-Corruption Authority			
Commitment description				
What is the public problem in response to which the commitment was made?	 Persisting public resources mismanagement resulting in funds embezzlement (data from the ASCE-LC reports, the Court of Auditors, parliamentary investigations reports, from other inspection bodies reports and denunciations of embezzlement by the media) High corruption level in public administration (data from the REN-LAC reports on citizens' perception of the state of corruption in Burkina Faso) Weakening of integrity and probity level in public administration (Reports from Transparency International) 			
What is the objective of the commitment?	Stakes: Ensure sound, effective and efficient management of public resources Hold public officials more accountable in the management of public funds Global objective: fight against illicit enrichment by taxpayers other than politicians Expected outcomes: All taxpayers declare their assets in compliance with Law No.04-2015/CNT dated March 3, 2015 preventing and punishing corruption in Burkina Faso Cases of illicit enrichment are detected and offenders are punished.			

How will the commitment contribute to solve the public problem?	 This commitment will contribute to: The formal notices reminding taxpayers the need to fulfill their declaration obligation in accordance with Law No.04-2015; The initiation of the punishment process for the breaches of this obligation; The enforcement of penalties provided for in the event of such breaches (failure to declare; late, incomplete, inaccurate or false declaration) with in order to comply with this obligation; The monitoring of variations in wealth in order to identify cases that require in-depth checks and detect possible cases of illicit enrichment which may involve public officials.
Why is this commitment relevant in terms of OGP values?	 This commitment enables to: Punish the illicit enrichment by taxpayers in order to fight corruption; Disclose, through the Official Gazette, on the one hand, the members of the executive and legislative powers' assets declarations and, on the other hand, the list of defaulting taxpayers; Ensure public accountability of taxpayers; Practice citizen control on the public resources management.
Additional information	 Link with mainline 1 of the National Plan for Economic and Social Development (PNDES) "reforming institutions and modernizing the administration" Link with mainline 4 of the National Strategy for the Promotion of Good Governance "reinforcing corruption control and promoting performance in the administration" Link with the Strategy for corruption control public procurements Link with the sector-based economic governance policy

Key activities with deliverables and verifiable outcomes	Starting date:	Complet ion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Developing an online reporting platform	January 2020	June 2021	280,000,000	Availability of the platform	Online platform
Developing an inquiry and investigative procedures manual	_	June 2021	93,610,312	Availability of the manual	The manual
Validating the latest version of the asset declaration platform		June 2021	319,000,000	Validation report	Validation report
Notifying the lists of offenders to their direct supervisors for further action	January 2020	June 2021	0	Notification report	Notification report
Making and exhaustive census of taxpayers	January 2020	June 2021	РМ	List of taxpayers	Census report
Verifying the sincerity of one hundred (100) asset declarations made		June 2021	РМ	Number of asset declarations verified	Verification report
ASCE-LC capacities building (training, equipment, study trip for State controllers)	January 2020	June 2021	36,000,000	Number of State controllers trained or having benefited from a study trip	Training and travel report
Cost of commitment imple	ementation		728,610,312		

Contact detail	ils					
Name of the charge of imple	-	Luc Marius IBRIGA				
Title and depar	rtment	State Auditor-General of the Higher State Oversight and Anti- Corruption Authority				
E-mail address number	s and phone	malucib@gmail.com Tel.: (+226) 76 63 82 26				
	ate akeholders volved	MINEFID;National Assembly (Parliament);ANPTIC;CENTIF				
sec inte org	GOs, private ctor, ernational ganizations, orking groups	 ONECCA; Association of Banks and Financial Institutions of Burkina Faso ONUDC UNDP CSOs (REN-LAC, Balai citoyen, Open Burkina) 				
Source of finan	ıcing	State Budget				

III.3. Efficiency of the public administration

III.3.1. <u>Commitment No.5</u>: Modernizing the civil registry system by using the "ICIVIL" innovative and integrated technological solution in the six (6) inaugural districts (Kaya Nanoro, Soaw, Nouna, Bourasso, Dokuy)

