Updated version to 1st of January 2023

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GOBIERNO VASCO

Generalitat
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Junta de Andalucía

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EXTREMADURA

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INTRODUCTION

The updated version of the Fourth Spanish Open Government Plan 2020-2024, which is presented here, is the result of the review process that Spain has carried out with a participatory approach in order to comply with the recommendations of the Open Government Partnership (OGP) for national action plans with a duration of more than two years.

The Fourth Plan was approved on 29 October 2020 by the Open Government Forum, a multi-stakeholder body created in 2018, which brings together, with an equal number of representatives, the Spanish Public Administrations and civil society organisations (hereinafter CSOs). It has now, therefore, been in effect for two years, in which substantial progress has been made in its implementation.

In recent years Spain, like the rest of the world, has faced the challenge of addressing the terrible consequences of the COVID-19 pandemic. The war in Ukraine is also creating new global problems, such as the energy crisis and its negative effects on business and household economies. In this context, the Fourth Spanish Open Government Plan has been successfully implemented. This has been possible thanks to the shared will of all the public and social actors involved to continue promoting in our country the development of the democratic values of open government and, especially, citizen participation and the collaboration both among Spanish administrations themselves and among these with citizens and CSOs. This shared will has

been an essential strength for overcoming, together, the situations of global difficulty in which the process of implementing the Fourth Plan can be contextualised.

From a legal and constitutional standpoint, Spain is a social and democratic State governed by the rule of law that advocates freedom, justice, equality and political pluralism as the highest values of its legal system. Along with the recognition of other fundamental rights and public freedoms, the Spanish Constitution guarantees citizens the exercise of their right to participate in public affairs, directly or through their representatives, freely elected in periodic elections by universal suffrage (Art. 23.1 of the EC). To this end, there are a number of constitutional requirements that regulate citizen participation in public decision-making and, consequently, all public authorities have the duty to promote the necessary conditions for the real and effective freedom and equality of individuals and groups to which they belong, removing any obstacles that impede or hinder their implementation and facilitating the participation of all citizens in political, economic, cultural and social affairs.

In line with these democratic values, already consolidated in Spain, citizens have been expressing their demands for greater transparency, participation, integrity and collaboration in public decision-making with increasing intensity, especially during the last decade.

In order to meet these aspirations, our country has formed part of the Open Government Partnership since its foundation in 2011. In addition, the Autonomous Communities of Euskadi, Catalonia, Aragon, Asturias and the Valencian Community and the City Council of Madrid have also joined this Partnership as subnational members. The degree of commitment of the Spanish governments and Public Administrations to the OGP process is therefore very high, as our country has representation in the Partnership from all three levels of government that make up the territorial organisation of the State.

Furthermore, the rest of the Spanish Autonomous Communities and Cities and the Local Entities, represented by the Spanish Federation of Municipalities and Provinces (FEMP), have also joined this commitment to develop Open Government action plans on a voluntary basis and thanks to their joint cooperation. All of them, together with the General State Administration and the aforementioned OGP member Communities, work together on the Open Government Sectoral Commission and are an active part of the Open Government Forum, participating with their most innovative initiatives in the Fourth Spanish Open Government Plan 2020-2024.

Spain is therefore a benchmark for other countries with a federal or strongly decentralised structure, having designed and implemented a public governance system for open government that is effective, respectful of the autonomy of its territorial entities and based on cooperation, which allows it to make the values of open government a reality, with the participation of citizens and in close collaboration with CSOs.

As a member of the OGP, the Government of Spain has been fulfilling its commitment to develop action plans to promote, with an inclusive approach, the principles on which open government is based: transparency and accountability, citizen participation, public integrity, and collaboration. Thus, three action plans have already been implemented and the Fourth Open Government Plan is currently being developed, which – unlike the previous ones, which had a two-year duration – has a duration of four years. This longer timeframe is allowing for more significant progress to be made for the benefit of citizens.

The Fourth Plan is the result of a broad participatory process. On 14 February 2019, both the Sectoral Commission, a body for cooperation between Public Administrations, and the Permanent Commission of the Open Government Forum, approved the Framework Document for the preparation of the Plan. This document established its general objectives, as well as the criteria for the development of the participatory process and for the evaluation and selection of the citizen proposals received as a result of the public consultation prior to its preparation.

In accordance with the initial roadmap, also approved at the meetings held on 14 February 2019, the Directorate-General for Public Governance (DGGP) held on the Transparency Portal online, between 18 March and 10 April 2019, a prior consultation process for CSOs and citizens in general to formulate initiatives for the Fourth Plan. This consultation provided

information on the reform priorities identified by citizens.

The declaration, by Royal Decree 463/2020 of 14 March, of the state of alarm to manage the health emergency situation caused by COVID-19, led to the postponement of the activities envisaged in the initial roadmap for the preparation of the Fourth Plan. The design, in line with the de-escalation plan established by the Spanish Government, was resumed by holding a new meeting of the Permanent Commission of the Open Government Forum on 8 June 2020. At this meeting, the new roadmap timeline for the Fourth Plan was agreed. It also approved the proposal for the composition, timeline and dynamics of the deliberative workshops, made up of the Administrations and civil society, whose mission was to discuss and prioritise the 130 proposals put forward by citizens and social organisations in the prior consultation process held in 2019.

In June 2020 workshops were held in which, for the first time, representatives of civil society and administrations were able to decide, with an equal number of votes, the priority citizen initiatives to be implemented as future commitments of the Fourth Plan. All the workshops were coordinated by Spanish university professors.

The first workshop, on awareness-raising, was held on 12 June and hosted the debate and prioritisation, in accordance with the criteria established in the Framework Document, of the 18 proposals put forward by citizens in the participatory process of prior consultation in relation to this area of social interest.

The second workshop was held on 16 June and its participants discussed the 61 citizen proposals relative to reinforcing and improving transparency in Public Administrations.

The third workshop, held on 17 June, focused on the analysis, evaluation and prioritisation of the 30 citizen contributions collected in the prior consultation, with regard to training and awareness-raising.

Lastly, the fourth and last workshop was held on 19 June and dealt with the 24 proposals on public integrity that were discussed and prioritised by all participants.

Subsequently, three additional deliberative workshops were organised to meet citizen demands. In these, the Public Administrations presented their specific proposals for commitments to civil society organisations, and opened them up to discussion, in accordance with the priorities established at the workshops held in June.

At the first additional workshop held on 8 September, the General State Administration presented its proposed commitments in the areas of transparency, accountability and integrity in line with the priorities previously voted by Public Administrations and civil society organisations.

At the second workshop held on 9 September, proposed commitments corresponding to the pillars of participation, collaboration and social awareness were presented by the General State Administration.

Lastly, at the workshop held on 11 September, the administrations of the 17 Autonomous

Communities, the Autonomous Cities of Ceuta and Melilla and the FEMP presented their initiatives for inclusion in the Fourth Plan.

All the meetings were attended by more than 60 people representing Public Administrations, civil society, the Council of Transparency and Good Governance and the Independent Review Mechanism of the Partnership, who expressed their satisfaction with the participatory process carried out, in addition to the scope and ambition of the proposed commitments, to the design of which they contributed, in some cases, comments or reflections of great interest.

Following the workshops, the first draft of the Plan was prepared and submitted to the Permanent Commission of the Open Government Forum for comments and was then submitted for public consultation between 28 September and 16 October.

Once these new contributions were evaluated, the pertinent modifications were made to the draft, and the text of the Fourth Plan was drawn up to be debated among the Permanent Commission of the Forum, which met on 28 October 2020, and later in the Plenary Session, held on 29 October 2020.

The Fourth Open Government Plan, currently in force, represents a new turning point in the consolidation of Open Government in Spain.

Firstly, it is an action plan based on a broad and inclusive definition of open government that hinges on the principles of Transparency, Accountability, Participation and Public Integrity. Its mission is to strengthen each and every one of these pillars or principles in the

public sector. Secondly, the Plan contains ten ambitious commitments, which respond to the demands made directly by citizens and civil society, structured around the four core objectives agreed in February 2019 by the Open Government Sectoral Commission and the Permanent Commission of the Open Government Forum, which are as follows:

1. Further enhance transparency, open data and accountability of Public Administrations.
2. Promote, strengthen, and improve the quality of participation in public governance.
3. Strengthen ethical values and mechanisms to consolidate the integrity of public institutions.
4. Raise awareness among society and public employees of Open Government values.

In addition to these objectives, the Plan is centred on two cross-cutting issues:
1. Implementation of the Sustainable Development Goals (SDGs), particularly goal 16 relative to the promotion of accountable, just, peaceful and inclusive societies.
2. Promotion of actions that favour social inclusion, equality and universal accessibility focused on groups living in poverty, and at risk of social exclusion or vulnerability.

However, the Fourth Plan is also the fruit of a global, broader and long-term strategy:

- From a time standpoint, the Plan is projected to last four years, instead of the two-year duration of previous plans. This was decided by the Permanent Commission of the Open

Government Forum on 26 February 2020, on the understanding that only a four-year plan could accommodate more ambitious commitments.

- From a subjective standpoint, the Plan includes commitments from all Spanish Public Administrations and not only from the General State Administration. This will make it possible to offer a global view of the reality of the Open Government in Spain. This decision was also endorsed by the Open Government Sectoral Commission on 26 February 2020.

- From a content standpoint, the Plan includes measures with a clear transformative vocation, also taking into account the cross-cutting objective of promoting universal accessibility and social inclusion. The Third Plan strengthened the foundations of Open Government and laid the foundations and governance mechanisms necessary to advance in the opening-up of public institutions. The Fourth Plan is aimed at including more ambitious commitments with a greater impact on citizens in the public agenda. Furthermore, if the plans of the First Spanish Open Government allowed for greater transparency and participation, the Fourth Plan not only deepens these principles, but also incorporates another fundamental pillar, that of Public Integrity.

- From a procedural standpoint, the Plan's commitments are addressed in a holistic approach, including diagnostic, design, implementation and evaluation phases.

- Lastly, as necessary conditions for the success of the commitments assumed, the Plan

includes the relevant mechanisms for inclusive communication, governance and evaluation.

Thus, firstly, the Plan places special importance on the inclusive communication of Open Government, and this is one of its commitments. It is just as important to define a strategy as it is to communicate it, involving the participation of all the public and private actors involved, and society as a whole. Secondly, both the design and execution of the Plan are carried out collaboratively through the following bodies:

- The Open Government Forum, in which civil society organisations and Public Administrations are represented with equal numbers of members.

- Deliberative workshops, held to evaluate and prioritise citizens' proposals and to present and discuss the proposed commitments of the Public Administrations.

- The Open Government Sectoral Commission, in which all three levels of government participate.

- The Sectoral Conference on Public Administration which, with the aim of ensuring that Open Government policies find political backing at the highest level, includes Open Government among the issues that can be addressed.

Regarding the monitoring of the Plan's implementation, the Directorate-General for Public Governance, in compliance with the Third Plan, set up a participatory web space on the Transparency Portal online where the progress of each of the commitments, measures and activities included in the Plan is

recorded. This space allows citizens and civil society organisations to make comments and observations, as well as providing added information on the degree of progress of the Plan.

In addition, the Public Administrations and CSOs are accountable for progress in implementing commitments and initiatives in each of the Open Government Forum's working groups, as well as in the Sectoral Commission and Plenary Session of the Open Government Forum.

Finally, with regard to the evaluation of the Plan, in addition to the reports of the Independent Reporting Mechanism of the Open Government Partnership (IRM), the Institute for the Evaluation of Public Policies (IEPP) will carry out a mid-term and final evaluation of the Fourth Open Government Plan 2020-2024, under a comprehensive approach. To this end, the Institute, which is entrusted with the evaluation of public policies in the sphere of the General State Administration and its related bodies, will set up a monitoring committee together with the Directorate-General for Public Governance to define the scope of the evaluations to be carried out (both in terms of time and content) based on the available data and the nature and criticality of the measures.

Progress Review of the Fourth Plan, at the end of its second year.

The Fourth Open Government Plan, unlike the previous ones, is – as mentioned above – a four-year plan. For such plans lasting more than two years, the OGP recommends that at the end of the second year of implementation, a progress review and, if necessary, an update of the national plan should be carried out. The review report should describe the progress that has been made in fulfilling the commitments and also identify possible areas for improvement and difficulties that have arisen in the development of the planned initiatives or actions. The report should also include recommendations for updating the Plan under implementation.

The Directorate-General of Public Governance has developed, in accordance with the instructions of the OGP, an extensive participatory process for the preparation of the Review Report of the Fourth Plan. This process, based on the participatory approach that also inspired its design, has included both the consultation of the Open Government Forum and the development of another consultation open to the public on the draft of the Review Report, prepared by the Administration. This consultation took place between 29 November and 12 December 2022, and anyone was able to provide input and comments.

Once the Evaluation Report for the revision of the Fourth Plan had been drawn up, and in accordance with the recommendations made therein, the Directorate-General for Public Governance has proceeded to update the Plan, incorporating, where appropriate, adjustments to the contents or timelines initially programmed in order to ensure the achievement of the objectives of the Fourth Plan and the best way to meet all the commitments before 29 October 2024 – the date foreseen for its completion.

The updated version of the Fourth Open Government Plan takes into account both the contributions of the public and those made by the administrations and CSOs represented in the Open Government Forum, as well as the conclusions and recommendations of the progress review carried out by Spain, which, as will be detailed, shows substantial progress in meeting the commitments set out in the national action plan.

For a better understanding of this updated version of the Fourth Plan, at the end of its second year, the sections that, in general, were included in the document approved on 29 October 2020 by the Open Government Forum, relating to the situation of the Open Government in Spain and the process of designing and approving the Fourth Plan, have been included.

OPEN GOVERNMENT IN SPAIN

Since Spain joined the OGP at the end of 2011, the implementation of the Open Government action plans has led to very significant progress in the development and consolidation in Spain of the values of transparency and accountability, citizen participation in public decisions and collaboration between administrations and civil society.

This progress has also contributed to boosting the implementation of the 2030 Agenda in Spain, with Open Government being one of the nine lever policies defined in the Action Plan for the implementation of the 2030 Agenda approved in June 2018 by the Spanish Government.

Open Government is a key paradigm for achieving Sustainable Development Goal 16 (SDG 16) of the 2030 Agenda. This goal calls for shaping a new public governance framework as a catalyst for peaceful and inclusive societies for sustainable development. It does so by promoting access to justice for all people and by taking measures at all levels of government to build effective, accountable and responsible institutions that promote the active participation of citizens in public affairs. The principles of open government – transparency, accountability and public participation – are explicitly mentioned in three targets of SDG16 (16.6, 16.7 and 16.10), but they are also fundamental cross-cutting principles for achieving all the goals and targets that make up the 2030 Agenda.

Spain is proud of the involvement of all its Administrations in the construction of an Administration open to citizens. This is not only because it is one of the few Member States with active OGP action plans, led by three levels of government: the Government of Spain, the Autonomous Communities of the Basque Country, Catalonia, Asturias, Aragon and Madrid City Council, but also for having a specific body, the Open Government Sectoral Commission, which enables progress in national open government policy through cooperation between the General State Administration, the Administrations of its 17 Autonomous Communities and the Autonomous Cities of Ceuta and Melilla, and the Local Entities, through the Spanish Federation of Municipalities and Provinces.

We owe to the first two action plans the advances in transparency that have led to the approval of the laws on administrative procedure, the legal regime of the public sector or subsidies and, most especially, the approval and entry into force of Law 19/2013, on transparency, access to information and good governance, with the launch of the Transparency Portal of the General State Administration and the creation of the Council of Transparency and Good Governance.

On these foundations, the follow-up of the IRM's recommendations and the open citizen participation process for the design of the Third Action Plan, a programme of increasingly ambitious commitments to open government has been built. This has been recognised by the IRM, which has underlined in its design evaluation and review reports that *the Third Plan has represented a significant advance in the consolidation and development of open government in the country, namely due to the relevance of the value of access to information*

and its commitment to the institutionalisation of the Open Government Forum.

The high level of compliance achieved during this cycle allowed for significant progress in government openness, especially in the areas of access to information and citizen participation.

The Third Plan, made up of 20 commitments and 223 activities, with 95% of the planned measures fully or partially implemented, fulfilled its three basic objectives: to strengthen mechanisms for participation and dialogue with civil society, to ensure inter-administrative cooperation and to strengthen the foundations of open government, evolving towards a model of participatory governance. These objectives were structured along five pillars or areas: collaboration, participation, transparency, accountability, training and social awareness.

As of 30 June 2019, when the implementation of the Third Action Plan was completed, the IRM highlighted in its Evaluation Report that *a high degree of compliance with the actions was achieved with 87% of the activities fully completed. In addition, 40% of the commitments (eight in total) resulted in significant or exceptional progress in government openness since their implementation. Both figures are well above the global average (65% of commitments achieving a high degree of compliance and 19% resulting in significant or exceptional progress) and the European regional average (69% and 18%, respectively), according to OGP data for the last quarter of 2020. All commitments under the Participation pillar were completed, those under the Collaboration and Training pillars reached over 90% compliance and those under the Transparency*

and Accountability pillars reached almost 80% compliance. The entities responsible for the implementation of the action plan achieved full compliance with the planned actions in eleven commitments while they achieved substantial compliance with the remaining nine commitments.

Indeed, among the most notable improvements that we owe to the third Plan are the measures integrated under the collaboration pillar, including: the institutionalisation of the aforementioned Open Government Sectoral Commission, which has made it possible to channel inter-administrative collaboration and decisively promote co-creation in the design of the Fourth Plan, in line with the IRM's recommendations; as well as, most especially, the constitution of the Open Government Forum, created by Order HFP/134/2018, of 15 February, as a space for dialogue and collaboration between Public Administrations and CSOs.

This Forum, made up of 64 members, has a collective composition, such that Public Administrations and CSOs are represented in this space for dialogue by the same number of members. Furthermore, at the time of its constitution, the Forum had a Permanent Commission, also with equal members, whose chair is held on a rotating basis by the Administration and civil society, and three working groups (currently five), also with equal members, which played a very important role in the design process of the Fourth Plan.

Also, worth noting in the sphere of cooperation is the institutionalisation, through the FEMP, of the Local Entities Network for Transparency and Participation.

With regard to measures to promote participation, it is worth highlighting the progress made in the commitment to create a Participation Observatory, which has made it possible to determine participation in a fourfold scenario: in the process of drafting General State Administration regulations, in public plans and programmes, in consultative bodies, and on electronic media and social networks. This represents a starting point for developing actions to promote and improve participatory processes. In addition, Spain already has a web-based participatory open government space that has been extremely useful for citizens and civil society organisations to find out in real time the degree of progress in the implementation of the commitments of the Third Plan and to participate in the design of the Fourth Plan, by putting forward their proposals. With regard to the promotion of transparency, the development of the Third Plan has made it possible to improve the online Transparency Portal, to simplify the formal requirements for exercising the right of access to information so that it is no longer necessary for the person requesting information to have an electronic certificate or signature, and to increase the catalogue of open data by more than 42%. In addition, the Third Plan has promoted the continuous incorporation of files and notifications in the Citizen Folder, which is the private area from which anyone can access their personal information, follow up administrative procedures, access notifications and perform electronic appearances. Access to personal data held by Public Administrations has also been introduced. Improvements have also been made to the principle of accountability both in the sphere of legal statistics and in the content of the information offered by the Economic and Financial Information Centre, which has incorporated new functionalities and information on budgets, execution and settlement for all sub-sectors of the Public Administrations. Moreover, the demand for content and products has been analysed by analysing web browsing histories and requests for information and comments received through the different channels, in order to design products based on the most popular subject matter.

The Third Plan also gave rise to an improvement in the quality of real estate data through the coordination of the Cadastre and Land Registry. Improvements have also been made in the information system and dissemination of data on violence against women, in order to make it easier for citizens and professionals in the sector to understand its frequency, thereby contributing to greater social awareness and facilitating the work of public and private agents involved in the prevention, assistance and eradication of this social scourge.

Lastly, with regard to training and awareness-raising, the results obtained from the implementation of the Third Plan were highly satisfactory. The experiences developed on open government education with the aim of encouraging children and young people to develop social and civic competences for the exercise of democratic citizenship, show a very positive balance both in terms of teacher training and the education of primary, secondary and baccalaureate students. Pedagogical guides on open government have been prepared for each educational level, which have been translated into the co-official languages of the autonomous regions, as well as into English and French, and are available to

the public on the online Transparency Portal. In addition, the Ministry of Education and Vocational Training held two editions of a Massive Open Online Course (MOOC), through the INTEF platform of the Ministry of Education and Vocational Training, in which 1145 people participated during the 2017-2018 school year, of which 532 were teachers from all Spanish Autonomous Communities and, in the 2018-2019 school year, a further 529 participants. The MOOC materials are published under the Creative Commons BY SA licence and are available to any institution wishing to use them.

During the 2017-2018 school year, various pilot projects were carried out involving 21 schools. In the following school year, 2018-2019, the pilot experience was extended to other levels of education and educational projects were developed in 18 schools.

With the aim of promoting a culture of open government among personnel at the service of Public Administrations, training actions were developed within Public Administrations. Since 2017, 1,745 new civil servants and trainee civil servants of the General State Administration have been trained, whose selective courses for various professions and grades included open

government-related content. Likewise, a continuous training plan has been designed and implemented in which 2,483 public employees have participated, all with the collaboration of the National Institute of Public Administration (INAP). Through this training plan, developed between 2017 and 2019, a total of 4,228 people have been trained, with a volume of 1,655 hours given, distributed in 57 training activities with topics related to the tools, principles and values of open government.

Finally, Spain organised its First Open Government Week in 2018, being the country with the largest number of events in the Partnership, with 347 scheduled activities that took place across all Spanish provinces. The Public Administrations and organisations representing civil society collaborated closely in this initiative to raise public awareness of the values of Open Government. It was an example of multi-level collaboration with civil society that served to disseminate the values of open government and bring the Public Administrations closer to citizens, together with the campaign to share these values through social media and the online Transparency Portal.

ACTION PLAN PREPARATION PROCESS

In the process of designing the Fourth Open Government Plan, Spanish Administrations and civil society organisations have made a firm commitment to strengthening collaboration, citizen participation and, in short, to promoting co-creation in defining of the commitments and measures that have finally been included in the national action plan.

Spain is a highly decentralised State in which its nationalities and regions, constituted as Autonomous Communities, have broad powers and have, in accordance with their respective Statutes of Autonomy, the capacity to establish the organisation and operation of their governing bodies.

For this reason, in order to promote cooperation between all Public Administrations and develop joint initiatives, Spain currently has an Open Government Sectoral Commission, made up of representatives of the General State Administration, the administrations of the 17 Autonomous Communities and the Autonomous Cities of Ceuta and Melilla, as well as the local authorities, through the Spanish Federation of Municipalities and Provinces.

All the members of this Sectorial Commission received the documentation relating to the process of drafting the Fourth Plan and had the opportunity to participate in the identification of its goals, in the design of the roadmap for its approval, in the definition of the criteria for the evaluation and analysis of the proposals from citizens and the Public Administrations and in the prioritisation of the commitments included therein. The meetings of the Sectoral Commission were held prior to and coinciding with those held by the Permanent Commission of the Open Government Forum, which we will refer to below.

As a result of fulfilling one of the commitments assumed in the Third Open Government Plan, Spain also has a multi-stakeholder Open Government Forum. The Forum, whose nature and composition have already been mentioned, has among its functions that of channelling collaboration in the preparation and debate of open government plans. Specifically, with regard to the development of the Fourth Plan, the Forum has played a fundamental role in channelling shared creativity and in making progress in the process of joint decision-making on its design and approval. To this end, the role of the work groups, set up by resolution of the Plenary Session, has been particularly relevant in the analysis, evaluation and prioritisation of the proposals put forward for approval to the Permanent Commission.

The participatory process for the design and approval of the Fourth Plan has been structured into the following phases:

DESIGN OF THE FOURTH OPEN GOVERNMENT PLAN

Co-creation process with civil society

1. WORKING PLAN

After a process of debate, the Sectoral Commission and the Open Government Forum approve:

- **Road map**
- **Framework document:**
  - General objectives of the plan.
  - Criteria to evaluate proposals.

2. PUBLICATION AND AWARENESS CAMPAIGN

Information on the plan design process is published and **civil society is encouraged to participate**:

- Website: transparencia.gob.es
  Twitter: @transparencia_e / @060gobes
- In person: meetings of the Open Government Forum

3. PRELIMINARY CONSULTATION

03/18 - 04/10/2019: **civil society organizations and citizens** in general make proposals for the Plan, through a form on the Transparency Portal.

4. ANALYSIS OF CITIZEN PROPOSALS AND CO-CREATION WORKSHOPS

Public Administrations analyze the proposals based on the framework document and co-creation workshops are held together with representatives of civil society (Jun / Sep 2020).

5. DRAFT AND PUBLIC CONSULTATION:

The General Directorate of Public Governance prepares a draft and publishes it on the Transparency Portal so that **civil society organizations and citizens** can make **observations** (09/28 - 10/16/2020). Afterwards, the final draft is produced.

6. AGREEMENT OF THE OPEN GOVERNMENT FORUM:

The draft is submitted for debate and final agreement by the **Open Government Forum**:
10/28/2020: meeting of the Permanent Commission
10/29/2020: Plenary meeting

1. **Diagnostic appraisal of participation in the Third Open Government Plan and validation by the Open Government Forum of its conclusions and recommendations for the preparation of the Fourth Plan.**

   Within the framework of the Third Plan and, specifically, of one of its commitments, a methodology was developed by the Participation Observatory in collaboration with the National Institute of Public Administration to evaluate the participation in plans and programmes taking into consideration the standards of participation and co-creation of the OGP.

   In order to draw lessons from the previous process and improve the participation process in the Fourth Plan, this participation evaluation methodology was applied to the Third Open Government Plan. The conclusions of the evaluation report, which was discussed within the Open Government Forum, have been taken into account in the process of preparing the Fourth Plan.

2. **Approval of the Framework Document to Draft the Fourth Plan.**

   At the meeting of the Permanent Commission of the Open Government Forum, held on 14 February 2019, following discussion in the collaboration and participation work group, the Framework Document was approved, in which the following general objectives of the Fourth Plan were agreed:

   A. To promote, strengthen and improve the quality of participation in public governance, allowing citizens to participate in public decision-making with the aim of achieving better results and a higher quality of democracy.

   B. To further enhance transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of public plans and programmes.

   C. To build a preventative public integrity system, strengthening ethical values and mechanisms to bolster the integrity of public institutions and reinforce public confidence.

   D. To raise awareness among society and public employees on Open Government values, contributing to the fulfilment of the Sustainable Development Goals of the 2030 Agenda, in order to move towards a just, peaceful and inclusive society.

The document also contained the decision to develop a process of preliminary consultation, open to citizens and civil society organisations, and the criteria for assessing both citizen proposals and initiatives and those made by the Public Administrations. The agreed assessment criteria were as follows:

- **Contribution to developing Open Government values.** Proposals are to be assessed on the basis of their suitability

for the development of the principles of participation, transparency, accountability and integrity advocated by the Open Government Partnership, as well as their contribution to the achievement of all or some of the general objectives set out in the Fourth Open Government Plan.

- **Legal and budgetary feasibility of the proposal.** Ideas or proposals that are not compliant with the legal regime are not to be considered, nor those that involve exorbitant financial commitments or that are not feasible for budgetary reasons.

- **Technical feasibility.** The initiatives and proposals formulated must have a clear, realistic objective, that are measurable through indicators and whose objective can be reached within the Plan's period of validity, via clearly specified activities.

- **Transversality.** The cross-cutting measures are to be evaluated at the different levels of Public Administration (state, autonomous region and local) that encourage the promotion of common strategies and coordinated actions between all of them, as well as collaboration with civil society organisations.

- **Transformative impact on public policy.** Priority is to be given to proposals with a clear transformative impact on citizens and on the opening-up of public policies.

- **Social inclusion.** Special consideration is to be given to actions that promote equality, social inclusion and the fulfilment of the Sustainable Development Goals contained in the 2030 Agenda.

3. **Approval of the initial roadmap and timeline of the design and approval of the Fourth Plan.**

At the request of the Directorate-General for Public Governance, the Forum's work groups analysed the roadmap and timeline for the preparation of the Fourth Plan, which were subsequently submitted for approval on 14 February 2019 to the Sectorial Commission and the Permanent Commission of the Forum. However, as a result of the call for elections at a general, Autonomous Community and local level, it was necessary to amend the timeline of the initially agreed roadmap. A new timeline of actions was approved at the meetings of the aforementioned participatory bodies held on 26 February 2020. The timeline established was also subject to modification as a result of the declaration of the state of alarm by the Government to deal with the health emergency. The timeline was definitively approved by the Permanent Commission on 8 June 2020.

4. **Development of a preliminary consultation process open to citizens and civil society organisations.**

With the agreement of the Permanent Commission of the Forum and as per the agreed roadmap, between 18 March and 19 April 2019 a consultation process open to all citizens was carried out so that any person or civil society organisation had the opportunity to provide their proposals and contributions before designing the Plan. The citizen consultation, as well as the

evaluation criteria for the proposals, were published on the online Transparency Portal and a social media campaign was launched to incentivise participation. As a result of this participatory process, 130 citizen initiatives were received. These can be consulted, together with the evaluation carried out, at the following link: **Proposals by civil society**

CITIZEN PROPOSALS: 130

- Percentage of related proposals
- Number of related proposals

- 69% related to transparency, accountability and open data
- 23% related to citizen participation in public management
- 21% related to awareness-raising of Open Government values
- 18% related to public integrity
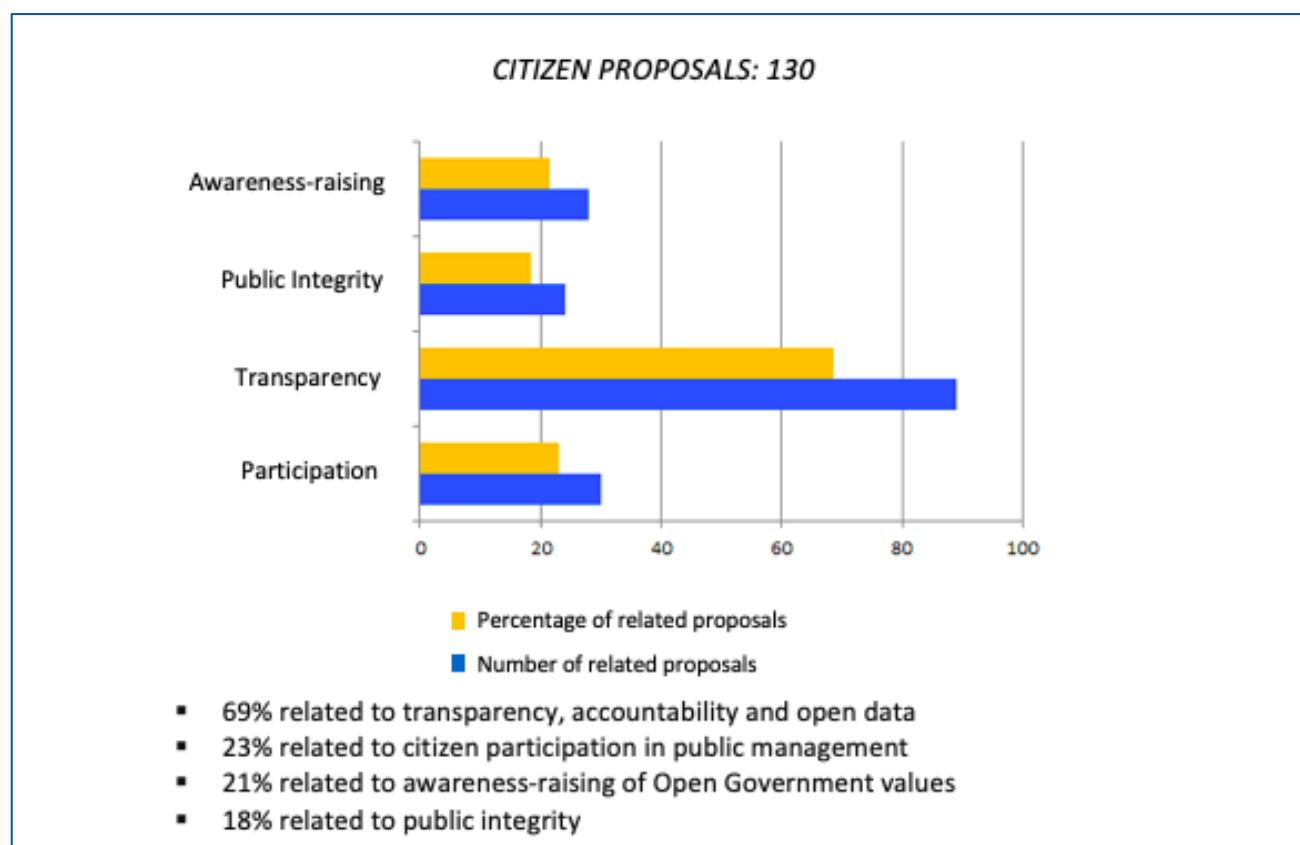
5. Joint evaluation of citizen proposals and formulation of commitments.

As a result of the call for general, Autonomous Community and local elections, in the meetings of the work groups it was agreed to postpone the analysis and evaluation phase of the citizens' proposals received, as well as the formulation of proposals by the Public Administrations, until the process of forming the corresponding governments was concluded. The phase was resumed in February 2020, with the approval of the new roadmap and publication of citizens' proposals.

To this end, a meeting of the Open Government Interministerial Group was held on 25 February 2020, attended by representatives of the Transparency and Open Government Units of all Ministerial Departments. In addition, on 26 February 2020, meetings of the Open Government Sectoral Commission and the Permanent

Commission of the Forum were held in order to approve the amendment to the new roadmap and to establish the necessary steps to immediately resume the work to evaluate citizen proposals and formulate other possible proposals from the Public Administrations, as well as the next steps before drafting Plan and its approval.

On the same date, the citizens' proposals were published on the online Transparency Portal and it was agreed that co-creation workshops would be held for each of the areas of interest identified in the Framework Document, which allowed the proposals to be grouped, evaluated and prioritised, as a first step to include measures in the Fourth Plan and to provide a response to the people and social organisations that put forward proposals.

6. **Consideration of the recommendations made by the IRM in its Report on the design of the Third Plan.**

The Design Evaluation Report of the Third Plan, prepared by the Independent Reporting Mechanism of the Open Government Partnership contained a series of recommendations that have been taken into account in the process of preparing the Fourth Plan. These recommendations are as follows:

- Improve the work and functioning dynamics of the Forum in order to increase the quality of participation, and provide spaces for the public to influence the final formulation of commitments.

- Present a lower number of commitments, with greater specificity, ambition and potential impact, oriented towards the priorities expressed by citizens: fighting corruption through strategies and approaches based on open data, development of regulations to protect whistleblowers, regulation of lobbies and pressure groups, etc.
- Incentivise the active participation of civil society and strengthen its internal coordination.
- Set up a communication strategy to enable the public to identify the national OGP process and the channels available to participate in it.
- Achieve high-level political and other governmental involvement in the OGP process to move towards an "Open State".

7. **Co-creation workshops. The Directorate-General for Public Governance scheduled joint workshops between Public Administrations and civil society, commissioning its dynamisation to representatives of the Academy in the Open Government Forum.**

The fight to stop the COVID-19 pandemic, as well as the measures derived from the adoption of the state of alarm in Spain, with the lockdown of the population, made it advisable to postpone the co-creation workshops until circumstances permitted. This decision was taken in agreement with the workshop coordinators, as it was considered that the application of group

dynamisation techniques are more conducive to interaction and creativity. Such circumstances led to the suspension of the roadmap approved in February 2020, which also coincided with the decisions taken by the OGP during the declaration of the pandemic for those states whose national plans were due to be approved in 2020.

The four workshops scheduled were finally held between 12 and 19 June 2020 and the related conclusions can be found at the following links:

[Informative note about the awareness-raising workshop](#)

[Informative note about the transparency workshop](#)

[Informative note about the participation workshop](#)

[Informative note about the integrity workshop](#)

The highest rated proposals in each area were as follows:

Awareness-raising and training workshop
   1st. Training of civil society.
   2nd.Training of personnel at the service of Public Administrations.
   3rd. Digital divide.

Transparency workshop
   1st.General review of the Transparency Law.
   2nd.Approval of the Transparency Regulations.

3rd.Strengthening of the enforcement bodies and the penalty and restriction regime.
4th.Accountability of plans.

Participation Workshop
   1st.Implementation of the Normative Footprint.
   2nd.Implementation of Innovation Laboratories.
   3rd.Development of a Digital Citizen Participation Platform.
   4th.Regulation of participation in public affairs.

Integrity Workshop
   1st.Regulate the relationship between lobbies and the administration, in accordance with existing applicable standards.
   2nd.Develop an integrity management diagnostic appraisal in the General State Administration, with a view to establishing integrity plans in the organisations.
   3rd.Regulate the protection of people who report corruption, transposing the applicable European directive.
   4th.Strengthen the Independent Office of Regulation and Supervision of Procurement, both in terms of resources and independence.
   5th.Develop standards and measures to reinforce transparency and ethics in artificial intelligence.

In order to ensure the highest level of debate possible, it was deemed appropriate to hold further meetings during the week of

8-11 September. The Administrations were able to present their commitments and how they are to be implemented and discuss with representatives of civil society, before the draft of the Fourth Plan was submitted for public consultation.

Following this timeline, three new meetings were held, to which all participants in each of the previously held workshops were invited, as well as members of the Open Government Forum and the Open Government Sectoral Commission.

The first meeting was held on 8 September 2020, in which the commitments of the General State Administration regarding transparency and accountability were presented and put up for debate.

The second workshop took place the following day, where the General State Administration presented its proposals regarding participation, awareness-raising and communication.

Finally, on the 11 September, the Autonomous Communities and local administrations presented their proposals to civil society.

The informative notes of these meetings are available at the online Transparency Portal via the following links:

Informative note about the transparency and integrity workshop.

Informative note about the participation and awareness-raising workshop.

Informative note about the Autonomous Communities and FEMP workshop.

The purpose of this process was to involve all the actors and to adapt to the different circumstances and requests put forward by the Administrations and civil society, extending the time for the evaluation and prioritisation of the proposals debated in the workshops so that the Plan would be the result of maximum consensus and the greatest involvement of all the actors.

8. **Preparation of the draft of the Plan and development of a public consultation process for the draft of the Fourth Open Government Plan.**

Following the workshops, the first draft of the Fourth Plan was written and submitted for comments to the Permanent Commission of the Open Government Forum on 15 September 2020. The informative note corresponding to this process can be consulted via the following link:

Informative note about the process of preparing the Fourth Plan.

Later, between 28 September and 16 October, a public consultation process was opened so that citizens and civil society organisations could make their observations on this first draft of the Fourth Plan. As a result of this consultation, 83 contributions were received from civil society, citizens and public institutions. The contributions received, along with their individualised evaluation, can be consulted at the online Transparency Portal.

Observations and evaluations

As a result of this consultation process, the Directorate-General for Public Governance introduced the pertinent modifications to the draft of the Fourth Plan, thus resulting in the final text of the Plan.

9. Agreement of the Open Government Forum.

The definitive draft of the Fourth Open Government Plan was submitted for evaluation to the Permanent Commission of the Forum, which approved the text, and so it was elevated to the Open Government Forum Plenary Session for debate. The final approval was given during the session held on 29 October 2020.

The Fourth Open Government Plan was published on the online Transparency Portal of the General State Administration at the following link:

[Fourth Open Government Plan 2020-2024](#)

REVIEW PROCESS OF THE FOURTH PLAN AT THE END OF ITS SECOND YEAR OF IMPLEMENTATION

The Fourth Open Government Plan is conceived, from its design, as a dynamic instrument that allows for necessary adjustments to be made in order to ensure compliance with its commitments.

As a result of the initiative to improve the functioning of the Open Government Forum, included in Commitment 3 of the Fourth Plan, "Plan to Improve Citizen Participation", five Work Groups were set up to periodically report on progress in the fulfilment of the Fourth Plan. These Groups have an equal composition between Administrations and CSOs and were created by the Forum Plenary Session. The dates and minutes of the 22 meetings held since the approval of the Fourth Plan are published on the online Transparency Portal of the General State Administration and can be consulted at the following link:

https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/foro-GA/reuniones.html#Grupos

A work group meets every month, in accordance with the follow-up Meetings Calendar of the Fourth Plan (2020-2024).

