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FIRST NATIONAL ACTION PLAN ECUADOR 2019 -2022 OPEN GOVERNMENT PARTNERSHIP

(REPROGRAMMED VERSION)

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Acronyms

CLAD:	Spanish acronym for Centro Latinoamericano de Administración para el Desarrollo.		
COOTAD:	DTAD: Spanish acronym for Código Orgánico de Organización Territorial, Autonom y Descentralización.		
DPE:	Spanish acronym for Defensoría del Pueblo.		
(Grupo) FARO:	Fundación para el Avance de las Reformas y las Oportunidades.		
FCD:	Fundación Ciudadanía y Desarrollo.		
FUNDAPI:	Fundación de Ayuda por Internet.		
OG:	Open Government.		
IAEN:	Spanish acronym for Instituto de Altos Estudios Nacionales.		
INEVAL:	Spanish acronym for Instituto Nacional de Evaluación Educativa.		
IRM: Independent Reporting Mechanism.			
LOTAIP:	Spanish acronym for Ley Orgánica de Transparencia y Acceso a la Información Pública.		
MDMQ:	Spanish acronym for Municipio del Distrito Metropolitano de Quito.		
MINTEL:	Spanish acronym for Ministerio de Telecomunicaciones y de la Sociedad de la Información.		
MPCEIP:	Spanish acronym for Ministerio de Producción, Comercio Exterior, Inversiones y Pesca.		
NAP:	National Action Plan.		
SDGs:	Sustainable Development Goals.		
OGP:	Open Government Partnership.		
STPE:	Spanish acronym for Secretaría Técnica de Planificación "Planifica Ecuador" ¹ .		
UHemisferios:	Universidad de Los Hemisferios.		
UTPL:	Universidad Técnica Particular de Loja.		

^{1.} With Executive Decree No. 732, of May 13, 2019, the "Secretaría Nacional de Planificación y Desarrollo (Senplades)" is suppressed and in turn the "Secretaría Técnica de Planificación "Planifica Ecuador", was created as an entity attached to the "Presidencia de la República", assuming all the powers, attributions, obligations, functions and delegations exercised by the former Senplades, except what is determined in the articles 4 and 5 of the same document.

Presentation

s the Core Group, we have confronted a significant challenge for public and citizen innovation, within the framework of this initiative known as the Open Government Partnership. We are proud to present the First National Action Plan in Ecuador, the product of a co-creation process that included contributions of different sectors and was carried out through in person and online forums, which were possible due to the use of communication technology and the collaboration of governmental and non-governmental stakeholders.

For us, it has been a gratifying experience to have undertaken the co-creation of this Plan considering the relation to the Sustainable Development Goals (SDGs), strengthening the capacities of citizens, involving civil society, the academy and the private sector in public affairs, and the insertion of a governance philosophy that is more open.

As a result of this joint effort, we have managed to gather concrete commitments that look to, among other objectives, generate an immediate impact and contributing to yet bigger transformations and reinforcing people's trust in the public.

With the declaration of COVID-19 as a pandemic by the World Health Organization in March 2020 and under the premise of resilience, the first Ecuador Open Government Action Plan was rescheduled until 2022. This document, which replaces the previous one, has been adapted to the "new normal" and considers the growing need for the use of virtual modalities and information and communication technologies, as well as the challenges that healthcare crisis represented at the national level.

We believe that this Plan marks an important milestone to continue promoting the generation of public policies with joint work and the consensus of different committee stakeholders with a common goal. Thus, we want to motivate all Ecuadorians to continue building, hand-in-hand, a better country.

ECUADOR OPEN GOVERNMENT CORE GROUP.



1. Introduction

Open Government (OG) is a new paradigm of governance that turns the citizen into a participant and protagonist in the construction and implementation of public policies. As such, OG looks to strengthen democracy and the confidence of citizens in public institutions, so that they act in an ethical and responsible manner, making informed decisions that are subject to social control, involving citizens in the collaborative generation of social changes in order to improve the quality of life, and, take advantage of information and communication technologies to foster innovation and entrepreneurship.

Since May 2017, the Government of Ecuador has supported the fight against corruption through dialogue as a mechanism to recover the credibility of the State by generating agreements that improve governance and governability for everyone in a transparent and accessible way.

Under this premise, on July 18, 2018, Ecuador became part of the Open Government Partnership (OGP) and started the co-creation of its National Action Plan for 2019-2022. The drafting of the NAP has become one of the most important co-design public policy processes, and was carried out with the participation of civil society, academia and the government; which in addition to supporting the implementation of the National Development Plan 2017-2021 and the Sustainable Development Goals (SDGs), it will establish roles for civil society in its oversight and increase opportunities for continued engagement.

The Open Government Partnership initiative has generated interest among stakeholders of the government, society, academia, civil society organizations and the business sector around the world, as it has been established as a manner to promote good government practices. For the first time, Ecuador is part of an international initiative² for good governance, with the aim of society and the government articulating the co-construction of the public to promote its integral development.

In accordance with the guidelines of the OGP and as an additional tool to materialize the integrity of public service and the policy to fight corruption and impunity, this first National Action Plan considers the following fundamental pillars for its construction and implementation³.

- 1. Transparency and access to public information.
- 2. Integrity and accountability.
- 3. Citizen participation.
- 4. Collaboration and public citizen innovation.

Within the framework of the Open Government Partnership in the country and with the aim of strengthening the participation of society in decision making, one of the most significant challenges is the strengthening of capacities of the stakeholders of the different sectors of the population and the different branches of the State. It must be taken into consideration that one of the main premises of the OGP is collaborative work, which requires stringent management of knowledge.

^{2.} The initiative was launched in 2011.

^{3.} While the Declaration of Open Government of the OGP establishes that its pillars are transparency, citizen participation, integrity and the use of technologies for accountability, the co-creation process of the Ecuador Action Plan adopted the pillars established in the Carta Iberoamericana de Gobierno Abierto, published in 2016 by Centro Latinoamericano de Administración para el Desarrollo (CLAD).



2. Open Government efforts to date

Ever since the introduction of the term Open Government at the end of the 70s, and the creation of the OGP in 2011, this concept has not only created a perception of novelty based on its guidelines, but it has also implied a process of permanent evaluation for its consolidation.

As of 2019, 79 central governments and 20 local governments have adopted Open Government Partnership commitments that have transformed into concrete actions through Action Plans. Government, academia, civil society, private sector and citizens have all participated in its implementation.

Although the Ecuadorian government has promoted the Open Government model since 2018, the country evidences significant advances in its institutional, legal and political frameworks related to OG. Under this logic, the construction process of the national planning tools to co-create the OG plan includes citizen contributions and participation, such is the case with the National Development Plan, the National Equality Agendas, and the promotion and development of National Dialogue. In this context, in 2016, the Carta Iberoamericana de Gobierno Abierto del Centro Latinoamericano de Administración para el Desarrollo (CLAD) was signed.

Faced with the search for transparency and accountability of Ecuador to foster increased oversight and control of public administration, as well as to promote access to public information, significant steps have been taken since 2004, with the approval of the *Ley Orgánica de Transparencia y Acceso a la Información Pública* (LOTAIP) and its Regulation.

In 2007, the *Carta Iberoamericana de Gobierno Electrónico* was signed and the following documents were issued: the National e-Governance Plan, which is currently in its third version (2018-2021), the Public Open Data Policy Guidelines (2014), and the White Book of the Information and Knowledge Society. (2018).

In August 2019, Ecuador was the host of the seventh edition of one of the most important regional events on open data and transparency: Abrelatam and Condatos. Both events included the presence of experts from more than 30 countries and high-ranking international authorities, as well as the daily participation of approximately 400 people.

Civil society has gained an increasingly protagonist role in the process of consolidating democracy, and in augmenting citizen participation in political, social and communal activities. At the same time, it has constantly evolved in search of increased levels of inclusion, the protection of rights, and intervention in decision making as part of public policy and the design of public services.

Under this vision, Article 85 of the *Constitución de la República del Ecuador* ensures the participation of individuals, communities, peoples and aboriginal nations in the drafting, performance, evaluation and social control of policies and public services. With the purpose of converting this legal framework into practice, in 2010 the *Ley Orgánica de Participación Ciudadana* was issued, which incorporates a set of instances, mechanisms, procedures and instruments to ensure citizens participation in the country. Along these same lines, the country established participatory budgets through the Código Orgánico de Planificación y Finanzas Públicas (2010), as well as its regulation (2014).

In the sectional level, the *Código Orgánico de Organización Territorial, Autonomía y Descentralización* (COOTAD) establishes the obligation of the Local Governments to receive or transfer public assets or resources, and apply procedures that allow for collaboration, transparency, access to information, accountability and public control of their use.

Likewise, Ecuador has made significant advances related to integrity and accountability, as well as the obligation set forth in the Ley Orgánica de Participación Ciudadana for elected and freely removed State authorities, legal representatives of public companies, as well as individuals of the private sector that manage public funds to be accountable for their administration (Art. 11). This mandate was established in 2016 through the Ley de Presentación y Control de Declaraciones Patrimoniales Juradas⁴, which stipulates the access to equity information of all public servants through the virtual platform of the Contraloría General del Estado. Additionally, in 2017 the Ley de Paraísos Fiscales⁵ was approved, which states the impediment of individuals who possess equity in such territories to exercise public roles. Thus, the national policy to fight corruption and impunity was ratified.

Ecuador has also demonstrated commitment to transparency and accountability at other levels of government. As such, the *Municipio del Distrito Metropolitano de Quito*⁶ was the first in the country to launch an Open Government ordinance (2017)⁷, which subsequently allowed for the creation of its First Action Plan and creation of a corresponding web portal.

Additionally, the portals of the *Gobierno Provincial del Carchi*⁸ and the *Gobierno Municipal de Ambato*⁹ also launched similar policies. These platforms offer civil society the possibility of generating proposals and voting for those drafted by other citizens, consulting data in open formats, and also reviewing geo-referenced maps of their territories.

It is important to mention the efforts of civil society to boost open government nationally, which is related to the pillar of "Collaboration and public citizen innovation". This is the case with the Active Transparency Index of the Local Governments¹⁰, which grants a rating to the municipalities of the country based on the compliance level with what is set forth in the LOTAIP and additional information that the municipalities publish on their webpages.

The Open Data Index of Ecuador¹¹ also stands out, which assesses the level of use and adoption of open data in local governments; the School Search Engine¹², which allows citizens to review the tuition of primary schools and high schools approved by the *Ministerio de Educación* and their results of educational testing carried out by the *Instituto Nacional de Evaluación Educativa* (INEVAL); the Open Budget Index¹³ and different events, forums, hackathons¹⁴, and workshops that civil society has held as a contribution to Open Government in the country; as well as the conformation of citizen oversight entities for different ambits and matters.

^{4.} Ley de Presentación y Control de Declaraciones Patrimoniales Juradas, publicada en el Suplemento del Registro Oficial No. 729 de 8 de abril de 2016.

Ley para la Aplicación de la Consulta Popular 2017 Paraísos Fiscales, publicada en el Suplemento del Registro Oficial no. 75 de 08 de septiembre de 2017.
 https://gobiernoabierto.quito.gob.ec

^{7.} Ordenanza Metropolitana 184 de Gobierno Abierto, sancionada el 29 de septiembre de 2017, incluida en el Código Municipal de 29 de marzo de 2019.

^{8.} Information available at: https://gobiernoabierto.carchi.gob.ec/es, y en https://datosabiertos.carchi.gob.ec/about

^{9.} Information available at: https://gobiernoabierto.ambato.gob.ec

^{10.} Information available at: https://issuu.com/fundacionciudadaniaydesarrollo/docs/indice_municipal_junio_2018

^{11.} Information available at: www.datosabiertos.ec

^{12.} Information available at: www.buscadorescolar.com

^{13.} Information available at: https://www.internationalbudget.org/wp-content/uploads/ecuador-open-budget-survey-2017-summary-spanish.pdf

^{14. &}quot;Hackatón" is an event for programmers who gather with the objective of jointly developing software.











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3. Action Plan co-creation process

3.1. Ecuador Open Government Core Group

The co-creation process¹⁵ of the First Action Plan of Open Government began as soon as Ecuador joined OGP in July 2018 and was strengthened through the constitution of the Core Group. This group is the equivalent to what is internationally known as a Multi-Stakeholder Forum.