Commitment starting and completion date: January 2020- June 2021						
Implementing agency/body	Ministry of Territorial Administration, Decentralization and Social Cohesion (MATDC)					
Commitment description						
What is the public problem in response to which the commitment was made?	 Manual and disparate preparation of civil registration Distance registry centers and the populations 					
What is the objective of the commitment?	Stake: ensure the safety of individual data related to civil status Objective: improving the effectiveness and efficiency of civil registration system Expected outcome: socio-demographic statistics useful for the development planning are produced					
How will the commitment contribute to solve the public problem?	This commitment will make it possible to: Collect reliable data; Centralize civil registry data at national level; Bring civil registry services closer to populations; Produce quality vital statistics data on the civil status.					
Why is the commitment relevant in terms of OGP values?	 This commitment is relevant because: It facilitates access to civil status data; It allows for transparency, fighting against corruption and avoiding double registrations of the same person; It makes it easier for populations to obtain civil status certificates. 					

Additional information	 Link with Mainline 1 of the National Plan for Social and Economic Development (PNDES) "reform the institutions and modernize the administration" Link with the "administrative and local governance" sector-based policy Link with the strategic Mainline1 of the national strategy on civil status "modernizing and securing civil status documents" 					
Key activities with deliverables and verifiable outcomes	Starting date:	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification	
Developing and disseminating (in 6 inaugural districts) the communication plan for civil registration	January 2020	June 2021	12,000,000	Communication plan implementation rate	Activity report	
Training trainers and stakeholders in the use of ICIVIL software in the 6 inaugural districts	January 2020	June 2021	18,000,000	Number of stakeholders trained	Training report	
Ensuring the system maintenance	January 2020	June 2020	5,000,000	Updated system	Rapport de maintenance	
Launching the digitization of data existing in a district	January 2020	June 2021	6,000,000	Availability of previous data in the district	Inaugural report	
Acquiring the national server and the « ICIVIL » material for the civil registry centers of the 6 inaugural districts	January 2020	June 2021	260,000,000	Availability of the "ICIVIL" server and material	Record of server and computer equipment receipt	
Cost of commitment implementation			301,000,000			

Contact details	5	
Name of the perfor the implement	erson responsible ntation	Maxime BOUDA
Title and depart	ment	Director General of civil registry modernization
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Other stakeholders involved	State stakeholders involved	CT, MINEFID, MJ, MS, MAEC
	NGOs, private sector, international organizations, working groups	AMBF OSC
Source of finance	ing	State Budget Technical and Financial Partners

III.3.2. <u>Commitment No.6</u>: Operationalize the mechanism for recording and processing complaints and suggestions in public administration

Commitment starting and completion date: January 2020- June 2021				
Implementing agency/body	Ministry of Public Service, Labor and Social Protection (MFPTPS)			
Commitment description				
What is the public problem in response to which the commitment was made?	 Lack of an operational complaint or appeal mechanism at the level of public service Poor citizen participation in the improvement of the public service Low efficiency of the public administration 			
What is the objective of the commitment?	Stake: citizen participation in improving the quality of public service, improving transparency and accountability in the public administration Overall objective: improving the quality of public service delivery Expected outcome: the complaint recording and processing mechanism is operational in three (3) pilot ministries			
How will the commitment contribute to solve the public problem?	 This commitment will enable to: Make the reception service of three (3) ministerial departments functional; Address users' concerns; Improve the quality of public service through the users' suggestions. 			
Why is the commitment relevant in terms of OGP values?	 This commitment is relevant because: It creates a space which enables citizens to learn about public action; It provides citizens with the opportunity to give their opinion on the quality of public service delivery; It enables the processing of users' complaints and the administration to be accountable for its management; It improves administration efficiency. 			