To carry out the Progress Review of the Fourth Plan, at the end of its second year of implementation, and regardless of the monthly and partial updating of information on the fulfilment of commitments and its publication in the participatory web space of the online Transparency Portal, the Directorate-General for Public Governance has taken into account all the indications contained in the OGP Manual for countries with plans with a duration of more than two years. In accordance with the aforementioned standards, the following actions have been carried out:

A. **Drawing up a timeline** with the steps to be followed for the process of revising and, if necessary, updating the Plan. The timeline is set out below:

Interim Evaluation. Timeline of Activities

	2022				2023	
	OCTOBER	NOVEMBER		DECEMBER	JANUARY	FEBRUARY
1. Progress review	17 Oct – 4 Nov					
2. Drafting of interim evaluation report		4 Nov – 18 Nov				
3. Dissemination of the draft interim evaluation report at the Open Government Forum		18 Oct – 25 Nov				
4. Processing of public information				29 Nov – 12 Dec		
5. Review of the interim evaluation report				12 Dec – 19 Dec		
6. Dissemination of the revised interim evaluation report at the Open Government Forum				20 Dec – 23 Dec		
7. Dissemination of the revised interim evaluation report on the online Transparency Portal				27 Dec – 23 Jan		
8. Submission interim evaluation report to the Open Government Partnership					23 Jan – 31 Jan	
9. Publication of IV Spanish Open Government Plan 2020–2024						1 Feb – 28 Feb

Taking into account that this timeline, including the opportunities for participation, had to be published at least two weeks before the public consultation process started, the Directorate-General for Public Governance first disseminated the timeline both to the members of the Sectoral Commission, attaching it as documentation to the call for the meeting held on 28 September 2022, and, via email, to all members of the Open Government Forum so that they could provide their comments or observations. They were also informed about the Plan's revision process.

No comments were made to the proposed timeline, submitted by the Directorate-General, therefore it was approved and published on the online Transparency Portal, more than 15 days before the call for public consultation, for public knowledge. The publication can be accessed at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/planes-accion/Autoevaluacion-Intermedia-IVPlanGA.html

B. Progress Review. The following actions were carried out for the progress review:

- *Request for updated information*. The Directorate-General for Public Governance requested the organisations responsible for the implementation of the Commitments and their initiatives to provide information on their status as of 29 October 2022. The deadline for providing the information was from 17 October to 4 November 2022.

- *Preparation of the draft evaluation report for the* Progress *Review and, where appropriate, updating of the Fourth Open Government Plan*. The Directorate-General for Public Governance drew up a draft report that reflects the progress made and identifies areas for improvement and initiatives whose implementation may have been affected by circumstances that have led to delays or problems of execution. The draft includes the status of fulfilment of the Commitments, in accordance with the OGP model, as well as complementary statistical information and a detailed description of the

progress or problems identified for the implementation of the 10 Commitments and the 113 initiatives contained in the Plan, as of 29 October 2022. It also includes the Recommendations for the update of the Fourth Plan.

C. **Consultation of the Open Government Forum:** The draft report was submitted for consultation to the Open Government Forum, whose members provided input by 28 November 2022. Eighteen contributions were received, all of them, with the exception of one, made by a CSO, which participates in the Forum as an expert, were made by members of the Forum representing the Public Administrations and consisted of technical improvements in the wording of some of the headings of the report, which were accepted and incorporated into the draft. A summary of the contributions can be found at this link.

D. **Public consultation**. The public consultation on the Draft Report took place between 29 November and 12 December 2022, by means of a form. The Draft Report was published alongside the form. These documents were accompanied by a text explaining the background to the consultation and the next steps envisaged. As a result of this consultation, five contributions were received, two of them put forward by individuals and the rest by CSOs. These contributions, which do not imply changes to the Report, were

answered individually. Information on the consultation process is available at this link.

E. **Feedback**. **Drafting of the final Review Report and updating of the Fourth Plan.** After evaluating the contributions by representatives in the Forum and the public, the Directorate-General for Public Governance drafted the final evaluation report for the revision of the Fourth Plan at the end of its first two years of implementation. Subsequently, and in accordance with the recommendations formulated therein, the content of the Fourth Plan was updated, introducing the necessary adjustments to ensure compliance.

F. **Dissemination of the Evaluation Report for Review.** On 21 December 2023, the Directorate-General for Public Governance distributed to the members of the Forum the evaluation report for the revision of the Fourth Plan together with its updated version. The report was also published on the online Transparency Portal.

G. **Delivery**. In accordance with the established timeline, Spain submitted the Assessment Report for the Review of the IV Plan and the updated IV Open Government Plan 2020-2024 to the OGP.

H. **Publication of the updated version of the Fourth Plan.** The updated version of the Fourth Plan was published on the online Transparency Portal.

SUMMARY OF THE PROGRESS REVIEW OF THE IMPLEMENTATION OF THE FOURTH SPANISH OPEN GOVERNMENT PLAN.

PROGRESS REVIEW

As of 29 October 2022, coinciding with the end of its second year of implementation, the Fourth Plan had, as a result of the incorporation of three new initiatives to the Open Government Observatory (Commitment 9), 551 programmed activities (initially 529) corresponding to the 113 initiatives (initially 110) in which the 10 commitments included in the Plan were deployed on that date.

Commitment 6 of the Fourth Plan on the protection of whistleblowers has been fully met. In addition, the implementation of 31 initiatives has been completed (33 as of the closing date of this updated version), representing 27.4% of the 113 initiatives included in the Plan. A further 77 are in a state of partial implementation, representing 68.1% of the total number of initiatives planned. Consequently, at the end of the second year of the Plan, 95.5% of the planned initiatives are in a situation of finalised or partial execution.

Taking the 551 programmed activities as a reference, the data collected shows that the implementation of 251 of them has already been completed, which represents a degree of completion of 45% of the initially planned actions, while another 196 have been initiated and are in a situation of partial execution, which represents 36% of those planned. The degree of progress of the Fourth Plan, according to the status of the activities, is substantial, as 81% of the programmed actions have already been completed or partially executed.

Only 16% of the activities have not been initiated, while the remaining 3%, 16 activities, have been cancelled.

The following is a Summary Table of the Progress Review, in accordance with the OGP model, where:

- Green: commitment completed or with substantial progress
- Orange: limited progress
- Red. not started/with significant delays.

Evaluation of Commitments

Commitment	Evaluation of progress	Evaluation evidence	Reasons for evaluation	Next steps
COMMITMENT 1: Reform of the Regulatory Framework		29% of the actions programmed, completed or partially implemented. Evidence of the development of the activities at: https://transparencia. gob.es/transparencia/ transparencia_Home/ index/Gobierno-abierto/seguimientoI VPlanGA/seguimiento _C1.html	Number of completed or partially implemented activities less than 50%.	- Proceed to the cancellation of the initiative for the regulatory development of the current Transparency Law, prior communication to the WG of the Forum, as the papers in the Work Subgroup for the reform of the Transparency Law, which give the green light to the rest of the actions for the reform of said Law, are practically completed (December 2022). - CoE Agreement on Access to Public Documents. Although at the closing date of the review, the processing of this initiative was pending completion, it has now been finalised. **On 5 December 2022, the Council of Ministers approved the Agreement providing for the referral of the Convention to the Spanish Parliament and authorising Spain's consent to be bound by the Convention. https://www.congreso.es/public_oficiales/L14/ CORT/BOCG/A/BOCG-14-CG-A-277.PDF** - Reform of Law 19/2013. Convene the public consultation prior to the drafting of the Law and continue with the implementation of the initiative, in accordance with a new timeline adjusted to the development of the work to ensure the essential consensus and fulfilment of the commitment.
COMMITMENT 2: Transparency improvement plan		78% of programmed activities completed or partially implemented. Evidence of the development of activities at: https://transparencia. gob.es/transparencia/	Number of completed and partially implemented activities equal to or greater than 50%.	Conclude the actions according to the initially planned timeline. Discontinue initiative 2.9. Good practices in public employment. Opening of data for the selection and training of civil servants, as it has been cancelled.

		transparencia_Home/index/Gobierno-abierto/seguimientoIVPlanGA/seguimiento_C2.html		
COMMITMENT 3: **Plan to Improve Citizen Participation**		100% of programmed activities completed. Evidence of the development of activities at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/seguimientoIVPlanGA/seguimiento_C3.html	Number of completed and partially implemented activities equal to or greater than 50%.	Conclude the actions according to the initially planned timeline.
COMMITMENT 4: **Normative Footprint**		86% of activities completed or partially implemented. Evidence of the development of the activities at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/seguimientoIVPlanGA/seguimiento_C4.html	Number of completed or partially completed activities equal to or greater than 50%.	Conclude the actions according to the initially planned timeline in the Fourth Plan.
COMMITMENT 5: **Preventative public integrity systems**		49% of the activities completed or in partial execution, as of 29/10/22. However, on 14/11/22, the period for the presentation of contributions corresponding to the hearing and public	Number of completed or partially completed activities equal to or greater than 50%.	- Continue implementation of the initiative to establish preventive integrity systems in accordance with the planned timeline. - Continue implementation of the initiative to approve the law regulating stakeholders. The text of the preliminary draft has already been submitted for hearing and public information, and the deadline for contributions began on 14/11/2022.

		information process of the Draft Law on Transparency and Integrity in the Activities of Stakeholders began, therefore the degree of completion has already reached 52%. Evidence of the development of the activities at: https://transparencia. gob.es/transparencia/ transparencia_Home/ index/Gobierno-abierto/seguimientoI VPlanGA/seguimiento _C5.html https://www.hacienda.gob.es/es-ES/Normativa%20y%2 0doctrina/NormasEnT ramitacion/Paginas/A udienciaAbiertas.aspx		- Reschedule timeline for implementation of the amendment of the law on incompatibilities of personnel at the service of public administrations in order to ensure the necessary consensus and compliance before the end of the Fourth Plan. - Continue implementation of the artificial intelligence initiative, according to planned timeline.
COMMITMENT 6: Whistleblower protection		100% of activities completed. Evidence of the development of activities at: https://transparencia. gob.es/transparencia/ transparencia_Home/ index/Gobierno-abierto/seguimientoI VPlanGA/seguimiento _C6.html	Number of completed or partially completed activities greater than 50%.	**Commitment completed**. Follow-up of the parliamentary processing of the draft law approved by the government. Not included in the Action Plan as it corresponds to the legislative branch.
COMMITMENT 7: Training and Awareness-		90% of activities completed or partially implemented.	Number of completed or partially	Conclude the actions according to the initially planned timeline.

Raising in Open Government		Evidence of the development of activities at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/seguimientoIVPlanGA/seguimiento_C7.html	completed activities greater than 50%.	
COMMITMENT 8: Inclusive Open Government Communication		100% of activities completed or partially implemented. Evidence of the development of activities at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/seguimientoIVPlanGA/seguimiento_C8.html	Number of completed or partially completed activities greater than 50%.	Conclude the actions according to the initially planned timeline in the Fourth Plan.
COMMITMENT 9: Open Government Observatory		87% of activities completed or partially implemented (Includes three new initiatives: two promoted by CSOs, and one by the Ministry of Social Rights and Agenda 2030). Evidence of the development of the activities at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-	Number of completed or partially completed activities equal to or greater than 50%.	Conclude the actions according to the initially planned timeline in the Fourth Plan, except for some of the initiatives for which a rescheduling of the timeline has been agreed.

		abierto/seguimientoI VPlanGA/seguimiento _C9.html		31
COMMITMENT 10: Autonomous Communities and Local Initiatives		81% of activities completed or partially implemented. Evidence of the development of the activities at: https://transparencia. gob.es/transparencia/ transparencia_Home/ index/Gobierno- abierto/seguimientoI VPlanGA/seguimiento _C10.html	Number of completed or partially completed activities equal to or greater than 50%.	- Conclude the actions according to the initially planned timeline in the Fourth Plan. - Extend the completion date of some initiatives that have been affected by unforeseen circumstances. - Close initiative 10.1. Basque Country. Accountability through mandate plans, as the remaining activities are monitoring and continuous improvement. - Replacement of one initiative cancelled by the Principality of Asturias with two others proposed for inclusion, following discussion in the Forum's Transparency and Accountability Work Group. - Cancel, for the purposes of the updated version of the Fourth Plan, initiative 10.41 of the Autonomous Community of the Balearic Islands. Public hearing of citizens.

RECOMMENDATIONS FOR THE UPDATE OF THE FOURTH PLAN

The recommendations made in the Review Report for the update of the Fourth Plan are as follows:

1. **No commitments are cancelled nor are there any new commitments incorporated into the Fourth Plan**. Bearing in mind that regional and local elections are scheduled to be held in Spain in May 2023, as well as general elections at the end of the parliamentary term at the end of 2023, it is considered that the 10 major Commitments established in the Fourth Plan are sufficiently ambitious and should therefore not be modified or extended, so that work should focus on the implementation of the initiatives already underway. Notwithstanding the fact that the dynamic and open nature of the Fourth Plan allows for the incorporation of new initiatives, through the Open Government Observatory, (Commitment 9 of the Plan) to better fulfil the commitments established.

2. **New initiatives that are incorporated into the commitments of the Fourth Plan.**

   Commitment 9. Open Government Observatory

   The following initiatives have been incorporated into Commitment 9 " Open Government Observatory" by means of the procedure established by agreement of the Forum's Communication and Collaboration Group:

   - 9.26. Open Government Academic Network (June 2021)
   - 9.27. Top 3 ASEDIE. Reusable publication of the Databases of Associations, Cooperatives and Foundations of the Autonomous Communities (June 2021).
   - 9.28. Council for the Participation of Children and Adolescents (June 2022).

   It should be borne in mind that, through the procedure established by the Forum, new initiatives may be incorporated into the Observatory at the proposal of public authorities or CSOs.

   Commitment 10. Initiatives of the Autonomous Communities and Cities and the FEMP:

   At the proposal of the Principality of Asturias, following the agreement of the Work Group on Transparency and Accountability and after the cancellation of the initiative of that Community 10.12. "Asturias: Strategic Plan for Transparency of the Principality of Asturias", the following initiatives are incorporated into the Fourth Plan on the occasion of its revision:
   - 10.54. Council for the 2030 Agenda of the Principality of Asturias
   - 10.55. Open Government Forum of the Principality of Asturias

3. **Cancelled initiatives.**

   The initiatives that have been cancelled as of 29 October 2022 are as follows:

Commitment 1. Reform of the Regulatory Framework:

- 1.1. Implementing Regulation Law 19/2013

Commitment 2. Plan to Improve and Strengthen Transparency:

- 2.9 Openness in a reusable and computer-readable format of the selection and training data of civil servants held by INAP

Subsequent to this date, two other cancelled initiatives were reported during the review of the Plan:

Commitment 10. Initiatives of the Autonomous Communities and the FEMP:

- 10.12. Asturias: Strategic Plan for Transparency of the Principality of Asturias

- 10.41. I. Balearic Islands: Citizens' public hearing

The reasons for the cancellation of these four initiatives are explained in the Evaluation Report for the Review.

4. **Number of initiatives for the updated Fourth Plan.**
Initially, the Fourth Open Government Plan foresaw the implementation of 110 initiatives to fulfil Spain's 10 major commitments.

Taking into account the number of registered initiatives (5) and the number of cancelled initiatives (4), the updated number of initiatives in which the 10 major commitments of the Fourth Open Government Plan will be deployed during

the period 2023-2024 will be 111, one more than in the document approved by the Forum on 29 October 2020. In turn, these 111 initiatives will be implemented through the development of 537 activities, eight more than those foreseen at the time of the Plan's approval (529).

5. **Completed initiatives.**
Thirty-one initiatives have been completed (33 as of the closing date of this updated version), which will continue to be included in the deployment of the corresponding commitment to facilitate the comprehensive understanding of the Fourth Plan by the public, as well as to enable the final evaluation of the degree of completion of the commitments.

In addition, as of the closing date of this updated version of the Fourth Plan, the following initiatives have also been completed:
- Commitment 1. Reform of the Normative Framework for Transparency: Initiative 1.2. of ratification of the CoE Convention on access to public documents which, following the same criteria, will also continue to be included in the Fourth Plan for the knowledge of citizens and to be taken into consideration at the time of the final evaluation of the Plan.

- Commitment 10: Initiative 10.1 Basque Country. Accountability through mandate plans, as the remaining activities are for monitoring and continuous improvement.

At the proposal of a CSO, responsible for initiative 9.27. Top 3 ASEDIE. Reusable

publication of the Databases of Associations, Cooperatives and Foundations of the Autonomous Communities, which had been completed, given the interest in continuing to incorporate new databases, it has been considered appropriate to reopen its implementation, which is why it will appear in the updated version of the Fourth Plan under partial implementation.

6. **Initiatives under partial implementation.**

The number of initiatives in a situation of partial implementation as of 29 October 2022 amounts to 77, representing 68% of those programmed. Of these, only 16 initiatives require an extension of their implementation schedule, for duly accredited reasons communicated to the corresponding Forum Work Group, which will be taken into consideration when updating the Plan.

The implementation schedules of some initiatives which, due to their complexity or unforeseen circumstances, have experienced delays or changes of focus during the implementation process, have been updated where appropriate. Likewise, taking into account that, at the time of approval of the Fourth Plan, some organisations were unable to specify the exact start and end dates of some actions. These dates have been specified in the corresponding files.

Finally, in some initiatives, the organisations responsible for their implementation have been modified, where appropriate, to accommodate their dependence on the current organisational structure of the General State Administration.

CONTENT OF THE FOURTH OPEN GOVERNMENT PLAN

Following the Progress Review of the Fourth Spanish Open Government 2020-2024, approved by the Open Government Forum on 29 October 2022, its content is described below:

The Plan contains ten commitments structured around four core objectives of the Open Government:

1. Transparency and Accountability.

2. Participation.

3. Integrity.

4. Awareness-raising and Training.

It also includes a fifth block which features initiatives from the Autonomous Communities and Cities and Local Bodies, which also respond to the aforementioned objectives.

In addition to these objectives, the Plan is centred on two cross-cutting issues:

1. Achieving the Sustainable Development Goals, in particular SDG 16 on promoting accountable, just, peaceful and inclusive societies.
2. The promotion of actions that favour social inclusion, equality and universal accessibility focused on groups living in poverty, and at risk of social exclusion or special vulnerability.

All the Commitments included in the Plan respond to the demands and proposals of citizens and civil society. In addition, the Progress Review carried out by the Directorate-General for Public Governance has been taken into consideration, following the instructions of the OGP and incorporating into the Plan the contributions of the Open Government Forum and of the citizens through the Public Consultation carried out. The following table shows the Commitments, which have not been modified as they are considered relevant for the continuity of their implementation during their second two-years of validity.

TRANSPARENCY AND ACCOUNTABILITY	
1	**REFORM OF THE REGULATORY FRAMEWORK**
2	**TRANSPARENCY AND ACCOUNTABILITY IMPROVEMENT AND REINFORCEMENT PLAN**
2. PARTICIPATION	
3	**PARTICIPATION IMPROVEMENT PLAN**
4	**NORMATIVE FOOTPRINT**
3. INTEGRITY	
5	**PREVENTATIVE PUBLIC INTEGRITY SYSTEMS**
6	**WHISTLEBLOWER PROTECTION**
4. AWARENESS-RAISING AND TRAINING	
7	**EDUCATION AND TRAINING IN OPEN GOVERNMENT**
8	**COMMUNICATION ABOUT OPEN GOVERNMENT**
9	**OPEN GOVERNMENT OBSERVATORY**
5. COMMITMENTS AT AUTONOMOUS COMMUNITY AND LOCAL LEVEL	
10	**OPEN GOVERNMENT INITIATIVES OF THE AUTONOMOUS COMMUNITIES AND CITIES AND FEMP**

The ten Commitments set out in the Plan are set out, after taking into account the new initiatives incorporated into the Plan and those cancelled, across 111 initiatives and 537 activities.

PILLAR 1: TRANSPARENCY AND ACCOUNTABILITY

The first pillar integrates commitments 1 and 2 of the Fourth Plan: **Reform of the Regulatory Framework, and the Transparency and Accountability Improvement and Reinforcement Plan.**

Commitment 1 on the Reform of the Regulatory Framework – having cancelled the initiative to approve the Regulation for the development of the current transparency law – includes two fundamental initiatives consisting of promoting Spain's ratification of the **Council of Europe Convention** on Access to Public Documents and the reform of the **Transparency Law**.

Transparency is a sensitive public policy that directly impacts citizens and is highly demanded by civil society. In fact, most of the proposals received in the consultation phase for the Fourth Open Government Plan were related to transparency, open data and accountability.

Firstly, Spain's ratification of the Council of Europe Convention on Access to Public Documents responds to the will of all public and social actors to make Spain's commitment to transparency visible at the international level and to trigger a similar effect in other countries. Although, at the time of the Progress Review, this initiative was still in a situation of partial implementation, during the consultation process of the draft Self-Evaluation Report, the Council of Ministers adopted the Agreement providing for the

referral of the aforementioned Convention to the Spanish Parliament and authorising Spain's consent to be bound by the Convention. This initiative can therefore be considered complete, without prejudice to the fact that, in accordance with the recommendations established in the Self-Evaluation Report, it will remain in the Fourth Plan for public knowledge and development of the final evaluation of the Fourth Plan.

Secondly, the reform of the Transparency Law, Access to Information and Good Governance aims to respond to citizens' demands following the approval of the current Law in 2013, taking advantage of the experience derived from its application. The scope of this reform will have to be defined through debate among experts, as well as in the consultation and public hearing processes, although it is considered necessary to go deeper into the issues most in demand by citizens, such as the extension of active disclosure obligations, maximum guarantees in the exercise of the right of access and in the activity of the enforcement bodies, and the promotion of citizen participation in public affairs.

The second commitment included in this pillar consists of a **Transparency and Accountability, Improvement and Reinforcement Plan which includes nine initiatives.**

This commitment responds to a coordinated strategy that brings together the efforts of different actors to improve and strengthen transparency and accountability. It aims to overcome the fragmentation of sometimes scattered initiatives and ensure continuous improvement in the medium and long-term.

Thus, a project of the Council for Transparency and Good Governance and several Transparency Commissioners of the Autonomous Communities of Spain is included within the context of oversight and enforcement bodies to establish a **system to accredit the transparency of public and private entities** subject to the transparency law. By establishing a certification with homogeneous criteria throughout the country, an objectively proven position is given to the organisations or entities evaluated, which will serve as a stimulus for them to advance further in transparency.

It also includes a project to improve the online **Transparency Portal**, which features the continuous improvement and expansion of active transparency and improved accountability to the public, facilitating the monitoring of public plans and periodically informing the public about their execution and completion. The activities planned for the improvement of the Portal will include, in application of the recommendation on the implementation of the Fourth Plan, made by the IRM, the identification of the subjects obliged to active transparency, by the current Transparency Law, Access to Information and Good Governance.

The second initiative programmed in the framework of Commitment 2 "Transparency Improvement and Reinforcement Plan" is the Promotion of open data through the transposition of Directive (EU) 2019/1024 on **open data and the re-use** of public sector information. As of 29 October 2022, the implementation of this initiative is already completed, as this transposition was carried

out by Royal Decree-Law 24/2021 of 2 November, published in the Official State Gazette of 3 November 2021. The validation of this Royal Decree-Law was published in the Official State Gazette on 11 December 2021, by Resolution of 2 December 2021. In accordance with the Recommendations of the Review Report of the Fourth Plan, the initiative continues to be included in the Fourth Plan for public information and for the purpose of enabling the final evaluation of the degree of progress and completion of the commitments.

Finally, this commitment includes – having cancelled the initiative on selection and training data for public employees – six initiatives that are **good practices in sectoral fields**. Five of them deal with economic and budgetary matters and are as follows:

- Identification in the National System for Disclosure of Public Subsidies and Grants of large grant recipients.
- To improve the presentation of the State Budget Bill with an additional information tool.
- To improve access to information on financial management and accountability in local administration.
- To contribute to a wider dissemination of the main indicators of developments in Public Procurement by processing the information contained in the Public Procurement Platform in an understandable, useful and simple way.
- Reinforce transparency in the area of public procurement (State Advisory Board on Public Procurement).

With the exception of the initiative on the dissemination of the main indicators of the

evolution of Public Procurement, whose implementation schedule has been extended due to the delay in obtaining reports not dependent on the Ministry responsible for its implementation, the four remaining initiatives already completed will continue in the Fourth Plan until 29 October 2024, in accordance with the recommendation made in the Review Report, for public information and for the purposes of the final evaluation of the Plan.

The Plan will also continue to include, among the good practices included in Commitment 2, the initiative to improve access to data collected in the business registry, whose implementation has also been completed, consisting of the transposition of EU Directive 2019/1151, known as the "digitisation of companies directive", which will allow for a clear improvement in access to data from the Business   Registry. https://www.congreso.es/public_oficiales/L14/CONG/BOCG/A/BOCG-14-A-126-1.PDF

It is considered important to visualise these good practices as a way to involve all public actors in open government plans.

The initiative, included in the sectoral good practices, on "openness of data on selection and training of civil servants" has been cancelled and no longer appears in the updated version, due to the limited availability of data both in terms of time and scope.

PILLAR 2: PARTICIPATION: Commitments 3 and 4 of the Fourth Plan

In order to adequately match the expectations of the citizens and the results of public action, it is necessary to incorporate citizens' opinions into public policies as early as possible.

There are several resources and channels for citizens to participate in public affairs. However, the diverse presentation and the fact that it is not centralised, hinder both the exercising of the right to participate and the taking advantage of the potential of citizen contributions in public decision-making. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to exercise their democratic right to participate in public affairs.

During the consultation process to design the Fourth Plan, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation.

The first Commitment in this pillar consists of a **plan to improve citizen participation in public affairs**, with the aim of improving the conditions for participation by citizens and organisations representing collective interests in the design, implementation and evaluation of public plans and programmes, in advisory bodies and through electronic media and social networks.

To this end, the Plan includes five initiatives, as follows:

- Development of a Participation Platform on the online Transparency Portal.
- Improvements to the Open Government Forum.
- Evaluation and improvement of participation: plans and programmes, advisory bodies, electronic media and social networks.

- Innovation laboratories for citizen participation in public policy.
- Awareness-raising and training on public participation.

The initiative to improve the Forum is now complete, consisting of its renovation, new operating rules, the creation of five Work Groups of equal members from Administrations/CSOs, as well as the creation of the Sub-Work Group for the reform of the transparency law and the "Participate Fourth Plan" Community of Practice. Furthermore, it has been agreed to expand the Forum by incorporating, as observers, the Commissioners or Transparency Councils of the Autonomous Communities and the Council for the Participation of Children and Adolescents. All the information is available at: https://transparencia.gob.es/transparencia/transparencia_Home/index/Gobierno-abierto/foro-GA.html

As in previous cases, the initiative will continue to be included in the Commitment to Public Awareness and the development of the final evaluation of the Plan.

The second commitment included in the Participation Pillar is the **Implementation of the normative footprint.**

Among the proposals from citizens and civil society for the Fourth Open Government Plan, several stressed the need to improve citizens' knowledge of the regulation-making process and the implementation of this measure.

The project consists of the design and experimental implementation of a system that improves knowledge of the traceability of the regulatory drafting process and facilitates citizen participation in the procedures of prior consultation, public information, processing

and regulatory approval with the following objectives:

- To facilitate the homogeneity of information published on the regulation-making process.

- To guarantee traceability so as to know what contributions have been received and how they have influenced the text.

- To incentivise participation in the regulation-making process.

- To improve document management, text editing in structured formats, digital processing of the end-to-end process and to facilitate overall monitoring with the most relevant milestones of the regulation's life cycle.

PILLAR 3. INTEGRITY: Commitments 5 and 6 of the Fourth Plan

According to the Framework Document approved in 2019 by all Public Administrations and civil society, within the Permanent Commission of the Open Government Forum and the Open Government Sectoral Commission, the Fourth Plan must be oriented towards the objective of building a system of public integrity. This objective is to strengthen ethical values and mechanisms to consolidate the integrity of public institutions and reinforce citizens' trust.

This block therefore contains, as a first commitment, the implementation of **Preventative Public Integrity Systems.** This commitment responds to a strategy to strengthen preventative public integrity

systems from different perspectives, taking into account the main citizen contributions for the preparation of the Fourth Open Government Plan.

It is now necessary to reconsider society's demands and define new principles and guidelines for the exercise of public responsibilities, with regulations more in line with today's society, codes of conduct, specific lines of action, training programmes and accountability mechanisms.

This commitment thus contains four initiatives:

- **Diagnostic appraisal and improvement of preventative public integrity systems**. Firstly, it is considered advisable to carry out a general diagnostic appraisal of the preventative public integrity systems in place in the General State Administration. This will make it possible to plan a framework of improvement actions in this area for those responsible as well as the respective staff, in accordance with the values of public integrity, transparency and accountability, thereby reaffirming the public's trust in public service.

  This will make it possible, in successive phases, to establish monitoring systems in organisations by developing risk maps and improvement plans, preparing codes of conduct, carrying out surveys and self-evaluation of the ethical climate, promoting the values of integrity in organisations' quality management models and improving training and advice for public employees in this area.

- **Regulation of a mandatory lobbying register** and of the relationships of lobbies with public administrators. This fills legal vacuum in our legal system that has been highlighted by both international organisations and civil society.

  The regulations governing lobbyists will clearly strengthen the quality and transparency of lobbyist participation in decision-making. Furthermore, the establishment of a code of conduct for lobbyists will improve the prevention of conflicts of interest for public sector staff.

- Amendment to **the Law on Incompatibilities of personnel at the service of Public Administrations.** The aim is to revise the current regulations in order to establish a new system for the prevention of conflicts of interest that is more complete and in line with the current Administration. Taking into account the relevance and complexity of this initiative, the timeline initially established for its implementation has been amended in order to achieve the greatest possible consensus.

- **Reinforcement of Integrity in specific areas.** Specifically, in the field of **Artificial Intelligence** and in response to some of the proposals made by citizens. This includes the creation of the Data and Ethics in Innovation Centre, the preparation of a guide for the use of artificial intelligence for the public sector, a methodology for tackling an artificial intelligence project, a questionnaire for evaluation and dissemination actions are planned. The complexity introduced by some of the

technologies that form part of the artificial intelligence framework, such as robotics, automatic decision-making, machine learning or virtual assistants, has opened up the debate on responsibility and ethics. Governments are faced with the obligation to promote industrial and scientific development and in turn to develop a framework that, while providing legal certainty for researchers and entrepreneurs, encourages technological development and guarantees an environment that is economically and socially sustainable and respectful of our model of rights and freedoms.

The second commitment in this Integrity Pillar is on **Whistleblower Protection.**

It addresses approving a uniform legal framework to ensure the protection of persons who provide information to detect legal violations within an organisation, whether public or private, and thus contributes to a better enforcement of the law. To this end, Directive (EU) 2019/1937 of 23 October 2019 on the protection of persons who report breaches of EU law was scheduled to be transposed into Spanish law, establishing a regulation to protect all persons who report corruption or fraud and violations of EU law, by establishing protected whistleblowing channels and prohibiting retaliation against whistleblowers in private companies and public bodies.

The implementation of this Commitment has been completed, as the Council of Ministers has approved and sent to the Congress of Deputies the Draft Law regulating the protection of whistleblowers reporting on regulatory infringements and the fight against corruption. (121/000123)

The Commitment continues, however, to be included in the Fourth Plan for public information, so that its completion can be taken into consideration in the final evaluation of the Plan and so that the public can access information on this commitment.

PILLAR 4. AWARENESS-RAISING AND TRAINING: Commitments 7, 8 and 9 of the Fourth Plan

During the consultation process to design the Fourth Plan, citizens and civil society organisations presented proposals to be included therein, including the development of social awareness-raising activities regarding the principles of Open Government, inclusive communication and information and training, taking into account the digital divide and the principle of universal accessibility.

In order to respond to these demands, three commitments have been included in this fourth block:

- Commitment 7: education and training in Open Government.
- Commitment 8: Inclusive communication about Open Government
- Commitment 9: Open Government Observatory.

The first of these, under the heading of **Education and Training in Open Government**, seeks to contribute to the training of groups

involved in open government policy and of citizens in general. To this end, Commitment 7 consists of four initiatives:

- **Education in Open Government aimed at the general public and experts**. This initiative consists of the development of a training activity regarding open government to be carried out online and in person with two versions: one, that is informative in nature, aimed at the general public; and the other, of a more technical nature, aimed at operators such as experts and the academic world. This measure will be complemented by the preparation of a Guide to Open Government that will serve to disseminate the basic principles underpinning Open Government, aimed at the general public, but also at professional sectors or representatives of social interests related to open government and its principles.
- **Preparation of a Guide to Open Government.** It was decided that this Guide would have two versions, one aimed at professionals, both in the public and private sectors, and the other aimed at the general public, in order to make open government training available to all types of public.
- Among the educational initiatives is the **Bridging the digital divide: training and accreditation of skills for women in rural communities**. In line with the demands of civil society, this initiative also includes actions to improve, reinforce and consolidate the professional and digital skills of women

in rural communities, reducing the digital divide in this area through Aula Mentor classrooms.
- **Training in Open Government** is also planned **for public employees**. The aim is to train those who work in Public Administration on the conceptual bases, values, tools and strategies of Open Government so that they can generate transformations in their work environments. The aim is to reinforce the attitudes of public administration staff in their relations with citizens based on integrity, transparency, accountability, participation and collaboration, and to generate networks that facilitate learning and knowledge management on open government and promote a multiplier effect.

Secondly, this pillar includes Commitment 8 on **Inclusive Communication about Open Government**.

The OECD considers public communication to be one of the key components of Open Government that needs to be reinforced. In addition, the Independent Reporting Mechanism Evaluation Report of the Open Government Partnership recommends the adoption of a communication strategy that enables the public to identify the national OGP process and the channels available to participate in it.

The commitment includes four initiatives:

- An **Inclusive Communication Plan** comprising a set of measures to disseminate and raise awareness of the

democratic principles advocated by open government and, specifically, the values of transparency and participation, through the development of inter-ministerial and inter-administrative coordination strategies and in partnership with civil society organisations to promote universal accessibility to knowledge of these principles and values.

- **The promotion of Open Government at international level**, through collaboration and participation with international organisations (OECD, OGP, UN, CLAD) to promote Open Government and the publication and dissemination of the activities carried out.

- **Cutting-edge research and advanced debate** on Open Government, mobilising existing capacity and knowledge in society, particularly in the academic and scientific community, and to concentrate an increasing part of it on research and innovation in this field. This objective will be achieved through publications, document archives and shared knowledge spaces, support for research and the organisation of academic meetings for professionals and experts from organisations representing collective interests related to Open Government.

- **Promoting the dissemination of scientific output** regarding Open Government, encouraging debate among experts on issues related to

Open Government and the 2030 Agenda.

Finally, the third commitment in this pillar, titled the **Open Government Observatory (Commitment 9)**, responds to the objective of disseminating and recognising the efforts being made in the General State Administration to promote transparency and open data, bringing the design and execution of sectoral public policies closer to citizens, perfecting mechanisms and procedures or creating structures for participation and social inclusion, guaranteeing access to digital infrastructures, allowing citizens to participate in the digital society, and facilitating the understanding of the legal system for citizens, professionals and companies.

The Observatory, which included 25 initiatives at the time of the Plan's approval, has 28 good practices as of 29 October 2022, two of them promoted by CSOs. The three new initiatives have been incorporated in accordance with the procedure established within the Communication and Collaboration Group. Ten ministries are participating in the 26 good practices promoted by organisations of the General State Administration: Finance and Public Administration, Health, Industry, Trade and Tourism, Economic Affairs and Digital Transformation, Transport, Mobility and Urban Agenda, Ecological Transition and the Demographic Challenge, Science and Innovation, Universities and Social Rights and the 2030 Agenda. Likewise, other good practices may be incorporated in the second two years of implementation of the Fourth Plan, if new proposals are formulated, at the initiative of the Administrations or CSOs.

PILLAR 5. COMMITMENT 10: initiatives at the Autonomous Community and local level

This fifth pillar of the Fourth Plan incorporates **Open Government initiatives to be developed by Autonomous Communities and Cities and by the Spanish Federation of Municipalities and Provinces, in the scope of Local Entities**.

At the meeting of the Open Government Sectoral Commission on 26 February 2020, it was agreed that the Autonomous Communities and Cities and Local Entities could incorporate their most innovative commitments on transparency, accountability, collaboration and participation, social awareness and integrity into the Fourth Plan.

All the Autonomous Communities and Cities and the Spanish Federation of Municipalities and Provinces participate in the Fourth Plan,

which, for the first time, is an **Open Government State Plan.**

This Commitment includes the implementation of 53 initiatives. Two initiatives have been cancelled as part of the update process:

- Asturias: Strategic Plan for Transparency of the Principality of Asturias.
- Balearic Islands: Citizens' Public Hearing.

However, two new initiatives have been incorporated into the Commitment, at the proposal of the Principality of Asturias:
- Open Government Forum of the Principality of Asturias.
- Participation Council for the 2030 Agenda.

Consequently, Commitment 10 includes the same number of initiatives on 29 October 2022 – 53 – as at the time of approval of the Fourth Plan.

COMMITMENTS OF THE FOURTH OPEN GOVERNMENT PLAN

FOURTH OPEN GOVERNMENT PLAN SPAIN 2020-2024

Key paradigm for 2030 Agenda

TRANSPARENCY AND ACCOUNTABILITY

1. Reform of the regulatory framework

2. Transparency and accountability improvement and reinforcement plan

PARTICIPATION

3. Participation improvement plan

4. Normative footprint

INTEGRITY

5. Systems of public integrity

6. Whistleblower protection

AWARENESS-RAISING AND TRAINING

7. Education and training on Open Government

8. Inclusive communication on Open Government

9. Observatory for Open Government

REGIONAL AND LOCAL LEVEL

10. Open government commitments of autonomous communities and cities and Spanish Federation of Municipalities and Provinces

16 PEACE, JUSTICE AND STRONG INSTITUTIONS

FOURTH OPEN GOVERNMENT PLAN 2020-2024 – SUMMARY

1. TRANSPARENCY AND ACCOUNTABILITY			
1	REFORM OF THE REGULATORY FRAMEWORK	▪ Promote **Spain's ratification of the Council of Europe Convention** on Access to Public Documents. ▪ **Reform of the Transparency Law**, access to public information and good governance	
2	TRANSPARENCY AND ACCOUNTABILITY IMPROVEMENT AND REINFORCEMENT PLAN	▪ Establishment of a **transparency accreditation system** of public and private entities ▪ Improvement of the online **Transparency Portal**, expansion of active disclosure and **accountability** to citizens, facilitating the monitoring of public plans and reporting on their completion. ▪ Promotion of **open data and the re-use of** public sector information. ▪ **Six good practice initiatives** in sectoral areas: five in the economic and budgetary area and one on improving access to the Business Registry.	
2. PARTICIPATION			
3	PARTICIPATION IMPROVEMENT PLAN	▪ Development of a **Participation Platform** on the online Transparency Portal. ▪ **Improvements to the Open Government Forum** ▪ **Evaluation and improvement of participation** in public plans and programmes, through electronic media and social networks and in collegiate bodies. ▪ **Innovation laboratories to promote citizen participation in public policy.**	
4	NORMATIVE FOOTPRINT	▪ Development of a system that improves the **traceability of the process of preparing regulations and of citizen participation** in the prior consultation procedures, public information and regulatory processing.	

3. INTEGRITY		
5	**PUBLIC INTEGRITY SYSTEMS**	▪ **Diagnostic appraisal and improvement of public integrity systems**. Development of risk maps, codes of conduct, ethical climate surveys, self-evaluation guides and training for public employees. ▪ Regulation of a mandatory **lobbying** register. ▪ Amendment of the law on **incompatibilities** of personnel at the service of public administrations. ▪ Reinforcement of Integrity in specific areas: **public integrity and artificial intelligence**
6	**WHISTLEBLOWER PROTECTION**	▪ **Protection of whistleblowers** who report corruption or fraud and violations of laws.
4. AWARENESS-RAISING AND TRAINING		
7	**EDUCATION AND TRAINING IN OPEN GOVERNMENT**	▪ **Education in Open Government aimed at the general public and expert audiences** ▪ Preparation of an **Open Government Guide** ▪ **Bridging the digital divide: training and accreditation of skills for women in rural communities** ▪ **Training for public employees**
8	**INCLUSIVE COMMUNICATION ABOUT OPEN GOVERNMENT**	▪ **Inclusive communication plan.** ▪ **Promotion of Open Government at an international level** ▪ **Advanced research and debate** on Open Government ▪ **Dissemination of scientific output**
9	**OPEN GOVERNMENT OBSERVATORY**	▪ **Observatory** of good practices in Open Government: 28 initiatives, 26 of which are promoted by Ministerial Departments and two by CSOs (ASEDIE and Open Government Academic Network).