In general terms, the Core Group is a space designed for the coordination, support and monitoring of results of the co-creation process and the implementation of the Open Government Action Plan, maximizing the participation and cooperation among stakeholders of the government, civil society, the academy and other sectors. Therefore, debate, consensus, balance and plurality of voices is fostered. Members are selected in accordance with their scope of action, experience and predisposition, and meetings are held periodically to promote OG actions in the country.

The Ecuador Open Government Core Group is made up by the following organizations and entities:

Civil Society

- 1. Fundación Ciudadanía y Desarrollo (FCD).
- 2. Fundación de Ayuda por Internet (FUNDAPI).
- 3. Fundación para el Avance de las Reformas y las Oportunidades (Grupo FARO).
- 4. Fundación Esquel¹⁶.

Academy

- 1. Instituto de Altos Estudios Nacionales (IAEN).
- 2. Universidad de Los Hemisferios (UHemisferios).
- 3. Universidad Técnica Particular de Loja (UTPL).

Public Sector

- 1. Presidencia de la República del Ecuador.
- 2. Secretaría Técnica de Planificación "Planifica Ecuador" (STPE).
- 3. Ministerio de Telecomunicaciones y de la Sociedad de la Información (MINTEL).
- 4. Ministerio de Producción, Comercio Exterior, Inversiones y Pesca (MPCEIP)¹⁷.
- 5. Defensoría del Pueblo (DPE)¹⁸.

^{15.} The co-creation implies the generation of content by the public in general, focusing on people, and therefore, it is a process in which public bodies involve citizens in the research, creation of prototypes, testing and startup of them (Bason, 2010).

^{16.} Joins the Core Group on August 26, 2019, by invitation, considering its contributions to the process.

^{17.} Prior to Executive Order No. 559, dated November 14, 2018, it was known as Ministerio de Industrias y Productividad (Mipro).

^{18.} Joins the Core Group on August 26, 2019, by invitation, considering its contributions to the process.

3.2. Methodology

The methodology for the construction of the Open Government Action Plan emphasized co-creation during all phases, acknowledging the power of participation and collaboration. It was designed so that no decision related to the NAP could be made exclusively by a government official or by any member of the Core Group.

The process was creative, collaborative and included the continuous intervention of stakeholders from civil society, academia, and government. The levels of participation indicated in the methodology were established according to the technical criteria of each task, as well as the implication of the decision to be made.

The co-creation model of the methodology looked to ensure three levels of participation: the first included the public in general; the second, the Open Government Working Group¹⁹, and the third, the Core Group.

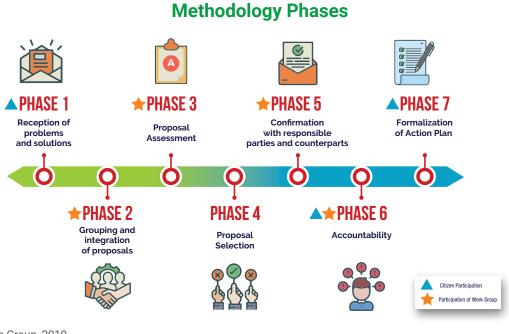
Participation Levels

Source: David Zamora, IDB Consultant, 2019.

Although Ecuador recently joined the OGP, it was understood that a lot of lessons learned and best practices from other countries existed and could be used to enhance the co-creation process and methodology. In particular, contributions from countries such as Argentina, Uruguay and Costa Rica standout.

Another key point of the methodology is the connection between the Ecuador Open Government Action Plan of and the Sustainable Development Goals (SDGs). With this purpose, the participants provided their contributions based on the problems that, at the same time, were related to matters dealt within the SDGs. Thus, all of the commitments of the NAP respond to real problems identified by society. This allows for applying open government as a national model to move forward with the global challenges set in Agenda 2030.

19. Detail available in Phase 2. Grouping and integration of proposals.



Source: Core Group, 2019.

Phase 1.

Reception of problems and solutions

Within this phase, ideas for commitments are gathered from citizens, civil society organizations, academia, government and private sector for the NAP. The proposal is governed by the prior framework of a perceived problem of Ecuadorian society, such that the proposal consists of a specific and real solution.

Two forums are available to submit ideas for Commitments:

- 1. Online portal where citizens can propose ideas for the National Action Plan through the official web page of OGP Ecuador.
- In-person co-creation workshops throughout the country: thanks to the level of knowledge and expertise of the participants, stakeholders of civil society, government, academia, and private sector, they can hold discussions, identify problems and develop solutions through the previously proposed principles of Open Government.

All proposals sent through the webpage and those developed in the co-creation workshop are assigned a unique identification code to provide transparency and ensure the traceability of the original idea throughout the process.

Prior to the co-creation workshops an academic event is scheduled where the basic concepts of Open Government are presented to university students and teaching and administrative staff, and international experiences are shared and questions and concerns are answered.

Under the same logic, a previous event is also scheduled where civil society organizations have the opportunity to learn more about the subject, the co-creation process, level of knowledge and clarify expectations.

The co-creation workshops in territory consists of the following phases:

- I. Raise awareness in subjects as open government, the OGP, participation of Ecuador in the OGP and commitments by OGP members.
- II. Description of the commitment of open government, within the framework of an action plan of the OGP.
- III. Presentation of the methodology for the co-creation of the National Action Plan, the assessment method of the Independent Review Mechanism (IRM) and the operation of the workshops.
- IV. Grouping of participants according to each SDG.
- V. Definition of problems to develop solutions, which include key milestones and the identification of related stakeholders.
- VI. Peer review as an exercise to present co-created proposals to other work-shops and get the respective feedback, prior to improvements.
- VII. Final summarized presentation of the co-created proposals in a plenary session.
- VIII. Presentation of the documentation of the work of each co-creation group and updates of proposals to the repository with their respective identification code.

The call to participate in the co-creation workshops throughout the country and through the web portal was published and spread on:

- Social media networks of Open Government in Ecuador and the Core Group member organizations.
- Forums related to Open Government by the various participants in the process.
- Invitations through local networks identified by the members of the Core Group.

Phase 2.

Grouping and integration of proposals

During this phase, the proposals received through the official web portal are integrated with those generated in the co-creation workshops for the Open Government Action Plan, according to the similarity of their approaches. For this purpose, the following key activities were carried out:

1. Conformation of a Working Group: created by the organizations of the Core Group and other organizations, with experience and scope of action related to the proposals collected, with the aim of being the potential responsible parties of the implementation of the commitments of the National Action Plan.

The Working Group must keep a balance regarding the number of participants between stakeholders of civil society, academia and government. Thus, the Core Group must coordinate, understand and validate the tasks that correspond to the Working Group for the established roles to be correct.

2. Grouping and integration of proposals: The Working Group analyzed the proposals received and excluded those not related to Open Government based on the following classification criteria:

- Precision and clarity,
- Willingness of active collaboration between citizens and the public sector,
- Relation with the pillars of the Open Government Partnership, and,
- Possibility of becoming or contributing to a public policy.

Subsequently, citizen proposals are grouped by topic according to the similarity of the content proposed, and are integrated into a new commitment proposal.

Phase 3.

Proposal Assessment

The integrated proposals are evaluated according to their feasibility and relevance based on the following criteria:

Feasibility: This criteria evaluates the capacity of the responsible parties to implement the commitment. This assessment is carried out by the responsible public institutions and organizations of the civil society or academic institutions identified as a counterpart that possess experience and authority in the areas related to the proposals, and the capacity to implement them.

Thus, the following indicators are analyzed:

- **Time:** evaluates the possibility of carrying out the commitment within a maximum term of two years.
- **Complexity:** quantifies the complexity of the implementation of the commitment based on the number of stakeholders involved, including the responsible party and the counterpart.
- **Resources:** evaluates the potential of resources in both entities to implement the commitment proposed.
- **Willingness:** quantifies the evidence available to promote the matter associated to the commitment within both entities and in association for joint work.

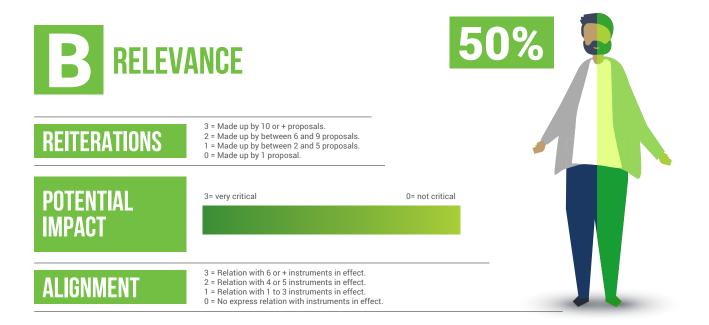
Assessment Criteria – Feasibility



Relevance: additionally, the relevance criteria evaluates the need to implement the commitment according to relevance of national context and the demand of civil society. This evaluation done by the Working Group and the Core Group using the double-blind peer review process²⁰.

Thus, the following indicators are analyzed:

- **Reiterations:** quantifies the amount of times the commitment was proposed based on the number of proposals made during the integration process.
- **Potential impact:** evaluates the state of situation of the problem proposed for the commitment, quantifying that, the more critical the current situation the greater the potential impact of the commitment.
- Alignment: evaluates the relation between the commitment and other planning or regulatory instruments in force.



Assessment Criteria – Relevance

^{20.} The double blind peer review consists of two evaluators that do not share appreciations to evaluate, independently, the same proposal for the action plan. If the results match, this result is deemed final; otherwise, if the results are significantly different, a third evaluation takes place to resolve the discrepancy. This process is performed identically for all proposals.

Phase 4.

Proposal Selection

Based on the results obtained in the previous phase, the Core Group selected the proposals with the greatest potential to become part of the Open Government Action Plan.

The proposals were categorized in the following way:

(I) Category 1:

Proposals to be included in the Plan as commitments those with high feasibility and relevance, or those that, according to the Core Group, are feasible according to the time and current national context.

(II) Category 2:

Possible proposals to be included in the Plan those with medium feasibility and relevance that could be included in the National Action Plan, in the event that one of the first proposals does not move forward or poses problems. The proposals in this category not considered within the Plan were included in the following two categories.

(III) Category 3:

Proposals to be promoted outside of the Plan those that, according to the assessment criteria, in terms of feasibility or relevance, obtain a low rating but that, for a structural or institutional reason, possess are feasible to be implemented independently. These proposals move on to become or join institutional projects that will complement the Open Government management

(IV) Category 4:

Proposals to be included in the next plan or conditioned by circumstances those that are not viable in the time or current context. Thus, they are documented to be considered within the framework of the co-creation of a subsequent action plan. Finally, the Core Group puts the selected proposals into groups by main topics.

Phase 5. Confirmation with responsible parties and counterparts

The government officials carry out the validation of the commitments with the entities involved to ensure the feasibility of implementation from the government and civil society. After validation and confirmation, they become commitments of the Action Plan.

Phase 6.

Accountability

This phase has the aim of providing transparency to the co-creation process, increasing the confidence of different stakeholders, strengthening the relations for the implementation of the NAP and resolving concerns of the citizens.

For this, a monitoring report was drafted which allows citizens to learn about the process related to all the proposed. This information is published on the Ecuador Open Government website²¹ and is disseminated through a multi-channel campaign through various media channels.

Phase 7.

Formalization of the National Action Plan

The National Action Plan is formally launched in a public presentation throughout the country and sent to the Open Government Partnership.

21. Webpage of Open Government Ecuador: www.gobiernoabierto.ec

3.3. Results analysis of the co-creation process

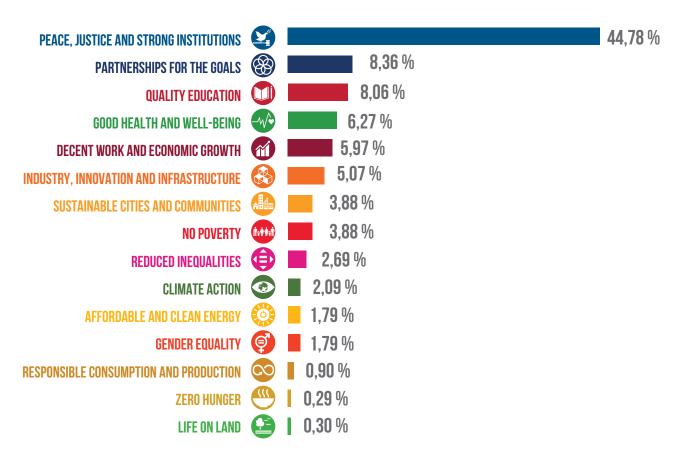
The methodology that was used had two main objectives: to move forward with the implementation of 2030 Agenda for Sustainable Development of the United Nations, and to comply with the commitment acquired by the country as a member of the Open Government Partnership to co-create biannual action plans with constant, active and ample participation of stakeholders from the government, civil society and academia.