Additional information

- Link with Mainline1 of the National Plan for Economic and Social Development (PNDES) « reforming institutions and modernizing the administration »
- Link with mainline 3 of the ten-year strategic plan for the modernization of the administration devoted to accessibility and transparency
- Link with the national strategy for the promotion of good governance, which mainline 3 focuses on "Reinforcing participation and equity" and mainline 4 on "Fighting corruption and promoting performance"
- Link with the Sustainable Development Goal (SDG) 16: "Promote the advent of peaceful and open societies for the purposes of sustainable development, ensuring access to justice for all and establishing, at all levels, efficient, accountable and open institutions"

Key activities with deliverables and verifiable outcomes	•	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Organize consultations with the ministries to identify the three (3) pilot ministries	January 2020	March 30, 2020	2,000,000	Number of consultations	Consultation report
Draw up an order on the duties, organization and operation of the Secretary General office by integrating the complaint processing section	_	April 2020	2,000,000	Availability of the order	Existence of the order

Acquire office and computer equipment	March 2020	June 2020	27,000,000	Number of reception services equipped	Record of acceptance	
Ensure connectivity of reception services to the internet network	March 2020	October 2020	10,000,000	Availability of the internet connection	Record of acceptance of connection works	
Upgrade the platform to take new features into account	March 2020	June 2020	5,000,000	Updated platform available	Platform website	
Provide training for the stakeholders in charge of handling user complaints	April 2020	June 2020	25,000,000	Number of stakeholders trained	Training report	
Develop a complaint processing guide	April 2020	October 2020	15,000,000	Availability of the guide	The guide	
Initiate communication and information actions (radio and television spots, production of brochures, flyers, radio and television broadcasts, pages dedicated to social networks, inclusion in newspapers)	May 2020	July 2020	20,000,000	Number of people reached by communication & information actions	Report on communication and information actions	
Organize a communication, information and awareness raising campaign in the 13 regions of Burkina Faso on the mechanism	June 2020	June 2021	30,000,000	Number of people reached by the campaign les	Campaign report	
Cost of commitment implementation 136,000,000						
Contact details						
Name of the person in charge in the implementing agency	Etienne I	Rimlawend K	ABORE			

Title and department		Permanent Secretary for the modernization of administration and good governance
E-mail addr number	ess and phone	etiennekabore.spmabg@gmail.com Tel.: (+226) 70 43 33 53/ 55 87 27 10
Other stakeholders involved	State stakeholders involved	3 ministerial departments concerned
	NGOs, private sector, international organizations, working groups	UNDP, World Bank, CSOs
Source of final	ncing	State Budget Technical and Financial Partners

III.4. Equity and social justice

III.4.1. <u>Commitment No.7</u>: Enhance access of vulnerable people to the legal assistance fund

Commitment starting and co	mpletion date: January 2020 – June 2021				
Implementing agency/body	Ministry of Justice (MJ)				
Commitment description					
What is the public problem in response to which the commitment was made?					
What is the objective of the commitment?	Stake: providing financial assistance to the maximum of vulnerable people for access to justice				
	Overall objective: to contribute to better access of vulnerable people to justice				
	 Expected outcomes: The fund envelop has increased from CFAF 170,000,000 to CFAF 300,000,000 The number of people assisted by the fund increased from 600 to 1000 				
How will the commitment contribute to solve the public problem?	 The assistance fund will enable to: Develop mechanisms to significantly reduce the number of vulnerable people "excluded" from the judicial system; Assist more vulnerable people; Promote fairness in courts. 				
Why is this commitment relevant in terms of OGP values?	 This commitment is relevant because: It enables to make judicial information available for the citizens in order to enable them to better exercise their rights; It promotes social equity and compliance with human rights; It protects beneficiaries against corruption in the justice sector. 				