5. COMMITMENTS AT AUTONOMOUS COMMUNITY AND LOCAL LEVEL			
10	**OPEN GOVERNMENT INITIATIVES OF AUTONOMOUS COMMUNITIES AND CITIES AND THE FEMP**		
BASQUE GOVERNMENT - Accountability through mandate plans	**GENERALITAT DE CATALUNYA** - ParticipaCatunya.cat - Participation space for the strategy to fight against corruption and strengthen public integrity - Open data strategy for gender equality policies	**XUNTA DE GALICIA** - Instruments for managing and evaluating public policies and services - Institutional integrity framework - Integrated system for citizen services and open government - Digital Administration and participation - Transparency, Accountability and Accessibility	**REGIONAL GOVERNMENT OF ANDALUSIA** - Training Plan in Open Government and Open Data for public employees - Open data plan and promotion of Big Data technology
GOVERNMENT OF THE PRINCIPALITY OF ASTURIAS - Asturias Open Government Forum - 2030 Agenda Participation Council	**GOVERNMENT OF CANTABRIA** - Law on Citizen Participation	**GOVERNMENT OF LA RIOJA** - Code of Ethics - Improved access to the Transparency Portal and the Open data portal. - Catalogue of public information and reusable data	**REGION OF MURCIA** - Institutional integrity system - Promotion of child and youth participation in designing public policies
GENERALITAT VALENCIANA - Valencian strategy for open data and re-use - Participatory budgets - Construction of a Valencian system of institutional integrity	**GOVERNMENT OF ARAGON** - Collaborative design programme for services - Easy government - Openkids - Child Participation Programme - LAAAB space for democratic innovation - Public policy co-creation processes	**CASTILLA-LA MANCHA** - Training programme on transparency and access to information	**GOVERNMENT OF THE CANARY ISLANDS** - Centralisation of open data of the various public administrations of the Canary Islands. - Canary Islands Open Government Network

GOVERNMENT OF NAVARRE	GOVERNMENT OF EXTREMADURA	GOVERNMENT OF THE BALEARIC ISLANDS	COMMUNITY OF MADRID
- Navarre open data - Participation of children and teenagers	- Simplification of the right to access and reduction of response times. - Citizen laboratories for improving experience of access to public services - Implementation of e-processing to fulfil obligations regarding conflicts of interest - Evaluation and continuous improvement of public services - Simplification of the regulatory framework for open government	- Dissemination and training on open government - Approval of the Regional Law on Transparency - Approval of the Decree on the organisation of transparency and the right to access public information. - Technology platform for citizen participation - Evaluability of government policies through indicators - Improvements to the transparency portal and open government portal	- Clear communication and transparency

GOVERNMENT OF CASTILLA Y LEÓN	AUTONOMOUS CITY OF CEUTA	AUTONOMOUS CITY OF MELILLA
- Catalogue of Public Information - Approval of the transparency law, access to information and its re-use. - Normative footprint	- Integral design of the Transparency Portal - Development of transparency and open government regulations - Specific training for public employees - Civil society awareness day	- Training and information on youth participation in public governance

| | FEDERACIÓN ESPAÑOLA DE MUNICIPIOS Y PROVINCIAS (SPANISH FEDERATION OF MUNICIPALITIES AND PROVINCES)

Plan for the consolidation and promotion of the Network of local entities for transparency and citizen participation. | |

CONTRIBUTION OF THE COMMITMENTS OF THE FOURTH PLAN TO THE SDGs OF THE 2030 AGENDA

All SDGs

	SDG	OTHER SDGs INVOLVED
1. REFORM OF THE REGULATORY FRAMEWORK*.		
1.2. Ratification of the CoE Convention on Access to Public Documents	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
1.3. Reform of the Transparency Law, access to public information and good governance	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
2. TRANSPARENCY AND ACCOUNTABILITY IMPROVEMENT AND REINFORCEMENT PLAN		
2.1. Establishment of a system of accreditation and certification of public and private entities subject to the Transparency Law.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
2.2. Improvement of the Transparency and Accountability Portal.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.3. Promotion of open data and re-use of public sector information	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.4. Sector-based economic and budgetary good practices: Identification in the National System for Disclosure of Public Subsidies and Grants of large grant recipients.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.5. Sector-based economic and budgetary good practices: Improve the presentation of the General State Budget Bill with an additional informative tool.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.6. Sector-based economic and budgetary good practices: Improving access to financial management information and accountability in Local Government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.7. Sector-based economic and budgetary good practices: To contribute to a wider dissemination of the main indicators of developments in public procurement by processing the information contained in the Public Procurement Platform in an understandable, useful and simple way.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
2.8. Sector-based economic and budgetary good practices: Reinforcing transparency public procurement (State Advisory Board on Public Procurement).	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)

	SDG	OTHER SDGs INVOLVED
2.10. Good practices in the business registry: improvement in access to data collected in the business registry	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
3. PARTICIPATION IMPROVEMENT PLAN		
3.1. Development of a Participation Platform on the online Transparency Portal	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
3.2. Improvements to the Open Government Forum	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
3.3. Evaluation and improvement of participation in public plans and programmes, through electronic media and social networks and in collegiate bodies	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
3.4. Innovation laboratories to promote participation in public policy.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
4. NORMATIVE FOOTPRINT 4.1. Normative footprint	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
5. PREVENTATIVE PUBLIC INTEGRITY SYSTEMS		
5.1. Diagnostic appraisal and improvement of public integrity systems. Development of risk maps and codes of conduct	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
5.2. Regulation of a mandatory lobbying register. Drafting and adoption of the law.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
5.3. Amendment of the law on incompatibilities of personnel at the service of public administrations.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
5.4. Reinforcement of integrity in specific areas: Public Integrity and Artificial Intelligence	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
6. WHISTLEBLOWER PROTECTION		
6.1. Protection of whistleblowers. Adoption of draft legislation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
7. EDUCATION AND TRAINING IN OPEN GOVERNMENT		
7.1. Education in Open Government for citizens and expert public	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
7.2. Preparation of a guide to open government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	

	SDG	OTHER SDGs INVOLVED
7.3 Bridging the digital divide: Training and accreditation of skills for women in rural communities	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	5 IGUALDAD DE GÉNERO
7.4. Training of public employees	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
8. COMMUNICATION ABOUT OPEN GOVERNMENT		
8.1. Inclusive Communication Plan about Open Government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	10 REDUCCIÓN DE LAS DESIGUALDADES
8.2. Promoting Open Government at an international level	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
8.3. Advanced research and debate on Open Government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
8.4. Dissemination of scientific output	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9. OPEN GOVERNMENT OBSERVATORY		
9.1. Creation and Implementation of the Observatory	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.2. Creation of a Patients and Users Committee	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR
9.3. Encourage the participation of civil society (federations/associations of affected patients) in work groups preparing or updating Clinical Practice Guidelines.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR
9.4. Encourage the participation of patient federations/associations in the commissions and work groups of the Inter-regional Council of the National Health System.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR
9.5. Participation of the Roma People in public policies	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR / 10 REDUCCIÓN DE LAS DESIGUALDADES
9.6. Supply Guarantee Plan	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR
9.7. Publication of data on suspected adverse reactions to medicinal products for human use	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	3 SALUD Y BIENESTAR
9.8. Transparency and Open Government Plan for the Spanish Tourism Quality System.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	8 TRABAJO DECENTE Y CRECIMIENTO ECONÓMICO

	SDG	OTHER SDGs INVOLVED
9.9. Connectivity Plan	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	9 INDUSTRIA, INNOVACIÓN E INFRAESTRUCTURA
9.10. Open geographic data and services ecosystem	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	9 INDUSTRIA, INNOVACIÓN E INFRAESTRUCTURA
9.11. Transparency regarding housing and land issues	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	11 CIUDADES Y COMUNIDADES SOSTENIBLES
9.12. Citizen participation in defining a Safe, Sustainable and Connected Mobility Strategy	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	10 REDUCCIÓN DE LAS DESIGUALDADES 11 CIUDADES Y COMUNIDADES SOSTENIBLES 13 ACCIÓN POR EL CLIMA
9.13. AEMET OpenData – Open access to meteorological and climatological information	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	13 ACCIÓN POR EL CLIMA
9.14. Open Registry of Climate Information in Spain - (RAICES)	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	13 ACCIÓN POR EL CLIMA
9.15. Regulation of Public Participation in Meteorology and Climatology	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	13 ACCIÓN POR EL CLIMA
9.16. Public participation in the management of the NATURA 2000 network	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	15 VIDA DE ECOSISTEMAS TERRESTRES
9.17. MeteoAlerta – Open Evolution of the System and Institutional Participation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	13 ACCIÓN POR EL CLIMA
9.18. Review of the State Council for Natural Heritage and Biodiversity	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	15 VIDA DE ECOSISTEMAS TERRESTRES
9.19. Governance for the reconsideration of the legal regime of the maritime-terrestrial public domain	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	14 VIDA SUBMARINA
9.20. Public participation coastal protection strategies		14 VIDA SUBMARINA
9.21. Access to legal knowledge	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	10 REDUCCIÓN DE LAS DESIGUALDADES

	SDG	OTHER SDGs INVOLVED
9.22. Channels for citizen participation in the Sociological Research Centre	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.23. Improvement in access to information on scientific personnel and science, technology and innovation output	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	9 INDUSTRIA, INNOVACIÓN E INFRAESTRUCTURA
9.24. Expansion of information provided in the ANECA accreditation process	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.25. Regulatory participation within the university community	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.26. Open Government Academic Network	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.27. Top 3 ASEDIE. Reusable publication of the Databases of Associations, Cooperatives and Foundations of the Autonomous Communities.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
9.28. State Council for the Participation of Children and Adolescents (CEPIA).	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD
10. OPEN GOVERNMENT INITIATIVES OF THE AUTONOMOUS COMMUNITIES AND THE FEMP		
BASQUE COUNTRY:		
10.1. Accountability through mandate plans	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GENERALITAT DE CATALUNYA		
10.2. ParticipaCatunya.cat	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.3. Public participation space for the Strategy to fight against corruption and strengthen public integrity	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.4. Open data strategy for gender equality policies	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	5 IGUALDAD DE GÉNERO
XUNTA DE GALICIA		
10.5. Regulation of the instruments for the management and evaluation of public policy and public services	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.6. Institutional Integrity Framework	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	

	SDG	OTHER SDGs INVOLVED
10.7. Integrated citizen care and open government system	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.8. Digital Administration and participation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.9. Transparency, Accountability and Accessibility	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
REGIONAL GOVERNMENT OF ANDALUSIA		
10.10. Training Plan on Open Government and Open Data for public employees	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.11. Open data plan and promotion of Big Data technology	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	9 INDUSTRIA, INNOVACIÓN E INFRAESTRUCTURA
GOVERNMENT OF THE PRINCIPALITY OF ASTURIAS		
10.54. Open Government Forum of the Principality of Asturias	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.55. 2030 Agenda Council.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	(SDG wheel)
GOVERNMENT OF CANTABRIA		
10.13. Law on Citizen Participation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GOVERNMENT OF LA RIOJA		
10.14. Code of Ethics	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.15. Improvement in access to the Transparency Portal and the Open Data portal.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.16. Catalogue of public information and reusable data	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
REGION OF MURCIA		
10.17. Institutional Integrity System	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.18. Promotion of child and youth participation in designing public policies.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD

	ODS	OTHER ODS INVOLVED
GENERALITAT VALENCIANA		
10.19. Valencian strategy for open data and re-use	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.20. Participatory budgets	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.21. Creating a Valencian System of Institutional Integrity	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GOVERNMENT OF ARAGON		
10.22. Collaborative service design programme	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.23 Easy government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.24. Openkids - Child Participation Programme	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD
10.25. LAAAB Space for democratic innovation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.26. Public policy co-creation processes	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
CASTILLA-LA MANCHA		
10.27. Training Programme on Transparency and Access to Information	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GOVERNMENT OF THE CANARY ISLANDS		
10.28. Centralisation of open data of the various public administrations in the Canary Islands.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	17 ALIANZAS PARA LOGRAR LOS OBJETIVOS
10.29. Canary Islands Open Government Network	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	17 ALIANZAS PARA LOGRAR LOS OBJETIVOS
GOVERNMENT OF NAVARRE		
10.30. Open Data Navarra	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.31. Participation of children and adolescents	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD

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	ODS	OTHER ODS INVOLVED
GOVERNMENT OF EXTREMADURA		
10.32. Simplification of the right of access and reduction of response times.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.33. Citizen laboratories for improving the experience of access to public services	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.34. Implementation of electronic processing to fulfil obligations regarding conflicts of interest.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.35. Evaluation and continuous improvement of public services	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.36. Simplification of the regulatory framework for open government	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GOVERNMENT OF THE BALEARIC ISLANDS		
10.37. Open Government dissemination and training	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.38. Approval of the Autonomous Community Law on Transparency	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.39. Approval of the Decree on the organisation of transparency and the right of access to public information.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.40. Technological platform for citizen participation	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.42. Evaluability of government policies through indicators	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.43. Improvements to the Transparency Portal and Open Government Portal.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
COMMUNITY OF MADRID		
10.44 Clear communication and transparency	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
GOVERNMENT Of CASTILLA Y LEÓN		
10.45. Catalogue of Public Information	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	

	ODS	OTHER ODS INVOLVED
10.46. Approval of the Law on transparency, access to information and its re-use.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.47. Normative footprint	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
AUTONOMOUS CITY OF CEUTA		
10.48. Integral design of the online Transparency Portal	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.49. Development of transparency and open government regulations	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
10.50. Specific training for public employees	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD
10.51. Awareness-raising day for civil society	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	
AUTONOMOUS CITY OF MELILLA		
10.52. Training and information on youth participation in public governance	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD
SPANISH FEDERATION OF MUNICIPALITIES AND PROVINCES		
10.53. Plan for the consolidation and promotion of the Network of local entities for transparency and citizen participation.	16 PAZ, JUSTICIA E INSTITUCIONES SÓLIDAS	4 EDUCACIÓN DE CALIDAD / 17 ALIANZAS PARA LOGRAR LOS OBJETIVOS

TRANSPARENCY AND ACCOUNTABILITY PILLAR

1 - REFORM OF THE REGULATORY FRAMEWORK

1.1. APPROVAL OF THE REGULATION IMPLEMENTING LAW 19/2013. INITIATIVE CANCELLED

1.2. RATIFICATION OF THE CoE CONVENTION ON ACCESS TO PUBLIC DOCUMENTS

Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	• Ministry of Finance and the Civil Service • Ministry of Foreign Affairs European Union and Cooperation • Other Ministries • Office for Regulatory Coordination and Quality • Spanish Data Protection Agency • Council for Transparency and Good Governance • State Council • General Commission of Secretaries of State and Under Secretaries of State • Council of Ministers for referral to Congress of Deputies.
Other actors involved (Civil Society)	• Academic World (Universities). • Civil Society Organisations • Public information to all citizens

Description of the commitment

What is the problem/need that the commitment is intended to solve?
Law 19/2013 of 9 December on transparency, access to public information and good governance came fully into force one year after its publication in the Official State Gazette for the General State Administration and two years later for the Autonomous Communities. This law is broadly in line with international standards in this area. Transparency is a sensitive public policy that has a direct impact on citizens and is highly demanded by civil society. In fact, 69% of the proposals received in the consultation phase for the Fourth Open Government Plan are related to transparency, open data and accountability. Among them is the ratification of the Convention.

Commitment objectives

Strengthen and further enhance public policy on transparency in Spain by promoting Spain's ratification of the Council of Europe Convention on Access to Public Documents of 18 June 2009, as a sign of Spain's commitment to transparency at the international level and in order to trigger a similar effect in other countries.

Brief description of the commitment

To promote the process for Spain's ratification of the 2009 Council of Europe Convention on Access to Public Documents.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The commitment is directly related to the demands for improvement from citizens, the Transparency Council, and Public Administrations.

Why is the commitment relevant to Open Government values?

Transparency is one of the essential pillars of open government, through public scrutiny of public information.

Additional information: INITIATIVE COMPLETE
On 5 December 2022, the Council of Ministers approved the Agreement providing for the referral of the Convention to the Spanish Parliament and authorising the expression of Spain's consent to be bound by the Convention.

Commitment activities	**Start Date**	**End Date**

Ratify the CoE Convention on access to public documents	01/11/2020	31/12/2021

1.3. REFORM OF THE TRANSPARENCY LAW	
Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	• Other Ministries • Office for Regulatory Coordination and Quality • Spanish Data Protection Agency • Council for Transparency and Good Governance • State Council • General Commission of Secretaries of State and Under Secretaries of State • Council of Ministers for referral to Congress of Deputies.
Other actors involved (Civil Society)	• Academic World (Universities). • Civil Society Organisations • Public information to all citizens

What is the problem/need that the commitment is intended to solve?

Law 19/2013 of 9 December on transparency, access to public information and good governance, came fully into force one year after its publication in the Official State Gazette for the General State Administration and two years later for the Autonomous Communities. During the years that this law has been in force, there has been a need to solve some practical problems, clarify some concepts and adopt new approaches in accordance with the demands of citizens and Public Administrations. This is without prejudice to the fact that the law is generally in line with international standards in this area.

Transparency is a sensitive public policy that has a direct impact on citizens and is highly demanded by civil society. In fact, 69% of the proposals received in the consultation phase for the Fourth Open Government Plan are related to transparency, open data and accountability.

Commitment objectives

Reform the law on transparency, access to information and good governance, the scope of which should be defined in the consultation and public hearing processes, although it is considered necessary to delve deeper into the issues most in demand by citizens, such as the extension of active disclosure obligations, maximum guarantees in the exercise of the right to access and in the activity of the enforcement bodies, and the promotion of citizen participation in public affairs.

Brief description of the commitment

To amend Law 19/2013 of 9 December on transparency, access to public information and good governance in order to adapt it to the national and international context on the matter and to introduce improvements in accordance with the needs detected during its years of validity.

Why is the commitment relevant to Open Government values?

Transparency is one of the essential pillars of open government, through public scrutiny of public information.

Additional information:

Useful links:

-https://transparencia.gob.es/

- https://www.consejodetransparencia.es

AMENDED IMPLEMENTATION TIMELINE

Commitment activities	**Start Date**	**End Date**

Reform of the Transparency Law: Main milestones	1. Debates and meetings with experts (see Commitment 8.3)	01/11/2020	01/05/2021
	2. Formation of group(s) with representatives of the Open Government Forum and preparatory meetings.	01/11/2021	28/01/2022
	3. Preparatory discussion meetings with the Open Government Forum group(s).	28/01/2022	30/12/2022
	4. Preliminary consultation and study of contributions.	01/11/2022	28/02/2023
	5. Debate within the Open Government Forum group(s)	01/01/2023	28/02/2023
	6. Preparing the preliminary draft bill and impact analysis report and submission to the Council of Ministers, so that it can decide on subsequent procedures and, in particular, on the queries, opinions and reports that may be appropriate (art. 26.4 Law 50/1997).	28/02/2023	15/03/2023
	7. Hearing and public information procedures.	16/03/2023	15/04/2023
	8. Debate within the Open Government Forum group(s)	16/04/2023	01/05/2023
	9. Reports from other departments and bodies: • Office for Regulatory Coordination and Quality • Report by Autonomous Communities and FEMP • Technical General Secretariate Ministries	16/03/2023	30/06/2023
	10. Request for other reports: • Directorate-General for Autonomous and Local Coordination • Council for Transparency and Good Governance • Spanish Data Protection Agency • General Technical Secretariat	16/03/2023	30/06/2023
	11. Opinion of the State Council	01/07/2023	15/09/2023
	12. Submission to the Commission of State Secretaries and Under-Secretaries and Council of Ministers	First quarter 2024	First quarter 2024

2 - TRANSPARENCY AND ACCOUNTABILITY IMPROVEMENT AND REINFORCEMENT PLAN

This commitment responds to a coordinated strategy that brings together the efforts of different actors to improve and reinforce transparency, accountability and open data and aims to overcome the fragmentation of sometimes scattered initiatives and ensure continuous improvement in the medium and long term.

- Firstly, in the area of **oversight and enforcement bodies**, it includes a project by the Council for Transparency and Good Governance and various Transparency Commissioners of the Autonomous Communities of Spain to establish a system for accrediting the transparency of public and private entities subject to the Transparency Law.

- Secondly, it includes a project to improve the online **Transparency Portal**, including the continuous improvement and expansion of active transparency, and the improvement of accountability to the public, facilitating the monitoring of public plans, and periodically informing the public about their completion.

- Thirdly, it includes a measure related to **open data** and re-use of public sector information.

- Finally, this commitment reflects **good practices in sectoral areas**. These practices in areas such as the economic budget, public employment, and business registry are only examples, without being exhaustive, of the joint and crossover effort of the entire public sector to improve transparency. It is considered important to visualise these measures as a way of involving all public actors in open government plans.

2.1 ESTABLISHMENT OF A SYSTEM OF ACCREDITATION AND CERTIFICATION OF THE TRANSPARENCY OF PUBLIC AND PRIVATE ENTITIES SUBJECT TO LAW 19/2013 ON TRANSPARENCY, ACCESS TO PUBLIC INFORMATION, AND GOOD GOVERNANCE.

Responsible	Council for Transparency and Good Governance (CTBG)
Other actors involved (Public)	- Council for Transparency and Data Protection of Andalusia (CTPDA) - Transparency Commissioner of the Canary Islands - Transparency Commissioner – Public Prosecutor of Castilla y León - Regional Ombudsman of Catalunya - Council for Transparency of the Region of Murcia (CTRM) - Institute for Public Policy Evaluation of the Secretariat of State for the Civil Service
Other actors involved (Civil Society)	- Consultants or universities that have carried out transparency evaluations - Social organisations involved

Description of the commitment

Commitment objectives

The establishment of a system of accreditation / certification of the transparency of public and private entities subject to Law 19/2013 on Transparency, Access to Public Information, and Good Governance.

Brief description of the commitment

The Council for Transparency and Good Governance is currently using a methodology called MESTA for the evaluations of compliance with Law 19/2013. This methodology was developed jointly with the now defunct AEVAL. After five years of application, MESTA is currently under review in order to adopt it as a legal basis and complement it with the experience acquired. The commitment consists of completing this review with the participation of public and private institutions that carry out transparency evaluations in order to create in version 2.0 of MESTA. It is to be duly

documented and accompanied by the necessary IT tools that could be used both by the CTBG and by other transparency guarantee bodies with evaluation powers to certify the entities within the respective territorial scope.

How does the commitment contribute to solving the problem or meeting the relevant needs?

By establishing certification/accreditation, the organisations or entities evaluated are granted an objectively distinguished position that will serve as an incentive to comply with Law 19/2013 and advance transparency.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data, and **accountability:** Evaluation is a highly effective stimulus for compliance with the Law and advancing the fulfilment of its objectives.

It contributes to building a Public Integrity System: Transparency is an anti-corruption tool, therefore progress in this regard also means progress in integrity.

Additional information
- Related information or further details of the commitment and its activities: Interpretation Criteria / MESTA 1.0 Manual. https://www.consejodetransparencia.es/ct_Home/index.html

- Commitment budget: Cost of IT tools and additional costs (meetings and conferences) to be estimated.

- **AMENDED IMPLEMENTATION TIMELINE**

Commitment activities	Start Date	End Date
• Establishment of the Work Group	15/10/2020	30/06/2020
• Definition of evaluation modules (state and autonomous)	01/01/2021	**30/06/2023**
• Functional analysis and IT application	01/07/2021	**31/12/2023**
• Carrying out pilots/testing	**01/11/2023**	**31/03/2024**
• Manual and definition of legal formalisation	**01/09/2023**	**31/03/2024**

2.2 CONTINUOUS IMPROVEMENT OF THE GENERAL STATE ADMINISTRATION'S ONLINE TRANSPARENCY PORTAL	
Responsible	Ministry of Finance and the Civil Service
Other actors involved (Public)	• Other Ministries • Higher Commission for Administrative Documents Classification • General or central archives of the Ministries and dependent public bodies
Other actors involved (Civil Society)	• Civil society organisations • Open Government Forum

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The online Portal was created in 2014 within the framework of the Second Open Government Plan, with the Independent Reporting Mechanism considering it a key commitment and activity of relevance for Spain as it is the main instrument for the development of the Law on Transparency, Access to Public Information and Good Governance and the government's transparency policy. The OECD has also considered the implementation of the Portal as a significant step towards fulfilling the commitments established in the Transparency Law, increasing citizens' accessibility to public sector information and allowing for information scattered across different institutions to be organised in a more systematic way.

Three years after its implementation, aspects that could be improved were detected and a project to improve the Transparency Portal and the Right of Access was included in the Third Open Government Plan, expanding and improving the quality of the information and its cognitive accessibility, and simplifying and facilitating the exercise of citizens' right to access.

That said, the improvement of the Portal is and must be a continuous and permanent task, in order to have it fully adapted to the requirements of the citizens and the Public Administrations themselves.

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Commitment objectives

- Improvement of the information already published on the Portal by facilitating its monitoring and visualisation (in particular economic and budgetary information) and development and technological evolution of the Portal's architecture and internal structure.
- Incorporation of new information elements (frequently asked questions by citizens and content maps of the information generated by the General State Administration that makes it easier to find by the general public).
- Accountability, by facilitating the monitoring of prominent public plans related to the sustainable development goals by regularly informing the public about their progress and completion
- Periodic evaluation and proposals for improvement.

Brief description of the commitment

Project for the continuous improvement of the online Transparency Portal of the General State Administration, including the improvement of the elements of active disclosure, participation and accountability to citizens, facilitating the monitoring of public plans.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The commitment responds to the main demands of civil society in relation to the online Portal focused on the expansion of the information published, the improvement of document management at the service of transparency, the accountability of the plans that are approved and the improvement of document management linked to transparency.

Why is the commitment relevant to Open Government values?
It further enhances transparency by improving and expanding the active transparency published on the portal and enhances accountability through the development of actions directly aimed at its improvement and the evaluation of the results of public Plans and Programmes.
It promotes and facilitates participation in public governance by creating a unified space for access to the different citizen participation services.

Additional information

	Commitment activities	Start Date	End Date
1. Improving published information	1.1 Improved monitoring of the financial and economic section 1.2 Other improvements	01/11/2020	30/09/2024
2. Incorporation of new elements of information	2.1 Publication of access resolutions by type 2.2 Publication of most frequently requested information 2.3 Publication of Content Maps	01/11/2020	30/09/2024
3. Accountability, facilitating the monitoring of public plans	3.1 Design of Portal space and technological development 3.2 Selection of key or critical plans and activities 3.3 Incorporation of content on the Portal 3.4 Regular monitoring of commitment progress	01/11/2020	30/09/2024
4. Periodic evaluation and proposals for improvement	4.1 Annual satisfaction survey	01/06/2021	01/06/2024
	4.2 Workshops for improving the Portal	01/06/2021	01/06/2024
	4.3 Preparation of Citizen's Charter with quality commitments and indicators	01/01/2021	30/09/2021
	4.4 Monitoring and Evaluation of the degree of progress	30/09/2022	30/09/2024
	4.5 Regular updating of commitments and improvement plans	30/09/2022	30/09/2024

2.3 PROMOTION OF OPEN DATA AND RE-USE OF PUBLIC SECTOR INFORMATION	
Responsible	Ministry of Economic Affairs and Digital Transformation General Secretariat for Digital Administration
Other actors involved (Public)	Departments involved in the transposition of the Directive.
Other actors involved (Civil Society)	People involved in the processing of public information
Description of the commitment	
What is the problem/need that the commitment is intended to solve?	
The opening up of public sector data and its re-use entails multiple benefits for society, the environment and the economy. To obtain all these benefits, it is necessary to promote the ecosystem around the data	
Commitment objectives	
Promote open data and re-use of public sector information by transposing Directive (EU) 2019/1024 of the European Parliament and of the Council of 20 June 2019 "on open data and re-use of public sector information".	
Brief description of the commitment	
As a first step to promote open data, Directive (EU) 2019/1024 will be transposed into Spanish law to provide the necessary legal coverage that would make it possible to extend the scope and reach regarding re-use. The aim is to improve the provision of real-time access to dynamic data through appropriate technical means, increasing the supply of valuable public data for re-use, including from public companies, research funding organisations and organisations that carry out research activities.	
How does the commitment contribute to solving the problem or meeting the relevant needs?	
This commitment has a highly transformative impact in promoting open data and re-use of public sector information as it extends the scope of current re-use legislation that will promote a boost to the data ecosystem and the creation of added value.	
Why is the commitment relevant to Open Government values?	
Open data allows citizens to have greater knowledge of the work carried out by Public Administrations and, therefore, to **participate in decision-making** with more information.	
This commitment will promote the open data of public sector information and thereby improve the **transparency and accountability** of Public Administrations.	
Open data fosters transparency in administrative action, thereby reinforcing the **integrity** of public institutions and building public trust.	
The open data of public sector information allows information to flow into society so that people have **greater knowledge** about Public Administrations. In addition, the reuse of information provides great benefits for society, the environment and the economy that allow for progress to be made in meeting the goals of the **2030 Agenda**.	
Additional information: INITIATIVE COMPLETE	

Commitment activities	**Start Date**	**End Date**
Transposing Directive (EU) 2019/1024 into Spanish law	01/07/2020	17/07/2021

2.4 SECTOR-BASED ECONOMIC AND BUDGETARY GOOD PRACTICES: IDENTIFICATION IN THE NATIONAL SYSTEM FOR DISCLOSURE OF PUBLIC SUBSIDIES AND GRANTS OF LARGE GRANT RECIPIENTS.	
Responsible	Ministry of Finance and the Civil Service
Other actors involved	City Councils, Provincial Governments, and Island Governments.

(Public)	Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Organisations and social partners

Description of the commitment

What is the problem/need that the commitment is intended to solve?

1. Difficulty identifying people, organisations and companies benefiting from subsidies that must comply with the transparency obligations imposed on them by Law 19/2013.

Commitment objectives

1. Enhance accountability and transparency by identifying large grant recipients in the National System for Disclosure of Public Subsidies and Grants.

Brief description of the commitment

1. Design and implementation of a new service in the National System for Disclosure of Public Subsidies and Grants, www.subvenciones.gob.es aimed at showing the list of private entities that receive more than EUR 100,000 per year and that, precisely for this reason (art.3.b), are subject to the disclosure obligations imposed by Law 19/2013 on Transparency, Access to Information and Good Governance.

How does the commitment contribute to solving the problem or meeting the relevant needs?

1. The identification of the parties subject to the duty of transparency is the starting point in order to demand its compliance. This measure is a step forward in raising the private sector's awareness of its commitment to society. In addition, the transparency of the private sector will help to improve compliance with transparency in the public sector.
2. The publication of the infographic of the General Budget will contribute to improving the quality of the information available to civil society in relation to the Draft General State Budget, making it more accessible and allowing citizens to understand it more widely.
3. More information will be available to evaluate the results of the management carried out and the situation of each of the local entities in recent years.
4. Having detected the need to provide public procurement information to as wide a group as possible, the actions to be carried out are intended to meet this need through the use of appropriate tools and their programming.
5. The implementation of the measures described above will improve the quality of the information access service of the State Advisory Board on Public Procurement by significantly reducing the time it takes to find specifically searched for information.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement and evaluating the results of plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to support the integrity of institutions and reinforce public confidence.

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to know the effects of the public governance carried out, making it possible to improve results and achieve greater democratic quality.

It raises awareness in society about the values of transparency, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information. INITIATIVE COMPLETE

	Commitment activities		**Start Date**	**End Date**
1. Identification in the National System for Disclosure of Public Subsidies and Grants of large grant recipients	1.1 Design of the solution		01/10/2020	31/12/2020
	1.2 Implementation		01//01/2021	31/12/2021

2.5. SECTOR-BASED ECONOMIC AND BUDGETARY GOOD PRACTICES: IMPROVE THE PRESENTATION OF THE GENERAL STATE BUDGET BILL WITH AN ADDITIONAL INFORMATIVE TOOL.	
Responsible	Ministry of Finance and the Civil Service
Other actors involved (Public)	City Councils, Provincial Governments, and Island Governments Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Organisations and social partners
Description of the commitment	
What is the problem/need that the commitment is intended to solve?	
The need to introduce additional information mechanisms that allow citizens to quickly understand the main figures and priorities that inspire the General State Budget.	
Commitment objectives	
Improve the presentation of the General State Budget Bill with an informative tool that facilitates a quick understanding of its priorities, objectives and figures.	
Brief description of the commitment	
To complement the presentation of the Draft General State Budget Bill with an additional informative tool, in the form of an infographic, which allows for a generic but effective assessment to be made of the relevance of the accounts presented.	
How does the commitment contribute to solving the problem or meeting the relevant needs?	
The publication of the infographic of the General Budget will contribute to improving the quality of the information available to civil society in relation to the Draft General State Budget, making it more accessible and allowing citizens to understand it more widely.	
Why is the commitment relevant to Open Government values?	
It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement and evaluating the results of plans and programmes. **It contributes to building a Public Integrity System,** strengthening ethical values and mechanisms to support the integrity of institutions and reinforce public confidence. **It promotes, strengthens and improves the quality of participation** in public governance, allowing citizens to know the effects of the public governance carried out, making it possible to improve results and achieve greater democratic quality. **It raises awareness in society about the values of transparency,** contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.	
Additional information: INITIATIVE COMPLETE	

Commitment activities		Start date	End Date
2. Improve the presentation of the General State Budget Bill with an additional informative tool, in the form of an infographic, which makes it possible to assess, in a generic but effective way, the relevance of the accounts presented.	2.1 Preparation of the infographic for each financial year in parallel with the preparation of the documentation accompanying the Draft General State Budget Bill. 2.2 Presentation of the infographic. Dissemination and publication in the Economic and Financial Information Centre.	01/10/2020	30/10/2024

2.6. SECTOR-BASED ECONOMIC AND BUDGETARY GOOD PRACTICES: IMPROVING ACCESS TO FINANCIAL MANAGEMENT INFORMATION AND ACCOUNTABILITY IN LOCAL GOVERNMENT	
Responsible	Ministry of Finance and the Civil Service
Other actors involved (Public)	City Councils, Provincial Governments, and Island Governments
	Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Organisations and social partners

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Need for more complete economic and financial information for the general public on the fulfilment of obligations to provide information by local entities and the results of financial management, through the main financial figures over several financial years.

Commitment objectives

Improve access to information on financial management and accountability in Local Government

Brief description of the commitment

How does the commitment contribute to solving the problem or meeting the relevant needs?

There will be more information available to evaluate the results of the management being carried out and the situation of each local entity in recent years.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement and evaluating the results of plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to support the integrity of institutions and reinforce public confidence.

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to know the effects of the public governance carried out, making it possible to improve results and achieve greater democratic quality.

It raises awareness in society about the values of transparency, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information: INITIATIVE COMPLETE

	Commitment activities	Start Date	End Date
Improvements in access to information on financial management and accountability of local government	1.1 Publication in the Economic and Financial Information Centre of the list of city councils and provincial governments and semi-public entities that have failed to comply with the obligations to provide information.	01/12/2020	15/02/2021
	1.2 Publication in the Economic and Financial Information Centre of the non-compliance of local entities with the commitments acquired in adjustment plans, with regard to the provision of monitoring reports and the most significant financial figures.	01/02/2021	31/03/2021

2.7. SECTOR-BASED ECONOMIC AND BUDGETARY GOOD PRACTICES: TO CONTRIBUTE TO A WIDER DISSEMINATION OF THE MAIN INDICATORS OF DEVELOPMENTS IN PUBLIC PROCUREMENT BY PROCESSING THE INFORMATION CONTAINED IN THE PUBLIC PROCUREMENT PLATFORM IN AN UNDERSTANDABLE, USEFUL AND SIMPLE WAY.

Responsible	Ministry of Finance and the Civil Service
Other actors involved (Public)	City Councils, Provincial Governments, and Island Governments
	Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Organisations and social partners

Description of the commitment	
What is the problem/need that the commitment is intended to solve?	
The need to have adequate tools to process the large volume of information stored on the Public Sector Procurement Platform (PLACSP) so that its dissemination and processing is even easier for all public and private agents interested in the situation and evolution of Public Procurement in Spain.	
Commitment objectives	
Contribute to a wider dissemination of the main indicators of developments in Public Procurement by processing the information contained in the Public Procurement Platform in an understandable, useful and simple way.	
Brief description of the commitment	
To provide the public with summarised and aggregated information on the contractual activity of the Public Sector by using tools that allow for its processing and presentation in an understandable, useful and simple way.	
How does the commitment contribute to solving the problem or meeting the relevant needs?	
Having detected the need to provide public procurement information to as wide a group as possible, the actions to be carried out are intended to meet this need through the use of adequate tools and their programming. The implementation of the measures described above will improve the quality of the information access service of the State Advisory Board on Public Procurement by significantly reducing the time it takes to find specifically searched for information.	
Why is the commitment relevant to Open Government values?	
It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement and evaluating the results of plans and programmes.	
It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to support the integrity of institutions and reinforce public confidence.	
It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to know the effects of the public governance carried out, making it possible to improve results and achieve greater democratic quality.	
It raises awareness in society about the values of transparency, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.	
Additional Information: AMENDED IMPLEMENTATION TIMELINE	

Commitment activities			
Contribute to a wider dissemination of the main indicators of the developments in public procurement by processing the information contained in the Public Procurement Platform in an understandable, useful and simple way.	1.1 Study of needs and draft actions	01/10/2020	30/04/2023
	1.2 Project development and implementation	01/05/2023	31/03/2024
	1.3. Deployment and implementation	01/04/2024	01/06/2024

2.8. SECTOR-BASED ECONOMIC AND BUDGETARY GOOD PRACTICES: REINFORCING TRANSPARENCY IN PUBLIC PROCUREMENT (STATE ADVISORY BOARD ON PUBLIC PROCUREMENT)	
Responsible	Ministry of Finance and the Civil Service
Other actors involved (Public)	City Councils, Provincial Governments, and Island Governments Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Organisations and social partners

Description of the commitment
What is the problem/need that the commitment is intended to solve?
Problems of accessibility to the opinions of the State Advisory Board on Public Procurement (JCCPE) identified by users, arising both from the inadequacy of the information to international data standards and from difficulties in locating the information using predetermined search criteria.
Commitment objectives
Reinforce transparency in public procurement by improving the forms of electronic access to the opinions of the State Advisory Board on Public Procurement through the implementation of open-access multifunctional search systems.
Brief description of the commitment
Improvement of access to the opinions of the State Advisory Board on Public Procurement (JCCPE) requires the simultaneous development of different actions ranging from: the creation of a directory that makes it possible to find information through different criteria; the review of stored documents in order to associate them with metadata that allows for their indexing and adapting them to formats that allow them to be reused; and the development of technological tools that make it possible to search for documents through selection criteria based on metadata.
How does the commitment contribute to solving the problem or meeting the relevant needs?
The implementation of the measures described above will improve the quality of the information access service of the State Advisory Board on Public Procurement by significantly reducing the time it takes to find specifically searched for information.

Why is the commitment relevant to Open Government values?
It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement and evaluating the results of plans and programmes.
It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to support the integrity of institutions and reinforce public confidence.
It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to know the effects of the public governance carried out, making it possible to improve results and achieve greater democratic quality.
It raises awareness in society about the values of transparency, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information: INITIATIVE COMPLETE

Commitment activities			
Reinforce transparency in public procurement by improving the forms of electronic access to the opinions of the State Advisory Board on Public Procurement (JCCPE).	1.1 Reclassify all JCCPE documents by assigning them metadata to make it easier for users to find and access them. 1.2 Adapt documents to the accessibility requirements established by state regulations.	01/10/2020	30/06/2021

2.9. OPENING IN REUSABLE AND COMPUTER READABLE FORMAT THE SELECTION AND TRAINING DATA OF CIVIL SERVANT HELD BY THE NATIONAL INSTITUTE OF PUBLIC ADMINISTRATION
INITIATIVE CANCELLED

2.10. IMPROVEMENT IN ACCESS TO DATA COLLECTED IN THE BUSINESS REGISTRY - MINISTRY OF JUSTICE

Responsible	Ministry of Justice
Other actors involved (Public)	Business Registry
Other actors involved (Civil Society)	Public information in the process of transposition of directives

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Difficulty in accessing data collected in the business registry. Many OGP member countries are committing to the open data of their business registries and future registries of ultimate company owners as a necessary tool in the fight against corruption and tax evasion. Achieving access to these registries is one of the OGP's priorities, as identified in the Paris Declaration. In Spain, information is currently only available to those who pay to obtain it, creating discrimination and inequality in access to information.

Commitment objectives
Facilitate access to information contained in the business registry.
Transposition of European Directives will mean a change for Spain in terms of access to the content of the Business Registry.

Brief description of the commitment

Transposition of Directive (EU) 2019/1151 of the European Parliament and of the Council of 20 June 2019 amending Directive (EU) 2017/1132 as regards the use of digital tools and processes in company law (known as the "Company Digitisation Directive").

How does the commitment contribute to solving the problem or meeting the relevant needs?
The transposition will bring about a clear improvement in access to Business Registry data, facilitating disclosure and access to information through digital media.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** by developing actions aimed at their improvement

Additional information:
The **transposition of Directive (EU) 2019/1151 of the European Parliament and of the Council of 20 June 2019 amending Directive (EU) 2017/1132 as regards the use of digital tools and processes in company law (known as the "Company Digitisation Directive")**, which establishes that basic company data included in Business Registries must be digitalised, as a general rule, before 1 August 2021 (Article 2). The Ministerial Order of 25 October 2019 established a special committee attached to the Second Section of the General Codification Commission in charge of carrying out the proposal for transposition. However, for the regulations on disqualified administrators and the online submission of documents, as well as the regulations on the electronic verification of the origin and completeness of documents submitted online, the deadline will be 1 August 2023.
The Directive will entail the need for major changes to enable fully digital incorporation and digitisation of business registries, as well as the interconnection of registers.
In addition, the Directive entails an expansion of the information that the Registries must provide free of charge through the platform and a change in the way in which the publication of information can cause effects to third parties, either through the official gazette or through the platform and, in the event of discrepancy, the information on the platform will prevail.