3.3.1. Phase 1: Reception of problems and solutions

Commitments were submitted through the official Ecuador Open Government website and during the co-creation workshops held between November and December 2018 in eight cities around the country (Ambato, Puyo, Cuenca, Loja, Manta, Guayaquil, Ibarra and Quito). The national planning zones were taken in order to count with the participation of as many stakeholders as possible. As a result, 297 proposals were submitted through the web page and 38 proposals from the co-creation workshops a total of 335 citizen proposals.

The proposals received coincide with Sustainable Development Goals in the following manner:

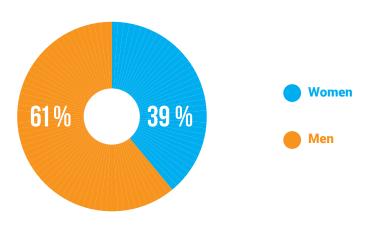
Open Government Proposals categorized by SDGs



Note: Due to generality, 13 of the 335 proposals, which is 3.88%, were not aligned with the SDGs. **Source:** Core Group, 2019.

3.3.1.1. Online reception of problems and solutions

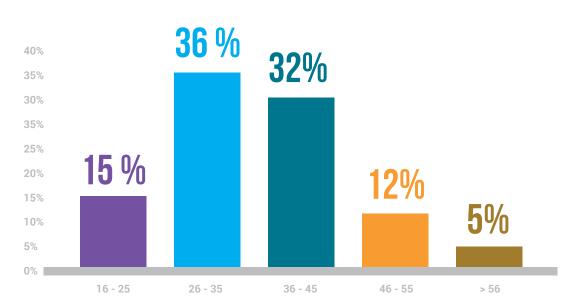
An analysis was performed on the 297 proposals received through the official web page:



Breakdown of online participation by gender

Source: Core Group, 2019.

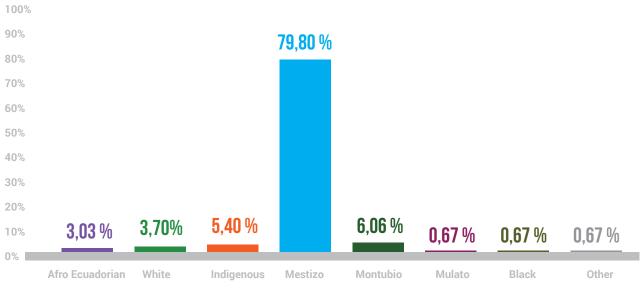
• 68% of the participants were between 26 and 45 years old. With the participation of the first group being slightly greater, with 13 proposals. This means that this group showed the greatest amount of interest in proposing problems with their respective solutions.



Breakdown of online participation by age

Source: Core Group, 2019.

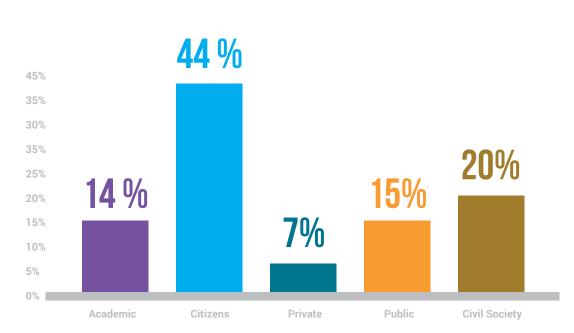
• With respect to ethnic groups, 79.80% of the participants self-identify as mestizos, followed by montubios with 6.06%, and indigenous with 5.40%.



Breakdown of online participation by ethnic group

Source: Core Group, 2019.

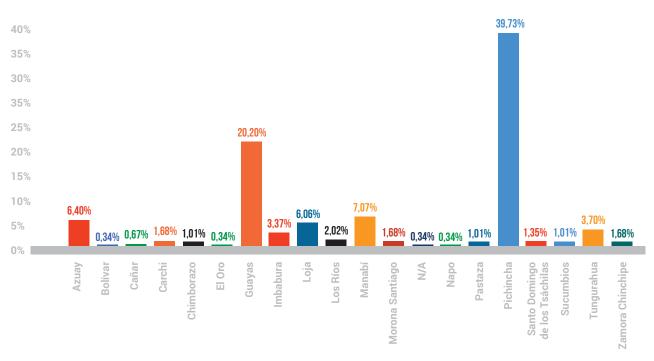
• 44% of the commitments were proposed by citizens, which means individuals who do not belong to any public or private organization, association or institution, and who made their proposal on their own initiative. Additionally, 20% of the proposals were made by civil society organizations.



Breakdown of online participation by sector

Source: Core Group, 2019.

• The proposals came from 20 provinces around the country; in the case of Pichincha, there were 118 proposals (39.73%), followed by Guayas with 60 (20.20%). Manabí, Azuay, Loja, Tungurahua and Imbabura contributed 21, 19, 18, 11 and 10 proposals, respectively.



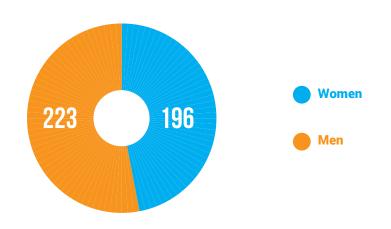
Breakdown of online participation by province

Source: Core Group, 2019.

3.3.1.2. Co-creation workshops

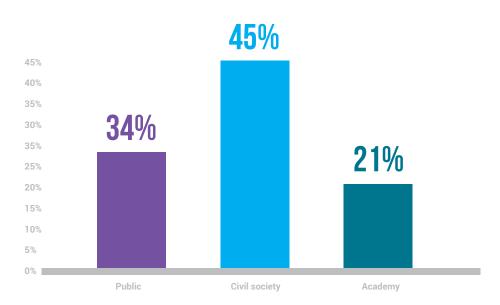
223 men and 196 women participated in the drafting of the 38 citizen proposals regarding Open Government.

Participation of men and women in co-creation workshops



Source: Core Group, 2019.

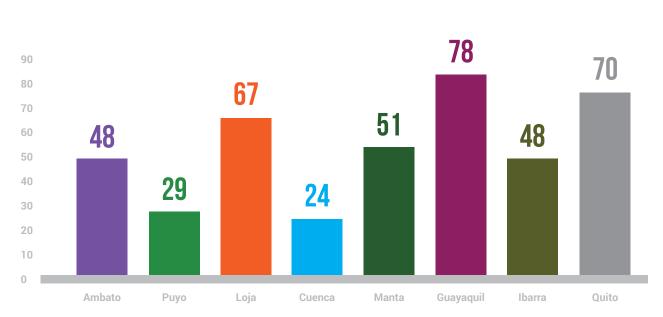
The participation was divided into representatives of the organizations of civil society (45%), the public sector (34%) and academia (21%).



Participation in co-creation workshops by sector

Source: Core Group, 2019.

It must be mentioned that, in each territory, prior to the co-creation, an event was held with stakeholders to inform them about the Open Government process.



Participation in promotion events

Source: Core Group, 2019.

Finally, the proposals received in the co-creation workshops were added to the contributions of the web page to total 335 for the application of the methodology proposed.

Co-creation workshops Schedule



Source: Core Group, 2019.

3.3.2. Phase 2: Grouping and integration of proposals

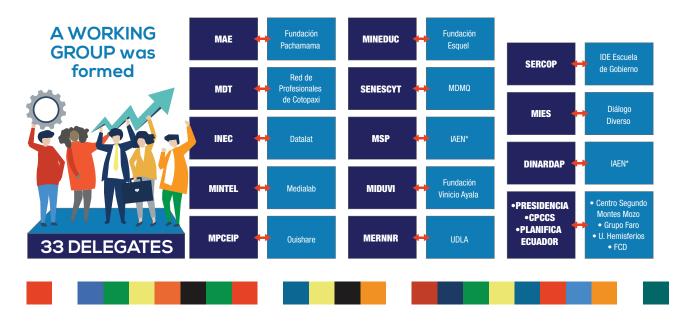
As part of the methodology of co-creation, it was necessary to form a high-level multidisciplinary and multi-sectoral Working Group that was in charge of the analysis and grouping of the proposals, which were used as a basis for developing possible commitments that would be part of the Plan. The Group included main delegates and representatives of governmental and non-governmental institutions (civil society and academia), which were selected based on their competences, attributes, experience and work on the Sustainable Development Goals.

Additionally, a Commission of the Core Group was formed, made up by IAEN, FUNDAPI and the *Presidencia de la República del Ecuador*, with the aim of coordinating the actions of the Working Group and offering accompaniment and support.

The activities of the Working Group required significant technical efforts, as well as commitment and active participation during periodic work meetings.

The following graphic shows the Working Group peers:

Working Group Peers



*Students of the Institute participated under the framework of academic research.

Source: Core Group, 2019.

Initially, the Working Group analyzed the drafted proposals received and separated the ones that had no relation to open government. A total of 181 proposals were identified that were related to open government and 154 that were not.

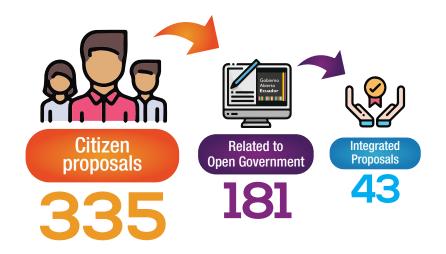
It is worth mentioning that four classification criteria were taken into consideration for this process:

- 1. Precision and clarity.
- 2. Willingness for active collaboration between citizens and the public sector.
- 3. Relation with the pillars of Open Government.
- 4. Possibility of becoming or contributing to public policy.

Subsequently, the proposals were grouped and integrated, obtaining 43 related to Open Government, which were structured in accordance with the standards of the OGP²², detailing associated problems, proposals for solution, milestones, responsible parties and counterparts. Additionally, alignment with SDGs was included, as well as the identification of potential collaborators, illustrative budgets and other stakeholders involved.

22. Available at: https://www.opengovpartnership.org/wp-content/uploads/2019/03/OGP_Handbook-Rules-Guidance-for-Participants_20190313.pdf

Grouping and integration of proposals



Source: Core Group, 2019.

3.3.3. Phase 3: proposal assessment

After the grouping and integration, the proposed commitments moved onto the next assessment phase, which applied feasibility and relevance criteria²³. During this phase, other public institutions responsible for the potential commitments and organizations of civil society and academia were included in order to fulfill the role of the counterpart.

The assessment began within the Working Group, which rated the relevance of the proposed commitments. Next, the responsible public institutions and the counterparts of civil society academia individually assessed the feasibility. Finally, the Core Group carried out a second assessment of relevance of the proposed commitments.

As an accompaniment mechanism to the assessment process, the Core Group formed an Assessment Commission made up by *Fundación Ciudadanía y Desarrollo*, the *Universidad de Los Hemisferios* and the *Presidencia de la República del Ecuador*; the latter was in charge of consolidating the results of the assessment and ensuring the methodological process.

3.3.4. Phase 4: proposal selection

The Core Group reviewed the results of the assessment of the action lines to subsequently categorize them based on the qualifications obtained:

Categorization of proposals



Source: Core Group, 2019.

The National Action Plan for Ecuador is made up of ten commitments²⁴ grouped into four sectors, allowing for orientation of the type of social change sought. These focus sectors include:

- **Open data:** looks to foster access to public information through formats that allow for and facilitate its management, use and understanding, according to international standards, and use of information and communication technologies.
- **Capacity strenghtening for transparency:** geared toward institutional strengthening and the promotion of citizen participation and transparency in sectoral ambits.
- **Citizen empowerment:** looks to strengthen and develop the role of citizens in public management, in addition to involvement in decision making and social control processes.
- **Public innovation:** promotes collaboration to improve the provision of public services, with a focus on citizens.