Additional information

- Link with the National Plan for Economic and Social Development (PNDES), Mainline1 "reforming institutions and modernizing the administration", Strategic objective 1.1 "promote good political and administrative governance", Expected effect (EE) 1.1.1 "democracy, human rights, justice and peace are strengthened"
- Link with the National Justice Policy (PNJ) 2010-2019, Strategic mainline No.3 "Promotion of physical and financial accessibility, Program no.3 "Financial accessibility", Component no.1 "Assistance to the disadvantaged".
- Link with the National Pact for the revival of justice, Chapter 4, Section 2 "On financial accessibility".
- Link with the Sustainable Development Goals 16 "Promote the advent of peaceful and open societies for the purposes of sustainable development, ensure access to justice for all and put in place, at all levels, efficient, responsible and open institutions"

Key activities with deliverables and verifiable outcomes	Starting date:	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Increase the fund endowment from FCFA 170,000,000 to CFAF 300,000,000	January 2020	January 2021	0	Budget allocated	Activity report
Develop a search for resources and partnership document	January 2020	January 2021	3,000,000	Availability of the document	Activity report
Review decree No.2016-185 organizing legal assistance in Burkina Faso in order to intclude new categories of vulnerable people	January 2020	January 2021	1,000,000	Availability of the decree	Activity report

		January 2020	January 2021	2,500,000	Number of sessions carried out	Activity report	
raising sess	25 awareness sions on the the fund (radio 5 provinces)	January 2020	January 2021	6,000,000	Number of radio programs carried out	Activity report	
Train 30 mem legal assistan	bers of the ce committees	January 2020	January 2021	10,000,000	Number of members of legal assistance committees trained	Activity report	
Train 25 focal remand and c centers	•	January 2020	January 2021	6,500,000	Number of focal points of remand and correctional centers trained	Activity report	
Cost of comr	mitment implem	entation		29,000,000			
Contact deta	ils						
Name of the p	person in charge enting body	Ilassa POR	GO				
Title and department		Director General of the Legal Assistance Fund					
E-mail addre	ess and phone	porgoilassa@yahoo.fr Tel.: (+226) 70 18 05 34					
Other stakeholders involved	State stakeholders involved	MINEFID, M	MINEFID, MFSNFAH, MDHPC				

	NGOs, private sector, international organizations, working groups	CSOs, MBDHP, Technical and Financial Partners
Source of financing		State Budget Technical and Financial Partners

III.4.2. <u>Commitment No.8</u>: Enhance youth and women socio-economic empowerment

Commitment starting and	completion date: January 2020- June 2021				
Implementing agency/body	Ministry of Youth and Promotion of Youth Entrepreneurship				
Commitment description					
What is the public problem in response to which the commitment was made?	Poor socio-economic empowerment of youth and women				
What is the objective of the commitment?	Stake: enhance women and youth resilience in order to make them key development stakeholders				
	Overall objective: to endow women and youth with the power to be wealth production stakeholders				
	 Expected outcomes: 5000 enterprises are established by women and young people 10000 women and young people are trained to create jobs and enterprises, 1000 agro-sylvo-pastoral production groupings are changed into agricultural cooperatives 				
	It is a matter of building young people and women entrepreneurial skills and providing them with financial and material resources in order to enhance their production and resilience in the society.				
Why is this commitment relevant in terms of OGP values?	This commitment is relevant because it contributes to involving and empowering our country's women and young people in the major development challenges management.				

Additional information	 Link with the labor employment and social protection sector-based policy Link with the education and training sector-based policy Link with the national employment policy Link with the national gender policy Link with mainline 3 of the National Plan for Economic and Social Development (PNDES) Link with the national youth policy 					
Key activities with verifiables and checkable outcomes	Starting date:	Completi on date:	Cost of activity in thousands (in CFAF)	Indicators	Source of verification	
Hold awareness-raising and training sessions in entrepreneurship for 100,000 young people and women	January 2020	June 2021	371,000,000	Number of young people and women sensitized and trained	Sessions reports	
Organize an information campaign in the thirteen (13) regions on youth and women empowerment	January 2020	June 2021	PM	Number of regions concerned	Campaign report	
Hold thirty (30) training sessions for women and young people in agricultural cooperative creation mechanism	January 2020	June 2021	150,000,000	Number of sessions held	Sessions reports	