INITIATIVE COMPLETE

Commitment activities	**Start Date**	**End Date**

Public information and request for mandatory reports	01/10/2020	31/05/2021
Subsequent proceedings	01/06/2021	31/07/2021

PARTICIPATION PILLAR

PARTICIPATION COMMITMENTS

4th Open Government Plan of Spain 2020-2024

Participation improvement plan

Participation **platform** on the Transparency Portal

Evaluation and improvement of the participation:
- Plans and programmes
- Electronic media and social networks
- Advisory bodies

Improvements in the **Open Government Forum**

Innovation laboratories

Awareness raising and training

Normative footprint

Traceability of the elaboration and participation process of regulations

3. PLAN TO IMPROVE CITIZEN PARTICIPATION IN PUBLIC AFFAIRS: DEVELOPMENT OF A PARTICIPATION PLATFORM ON THE ONLINE TRANSPARENCY PORTAL.	
Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	Other Ministries and Open Government Sectoral Commission
Other actors involved (Civil Society)	Civil society organisations Open Government Forum
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

In order to adequately match citizens' expectations and the results of public action, it is necessary to incorporate their opinions into the development of public policies as early as possible.

There are several resources and channels to participate in public affairs, but the diverse presentation and the fact that they are not centralised make it difficult both to exercise the right to participation and to take advantage of the potential of citizen contributions in adopting public decisions. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to exercise their democratic right to participate in public affairs. During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation in public affairs.

Commitment objectives

Promote, strengthen and improve the conditions to guarantee citizens the exercise of their right to participate in public affairs.

Brief description of the commitment

The commitment assumed includes a set of actions aimed at improving the conditions for the participation of citizens and organisations representing collective interests in the design, implementation and evaluation of public plans and programmes, in advisory bodies and through electronic media and social networks. To this end, various projects are planned, including the development of a participation platform on the online Transparency Portal, the implementation of innovation laboratories for participation, awareness-raising campaigns on public participation and actions to disseminate democratic values and, specifically, participation among public employees.

Improvements to the functioning of the Open Government Forum will be introduced. The aim is to simplify and streamline the Forum and ensure maximum participation and collaboration of its Permanent Commission, its work groups and other key actors in the defining and monitoring of commitments. It is to be a plan for quality and collaboration in both its planning and execution, and this will require making this body as dynamic as possible.

How does the commitment contribute to solving the problem or meeting the relevant needs?

1. **Strengthening citizen participation** in the different phases (design, implementation and evaluation) of public plans and programmes.
2. Optimising the use of the General State Administration's communication channels with citizens, through **electronic media and social networks,** favouring clearer and more participatory communication, based on active listening and on the response by public administrations to citizens' demands.
3. Improving the functioning of **advisory or participatory bodies,** through the preparation of guides for their self-evaluation.
4. Creating a **Participation Platform**, a space **on the online Transparency Portal**, which allows for the launching of citizen consultations, the collection of proposals and suggestions on government plans or projects open to participation, including information on ongoing participatory processes and satisfaction questionnaires.
5. Incorporating the opinion and knowledge of citizens in the management of public affairs, through the creation of **innovation laboratories for the improvement of participation.**

6. Generating a **culture of participation** through **awareness-raising and training** activities, promoting values, attitudes and active listening behaviours among public employees regarding the opinions of users and recipients of public policies.

Why is the commitment relevant to Open Government values?

It contributes to promoting, strengthening and improving the quality of participation in public governance, allowing citizens to intervene in public decision-making.

It further enhances transparency and accountability in the fulfilment of the plans and programmes of the General State Administration.

It raises public awareness of the importance of participation in public affairs and trains public sector staff to incorporate the citizens' perspective in public policies and to apply participatory procedures and tools in their management.

Additional information

3.1. DEVELOPMENT OF A PARTICIPATION PLATFORM ON THE ONLINE TRANSPARENCY PORTAL

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In order to adequately match citizens' expectations and the results of public action, it is necessary to incorporate their opinions into the development of public policies as early as possible.

There are several resources and channels to participate in public affairs, but the diverse presentation and the fact that they are not centralised make it difficult both to exercise the right to participation and to take advantage of the potential of citizen contributions in adopting public decisions. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to exercise their democratic right to participate in public affairs. During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation in public affairs.

Commitment objectives

Promote, strengthen and improve the conditions to guarantee citizens the exercise of their right to participate in public affairs.

Brief description of the commitment

The commitment assumed includes a set of actions aimed at improving the conditions for the participation of citizens and organisations representing collective interests in the design, implementation and evaluation of public plans and programmes, in advisory bodies and through electronic media and social networks. To this end, various projects are planned, including the development of a participation platform on the online Transparency Portal.

How does the commitment contribute to solving the problem or meeting the related needs?

Creating a **Participation Platform**, a space **on the online Transparency Portal**, which allows for the launching of citizen consultations, the collection of proposals and suggestions on government plans or projects open to participation, including information on ongoing participatory processes and satisfaction questionnaires.

Why is the commitment relevant to Open Government values?

It contributes to promoting, strengthening and improving the quality of participation in public governance, allowing citizens to intervene in public decision-making.

It further enhances transparency and accountability in the fulfilment of the plans and programmes of the General State Administration.

It raises public awareness of the importance of participation in public affairs and trains public sector staff to incorporate the citizens' perspective in public policies and to apply participatory procedures and tools in their management.

Commitment activities	Start Date	End Date
▪ Development of a participation platform on the online Transparency Portal	01/11/2020	30/10/2024

Additional information: AMENDED IMPLEMENTATION TIMELINE

3.2. IMPROVEMENTS IN THE FUNCTIONING OF THE OPEN GOVERNMENT FORUM

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In order to adequately match citizens' expectations and the results of public action, it is necessary to incorporate their opinions into the development of public policies as early as possible.

There are several resources and channels to participate in public affairs, but the diverse presentation and the fact that they are not centralised make it difficult both to exercise the right to participation and to take advantage of the potential of citizen contributions in adopting public decisions. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to exercise their democratic right to participate in public affairs. During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation in public affairs.

Commitment objectives

The aim is to simplify and streamline the Forum and ensure maximum participation and collaboration of its Permanent Commission, its work groups and other key actors in the defining and monitoring of commitments.

Brief description of the commitment

Improvements to the functioning of the Open Government Forum will be introduced. The aim is to simplify and streamline the Forum and ensure maximum participation and collaboration of its Permanent Commission, its work groups and other key actors in the defining and monitoring of commitments. It is to be a plan for quality and collaboration in both its planning and execution, and this will require making this body as dynamic as possible.

How does the commitment contribute to solving the problem or meeting the related needs?

Improving the functioning of the multi-stakeholder body to ensure the implementation process of the Fourth Plan and the fulfilment of particularly ambitious commitments as well as ensuring accountability.

Why is the commitment relevant to Open Government values?

It contributes to promoting, strengthening and improving the quality of participation and collaboration in open government by strengthening and making the Open Government Forum more dynamic.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
▪ Improvements to the functioning of the Open Government Forum	01/11/2020	30/03/2021

3.3. EVALUATION AND IMPROVEMENT OF PARTICIPATION: PLANS AND PROGRAMMES, ADVISORY BODIES, ELECTRONIC MEDIA AND SOCIAL NETWORKS

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In order to adequately match citizens' expectations and the results of public action, it is necessary to incorporate their opinions into the development of public policies as early as possible.

There are several resources and channels to participate in public affairs, but the diverse presentation and the fact that they are not centralised make it difficult both to exercise the right to participation and to take advantage of the potential of citizen contributions in adopting public decisions. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to

exercise their democratic right to participate in public affairs. During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation in public affairs.

Commitment objectives

Promote, strengthen and improve the conditions to guarantee citizens the exercise of their right to participate in public affairs.

Brief description of the commitment

The commitment assumed includes a set of actions aimed at improving the conditions for the participation of citizens and organisations representing collective interests in the design, implementation and evaluation of public plans and programmes, in advisory bodies and through electronic media and social networks.

How does the commitment contribute to solving the problem or meeting the relevant needs?
1. Strengthening citizen participation in the different phases (design, implementation and evaluation) of public plans and programmes.
2. Optimising the use of the General State Administration's communication channels with citizens, through electronic media and social networks, favouring clearer and more participatory communication, based on active listening and on the response by public administrations to citizens' demands.
3. Improving the functioning **of advisory or participatory bodies,** through the preparation of guides for their self-evaluation.

Why is the commitment relevant to Open Government values?
It contributes to promoting, strengthening and improving the quality of participation in public governance, allowing citizens to intervene in public decision-making.
It further enhances transparency and accountability in the fulfilment of the plans and programmes of the General State Administration.
It raises public awareness of the importance of participation in public affairs and trains public sector staff to incorporate the citizens' perspective in public policies and to apply participatory procedures and tools in their management.

Commitment activities	Start Date	End Date

▪ **Evaluation and improvement of participation** in plans and programmes
  a. Preparation of self-evaluation and evaluation guides for participation in plans and programmes.
  b. Design and development of participatory processes. Pilot experiences
  c. Participation Evaluation Processes. Pilot experiences
	01/01/2021	30/10/2024

▪ **Evaluation and improvement of participation** through **electronic media and social networks.**
  a. Preparation of self-evaluation and evaluation guides for participation on electronic media and social networks.
  b. Design and development of participatory processes. Pilot experiences
  c. Participation Evaluation Processes. Pilot Experiences
	01/01/2021	30/10/2024

▪ **Evaluation and improvement of participation in collegiate bodies**.
  a. Development of a self-evaluation guide on participation in advisory bodies
  b. Self-evaluation and/or evaluation processes of participation. Pilot experiences
	01/01/2021	30/10/2024

3.4. INNOVATION LABORATORIES FOR CITIZEN PARTICIPATION

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In order to adequately match citizens' expectations and the results of public action, it is necessary to incorporate their opinions into the development of public policies as early as possible.

There are several resources and channels to participate in public affairs, but the diverse presentation and the fact that they are not centralised make it difficult both to exercise the right to participation and to take advantage of the potential of citizen contributions in adopting public decisions. Furthermore, the recipients and users of public services do not have clear information on the existing channels and procedures for participation, which would allow them to exercise their democratic right to participate in public affairs. During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society presented proposals to be included in the Fourth Open Government Plan, related to improving participation in public affairs.

Why is the commitment relevant to Open Government values?

It contributes to promoting, strengthening and improving the quality of participation in public governance, allowing citizens to intervene in public decision-making.

Commitment objectives

Promote, strengthen and improve the conditions to guarantee citizens the exercise of their right to participate in public affairs.

Brief description of the commitment

The commitment assumed includes a set of actions aimed at improving the conditions for the participation of citizens and organisations representing collective interests in the design, implementation and evaluation of public plans and programmes, in advisory bodies and through electronic media and social networks. To this end, various projects are planned, including the development of a participation platform on the online Transparency Portal, the implementation of innovation laboratories for participation, awareness-raising campaigns on public participation and actions to disseminate democratic values and, specifically, participation among public employees.

Improvements to the functioning of the Open Government Forum will be introduced. The aim is to simplify and streamline the Forum and ensure maximum participation and collaboration of its Permanent Commission, its work groups and other key actors in the defining and monitoring of commitments. It is to be a plan for quality and collaboration in both its planning and execution, and this will require making this body as dynamic as possible.

How does the commitment contribute to solving the problem or meeting the relevant needs?

1. By incorporating the opinion and knowledge of citizens in the management of public affairs, through the creation of **innovation laboratories for the improvement of participation.**
2. Generating a **culture of participation** through **awareness-raising and training** activities, promoting values, attitudes and active listening behaviours among public employees to the opinions of users and recipients of public policies.

Why is the commitment relevant to Open Government values?

It contributes to promoting, strengthening and improving the quality of participation in public governance, allowing citizens to intervene in public decision-making.

It raises public awareness of the importance of participation in public affairs and trains public sector staff to incorporate the citizens' perspective in public policies and to apply participatory procedures and tools in their management.

Commitment activities	Start Date	End Date
▪ **Innovation laboratories to promote participation in public policy.** a. Development of the model.	01/11/2020	30/10/2024

i.   Identification of the challenge/problem.
    ii. Generation of the team (multi-disciplinary with the participation of citizens and other Public Administrations).
  iii. Generation of ideas.
  iv. Prototype
  b. Dissemination/generalisation: pilot experiences.		

▪ **Awareness-raising and training** on public participation.	01/01/2021	30/10/2024

4 - NORMATIVE FOOTPRINT

Responsible Body	Ministry of the Presidency, Parliamentary Relations and Democratic Memory
Other actors involved (Public)	Ministry of Finance and Civil Service Other Ministries
Other actors involved (Civil Society)	Civil society organisations. Open Government Forum
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

Among the proposals made by citizens and civil society for the Fourth Open Government Plan are several that focus on the need to improve citizens' knowledge of the process of drafting regulations and the implementation of the so-called normative footprint.

As a first step, it is also worth highlighting the study carried out within the framework of the previous Open Government Plan, which consisted of a diagnostic appraisal of participation in the process of drafting regulations piloted by the Ministry of the Presidency, Parliamentary Relations and Democratic Memory. From this, several recommendations and aspects for improvement emerged, such as:

- The different presentation of regulation-setting procedures on the websites of the different ministries.
- The information that is published does not allow for full traceability of the regulations, the status of the process or how participation has influenced the regulation.
- In the consultation and public information phases, navigation is not intuitive and there are several channels to make contributions, which makes it difficult to obtain relevant statistical data on participation.

Commitment objectives
- Facilitate the homogeneity of information published on the policy-making process.
- Ensuring traceability so as to know what contributions have been received and how they have influenced the text.
- Encourage participation in the policy-making process.
- Improve document management, text editing in structured formats, digital processing of the end-to-end process and facilitate global monitoring with the most relevant milestones of the regulation's lifecycle.

Brief description of the commitment

The design and experimental implementation of a system that improves the traceability of the regulatory drafting process and of citizen participation in the procedures of prior consultation, public information, processing and regulatory approval.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Through a participatory and digitisation strategy of the processes, citizens are guaranteed better knowledge and cognitive accessibility of the legislative process. At the same time, their participation is encouraged throughout the legislative cycle, improving the quality of the regulations and resulting in democratic improvement. The process will be implemented on an experimental basis in pilot projects, with a view to its subsequent extension to other areas of the General State Administration.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making with the aim of achieving better results and greater democratic quality

It further enhances transparency, through active transparency, **open data** and **accountability** of Public Administrations through carrying out actions aimed at their improvement and the evaluation of the results.

It raises awareness in society and among public employees about the values of transparency and participation, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
1. Creation of an innovation laboratory	15/11/2020	31/12/2021
2. Project design	15/11/2020	31/12/2021
3. Implementation of pilot projects	15/11/2020	30/06/2024
4. Technological developments by modules	15/11/2020	30/06/2024
5. Training of public employees (modular)	01/01/2021	30/06/2024
6. Preparation of reports on regular monitoring and accountability	01/06/2021	30/06/2024
7. Preparation of a report on the evaluation of results.	01/01/2024	15/06/2024

INTEGRITY PILLAR

INTEGRITY COMMITMENTS

4th Open Government Plan of Spain 2020-2024

Systems of public integrity

Diagnosis and improvement of the **systems of public integrity**

Regulation of an obligatory **registry of lobbies**

Amendment of the law on **incompatibilities** of the staff of public Administrations

Integrity in **artificial intelligence**

Whistleblower protection

Regulation to protect **those who report corruption or fraud**:
- Protected channels
- Prohibition of retaliation

5 - PREVENTATIVE PUBLIC INTEGRITY SYSTEMS

According to the Framework Document approved in 2019 by all Public Administrations and civil society in the Permanent Commission of the Open Government Forum and the Open Government Sectorial Commission, the Fourth Plan will be oriented towards the objective of building a system of public integrity, strengthening ethical values and mechanisms to consolidate the integrity of public institutions and reinforce the public's trust.

This commitment responds to a strategy to strengthen preventative public integrity systems from different perspectives, taking into account the main citizen contributions for the development of the Open Government Plan. As such, it contains four lines of action:

- **Diagnostic appraisal and improvement of public integrity systems**. Development of risk maps, codes of conduct, ethical climate surveys, self-evaluation guides and training for public employees.

- Regulation of a mandatory **lobbying register**

- Amendment to the law on **incompatibilities** of personnel at the service of public administrations.

- Reinforcing Integrity in specific areas: **Public Integrity and Artificial Intelligence**

5.1 DIAGNOSTIC APPRAISAL AND IMPROVEMENT OF PREVENTATIVE PUBLIC INTEGRITY SYSTEMS

Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	• Other Ministries, with the support of the corresponding Inspections of Departmental Services and their Coordinating Commission. • Other Public Administrations through the Open Government Sectorial Commission and Inter-administrative Network for Quality in Public Services.
Other actors involved (Civil Society)	• Academic World (Universities). • Civil Society Organisations in the area of Integrity. • Open Government Sectorial Commission. • Open Government Forum.

Description

What is the problem/need that the commitment is intended to solve?

In the words of the OECD, public integrity refers to the consistent alignment and ownership of shared ethical values, principles and norms, to protect and prioritise the public interest over private interests in the public sector (OECD, 2016).

It is now necessary to reconsider society's demands and define new principles and guidelines for the exercise of public responsibilities, with regulations more in line with today's society, codes of conduct, specific lines of action, training programmes and accountability mechanisms. 2016).

For all these reasons, it is considered advisable to carry out an initial general diagnostic appraisal of the preventative public integrity systems in place in the General State Administration, on the basis of which we can plan a framework of improvement actions for the highest-ranking officials and public employees, in accordance with the values of public integrity, transparency and responsibility, thereby reaffirming the public's trust in the public service.

Commitment **objectives**

Strengthen public integrity systems through a set of measures with a preferably preventative intention, which facilitate the detection of irregular actions.

Brief description of the commitment

The aim is to carry out a diagnostic appraisal of the existing integrity systems within the General State Administration in order to identify strong points and areas for improvement, and on the basis of which preventative actions can be planned by those responsible for public administration in accordance with a modern administration.

This will make it possible to establish monitoring systems in organisations in successive phases, by developing risk maps and improvement plans, drawing up codes of conduct, carrying out surveys and self-evaluation of the ethical climate, promoting the values of integrity in organisations' quality management models, and improving training and advice for public employees in this area.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It contributes to building a public integrity system, strengthening ethical values and mechanisms to enhance the integrity of public institutions and reinforce the public's trust.

Why is the commitment relevant to Open Government values?

1. The establishment of preventative public integrity systems in the way it is proposed undoubtedly **promotes, strengthens and improves the quality of participation** in public governance, as it allows citizens and civil society organisations to participate in public decision-making related to this commitment, with the aim of achieving better results and a higher quality of democracy.

2. Collaboration with civil society stakeholders further **enhances transparency** through the development of actions aimed at improving transparency and evaluating the results, in this case, of the programmes related to the development of integrity systems.

3. **Logically, the greatest relevance of this commitment** is, by its very definition and the activities of its content, in the fact that it **contributes to building a public integrity system**, strengthening ethical values and mechanisms to consolidate the integrity of public institutions and reinforce the public's trust.

4. This commitment also aims to **raise awareness among public employees** on Open Government values**.**

Additional information

- In addition to the activities that make up this commitment, and as a presentation of this commitment, it would be feasible to create a space on the online Transparency Portal to report on the specific actions that are being developed in the area of public integrity and related information that further details this commitment and its activities, the actions of the actors involved and supervisory bodies in the area, as well as relevant good practices at the national level.

- This commitment does not initially have a separate quantified budget since, to the extent possible, the activities will be carried out via the personal means of the public actors and civil society involved, with any economic costs being included in the current budgets of the management centres or bodies as actions inherent to their functions.

Commitment activities		Start Date	End Date
1. **Conduct a Diagnostic Appraisal of public integrity systems**	Carry out a diagnostic appraisal of the existing public integrity systems within the General State Administration from a preventative point of view, identifying strengths and areas for improvement in order to plan actions to reinforce the values and principles of public integrity.	15/11/2020	15/06/2021
2. **Strengthen the values of integrity in quality management models**	Adaptation of the quality management models of organisations (EVAM and EFQM) to promote the values of public integrity as a crossover issue, which marks and qualifies the different operational pillars. Development of pilot experiences in ministries and public bodies.	15/12/2020	15/10/2021

3.	**Promote the drafting of codes of conduct for the General State Administration.**	Drawing up codes of conduct for the General State Administration, adapted to the characteristics, risks and specificities of each organisation. Development of pilot experiences in ministries and public bodies.	15/01/2021	15/03/2024
4.	**Training actions**	Training of public sector staff in ethics and integrity.	15/01/2021	15/06/2024
5.	**Promote the creation of risk maps in organisations**	Drafting of guidelines and recommendations, with the objective that the organisations of the General State Administration draw up their risk maps, to identify the activities or processes susceptible to be considered as a risk, quantify their probability of occurrence and measure their potential damage and, based on these maps, be able to develop a strategy in this regard. Development of pilot experiences in ministries and public bodies.	15/09/2021	15/03/2023
6.	**Design of ethical climate surveys and self-evaluation guides**	Design of ethical climate surveys and self-evaluation guides in each department, with experts in the preparation and development of surveys. Development of pilot experiences in ministries and public bodies.	15/05/2022	15/06/2023
7.	**Inter-administrative cooperation**	Drawing up of a Charter of Integrity Commitments to which the different public administrations can adhere.	15/01/2024	15/09/2024

5.2 REGULATION OF A MANDATORY LOBBYING REGISTER	
Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	All organisations having direct or indirect relations with entities representing interests.
Other actors involved (Civil Society)	• Entities representing interests • Universities • Civil Society Organisations • Public information to all citizens
Description	

What is the problem/need that the commitment is intended to solve?

Regulating the relations of lobbies with public officials, thus filling a regulatory gap in the Spanish legal system that has been highlighted by both international organisations and civil society.

Commitment objectives

Establish a law applicable to the General State Administration and its related and dependent public law bodies and entities that defines the actions and relations of these groups in a public manner and avoids conflicts of interest.

Brief description of the commitment

- Definition.
- Framework for action.
- Establishment of disclosure and registry standards.
- Duties and obligations of the members of these groups.
- Limitations on revolving doors between senior officials and public employees on the one hand, and lobbies on the other.
- Allocation of the management of this Register to the Conflicts of Interest Office.

How does the commitment contribute to solving the problem or meeting the related needs?

It contributes by establishing a channel for transparent and public participation of pressure groups, so that the interests of these groups are involved in public decision-making.

Why is the commitment relevant to Open Government values?

Regulations governing lobbies clearly strengthen the quality, improvement and transparency of the participation of lobbies in decision-making. Furthermore, the establishment of a code of conduct for the representatives of lobbies represents an improvement in the prevention of conflicts of interest in the exercise of public offices and positions. It is, of course, an indispensable standard in relation to a Public Integrity system.

Additional information

- Commitment budget. This commitment does not initially have a separate quantified budget since, to the extent possible, the activities will be carried out via the personal resources of the public and civil society actors involved, with any economic costs being included in the current budgets of the management centres or bodies as actions inherent to their functions.
- Useful links:
  https://www.lobbying-register.uk/
  https://www.hatvp.fr/le-repertoire/
  https://rgi.cnmc.es/

Commitment activities		Start Date	End Date
Drafting and approval of the Law: Main milestones	1. Prior consultation and study of the contributions. Preparation of the preliminary draft law and impact analysis report.	07/01/2022	30/03/2022
	2. Submission to the Council of Ministers for it to decide on further procedures and, in particular, on the consultations, opinions and reports that may be appropriate (art. 26.4 Law 50/1997).	01/04/2022	30/04/2022
	3. Processing of the hearing and public information.	01/05/2022	31/07/2022
	4. Reports from other departments and bodies: • Office for Regulatory Coordination and Quality • Report from Autonomous Regions and FEMP • Technical General Secretariat Ministries	01/05/2022	31/07/2022
	5. Request for other reports: • Directorate-General for Autonomous Community and Local Coordination • Council for Transparency and Good Governance • Spanish Data Protection Agency • General Technical Secretariat	01/05/2022	31/07/2022
	6. Opinion of the State Council	15/09/2022	30/11/2022
	7. Submission to the Commission of State Secretaries and Under-Secretaries and Council of Ministers	01/12/2022	27/12/2022

5.3 AMENDMENT TO THE LAW ON INCOMPATIBILITIES OF PERSONNEL AT THE SERVICE OF PUBLIC ADMINISTRATIONS	
Responsible Ministry	Ministry of Finance and the Civil Service
Other actors involved (Public)	Autonomous Communities Local Corporations Spanish Federation of Municipalities and Provinces (FEMP)
Other actors involved (Civil Society)	Universities
Description	

What is the problem/need that the commitment is intended to solve?

Adapt the regulations governing incompatibilities and conflicts of interest of public employees to the needs of the current administration and to the values of honesty and integrity that society demands.

Commitment objectives

As part of an Integrity Plan that establishes new standards for the actions of public officials, it is necessary to define a new system for preventing conflicts of interest and to establish new codes of conduct with clear, concrete and defined principles.

Brief description of the commitment

- Establishment of a system of incompatibilities upon termination of employment.
- Extension to advisors (temporary staff) of the regime of incompatibilities of senior officials, as well as publication of their CVs.
- Definition of the activities that are exempt from the regime of incompatibilities by virtue of the provisions of Article 19.h of the Law.
  To regulate more effectively the conditions for compatibility with private activity.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It involves a review of the current regulations in order to establish a new system for preventing conflicts of interest, based on the dysfunctions detected in their application and the demands of society, which is more complete and more in line with the current Administration.

Why is the commitment relevant to Open Government values?

Transparency and **accountability** are improved through new requirements for disclosure and control. Furthermore, it is directly related to a new public integrity system and the implementation of ethical values in the actions of personnel at the service of public administrations.

Additional information

- Commitment budget. The commitment does not initially have a separate quantified budget since, to the extent possible, the activities will be carried out with the personal resources of the public and civil society actors involved, with any economic costs being included in the current budgets of the management centres or bodies as actions inherent to their functions.
- **AMENDED IMPLEMENTATION TIMELINE**

Commitment activities	Start	End

		Date	Date
Reform of the Law on incompatibilities of personnel at the service of Public Administrations.	1. Preliminary consultation phase and preparation of the preliminary draft law and the impact analysis report	07/01/2021	30/02/2021
	2. Submission to the Council of Ministers for it to decide on further procedures and in particular on the consultations, opinions and reports that may be appropriate (art. 26.4 Law 50/1997).	01/03/2023	16/03/2023
	3. Processing of the hearing and public information.	17/03/2023	30/06/2023
	4. Reports from other departments and bodies: • Office for Regulatory Coordination and Quality • Report from Autonomous Regions and FEMP • Technical General Secretariat Ministries	17/03/2023	30/06/2023
	5. Request for other reports: • Directorate-General for Autonomous Community and Local Coordination • General Technical Secretariat • Spanish Data Protection Agency	17/03/2023	30/06/2023
	6. Opinion of the State Council	30/07/2023	31/12/2023
	7. Submission to the Commission of State Secretaries and Under-Secretaries and Council of Ministers	28/09/2024	28/10/2024

5.4 INTEGRITY AND ARTIFICIAL INTELLIGENCE	
Responsible Ministry	Sub-Directorate General for Artificial Intelligence and Digital Enabling Technologies
Other actors involved (Public)	Regulatory body, General Secretariat for Digital Administration (SGAD)
Other actors involved (Civil Society)	AI experts, AI Technology Providers
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

- The adoption of data-driven technology is creating opportunities in our economy and in the Administration's service to citizens. However, any IT system that the public administration is equipped with to support its decision-making must safeguard at least the same values and standards on which it relies today, such as transparency, accountability, non-discrimination, data protection and security, among others.
- While Artificial Intelligence can offer many advantages, it also has its risks. The main risks related to the use of artificial intelligence affect the application of standards designed to protect fundamental rights (such as the protection of personal data and privacy, or non-discrimination) and security, as well as liability issues. States should adopt mechanisms to mitigate these risks in the public and private sector. The regulatory framework should focus on how to minimise the various risks of AI-related harm, especially the most significant ones
- An artificial intelligence system can make decisions or advise public officials to make decisions. Public administrations should ensure that public employees responsible for AI systems are aware of these systems and receive continued training. The consequence of using AI techniques in public administrations may lead to the disappearance of repetitive tasks that do not add value, and in exchange, public employees will have to focus on tasks where human intelligence does add value (such as monitoring the decisions of automatic systems, auditing, traceability). We can use the term "*bot administration*" to refer to the programmes, systems and applications that allow this specific type of electronic administrative action to be carried out, and which will become increasingly common.
- Algorithmic transparency implies knowing what data is being used, how it is being used, who is using it, what it is being used for, and how the data is used to make the decisions that affect the vital areas of whoever requests this type of decision-making. We are talking about AI systems that handle huge volumes of data and make decisions based on what they learn. In these systems, it can be extraordinarily difficult to know what the decision-making process has been. However, any system that makes decisions based on learning algorithms is required to provide some form of explanation of the process that led it to make or recommend a decision. There are systems where it is very difficult or almost impossible to find an explanation of this decision-making process. Transparency concerns not only the algorithm but also the data which it is based on.

Commitment objectives
- Identify the measures we need to take to maximise the benefits of data management and Artificial Intelligence (AI) for our society and economy, and identify and minimise risks.
- Analyse whether Spanish consumer protection law is sufficient or whether it is necessary to adapt national laws to facilitate the burden of proof for victims of AI-related harm.
- Train public employees on the concepts of AI and its uses in public administration.
- Encourage the use of reliable and open-source algorithms and project methodologies that take reliability into account.

Brief description of the commitment

- Prepare a Guide on the use of artificial intelligence for the public sector that addresses ethical principles and includes a list of recommendations for the use of AI, a methodology for approaching an artificial intelligence project, and a questionnaire for the evaluation of reliable AI. Pursue the adoption of this guide in Public Administrations.

- Creation of the Data and Ethics in Innovation Centre. Its function will be to provide recommendations, advise government and industry to promote ethical responsibility in enabling technologies and innovation, as well as recommend regulatory analysis to ensure responsible use of AI, and that it is no less than in other products.
- Implementation of AI training or informative action for public employees.
- Encourage methodologies in projects that consider reliability from the design stage. The points to be taken into account in transparency are:
    - Use reliable algorithms, avoiding errors – as humans - in the design of the algorithms.
    - Use reliable data samples to train AI-based systems.
    - Review the results with reliable test data.
    - Regularly monitor decisions

How does the commitment contribute to solving the problem or meeting the relevant needs?

- Governments are faced with the obligation to promote industrial and scientific development and in turn to develop a framework which, while providing legal certainty for researchers and entrepreneurs, fosters technological development, ensures an environment that is economically and socially sustainable and respects our model of rights and freedoms.
- The complexity introduced by some of the technologies that form part of the artificial intelligence framework, such as robotics, automatic decision-making, machine learning or virtual assistants, has opened up the debate on legal liability. Ranging from considering joint and several liability to the attribution of legal personality to these systems. The aim will be to advise regulators, suppliers and developers on responsible and reliable innovation. The Data and Ethics in Innovation Centre could also consider launching a prototype of a voluntary "data ethics liability" system.
- In many cases, the value generated by public employees cannot be replaced by AI, which will be an ally in the performance of their functions, but this requires training of public administration staff.
- Promoting the use of reliable algorithms will increase reliability and transparency in AI projects.

Why is the commitment relevant to Open Government values?

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to bolster the integrity of public institutions and reinforce the public's trust.

Additional information

Commitment activities	Start Date	End Date
1- Guide on the use of artificial intelligence for the public sector. - Preparation of the Guide - Questionnaire test for the evaluation of reliable AI - Dissemination of the Guide	01/11/2020	30/06/2024
2- Creation of the Data and Ethics in Innovation Centre	01/11/2020	30/06/2024
3- AI training or informative action for public employees.	01/11/2020	30/06/2024
4- Disseminate information about reliability and transparency in AI through the Data and Ethics in Innovation Centre.	01/11/2020	30/06/2024

6 - WHISTLEBLOWER PROTECTION	
Responsible Ministry	Ministry of Justice.

Other actors involved (Public)	- Ministries of:
	  - Finance and Civil Service
	  - Economic Affairs and Digital Transformation
	  - Industry, Trade and Tourism
	  - Transport, Mobility and the Urban Agenda
	  - Ecological Transition
	  - Labour and Social Economy
	  - Territorial Policy
	- Nuclear Safety Council
	• Office for Policy Coordination and Quality
	• State Council
	• General Commission of Secretaries of State and Under Secretaries of State
	• Council of Ministers for referral to Congress of Deputies.

Other actors involved (Civil Society)	• Public information to all citizens
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

There are no minimum standards of protection for those who, in the context of their work activities, whether in the public or private sector, become aware of infringements, violations or fraud against the law and want to report them.

Commitment objectives

Establish a regulation to protect all whistleblowers who report corruption or fraud and violations of Laws of the European Union by establishing protected whistleblower channels and prohibiting retaliation against whistleblowers in private companies and public bodies.

Be able to exploit the potential for protection of whistleblowing to strengthen implementation and enforcement of legislation in all areas.

Strengthen the exercise of the right to freedom of expression and information.

As set forth by the directive, establish an appropriate institutional apparatus to ensure the protection of whistleblowers through the authority designated by the Member State.

Brief description of the commitment

Transpose into Spanish law Directive (EU) 2019/1937 of 23 October 2019 on the protection of persons reporting breaches of EU law.

Adopt a uniform legal framework to ensure the protection of persons who provide information for the detection of crimes or legal offences within an organisation, whether public or private, and thus contribute to better law enforcement.

How does the commitment contribute to solving the problem or meeting the relevant needs?

This initiative should be a priority, as it will be a particularly useful instrument in the comprehensive fight against corruption, and the protection of persons who report breaches and violations of the law, both in the public and private spheres.

Why is the commitment relevant to Open Government values?

It has a clear transformative impact on citizens and on the opening-up of public policies, given that it involves raising public awareness in the fight against corruption, and transmitting the involvement of public administrations therein, by obliging them to deploy reporting channels that facilitate knowledge of the facts and protection measures that guarantee indemnification of whistleblowers.

Additional information: INITIATIVE COMPLETE

	Commitment activities	**Start Date**	**End Date**
1.Aproval of the Preliminary Draft Law Main milestones	1. Prior consultation and consideration of contributions Preparation of the Preliminary Draft Law and Impact Analysis Report	01/10/2020	31/12/2020
	2. Submission to the Council of Ministers, so it can decide on the subsequent procedures and, in particular, on the consultations, opinions and reports that may be appropriate (art. 26.4 Law 50/1997).	01/01/2021	30/06/2021
	3. Processing of the hearing and public information.	01/01/2021	30/06/2021
	4. Reports from other departments and bodies: • Office for Regulatory Coordination and Quality • Report from Autonomous Regions and FEMP • Technical General Secretariat Ministries	01/01/2021	30/06/2021
	5. Request for other reports: • Directorate-General for Autonomous Community and Local Coordination • Spanish Data Protection Agency • General Technical Secretariat	01/01/2021	30/06/2021
	6. Opinion of the State Council	01/07/2021	31/12/2021
	7. Submission to the Commission of State Secretaries and Under-Secretaries and Council of Ministers	01/07/2021	31/12/2021

AWARENESS-RAISING AND TRAINING PILLAR

AWARENESS-RAISING AND TRAINING COMMITMENTS

4th Open Government Plan of Spain 2020-2024

Education and training

Education for citizens and experts

Reduction of the **digital divide** for **rural women**

Open Government **guide**

Training for **civil servants**

Inclusive communication

Communication plan

Research and debate

International promotion

Dissemination of scientific production

Observatory of Open Government

Creation of the observatory and monitoring of **good practices**

7 - EDUCATION AND TRAINING IN OPEN GOVERNMENT

7.1 OPEN GOVERNMENT TRAINING ACTION FOR CITIZENS AND EXPERT PUBLIC

Responsible Ministry	Ministry of the Presidency, Parliamentary Relations and Democratic Memory Centre for Political and Constitutional Studies
Other actors involved (Public)	Universities / Training Centres
Other actors involved (Civil Society)	Civil society organisations General public

Description

What is the problem/need that the commitment is intended to solve?
Contribute to the training of citizens and actors involved in Open Government issues.

Commitment objectives
Improve the training of citizens and actors on Open Government issues.

Brief description of the commitment
Training action on Open Government (online and open) with two versions: one, of an informative nature, aimed at the general public; the other, of a more technical nature, aimed at experts, academics, the third sector, etc. It is intended to serve as a pilot experience, with the possibility of making it available to other institutions if the results so recommend.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Training is a constant need, not only initial training for those who have no knowledge of the system at all, but also refresher training for those who already know the system but may need to be updated or further training.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens and social organisations to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start date	End Date
Needs assessment and design of learning modules	01/09/2020	01/12/2020
Drafting of teaching materials	01/02/2021	01/06/2021
Offer through an online course platform and training development	01/10/2021	30/06/2022

7.2 GUIDE TO OPEN GOVERNMENT

Responsible Ministry	Ministry of the Presidency, Parliamentary Relations and Democratic Memory Centre for Political and Constitutional Studies
Other actors involved (Public)	State Agency for the Official State Gazette (AEBOE)
Other actors involved (Civil Society)	General public

Description

What is the problem/need that the commitment is intended to solve?

Contribute to the knowledge and training of the general public in Open Government issues.

Commitment objectives

Dissemination among citizens of the basic principles underpinning Open Government.

Brief description of the commitment

The development of a "Guide" to Open Government to disseminate the basic principles underpinning Open Government, aimed at citizens, but also at professional sectors related to Open Government and its principles.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It makes resources for collaboration, transparency, participation and accountability more accessible to citizens and professionals.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It raises awareness among society and personnel at the service of Public Administrations about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
Preparation of the Guide	15/01/2021	30/09/2021
Presentation of the Guide	01/10/2021	01/11/2021
Dissemination of the Guide	01/11/2022	30/06/2024

7.3. BRIDGING THE DIGITAL DIVIDE: TRAINING AND ACCREDITATION OF SKILLS FOR WOMEN LIVING IN RURAL COMMUNITIES	
Responsible Ministry	Ministry of Education and Vocational Training
Other actors involved (Public)	Public administrations and local corporations participating in the Aula Mentor programme
Other actors involved (Civil Society)	General public and women's groups in rural communities
Description	

What is the problem/need that the commitment is intended to solve?

The rural world, especially in Autonomous Communities with a high degree of geographical dispersion and low population density, presents special difficulties in terms of access to quality training. These difficulties, which affect the adult population in general, take on particular importance in the case of women, who may see their possibilities of personal growth and professional development hindered and, with this, the effective exercise of their citizenship in conditions of equality.

The demographic challenge makes it necessary to seek solutions that encourage the population to remain in rural areas and that incentivise citizens to return to small towns and villages to form stable population centres that generate new opportunities for social and professional development. Given that the depopulation of rural areas is not because of the rural nature, the well-being of this population must be improved (as an essential prerequisite for keeping this population in the territory) through measures which, in a social and democratic State governed by the rule of law such as ours in Spain, aim to permanently improve living conditions in rural communities. The provision of services becomes fundamental and, among them, educational services and the opportunities they offer for lifelong learning.

As per this approach, women who live and work in rural areas require special attention as they face difficulties in shaping their life and career plans. Access to sufficient, quality training, with the possibility of reconciling work and family life, which allows for the reduction of the digital divide and the consolidation of professional skills, is a major need. As is the development of digital competence to be able to make safe and critical use of digital technologies at work and for the participation of women in all areas of life in rural areas.

In view of this situation, it has been decided to promote the opening of new Aula Mentor Classrooms which, in addition to increasing in number (reaching a figure of approximately 3,000 within four years), can contribute to alleviating training and economic migration and to promoting digital literacy and equal access to lifelong learning via the Internet, taking advantage of the potential of information and communication technologies in the distance learning process.

From this perspective, the new Aula Mentor Classrooms will adapt their training offer to professional areas linked, in the first instance, to the needs of rural development and, also, to the possibility of accreditation through the procedure foreseen for the accreditation of professional skills acquired through non-formal training. This will make it possible to capitalise on learning, lay the foundations for the progression of these citizens in the education and training systems, and help to keep the population in the rural environment on the understanding that the quality of life in rural areas is at least comparable to that of more densely populated territories.

Within this framework, the aim is to reach agreements and pacts with local entities and non-profit organisations, an example of which is the collaboration protocol already reached with the Federation of Rural Women's Associations (FADEMUR).

Commitment objectives
- Improvement of the professional skills of the participants in the activities developed by the Aula Mentor programme, in areas of special importance that require the development of digital competence.
- Improvement of the professional skills of the participants in the activities carried out by the Aula Mentor programme with regard to emerging sectors, with economic potential in the environment in question and in order to achieve greater diversification of the rural economy.
- Facilitate participation in accreditation processes for professional skills acquired through non-formal training.
- Contribute, in a complementary way, to maintaining the population in the rural environment, thus reinforcing the set of integrated responses to the demographic challenge.

- Help mitigate gender asymmetries in the rural context by promoting women's access to training opportunities that strengthen their professional qualifications, employability and entrepreneurial possibilities, as well as the exercise of their constitutionally recognised fundamental rights in conditions of equality, regardless of their place of residence.

Brief description of the commitment

Accessibility to the training spaces and materials developed by the Ministry of Education and Vocational Training with the Aula Mentor programme to improve, reinforce and consolidate the professional and digital skills of women living in rural communities.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The development of actions focused on the target sectors of the population in which a training and accreditation need has been detected in emerging sectors, and with special attention to ICTs which will facilitate the reduction of the digital divide and accessibility to training, will lay the foundations for the access of citizens to the process of lifelong learning, and contribute to maintaining the population in rural areas.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Aula Mentor, as a distance learning programme supported by an intensive use of information and communication technologies, trains people in the use of tools and problem solving in technological environments. This is a basic cross-over skill that can be transferred to other social contexts and work situations, as well as with dealing with everyday tasks that are carried out digitally (including activities provided electronically by public administrations).