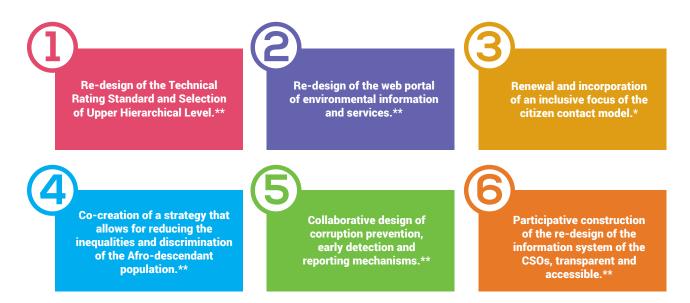
^{24.} During the meeting held in September 2017, the Board of Directors of the Open Government Partnership recommended that the action plans include between 5 and 15 lines of action, with the aim of encouraging more ambitious commitments in the national plan.

Category 1: Proposals to be included in the Plan as commitments (Oct 01, 2019)



Source: Core Group, 2019.

Category 2: Possible proposals to be included in the Plan (Oct 1, 2019)



*If deemed unnecessary during phase 5 (Confirmation with responsible parties and counterparts), they will be included in category 3: "To be promoted outside of the plan"

** If deemed unnecessary during phase 5 (Confirmation with responsible parties and counterparts), they will be included in category 4: "To be included in the next plan or conditioned by circumstances".

Category 3: Proposals to be promoted outside of the Plan (Oct 1, 2019)

1	Modernization of the public procurement system	Preparation of the context for implementation of the line of action "Public Procurement Open Information Platform"	Servicio Nacional de Contratación Pública
2	Co-design and implementation of the Model of transparent and participative territories in the Local Governments*	Included in the National Public	Consejo de Participación Ciudadana y Control Social
3	Renewal of the accountability mechanism to clarify its scope, redefine its processes and ensure interaction with citizens*	Integrity and Fight against Corruption Plan 2019-2023 <i>y Control</i> Social)	
4	Training on Open Government	Transversal to the implementation of Open Government	Presidencia de la República del Ecuador
5	Co-creation of a Public Servant Ethics Code*	Included in the National Public Integrity and Fight against Corruption Plan 2019-2023	Ministerio del Trabajo - Función de Transparencia y Control Social
6	Environmental education-communication strategy	National Environmental Education Strategy 2017-2030	Ministerio del Ambiente
7	Implementation of the Investment Attraction Portal	Consulting for design and production in 2020	MPCEIP
8	Improvements to the disclosure of the citizen information security Plan	Part of the National Citizen Security Plan 2019-2030	Ministerio de Gobierno

Proposals within the top 15 scores, but located in category 3 due to institutional focus or for being important but not relevant in the framework of IRM.

*Promoted by the Transparency and Social Control Branch, in the framework of compliance with the National Public Integrity and Fight against Corruption Plan 2019-2023.

Category 4: Proposals to be included in the next plan or conditioned by circumstances. (Oct 1, 2019)

	Strengthening of the standards regarding transparency, access to public information, citizen participation, social control and accountability through a participative process	1
Articulation with the Transparency and Social Control Branch	Strategy for education, formation and training in rights and mechanisms for participation, social control, access to public information and accountability, secular ethics, transparency and the fight against corruption	2
Depending on the promulgation of the	Improvements to the Safe Data Platform	3
Personal Data Protection Law, which will potentially reform the legislation of the System	Restrengthening of inter-operational services of Sistema Nacional de Registro de Datos Públicos	4
Institutional priority: Census 2020	Improvement plan for access to statistical information regarding poverty	5
Depends on the management of Planifica Ecuador, currently under institutional transition	Open platform of information and monitoring of the national development agenda	б
Institutional priority in transparency: EITI	Exclusive energy information portal	7
	Strengthening project for road safety statistics	8
Related to Local Governments	Citizen cooperation for the common good of cities and public services	9
	Participative assessment of recreational public spaces	10
	Improvements to education system services manual	11
Recent change of authorities, last minute modifications by the Ministry	Incorporation of the focus on rights and implementation of policy with a focus on gender in the education system	12
	Assessment of specific needs of each one of the ordinary and extraordinary education offers	13
Institutional priority: Ecuador Digital	Technological inclusion strategy for the elderly	14
Lack of articulation internal and with the	Good Practices Manual for the co-creation of production plans, programs and projects, and the monitoring platform	15
private sector	Socialization and implementation of initiatives for strengthening the abilities of the production sector	16
Reorganization due to Inter-Institutional Agreement 001 (institutional presence in the territory)	Improvement strategy for territorial planning of community- based health services	17
Time surpasses 2 years, lack of resources and high complexity	Co-creation of Public Policy on Food Safety and Food Sovereignty	18
No counterpart of civil society	Integrated Electronic Medical History as a basis for developing a Digital Health Strategy	19

3.3.5. Phase 5: Confirmation with responsible parties and counterparts

The final ten commitments to be included in the National Action Plan were validated by the highest authority of the responsible public institutions, as well as civil society and academia. This phase allowed for raising awareness with authorities regarding Open Government and ratifying the commitment of the institutions for the implementation of the Plan by signing an act.

Once the commitments of the first category were confirmed within the National Action Plan, those of the second category were re-categorized in accordance with the methodology and technical notes in order to classify them in the third or fourth category, depending on each case.

3.3.6. Phase 6: Accountability

With the objective of facilitating the monitoring of contributions of citizens to the National Action Plan, the Core Group drafted a monitoring report and set up a virtual search engine²⁵, which allows the public to review citizen proposals and understand the treatment given through the co-creation process.

The results of the co-creation process were shared on the web page and social networks of the Open Government in Ecuador and the institutions that make up the Core Group.

These results were also shared with the Working Group in a closing and thank you meeting for technical collaboration in the construction of the First Action Plan of Open Government Ecuador.

Finally, the OGP's Independent Review Mechanism (IRM)²⁶ of the Open Government Partnership, through a local or regional expert, will evaluate the co-creation process and implementation of the National Action Plan, according to the standards of the OGP, with the aim of identifying technical recommendations for future improvements.

^{25.} Available at: https://gobiernoabierto.ec/busca-tu-propuesta/

^{26.} Available at: https://www.opengovpartnership.org/es/process/accountability/about-the-irm/

3.4. Reprogramming of commitments for coronavirus

On March 18, 2020, the Open Government Partnership Criteria and Standards Subcommittee emitted the Coronavirus Resolution²⁷. This document contemplates that, in order to address any possible delays in the implementation of the action plans, the members that submitted their action plans during 2019 (as is the case of Ecuador) can extend the implementation period for 12 months, i.e. until 31 August 2022.

With the aim to fulfill the reprogramming of the Action Plan commitments, the Ecuador Open Government Core Group welcomed this Resolution and formed a Commission to prepare the methodology and inform citizens²⁸ about this process. This Commission was integrated by the *Presidencia de la República, the Fundación Ciudadanía y Desarrollo, and the Universidad de Los Hemisferios.*

Methodology to reprogram the commitments of the First National Action Plan Open Government Partnership Ecuador

The modifications should focus on the deadlines for the execution of the milestones, with the aim that they are fulfill with efficiency, and take into account, both the extension of the deadline for implementing the Action Plan, and the current situation caused by the coronavirus. Given the conditions, changes in the wording of the document are also accepted, particularly text regarding the change from mechanisms initially raised as face-to-face to the use of virtual tools, as well as changes that do not alter the spirit of the commitment.

The teams send their reprogramming proposals to the Commission, which oversees that they comply with the methodological guidelines and with the OGP standards, without modifying the essence of the commitment. In response, the Commission provides feedback to the proposals and works with the teams through virtual consultancies.

The methodology was agreed by the Ecuador Open Government Core Group in a virtual session²⁹, on May 22, 2020. Subsequently, the Commission held a virtual workshop³⁰, on May 28, 2020, with the technical teams of the responsible parties and counterparts. Starting from this meeting, the teams adjusted the deadlines for the execution of the different commitments with the support and monitoring of the Commission.

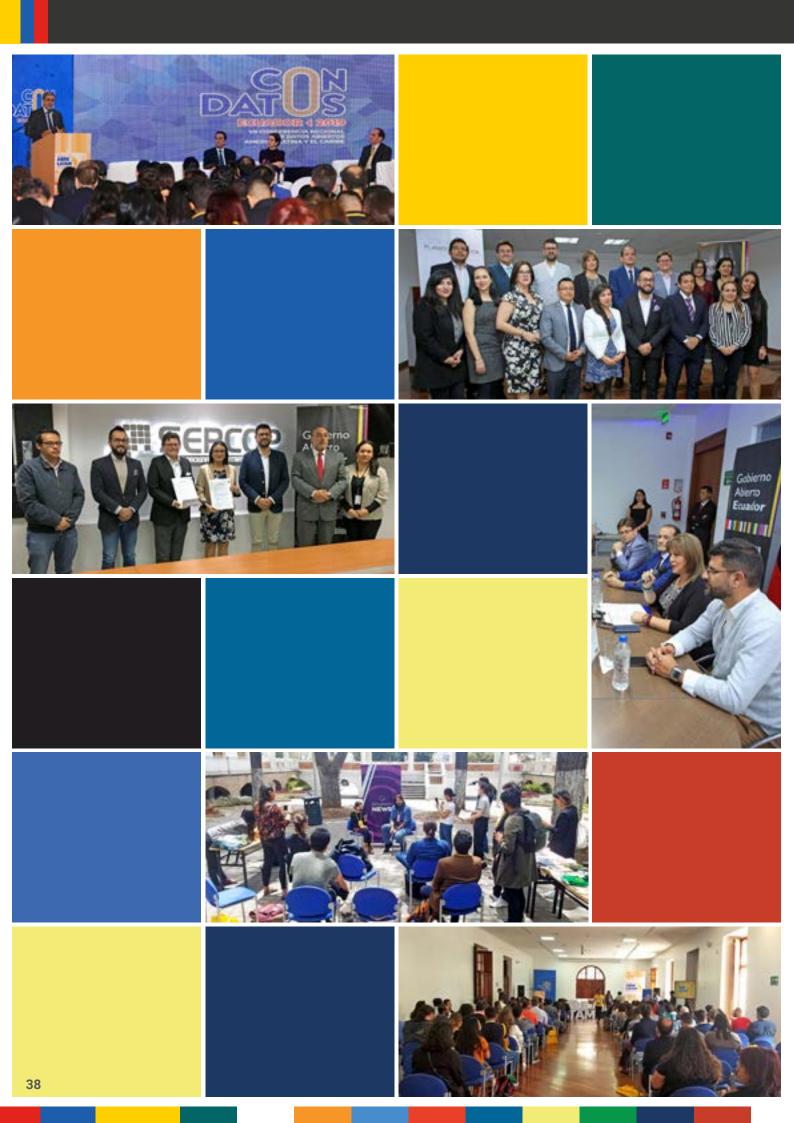
Finally, the Core Group approved the terms of the proposed reprogramming.

^{27.} Information available at: https://www.opengovpartnership.org/es/documents/criteria-and-standards-subcommittee-resolution-covid19-pandemic/

^{28.} Information available at: https://www.gobiernoabierto.ec/wp-content/uploads/2020/06/Manifiesto-AJUSTE-COVID19-enlaces.pdf

 $^{29.\} Information\ available\ at:\ https://www.gobiernoabierto.ec/wp-content/uploads/2020/05/Minuta-Grupo-N\%C3\% BAcleo-22-mayo-2020.pdf$

^{30.} Information available at: https://www.gobiernoabierto.ec/el-plan-de-accion-de-gobiernoabiertoec-acogio-los-lineamientos-de-la-alianza-para-el-gobiernoabierto-frente-a-la-emergencia-sanitaria-por-covid-19/



4. Commitments

The implementation of the commitments that are part of this OGP National Action Plan transversally consider gender equality, inclusion of different ethnic groups, age groups and priority attention, strengthening of abilities and environmental sustainability.