Finance 20,000 youth projects using the Funds, projects and programs of the Ministry	January 2020	June 2021	2,863,944 000	Number of projects financed	Financing reports
Train 1,000 young people and women in small trades (AGR)	January 2020	June 2021	170,000,000	Number of young people and women trained	Training reports
Place 15,000 graduate young people and women in internship	January 2020	June 2021	180,000,000	Number of young people and women placed in internship	Internship placement reports
Train at least 10,000 job seekers in job search techniques, applied ICTs	January 2020	June 2021	10,000,000	Number of young people and women trained	Training reports
Train 1,300 young people and women to obtain a driving license	January 2020	June 2021	162,500,000	Number of young people and women trained	Training reports
Allocate installation kits and working capital to 60 young people and women	January 2020	June 2021	60,000,000	Number of young people and women trained	Allocation reports
Coach 5000 young people and women beneficiaries of financing and installation kits	January 2020	June 2021	25,000,000	Number of young people and women coached	Coaching reports
Cost of commitment implementation			3,992,444,000)	

Contact de	etails				
Name of the person in charge of the implementing agency		Ali TONANE			
Title and de	epartment	Director General for the Promotion of Youth Entrepreneurship and Empowerment			
E-mail add number	ress and phone	tonaneali2020@gmail.com Tel.: (+226) 72151520 / 75151550			
Other stakehold ers involved	State stakeholders involved	Maison de l'entreprise [Corporate House] Ministry of Trade, Industry and Handicraft Ministry of Women, National Solidarity, Family and Humanitarian Action Ministry of Agriculture and Hydro-agricultural Development Ministry of Animal Resources and Fisheries Ministry of Culture, Arts and Tourism Burkina Faso Fund for Economic and Social Development /MINEFID AFP/PME (Small and Medium-sized Enterprises Promotion and Financing Agency)			
	sector, international organizations,	CSOs National Youth Council National Women Union UNDP Association YAMPOUKRI (NGO) Belgian Development Agency (ENABEL) Expertise France			
Source of fi	nancing	State Budget			

III.4.3. <u>Commitment No.9</u>: Enhance women representativeness in decision-making spheres

Commitment starting and completion date: January 2020- June 2021					
Implementing agency/body	Ministry of Women, National Solidarity, Family and Humanitarian Action				
Commitment description					
What is the public problem in response to which the commitment was made?	 Low representativeness of women in decision-making spheres; Lack of knowledge by women of their roles in public affairs management; Low involvement of women in the management of public affairs; Low consideration of the major concerns of women by public authorities. 				
What is the objective of the commitment?	Promote participatory and inclusive development focused on women's major concerns of Encourage and promote women candidatures in decision-making spheres Overall objective: reduce gender inequalities by involving women in decision-making relating to their development Expected outcomes: The number of women elected/appointed in decision-making spheres has increased Elected women are adequately positioned to advance the claims aimed at improving their living conditions				
How will the commitment contribute to solve the public problem?	The commitment will make it possible to: Improve the legal mechanism; Increase the number of women in decision-making spheres; Reduce gender inequalities;				

	1					
	• Impro	ve women p	participation in	political gover	nance	
Why is the commitment relevant in terms of OGP values?	This commitment is relevant because it enhances women participation in the management of public affairs					
Additional information	 Link with the national gender strategy (SNG): this commitment has to do mainline 4, "participation, representation and equal political influence" the objectives of which are to (i) develop women's movement and women's leadership at all levels including young girls, (ii) promote women and girls' participation in decision-making spheres and in elective and nominative bodies, (iii) strengthen the access of women and girls in nominative positions within the administration. Link with the PNDES mainline 2: it is connected to strategic objective 2.4: promote decent employment and social protection for all, especially for the youth and women, one of the expected effects of which is the reduction of social and gender inequalities, and the promotion of women as dynamic development stakeholders (EA 2.4.2). 					
Key activities with deliverables and verifiable outcomes	Starting date:	Complet ion date:	Cost of activity (in CFAF)	Indicators	Source of verification	
	January 2020	June 2021	5,000,000	Number of advocacy sessions held	Advocacy sessions reports	
Organize awareness-raising and advocacy campaigns in the 13 regions administrative centers with women on their political and civic duties	_	June 2021	65,000,000	Number of women sensitized on their political and civic duties	Campaign report	