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Aula Mentor, as a training programme aimed at meeting the continuing education and skills development needs of the adult population, is developed through the establishment of agreements between the Ministry of Education and Vocational Training and Autonomous Communities, Local Entities or through Non-profit Organisations. The fact that the programme requires the involvement of different levels of government gives it a cross-over nature in line with the values of Open Government.

Furthermore, the development of the Programme generates inter-agency synergies that enhance its capacity to contribute to the achievement of the Sustainable Development Goals of the 2030 Agenda, including SDG 4 ("ensure inclusive and equitable quality education and promote lifelong learning opportunities for all") and SDG 11 ("make cities and human settlements inclusive, safe, resilient and sustainable").

Finally, it should be noted that the transformative impact of the opening of new Aula Mentor Classrooms and the identification of women living in rural communities as a target audience can be linked to the Agenda and the attention given to adult learning and all kinds of literacies in order to be able to exercise rights on equal terms in any territory.

Additional information

Relevance of the commitment as a measure with the potential: (a) to strengthen the network of public educational services and the model of providing this service in the rural nuclei where the new Aula Mentor Classrooms will be located; (b) to broaden learning opportunities through the development of a flexible training offer, which guarantees the principles of accessibility and equality, respecting the heterogeneity of personal and work situations that motivate the need for lifelong learning of the adult population in general; c) to guarantee permanence and success in the training progression of women by being able to adapt the offer to the availability of participants' time and learning styles; and d) to generate inter-institutional and inter-sectoral synergies to promote the role of women in rural development and the promotion of rural entrepreneurship.

Commitment activities	Start Date	End Date

Needs assessment	01/09/2020	31/12/2020
Design of the training plan	01/01/2021	30/03/2021
Opening of Aula Mentor Classrooms	01/04/2021	31/08/2021
Dissemination of the training plan	01/06/2021	31/08/2021
Implementation of the training plan	02/09/2021	30/06/2024
Monitoring and adjustment of the training plan	02/09/2021	30/06/2024
Evaluation of the training plan	30/06/2024	30/09/2024

7.4 TRAINING FOR PUBLIC EMPLOYEES ABOUT OPEN GOVERNMENT

Responsible Ministry	Ministry of Finance and the Civil Service. National Institute of Public Administration
Other actors involved (Public)	Directorate-General for Public Governance. Directorate-General for the Civil Service. Autonomous Communities, Autonomous Cities, and the Spanish Federation of Municipalities and Provinces (FEMP).
Other actors involved (Civil Society)	Civil society organisations, academia, social actors

Description

What is the problem/need that the commitment is intended to solve?

Promoting greater openness of the state implies comprehensively addressing a strategy for cultural change in public administration. In this framework, training plays a key role in expanding knowledge about Open Government, promoting its principles and values, and developing the skills of public employees to effectively transform their working environments and, ultimately, the way in which government sees itself and interacts with the society it serves.

Commitment objectives

- Train public administration staff in the conceptual foundations, values, tools and strategies of Open Government so that they can generate transformations in their areas of work.
- Reinforce their attitudes in their relationship with citizens based on integrity, transparency, accountability, participation and collaboration.
- Generate networks that facilitate learning and knowledge management on Open Government and promote a multiplier effect.
- Incorporate Open Government principles and practices into one's own training and learning processes.

Brief description of the commitment

The commitment involves carrying out a process of analysis, planning, implementation, monitoring and evaluation of training activities aimed at the staff of all public administrations. This process will include actions that provide it with greater transparency, participation and accountability and will promote collaboration between the different public administrations and with other social agents.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The commitment contributes to solving the problem in several ways:
- It allows for a greater number of public employees to know what Open Government is and provides them with the tools to put it into practice, thus contributing to the transformation of their working environments.
- It contributes to cultural change in public administrations.
- It generates knowledge and learning networks, which broadens its transformative potential and contributes to enhancing the exchange of experiences and resources between administrations.
- It incorporates the principles of Open Government into the training process itself, which makes it possible to

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, both in the development of the training plan itself and in the inclusion of activities specifically aimed at generating skills in public employees to facilitate citizen participation.

It further enhances transparency, open data and **accountability** of public administrations through the development of training actions aimed at their improvement and through the monitoring and evaluation of the training plan itself.

It contributes to building a Public Integrity System by including specific training actions and cross-over content on ethics and integrity of public institutions.

It raises awareness among public administration staff of the values of Open Government and includes activities open to a wider set of social agents, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

This commitment has taken into account the evaluation of strategic line 5 of the Third Open Government Action Plan (2017-2019) and the Report on the design of said Action Plan carried out by the Independent Reporting Mechanism (IRM), whose recommendations have been incorporated.

Commitment activities	Start Date	End Date
1.- Needs analysis.	01/09/2020	31/11/2020
2.- Design and publication of a specific multi-annual training plan on open government integrated into the training plans of the National Institute of Public Administration (INAP).	01/01/2020	31/01/2021
3.- Dynamisation of a community on Open Government in the INAP Professional Social Network.	01/10/2020	31/12/2024
4.-Implementation of the plan (4 years)	01/01/2021	31/12/2024
5.- Monitoring of the training plan (every year)	15/12/2021	31/01/2024
6. Mid-term evaluation (after 2 years)	01/12/2022	15/02/2023
7. Final evaluation	01/12/2024	15/02/2025

8 - INCLUSIVE COMMUNICATION ABOUT OPEN GOVERNMENT

Responsible Ministry	Ministry of Finance and the Civil Service.
Other actors involved (Public)	Other Ministries and General State Administration Bodies Open Government Sectoral Commission
Other actors involved (Civil Society)	Open Government Forum. Civil society organisations

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Awareness of the Open Government is still low among the population.

Similarly, the OECD in its Open Government work group considers public communication as one of the key components of Open Government to be strengthened.

During the consultation process to design the Fourth Plan, held between 18 March and 10 April 2019, citizens and civil society submitted proposals to be included in the Fourth Open Government Plan, including activities to raise civil society awareness of the principles of Open Government, communication and citizen information and training that take into account the digital divide.

In addition, the Independent Reporting Mechanism's Evaluation Report on the design of the Third Open Government Plan, published in February 2020, recommends the adoption of a communication strategy that allows the public to identify the national OGP process and the channels available in order to participate in it.

Commitment objectives

Raise awareness in society about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda, in order to move towards an inclusive, just and peaceful society.

Specifically, the aim of this commitment is for citizens to learn about Open Government and to exercise their rights of access to information, use the online Transparency Portal and take part in participatory processes.

Brief description of the commitment

The commitment assumed includes a set of measures aimed at disseminating and raising awareness of the democratic principles advocated by Open Government and, specifically, transparency and participation, through inter-ministerial and inter-administrative coordination strategies, in partnership with civil society.

Open government communication plans shall be as inclusive as possible and take into consideration all people who may be excluded due to the digital divide and/or disability.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Awareness-raising actions take the form of a communication plan that targets different audiences and is developed through official communication channels, through the Open Government space on the online Transparency Portal, social networks and other media, and by organising targeted events.

The target audience for these actions will be both the expert public in Open Government and the general public, including groups at risk of social exclusion, or affected by the digital divide, living in areas affected by depopulation or an ageing population.

Why is the commitment relevant to Open Government values?

Because it raises awareness in society about the values of Open Government and promotes cognitive and behavioural changes in relation to transparency and participation, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda, in order to move towards a just, peaceful and inclusive society.

Additional information

8.1. INCLUSIVE COMMUNICATION PLAN ABOUT OPEN GOVERNMENT

Commitment activities	Start Date	End Date

	Start	End
1. Creation of an Open Government Communication Work Group within the Open Government Forum which is in charge of planning and implementing actions to promote and disseminate information and raise awareness.	01/11/2020	30/09/2024
2. Planning of communication actions	01/01/2021.	30/06/2021

3. Implementation of actions
 	
    a. Maintaining a dedicated web space on the Transparency Portal
    b. Online media plan
    c. Offline media plan
    d. Public relations actions
    e. Social media outreach
    f. Informative videos
    g. Production of posters, leaflets and promotional material.
    h. Targeted initiatives: Open Administration Week, Open Government in Your City, Debates, meetings, workshops.
    i. Citizenship Award
	01/04/2021	30/09/2024

4. Monitoring and evaluation of the Communication Plan	01/10/2021	30/09/2024

8.2. PROMOTING OPEN GOVERNMENT AT INTERNATIONAL LEVEL

Commitment activities	Start Date	End Date
1. Participation and collaboration actions with International Organisations in the promotion and dissemination of Open Government (OECD/OGP, UN). 2. Publication and dissemination of the activities carried out	01/11/2020	30/09/2024

8.3 ADVANCED RESEARCH AND DEBATE ON OPEN GOVERNMENT	
Responsible Ministry	Ministry of Finance and the Civil Service. National Institute of Public Administration (INAP)
Other actors involved (Public)	Autonomous Communities, Autonomous Cities, and the Spanish Federation of Municipalities and Provinces (FEMP).
Other actors involved (Civil Society)	Scientific community, organisations and social partners
Description	
What is the problem/need that the commitment is intended to solve?	

Open government today is defined as transparency, accountability, collaboration, participation and attention to public opinion, but research and debate in this field point further afield, to social responsibility, the new public service, the co-production of public policies or distributed intelligence.

Commitment objectives

Promote, inside and outside the General State Administration, in the State and in society, a fundamental reflection that contributes to restoring legitimacy to the State that at present has been eroded, and its vanguard role in social change.

Brief description of the commitment

Prioritise this objective in areas of INAP's regular activity such as publications (monographs and journals), document repositories and shared knowledge spaces, financial support for research (projects, grants and prizes) and the organisation of academic and professional meetings.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The aim is to mobilise the capacity and knowledge distributed in society, particularly in the academic and scientific community, in order to concentrate an increasing part of it on research and innovation in this field.

Why is the commitment relevant to Open Government values?

1. It strives for a better understanding of effective participation, co-creation and co-production in public governance.
2. The aim is to enhance the evaluation of transparency policies, not only public (administrations), and the sharing of data, as well as the production and analysis of data by society.
3. It will contribute to understanding the relationship between openness, accountability and legitimacy, as well as its difficulties and possible unintended effects in the context of the society of information.
4. It aligns INAP and, through it, the General State Administration with the most pressing concerns of the scientific community and other social actors involved in open government. It contributes extensively to SDG 16, and everything related to it.

Commitment activities	**Start Date**	**End Date**
Update of the publication plan	01/10/2020	30/09/2024
Dissemination of research funding priorities	04/05/2020	30/09/2024
Promotion of the production of studies, research, publications, etc.	04/05/2020	30/09/2024

Design and implementation of meetings and debates related to open government, digital administration, social responsibility, civil service careers, etc.	04/05/2020	30/09/2024

8.4 DISSEMINATION OF SCIENTIFIC OUTPUT	
Responsible **Ministry**	Ministry of the Presidency, Parliamentary Relations and Democratic Memory Centre for Political and Constitutional Studies
Other actors involved (Public)	National Institute of Public Administration (INAP), Transparency Network of the FEMP, Universities, Transparency Bodies
Other actors involved (Civil Society)	Civil society organisations
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

There is a large number of high-quality publications on the subject, produced by experts, sometimes in academic research groups. However, this scientific output is relatively dispersed.

Commitment objectives

To encourage debate among experts and the dissemination of scientific output in the field regarding:

- Analysis and development of new policies
- Analysis of state legislation (new regulations) and autonomous regional legislation in preparation or recently approved.
- Interpretations of state and autonomous regional legislation by the various state and autonomous regional transparency bodies and authorities.
- Judicial resolutions
- Interpretation of the transparency regulations with regard to privacy and data protection
- Challenges of transparency and the use of algorithms by public authorities
- Re-use and open data, integrity technologies and techniques
- Administrative innovations in this area

Brief description of the commitment

Meetings with experts on a biannual or annual basis to discuss specific issues and the 2030 Agenda.

How does the commitment contribute to solving the problem or meeting the relevant needs?

In order to facilitate the dissemination of scientific output in this field, it can be very useful to enhance cooperation between those working in this field and to promote the transfer of results with the public sector and other actors involved.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results, a higher quality of democracy, and a better quality of public administration. The correct transposition of directives and the enhancement of administrative innovations must allow for better and greater citizen participation in decision-making.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes. The analysis of judicial decisions and those of transparency bodies makes it possible to further enhance accountability by detecting failures and guiding future decisions.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to reinforce the integrity of public institutions and reinforce public confidence in participatory systems. This depends to a large extent on legal certainty, as well as on the guarantee of respect for privacy and data protection, which is why the action strengthens this aspect.

It raises awareness among society and public administration staff about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society. Given that the action is proposed to be implemented through meetings with experts, including Group A public employees from different administrations, it is undoubtedly a useful tool to raise awareness among employees.

Additional information		
Commitment activities	**Start Date**	**End Date**
1. **Dissemination of scientific output** and **informative and training actions**		
Expert Meeting 1: **On the state of legislation** - Preparation (selection of participants and specific topics) - Holding of the meeting and discussion of issues - Conclusions: drafting and publication of results	01/11/2020	01/05/2021
Expert Meeting 2: **On administrative and judicial body resolutions** - Preparation (selection of participants and specific topics) - Holding of the meeting and discussion of issues - Conclusions: drafting and publication of results	01/06/2021	01/11/2021
Expert Meeting 3: **On New Technologies and Public Administration** - Preparation (selection of participants and specific topics) - Holding of the meeting and discussion of issues - Conclusions: drafting and publication of results	01/12/2021	01/06/2022
Expert Meeting 4: **On administrative and judicial body resolutions** - Preparation (selection of participants and specific topics) - Holding of the meeting and discussion of issues - Conclusions: drafting and publication of results	01/07/2022	01/12/2022
2. **Create a space on the CEPCO website to host all actions carried out regarding Open Government.**		
Creation and design of a space on the Spanish Confederation of Construction Products Manufacturers' Associations (CEPCO) website	01/10/2020	30/10/2020
Location of actions within the web space	01/10/2020	12/12/2022

	9 - OPEN GOVERNMENT OBSERVATORY
Responsible Ministry	- Ministry of Finance and the Civil Service - Ministry of Health - Ministry of Industry, Trade and Tourism - Ministry of Economic Affairs and Digital Transformation - Ministry of Transport, Mobility and Urban Agenda - Ministry for Ecological Transition and the Demographic Challenge - Ministry of Science and Innovation Ministry of Universities - Ministry of Social Rights and the 2030 Agenda
Responsible CSOs	- ASEDIE - Open Government Academic Network
Other actors involved (Public)	- Spanish Agency of Medicines and Medical Devices - Sociedad Mercantil Estatal para la Gestión de la Innovación y las Tecnologías Turísticas (SEGITTUR) (State Trading Company for the Management of Innovation and Tourism Technologies). - Geographic High Council (CSG) - State Agency for the Official State Gazette (BOE) - State Meteorological Agency (AEMET)
Other actors involved (Civil Society)	- Health Group of the State Council of the Roma People (CEPG). - Network of Roma Health Promotion Associations Equisastipen Rroma. - Spanish Spatial Data Infrastructure Work Group (SDIWG) - Main public and private actors, and representatives of the third sector, specialised in housing. - Stakeholder organisations with interests in the marine and coastal environment: NGOs, neighbourhood associations, business associations. - Other territorial and local public organisations.
Description of the commitment	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The public governance of solid institutions must be legitimised, not only through the effectiveness of their actions, but also through new forms and procedures based on transparency, participation and citizen collaboration, incorporating the collective knowledge that is dispersed throughout society for the provision of new services or the improvement of existing ones. In addition, there are groups that, without public intervention, could be excluded from the benefits of a social and democratic state under the rule of law.

There is no single place where the best practices being developed in Spain in the field of open government can be consulted.

Commitment objectives

Disseminate and recognise the efforts being made in our country to promote transparency and open data, to bring the design and implementation of sectoral public policies closer to citizens, improving mechanisms and procedures or creating structures for participation and social inclusion, guaranteeing access to digital infrastructures, enabling the participation of citizens in the digital society, facilitating the understanding of the legal system for citizens, professionals and companies. All of this will result in the fulfilment of the Sustainable Development Goals contained in the 2030 Agenda.

Brief description of the commitment

This commitment responds to the desirability to recognise and give visibility to the initiatives that will be developed by different ministerial departments of the General State Administration, as well as those developed by the Autonomous

Regions and local entities, incorporating the citizens' perspective, which constitute good practices of a sectoral nature in areas such as health, tourism, transport, housing and land, the environment, connectivity and knowledge and understanding of the legal system, science and innovation.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Favouring access to transparent information, allowing the reuse of information based on open data; incorporating citizens who use public services, and other essential actors in the provision of these services, such as professionals or companies, in the design and execution of public policies; allowing citizen participation in the digital society, reducing the digital divide; favouring the understanding of the legal system by citizens, professionals and companies.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision making, with the aim of achieving better results, and greater democratic quality

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

9.1. ESTABLISHMENT OF THE OPEN GOVERNMENT OBSERVATORY

Ministry of Finance and the Civil Service

Creation and implementation of an observatory of good practices in Open Government

The objective of the creation of this observatory is to include relevant initiatives that are being developed in our country throughout the lifespan of the plan, in order to give them visibility and recognition and to serve for the continuous improvement of open government in Spain. Starting with 22 sectoral initiatives that are included as a starting point and for monitoring, other good practices that are being developed in our country will be identified.

Activities	Start Date	End Date
1. Implementation of the Observatory 2. Identification of good practices 3. Inclusion and publication of good practices	01/11/2020	30/09/2024

Additional Information: INITIATIVE COMPLETE

9.2. CREATION OF A PATIENTS AND USERS COMMITTEE

Ministry of Health

The creation of a Patients and Users Committee is planned as a specific advisory body for the participation of the associations of patients and their relatives and users of the NHS. Its functions will consist of advising and formulating proposals on matters that are of special interest to the Ministry and on the regulatory projects with passed into law promoted by the Ministry; to be aware of the Comprehensive Plans being developed, when they are submitted for consultation; as well as the provisions or agreements of the Interterritorial Council of the National Health System that directly affect matters related to the needs of patients and users.

Activities	Start Date	End Date

Creation and implementation of the committee	01/01/2021	31/10/2024

9.3. ENCOURAGE THE PARTICIPATION OF CIVIL SOCIETY (FEDERATIONS/ASSOCIATIONS OF AFFECTED PATIENTS) IN WORK GROUPS PREPARING OR UPDATING CLINICAL PRACTICE GUIDELINES.

Ministry of Health

Clinical Practice Guidelines are an instrument for effective, safe, patient-centred decision-making by healthcare professionals. The main contributors to these guidelines are experts and healthcare professionals, but it is the intention of this Department to involve patients' associations related to the subject matter in the drafting of new guidelines, or in the updating of those already prepared, as appropriate in each case.

Activities	Start Date	End Date
Preparation and updating of guides	01/01/2021	31/10/2024

9.4. ENCOURAGE THE PARTICIPATION OF PATIENT FEDERATIONS/ASSOCIATIONS IN THE COMMISSIONS AND WORK GROUPS SET UP UNDER THE AUSPICES OF THE INTER-REGIONAL COUNCIL OF THE NATIONAL HEALTH SYSTEM.

Ministry of Health

The aim of this commitment is to ensure that not only healthcare professionals but also patients' associations form part of these collegiate bodies, created under the auspices of the Inter-territorial Council of the National Health System. Given that the composition of committees and work groups is determined at the time of their constitution, the incorporation of patients' associations in new work groups will be promoted.

Activities	Start Date	End Date
Incorporation of patients' associations in the work groups	01/01/2021	31/10/2024

9.5. PARTICIPATION OF THE ROMA PEOPLE IN PUBLIC POLICIES.

Ministry of Health

The aim of this initiative is to improve the structures and coordination mechanisms between the different agents (institutional and civil) involved in the social inclusion of the Roma people and specifically in tackling their social inequalities in health. The aim is to eliminate the health inequalities of the Roma people and to increase their participation in the decision-making spaces that affect their health.

Activities	Start Date	End Date
Implementation of activities (work group meetings, technical workshops, surveys).	01/01/2021	31/10/2024

9.6. SUPPLY GUARANTEE PLAN

Ministry of Health

The objectives of this plan are to prevent, manage and report on supply problems. To this end, coordination actions will be carried out with other EU countries, as well as the participation and involvement of actors involved (patients, health professionals, health administrations, distributors and industry) and the permanent analysis of the causes and determinants of supply problems in our environment.

Activities	Start Date	End Date
Prevention and information actions	01/01/2021	31/10/2024

9.7. PUBLICATION OF DATA ON SUSPECTED ADVERSE REACTIONS TO MEDICINAL PRODUCTS FOR HUMAN USE PROPOSED BY THE SPANISH AGENCY OF MEDICINES AND MEDICAL DEVICES

Ministry of Health

Activities	Start Date	End Date
Publication of data	01/01/2021	31/10/2024

9.8. TRANSPARENCY AND OPEN GOVERNMENT PLAN FOR THE SPANISH TOURISM QUALITY SYSTEM

Ministry of Industry, Trade and Tourism

The TGA_SCTE Plan will make it possible to reinforce public confidence in tourism quality actions and programmes, applying the ethical values and mechanisms of open government policies.

To this end, the Plan will strengthen the knowledge and participation of citizens and other stakeholders in the Spanish Tourism Quality System (SCTE) decision-making process. It will publish structured information in Open Data format and training and dissemination materials with open licences (CC BY SA). In the scope of accountability, it will carry out development and impact evaluations of the plan, which will be published.

The aim is also to raise awareness among society and public employees about the values of open government in tourism policy.

The SCTE Plan will involve the three levels of Public Administrations (State, Autonomous Community and Local), as well as companies and other civil society agents.

Activities	Start Date	End Date
Publication of Open Documents	30/06/2019	31/08/2021
Publishing of Open Data	31/03/2020	31/08/2021
Provision of Open Training	30/09/2019	31/08/2021
Publication of the TGA_SCTE Portal	Cancelled	
Open Participation	01/06/2020	31/08/2021

Additional Information: INITIATIVE COMPLETE

9.9. CONNECTIVITY PLAN

Ministry of Economic Affairs and Digital Transformation

The objective of the plan is to guarantee access to digital infrastructures throughout the national territory with economic development, social and territorial inclusion objectives.

Connectivity has been shown to be a necessary element for citizen participation in the digital society. The extension of connectivity to all people and territories contributes to the reduction of the digital divide, contributing to equal opportunities in the processes of participation and access to information by electronic means.

Activities	Start Date	End Date
Extending coverage of 100 Mbps speeds to 90% of the population	01/01/2020	31/12/2023

Extending coverage of 30 Mbps speeds to 95% of the population	01/01/2020	31/12/2022

9.10. OPEN GEOGRAPHIC DATA AND SERVICES ECOSYSTEM

Ministry of Transport, Mobility and Urban Agenda

The objective of this commitment is to significantly increase the supply of IG data and services at the three levels of government in Spain (national, regional and local), their use and reuse, which is particularly appropriate and necessary to meet the challenges related to the 2030 Sustainable Development Goals of the UN and the European Digital Single Market, due to the cross-over nature and capacity of Geographic Information.

Activities	Start Date	End Date
Detection of the information included within the scope of application of the INSPIRE Directive that is not currently available in Spain because it is in analogue format in order to try to cover these shortcomings as far as possible.	01/07/2020	30/06/2024
Extension of the implementation of Law 14/2010 to urban planning, education, tourism, history, the former landscape and others.	01/07/2020	30/06/2024
Promote the integration of open geographic data and services in electronic administration procedures.	01/07/2020	30/06/2024
Enhance synergies of official geographic data production and services with Voluntary Geographic Information projects.	01/07/2020	30/06/2024

9.11. TRANSPARENCY IN HOUSING AND LAND ISSUES

Ministry of Transport, Mobility and Urban Agenda

The aim of this commitment is to ensure transparency in this area and to provide knowledge of the evolution of the rental market, improving the information available as a tool to support public policies.

The aim is to provide information through the Housing and Land Observatory (OVS), improving data on housing, permanently monitoring the evolution of the residential sector, analysing it from different perspectives and throughout the different phases of the process, as well as including the most relevant data on refurbishment and renting, which are priority areas for the Department in this area.

It also envisages a process of integration of the housing sector with certain complementary areas, such as urban and territorial planning, through the Urban Information System (SIU) or the Atlas of Urban Areas.

Activities	Start Date	End Date
Periodical and special publications of the most relevant data obtained on housing.	01/01/2021	31/10/2024

9.12. CITIZEN PARTICIPATION IN DEFINING A SAFE, SUSTAINABLE AND CONNECTED MOBILITY STRATEGY

Ministry of Transport, Mobility and Urban Agenda

In the Safe, Sustainable and Connected Mobility Strategy, aligned with the Sustainable Development Goals of the United Nations, debate and public participation are intended to be the basis for promoting a new integrative and inclusive approach between Administrations and with society, through coordinated and cooperative action between all public administrations and competent authorities in the field of mobility.

The positioning of citizens will be at the centre of its actions, promoting an active process of citizen participation during all the phases of defining the actions included, which will have Security, Environmental, Social and Economic Sustainability, the Fight against Climate Change, Intermodality, Innovation and Digitalisation as central pillars.

Activities	Start Date	End Date
Creation of a web platform for participation, inspired by others developed at European level for public engagement, such as the VOICES platform (http://www.voicesforinnovation.eu/). The feasibility of setting up discussion blogs on the Strategy's themes will be explored.	September 2020	June 2021
Conducting surveys with specific questionnaires for each lobby, in order to collect in a rigorous and orderly manner the preferences and priorities in the areas related to the Strategy. Feedback mechanisms will be established for the participants.	September 2020	January 2021
Organisation of Sessions to present the "Debate Document" to the various lobbies. Both in Madrid and in different cities.	September 2020	January 2021
Organisation of a Sessions with political representatives in the Congress of Deputies for the presentation of the "Debate Document" of the Strategy.	September 2020	September 2020
Organisation of an Event with Journalists for the presentation of the "Debate Document"	September 2020	September 2020
Presentation of the conclusions of the entire public participation process. Analysis of its impact on the final document to be approved by the Government.	February 2021	April 2021

Additional information: **INITIATIVE COMPLETE**

9.13. AEMET OpenData – OPEN ACCESS TO METEOROLOGICAL AND CLIMATOLOGICAL INFORMATION

Ministry for Ecological Transition and the Demographic Challenge

To provide the scientific community, public institutions, private actors and the general public with the basic elements (climate data) for the study of climate and the analysis of climate change. Given that it collects information by localities, it will facilitate and encourage the carrying out of studies at territorial and local level.

AEMET's Open Data portal enables the reuse of information in the sense established in Law 18/2015. This reuse consists of the use of the information produced and stored at AEMET by natural or legal persons for commercial or non-commercial purposes.

AEMET is now committed to include climate information from its National Climatological Data Bank in Climate Open Data.

Activities	Start Date	End Date
Creation of the Climate OpenData user interface	01/01/2022	31/12/2023

9.14. OPEN REGISTRY OF CLIMATE INFORMATION IN SPAIN - (RAICES)

Ministry for Ecological Transition and the Demographic Challenge

The objective of the commitment is the creation of the Open Registry of Climate Information in Spain (RAICES), fed by the climate data of the different networks operated by the Spanish Public Administration bodies, in a first phase, and in a second phase it would be extended to the private sector and citizens in general.

The Open Registry of Climate Information in Spain is conceived as a system of free, unrestricted and open access to all national climate data, respecting the legislative framework governing the data policy of the participating institutions.

Although a single access is intended, the architecture of the system that supports it would be distributed among the participating organisations.

The data to be incorporated would include at least the essential climate variables (physical and chemical properties of the atmosphere, oceanic and hydrological variables) as defined by the World Meteorological Organisation's Global Climate Observing System (GCOS).

Activities	Start Date	End Date
Amend the AEMET Statute to give it responsibility for RAICES and establish it as a national reference.	Cancelled	
Generate the national catalogue of existing climate observation networks in Spain.	01/09/2020	31/10/2020
Define the climatic variables that would be integrated into RAICES.	01/11/2020	30/11/2020
Design of the system architecture	01/01/2022	29/03/2023
Develop protocols for standardisation of measurements and data exchange.	01/01/2023	29/03/2023
Implementation of RAICES	01/01/2021	13/09/2023

9.15. REGULATION OF PUBLIC PARTICIPATION IN METEOROLOGY AND CLIMATOLOGY

Ministry for Ecological Transition and the Demographic Challenge

The amendment of the Royal Decree of the Statute of the State Meteorological Agency and the inclusion of the powers to regulate citizen collaboration in meteorology and climatology is intended to establish the regulatory framework that facilitates the maintenance and expansion of the current network of stations maintained by collaborators. This will guarantee their continuity in the long term. This regulation includes the relationship established between citizens and the administration and the elements necessary to adapt the almost symbolic compensation that may be established for their work to the budgetary regulations.

Activities	Start Date	End Date
Amend of the AEMET Statute. Establish procedures for affiliating meteorological collaborators and standardise data collection and submission.	01/11/2021	30/10/2024

9.16. PUBLIC PARTICIPATION IN THE MANAGEMENT OF THE NATURA 2000 NETWORK

Ministry for Ecological Transition and the Demographic Challenge

The objective of this initiative is to identify the different actors (competent administrations, public research organisations, civil society, scientists, NGOs, users and persons concerned), and to establish direct contact through participatory workshops in different phases of the design and implementation of management plans for marine protected areas (diagnostic appraisal; scientific knowledge; perception of problems and solutions; design of management plans; involvement in their implementation), as well as in governance and training strategies and conservation plans and strategies for endangered marine species.

Activities	Start Date	End Date
Workshops to prepare the management plans for marine Natura 2000 Network spaces.		
- Holding participatory workshops with all the sectors involved in drawing up the management plans for 46 Special Protection Areas for Birds.	01/01/ 2023	29/10/2024
- Holding initial workshops to prepare the management plans for 10 Sites of Community Interest.	01/01/2022	30/06/2023

Workshops for the implementation of the Natura 2000 Marine Network Governance Strategy and the Master Plan for the Marine Protected Areas Network.		
- Holding 4 participatory workshops for the implementation of governance models in 2 areas selected according to the criteria set out in the Marine Natura 2000 Network Governance Strategy.	01/01/2021	31/12/2023
- Holding 10 participatory workshops for the implementation of governance models in 5 areas selected according to the criteria set out in the Marine Natura 2000 Network Governance Strategy.	01/01/2022	31/12/2023
Workshops and other actions to prepare plans, strategies and protocols for the conservation of endangered marine species.		
- Workshop to prepare the conservation strategy of Cory's shearwaters.	01/10/2020	30/06/2023
- Workshop to prepare the conservation strategy of European shags.	01/04/2021	30/06/2021
- Opening of the preliminary public consultation process for the preparation of the conservation plan for the Little and Manx Shearwater	01/01/2023	29/10/2024
* These participatory processes will continue to be developed until completed in 2023-2024.		

9.17. METEOALERTA - OPEN EVOLUTION OF THE SYSTEM AND INSTITUTIONAL PARTICIPATION

Ministry for Ecological Transition and the Demographic Challenge

The adaptation of the Meteoalerta Plan to the needs of civil protection organisations, territorial and local administrations and the citizens themselves will contribute to the better protection of lives and property through management that is more adapted to the intended use of warning generation procedures.

AEMET has been developing a National Prediction and Monitoring Plan for adverse weather events (Meteoalerta Plan) for more than 30 years. The usefulness of the warnings issued in the event of adverse weather events is conditioned by the use made of them by other organisations and by the communication channels through which they are issued to the public.

AEMET has undertaken an open participation process to regulate the procedures for issuing warnings. In this first phase, local and regional public administrations will be involved, and later on it is intended to involve business groups and citizens (farmers, fishermen, transport, energy, etc.). The objective is to advance in the participation of other administrations, organisations and citizens in the design of successive versions of Meteoalerta.

Activities	Start Date	End Date
Meetings with the Civil Protection officers of the 17 Autonomous Communities.	01/05/2019	30/06/2023
Approval of Meteoalerta Plan version 9	01/07/2021	30/06/2023

9.18. REVIEW OF THE STATE COUNCIL FOR NATURAL HERITAGE AND BIODIVERSITY

Ministry for Ecological Transition and the Demographic Challenge

Updating the composition and functioning of the State Council for Natural Heritage and Biodiversity in order to improve the quality of the participation of the most representative professional, scientific, business, trade union and environmental organisations in decision-making related to the conservation and sustainable use of natural heritage and biodiversity is the objective of the amendment to Royal Decree 948/2009, of 5 June, which determines the composition, functions and operating rules of the State Council for Natural Heritage and Biodiversity.

Activities	Start Date	End Date
Approval of the amendment to the Royal Decree	01/12/2020	31/12/22

9.19. GOVERNANCE FOR THE RECONSIDERATION OF THE LEGAL REGIME OF THE MARITIME-TERRESTRIAL PUBLIC DOMAIN

Ministry for Ecological Transition and the Demographic Challenge

The objective of the commitment is to foster devotion and responsibility among citizens and administrations towards the defence of the maritime-terrestrial public domain, through the establishment of mechanisms to improve coastal governance, in order to generate an integrated and participatory legislative framework.

It foresees the establishment of effective governance and participation mechanisms in the process of reflection on the necessary reconsideration of the legal regime of the maritime-terrestrial public domain, generating an integrated regulation for the planning and management of the maritime-terrestrial public domain in a participatory manner, which will ensure a better future implementation of the regulation and promote greater adherence to the policy of protection of the coast and the sea.

Commitment activities	Start Date	End Date
Resume dialogue with the social actors involved in the coast.	2019	2022
Determine the most effective communication and coordination mechanisms internally and with the rest of the Administrations involved in the planning and management of the Maritime-Terrestrial Public Domain and implement them.	2019	2020
Explore possible strategic partnerships for the planning and management of the Maritime-Terrestrial Public Domain.	2019	2020
Receive, channel and consider input from citizens and key coastal and marine sectors on perceived priorities for coastal and marine planning.	2019	2021
Generate working documents for new integrated legislation of the Maritime-Terrestrial Public Domain through participatory mechanisms.	2020	2022
Analyse the consideration of the legal regime of the Maritime-Terrestrial Public Domain as a mechanism that incorporates adaptation to climate change and an increase in the resilience of spaces to climate change.	2019	2022

Additional information: INITIATIVE COMPLETE

9.20. PUBLIC PARTICIPATION IN COASTAL PROTECTION STRATEGIES

Ministry for Ecological Transition and the Demographic Challenge

In order to design a participatory strategy for the management of problems on the coast, the objective is to identify the different actors (competent, affiliates, users and persons involved) in order to establish contact with the actors identified in different phases of the procedure (diagnostic appraisal; perception of problems and solutions; presentation of results); to ask the actors about the problems that are of interest to them and to incorporate their concerns into the strategy (inventory of relevant actors).

Commitment activities	Start Date	End Date
Strategies for the Protection of the Coast of Cádiz, Málaga and Almería	01/03/2019	01/03/2021

Additional information: INITIATIVE COMPLETE

9.21. ACCESS TO LEGAL KNOWLEDGE

Ministry of the Presidency, Parliamentary Relations and Democratic Memory (State Agency for the Official State Gazette (BOE))

The aim of this project is to promote knowledge and understanding of the legal system by the target audience and legal operators and to offer legal information dissemination services that provide added value to citizens, professionals and companies, adding layers of value to the consolidated legislation accessible from the BOE (State Agency for the Official State Gazette) website by means of the following actions:

a) Integration of the Diccionario Panhispánico del Español Jurídico (Pan-Hispanic Dictionary of Legal Spanish) of the Real Academia Española (Royal Spanish Academy) into the Consolidated Legal Database.

b) Maintenance and expansion of the Digital Law Library.

c) Gathering of relevant information for the understanding of the basic legal institutions in the life of a person.

d) Maintenance and expansion of the new constitutional case law database.

e) Expand and enrich the historical contents of the AEBOE (State Agency for the Official State Gazette) website. In particular, the Royal Academy of History (RAH) has a "Biographical Dictionary", which covers more than 50,000 figures from the History of Spain, so the aim of both institutions is to interconnect the Gazette with this Dictionary, so that the reader of the Gazette who wants to broaden their knowledge of the figures mentioned in it can access their complete biography directly from the AEBOE website.

Commitment activities	Start Date	End Date
Implementation of the activities described above.	31/12/2020	31/10/2024

9.22. CHANNELS FOR CITIZEN PARTICIPATION IN THE SOCIOLOGICAL RESEARCH CENTRE

Ministry of the Presidency, Parliamentary Relations and Democratic Memory (BOE)

The objective of this commitment is to hold activities that allow for the presentation and discussion of the results of the barometers and various studies carried out by the Centro de Investigaciones Sociológicas (Sociological Research Centre), as well as to establish channels for citizen participation such as suggestion boxes or an "open line" where citizens can submit proposals for topics to be the subject of studies by this body.

Commitment activities	Start Date	End Date
Implementation of the activities described above	01/01/2021	31/10/2024
Additional information: INITIATIVE COMPLETE		

9.23. IMPROVEMENT IN ACCESS TO INFORMATION ON SCIENTIFIC PERSONNEL AND SCIENCE, TECHNOLOGY AND INNOVATION OUTPUT

Ministry of Science and Innovation

Improve transparency in the field of Science and Innovation in Spain by making accurate information available to the public, contained in the Science, Technology and Information System (SICTI). Likewise, a skills map will be developed, which will provide greater knowledge of science and innovation.

Information will be made available to the public and disseminated through the website of the Ministry of Science and Innovation on the financing, development and performance of Science and Innovation in Spain, public aid and its results, as well as the scientific and innovative capacities of the different territories, improving the transparency and dissemination of the data of the Science, Technology and Information System by means of graphics and interactive dissemination.

Commitment activities	Start Date	End Date
Dissemination in interactive and graphical format of Science, Technology and Information System data	01/01/2021	31/12/2021
Additional information: **INITIATIVE COMPLETE**		

9.24. EXPANSION OF INFORMATION PROVIDED IN THE ANECA ACCREDITATION PROCESSES

Ministry of Universities

Expand the information received by those concerned in relation to accreditation evaluations. Establish mechanisms for communicating detailed information on the scores obtained by those concerned in their accreditation processes.

Commitment activities	Start Date	End Date
Publication and communication of information.	01/01/2021	31/10/2024

9.25. REGULATORY PARTICIPATION WITHIN THE UNIVERSITY COMMUNITY

Ministry of Universities

Promote procedures for the participation of the university community in the regulatory design of the core provisions of the university system beyond the mechanisms already included in Law 50/1997, of 27 November, of the Government. Achieve the greatest possible consensus, involving the greatest possible number of actors, in order to achieve a regulatory solution that has the greatest possible support, taking into account the multiplicity of actors and interests, which are often conflicting, in the university sphere.

Commitment activities	Start Date	End Date
Development and testing of the digital participation tool		Cancelled
Participatory process *The university we need* – Distributed regionally	15/01/2021	14/07/2021
Legislative drafting with the results of the process	15/07/2021	01/10/2021
General States for Universities - Meetings and debates		Cancelled
Public information and consultation process for the preliminary draft law (Processes set forth by law)	01/10/2021	01/07/2022
Legislative procedure to draft legislation - Parliamentary debate and approval	01/07/2022	01/12/2022
Additional information: **INITIATIVE COMPLETE**		

9.26. OPEN GOVERNMENT ACADEMIC NETWORK

Civil society organisations

The objective of this initiative is to constitute an Open Government Academic Network as a community of Open Government research staff, allowing the exchange of knowledge and results of studies and analysis, overcoming the disconnection of research staff working in the different dimensions of Open Government, with the aim of sharing knowledge, the results of ongoing research, as well as promoting the transfer of knowledge to society and public administrations.

Commitment activities	Start Date	End Date
Constitution of the Network	01/07/2021	30/07/2021

Holding a research seminar on governance	01/01/2022	30/06/2022
Call for research awards for bachelor's/master's/doctoral theses and open government publications	01/01/2022	31/12/2023
Mentoring programme for young researchers in open government	01/07/2022	31/12/2022
Collaboration with a public entity to conduct a collaborative study/research on open government among as many network members as possible.	01/10/2021	31/12/2022

Additional Information: New initiative, incorporated into the Observatory in June 2021.