Open Data

Collaborative drafting of the open data policy and its guidelines			
Commi	tment Start and End Date (February 2020 – April 2022)		
Lead implementing agency	ency Ministerio de Telecomunicaciones y de la Sociedad de la Información		
	Commitment description		
What problem does it address?	The information currently generated does not respond to citizen needs, it is not standardized and does not allow for interoperability nor does it involve all institutions of the State. In addition, compliance with new provisions related to personal data protection must be ensured.		
What is the commitment?	Generate an open data policy and its guidelines with citizen participation and collaboration, considering standards for the management of open data and personal data protection. This commitment looks to foster citizen access to more information.		
How will it help in solving the problem?	 Allow for defining an open data policy and its guidelines with the participation of the stakeholders involved of different sectors, which: Foster the coordination of institutional stakeholders with different responsibilities Include the vision of users and citizens Ensure compliance with personal data protection standards Define standards for open data management Maintain procedures and tools for the publication and use of open data. May be adopted by subnational levels 		
Why is this commitment relevant to OGP values?	 Citizen participation: Incorporates the citizen vision and implies active involvement of citizens. Transparency and access to information: Improves the quality and accessibility of data in the public sector. 		
Relation to Agenda 2030	Goal 9: Industry, innovation and infrastructure Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is related to national and international planning instru- ments, such as the Agenda 2030, the National Development Plan 2017-2021, the National e-Governance Plan 2018-2021, National Information Society and Understanding Plan, Agenda ELAC 2020, Digital Ecuador Policy (Focal point: Efficiency and security of information); and legislative instruments, such as the Constitución de la República, the Ley Orgánica de Transparencia y Acceso a la Información Pública (LOTAIP) and the Ley Orgánica de Telecomunica- ciones (LOT).		

Activity and deliverable		Start Date	End Date
Milestone 1: Validation of the open data policy, drafted with contributions received by participants of the public and private sectors, the academy, civil society and citizens, which were obtained prior to formalizing this commitment.		February 2020	April 2020
Milestone 2: Mapping of public, academic, private and civil society stakeholders related to the topic, and development of the methodology for the co-creation of the Guidelines for the implementation of the Policy.		March 2020	May 2020
	eation of the Guidelines for the the Policy, which includes the governance ata management.	March 2020	November 2020
measure the imple	ification and selection of indicators to mentation of the open data policy with the e stakeholders mapped.	January 2021	April 2021
Milestone 5: Disclosure of the Policy, Guidelines and Indicators for open data management and their openness standards.		June 2020	January 2022
Milestone 6: Training on the Guidelines of open data directed toward public officials and users.		January 2021	January 2022
Milestone 7: Drafting and publication of the report on the implementation of the open data policy.		January 2021	April 2022
	Contact Information		
Name of the person in charge		Marco Sancho	
Title, Department		Undersecretary, Subsecretaría de Gobierno Electrónico y Registro Civil	
Email address and telephone number		marco.sancho@mintel.gob.ec 02 220 0200 Ext.: 1801	
Other Actors	State actors involved	 Presidencia de la República Secretaría Técnica "Planifica Ecuador" Dirección Nacional de Registro de Date Públicos 	
Involved	CSOs, private sector,multilaterals, working groups	 Red Ecuatoriana de Datos Abiertos y Metadatos (REDAM) (Counterpart) Fundación de Ayuda por Internet (FUNDAPI) 	

Re-design and update of the open data portal			
Commit	ment Start and End Date (January 2020 – October 2021)		
Lead implementing agency	gency Secretaría Técnica de Planificación "Planifica Ecuador"		
	Commitment description		
What problem does it address?	The existing open data platform does not allow for friendly access to information, does not include all public institutions, does not respond to the needs or priorities of citizens, and presents weaknesses in the interoperability between the sets of data. Additionally, it is important to apply the standards related to personal data protection.		
What is the commitment?	Strengthen the open data platform, which uses standardized formats and structures that are accessible, allowing for active participation of society, taking into account international personal data protection standards.		
How will it help in solving the problem?	The strengthening of the existing data platform will provide standardized formats and structures that foster the publication of open data, the active participation of society in the demand of data, and the use of information to generate solutions that have an economic and social impact.		
Why is this commitment relevant to OGP values?	Transparency and access to information: the commitment is geared toward publishing more information, improving the quality, improving access by the public, and making it possible to exercise the right to access of information. Citizen participation: will create opportunities for the public to use said information in participative exercises to develop solutions to public problems.		
Relation to Agenda 2030	Goal 9: Industry, innovation and infrastructure Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is related to national and international planning instruments, such as the Agenda 2030, the Agenda ELAC 2020, the National Development Plan 2017-2021, and the National e-Governance Plan 2018-2021, the National Information Society Plan and the Digital Ecuador Policy; and, legal instruments, such as the <i>Constitución de la República</i> , the <i>Ley</i> <i>Orgánica de Transparencia y Acceso a la Información Pública</i> , the <i>Ley Orgánica</i> <i>de Telecomunicaciones</i> and the <i>Ley Orgánica de Gestión de la Identidad y Datos</i> <i>Civiles</i> .		

Activity and deliverable		Start Date	End Date
Milestone 1: Assessment of the current situation of the existing open data platform.		January 2020	February 2020
	esign of and update to the existing open data des an implementation testing exercise.	March 2020	March 2021
Milestone 3: Hold public events (contests, hackatones, etc.) for the creation of solutions to problems based on the use of open data; which will also allow for providing feedback on the redesigned and updated open data portal.		February 2021	May 2021
Milestone 4: Syste adjustments to the	ematization of recommendations and open data portal.	May 2021	August 2021
Milestone 5: Evaluation of the redesigned and updated portal.		September 2021	October 2021
	Contact Information		
Name of the perso	me of the person in charge Javier Pacha		
Title, Department Coordinator, Coordinación de Informaciónn		ación de	
Email address and telephone number		jpacha@planificacior 02 397 8900	n.gob.ec
	State actors involved	 Presidencia de la República Ministerio de Telecomunicaciones y de la Sociedad de la Información 	
Other Actors Involved CSOs, private sector,multilaterals, working groups		 Fundación de Ayuda (Counterpart) Red Ecuatoriana de Metadatos (REDAM 	- Datos Abiertos y

Open Information Platform for Public Procurement				
Commitment Start and End Date (January 2020 – December 2021)				
Lead implementing agency	ead implementing agency Servicio Nacional de Contratación Pública			
	Commitment description			
	Lack of transparency regarding public procurement information that allows for citizen control, fostering their participation, respecting the existing legislation.			
	In 2017, acquisitions by Common Regime totaled 63.3%, while acquisitions by Special Regime totaled 36.7%.			
What problem does it address?	In 2018, there is an increase in acquisitions by Common Regime, reaching 77%; while acquisitions by Special Regime reduced to 23%.			
	In the measurement carried out from January to June 2019, 39.2% of the procurement procedures had the participation of a single supplier, while 60.8% had the participation of at least 2 suppliers.			
	In 2018, 10,716 individuals of contracting entities and suppliers were trained.			
What is the commitment?	Create an open information platform for public procurement that is easy to access and understand, which fosters access to information by citizens and the stakeholders involved. Likewise, it will strengthen outside participation and control in the different public procurement procedures. Considering that one of the objectives of the National Public Procurement			
	System, according to Art. 9 of the <i>Reglamento General de la Ley Orgánica del</i> <i>Sistema Nacional de Contratación Pública</i> , is to "Ensure transparency and avoid discretionality in public procurement".			
	Facilitate decision-making and control of society regarding public procurement processes to reduce corruption and allow for social auditing.			
	Foster the creation of public procurement oversight, according to legislation in force.			
How will it help in solving the problem?	Consequently, it will contribute to the increase in levels of inclusion in public procurement, a reduction in discretionality in public procurement, strengthening of abilities and a culture of using data, among others. Thus, the objectives proposed for the project are:			
	 Reduce the use of Special Regime procedures by at least 5%, strengthening the use of competitive procurement procedures. Increase the participation of suppliers in the public procurement procedures by at least 5%. Increase training for supplies and contracting entities by at least 5%. 			

Why is this commitment relevant to OGP values?	Transparency and access to information: the OCDS and OC4IDS standards, and the CoST methodology look to improve transparency in the public purchasing sector. In addition, it is related to accountability, as CoST implies the creation of a mechanism or multi-stakeholder that establishes constant communication of the public sector with the academy, civil society and private sector.		
Relation to Agenda 2030	Goal 8: Decent work and economic growth Goal 9: Industry, innovation and infrastructure Goal 10: Reduced inequalities Goal 12: Responsible consumption and production Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is related to national and international planning instruments such as the Agenda 2030, the Inter-American Convention against Corruption (OAS), the United Nations Convention against Corruption (UN), the Inter-American Open Data Program to Combat Corruption, the National Development Plan 2017-2021, the National Telecommunications Plan, the White Book of the Information and Knowledge Society and the National e-Governance Plan 2018-2021; and legislative instruments, such as the Constitución de la República, the Ley Orgánica de Transparencia y Acceso a la Información Pública and its Regulation, the Código Orgánico de la Producción, the Ley Orgánica del Sistema Nacional de Contratación Pública and its Regulation, and the Ley Orgánica de Participación Ciudadana.		
Activity a	and deliverable	Start Date	End Date
Milestone 1: Identification or governmental stakeholders t work and citizen participatio		Start Date January 2020	End Date February 2020
Milestone 1: Identification of governmental stakeholders to work and citizen participation and concurrence in the Siste Pública. Milestone 2: Training on Oper (OCDS) and Open Contraction	f key governmental and non- to strengthen inter-institutional n that promotes transparency <i>ma Nacional de Contratación</i> en Contracting Data Standard g for Infrastructure Data nsibles for public purchases and		
 Milestone 1: Identification of governmental stakeholders to work and citizen participatio and concurrence in the Sister Pública. Milestone 2: Training on Oper (OCDS) and Open Contractinn Standard (OC4IDS) for response of the second standard standa	f key governmental and non- to strengthen inter-institutional n that promotes transparency <i>ma Nacional de Contratación</i> en Contracting Data Standard g for Infrastructure Data nsibles for public purchases and identified. CoST Methodology for	January 2020	February 2020
 Milestone 1: Identification of governmental stakeholders to work and citizen participatio and concurrence in the Siste Pública. Milestone 2: Training on Ope (OCDS) and Open Contractinn Standard (OC4IDS) for responsibles of public purch previously identified. Milestone 3: Training on the responsibles of public purch previously identified. 	f key governmental and non- to strengthen inter-institutional n that promotes transparency <i>ma Nacional de Contratación</i> en Contracting Data Standard g for Infrastructure Data nsibles for public purchases and identified. CoST Methodology for ases and key stakeholders, roject for the implementation rds in the Sistema Nacional de	January 2020 January 2020	February 2020 July 2020

Milestone 6: Preparation of the platform for the publication and visualization of data in OCDS and OC4IDS formats, based on public procurement processes.		January 2020	July 2021
Milestone 7: Publication of OCDS and OC4IDS data with an online open data license with a clear publication policy, which includes dynamic visualizers.		January 2021	August 2021
	notion of the use of published data. alyze. Compare. Make a difference).	December 2020	December 2021
Milestone 9: Definition of indicators that allow for assessment of and improvements to the quality and usability of data, as well as measurement of use and monitoring of common regime procedures and level of participation of the suppliers in the public procurement procedures, which shall foster continuous improvements to the processes of the <i>Sistema Nacional de Contratación Pública.</i>		September 2021	November 2021
	Contact Information		
Name of the perso	on in charge	Wladimir Taco	
Title, Department	tle, Department Coordinator, Coordinación Técnic Operaciones.		ación Técnica de
Email address and	telephone number	wladimir.taco@sercop.gob.ec 02 244 0050 Ext.: 1150	
	State actors involved	 Presidencia de la República Ministerio de Telecomunicaciones y de la Sociedad de la Información 	
Other Actors Involved	CSOs, private sector,multilaterals, working groups	 Fundación Ciudadar (Counterpart) Datalat Fundación San France Escuela de Gobierno Open Contracting Participante Construction Sector Initiative (CoST) 	cisco Global > – IDE artnership (OCP)



Capacity strenghtening for transparency

Implementation of participation rights and access to environmental information (Escazú)			
Commit	ment Start and End Date (noviembre 2019 – June 2022)		
Lead implementing agency	Ministerio del Ambiente y Agua		
	Commitment description		
What problem does it address?	The management of natural resources implies that the stakeholders involved are part of the decision-making processes, especially in sectors in which, due to the type of activity, there is a significant associated socio-environmental conflict. Nevertheless, this does not arise in practice. It must be noted that participation must be early and informed to effectively have an effect on environmental decision making. Early participation implies that stakeholders are involved and consulted prior to and during the decision-making process, and therefore, sufficient and timely information is required in the accessible language for this participation to be effective. The information must be actively transparent; however, the <i>Ley de Transparencia y Accesso a la Información Pública</i> does not stipulate the requirement to generate and disclose environmental information or information related to the environmental management processes, which results in discretionality of public institutionalism. The scope of the participation focuses almost exclusively on the environmental impact assessment processes, leaving out any other type of decision-making process with implications on the management and use of natural resources, such as: definition of policies, standards, project, strategies, etc.		
What is the commitment?	Strengthen existing environmental governance mechanisms in Ecuador through compliance with the guidelines and implementation of the Regional Agreement on Access to Information, Public Participation and Justice in Environmental Matters in Latin America and the Caribbean (Escazú Agreement). The Agreement looks to ensure the full and effective implementation of rights to access environmental information, public participation in the environmental decision-making processes and justice in environmental matters, as well as the creation and strengthening of abilities and cooperation, contributing to the protection of rights of each individual, of present and future generations, to live in a healthy environment promoting sustainable development.		