advocacy cam regional admi with the polit formations for t	reness-raising and apaigns in the 13 nistrative centers tical parties and the training of their or their positioning te lists	_	June 2021	65,000,000	Number of parties and political formations sensitized	Campaign report
public authorities them comples commitments increasing	n connection with women ness in decision-		June 2021	10,000,000	Number of public authorities reached	Advocacy reports
Build womer leadership participation in administrative o	and political the 13 regional		June 2021	65,000,000	Number of women trained	Training reports
Cost of comm	itment implementa	ation		210,000,000		
Contact detail	s					
Name of the po	erson in charge of ng agency	Assétou SA	WADOGO/	KABORE		
Title and depar	tment	Permanent Secretary of the National Council for Gender Promotion (SP/CONAP-Genre)				
E-mail addre	ess and phone	<u>asskabor@yahoo.fr</u> Tel.: (+226) 70 62 56 20				
Other stakeholders involved	State stakeholders involved	Presidential Palace Prime Minister's Office Ministry of Territorial Administration and Decentralization				

		SGG/CM National Assembly INEC
	NGOs, private sector, international organizations, working groups	CSOs working in gender area Technical and Financial Partners Gender Consultation Framework
Source of finan	cing	State Budget Technical and Financial Partners

III.5. Access to information

III.5.1. <u>Commitment No.10</u>: Disseminate the Virtual Window of public administration (GVAP)

Commitment starting and co	Commitment starting and completion date: January 2020- June 2021				
Implementing agency/body	Ministry of Public Service, Labor and Social Protection				
Commitment description					
What is the public problem in response to which the commitment was made?	Lack of knowledge of the virtual window of the public administration				
What is the objective of the commitment?	Stake: make the virtual window known and reinforce its usage by the population Overall objective: make services provided by the administration more visible Expected outcome: the virtual window is known and visited				
How will the commitment contribute to solve the public problem?	The commitment will: provide users/clients with information and opportunities relating to the virtual window through communication campaigns; establish interactive communication with all the stakeholders of the administration.				
Why is this commitment relevant in terms of OGP values?	 The commitment is relevant because it: reinforces transparency in the provision of public services of the administration; improves the level of users/clients knowledge by the administration on the right of access to information; reinforces accountability of the public administration; enhances access to public services through ICTs. 				

Additional information The commitment founded upon its foundation from the following systems of reference: The National Plan for Economic and Social Development (PNDES) which mainline 1 aims at "reforming institutions and modernizing the administration"; The ten-vear Plan for the modernization of the administration (PSDMA) which mainline 3 aims at promoting accessibility and transparency of the public administration; Program 3 of the PSDMA mainline 4: dematerialization of administrative procedures and development of online services. of **Indicators** activities Starting Completion Cost Source of Key with deliverables and verifiable verification date: date: activity (in outcomes CFAF) Number Organize media January June 2021 of Campaign communication campaigns 2020 5,000,000 people report (radio, released television. written by press) media actions June 2021 Number Organize non-media January of Campaign 50,000,000 people communication 2020 report campaigns (posters, banderoles, flyers, reached by contact with the populations) the campaigns online June 2021 2,000,000 Number of Campaign Organize January communication people campaigns 2020 report reached by the (digital, numerical, internet) campaigns **Cost of commitment implementation** 57,000,000 Contact details **Edith NION/SANOU** Name of the person in charge in the implementing agency

Title and department		Technical Secretary of the Virtual Window of Public Administration (ST-GVAP)
E-mail address and phone number		edithsanou.nion@gmail.com Tel.: (+226) 70 23 53 50
Other stakeholders involved	State stakeholders involved	MCRP SIG Public medias
		Private medias Associations
Source of fina	ncing	State Budget