9.27. TOP 3 ASEDIE. REUSABLE PUBLICATION OF THE DATABASES OF ASSOCIATIONS, COOPERATIVES AND FOUNDATIONS OF THE AUTONOMOUS COMMUNITIES

Civil society organisations

Commitment activities	Start Date	End Date
Database selection	01/01/2021	01/06/2021
Publication of the current status and commitment of the Top 3 Asedie	01/01/2021	01/06/2021
Dissemination of the situation of the Autonomous Communities with respect to the selected databases as Top 3 Asedie	01/05/2021	31/03/2022
Top 3 Database Application Submission	21/04/2021	28/09/2021
Follow-up and monitoring with those responsible for open data in the 17 Autonomous Communities.	28/04/2021	31/03/2022
Asedie International Conference to follow up and show transparency of the commitment	28/10/2021	28/10/2021
Publication of the Asedie 2022 Report and database monitoring	31/03/2022	31/03/2022
Selection of new Top 3 databases and establishment of new timeline	01/01/2022	31/12/2023

Other information: New initiative, incorporated into the Observatory in June 2021.
INITIATIVE IN PARTIAL IMPLEMENTATION DUE TO AN EXTENSION OF ITS CONTENTS

9.28. STATE COUNCIL FOR THE PARTICIPATION OF CHILDREN AND ADOLESCENTS (CEPIA)

Ministry of Social Rights and 2030 Agenda

Commitment activities	Start Date	End Date
List of activities, with verifiable results, that allow monitoring of the progress of the commitment	09/12/2021	01/12/2024
Creation of the Council	04/06/2021	23/09/2021
Constitution of the Council	09/12/2021	09/12/2021
Adoption of the Rules of Internal Procedure	15/05/2022	31/12/2023
Establishment of Working Committees	14/05/2022	31/12/2023

Holding of Assembly meetings in 2022	01/02/2022	31/12/2022
Holding of Assembly meetings in 2023	16/01/2023	31/12/2023
Holding of Assembly meetings in 2024	16/01/2024	31/12/2024
Additional Information: New initiative, incorporated into the Observatory in June 2022.		

COMMITMENTS AT AUTONOMOUS COMMUNITY AND LOCAL LEVEL

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BASQUE COUNTRY

10.1. ACCOUNTABILITY THROUGH MANDATE PLANS

Responsible Body	OGP Euskadi (Basque Government, Provincial Councils of Alava, Bizkaia and Gipuzkoa, City Councils of Bilbao, Vitoria-Gasteiz and Donostia-San Sebastian, Basque Innovation Agency Innobasque.
Other actors involved (Public)	
Other actors involved (Civil Society)	• All organisations present at the regular OGP Euskadi forum • Association of Councils of Alava (ACOA). Mestiza Association • General Public • Bilbao Women's Council • Euskadiko Gazteriaren Kontseilua • Sareen Sarea • Eusko Ikaskuntza • Unicef Euskadi.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

To fulfil Commitment 1 of the OGP Euskadi Action Plan on "accountability through Mandate Plans":

Law 19/2013 on transparency, access to public information and good governance obliges all administrations to publish annual and multi-annual plans and programmes that set specific objectives, as well as the activities, means and time foreseen for their execution, and the degree of progress and results (measurement and evaluation indicators) (art. 6.2).

Law 2/2016 on Local Institutions of the Basque Country establishes as an obligation of active disclosure the publication of the government plan, mandate plan or municipal action plan, when it exists, and periodically its degree of progress (art. 52.1.c).

However, this regulation does not guarantee a common model for all Basque citizens, which is understandable and contributes to their activation in the generation of shared public value. Therefore, using this regulation as a lever, we are committed to building a Basque model of accountability of mandate plans, with common criteria and principles of social auditing.

The accountability of mandated plans needs to establish a common culture and methods for the three regional levels of administration that facilitate their understanding by citizens and stimulate their participation in public affairs.

Commitment objectives

Establish the practice of accountability through mandate plans and citizen collaboration in their monitoring and evaluation in order to achieve a more participatory citizenship in public affairs.

See full commitment sheet at https://www.ogp.euskadi.eus/ogp-compromisos/-/rendicion-de-cuentas-a-traves-de-planes-de-mandato/

Brief description of the commitment

Develop a basic and advanced standard for the publication of information (what, how and when; and under what principles) on the mandate commitments for Basque institutions (regional, provincial and local levels), which can be parameterised according to the regional level of the institution and its size - in the case of local councils - with a monitoring method that includes: monitoring reports, publication of datasets on monitoring indicators and displays of progress that can be understood by citizens; and a plan for participation and communication in terms of social auditing.

Operational objectives/outcomes:

1) Agree on a common structure of information to be published in the mandate plans, adapted to the different levels of the Basque administration, which will allow for monitoring of the progress of commitments, deviations in deadlines, the execution of expenditure and the overall quality of each action (results and impacts).

- Linked to the goals of the 2030 Agenda
- Associated with indicators for measuring results and impacts (social, gender, environmental, etc.).
- Incorporating at all institutional levels a decalogue of issues where there is consensus on their priority and public concern.

2) Define a platform in its functional part (from a view of possible reuse) for the detailed online monitoring of the progress of the committed actions, based on interactive graphic elements.
Segment policy targets and tailor channels and information to their interests, including participatory social audit processes. Identify the keys to ensure social auditing.

3) Incorporate into the culture of our Administrations the routine of contrasting the progress of projects with citizen opinion.

See data sheet. https://www.ogp.euskadi.eus/ogp-compromisos/-/rendicion-de-cuentas-a-traves-de-planes-de-mandato/

How does the commitment contribute to solving the problem or meeting the relevant needs?
An accountability application has been developed and is being implemented in several dozen Basque institutions, mainly local councils. This application allows the political objectives and the specific commitments that develop them to be presented in a simple way to institutions that are not normally developing accountability in a systematic way.

It is also a tool for developing a certain degree of control over the management of municipal government programmes.

OGP Euskadi is interested in having this platform tested by as many municipalities as possible in order to improve it with successive contributions.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Additional information INITIATIVE COMPLETE
Following the Progress Review, it has been decided to terminate the initiative and the remaining continuous improvement actions.
The application can be viewed with a fictitious example (the village of Obaba in B. Atxaga's novel) at the following link: https://kontuematea.irekia.euskadi.eus/obaba/es/

Commitment activities	Start Date	End Date
1. Formation of the inter-institutional work group and the Commitment 1 group	03/09/2018	31/10/2018
2. Agree on accountability principles and mandate plans	01/10/2018	30/04/2019
3. Establish, based on the collaboration with experts, a first proposal for the categorisation of the elements that should be included in the process of drafting and accountability of a Local Mandate Plan.	28/02/2019	30/09/2019

4.	Compare experts' proposal with representatives of Basque municipalities.	01/10/2019	31/12/2019
5.	Prepare and disseminate basic material to facilitate new municipalities in joining the practice of preparing and reporting on a Local Mandate Plan.	01/12/2019	15/03/2020
6.	On-line presentation of the platform in a joint manner between the OGP State and Euskadi plans.	01/09/2020	15/10/2020
7.	Select and accompany the implementation of a number of pilot projects for the implementation of local Mandate Plans in municipalities of different sizes.	15/10/2020	15/06/2021
8.	Evaluation of pilot projects.	01/09/2021	15/12/2021

CATALONIA

10.2. PARTICIPACATALUNYA.CAT

Responsible Body	Directorate-General of Citizen Participation and Electoral Processes, Generalitat de Catalunya
Other actors involved (Public)	Direcció General d'Administració Local, Generalitat de Catalunya (Directorate-General of Local Administration, Catalonia Autonomous Government) Escola d'Administració Pública de Catalunya (EAPC) (Catalan School of Public Administration) Consorci d'Administració Oberta de Catalunya (AOC) (Catalan Open Administration Consortium) Localret Consortium Diputació de Barcelona (Barcelona Provincial Council) Diputació de Girona (Girona Provincial Council) Diputació de Lleida (Lleida Provincial Council) Diputació de Tarragona (Tarragona Provincial Council) Federació de Municipis de Catalunya (FMC) (Federation of Municipalities of Catalonia) Associació Catalana de Municipis (ACM) (Association of Municipalities of Catalonia) Metropolitan Area of Barcelona (AMB) Col·legi d'Interventors, Secretaris i Tresorers de l'administració local (Association of Auditors, Secretaries and Treasurers of Local Administration)
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Citizen participation should not be an ad hoc process for a specific purpose. To be truly efficient and effective, it must be a structural practice that is present throughout the public policy-making process. However, without transforming Public Administration, this change of approach will not take place.

In this context of necessary transformation, the concept of "citizen participation ecosystems" becomes particularly relevant. By "citizen participation ecosystems", we mean the creation of the necessary structures that enable horizontal and vertical coordination of all levels of Public Administration and the establishment of common methodologies, training, tools and technologies that contribute to a common governance of the ecosystem. If well established, the creation of such ecosystems can transform the administration and help to make participation a cross-over element at all levels of the public system.

It is about transforming the Public Administration through participation to further enable participation.

- Encourage and promote the creation and deployment of citizen participation infrastructures of all kinds – methodology, training, technology, networks, etc. – that can be freely available to the entire Catalan participation ecosystem.
- Make resources available to interdepartmental committees so that they have members who are knowledgeable and familiar with the principles of open government.
- Incorporate knowledge management into all planning, design, development and evaluation tasks to ensure that they are geared towards achieving the Directorate-General of Civil Participation's mission.
- Map the actors of citizen participation in Catalonia and have stable collaborative relationships at both strategic and operational levels.

Commitment objectives

- Help identify and inform the actors working in the field of citizen participation in Catalonia, as well as in their specialisations and preferential geographical area of action.
- Contribute to making explicit the tacit knowledge of these actors through the dissemination and open publication of all types of resources and tools for citizen participation, GUIDEs and methodologies, procedures and protocols, technology, materials, etc.
- Create and energise communities to share knowledge and identify and promote consensus-building strategies for the evolution of citizen participation as a discipline.

- Be a reference point for the activities of the members of the Transparent Government Network, especially in terms of training activities, publications, services and other resources related to citizen participation.
- Facilitate the adoption of the "Decidimos" platform for the municipal authorities of Catalonia by making it available to them centrally and free of charge.
- Create and dynamise learning communities to level and improve the knowledge of the network of actors in the field of citizen participation.
- Facilitate a test environment for the "Decidimos" platform administrators to familiarise them with the tool, as well as to carry out practices required for training programmes.
- Disseminate activities on citizen participation in Catalonia from a two-fold approach: geographically and by topic.

Brief description of the commitment
ParticipaCatalunya.cat is a virtual meeting place for all those involved in citizen participation.

How does the commitment contribute to solving the problem or meeting the relevant needs?
ParticipaCatalunya.cat has four main components or spaces:

- The practice communities.
- The training space, which includes a test environment for the "Decidimos" platform.
- The resource bank.
- The offer and registration for conferences and events in general.

In addition, there are two others of a more institutional nature.

- The management and dissemination space of the *Decidim.Catalunya* project to make the platform available to local authorities.
- The institutional space of the participation group of the Transparent Government Network of Catalonia.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
• Analyse the needs of the target audience and conceptualise the space (Output: information architecture document).	01/09/2019	01/05/2020
• Design and implement practice communities (Output: practice communities).	15/01/2019	31/12/2020
• Design and implement the training space, including a test environment for the "Decidim" platform (Output: training space).	15/10/2020	31/12/2020
• Design the resource bank and make an initial collection of resources. (Output: resource bank).	15/09/2020	31/12/2020
• Organising conferences and events for the sector (four sector-wide conferences, eight events of various kinds).	01/12/2021	30/09/2024
• Design the *Decidim.Catalunya* project management and dissemination space for making the platform available to local authorities (Project management and dissemination space).	01/01/2020	01/04/2021
• Pilot *Decidim.Catalunya* (50 spaces).	01/01/2021	15/06/2022
• Universal launch of *Decidim.Catalunya* (200 spaces).	01/01/2021	30/09/2024
• The institutional space of the participation group of the Government Network (creation of the institutional space).	01/01/2021	30/09/2024

10.3. PUBLIC PARTICIPATION SPACE FOR MONITORING THE STRATEGY TO FIGHT AGAINST CORRUPTION AND THE STRENGTHENING OF PUBLIC INTEGRITY.

Responsible Body	Generalitat de Catalunya
Other actors involved (Public)	- Oficina Antifrau de Catalunya (Anti-Fraud Office of Catalonia) - Sindicatura de Comptes (Regional Audit Office) - Síndic de Greuges (Regional Ombudsman)
Other actors involved (Civil Society)	- Institut Ostrom Catalunya (Ostrom Institute of Catalonia) - Observatori Ciutadà Contra la Corrupció (Citizens Against Corruption Observatory) - Col·legi de Politòlegs i Sociòlegs de Catalunya (Association of Political and Social Scientists of Catalonia)

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Provide a space for citizen participation that monitors progress in the strategy to fight corruption and strengthen public integrity.

Set up a **'Citizen participation space for monitoring the strategy'** to monitor the implementation and degree of progress with the commitments made in the 'Strategy for the fight against corruption and the strengthening of public integrity' promoted by the Generalitat de Catalunya.

The Strategy to Fight against Corruption should have a governance model that promotes transparency and accountability, based on citizen participation in the supervision and control of its implementation.

Commitment objectives

- Establish a mechanism to promote transparency and accountability in the actions in the fight against corruption and the strengthening of public integrity implemented by the Generalitat de Catalunya based on the Strategy.
- Establish a governance model that fosters citizen empowerment and participation in the monitoring and oversight of the 'Strategy to Fight against Corruption and Strengthening Public Integrity'.
- Contribute, through the creation of the Participation Space, to the building of a public integrity system.
- Inform and raise public awareness of the need to move towards Open Government, and of the effective steps that are being taken in this direction.

Brief description of the commitment

Set up a Citizen Participation Space to oversee the Generalitat's Strategy to Fight against Corruption.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The creation of a citizen monitoring space within the Strategy's governance model makes it possible to promote transparency and accountability in the different actions carried out, based on the participation of citizens in the supervision and control of the implementation process.

It is an independent and unique space, due to:

- the fact that it is a commission made up entirely of citizens and representatives of organised civil society
- the participatory method of election of its members in which, equal members has also been guaranteed.

All of this is part of the actions being carried out by the Generalitat de Catalunya to advance the building of a public integrity system.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Through the Participation Space, citizens will play an active role in monitoring the degree of progress with the commitments and measures contained in the 'Strategy to Fight against Corruption and Strengthening of Public Integrity'.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

 The members of the Citizen Participation Space will have permanently updated information on the status of each of the actions and measures being carried out within the Generalitat de Catalunya's Strategy to Fight against Corruption.

Quarterly, bi-annual and annual reports will also be prepared and made available on the progress and results of the strategy.

In addition, beyond the Monitoring Space, the general public will have access to the information and progress of both the strategy and the contributions made by the Space, as they will be made public through the different channels and media available to the Generalitat de Catalunya.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The Government of the Generalitat de Catalunya is working to advance in the building of a government based on public integrity, transparency and ethics. For this reason, the governance model of the Strategy to Fight against Corruption has been designed under the criteria of transparency, openness and participation, thus contributing to fostering a greater degree of trust in public institutions.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The Citizen Participation Space for monitoring the "Strategy to Fight against Corruption and the strengthening of public integrity" is a good example of the actions being carried out by the Generalitat de Catalunya to promote Open Government and a move towards a society that is more involved in public governance.
Therefore, as a new milestone in the creation of efficient, accountable and transparent institutions - within the framework of the necessary progress towards an inclusive, just and peaceful society - the action will be communicated to society through the different channels and media available, with the aim of raising awareness among citizens and public employees.

Additional information:
The Participation Space is composed of ten people. Seven of them have been chosen by lot from among the people who took part in the participatory process of the Strategy to Fight against Corruption under the criteria of equal members, and the remaining three are representatives of organised civil society and have been chosen by the Institut Ostrom Catalunya, the Observatori Ciutadà Contra la Corrupció and the Col-legi de Politòlegs i Sociòlegs de Catalunya The president and secretary of the Space have also been elected.
In order to implement the Strategy, a Support Programme has been created, which has the function of providing support to the Strategy's Monitoring Area. The implementation of the commitment will therefore be carried out with internal resources of the Generalitat de Catalunya.
- Useful links:
Constitution of the Monitoring Space:
http://exteriors.gencat.cat/ca/detalls/noticia/not_200422_espaiciutadaestrategia
Composition and functions of the Monitoring Space:
https://participa.gencat.cat/uploads/decidim/attachment/file/1738/Elecci%C3%B3_Espai_de_seguiment_Estrat%C3%A8gia_Anticorrupci%C3%B3.pdf
Strategy Monitoring Report (April 2020)
http://governobert.gencat.cat/web/.content/01_Que_es/estrategia_integritat/2020/INFORME-SEGUIMENT-1T2020.pdf

INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
• Plenary session 1 + drafting of 1st report	15/07/2020	21/07/2020
• Dissemination of 1st report	21/07/2020	25/07/2020
• Plenary session 2 + drafting of 2nd report	15/01/2021	21/01/2021

•	Dissemination of 2nd report	21/01/2021	25/01/2021
•	Plenary session 3 + drafting of 3rd report	15/07/2021	21/07/2021
•	Dissemination of 3rd report	21/07/2021	25/07/2021
•	Plenary session 4 + drafting of 4th report	15/01/2022	21/01/2022
•	Dissemination of 4th report	21/01/2022	25/01/2022
•	Final evaluation of the results of the Monitoring Space	15 /02/2022	21/02/2022

10.4. OPEN DATA STRATEGY FOR GENDER EQUALITY POLICIES

Name of commitment	Open data strategy for gender equality policies.
Responsible Body	Directorate-General of Transparency and Open Data - Generalitat de Catalunya
Other actors involved (Public)	Catalan Institute for Woman (ICD) and the Directorate-General of Equality (Department of Labour, Social Affairs and Family)
Other actors involved (Civil Society)	Professional and social entities involved in gender equality advocacy

Description of the commitment

What is the problem/need that the commitment is intended to solve?
Provide data in open format that can help highlight gender differences and include information from a gender perspective.

Commitment objectives
Identification of indicators that are considered relevant to obtain data to facilitate the design, implementation, improvement and monitoring of gender policies designed by the Administration.

Brief description of the commitment
Prioritise the open data of public information, accessible to both public and private operators, to facilitate the calculation of indicators that highlight situations of gender inequality and allow for the monitoring and evaluation of the impact of public equality policies.

How does the commitment contribute to solving the problem or meeting the relevant needs?
The objective is to offer and promote access to data on gender that can be reused to facilitate situational analyses that highlight situations of gender inequality, both internally by the Administration and by social entities and organisations, researchers, data journalists, etc.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

In order for data to be used by women's rights organisations, it must be open and functional.
This is a challenge that requires collaboration between the actors (whether institutional or civil society) working on and focused on women's rights and the actors responsible for generating, collecting and publishing data. The synergy between them produces a flow of communication that allows them to jointly identify which specific data would be most useful in creating gender equality initiatives.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

As a fully collaborative process with citizens, it is a fully transparent project, which entails a commitment to the concrete openness of different datasets and allows government control over the implementation of public policies.

Does it contribute to building a public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforcing public trust?

It ensures greater access to, and the democratisation of data and public policies related to the fight against gender inequalities.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The report *"Turning promises into action: Gender Equality in the 2030 Agenda for Sustainable Development"* (2018) specifies the need to develop strategies that identify groups that are not usually reflected, as these are often groups that are difficult to measure; but it is essential to have ethical standards that protect these vulnerable groups.

If used correctly, data can be a tool to transform society, as it can point to clear policy interventions.

Additional information: INITIATIVE COMPLETE

Commitment activities		Start Date	End Date
Drafting of a technical study for the prioritisation of gender-sensitive open data.	Technical study	15/07/2019	08/03/2020
Public presentation of the study	Presentation event	06/03/2020	06/03/2020
Drawing up an inventory for open data	Data inventory	08/03/2020	15/05/2020
Design of the Prioritised Open Data Plan	Open Data plan	16/05/2020	31/07/2020
Implementation of the Open Data Plan	Monitoring report	01/08/2020	28/02/2021
Definition and implementation of a data classification and coding system to facilitate gender identification.	Guide to classification and coding criteria	01/10/2020	01/03/2021

GALICIA

10.5. REGULATION OF THE INSTRUMENTS FOR THE MANAGEMENT, EVALUATION OF PUBLIC POLICIES, SUPERVISION AND QUALITY IMPROVEMENT

Responsible Body	Directorate-General of Evaluation and Administrative Reform (Regional Ministry of Finance and Public Administration).
Other actors involved (Public)	General Secretariat of the Presidency; General Technical Secretariats of the Regional Ministries; instrumental entities of the public sector of the autonomous region of Galicia.
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Regulate the instruments for the management, evaluation of public policies, supervision and improvement of quality in the public sector of the autonomous region of Galicia in development of Law 1/2015, of 1 April, on guaranteeing the quality of public services and good administration.

Commitment objectives

Determine in a single regulatory text the guidelines for carrying out quality evaluations of public policies and public services; adapt the regulation of service charters to the provisions of Law 1/2015, of 1 April, and establish the bases for carrying out studies to analyse demand and the degree of satisfaction of the users of public services.

Brief description of the commitment

Approval of a regulatory text to regulate certain instruments for the management, evaluation, supervision and improvement of quality in the public sector of the autonomous region of Galicia.

How does the commitment contribute to solving the problem or meeting the relevant needs?

This regulation will determine how public policies and public services should be periodically evaluated in order to continuously improve them. It will also establish the procedure for drawing up service charters and carrying out studies to analyse demand and the degree of satisfaction of the users of public services.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information:

Commitment activities	Start Date	End Date
Approval by the Interdepartmental Commission for Information and Evaluation of a Map of service charters to be approved each year.	01/12/2023	30/06/2024
Determination by the Interdepartmental Commission for Information and Evaluation of the public services that will be the subject of annual studies to analyse demand and the degree of satisfaction of the users of public services.	01/12/2023	30/06/2024

10.6. INSTITUTIONAL INTEGRITY FRAMEWORK

Responsible **Body**	Directorate-General of Evaluation and Administrative Reform and General Legal Advice of the Xunta de Galicia (Regional Ministry of Finance and Public Administration) and General Intervention of the Autonomous Community (Regional Ministry of Finance and Public Administration).
Other actors involved (Public)	General Secretariat of the Presidency; General Technical Secretariats of the Regional Ministries and instrumental entities of the public sector of the autonomous region of Galicia.
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Consolidate and strengthen institutional integrity in the regional public sector, the observance of ethical and good governance principles, accountability and risk prevention.

Commitment objectives

Provide Galicia with an Institutional Integrity Framework that will help to reinforce the internal control mechanisms that have been in place in Galicia for years, to improve and strengthen them, where necessary, and to promote the use of new mechanisms that will enable Galicia to continue consolidating itself as a modern, integral and transparent public administration.

Brief description of the commitment

Drafting of an Institutional Integrity Framework Programme in the public sector of the autonomous region of Galicia.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The drafting of an Institutional Integrity Framework Programme will make it possible to activate the mechanisms for the prevention and detection of possible irregularities in the exercise of public functions through the following actions:

1. Progressive approval of management risk prevention plans in all regional ministries and instrumental public entities to prevent, identify, evaluate and respond to the possible occurrence of irregular actions.
2. Implementation of a whistle-blowing channel that allows citizens to report illegal or unethical conduct and practices.
3. Updating of the Institutional Code of Ethics of the Xunta de Galicia approved in 2014, to reinforce the principles of integrity and exemplarity for senior officials and public employees.
4. Creation of an Ethics Committee, as an enforcement body with the capacity to be aware of and respond to possible ethical and behavioural dilemmas that may arise among public employees and senior officials.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
Development of an Institutional Integrity Framework Programme.	01/11/2021	31/03/2021

Approval of management risk prevention plans in all regional ministries to prevent, identify, assess and respond to the possible occurrence of irregular actions.	01/01/2021	31/12/2022
Approval of management risk prevention plans in instrumental public entities to prevent, identify, assess and respond to the possible occurrence of irregular actions.	01/01/2023	30/06/2024
Implementation of a whistle-blowing channel that allows citizens to report illegal or unethical conduct and practices.	01/06/2021	31/12/2021
Updating of the Institutional Code of Ethics of the Xunta de Galicia approved in 2014, to reinforce the principles of integrity and exemplarity for senior officials and public employees.	01/01/2021	31/12/2021
Creation of an Ethics Committee, as an enforcement body with the capacity to be aware of and respond to possible ethical and behavioural dilemmas that may arise among public employees and senior officials.	01/01/2021	31/12/2021

10.7. INTEGRATED CITIZEN SERVICE SYSTEM (SIACI)

Responsible **Body**	Directorate-General of Evaluation and Administrative Reform (Regional Ministry of Finance and Public Administration) and Agency for the Technological Modernisation of Galicia (Presidency of the Xunta de Galicia).
Other actors involved (Public)	General Secretariat of the Presidency; General Technical Secretariats of the Regional Ministries; instrumental entities of the public sector of the autonomous region of Galicia.
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The need for an electronic application (Integrated Citizen Services System - SIACI) to internally manage complaints, suggestions, requests for general and specific information, as well as requests for access to public information.

Commitment objectives

Improve and facilitate the processing of complaints, suggestions, requests for general and specific information and requests for access to public information.

Brief description of the commitment

Within the framework of the regulatory situation at regional level established by Decree 129/2016, of 15 September, which regulates citizen services in the public sector of the region of Galicia, the Integrated Citizen Services System (SIACI) has been developed, consisting of an electronic management tool that brings together in one place the processing of all complaints or suggestions, as well as requests for general and specific information and access to public information, which citizens wish to submit through different channels to the Xunta de Galicia (electronically, in person or by telephone).

It consists of the design and implementation of an electronic application for the internal management and processing of complaints and suggestions, requests for general and specific information, as well as requests for public information.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The SIACI electronic application will allow for the single management of all complaints and suggestions, requests for general and specific information and public information made by citizens to the different departments and entities of the public sector of the autonomous region of Galicia.

The SIACI will provide the following benefits to citizens:

- Be attended through a single, comprehensive system. SIACI guarantees effective attention to citizens through a comprehensive system.
- It is a multi-channel system. It provides citizens with access through different channels to submit requests for information and complaints or suggestions.
- Obtain a response. Facilitate a single response to citizens.
- Know the status of your application at any time. SIACI provides citizens with information on the status and documentation of the processing of their application, regardless of how it is submitted (electronically, in person or by telephone).
- It allows monitoring of the processing of complaints, suggestions, claims or requests for information submitted by citizens, from a single point through integration in the Citizen's Folder.

The SIACI will provide the following improvements for the Administration:

- Provide a single cross-over tool for the Xunta de Galicia that manages the specific procedures for citizen services.
- Electronic processing from start to finish, through simple processes that allow distribution between units and integration with the Xunta de Galicia's cross-over e-administration tools.
- Optimising competencies and functions of managers, homogenising the administration's management of the procedures it will cover, in terms of deadlines and forms of action.
- Detecting and suggesting possible improvements, in order to apply the appropriate modifications to services and procedures in relation to the provision of services to citizens.

Why is the commitment relevant to Open Government values?

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It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
Development and implementation of an electronic application to manage complaints, suggestions, requests for general and specific information, as well as requests for access to public information.	01/01/2021	01/10/2021
Monitoring of the advantages obtained by citizens, following the implementation of the SIACI application, in the processing of procedures through the SIACI application.	01/01/2022	30/06/2024
Monitoring of the advantages obtained by the Xunta, after the implementation of the SIACI application, in the processing of procedures through the SIACI application.	01/01/2022	30/06/2024
Monitoring of the improvement plans drawn up following the implementation of the SIACI application.	01/01/2022	30/06/2024

10.8. DIGITAL ADMINISTRATION AND CITIZEN PARTICIPATION

Responsible Body	Directorate-General of Evaluation and Administrative Reform (Regional Ministry of Finance and Public Administration) and Agency for the Technological Modernisation of Galicia (Presidency of the Xunta de Galicia).
Other actors involved (Public)	General Secretariat of the Presidency; General Technical Secretariats of the Regional Ministries and instrumental entities of the public sector of the autonomous region of Galicia.
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Satisfy citizens' demands, eliminate bureaucratic burdens, avoid requesting data that is already in the Administration's possession, improve management by automating processes and improve channels for citizen participation.

Commitment objectives

Complete the digital set-up of administrative procedures and improve channels for citizen participation.

Brief description of the commitment

Improve the Galician government's decision-making by enhancing citizen participation and the automation of administrative procedures.

How does the commitment contribute to solving the problem or meeting the relevant needs?

With this commitment and under the umbrella of Law 4/2019, of 17 July, on the digital administration of Galicia, the needs of citizens will be met in the following way:

-**The digital set-up of administrative procedures** will be completed in order to make them fully electronic, thus offering user-friendly, streamlined and less bureaucratic services.

-It will **avoid requests of data** from the public that is already in the possession of the Administration.

-It **will increase Interoperability** with other public administrations in order to continue reducing the number of documents that citizens must present in their relations with the public sector of the autonomous region of Galicia.

-It will promote the **"Citizen's Folder"**, which will include all the personal and administrative information available in the public administration in an orderly and simple manner, which will make it possible to proactively offer personalised public services in accordance with the particular needs of all individuals.

-The channels for the participation of all Galician citizens, including those living abroad, will be improved through the creation of a **"specific portal for citizen participation"**, which will serve to channel, in a simple and effective way, the demands and contributions of citizens and civil society organisations and facilitate dialogue and improve the Galician government's decision-making.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
Completion of the digital configuration of administrative procedures to make them fully electronic, thus offering user-friendly, streamlined services with less bureaucratic burden.	01/06/2021	31/12/2023
Promotion of the "Citizen's Folder", which will include all personal and administrative information available in the Public Administration in an orderly and simple manner, which will make it possible to proactively offer personalised public services in accordance with the particular needs of all individuals.	01/01/2023	31/12/2023
Creation of a "Specific portal for citizen participation", which will serve to channel, in a simple and effective way, the demands and contributions of citizens and civil society organisations, and which will facilitate dialogue and improve the Galician government's decision-making.	01/06/2022	31/12/2023

10.9. TRANSPARENCY, ACCOUNTABILITY AND ACCESSIBILITY

Responsible Body	Directorate-General of Evaluation and Administrative Reform (Regional Ministry of Finance and Public Administration) and Agency for the Technological Modernisation of Galicia (Presidency of the Xunta de Galicia).
Other actors involved (Public)	General Secretariat of the Presidency; General Technical Secretariats of the Regional Ministries and instrumental entities of the public sector of the autonomous region of Galicia.
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Facilitate accessibility to the Xunta de Galicia's Transparency and Open Government Portal and improve the quality of the information available on it.

Commitment objectives

Achieve equal opportunities for all people to access the Transparency and Open Government Portal and to improve the information published on it.

Brief description of the commitment

Strengthen the Xunta de Galicia's Transparency and Open Government Portal, with the aim of facilitating better accessibility for citizens in general and for people with disabilities in particular; to improve the quality of the information; to publish new content on the portal and to promote the publication of content in reusable formats.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Through new services that make it easier to navigate the Portal using the keyboard, voice commands and sounds will contribute to achieving non-discrimination in access to information.

Through the publication of new content on the Portal and the reuse of public information, it will be possible to present content through images, infographics, interactive graphics and geolocation maps that will provide information with greater clarity.

Through improvements to the Portal, the quality of the information published on issues such as the drafting of regulations, public information processes, economic-financial information and information on public works and infrastructures carried out in the Autonomous Community of Galicia will be improved.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.
It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date

Implementation of actions to improve the Transparency and Open Government Portal of the Xunta de Galicia.	01/11/2020	30/06/2024
Implementation of new services on the Xunta de Galicia's Transparency and Open Government Portal that facilitate navigation of the Portal using the keyboard, voice commands and sounds that will contribute to achieving non-discrimination in access to information.	01/11/2021	30/06/2021
Publish new content on the Xunta de Galicia's Portal and Open Government (this will make it possible to present content through images, infographics, interactive graphics and geolocation maps that will provide information with greater clarity).	01/01/2022	31/12/2022
Publish reusable content on the Xunta de Galicia's Open Government Portal.	01/11/2020	30/06/2024
Improve the quality of the information published on the Xunta de Galicia's Portal and Open Government, in areas such as: drafting of regulations, public information processes, economic-financial information and information on public works and infrastructures carried out in the Autonomous Community of Galicia.	01/11/2020	30/06/2024
Monitoring of the advantages obtained by citizens, after the implementation of the improvements to the Xunta de Galicia's Transparency and Open Government Portal	01/01/2022	30/06/2024
Monitoring of the advantages obtained by the Xunta de Galicia, after the implementation of the improvements in the Xunta de Galicia's Transparency and Open Government Portal	01/01/2022	30/06/2024

ANDALUSIA

10.10. TRAINING PLAN ON OPEN GOVERNMENT AND OPEN DATA FOR PUBLIC EMPLOYEES OF THE GENERAL ADMINISTRATION OF THE ANDALUSIAN REGIONAL GOVERNMENT.

Responsible Body	Andalusian Institute of Public Administration (IAAP)
Other actors involved (Public)	All the Regional Ministries and Territorial Delegations of the Andalusian Regional Government.
Other actors involved (Civil Society)	FAMP, Provincial Councils, General State Administration, Trade Unions, Local Administration and other Autonomous Communities.
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

The Regional Government of Andalusia has been working for years on the implementation of actions related to the principles and values of open government, through different regulations such as the Andalusian Transparency Law and the Andalusian Law on Citizen Participation. In addition, a governance and technological structure has been set up to support the work of public employees with specific competences in this field.

Although there are already different lines of training in Open Government and Transparency within the annual training plan, there is a need to structure and formalise a wider Training Plan. This plan should allow us to <u>raise awareness, train and co-create</u> with public employees, and with other actors in society in general, to create mechanisms that facilitate transparency, participation, collaboration and accountability.

Commitment objectives

Design and implement a 2020-2023 Training Plan on Open Government.

Brief description of the commitment

The Andalusian Regional Government through the Andalusian Institute of Public Administration is launching a Training Plan on Open Government and open data, aimed at all staff of the General Administration of the Andalusian Regional Government and in some actions open to the three levels of administration (General State Administration, Local and other autonomous regions) as well as to society in general.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The implementation of a far-reaching training plan contributes firstly to raising the awareness of civil servants for the incorporation of open government values as their own values. Secondly, training will equip people in the administration with open government tools. Collaborative training and capacity building methodologies will allow for the co-creation of new actions that will lead to greater transparency, participation, open data and accountability.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

Having people who are trained and aware of the importance of participation will make it easier for them to adopt these values as their own to promote in their daily practice.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

An understanding of open data methodologies in combination with training in Evaluating Public Policy will certainly contribute to enhancing the need for open data and accountability.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

Training will undoubtedly contribute to greater integrity and ethics in public institutions as people adopt it as a value.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The Plan itself is a plan for awareness-raising, training and active co-creation to ensure real involvement in the reality of their workplace.

Additional information

Commitment activities	Start Date	End Date
1. Constitution of a multi-disciplinary work group for the design of the Training Plan. Identification of key actors to carry out a needs analysis; convening and holding a first meeting.	01/10/2020	05/10/2020
2. Diagnostic appraisal and identification of training needs of all staff of the Andalusian Regional Government with the inclusion of performance and impact indicators. From 22 June to 30 September, training needs will be identified and included in the IAAP planning system for inclusion in the IAAP Training Plan 2021. From 5 to 15 October the constituted team will review and incorporate those that have not been included.	05/10/2020	15/10/2020
3. Preparation of training responses and proposals for training actions to be included in the IAAP Training Plan 2021. Once the training needs have been included, it is time to choose the modality, format, timetable, and training staff in what we call training responses.	05/10/2020	15/10/2020
4. Preparation of defined and scheduled training actions in the 2021 Training Plan. While the training plan is being formally approved, the different materials for the implementation of the training actions will be developed.	15/10/2020	15/12/2020
5. Implementation of open government and open data training plan during 2021. Throughout 2021, the programme will be implemented with two indicator reviews, at the end of June and in the first half of January.	15/01/2021	15/01/2022
6. Diagnostic appraisal of new training needs for the preparation of the IAAP Training Plan 2022, preparation of training responses and preparation of materials for the following year's Plan. This is the time to review the indicators of the training actions carried out in the first half of 2021.	05/07/2021	15/12/2021
7. Implementation of open government and open data training plan during 2022. Throughout 2022, the programme will be implemented with two indicator reviews, at the end of June and in the first half of January.	15/01/2022	15/01/2023
8. Diagnostic appraisal of new training needs for the preparation of the IAAP Training Plan 2023, elaboration of training responses and preparation of materials for the following year's Plan. This is the time to review the indicators of the training actions carried out in the first half of 2021.	05/07/2022	15/12/2022
9. Implementation of open government and open data training plan during 2023. Throughout 2023, the programme will be implemented with two indicator reviews, at the end of June and in the first half of January.	15/01/2023	15/12/2023
10. Evaluation of the training programme 2021-2023.	01/01/2024	15/12/2024

This evaluation will be carried out on the basis of the indicators formulated and reformulated during its implementation.		

10.11. OPEN DATA PLAN AND PROMOTION OF BIG DATA TECHNOLOGY

Responsible Body	Andalusian Regional Government
Other actors involved (Public)	Bodies of the Autonomous Government Administration
Other actors involved (Civil Society)	Open Government Forum, Business Associations (infomediary sector and others), Non-profit Associations and Foundations, Representative bodies of social and economic interest, Academic Sphere.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The administration is currently producing and managing large datasets that it makes available to citizens, to the administration itself and to other administrations.

In this context, the administration can count on the support of ICTs, given their broad spectrum of action, to enhance the principles of open government and to offer more efficient and user-friendly services, improve citizen participation and collaboration, and strengthen trust in democratic institutions and governments.

Technological advances encourage, among other things, the opening of public data (Open Data), a dynamic of transparency that allows citizens access to digitised, reliable and quality information held by the public sector. Given that this information is more valuable when it is shared than when it is merely accumulated, the impact of Open Data policies on public information is much more profound: its use or reuse promotes innovation, creating new applications and services that increase the value of the public sector. In other words, open data technology policies focus both on transparency, accountability and permanent public scrutiny, and on the use of information to solve social problems and boost innovation, competitiveness and economic development.

In addition, the enormous importance that the integration of Open Data with technologies such as Big Data is having, facilitates active listening and decision-making based on evidence (data with meaning), making these the best guarantee for adapting the provision of public services and guaranteeing the rights of citizens, always pursuing the general interest, efficiency in management and showing willingness to serve that for which the Public Administration was created.

Commitment objectives

The solution to the problem and needs raised in the previous section will be materialised in the development of an Open Data Plan, taking advantage, among others, of the opportunities offered by Big Data as an element that contributes to the achievement of the following objectives:

- Publish datasets in open format that generate public value for government, business and civil society. Open data contributes substantially to economic growth and job creation, helps improve decision-making and is a driver for innovation. It also contributes to greater transparency of governments and administrations, as well as increasing the efficiency of public services provided to society.
- From a social point of view, enhancing social inclusion and empowerment improves transparency and fosters citizens' collaboration with the administration.
- Sharing public data with the aim of opening up spaces for co-design, co-management of services and public-private collaboration. The publication of open data enables greater transparency, higher levels of citizen trust, better public service and more effective policy making.
- Promote the use of standard, open and automatically processable formats, complying with all current regulations on reuse, transparency and accountability.
- Facilitate active listening through the use of information technologies, involving the administration, the business sector and civil society, in order to generate an environment of collaboration and contact that meets the needs of each of them.

Brief description of the commitment

Implementation of formalised opening mechanisms, both from a technical and organisational perspective. The aim is to select datasets of high reuse value, define common vocabularies and publish the data catalogue on the Open Data Portal. Likewise, permanent contact will be established with the community of re-users to promote the use and improvement of the catalogue, as well as with the business fabric and civil society to facilitate access to public information. The methodologies and processes necessary to exploit the information and make use of it for better decision-making will also be enabled.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It promotes the discovery and opening of high-value data within the Public Administration of the Autonomous Community and also facilitates the consultation and processing of information by third parties. It provides citizens with mechanisms and tools that facilitate a better understanding of the actions of the public administration, transparency and accountability. Likewise, the business community would benefit from this measure by adopting emerging technologies related to the data economy, through the development of new products, services and solutions that meet the needs of both the administration and society in general.

Open data also contributes to solving the challenges faced by public administration to improve its policies, the services it offers and its internal mode of operation with the aim of generating value and social welfare for society. In order to face these challenges and meet the growing demand for openness, transparency, efficiency and effectiveness from citizens, it is essential to champion innovation as the driving force for change that will enable us to respond to these needs of society.

Open data stimulates innovation, leading to the creation of new services, the identification of sources of savings, so critical at this time because of the COVID-19 pandemic, and above all it allows for improved operations and better decision-making.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality.

Open data and the use of mass information processing technologies promote accountability and transparency, collaboration through open dialogue with the reuse community and the business sector, as well as general citizen participation and collaboration.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It is at the heart of this plan for openness and use of public data.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to bolster the integrity of public institutions and reinforce public confidence.

It promotes the openness of public data and the use of advanced technologies for processing and deriving value from an open government perspective.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

It actively involves society and public employees, facilitating the understanding of the principles and values of Open Government.