How will it help in solving the problem?			al matters to be ciety, which at the timely manner. and managing the
Why is this commitment relevant to OGP values?	Transparency and access to information, and citizen participation: It is relevant to these pillars because it promotes the right to access information and to citizen participation in environmental matters and practical performance.		
Relation to Agenda 2030	Goal 3: Good Health and Well-beingGoal 4: Quality EducationGoal 5: Gender EqualityGoal 6: Clean Water and SanitationGoal 7: Affordable and Clean EnergyGoal 11: Sustainable Cities and CommunitiesGoal 14: Life Below WaterGoal 12: Responsible consumption and productionGoal 13: Climate actionGoal 15: Life on landGoal 16: Peace, justice and strong institutionsGoal 17: Partnerships for the goals		
Additional information	Goal 17. Partnerships for the goals The commitment is related to national and international planning instruments such as the Agenda 2030, the National Development Plan 2017-2021, the Rio Declaration (1992), the Convention 169 ILO about Indigenous and Tribal Peoples, and the Escazú Agreement, the Intervención Emblemática "Agua para Todos", and the Intervención Emblemática "Reverdecer Ecuador"; and legislative instruments, such as the Constitución de la República, the Código Orgánico del Ambiente and its Regulation, the Ley Orgánica de Trans- parencia y Acceso a la Información Pública and its Regulation, the Ley Orgánica de Participación Ciudadana and its Regulation, the Código Orgánico Integral Penal , the Código Orgánico General de Procesos, the Ley Orgánica de Garantías Jurisdiccionales, y Control Constitucional and the Ley Orgánica de la Función Legislativa.		
Activity and deliverable		Start Date	End Date
Milestone 1: Assessment analysis of congruence of the Regional Agreement on Access to Information, Public Participation and Justice in Environmental Matters in Latin America and the Caribbean with the political, legal and institutional framework in effect.		July 2020	January 2021

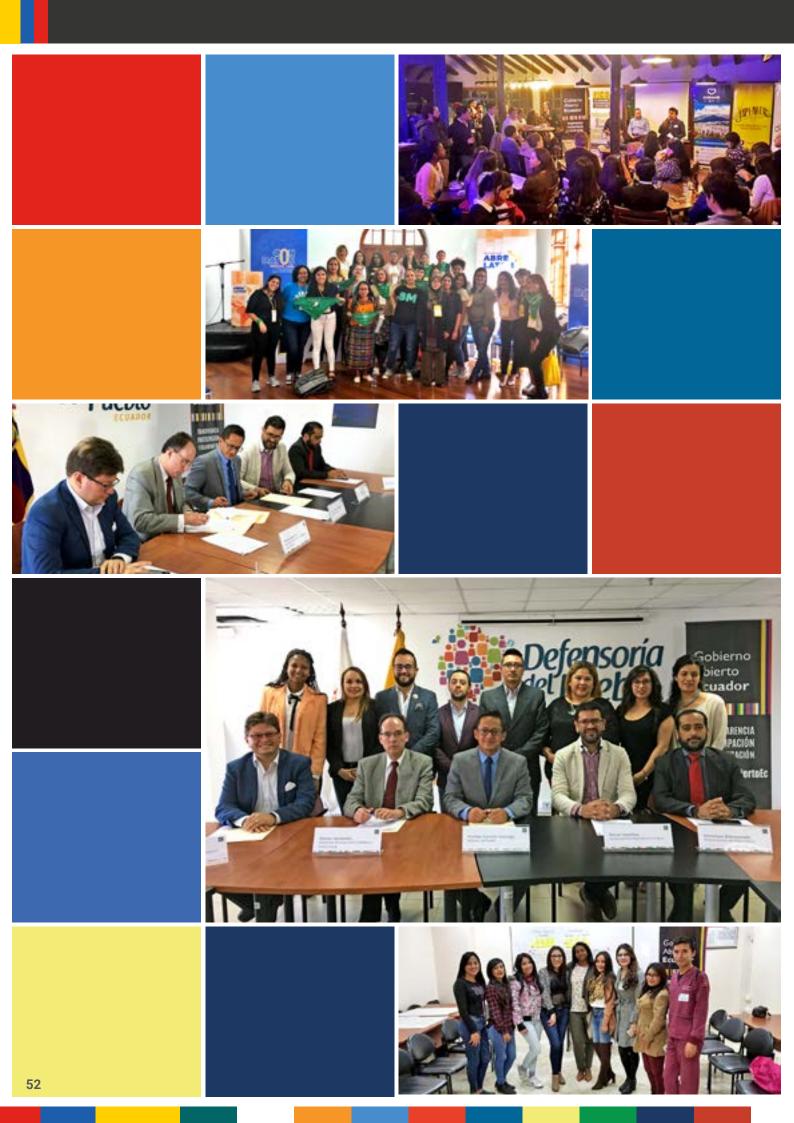
Milestone 2: Articulation of organizations of civil society, the academy and local movements that promote the Escazú Agreement on an Environmental or Oversight Platform around the country made up virtually and/or personally to contribute to the implementation process of the Agreement, as well as oversee compliance with determined commitments (road map).		September 2020	June 2022
Milestone 3: Co-construction of proposals and road map to move forward with the implementation of the mandates of the Escazú Agreement in the political, legal and institutional framework.		January 2021	June 2022
Milestone 4: Imple ratification proces	ementation of road map to finalize the s.	November 2019	May 2020
	Contact Information		
Name of the perso	on in charge	Eduardo Mayorga	
Title, Department		Director Dirección de Información Ambiental y Agua	
Email address and telephone number		eduardo.mayorga@ambiente.gob.ec 3815640 Ext.: 2235	
	State actors involved	 Presidencia de la Re Ministerio de Relacio Movilidad Humana Ministerio de Energía Naturales No Renov Defensoría del Pueb Consejo de Participa Control Social Asamblea Nacional 	ones Exteriores y a y Recursos vables lo
Other Actors Involved• Universidad de Los Hemisfer through the Centro Internati Investigaciones sobre Amb Territorio (Counterpart) • Fundación Pachamama • Coordinadora Ecuatoriana de Organizaciones para la Defer la Naturaleza y el Medio Am (CEDENMA) • Fundación Ciudadanía y Des • Centro Segundo Montes Mod		Internacional de bre Ambiente y part) ama oriana de a la Defensa de edio Ambiente nía y Desarrollo	

Technical note: The original commitment planned the ratification of the Escazú Agreement. However, this action was carried out by Executive Decree No. 998, of February 27, 2020, and it was made official before the United Nations Organization on May 21, 2020. For this reason, the milestones of the aforementioned commitment were adapted to continue with the application of the statutes dictated by the agreement and were rescheduled until 2022.

Co-design of a road map for the implementation of the EITI Standard to improve transparency in extractive industries in Ecuador (oil, gas and mining)

Commitment Start and End Date (January 2020 – August 2021)		
Lead implementing agency	Ministerio de Energía y Recursos Naturales No Renovables	
	Commitment description	
	There are problems regarding the complete application of the right to access financial information of the extractive industries.	
What problem does it address?	It is not known how the resources arising from extractive activities in the country are used and if they contribute to the development of a diversified economic structure with the participation of public, private, academic and civil society sectors.	
What is the commitment?	Co-create a road map that allows for establishing the pertinent activities and processes to draft reports on extractive activities (oil, gas and mining) that comply with the standards of the extractive industries transparency initiative (EITI).	
How will it help in solving the problem? By preparing the country to draft reports under the EITI standard. In the long-term, this will allow for full access to updated financial information in the extractive industries, with the aim of facilitating the respective social control, as well as strengthen multi-participative dialogue and collaborative work among civil society, the public sector and the industry.		
Why is this commitment relevant to OGP values?	Transparency and access to information: It is relevant to this pillar because it fosters compliance with the right to access information, ensuring the pillar of transparency as an essential part for citizen involvement.	
Relation to Agenda 2030	Goal 12: Responsible consumption and production Goal 15: Life on Land Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals	
Additional information	The commitment is related to national and international planning instruments such as the Agenda 2030, the National Development Plan 2017 - 2021, and the National Development Plan of the Mining Sector; and legislative instruments, such as the <i>Constitución de la República</i> , the <i>Código Orgánico del Ambiente and its Regulation</i> , the <i>Ley de Minería and its Regulation</i> , the <i>Ley de Hidrocarburos and its Regulation</i> , the <i>Ley Orgánica de Transparencia y Acceso a la Información Pública and its Regulation</i> , and the <i>Ley Orgánica de Participación Ciudadana</i> . Internationally it is related to the EITI Standard.	

	Activity and deliverable	Start Date	End Date	
mapping of stakeh	titute the multi-participant group, based on a olders in different sectors related to financial tractive industries (oil, gas and mining).	January 2020	June 2020	
	agement model co-created with the ne representation process of representing self.	June 2020	August 2020	
Milestone 3: Collaborative drafting of the action plan related to the upholding of the EITI standards in the extractive industries (oil, gas and mining) in Ecuador, which uses as a reference the results of the Feasibility Study to Report the Decision of Adhesion of Ecuador to the Extractive Industry Transparency Initiative (EITI).		September 2020	November 2020	
	nning of the implementation of the road map arency in the extractive industries (oil, gas Jador.	November 2020	June 2021	
of the road map to	uation of progress of the implementation improve transparency in the extractive and mining) in Ecuador.	June 2021	August 2021	
	Contact Information			
Name of the perso	on in charge	Vice Minister, Vicemi	nisterio de Minas	
Title, Department		Vice Minister, Vicemi	nisterio de Minas	
Email address and	Email address and telephone number		asuntos.internacionales@ recursosyenergia.gob.ec 02 397 6000 Ext.: 1505	
	State actors involved	 Agencia de Regulaci Hidrocarburífero Agencia de Regulaci Petroamazonas EP EP Petroecuador Empresa Nacional M Ministerio de Econori Servicio de Rentas In Servicio Nacional de E Banco Central del Econori Presidencia de la Re 	ión y Control Minero Iinera EP mía y Finanzas nternas Aduana del Ecuador cuador	
Other Actors Involved	CSOs, private sector,multilaterals, working groups	 Fundación Ciudadar (Counterpart) Grupo FARO (Counterpart) Corporación Particia (Counterpart) Universidad de Los through the Centro Investigaciones sol Territorio (Counter Conservación Intern Wildlife Conservatio Fundación Pachama Extractive Industries Initiative (EITI) 	erpart) pación Ciudadana Hemisferios, Internacional de bre Ambiente y part) acional n Society Ecuador ama	