III.5.2. <u>Commitment No.11</u>: Reinforce communication on open government in Burkina Faso

Commitment starting and co	Commitment starting and completion date: January 2020- June 2021					
Implementing agency/body	Ministry of Public Service, Labor and Social Protection					
Commitment description						
What is the public problem in response to which the commitment was made?	 Inadequate knowledge of open government issues Inadequate appropriation of open government principles and values by the populations 					
What is the objective of the commitment?	Stake : create adherence and appropriation of the open government principles by the populations					
	Objective: Reinforce populations' knowledge of open government					
	Expected outcome: The populations have appropriated the principles of open government					
How will the commitment contribute to solve the public problem?	 This commitment will contribute to: inform and raise awareness of the population on the principles and values of the open government; create support to and participation of grassroots populations in the principles of open government. 					
Why is the commitment relevant in terms of OGP values?	This commitment is relevant because: It enables to promote access to information through awareness-raising and data publication; It enhances the populations citizen participation in the open government process.					
Additional information	 Link with the PNDES Mainline 1 "reforming institutions and modernizing the administration" Link with the 2018-2027 national strategy for the promotion of good governance Link with the administrative and local governances sector-based policy 					

Key activities with leliverables and checkable outcomes	Starting date:	Completion date:	Cost of activity (in CFAF)	Indicators	Source of verification
Organize a press conference to present the 2019-2021 2 nd national action plan of the OGP	March 2020	June 2021	3,000,000	Press conference	Conference report
Organize a presentation campaign of the 2 nd National Action Plan in the thirteen (13) regions	March 2020	June 2020	30,000,000	Number of people reached	Campaign report
Regularly keep the OGP Facebook site and page active	January 2020	June 2021	5,000,000	Number of publications	Facebook site and page
Edit and disseminate the 2019-2021 2 nd national action plan of the OGP	April 2020	June 2021	10,000,000	Number of copies made and distributed	Delivery slip
Organize radio programs in ten (10) places	April 2020	June 2021	5,000,000	Number of radio programs carried out	Activity report
Disseminate advertising spots on OGP	April 2020	June 2021	5,000,000	Number of spots broadcasted	Availability of spots
Ensure media coverage of OGP activities	January 2020	June 2021	20,000,000	Number of activities broadcasted	Activity report
Organize consultation fora on OGP monitoring and evaluation	April 2020	June 2021	10,000,000	Number of fora organized	Consultation report
Cost of commitment i	mplement	ation	88,000,000		

Name of the person in charge in the implementing agency		Etienne Rimlawend KABORE
Title and department		Permanent Secretary for the Modernization of the Administration and Good Governance
E-mail address and phone number		<u>etiennekabore.spmabg@gmail.com</u> Tel.: (+226) 70 43 33 53/ 55 87 27 10
Other stakeholders involved	State stakeholders involved	Ministries and institutions
	NGOs, private sector, international organizations, working groups	AMBF, ARBF, Sahel Data Bank, Beogo-Néré, Open Burkina, AJB, CGD, Pan-African Federation of African Union Associations and Clubs (FEPAC/UA), AJ/UEMOA, Burkina Faso African Union Club, National Youth Council
Source of financing		State Budget Support Program for Francophone Open Governments (PAGOF)

CONLUSION

The 2019-2021 National Action Plan includes eleven (11) ambitious and transformative commitments and their implementation will strengthen citizen involvement, accountability, efficiency of public administration, access to information and the fight against corruption.

The national action plan joint development process followed an inclusive and participatory approach with the involvement of all the stakeholders including civil society organizations. Through this exercise, the country reasserts its willingness to promote open data, to commit citizens and non-state stakeholders to exercising citizen control in order to achieve greater transparency and accountability.

Its successful implementation requires the involvement and determination of all stakeholders through a synergy of action and an efficient monitoring and evaluation mechanism.