Additional information

Commitment activities	Start Date	End Date
Drafting of regulations and/or administrative provisions for the opening of data. Establishment of a multi-disciplinary work group of public employees to define the opening process and its organisational model. Establishment of monitoring and evaluation indicators for the annual plans.	10/11/2020	20/11/2021

Annual Data Openness Plans: The annual Openness Plan will define the annual openness targets according to criteria of timeliness, technological suitability, reuse potential and interest of civil society, the reuse community and the business sector.	20/01/2022	20/12/2024
Technological improvement of the open data portal: Making improvements to the technological platform that supports the open data portal. Updating of the different technological components. Functional improvements, data viewers, development of training content and dynamisation in social networks.	10/03/2021	30/09/2024
Modelling of datasets for exploitation with Big Data technologies. Initial predictive models and dashboards to support decision-making and active listening.	01/10/2021	20/12/2024
Andalusia Open Data Meetings. Organisation of annual events with the community of re-users for the dissemination and re-use of the data published in the Open Data catalogue.	20/02/2021	20/12/2024
Evaluation of actions and publication on the Andalusia Regional Government Portal.	01/01/2021	20/12/2024

PRINCIPALITY OF ASTURIAS

10.12. STRATEGIC TRANSPARENCY PLAN OF THE PRINCIPALITY OF ASTURIAS

INITIATIVE CANCELLED

10.54. COUNCIL FOR THE 2030 AGENDA IN THE PRINCIPALITY OF ASTURIAS

Responsible Body	Directorate-General for Public Governance, Transparency, Citizen Participation and the 2030 Agenda
Other actors involved (Public)	Asturian Federation of Councils (FACC).
Other actors involved (Civil Society)	Representatives of the business and trade union sector, the university system and research centres, third sector organisations, associations and foundations and independent experts in the field of sustainable development and the 2030 Agenda.

Description of the commitment
What is the problem/need that the commitment is intended to solve? Improve collaboration and strengthen the permanent dialogue between the Administration of the Principality of Asturias and civil society in matters related to the 2030 Agenda.
Commitment objectives Advise the Regional Ministry in the preparation and implementation of the plans and strategies necessary for the fulfilment of the 2030 Agenda. Generate documents and analysis on aspects of the implementation of the 2030 Agenda. Contribute to the dissemination and communication of the 2030 Agenda to all Asturian citizens. Promote dialogue and coordination between all social, economic, environmental and cultural actors to contribute to the achievement of the SDGs.
Brief description of the commitment Promote the 2030 Agenda in the Principality of Asturias through the creation of a consultation and participation body, with the aim of providing advice and institutional collaboration between the Administration of the Principality of Asturias and civil society for the fulfilment of the Sustainable Development Goals (hereinafter, SDGs) and the 2030 Agenda.
How does the commitment contribute to solving the problem or meeting the relevant needs? Its creation means institutionalising collaboration and strengthening the permanent dialogue between the Administration of the Principality of Asturias and civil society in matters related to the 2030 Agenda.
Why is the commitment relevant to Open Government values? **Because it will strengthen collaboration** between public administrations and Asturian society.
Other information: **New initiative. Incorporated into Commitment 10 upon Review of the Fourth Plan.**

Commitment activities		**Start Date**	**End Date**
List of activities, with verifiable results, to monitor the progress of the commitment.	Creation of the Council for the 2030 Agenda	30/06/2021	31/12/2022

10.55. OPEN GOVERNMENT FORUM OF THE PRINCIPALITY OF ASTURIAS

Responsible Body	Directorate-General for Public Governance, Transparency, Citizen Participation and the 2030 Agenda
Other actors involved (Public)	Representatives of the Regional Ministries that make up the Administration of the Principality of Asturias, with responsibilities in the areas of Youth, Health, Social Services, the Rural Environment and Employment, and representatives of the Asturian Federation of Councils (FACC).
Other actors involved (Civil Society)	University of Oviedo, Royal Asturian Academy of Jurisprudence and representatives of Associations and Foundations.

Description of the commitment

What is the problem/need that the commitment is intended to solve?
Improve collaboration and strengthen the permanent dialogue between the Administration of the Principality of Asturias and civil society in matters related to open government.

Commitment objectives
Create an advisory and support body, with the aim of fostering collaboration, transparency, participation, accountability and technological innovation.

Brief description of the commitment
Promote Open Government in the Principality of Asturias.

How does the commitment contribute to solving the problem or meeting the relevant needs?
Its creation means institutionalising collaboration and strengthening the permanent dialogue between the Administration of the Principality of Asturias and civil society in matters related to open government.

Why is the commitment relevant to Open Government values?

Because it will strengthen collaboration between public administrations and Asturian society.

Other information: **New initiative. Incorporated into Commitment 10 upon Review of the Fourth Plan.**

Commitment activities		Start Date	End Date
List of activities, with verifiable results, to monitor the progress of the commitment.	Creation of the Open Government Forum	30/06/2021	31/12/2022

CANTABRIA

10.13. DRAFTING OF A REGIONAL LAW ON CITIZEN PARTICIPATION.

Responsible Body	Regional Ministry of the Presidency, Interior, Justice and External Action. Directorate-General of Services and Citizen Participation
Other actors involved (Public)	
Other actors involved (Civil Society)	Citizens, civil society organisations, consumer and user representatives, and trade unions

Description of the commitment

What is the problem/need that the commitment is intended to solve?
The separation that exists between citizens and their institutions, the lack of involvement in political and administrative decision-making due to a lack of motivation and adequate channels to do so.

Commitment objectives
Establish material channels, provide information and knowledge to citizens to motivate them to participate in public affairs.

Brief description of the commitment
Drafting of a law on citizen participation that regulates the exercise of participation in line with the provisions of Article 9.2 of the Spanish Constitution.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The contribution of the drafting of a law on citizen participation is the basis for its exercise, bearing in mind, moreover, that there is no such law at the national level.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

Additional information

Commitment activities	Start Date	End Date
Prior public consultation	February 2021	May 2021
Preparation of a draft	April 2021	July 2021
Processing of a hearing and public consultation	20/09/2022	04/10/2022
Legality report legal advisors	15/11/2022	15/12/2922
Reports by General Secretariats of other Departments	15/11/2022	15/11/2022
Report by the Directorate-General of the Legal Service	01/02/2023	01/03/2023
Report by the State Council	1/02/2023.	01/03/2023
Referral to the Parliament of Cantabria	01/05/2023	

LA RIOJA

10.14. CODE OF ETHICS

Responsible Body	Regional Ministry of Equality, Participation and the 2030 Agenda
Other actors involved (Public)	Administration of the Autonomous Community of La Rioja Local councils in La Rioja
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Be more transparent and more co-responsible.

Encourage much more effective management.

Commitment objectives

- Offer an easy, streamlined and efficient public service, to shorten and improve the obligatory procedures for citizens.
- Build a Digital Administration/Open Administration
- Define new values and commitments for senior management and temporary staff (Code of Ethics).

Brief description of the commitment

Drafting a Code of Ethics

How does the commitment contribute to solving the problem or meeting the relevant needs?

The objective of this CODE OF ETHICS is to provide the administration of La Rioja with a regulatory framework that guarantees improvements in the aforementioned elements.

The current regulation is incomplete.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

Citizens and other administrations will see their needs reflected and materialised in the information adapted to their decision-making process, which strengthens public confidence in a modern and transparent public service.

Moreover, this involves regional and local administrations in a basic process for public security, which undoubtedly brings the government closer to the citizens by opening up the management of operational procedures to their needs.

Why is the commitment relevant to Open Government values?

The objective is to make progress in achieving a much more open, effective and innovative administration; with quality and efficient services; and with new values of transparency and equality in public governance.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
Analysis of what exists and preparation of a first draft.	02/11/2020	01/06/2021
Request for a review by all actors involved.	02/11/2020	01/09/2021
Analysis by the legal services of the Government of La Rioja.	02/11/2020	01/11/2021
Approval of the Code of Ethics.	02/11/2020	01/12/2021

10.15. TRANSPARENCY AND OPEN DATA PORTAL	
Responsible Body	Directorate-General of Transparency and Good Governance Directorate-General of Digital Advancement
Other actors involved (Public)	
Other actors involved (Civil Society)	
Description of the commitment	
What is the problem/need that the commitment is intended to solve?	
Very low success in the search for information by citizens on the institutional website, Transparency Portal and Open Data Portal of the Government of La Rioja.	
Commitment objectives	
Improve citizens' access to the Transparency Portal and the Open Data Portal of the Government of La Rioja, as well as to other information on the institutional website.	
Brief description of the commitment	
Improve citizen access to the Transparency Portal and the Open Data Portal of the Government of La Rioja, as well as to the rest of the information on the institutional website. In each of these three areas we have initiated a process of improvement that will ultimately allow us to integrate, unify, publish, link and exploit the existing information in a more efficient way. The aim is to promote the development of a new website that is more intelligent and efficient in the location and reuse of content. The aim is to develop a simpler, more robust website with a more sophisticated representation of knowledge that allows people and organisations to build and enjoy a socio-digital living space that expands and increases the possibilities of relationship, deliberation, creation and social interaction between all of them.	
How does the commitment contribute to solving the problem or meeting the relevant needs?	
One of the strategic lines in the political action of the Government of La Rioja is the improvement and further enhancement in all areas that aim to increase transparency, good governance, accountability and the reuse of public sector information for the benefit of citizens. None of this is achievable if digital access to information does not work.	
Why is the commitment relevant to Open Government values?	
Participation, in this case using our Transparency Portal and Open Data Portal as a medium, is key to collaboration. And collaboration is key to solving complex challenges. To advance in transparency is to advance in the concept of "accountability". It further enhances transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.	

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
Selection of cross-over areas	02/11/2020	01/06/2021
Creation of prototypes for evaluation	01/08/2020	01/12/2021
First proposal for development and implementation	01/01/2021	01/06/2022

10.16. PUBLIC AND REUSABLE INFORMATION

Responsible Body	Directorate-General of Transparency and Good Governance Directorate-General of Digital Advancement
Other actors involved (Public)	All Regional Ministries with relevant information will be involved. Fundamentally: Education, Sustainability, Development of Autonomous Regions, Health and Social.
Other actors involved (Civil Society)	

Description of the commitment

	What is the problem/need that the commitment is intended to solve? It is necessary to specify and structure the list of content whose publication must be actively promoted. And this is common to all the Departments of the Regional Ministries of La Rioja.

Commitment objectives

Promote transparency oriented towards public information for citizens, guaranteeing their right to access

Brief description of the commitment

Creation of a catalogue of public information and reusable data.

Improve our Transparency Portal and our Open Data Portal.

How does the commitment contribute to solving the problem or meeting the relevant needs?

There was not really a problem with this issue, but it will provide more quality and performance to the Portals.

Why is the commitment relevant to Open Government values?

It will integrate the content of active disclosure that must be published on the Open Data and Transparency Portal of the Government of La Rioja.

It further enhances transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
Analysis of the public and reusable information at its disposal	02/11/2020	01/09/2022
Creation of a catalogue	02/11/2020	01/12/2022

REGION OF MURCIA

10.17. INSTITUTIONAL INTEGRITY SYSTEM OF THE REGION OF MURCIA

Responsible Body	Directorate-General of Administrative Regeneration and Modernisation. Regional Ministry of Transparency, Participation and Public Administration. Autonomous Community of the Region of Murcia (hereinafter CARM).
Other actors involved (Public)	The CARM's Public Administration as a whole, made up of all the Regional Ministries that make up its General Administration and the public bodies linked to or dependent on it. Senior officials and public employees in the service of the Regional Administration.
Other actors involved (Civil Society)	Companies awarded public contracts. Recipients of public subsidies. Citizens and civil society in general in their relations with the Regional Administration.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The Institutional Integrity System of the Region of Murcia is aimed at citizens and civil society in order for them to perceive a new policy that generates higher levels of trust and affection towards regional politics and public institutions.

It is an essentially preventative instrument, aimed at improving the ethical infrastructure of regional public administration, preventing corruption and public misconduct by public officials and, consequently, building public trust in regional institutions, in line with the OECD Council Recommendation on Public Integrity, Recommendation C (2017) 5 of 26 January 2017.

Commitment objectives

The CARM is currently processing a Public Governance Strategy that will promote the strategic lines that the Regional Government intends to carry out during the current parliamentary term with regard to administrative regeneration and modernisation, improvement of the quality of services, consolidation of electronic administration, simplification of administrative procedures, and, of course, in terms of good governance, prevention of corruption, public ethics and integrity.

In relation to the aforementioned measures, the final objective is to fully articulate during this parliamentary term an **advanced framework of public integrity** which, based on standards of objectivity, efficiency, transparency and impartiality, reinforces ethical values in the Regional Administration and helps to prevent bad practices and inappropriate conduct that could negatively damage the image that the public perceives of our institutions, and of their officials and public employees.

This institutional integrity framework should include all the necessary elements of these instruments:

* Codes of conduct aimed at specific groups (senior officials and public employees).
* Codes of good practice aimed at certain typical administrative actions such as public procurement or CARM subsidy activity.
* Dissemination and training actions.
* Channels for consultation, communication and reporting inappropriate conduct.
* Instruments and enforcement bodies that control compliance with the System, such as the establishment of an Institutional Ethics Commission, as an independent collegiate body with functional autonomy in charge of guaranteeing the uniform interpretation and effective compliance with the system and its different elements.
* Processes for monitoring and evaluation of the system to ensure feedback and continuous improvement.

Therefore, with its approval, the Autonomous Community of the Region of Murcia undertakes to:

a) Promote a culture of integrity in the exercise of public functions, as well as in entities or persons involved in the provision of public services through appropriate training and dissemination actions.

b) Develop the necessary instruments and elements of this Integrity Framework (codes, ethics mailbox, Institutional Ethics Committee, etc.) to make the implementation of the integrity culture efficient and effective.

At the same time, as a complement to this system and in order to guarantee that public decisions are taken in a transparent and integral manner, a **Lobbying Register** in the CARM will be set up, in which entities wishing to maintain relations with senior officials and public officials of the CARM will have to register.

Brief description of the commitment

Implementation of all the elements of an Institutional Integrity Framework in the CARM (codes of conduct; ethical channels; training, dissemination and promotion; system guarantee bodies; etc.), as well as a Lobbying Register.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Following the OECD scheme, the "Institutional Integrity Framework" aims to articulate an "ethical infrastructure" that incorporates not only Codes of Ethics or Conduct, but also systems of dissemination and training in ethical values; channels for consultation on ethical dilemmas or communication of unethical conduct; enforcement bodies and, finally, a system of evaluation and monitoring of the system itself.

Why is the commitment relevant to Open Government values?

The institutional integrity system strengthens and reinforces ethical values in public institutions, thus not only reinforcing citizens' trust in public institutions and actors, but also the transparency and accountability of the Administration itself, with the participation of public actors and citizens as a whole. In this way, it raises awareness among senior officials and public employees of the values of open government, improving transparency, participation and accountability to the public.

Additional information

Without prejudice to the fact that, in view of its self-regulatory nature, its approval and basic development is carried out by means of a Governing Council Agreement, there is no doubt that the implementation of certain elements of the system's effectiveness requires the prior approval of a regulation, currently being processed, which provides legal certainty to the integrity framework.

More information on the legal process: See: http://wwwold.asambleamurcia.es/armnet/iniciativas.jsp (10L/PPL-0012 Proposición de Ley de Gobierno Abierto, Integridad Pública y Lucha contra la Corrupción [Proposition of the Law on Open Government, Public Integrity and the Fight against Corruption] (Registration No. 201900001966))

In relation to the start and end dates of each of the activities proposed in the commitment, although the end dates are established as those of the plan itself in certain actions, it should be noted that the dissemination and training activities will be permanent once the System is approved, and that the monitoring, evaluation and review activities will be carried out, with a frequency yet to be determined, once the Institutional Ethics Commission is in operation.

Commitment activities	Start Date	End Date
Processing and approval by the Governing Council of the CARM Public Governance Strategy.	10/2020	11/2020
Processing and approval of the Law on Open Government, Public Integrity and the Fight against Corruption.	Cancelled	
Governing Council Agreement approving the implementation of the CARM's Institutional Integrity System.	06/2021	08/2021
Drafting, approval and publication of a new Code of Conduct for Senior Officials.	01/08/2021	30/06/2024
Drafting, approval and publication of the Code of Good Practices in Administrative Contracting.	08/2021	10/2021
Drafting, approval and publication of the Code of Conduct for public employees and civil servants.	08/2021	30/06/2024
Development and implementation of the ethical mailbox and channel.	Cancelled	
Regulation and implementation of the Lobbying Register.	Cancelled	

Appointment, designation and implementation of the Institutional Ethics Commission.	08/2021	01/2022
Dissemination and training actions of the Integrity System.	06/2021	09/2024
Monitoring, evaluation and review of the system	Cancelled	

10.18. PROMOTION OF CHILD AND YOUTH PARTICIPATION IN DESIGNING PUBLIC POLICIES.

Responsible Body	Directorate-General of Open Government and Cooperation Regional Ministry of Transparency, Participation and Public Administration Autonomous Community of the Region of Murcia (hereinafter CARM)
Other actors involved (Public)	Regional Ministry of Transparency, Participation and Public Administration Regional Ministry of Women, Equality, LGTBI, Families and Social Policy Regional Ministry of Education and Culture City councils
Other actors involved (Civil Society)	NGDOs (e.g., UNICEF) Citizens in general and, in particular, the child and youth population

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The participation of children is recognised in the Convention on Children's Rights, approved by the General Assembly of the United Nations on 20 November 1989 and ratified by the Spanish Parliament on 30 November 1990 (published in the Official Gazette no. 313 of 31 December 1990).

The Convention has transformed the way children are viewed and treated around the world. Children are no longer considered solely as a subject of protection, but are now recognised as subjects of rights, and specifically, their social protagonism and their citizenship rights are recognised, including their right to citizen participation. In addition, the Regulation on Citizen Participation of the Region of Murcia approved by Decree no. 187/2018, of 12 September, contains various provisions to promote such participation.

For this reason, it is necessary to advance in the recognition of these rights at the regional level, and to promote public policies that integrate the perspective of children and facilitate formal channels of democratic participation in matters that directly affect them. The objective is to make the right to participation of children and adolescents a reality, so that, in recognition of their status as active citizens, they can express their opinions, needs and concerns on matters that affect them and thus be able to participate in decision-making and the design of public policies.

Commitment objectives

Encourage child and youth participation in designing public policies, promoting their role as active citizens and agents of change in the implementation of the 2030 Agenda.

Brief description of the commitment

Measures will be put in place to achieve the above-mentioned objective, including the following:
-Holding workshops with children's participation on their role as agents of change in the implementation of the 2030 Agenda.

More specifically, as actions to be promoted by the Directorate-General of Open Government and Cooperation, in collaboration with UNICEF:
-The participation of the Regional Administration, through the Directorate-General of Open Government and Cooperation and in collaboration with UNICEF, in the 2nd Regional Meeting of Municipal Councils for Child and Adolescent Participation, which will focus on their role as agents of change in the implementation of the 2030 Agenda.

-An online workshop on the 2030 Agenda aimed at boys and girls who are part of child and adolescent participation bodies in the Region of Murcia, so that they can learn more about the SDGs and determine their role as agents of change in the implementation of the Agenda, i.e., as a driving group, make proposals and suggestions in this area, with a view to holding the Meeting of Child Participation Councils and the forthcoming creation of the Regional Council for Child and Adolescent Participation.

-In addition, participation workshops will be promoted in the design and evaluation of public policies under the responsibility of the Directorate-General of Open Government and Cooperation: development cooperation or open government issues: participation, transparency. By way of example, workshops to enable their participation in determining which information that is subject to active disclosure is of most interest to them.

-Creation of a space on the participation platform for children, with information that may be of interest to them and that is always reader-friendly for children, or in audio-visual format (Children's Corner) or the possibility of making enquiries on issues of interest to them. All of this in collaboration with the Regional Ministry of Children.

-Educational programmes aimed at training in participation (Open Government Education Programme) in collaboration with the Regional Ministry of Education.

-Regulation of the Child and Youth Participation Council of the Region of Murcia.

How does the commitment contribute to solving the problem or meeting the relevant needs?

By articulating measures to encourage participation and, above all, by institutionalising child and youth participation through the creation of a collegiate body for citizen participation made up exclusively of children, the desired objective will be achieved. Namely, to guarantee children's participation in public matters of interest to them. It also reinforces their role as active citizens and their role as agents of change in society.

Why is the commitment relevant to Open Government values?

The proposal presented promotes, strengthens and improves the quality of participation in public governance, allowing children to participate in public decision-making, with the aim of achieving better results. It promotes their role as active citizens.

It also raises awareness and educates children and young people in the values of open government by guaranteeing access to information of interest to them, participation in issues that affect them and in the design of public policies for which they are the target audience.

Additional information
The institutionalisation of the participation of this sector of the population will require regulation through Decree of the Governing Council, the regional council for child and youth participation.

Commitment activities		Start Date	End Date
2nd Regional Meeting of Municipal Councils for Child and Adolescent Participation with workshops on the role of children as agents of change in the implementation of the 2030 Agenda	Cancelled		
Online workshop on the 2030 Agenda	Exact date to be determined	01/10/2020	25/02/2021
Open Government education programmes	School year	01/09/2020	30/06/2022
Creation of the children's corner in the participation portal of the Region of Murcia.		01/12/2020	31/03/2021
Regulation of the Regional Council of Child and Youth Cooperation by Decree		30/06/2022	

VALENCIAN COMMUNITY

10.19. VALENCIAN STRATEGY FOR OPEN DATA AND RE-USE.

Responsible Body	Regional Ministry of Participation, Transparency, Cooperation and Democratic Quality. Generalitat Valenciana (Valencia Regional Government). Directorate-General of Transparency, Citizen Services and Good Governance.
Other actors involved (Public)	- Other departments of the Generalitat Valenciana and its instrumental public sector. In particular, the Directorate-General of Information and Communication Technologies (DGTIC), the Valencian Cartographic Institute and the Regional Ministry of Innovation, Universities, Science and Digital Society. - Provincial councils
Other actors involved (Civil Society)	Universities and infomediaries

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The administration generates a large volume of data in its activity that has great economic and social potential, but this data is not used because it is not open and accessible or because it is not organised in formats and information systems that allow it to be reused. Currently, data analysis and management are of paramount importance and determine the success and innovation capacity of governments and companies and, as the COVID-19 crisis has shown, data plays an essential role in accountability and public trust. In a context such as the current one, in which all actors in the globalised world are defining their models and strategies to take advantage of data opportunities, it is essential to take advantage of all the potential of public data and to do so in a strategic and organised way, taking into account ethical criteria and public values.

Commitment objectives

This commitment aims to make the data generated by the public administration open and reusable by default in order to achieve the following objectives:

- Citizens, civil society and businesses to generate economic and social value from the re-use of public data.

- Improve public decision-making and the quality of public services through the analysis of data on the impact of public policies and administrative activity, thereby promoting evaluation and evidence-based decision-making.

- Facilitate accountability of government action and public administration.

- To foster the modernisation of public administration in its internal functioning through interoperability and the widespread use of data.

Brief description of the commitment

Preparation and implementation of a Valencian Strategy for Open Data for the opening and reuse of data in Valencian public administrations.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The preparation, development and implementation of a Valencian Open Data Strategy is the commitment of the Valencian government to carry out the regulatory, technological, organisational and governance changes necessary to consolidate a Valencian model of data governance that allows for taking advantage of all the potential of data management to generate economic and social value, improve public decision-making and facilitate accountability,

putting data at the service of citizens and the public interest and reinforcing ethics and public and democratic values in its use.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Open data represents a change in the way of understanding the relationship between the administration and citizens. It is based on the premise that collaboration between public institutions and citizens is necessary and desirable in order to jointly produce goods and products of social interest, and therefore a significant part of the efforts are aimed at promoting and strengthening collaboration with reusing agents from civil society. Likewise, open data fosters citizen empowerment by providing tools for participation in public debate (directly or through infomediary agents) and citizen control of public affairs based on informed knowledge, thus contributing to the improvement of democratic quality and public debate.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

This commitment has a particular focus on these values. It is about making the necessary changes to achieve open data by design and by default in the administration and to put public information and data (with all its potential) at the service of citizens and the public interest. However, it is also intended to advance in a more sophisticated notion of transparency that allows guaranteeing the updating and quality of information while modernising internal administrative management through greater efficiency in processes. And, finally, it also enhances accountability and the improvement of public services, since it allows both the administration and citizens to better evaluate public policies and services through data analysis, thus favouring better decision-making and citizen control of public governance.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The availability of up-to-date public data on public governance and the activity of the administration and the creation of tools for evaluation and accountability is a way to bring citizens closer to institutions and to make transparency go hand in hand with reinforcing trust in institutions. Furthermore, the crossover process of openness and re-use of public data will go hand in hand with the definition of data ethics that reinforces its public value and is based on trust in the use of data by citizens.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

This commitment seeks to generate an impact both within the public administration and in society. Within the administration, the aim is to transversally change the culture and operating dynamics of public organisations to ensure good data management that is oriented towards citizens. This involves training and raising awareness of the opportunities for improvement that this entails. The opening of public information is conditional on having information systems that allow for quality data to be made available to citizens, and for this it is necessary to implement transparency and open data from the design of both administrative procedures and in the creation of new information systems or the adaptation of existing ones, with the corresponding involvement of public employees.

With regard to society, it is essential to raise public awareness of the possibilities for re-use that open data allows, both in terms of creating new services, applications and products and in improving the evaluation of public governance through data analysis.

Moreover, this commitment makes an important contribution to the achievement of sustainable development goals such as Goal 9 on technology and innovation and Goal 16 on promoting just, peaceful and inclusive societies. Regarding the latter, it responds to the goals of building effective, transparent and accountable institutions and ensuring public access to information.

Additional information

-Generating value and knowledge through the open data and reuse is one of the strategic lines included in the Generalitat's current Biennial Transparency Plan (accessible at http://www.gvaoberta.gva.es/es/i-pla-biennal-de-transparencia-de-la-generalitat-2019-2021), specifically strategic line 5. This strategic line includes two measures: a strategy for the reuse of public information of the Valencian Region and the expansion of the data sets offered on the Portal de Dades Obertes, favouring interoperability and reuse.

Measure 5.1. Strategy for the re-use of public information in the Valencian Region includes the following actions:

60. Regional open data strategy: Develop a new regional open data strategy that identifies and promotes the use of open data and its inclusion in the Portal de Dades Obertes.

61. Drafting of an Open Data Guide: Drafting of a guide to identify and facilitate the publication of reusable datasets in the sphere of the Administration of the Generalitat and its autonomous bodies on the Portal de Dades Obertes.

62. Qualitative improvement of the Portal de Dades Obertes: Improve and redesign the Portal de Dades Obertes, making it more user-friendly and providing it with new utilities that favour the use of open data from the Generalitat and its instrumental public sector.

63. Dissemination and promotion of the use of open data: Programming of actions to disseminate knowledge and promote the use of the open data offered on the Generalitat's Portal de Dades Obertes.

64. Geopositioning of published data: To enhance consultation and access to the data present on the Transparency Portal and Portal de Dades Obertes by including graphic displays for the representation of geopositioned data.

65. Minimum and univocal identification of published data: Guarantee the homogeneity of the formats of the documents and datasets published on the Generalitat's Transparency Portal and Portal de Dades Obertes and guarantee the interoperability and integrity of the documentation and data made available to the public.

Measure 5.2. Extending the datasets offered on the Portal de Dades Obertes and favouring interoperability and reusable formats includes the following actions:

66. Identification of the data published on the GVA Oberta website that can be incorporated into the Portal de Dades Obertes: Increase the datasets available on the Generalitat's Portal de Dades Obertes.

67. Expansion of the contents of the Generalitat's Portal de Dades Obertes: Identify, catalogue and expand the datasets of public information of the Generalitat that are made available to citizens through the Portal de Dades Obertes and identify datasets already published that need to be updated.

68. Incorporation of the statistics compiled by the Generalitat's central statistics body onto the GVA Oberta website and Portal de Dades Obertes: Improve access to the statistical information compiled by the Generalitat.

The first action of this commitment, which drives the project forward, has been the design and creation of a new open data portal aimed at reuse and the development of a community of reusers, with new sections, new datasets of interest to citizens and improved functionalities. This Portal was launched in June 2020.

In addition, the Generalitat is also promoting, in parallel, instruments for better data management, such as the Artificial Intelligence Strategy for the Valencian Community (http://www.presidencia.gva.es/es/inteligenciaartificialcv).

Commitment activities	Start Date	End Date
Organise and involve the transparency units and commissions of the regional ministries, within the framework of the interdepartmental technical commission on transparency, in the coordination of the process of opening and reusing data in each Regional Ministry.	01/09/2020	28/02/2021
Preparation of the coordination and monitoring procedure for updating and improving the open data portal.	01/09/2020	28/02/2021
Adoption of a new transparency and good governance law that sets the basis for achieving open data by design and by default.	01/09/2020	28/02/2021
Adherence to the International Open Data Charter	01/01/2021	31/03/2021
Preparation and approval of the Valencian Open Data Strategy	01/01/2021	01/12/2021
Implementation of the Valencian Open Data Strategy	01/01/2022	30/06/2023
Incorporation of datasets according to priority and value criteria and enhancement of the open data portal	01/09/2020	31/12/2022
Carrying out dissemination, dialogue and collaboration actions for the consolidation of an ecosystem of reuser agents.	01/01/2021	31/12/2022
Development of collaboration mechanisms for the opening and sharing of data between all Valencian public administrations, especially local entities.	01/09/2020	31/12/2022
Evaluation and monitoring	01/01/2023	31/12/2023

10.20. PARTICIPATORY BUDGETS IN THE GENERALITAT VALENCIANA

Responsible Body	Generalitat Valenciana. Consellería de Participació, Transparència, Cooperació i Qualitat Democràtica [Regional Ministry of Participation, Transparency, Cooperation and Democratic Quality] Directorate-General of Citizen Participation
Other actors involved (Public)	Generalitat Valenciana. Conselleria d'Hisenda i Model Econòmic [Regional Ministry of Finance and the Economic Model]
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Enable citizens to participate in the decision-making processes on regional budgets and thus enhance the issues of open government and democratic implementation.

Commitment objectives

Promote the incorporation of citizens in the economic decision-making process by participating in the preparation of regional budgets.

Brief description of the commitment

Regulate and develop a Participatory Budget project in the Generalitat Valenciana.
Develop the first Participatory Budgets in the Generalitat Valenciana, in collaboration with the Regional Ministry of Finance, with the establishment of certain budget items that will be submitted to a participatory process for deliberation and definition by the Valencian citizens.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It makes a decisive contribution by taking a further step in the integration of citizens in all aspects that influence collective governance. Open government is feeds off activities in which citizens are empowered and actively participate in public affairs in such a way that by embracing one of the spheres traditionally restricted to elected representatives, it is possible to enhance democracy on the basis of the commitment set out above. Thus, this commitment aims to improve public services by developing a more efficient management of public resources.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Citizen participation in the preparation of participatory budgets, also at the regional level, promotes, strengthens and improves the quality of participation in public governance, as it participates in decision-making, increases the collective awareness of citizens and generates greater co-responsibility in institutional economic performance, prioritising the resolution of public problems as a collective issue.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Citizens have access to all the information related to budget matters in order to be able to act responsibly and effectively. This implies a greater effort in institutional transparency, in open data and, to the extent that citizens increase their interaction with these matters, it favours greater and better accountability of public administrations.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to bolster the integrity of public institutions and reinforce public confidence.

The confidence of citizens is greatly increased as they feel part of the solution to the problems they face. Since the end of the 1980s in the city of Porto Alegre (Brazil), participatory budget initiatives have spread throughout the world with different adaptations and versions. In Spain, the so-called "governments of change" that came to power after the municipal elections of 2015 made them a priority on the political agenda. Since then, experiences have not stopped growing and "digital participation" has also contributed to their transformation with implications that are worth analysing. All of this has led to greater interaction with citizens in decision-making, which strengthens the values of a sense of belonging to the community, thus reinforcing citizens' trust in public work by having direct knowledge of how these activities are carried out and being able to actively participate in them.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Awareness of public work is heightened by the fact that citizens are directly involved in public decision-making. Moreover, as the economic issue and the orderly selection of public priorities is not based on individual and subjective criteria, but rather as a reflection of a collective reality, the assumption of public duties as a collective and civic task is clearly strengthened. It also raises awareness of the work of public employees, as citizens become more aware of the tasks they perform. In the end, it brings public representatives and public employees closer to the citizens in an effective realisation of the highest level of citizen participation scenarios, which is the co-decision implemented between public representatives and citizens.

All of this creates an extraordinary breeding ground for progress in the realisation of the SDGs: practically all the goals are strengthened when citizens take on a decisive role in the preparation of participatory budgets. Investments can be channelled to reduce inequalities, as has traditionally been the case in the Porto Alegre process, which inspired all subsequent SDGs (SDGs 1, 2, 10); the focus can also be placed on greater environmental awareness, which citizens are much more aware of (SDGs 7, 11, 12, 13) and, obviously, all from a gender perspective and integrating all groups that make up society (SDGs 3, 5, 16).

Additional information

Online seminar: Participatory budgets, strengths and weaknesses held on 9 July 2020.

This seminar aims to generate a space for reflection, by a balanced manner, on this instrument of democracies that aspire to be more participatory and deliberative. It also aims to assess its application at the Autonomous Region level.

Commitment activities		Start Date	End Date
Preparation and approval of the decree of the Council together with the Regional Ministry of Finance that will establish the procedure for the drafting of participatory budgets.	The regulatory basis is essential to be able to develop a participatory framework underpinned by a clear and recognisable economic basis so that this activity is very simple to verify.	15/10/2020	30/06/2021
Preparation of the first participatory budgets	Citizen participation as a key element of democracy becomes fundamental when citizens are directly asked to actively participate in the realisation of their commitment to society. This phase is also verifiable as it is fully public and well-publicised.	01/07/2021	15/10/2021
Implementation of participatory budgets	The ultimate aim of the activity is for citizens to set priorities in public spending, so that the materialisation of proposals in the subsequent budget implementation process is the culmination of the proposed activity. Transparency and disclosure of public activities entails the clear verifiability of actions.	01/01/2022	31/12/2022

10.21. CREATING A VALENCIAN SYSTEM OF INSTITUTIONAL INTEGRITY

Responsible Body	Generalitat Valenciana. Consellería de Participació, Transparència, Cooperació i Qualitat Democràtica [Regional Ministry of Participation, Transparency, Cooperation and Democratic Quality]
Other actors involved (Public)	Other departments of the Generalitat (Regional Ministry of Justice, Interior and Public Administration, Regional Ministry of Finance and the Economic Model), Valencian Anti-Fraud Agency.
Other actors involved (Civil Society)	Civil society organisations specialising in public ethics and public universities

Description of the commitment

What is the problem/need that the commitment is intended to solve?

This is a particularly important moment for public institutions, which are called upon to promote reconstruction after the COVID-19 crisis and to transmit the order and security necessary to promote development, dialogue and the defence of the common good. In this context, it is essential for the institutions to generate maximum legitimacy and trust among citizens in order to be able to lead the necessary agreements to carry out this process and guarantee social cohesion. In the current economic and political situation, both in Spain and worldwide, there is a danger of growing disaffection towards democratic institutions, and to avoid this it is essential to improve transparency and reinforce the ethical values of public administrations. The aim is to avoid any suspicion of tolerance of corruption and to ensure that institutions have a good reputation among citizens, which contributes to a better quality of democracy and social cohesion.

Commitment objectives

The ultimate objective of the commitment is to generate bonds of trust between citizens and institutions and to improve their reputation and social legitimacy by developing a comprehensive integrity framework in the Valencian public administration aimed at reinforcing institutional ethics within the culture of the organisation.

Brief description of the commitment

Create a Valencian system of public integrity that coherently institutionalises public ethics in the Valencian administration.

How does the commitment contribute to solving the problem or meeting the relevant needs?

To achieve good institutional quality and improve social cohesion and public debate, citizens must have confidence in their institutions and identify with them. To this end, public institutions must transmit a good reputation to the public, in the sense of prioritising ethical values in their functioning and avoiding any suspicion of tolerance of bad practices which, at all levels, damage the public's image and perception of how the institutions work.

In order to build trust, international organisations have pointed out the importance of having an integrity policy. In this sense, the system should complement the legal framework for transparency and prevention, instruments and mechanisms to ensure compliance with the rules and an ethical framework based on codes of conduct to positively guide the conduct of people in the service of public administration and to reinforce the ethical value of institutions. In this way, the fight against corruption is tackled from a preventative approach focused not only on avoiding malpractice but above all on reinforcing citizens' trust in institutions.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

While the commitment focuses particularly on transparency, accountability and integrity, it also contributes to fostering a greater connection between institutions and citizens, with consultation mechanisms, participation of

actors outside the administration, and instruments of promotion and dissemination to involve citizens and civil society in the culture of integrity.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The commitment enhances transparency and accountability as part of the broader notion of integrity and good governance and with the aim of linking transparency to the generation of relations of trust between public institutions and the public. In this sense, much of the legal and procedural framework of the system has been promoted within the framework of the transparency policy, and a commitment to transparency and accountability will play a key role in the content of the ethical framework. Mechanisms are also foreseen to ensure evaluation for accountability and continuous improvement of the integrity system.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.
The commitment aims precisely to complete a coherent and comprehensive framework of institutional integrity in Valencian institutions, thus integrating public ethics into the culture of the organisation and institutionalising an integrity policy that complements legal, organisational and ethical instruments. The ultimate aim is thus to improve the social legitimacy of public institutions and to reinforce citizens' trust.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.
The commitment seeks to reinforce the values of public ethics in the culture of the organisation. Therefore, training and awareness-raising on public ethics for public employees is of great importance in this commitment. Likewise, public ethics and the importance of integrity policies will also be promoted in other public institutions and administrations and in the private sector, through collaboration with other actors such as public universities or social actors. Furthermore, it contributes to achieving Sustainable Development Goal 16 (promote just, peaceful and inclusive societies), as this commitment is linked to the prevention of corruption and malpractice, the development of effective and transparent institutions that are accountable.

Additional information
In recent years, the Generalitat has already pushed forward important instruments that lay the foundations of an integrity policy based on the promotion of transparency policies. Thus, the following instruments have already been launched:
- Code of good governance for senior officials of the Generalitat, approved by Decree 56/2016, of the Council, of 6 May, approving the Code of Good Governance of the Generalitat.
- Approval and application of regulations on incompatibilities of senior officials, with a conflict-of-interest control office (Law 8/2016, of 28 October, of the Generalitat, on Incompatibilities and Conflicts of Interest of Non-Elected Public Officials and Decree 65/2018, of 18 May, of the Council, which develops it.
- Creation of the Valencian Anti-Fraud Agency (Law 11/2016, of 28 November, of the Generalitat, of the Agency for the Prevention and Fight against Fraud and Corruption of the Autonomous Community of Valencia).
- Carrying out a pilot project of integrity pacts (citizen audit) in a public contract of the Generalitat (http://www.gvaoberta.gva.es/es/auditoria-ciutadana).
- Regulation and implementation of the alert system for the prevention of irregularities and malpractice (SALER), regulated by Law 22/2018, of 6 November, on the General Inspection of Services and the alert system for the prevention of malpractice in the Administration of the Generalitat and its instrumental public sector.
- Creation of the Interdepartmental Commission for the Prevention of Irregularities and Malpractice and development of tools to manage the risk of irregularities in the regional administration.
- Regulation of the framework for the transparency of lobbying by Law 25/2018, of 10 December, of the Generalitat, regulating the activity of lobbies in the Autonomous Community of Valencia.

In addition, the Valencian Civil Service Bill, which emphasises integrity and codes of conduct for public employees and the protection of public employees who report irregularities, is now being processed.

The aim of this commitment is to deploy these instruments and complete them with the adoption of a coherent and comprehensive framework aimed at reinforcing public ethics within the culture of the organisation, which not only seeks to prevent malpractice but also to positively guide the conduct and actions of people in the service of public administrations. An integrity system that coherently integrates the legal framework of integrity, the framework of preventative instruments and procedures and the ethical framework based on codes of conduct.

Commitment activities	Start Date	End Date
Approval of a new law on transparency and good governance that establishes the basic content of the institutional integrity system to be developed.	01/09/2020	28/02/2021
Specific regulation and creation and implementation of the lobbying register for transparency in lobbying public administrations.	01/12/2020	31/07/2021
Definition and design of the elements of the institutional integrity system	01/02/2021	31/12/2021
Establishment of a public ethics committee as an enforcement body for the monitoring, effectiveness and evaluation of the codes of ethics and conduct and the integrity system as a whole.	01/11/2021	30/06/2022
Implementation of channels for the formulation and resolution of queries, dilemmas or complaints about the implementation of codes of conduct.	01/06/2022	31/12/2022
Development and adoption of codes of conduct for public procurement and grants	01/09/2022	30/06/2023
Conduct training courses and materials for public employees on public ethics and integrity.	01/01/2021	31/12/2022
Working with local government bodies to promote codes of conduct and integrity frameworks in the local world	01/01/2021	31/12/2022
Working with public universities to promote integrity and public ethics	01/01/2021	31/12/2022
Project monitoring, evaluation and review	01/01/2023	31/01/2024

ARAGON

10.22. COLLABORATIVE SERVICE DESIGN PROGRAMME

Responsible Body	Directorate-General of Open Government and Social Innovation
	Department of Citizenship and Social Rights of the Government of Aragon
Other actors involved (Public)	Industrial Design Centre of Aragon (CADI)
	Autonomous Community Institutions and Administration
Other actors involved (Civil Society)	General public

Description of the commitment

What is the problem/need that the commitment is intended to solve?
There is need of a shift in perspective from the traditional design of public services in government, moving from an exclusive design of public services by expert bureaucrats to a design in which the primary source of information is the people and what they experience in relation to a particular issue directly related to the public service. Collaborative design of public services incorporating the views of citizens.