Citizen empowerment

Capacity development to ensure transparency and access to public information			
Comm	itment Start and End Date (January 2020 – June 2022)		
Lead implementing agency Defensoría del Pueblo			
	Commitment description		
What problem does it address?	There is little application of the mechanisms to access public information. These do not coincide to international standards or the needs of society.		
What is the commitment?	Co-create and implement a strategy to strengthen mechanisms related to compliance with active and passive transparency.		
How will it help in solving the problem?	The strengthening of mechanisms for applicability and compliance with active and passive transparency will foster more efficient access to public information.		
Why is this commitment relevant to OGP values?	Transparency and access to information: Strengthening of the mechanisms to access public information is relevant to this asset of open government as it would make open public information available to society, which could be used as a contribution toward the processes of incidence and control of the public and claims of acts that infringe upon the law. Citizen participation: Strengthening of the mechanisms to access public information is relevant to this asset of open government as it looks to work in collaboration with the academy, citizens and stakeholders bound to comply with the LOTAIP.		
Relation to Agenda 2030	Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is related to national and international planning instruments such as the Agenda 2030; Inter-American Convention against Corruption (OAS); United Nations Convention against Corruption (UN); National Development Plan 2017-2021; National Public Integrity and Fight against Corruption Plan 2019-2023; and legislative instruments, such as the <i>Constitución de la República ;</i> the <i>Ley Orgánica de Transparencia y Acceso</i> <i>a la Información and its Regulation;</i> the <i>Ley Orgánica de Participación</i> <i>Ciudadana;</i> the <i>Código Orgánico de Organización Territorial Autonomía y</i> <i>Descentralización;</i> the <i>Código Orgánica de la Defensoría del Pueblo ;</i> and the <i>Ley</i> <i>Orgánica de la Función Legislativa.</i>		

	Activity and deliverable	Start Date	End Date
Milestone 1: Investigation of an assessment regarding the applicability and compliance of the <i>Ley Orgánica de</i> <i>Transparencia y Acceso a la Información Pública</i> (LOTAIP), specifically with regards to active and passive transparency, with the participation of the academy, citizens and stakeholders bound to comply with the LOTAIP.		January 2020	March 2021
Milestone 2: Co-creation of a strategy for the strengthening of mechanisms related to compliance with the active and passive transparency.		April 2021	September 2021
Milestone 3: Beginning of the implementation of the strategy for the strengthening of mechanisms related to complianceSeptember 2021April 2with the active and passive transparency.		April 2022	
Milestone 4: Participative evaluation of the progress of implementation of the strategy for the strengthening of mechanisms related to compliance with the active and passive transparency implemented.		April 2022	June 2022
	Contact Information		
Name of the perso	on in charge	Emilefran Pazmiño	
Title, Department		Director, Dirección Nacional de Promoción y Monitoreo de la Transparencia Activa	
Email address and telephone numberemilefran.pazmino@dpe.gob 02 382 9670 / 02 290 0834 E			
Other Actors Involved	State actors involved	 Función de Transparencia y Control Social Ministerio de Telecomunicaciones y de Sociedad de la Información Ministerio del Trabajo Dirección Nacional de Registro de Dato Públicos 	
	CSOs, private sector,multilaterals, working groups	 Corporación Participación Ciudadana (Counterpart) Centro Segundo Montes Mozo Datalat Grupo FARO 	

Co-creation of the National Plan on Prevention and Eradication of Gender Violence and Against Women and creation of citizen observatory of violence against genders and sex-generic diversities

Commitment Start and End Date (July 2020 – June 2022)			
Lead implementing agency	Secretaría de Derechos Humanos		
	Commitment description		
What problem does it address?	64 of every 100 women have been victims of some sort of violence during their life in Ecuador. According to the <i>Código Orgánico Integral Penal</i> , from August 10, 2014 (when femicide is classified as a crime) through December 9, 2019, there have been 371 victims of femicide registered by the <i>Fiscalía</i> <i>General del Estado</i> , which differs from the 642 victims reported by civil society (Source: weekly report of the interinstitutional femicide technical sub-com- mission – INEC-SDH-MG - 9dic2019 -) Additionally, with respect to the number of cases of violence against sex-generic diversities, according to the research performed by the INEC in 2013 regarding living conditions of LGBTI individuals in Ecuador, it is evident that, of the population surveyed, 27.3% stated that they had experienced acts of violence, of which 94.1% said they were subjected to yelling, insults, threats and ridicule; and 45.8% had been arbitrarily detained. Of the total LGBTI population surveyed, 70.9% reported experiences in the family environment in which 72.1% had suffered some sort of control, 74.1% had undergone some type of imposition, 65.9% suffered some sort of rejection, and 61.4% violence.		
	A weakness is identified regarding the articulation between the governmental and non-governmental stakeholders for the implementation of public management instruments (laws, policies, agendas, plans, etc.) to apply the standard issued under the framework of the prevention and eradication of violence against women and genders and sex-generic diversities, as it has not allowed these instruments to be implemented systematically focusing on the subject of rights between the different stakeholders involved. There is a lack of awareness and socialization regarding the efforts and management initiatives and instruments on behalf of the prevention and eradication of violence against women and of sex-generic diversities. This has resulted in inefficiencies in the prevention and eradication of violence against women and sex-generic diversities, and the revictimization		
	of the subjects.		
What is the commitment?	Co-create a plan that contributes to the cohesion, articulation, socialization and education regarding public management instruments for the prevention and eradication of violence against women and sex-generic diversities, which fosters compliance with the specific legislation in force by carrying out concrete actions on behalf of subjects of rights. And, at the same time, contribute to the change of socio-cultural patters regarding violence against women and sex-generic diversities.		

How will it help in solving the problem?	The co-creation of the National Plan on Prevention and Eradication of Gender Violence and Against Women will foster contributions to the prevention, reduction and gradual eradication of the different forms of violence against genders and sex-generic diversities and the gradual change of cultural patterns of violence. In addition, this will allow for better organization and articulation of the stakeholders involved (governmental and civil society, the academy, national, sub-national and international) to carry out more efficient actions and render a higher quality service. Will allow for socialization and education in the territory regarding public management instruments to apply the standard issued within the framework of the prevention and eradication of violence against women and genders and sex-generic diversities, through the startup or strengthening of spaces for prevention and integral response with the participation of civil society and the academy.
Why is this commitment relevant to OGP values?	Citizen participation: Relevant to this asset of open government as it looks to empower the stakeholders of civil society, the academy and citizens in general, individuals interested in the matter, especially women and sex-generic diversities, with the aim of self-organizing and monitoring the actions planned for compliance with this commitment, as well as their involvement in activities related to the prevention and eradication of gender violence. Proof of this will be the creation of citizen oversight of violence against genders and sex-generic diversities, and citizen involvement in the public ambit related to the prevention and eradication of violence against women and sex-generic diversities. Collaboration and innovation: The co-creation of the National Plan on Prevention and Eradication of Gender Violence and Against Women implies joint work with stakeholders of the government, civil society and the academy, which exchange knowledge, experiences and unite efforts for this instrument to be completer and more effective, including the contributions of civil society, the academy and citizens in general, with a local emphasis.
Relation to Agenda 2030	Goal 3: Good health and well-being Goal 4: Quality Education Goal 5: Gender equality Goal 10: Reduced Inequalities Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals
Additional information	The commitment is related to national and international planning instruments such as the Agenda 2030, and the National Development Plan 2017 - 2021; and legislative instruments, such as the <i>Constitución de la República</i> the <i>Código Orgánico Integral Penal</i> , the <i>Código Orgánico de Planificación y</i> <i>Finanzas Públicas and its Regulation</i> ; the <i>Código Orgánico de Organización</i> <i>Territorial, Autonomía y Descentralización ;</i> the <i>Ley Orgánica para la Prevención</i> <i>y Erradicación de la Violencia contra las Mujeres and its Regulation</i> , the <i>Ley</i> <i>Orgánica de Participación Ciudadana</i> , and the <i>International Conventions</i> .

Activity and deliverable	Start Date	End Date
Milestone 1: Definition of a methodology and route sheet for the co-creation of the National Plan on Prevention and Eradication of Gender Violence and Against Women.	July 2020	July 2020
Milestone 2: Mapping of strategic stakeholders of the government, civil society and the academy, national, sub-national and international, related to gender, the reduction of violence against women and genders and sex-generic diversities.	July 2021	September 2020
Milestone 3: Creation of citizen oversight of violence against genders and sex-generic diversities to support oversight and monitoring of compliance with policies and instruments for the prevention and eradication of violence against genders and sex-generic diversities.	July 2020	November 2020
Milestone 4: Collaborative identification, consolidation and analysis of available information* (which will be expanded upon as it advances) related to topics of violence against women, genders, and sex-generic diversities in all its expressions.	July 2020	November 2020
*Sources of reference: National Survey of Family Relations and Gender Violence against Women (INEC), official femicide numbers (INEC, State Attorney General's Office, SDH and MDG), LGBTI Census 2019 (INEC), Assessment Agendas, instruments of planning related to gender, and evaluation of the National Eradication of Gender Violence Plan 2017-2007; among others.		
Milestone 5: Hold at least 12 workshops in territory with the participation of different stakeholders to socialize the progress of the design and planning for the prevention and eradication of violence against women and gather contributions that complement the planning component for the prevention and eradication of violence against sex-generic diversities as part of the National Plan on Prevention and Eradication of Gender Violence and Against Women.	July 2020	November 2020
Milestone 6: Systematization and drafting of the National Plan on Prevention and Eradication of Gender Violence and Against Women.	August 2020	July 2021
Milestone 7: Publication, launch, disclosure and sensibilization of the National Plan on Prevention and Eradication of Gender Violence and Against Women.	August 2021	May 2022
Milestone 8: Progress report for the implementation of the component for the prevention and eradication of violence against women, in the framework of the Nacional Plan.	October 2020	June 2022
Milestone 9: Progress report for the implementation of the component for the prevention and eradication of violence against sex-generic diversities, in the framework of the Nacional Plan.	September 2021	June 2022

Contact Information			
Name of the person in charge		Catherine Chalá	
Title, Department		Undersecretary, Subsecretaría de Prevención y Erradicación de la Violencia contra las Mujeres, Niñas, Niños y Adolescentes.	
Email address and	telephone number	sonia.chala@derechoshumanos.gob.ec 02 252 3925 Ext.: 818	
Other Actors Involved	State actors involved	 Instituciones del Sistema Nacional de Prevención y Erradicación de la Violencia: Secretaría de Derechos Humanos Ministerio de Educación Superior, Ciencia y Tecnología Ministerio de Salud Pública Ministerio de Gobierno Ministerio del Trabajo Ministerio de Inclusión Económica y Social Consejo Nacional para la Igualdad de Género Consejo Nacional para la Igualdad de Discapacidad Consejo Nacional para la Igualdad de Movilidad Humana Consejo de Regulación, Desarrollo y Promoción de la Información y Comunicación Instituto Nacional de Estadísticas y Censos Servicio Integrado de Seguridad ECU 911 Consejo de la Judicatura Fiscalía General del Estado Defensoría Pública Defensoría del Pueblo Consejo Nacional de Estadósticas y Parroquiales Rurales del Ecuador Consejo Nacional de Gobiernos Parroquiales Rurales del Ecuador Consocio de Gobiernos Autónomos Provinciales del Ecuador Asociación de Municipalidades del Ecuador 	
	CSOs, private sector,multilaterals, working groups	 Fundación Diálogo Diverso (Counterpart) Fundación Esquel (Counterpart) Fundación Ciudadanía y Desarrollo 	





Public innovation

First citizen innovation laboratory of Ecuador		
Commitment Start and End Date (January 2020 – June 2022)		
Lead implementing agency	Presidencia de la República del Ecuador	
	Commitment description	
What problem does it address?	The capacities for innovation and citizen spaces for collaboration and co-creation to support public management are not enough and do not respond to the current demand of citizens for new forms of collaborative work.	
What is the commitment?	Design and implement the first citizen innovation laboratory of Ecuador under the public-private partnership model.	
How will it help in solving the problem?	 Fostering citizen participation, the openness of data and the use of communication and information technologies in the generation of citizen collaboration spaces that allow for the following, among others: Improve public service. Co-create innovative solutions for social situations, especially those related to the vulnerable population. Modernize the relation between governmental and non-governmental stakeholders. Generate new citizen contribution channels. Furthermore, it will contribute to innovation within the scope of public policies. 	
Why is this commitment relevant to OGP values?	Citizen participation: will allow for co-creating solutions with citizens, the academy, private sector, among other stakeholders, promoting the generation of public and social value with public institutions. Use technologies and innovation: relevant to this pillar due to the need to strengthen the use of new communication and information technologies as tools for the innovation of public management and generation of civic technology.	
Relation to Agenda 2030	Goal 9: Industry, innovation and infrastructure Goal 10: Reduced Inequalities Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals	
Additional information	The commitment is related to national and international planning instruments, such as the Agenda 2030 and the National Development Plan 2017 2021, and legislative instruments, such as the Constitución de la República, the Código Orgánico de la Economía Social de los Conocimientos and its Regulation and with the Ley Orgánica de Participación Ciudadana.	

Activity and deliverable		Start Date	End Date		
Milestone 1: Training in innovation of public service for the multi-stakeholder technical team that will form the innovation laboratory.		January 2020	April 2021		
Milestone 2: Assessment of context, stakeholders, strategic alliances and needs for the creation and implementation of the laboratory, with citizen contributions.		January 2021	July 2021		
	n of the laboratory management model, ovation processes and methodologies.	July 2021	December 2021		
	ch of the innovation laboratory and calling tional co-creation challenge.	July 2021	December 2021		
Milestone 5: Implementation of the pilot project identified in the laboratory that uses innovation processes and methodologies based on collective intelligence.		January 2022	June 2022		
	Contact Information				
Name of the person in charge		Evelin Yandún			
Title, Department		Director, Dirección de Calidad de Servicios y Diseño Institucional			
Email address and	telephone number	yandune@presidencia.gob.ec 02 382 7000 Ext: 7521			
State actors involved Other Actors Involved		 Ministerio de Telecomunicaciones y de la Sociedad de la Información Ministerio del Trabajo Servicio de Gestión Inmobiliaria del Sector Público Secretaría de Educación Superior, Ciencia, Tecnología e Innovación Servicio Ecuatoriano de Normalización 			
	CSOs, private sector,multilaterals, working groups	 Fundación San Francisco Global (Counterpart) Fundación Esquel Instituto de Altos Estudios Nacionales Grupo FARO Fundación Ciudadanía y Desarrollo 			

Improvement of public processes (simplification)			
Comr	Commitment Start and End Date (July 2020 – March 2022)		
Lead implementing agency	Presidencia de la República del Ecuador Ministerio de Telecomunicaciones y de la Sociedad de la Información		
	Commitment description		
What problem does it address?	Currently, the processes that citizens must undergo for public administration involve elevated administrative burdens, times and costs that are excessive, which arise from inefficient and ineffective regulation processes, inadequate institutional structures that do not respond to the needs and expectations of citizens and that present weaknesses in information for monitoring.		
What is the commitment?	Co-create and implement the Regulatory Improvement and Simplification of Processes Plan, as well as create citizen oversight for social control of implementation.		
How will it help in solving the problem?	The performance of the Regulatory Improvement and Simplification of Processes Plan looks to foster quality regulations and align processes to the needs and expectations of citizens, as well as eliminate and simplify the requirements, improving and automating the processes, and reducing the response times for citizens. Additionally, it looks to strengthen the information regarding progress for regulatory simplification for monitoring. Likewise, it looks to create citizen oversight to improve services.		
Why is this commitment relevant to OGP values?	Citizen participation: The commitment is focused on collaborative creation of the Regulatory Improvement and Simplification of Processes Plan so that the relevant citizens and stakeholders can define the priorities and standards for the projects to be developed. Also includes the creation of citizen oversight, which monitors and collaborates with the government for permanent improvements to processes.		
Relation to Agenda 2030	Goal 9: Industry, innovation and infrastructure Goal 10: Reduced inequalities Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is associated with national and international planning instruments, such as the Agenda 2030, the <i>Carta Iberoamericana de Calidad en la Gestión Pública</i> (CLAD, 2008), the National Development Plan 2017-2021, and the National e-Governance Plan 2018-2021; and legislative instruments, such as the <i>Constitución de la República</i> , the <i>Ley Orgánica para la Optimización y Eficiencia de Trámites Administrativos and its Regulation</i> , the <i>Ley Orgánica de Participación Ciudadana</i> and the Executive Decree 1204, which declares State Policy for Regulatory Improvement in order to ensure adequate government regulatory management.		

Activity and deliverable		Start Date	End Date	
Milestone 1: Drafting of the technical standard for regulatory improvement and updating of the procedure simplification standard, jointly with the stakeholders and civil society.		July 2020	December 2020	
Milestone 2: Co-creation of the Regulatory Improvement and Simplification of Processes Plan along with institutions and citizens.		December 2020	March 2021	
	ementation of the Regulatory Improvement of Processes Plan.	April 2021	March 2022	
1	esign of the sole monitoring system for the rocesses and regulations, and startup.	May 2021	September 2021	
Milestone 5: Creation of citizen oversight for social control of the implementation of the Regulatory Improvement and Simplification of Processes Plan.		January 2021	November 2021	
Contact Information Presidencia de la República del Ecuador				
Name of the person in charge		Patricio Eduardo Poma Vargas		
Title, Department		Director, Dirección de Simplificación de Trámites y Mejora Regulatoria		
Email address and telephone number		pomap@presidencia.gob.ec 593 994 162 386		
Contact In	formation Ministerio de Telecomunicaciones	y de la Sociedad de la l	nformación	
Name of the person in charge		Pablo Veintimilla		
Title, Department		Director, Dirección de Provisión de Servicios Electrónicos		
Email address and telephone number		pablo.veintimilla@mintel.gob.ec 02 200 200 Ext.: 803		
	State actors involved	Public Administration	on Entities	
Other Actors Involved	CSOs, private sector,multilaterals, working groups	• Instituto de Altos Es (Counterpart)	tudios Nacionales	

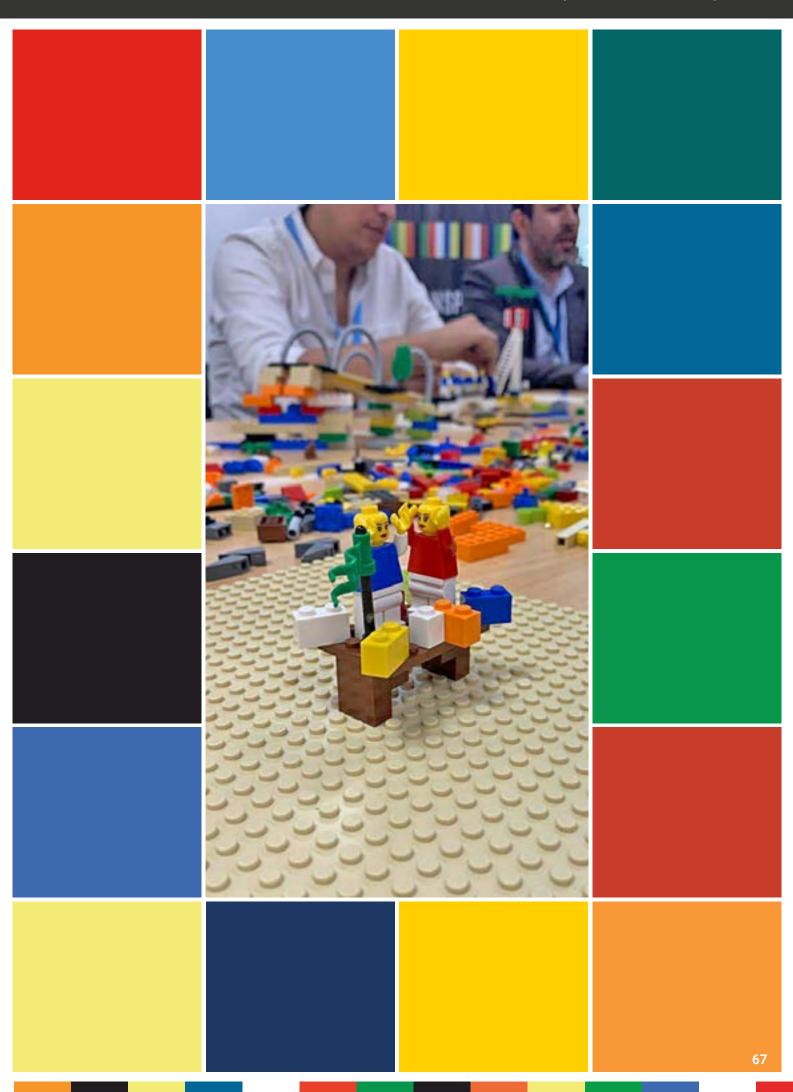
Technical note: A precision was made in milestone 1 by virtue of the progress made in the elaboration of the mentioned technical standards. In addition, all milestones of this commitment were rescheduled until 2022.

Co-creation of a strategy to improve the quality of public services of the Executive Branch			
Comm	itment Start and End Date (January 2020 – June 2022)		
Lead implementing agency	Ministerio del Trabajo		
	Commitment description		
What problem does it address?	Rendering of public services generates citizen perception of quality that includes the need for improvements, especially with regards to customer service, in the different channels. In 2018, Ecuador held a multi-purpose survey that measured the perception of the quality of public services, with a result of 6.31 out of 10 points. The administration of the services and the strategies to improve quality have concentrated on the providers, observing the results of citizen evaluations; however, collaborative design with civil society has not been taken into consideration.		
What is the commitment?	Generate abilities for service providers and citizens when measuring the perception of the quality of public services. Subsequently, draft a strategy to improve public services jointly with the participation and contributions of different stakeholders, based on the measurement of quality resulting from the evaluations made by citizens, through personal and virtual channels.		
How will it help in solving the problem?	The commitment will allow for preparing public officials and citizens regarding the established measurement methodology based on the laws in force, with the aim of obtaining the necessary information for the perception of quality of public services resulting from the assessment that facilitates the identification of improvements and the co-creation of solutions to improve the current quality situation. Additionally, this allows for keeping citizens informed regarding the results of the participation process.		
Why is this commitment relevant to OGP values?	Citizen participation: with the results obtained from the ratings of citizens, improvements in the rendering of public services will be identified and implemented, and quality satisfaction will increase.		
Relation to Agenda 2030	Goal 9: Industry, innovation and infrastructures Goal 12: Responsible consumption and production Goal 16: Peace, justice and strong institutions Goal 17: Partnerships for the goals		
Additional information	The commitment is related to national and international planning instruments such as the Agenda 2030, the <i>Carta Iberoamericana de Calidad en</i> <i>Ia Gestión Pública</i> (CLAD, 2008), the National Development Plan 2017-2021; and legislative instruments, such as the <i>Constitución de la República</i> , the <i>Código Orgánico Administrativo</i> , the <i>Ley Orgánica de Transparencia y Acceso a</i> <i>Ia Información Pública</i> (LOTAIP), the <i>Ley Orgánica de Participación Ciudadana</i> , the <i>Ley Orgánica de Servicio Público and its Regulation</i> , the <i>Ley de Optimización</i> <i>y Eficiencia de Trámites and its Regulation</i> and the <i>Ley de la Defensoría del</i> <i>Pueblo</i> .		

Activity and deliverable		Start Date	End Date
Milestone 1: Training for institutions regarding the quality of public services perception measurement methodology.		January 2020	October 2021
	lization with citizens regarding the quality perception measurement.	May 2021	March 2022
Milestone 3: Meas through online surv	surement of quality of public services veys (biannual).	July 2021	January 2022
Milestone 4: Analysis of results, identification of areas of improvement and co-creation of an improvement strategy with contributions from related non-governmental users and stakeholders.		February 2022	May 2022
Milestone 5: Implementation of the improvement plans to increase the satisfaction of quality of services.		May 2022	June 2022
Milestone 6: Communication of results of improvements to quality of public services with the application of the co-created strategy.		June 2022	June 2022
	Contact Information		
Name of the person in charge		Eduardo Mendoza	
Title, Department Undersecretary, Subsecretaria en el Servicio Público			
Email address and telephone numberxavier_mendoza@trabajo.g02 381 4000 Ext.: 10650			
State actors involved • Minister		 Presidencia de la República Ministerio de Telecomunicaciones y de la Sociedad de la Información (MINTEL) 	
Other Actors Involved	CSOs, private sector,multilaterals, working groups	 Colegio de Administradores Públicos de Loja (Counterpart) Fundación San Francisco Global Fundación Esquel Fundación Ciudadanía y Desarrollo (FCD) Instituto de Altos Estudios Nacionales (IAEN) Universidad Técnica Particular de Loja (UTPL) 	

Technical note: A precision was made in milestone 3, which considers the application of virtual surveys to measure the quality of public services. In addition, all milestones of this commitment were rescheduled until 2022.

The responsibility of the commitments falls on the organization in charge of implementation, even though the matrices include the names of the persons in charge. Therefore, in the event of a change, those who take over the position will be the new responsible party for implementing the commitment, a matter that the public institution commits to addressing in a timely manner to the points of contact of the Ecuador Open Government Core Group.



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