Commitment objectives
Collaborative design of public services incorporating the citizen's vision.

Brief description of the commitment
Collaborative design of public services with citizen participation.

How does the commitment contribute to solving the problem or meeting the need?

It helps citizens to feel heard and involved in the design of public services. It also helps to improve the delivery of public services.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Citizen participation linked to major public policies or highly normative aspects such as those related to highly technical or specialised laws and decrees often feels far removed from citizens, who nevertheless have an easier time giving their opinion on public services of which they are users, such as a library, a health centre or a remote assistance service. Therefore, opening channels of participation linked to public services undoubtedly strengthens, promotes and improves the quality of participation.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The results of the projects are shared publicly on the LAAAB website, and the cost of the projects is made public through the contractor's profile.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.
The opening of these spaces for co-creation with citizens reinforces trust in institutions.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda to move towards an inclusive, just and peaceful society.
This project brings citizens closer to government action, with the Government Plan in Aragon being linked to the 2030 Agenda.

Additional information
- Information related to or further details of the commitment and its activities

Strategic Plan of the Directorate-General of Open Government and Social Innovation, 2020-2023. • Budget of the commitment: the contracts for the different tenders are published on the <u>contracting profile of the Government of Aragon:</u> • LAAAB Blog: • http://www.laaab.es/2019/07/codisenoserviciospublicos/ • http://www.laaab.es/2019/11/programa-de-diseno-colaborativo-de-servicios-publicos/		

Commitment activities	Start date	Date End
Call design	01/10/2019	31/10/2019
Call 2020	01/11/2019	30/01/2020
Public Services Co-design projects with citizen participation and design thinking methodologies: 1. "Nature Interpretation Centres". 2. "Redesign of the School Education Project (PEC)" with the full participation of the educational community. 3. "Physical activity and health asset recommendations". Health and sport 4. "Homes for the elderly". 5. Others to be determined through future calls.	 01/11/2020 01/11/2020 01/11/2020 01/11/2020 01/11/2020 01/11/2020	 30/09/2024 30/09/2024 30/09/2024 30/09/2024 30/09/2024 30/09/2024

10.23. EASY GOVERNMENT

Responsible Body	Directorate-General of Open Government and Social Innovation Department of Citizenship and Social Rights of the Government of Aragon
Other actors involved (Public)	Industrial Design Centre of Aragon (CADI)
Other actors involved (Civil Society)	Committee of Entities Representing People with Disabilities (CERMI-Aragon) Plena Inclusión Aragón [Total Inclusion Aragon]

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Lack of integration of persons with disabilities or reading comprehension in the processes of citizen participation and design of public policies.

Commitment objectives

- Involve people with disabilities or reading comprehension difficulties in citizen participation workshops that address laws and other public policies and services.
- Combining the Open Government paradigm (participation and transparency) and Easy Reading (translation of complex texts using pictograms) to achieve accessible public services.
- To build a much more empathetic, closer and simpler Administration for all.

Brief description of the commitment

Incorporation of new sensitivities in the processes of citizen participation, favouring the co-creation of public policies, making people with disabilities or reading difficulties the protagonists, supported by the Easy Reading methodology, and whose ultimate goal is to generate better services and public policies that are universally accessible.

How does the commitment contribute to solving the problem or meeting the relevant needs?

People with disabilities are citizens with full rights and their involvement in the participation processes will also make their needs and concerns visible. The aim is to achieve an open, simple administration, with accessible public services, not only for people with disabilities, but also for children, the elderly and those who do not speak the language or who have reading difficulties, in short, for all citizens.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

It involves the inclusion of a group that to date has been overlooked in the processes of participation and transparency in public governance.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The adaptation of new content for easy reading facilitates the transparency of public policies and their accountability to citizens.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

Citizens' trust in institutions will be strengthened by making the explanation of government action more accessible and by incorporating people with disabilities in the processes of citizen participation.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

By fully normalising people with disabilities in public policy-making processes and by having them live together with public employees in the different workshops.

Additional information

https://transparencia.aragon.es/GobiernoFacil

Commitment activities	Start Date	End Date
Programme design	Started	31/12/2020
Adaptation of texts for easy reading	Started	30/09/2024
Conducting a pilot presentation workshop	17/02/2020	17/02/2020
Adaptation to easy reading/facilitated reading, 7 classic books of the project "https://librosqueunen.org/".	01/06/2020	30/06/2020
Conducting Easy Government workshops	01/01/2021	30/09/2024

10.24. OPEN KIDS - CHILD AND YOUTH PARTICIPATION PROGRAMME

Responsible Body	Directorate-General of Open Government and Social Innovation Department of Citizenship and Social Rights Open Government
Other actors involved (Public)	Local Entities of Aragon
Other actors involved (Civil Society)	UNICEF

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Child and youth participation is fundamental both for the values it brings in itself and because children are the adults of the future, so getting them used to participation is an investment in the future of a more robust civil society that integrates democratic values.

Commitment objectives

Extend children's plenary sessions to the greatest number of local corporations of Aragon.

Brief description of the commitment

Extend and improve the quality of child participation in the territory.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The implementation of UNICEF child councils and child-friendly cities in the territory helps to create friendlier cities and towns with a higher quality of life.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality **of participation** in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

As indicated above, it strengthens both democracy and public policy now and in the future.

It further enhances transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Broadening the target audience involved in improving public policy strengthens both transparency and accountability.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda to move towards an inclusive, just and peaceful society.

It has wide-ranging and beneficial effects on the administrations in which it is implemented.

Additional information

- Information related to or further detailing the commitment and its activities:
  Strategic Plan of the Directorate-General of Open Government and Social Innovation, 2020-2023.
- Links of interest:
  LAAAB website
- LAAAB blog website

Commitment activities	Start Date	End Date

Support for local entities which have constituted children's plenary sessions	Started	30/09/2024
Support for local entities with UNICEF Child-Friendly Cities	Started	30/09/2024
Child Participation Remote Programme: Open Kids 1. Design of the Kits. The kit will include an activity booklet that poses challenges linked to the achievement of the SDGs, addressing both the local perspective and their application to local actions. 2. Production of 1,000 physical child participation kits for children between 8 and 16 years of age, mailing of the kits and development of the website. 3. Management of the platform and social networks.	01/07/2020	31/12/2020
Child participation training plan - Module I: Introduction to child participation - Module II: Design Thinking Methodology. Digital tools. Collaborative construction of a Virtual Childhood Plan experience. - Module III: In-depth study on child participation	Started	31/10/2020
Annual training plan on child participation	01/01/2021	30/09/2024
Biennial meetings of JACA Child Councils	01/01/2021	31/12/2021
Biennial meetings of Teruel Child Councils	01/01/2022	31/12/2022
Biennial meetings of Child Councils (to be defined)	01/01/2024	29/10/2024

10.25. LAAAB SPACE FOR DEMOCRATIC INNOVATION

Responsible Body	Directorate-General of Open Government and Social Innovation Department of Citizenship and Social Rights REGIONAL GOVERNMENT OF ARAGON
Other actors involved (Public)	Institutions and Administration of the Autonomous Community. Local Entities of Aragon that promote participation processes and ask for our collaboration and support.
Other actors involved (Civil Society)	Consultative and participatory bodies, social entities, economic and social agents, professional bodies and associations, and citizens in general.
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

The need to bring institutions closer to citizens to combat the distrust that weakens our democratic system.

We need results that debate and improve the model. We need citizen participation to make public policies of social cohesion that strengthen our democracy.

Commitment objectives

1.- Bring institutions closer to citizens, bringing together symmetrical and transparent relations that restore confidence in democracy.

2.- Definitively open up institutions to civil society. Promoting spaces of confluence, where citizens, entities and companies cooperate with administrations in the resolution of their common challenges, contributing new views and perspectives, taking advantage of the full bandwidth available of technopolitics to promote experiences of collective intelligence.

Explore, research and experiment with new models of public action, particularly in terms of participation, mediation, deliberation, co-creation and co-design, aimed at inspiring a sustainable, fair and plural transition to the information and knowledge society.

Brief description of the commitment

Democratic innovation that generates a space (physical and virtual) with new projects and methodologies that extend citizen participation.

How does the commitment contribute to solving the problem or meeting the relevant needs?

We need to have different scenarios in which to experience democracy on a human scale and in real time: laboratories where democracy can be expanded, where the techniques and methodologies of citizen participation can be further enhanced and perfected.

This is the context in which the Government of Aragon, and specifically the competent Directorate-General, promotes the **LAAAB: Laboratorio de Aragón [Gobierno] Abierto** [Aragon Open [Government] Laboratory]. A Laboratory of democratic innovation for the open and collaborative design of public policies.

The Laboratory has its own physical space (headquarters in Plaza del Pilar, 3 Zaragoza) and a virtual space (Aragón Gobierno Abierto).

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

The LAAAB's model of citizen participation is a model that prioritises face-to-face participation over online participation, considering that face-to-face interactions between citizens and institutions reinforce the generation of trust. However, given the impossibility of reaching all citizens with the face-to-face model, complementary instruments have been developed to facilitate online participation.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The LAAAB space will have an exhibition section (both physical and virtual) focused on Transparency and accountability through the Governance Plan.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The existence of a physical space as a space of proximity to citizens, designed in a multi-purpose manner and far removed from classic administrative aesthetics, constitutes a metaphor for Open Government. In addition, the virtual space displays all the documentation and allows the traceability of the participation processes.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The Governance Plan itself is configured as a tool that organises its objectives linked to the SDGs.

Additional information

- Information related to or further details of the commitment and its activities:
  Strategic Plan of the Directorate-General of Open Government and Social Innovation, 2020-2023.
- Useful links:
  LAAAB website
  LAAAB blog website

Commitment activities	Start Date	End Date
Start-up of laboratory activities. Indicators: • Number of activities carried out by the Open Government Laboratory of Aragon • No. of attendees • No. of members of the Open Government of the Autonomous Community of Aragon	01/01/2020	30/06/2023

10.26. PUBLIC POLICY CO-CREATION PROCESSES

Responsible Body	Directorate-General of Open Government and Social Innovation Department of Citizenship and Social Rights Government of Aragon
Other actors involved (Public)	Governing bodies of the Government of Aragon. Local Entities of Aragon.
Other actors involved (Civil Society)	Consultative and participatory bodies, social entities, economic and social agents, professional bodies and associations, and citizens in general.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Perception of distance and remoteness in decision-making without taking citizens into account. Need for spaces that facilitate listening, reflection, deliberation and recognition of diverse visions.

Commitment objectives

- Facilitate spaces for public debate and citizen participation
- Promote listening, deliberation and recognition of "others".
- Traceability and accountability: minutes, reasoned responses and resulting texts.
- Transparency: publication of all contributions made, including those from previous Public Consultations.
- Advancing the perception of impact: a space for feedback during the implementation and life of the public policy.

Brief description of the commitment

Extend and improve the quality of citizen participation in public policy making

How does the commitment contribute to solving the problem or meeting the relevant needs?

It helps citizens to feel heard and involved, and to recognise other positions. It also contributes to better public decision-making.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It provides a stable framework for participation processes in the Autonomous Community of Aragon, with a common methodology for all.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

All the documentation of the processes is public on the website of the Government of Aragon.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The administration is committed to respond to citizen input received and the creation of "citizen inspector" impact phase in which citizens are allowed to provide feedback once the public policy submitted to participation has been implemented.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The traceability and transparency of all processes reinforces the values of Open Government.

Additional information

- Information related to or further details of the commitment and its activities:
  Strategic Plan of the Directorate-General of Open Government and Social Innovation, 2020-2023.

• Links of interest: LAAAB website LAAAB blog website	201

Commitment activities	Start Date	End Date
• Public consultations prior to the drafting of standards Indicator: No. of contributions • Citizen participation processes in the Government of Aragon Indicator: No. of contributions • Citizen participation processes in the local entities of Aragon Indicators: No. of contributions and Members of the Open Government of the Autonomous Community Government of Aragon	01/01/2020	30/06/2023

CASTILLA - LA MANCHA

10.27. TRAINING PROGRAMME ON TRANSPARENCY AND ACCESS TO INFORMATION

Responsible Body	Office of Transparency, Good Governance and Participation Vice-Presidency Castilla-La Mancha Regional Government (JCCM)
Other actors involved (Public)	University of Castilla-La Mancha (UCLM)
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The culture of transparency cannot be made effective without a broad and effective training programme to extend it to all levels of society.

With the organisation of the "Own Course of Specialisation in Transparency and Access to Public Information", the aim is to extend the culture of transparency through the training and improvement of public employees as well as people outside the Administration.

Commitment objectives

The objective pursued is the establishment of the institutional framework necessary to provide public employees of the JCCM with specialised training in transparency and access to public information. To this end, the UCLM and the Castilla-La Mancha Regional Government jointly organise, within the framework of the University's own degrees and within the Training Plan for JCCM Administration Staff, the training action " Specialisation Course in Transparency and Access to Public Information". This course is also open to those outside the administration from different areas of civil society in order to achieve greater dissemination and access to specialised training.

The aim is to promote, among other things:

- Transparency of public activity, in its scope of active disclosure, as well as people's right of access to public information and documentation.
- Re-use of information and open data.
- The basic principles for the implementation of a code of good governance and open government in public activity, promoting the responsible exercise of public activity.
- The regime of guarantees and liabilities for non-compliance with the duties and obligations set out in the rules.

Brief description of the commitment

The academic activity will be carried out through a collaboration agreement between the two institutions. The course will be taught in online mode, with a course load of 6 credits, although it will include a concluding 5-hour face-to-face session and 5 master classes by videoconference of 1 hour each, in which experts from different public and private organisations and institutions will participate. The panel of lecturers for the course will be made up of experts in the different subjects and will be structured into the following modules:

I) Basics of Transparency
II) Active disclosure: concept, content and limits
III) The right of access to public information and the control of its exercise
IV) The practical application of transparency rules.
V) Transparency and access to information in Castilla-La Mancha.
VI) Document management and re-use of information. Transparency in sectoral areas.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Better and increased training and knowledge in transparency will extend this culture to the different levels of both the regional administration and civil society, along with a more educated and involved society which will lead to better results in accountability, and will result in making the administration more transparent and open.

Why is the commitment relevant to Open Government values?

An essential and key element to make Open Government effective is to promote training and knowledge of transparency, raising the awareness of both public employees and society in general, as a poorly informed and educated society will not be able to achieve the desired objectives.

Additional information

Agreement signed between the JCCM and the UCLM in March 2020.

The initial estimated cost for the development of the course amounts to €25,200 and is aimed at a maximum of 30 trainees from the field of public employees.

Commitment activities		Start Date	End Date
Course development	Course development report	01/05/2021	15/12/2021
Course development years 2022 to 2024	Course development report	01/11/2022	31/12/2024
Students in the field of public/external employees. Course 2020	Enrolled students report	01/09/2020	30/09/2020
Students in the field of public/external employees. Course 2022-24	Enrolled students report	01/04/2022	30/04/2024
Evaluation of results of students enrolled in the 2020 academic year	Report of results	01/05/2021	30/06/2021
Evaluation of the results of students enrolled in the 2022-24 academic year	Report of results	01/12/2022	30/01/2024

CANARY ISLANDS

10.28. CENTRALISATION, IN A SINGLE ACCESS POINT, OF THE OPEN DATA OF THE VARIOUS PUBLIC ADMINISTRATIONS OF THE CANARY ISLANDS.

Responsible Body	Directorate-General of Transparency and Citizen Participation
Other actors involved (Public)	Body responsible for the national open data portal (datos.gob.es): Third Vice-Presidency of the Government. Ministry of Economic Affairs and Digital Transformation. Directorate-General of Telecommunications and New Technologies Public Administrations of the Canary Islands
Other actors involved (Civil Society)	Reusers of Data.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In the Canary Islands, there are numerous open data repositories managed individually by different public bodies. This situation is associated with the following problems:

- Large volume of data catalogues, belonging to different and decentralised administrative levels.
- Published data, to be reused, without being part of any catalogue.
- Difficulty when searching for data on specific topics due to the existence of data dispersed in different catalogues depending on the competences and responsibilities of the administrations.
- Non-homogeneous classification structures and formats.

Furthermore, in order to enhance the value of the large volume of open data generated by public entities in the Canary Islands and to promote efficient management at national level, it is advisable to progressively unify the open data catalogues of the public entities of the Autonomous Community into a single access point.

In addition, the need has been detected to centralise the open data generated by the different levels of the bodies of the Public Administration of the Canary Islands, in order to optimise the procedure for federating and integrating the open data of the Canary Islands with the data catalogue of the Spanish Government.

In short, this commitment seeks to cover the need to apply optimisation measures in the management of open data generated by public bodies in the Canary Islands in order, on the one hand, to enhance and manage the available open data more efficiently and, on the other, to speed up the process of centralising the open data of the public sector in the Canary Islands within the National Open Data Portal.

Commitment objectives

- Promote the publication of datasets of the Public Administrations of the Canary Islands and increase the degree of open data and re-use.
- Increase the reuse of the information published by the Public Administrations of the Canary Islands, thanks to the visibility of this information present on the Spanish Government's open data portal.
- Improve the quality of the open data published by the different Public Administrations of the Canary Islands Government.
  Establishment of collaboration strategies with other local authorities wishing to join the Canary Islands Open Data Portal.

Brief description of the commitment

Centralisation of the open data catalogues generated or held by the different Public Administrations of the Canary Islands through the Canary Islands Open Data Portal, which, in turn, will be federated with the Open Data Portal of the Spanish Government.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Through the process of federation and integration of data into a single final access point for data, regardless of its administrative origin, the following will be achieved:

- Improved localisation and accessibility of open data.
- Application of homogenisation of formats and categorisation of open data.
- Promotion of the establishment of optimal protocols and languages for data reuse.
- Ensuring interoperability of open data.
- Promotion of efficient automation and management of open data.

- Promotion of constant updating of information.
- Greater visibility and ease of access to existing datasets.
- Position, at national and international level, of the open data of the Canary Islands.

In summary, this commitment contributes to simplifying the procedures for updating the information generated by the public bodies of the Canary Islands and to guaranteeing that any interested user can access the information generated.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Having a single open data access point for the Canary Islands contributes to the promotion and optimisation of open data processes, characterised by "universal participation", through which it is proposed that all people should be able to use, reuse and redistribute open public information, based on the conditions established for them; without being subject to any type of discrimination or commercial or usage restrictions for specific purposes.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Having centralised open data and homogeneous and standardised procedures for its management facilitates the follow-up and monitoring of open data processes, which in turn makes it possible to know to what extent open data actions are contributing to the transparency and accountability of the public sector.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The centralisation of open data favours the construction of a public Integrity System insofar as it promotes the creation of a common space to share and give access to any interested person to public information.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The practice of transparency of activities, the open data of high democratic value, the promotion of citizen participation in a proactive way among the population, as well as the accountability of governments are the basis for better societies: inclusive, peaceful and more just.

Making data of interest to society contributes to the achievement and execution of ideas and applications by citizens, thereby generating a return value for public administrations that allows them to develop an intelligent governance model.

Additional information

Commitment activities	Start Date	End Date
1. Establishment of contacts with Public Administrations interested in publishing open data on the Canary Islands Government Portal.	01/10/2020	30/12/2022
2. Evaluate and implement improvements in the quality of the data published on the Canary Islands Open Data Portal.	15/01/2021	30/09/2024
3. Adaptation of available open data to the standards set out in the Technical Interoperability Standard[1] , establishing homogeneous conditions in terms of: selection, description, format, conditions of use and availability of public documents and resources.	01/09/2020	30/09/2024

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[1]

https://administracionelectronica.gob.es/pae_Home/pae_Estrategias/pae_Interoperabilidad_Inicio/pae_Normas_tecnicas_de_interoperabilidad.html#.Xus7S5pKgdU

4. Aggregation of the data catalogue of the Government of Spain.	01/10/2020	31/12/2020
5. Establishment of a procedure for regular automated updating of the shared dataset.	15/01/2021	31/05/2023

10.29. CANARY ISLANDS OPEN GOVERNMENT NETWORK	
Responsible Body	Directorate-General of Transparency and Citizen Participation
Other actors involved (Public)	Representatives of the public administration of the Autonomous Community, the island councils and the Canary Islands Federation of Municipalities (FECAM).
Other actors involved (Civil Society)	Civil society representatives
Description of the commitment	

What is the problem/need that the commitment is intended to solve?

Promote the principles of Open Government and generate synergies between key agents for the development of projects in this area, as the need to establish a framework for collaboration and exchange of experiences between public entities at different levels has been detected.

Commitment objectives

- Strengthen inter-administrative cooperation in the Canary Islands.
- Standardise collaboration between the different public administrations and civil society.
- Promote procedural efficiency and innovation in the public sector.
- Generate tools, methods and systems for cooperation and coordination between different levels of government.
- Facilitate the interaction and generation of synergies between key agents in the field of Open Government.
- Foster the exchange of experiences and mutual learning on Open Government issues.
- Promote the visibility and knowledge of Open Government actions in society.
- Streamline coordination between different levels of government and local governments to promote the integration of citizens and society in Open Government actions.

Brief description of the commitment

Constitution of a Canary Islands Open Government Network as a meeting point for the bodies of the Canary Islands Public Administration.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The Network helps to facilitate collaboration and coordination between public administration professionals, as well as facilitating the integration of Open Government principles into the internal processes of the Public Administration of the Canary Islands and its services.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

The commitment presented is framed within the scope of Open Government collaboration. Through collaboration between bodies at different levels of the Public Administration of the Canary Islands, the creation of public value is promoted by encouraging collaboration and coordination between civil servants from different administrative branches and levels.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The aim is to standardise open government action in all the administrations of the Canary Islands, which will mean enhancing the actions related to Open Government in all of them, such as open data, transparency, accountability and citizen participation.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The Canary Islands Open Government Network contributes to the development of a public Integrity System insofar as collaboration helps to promote communication, transparency and honesty among public administration professionals.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Open Government actions are closely linked to the Sustainable Development Goals: 16 "Peace, justice and strong institutions", which seeks to contribute to the improvement of transparency, participation and collaboration of public institutions and local actors; and 17 "Partnerships to achieve the goals", through which collaboration between the public, private and civil society sectors is promoted to contribute to sustainable development.

Additional information

Commitment activities	Start Date	End Date
Analysis and detection of key agents for the constitution of the Network.	01/10/2020	30/11/2020
Contact with key actors in the Network.	01/12/2020	31/12/2020
Design of collaboration channels.	01/10/2020	31/12/2020
Creation and development of the network.	01/01/2021	30/09/2024
Promotion and dissemination of the network.	01/03/2021	31/05/2021

NAVARRE

10.30. OPEN DATA NAVARRA

Responsible Body	Government of Navarre
Other actors involved (Public)	Local Entities of Navarre FNMC Public University of Navarre (UPNA)
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Citizens need to be able to access public information for different purposes, either to participate in the management of public affairs or to carry out research, in short, to generate wealth and knowledge.

The current open data catalogue, which has a total of X files or datasets, is in some cases outdated, not updated and sometimes it is complicated to find and access existing information.

Commitment objectives

Generate public value and knowledge by promoting the use of open data. Data as a source of internal, social and economic value.

Brief description of the commitment

Improve the design and contents of the OPEN DATA space.
Incorporation of data generated by (NA)SAT
Collaboration with the infomediary sector to identify the most relevant open data.
Publish datasets that are of greatest interest for the re-use of public sector information.
Evolution towards a single data catalogue in Navarre: OPEN DATA NAVARRA
Open Data Navarra Federation with wider open data catalogues
Promote the re-use of data.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Publishing more information, of higher quality, of greater interest to citizens, and facilitating access to it, promotes the value of transparency and facilitates citizens' active and informed participation in the management of public affairs.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and promotes and improves the quality of participation, as it takes place on the basis of knowledge with adequate information.

Additional information

Commitment activities	Start Date	End Date
Constitution of the steering committee	01/05/2020	31/05/2020
Analysis and revision of the current Data Catalogue	01/09/2020	31/10/2020
Data model definition	01/10/2020	30/11/2020
Migration and publication of the Data Catalogue	01/11/2020	30/11/2020

Federation to datos.gob	01/12/2020	31/12/2020
Identification of new datasets of interest to the general public	01/01/2021	30/06/2021
Opening of Mini-sites and incorporation of local entity data	01/12/2021	31/12/2021
Promotion of Re-use. Awards.	01/12/2021	31/12/2022

10.31. PARTICIPATION OF CHILDREN AND ADOLESCENTS

Responsible Body	Government of Navarre
Other actors involved (Public)	Local Entities of Navarre FNMC
Other actors involved (Civil Society)	UNICEF FNMC - Local Entities of Navarre

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Not all citizens are able to participate in the management of public affairs, either because they do not have the necessary information to do so, or because the established channel of participation is not accessible to them. It is necessary to facilitate citizen participation in public affairs. There is a need for active citizenship, especially in sectors where this is more complicated. In the concept of citizenship, it is essential to bear in mind that children and adolescents are active subjects with full rights, and child participation is currently a key element in the area of citizenship and education. It is based on solid legislative foundations that recognise, defend and promote it. However, it is essential that it ceases to be mere discourse and becomes a reality that forms part of everyday life, where children achieve the maximum of the autonomous exercise of citizenship.

Commitment objectives

Contribute to the promotion of citizen participation in general and of children and adolescents in particular, in the construction of public policies, configuring mechanisms and channels that allow for citizen intervention and thus guarantee more efficient public governance, both at the autonomous region and local level.

Guarantee that all members of the public have access to the appropriate information and channels to guarantee their active participation in the management of public affairs and in all actions and decisions that affect them.

Brief description of the commitment

Recognise the right of children and adolescents in Navarre to actively participate, in a way that is appropriate to their personal development and adapted to their functional diversity, in the creation of a fairer, more supportive and democratic society, as well as to learn about the reality in which they live, discover the problems that most affect them and contribute solutions to them, progressively incorporating themselves into active citizenship.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The effectiveness of the recognition of rights implies the incorporation of an important sector of today's citizens and the training of future adults in these values.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda to move towards an inclusive, just and peaceful society.

Additional information

In 2018, the Government of Navarre launched a pilot project to promote participation of children and adolescents in the municipalities of the region. To this end, it collaborated with 6 town councils in Navarre in the design and implementation of one of the main actions in the process of recognition of a municipality as a Child Friendly City by UNICEF, which is the creation of a permanent body for the participation and representation of children and adolescents in the municipality. Associated with this pilot project, a Children Participation Day was organised in 2019 in order to exchange experiences from Navarre and other autonomous communities, as well as the participation of children.

As a result of that pilot process, a Guide to designing child and adolescent participation bodies at the local level has recently been published (March 2020). It can be consulted at this link

Another notable achievement was the approval of Regional Law 12/2019 of 22 March on democratic participation in Navarre, which contemplates in its TITLE VI. THE PARTICIPATION OF CHILDREN AND ADOLESCENTS, which obliges Navarre's institutions to adopt the necessary provisions to make this right to participation of children and adolescents effective and which will be developed in the coming years.

Commitment activities	Start Date	End Date
Organisation and holding of a Conference for the presentation and distribution of the Guide to designing child and adolescent participation bodies. Local bodies in Navarre will be invited in order to continue promoting participation for the creation of child and adolescent participation bodies.	01/10/2020	15/11/2020
Diagnostic study of the participation of children and adolescents in Navarre. The diagnostic study includes the detection and mapping of experiences and good practices in the municipalities: - In Navarre - Outside Navarre	01/10/2020	31/12/2020
Constitution of a Steering Committee with members of the Navarre administration, local entities, FNMyC and with the collaboration of UNICEF for the promotion of participation of children and adolescents.	15/11/2020	31/12/2020
Promote and organise training actions on participation of children and adolescents aimed at local entities and the staff of the Government of Navarre regarding both the knowledge of the participation rights of children and adolescents and the awareness of the obligations that the public authorities have acquired in this respect.	01/01/2021	30/04/2021
Support and accompaniment for municipalities in Navarre that promote participation of children and adolescents through the creation of local councils or stable participation structures made up of children and adolescents with consultative and participatory functions in all matters that affect them, directly or indirectly, at the municipal level.	01/10/2020	30/09/2024

Preparation of materials, resources and guides and adaptation of information and proposals to the circumstances of children and adolescents, according to their personal development and maturity. -Publishing of material adapted to children regarding Regional Law on Democratic Participation in Navarre. - Citizen participation initiatives promoted by Public Administrations that affect the rights of children and adolescents will entail the necessary adaptations, both in the information offered and in the channels of communication, so that children and adolescents can participate.	15/11/2020	30/09/2024
Creation and development of virtual participation spaces accessible to children and adolescents where, in addition to expressing their opinions, they can make proposals for improvement and suggestions regarding the actions of different Public Administrations.	01/03/2021	30/09/2024
Development of pilot experiences in educational centres that promote participatory processes, encouraging the assumption of proposals that improve both the educational, municipal and regional environment and the development of attitudes and values that build democratic and civic competence for the participation of children and adolescents on the part of the educational community. To this end, there will be close collaboration with local entities.	01/05/2021	30/06/2024
Regulatory development of the law on democratic participation in Navarre, which includes participation of children and adolescents. -Prior public consultation, drafting of Regional Decree, report, participation process, public exhibition, etc. - The composition and functions of the Navarre Council for Children and Adolescents will be determined by regulation, taking into account the contributions of the children and adolescents themselves.	01/10/2020	30/06/2024
Constitution of the Navarre Council for Participation of Children and Adolescents.	01/01/2022	30/06/2024
Incorporation of the Navarre Council for Participation of Children and Adolescents in the participation processes promoted by the public administrations.	30/06/2022	30/09/2024
Conduct an evaluation of the measures and actions proposed to push forward and promote participation of children and adolescents. -Establishment of child participation bodies in local authorities - Pilot experiences in schools -Specialised training in child participation - Creation of the Children's Participation Council - Spaces for virtual participation and adaptation of materials to accessible language for children and adolescents. -Creation of mechanisms to ensure timely and adequate accountability for child and adolescent participation processes it promotes, especially in relation to the Navarre Council for Participation of Children and Adolescents.	01/01/2024	30/09/2024

EXTREMADURA

10.32. SIMPLIFICATION OF THE RIGHT OF ACCESS TO PUBLIC INFORMATION AND REDUCTION OF RESPONSE TIMES TO THE INTERESTED PARTY'S REQUEST

Responsible Body	Regional Government of Extremadura. First Vice-Presidency and Regional Ministry of Finance and Public Administration. General Secretariat of Digital Administration.
Other actors involved (Public)	General State Administration, Administrations of the Autonomous Communities, Autonomous Cities and the Spanish Federation of Municipalities and Provinces (FEMP).
Other actors involved (Civil Society)	Representative and non-representative trade unions, professors and experts in the field, consumer and user associations and public employees in general.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The constitutionally and legally recognised citizens' right of access to public information must be guaranteed by the management bodies, services and administrative units into which the Administration of the Autonomous Community of Extremadura is organised. The aim is to clarify the concept of public information, taking into account that all information resulting from its activity, operation and organisation forms part of it, including administrative files that have been concluded. The aim is also to propose measures that contribute to its simplification with regard to cases in which the exercise of this right is denied and which must be justified and reasoned in accordance with assessed causes that go beyond the mere lack of identification or other formal aspect of the request.

Commitment objectives

Article 15.1 of Law 4/2013, of 21 May, on Open Government in Extremadura, formulates the right of access to public information as follows: "The right of access is configured as an obligation to provide and disseminate information in a constant, truthful, objective and accessible manner, to ensure the transparency of political activity and public governance and thereby encourage the involvement of citizens. In order to exercise this right, it shall not be necessary to give reasons for the request or invoke this law".

Once this Community has established the regulations for access to public information within its Transparency and Citizen Participation Portal, and with the experience gathered over the last few years, the aim is to improve the management processes, categorising the requests received into public information, active disclosure and administrative information of a general and/or particular nature.

Brief description of the commitment

To streamline the management deadlines for responding to requests for information that are submitted, the processing of the request will be reordered. Thus, once the analysis of the information needed has been carried out, it will be possible to define and determine what type of information is being requested, making a distinction between administrative information of a general and/or particular nature, active disclosure, or public information.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Any natural or legal person may request access to public information, in compliance with their right of access to public information as set out in Law 19/2013, of 9 December, on transparency, access to public information and good governance and Law 4/2013, of 21 May, on Open Government in Extremadura. The aim is to streamline the processing of these requests for information, seeking a commitment to a rapid resolution that is not delayed, thereby achieving an administration that is closer to citizens and quicker in its responses.

Why is the commitment relevant to Open Government values?

This project goes further in improving the transparency and accountability of public administrations.

Additional information

Digital Modernisation Plan of the Regional Government of Extremadura. 2020-2024
Extremadura ERDF 2014-2020 Operational Programme.

INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
1. Design, drafting and approval of the Internal Instruction on access to public information and guide.	01/10/2020	15/02/2021
2. Training and implementation of the selected tools for technological management support.	16/02/2021	15/05/2021
3. Start of the implementation of the initial action.	16/05/2021	15/09/2021
4. Completion of the initial action.	16/09/2021	31/12/2021

10.33. CITIZEN LABORATORIES FOR IMPROVING THE EXPERIENCE IN ACCESS TO PUBLIC SERVICES

Responsible Body	Regional Government of Extremadura
Other actors involved (Public)	Administrative bodies, services and units
Other actors involved (Civil Society)	Citizens, associations, professional associations, any natural or legal person with a desire to improve the experience of access to public services.

Description of the commitment

What is the problem/need that the commitment is intended to solve?
Involve citizens in the continuous improvement of public services, share citizens' expectations and employees' difficulties in providing services according to their needs and increase social co-responsibility.

Commitment objectives
Promote citizen participation as a way to improve social perception of the functioning of public services.

Brief description of the commitment
Co-creation workshop for redesigning services in a context of digital transformation of organisation and operation

How does the commitment contribute to solving the problem or meeting the relevant needs?
Citizens have the opportunity to express their opinion on the way in which certain public services are provided, which allows solutions to be identified and implemented within the framework of the Extremadura regional government's digital modernisation plan.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making by directly knowing their expectations and **raises awareness among society and public employees** about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information
Multi-channel Citizen Services Project, which will renew public information and citizen services.
Extremadura Digital Modernisation Plan.

Commitment activities	Start Date	End Date
Citizen laboratories on different fields.	01/10/2020	31/12/2024

10.34. IMPLEMENTATION OF ELECTRONIC PROCESSING OF THE PROCEDURE TO FULFIL OBLIGATIONS OF PUBLIC OFFICIALS REGARDING CONFLICTS OF INTEREST.

Responsible Body	General-Secretariat of Digital Administration. First Vice-Presidency and Regional Ministry of Finance and Public Administration of the Regional Government of Extremadura
Other actors involved (Public)	General State Administration
Other actors involved (Civil Society)	Senior officials or staff subject to the procedure

Description of the commitment

What is the problem/need that the commitment is intended to solve?

To ensure compliance with Law 39/2015, of 1 October, on the Common Administrative Procedure of Public Administrations, as well as to guarantee transparency and good governance with regard to the obligated parties.

Commitment objectives

Facilitate and improve management with electronic processing of the procedure for compliance with the obligations of public officials regarding conflicts of interest and improve the disclosure of declarations by setting basic disclosure standards.

Brief description of the commitment

Design and implementation of the electronic processing of all procedures derived from compliance with the obligations of public officials regarding conflicts of interest, in order to provide information automatically in the different areas.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Streamlining procedures and improving processing times.
Improving the transparency of publications.
Ensuring reusability, interoperability and data processing.

Why is the commitment relevant to Open Government values?

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
1. Design of the procedure. 2. Development and testing of the procedure. 3. Implementation. 4. Training.	01/10/2020	01/04/2021

10.35. EVALUATION AND CONTINUOUS IMPROVEMENT OF PUBLIC SERVICES

Responsible Body	Regional Government of Extremadura. First Vice-Presidency and Regional Ministry of Finance and Public Administration. General-Secretariat of Digital Administration.
Other actors involved (Public)	General State Administration, Administrations of the Autonomous Communities, Autonomous Cities and the Spanish Federation of Municipalities and Provinces (FEMP).
Other actors involved (Civil Society)	Representative and non-representative trade unions, professors and experts in the field, consumer and user associations and public employees in general.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Citizen participation through the Transparency and Citizen Participation Portals, based on forecasts and during regulatory processing and certain administrative decisions, is a reality that is included in the transparency and citizen participation portals of the Public Administrations, protected by the corresponding basic, regional and local legislation, through various procedures that appear under various formats and names, such as prior public consultation procedures, initiatives and suggestions, hearings and public information and others of similar nomenclature.

However, taking into consideration the need and urgency with which some decisions have to be taken, it is proposed that other results-based channels for citizen participation be opened, where the target groups, expert groups, interest groups or others, previously selected, can temporarily and structurally (by sectors of activity and subjects) present their opinions and evaluations on the results and impacts of the different social, economic and employment measures or other measures agreed and implemented.

Commitment objectives

Improve Participation and Transparency in the management of public affairs, seeking dialogue and general opinion on the usefulness and suitability of the decision or measure agreed and implemented; the need to maintain and give continuity to its application, to improve, reconsider and/or modify it.

Opening certain decisions or measures of general interest, once they have been implemented and consolidated, to the results-based participation and opinion of citizens.

Brief description of the commitment

Once social, employment and/or economic measures or others with an impact on citizens have been implemented, it is proposed to create and open channels for results-based participation that allow for the structured collection of the evaluation and opinion of citizens, according to sectors of activity and subject matter, to be used for future decision-making.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The opening of these channels, and where these participatory processes would be opened, would begin with the creation of a web space (through participation panels in particular or other instruments). This would provide for opinions, evaluations and conclusions on measures that are to be subject to evaluation.

Why is the commitment relevant to Open Government values?

This initial project also further enhances transparency, open data, and accountability of public administrations.
The project to open channels of participation also strengthens ethical values and mechanisms to reinforce the integrity of public institutions and strengthen public confidence.

It is a project that reinforces the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information
Autonomous Community of Extremadura ERDF PO 2014-2020

Extremadura Digital Modernisation Plan (2020-2024) **INITIATIVE COMPLETE**		225

Commitment activities	Start Date	End Date
1. Design, drafting and approval of the project	01/07/2020	15/02/2021
2. Drafting and approval, within the Project "Opening of Citizen Participation Channels", of the initial action	16/02/2021	15/04/2021
3. Training and implementation of the selected tools for technological support to the project.	16/04/2021	15/09/2021
4. Start of the implementation of the initial action.	16/09/2021	15/10/2021
5. Completion of the initial action.	16/10/2021	15/05/2022

10.36. SIMPLIFICATION OF THE REGULATORY FRAMEWORK OF OPEN GOVERNMENT

Responsible Body	Regional Government of Extremadura
Other actors involved (Public)	Administrative bodies, services and units
Other actors involved (Civil Society)	Citizens, associations, professional associations, any natural or legal person with a desire to improve the experience in accessing public services.

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The framework of the Open Government of Extremadura must be updated and simplified to facilitate citizens' understanding of administrative activity, as well as to make the new principles of administrative action effective.

Commitment objectives

Increase clarity and understanding of the framework of rights and obligations that citizens and public authorities respectively have in this area.

Brief description of the commitment

Process of analysis of the impact of existing Open Government regulations with the aim of establishing improvements that contribute to increasing the public's perception of the functioning of administrative activity.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Public administrations operate subject to the principle of legality, i.e., in accordance with the rules of the legal system. Therefore, the modification of their regulatory framework can contribute to improving the processes that support the rules on good governance, transparency and citizen participation, taking into account the context of the digital transformation of public administrations.

Why is the commitment relevant to Open Government values?

It raises awareness among society and public employees about the values of Open Government, because it contributes to the knowledge of the framework of rights and obligations of the actors involved.

Additional information

Multi-channel Citizen Services Project, which will renew public information and citizen services.
Digital Modernisation Plan of the Regional Government of Extremadura 2020-2014.

Commitment activities	Start Date	End Date
Development of citizen participation and collaboration rights	01/08/2020	29/10/2024

BALEARIC ISLANDS

10.37. OPEN GOVERNMENT DISSEMINATION AND TRAINING

Responsible Body	Directorate-General of Participation, Transparency and Volunteering
Other actors involved (Public)	Balearic Islands School of Public Administration (EBAP), Federation of Municipalities of the Balearic Islands (FELIB), Island Councils
Other actors involved (Civil Society)	Public employees and managers

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Open Government and the different pillars on which it is supported – transparency/accountability (active disclosure and right of access), participation and collaboration (open data) – represent a new conception of Administration.

This commitment fills a gap in the understanding of Open Government within the Administration itself: it is necessary to disseminate and make known what this new concept consists of; the obligations of transparency and its benefits for society, making accountability possible; the existing organisation in the Community and how requests for access to public information are processed, as well as its importance for citizens; the concepts of reuse and open data; the possibilities of participation and its effects, all with the aim of having staff at the service of citizens who are more aware of and committed to the values of Open Government.

This is not only for public employees who are already part of the Administration, but also for new civil servants who are joining for the first time. It is also considered appropriate to make an effort to ensure that this training or dissemination reaches key personnel in local and island administration.

Therefore, this measure, once implemented, will have very positive effects on society, in that it will improve the management of transparency at all levels of the Administration, which will result in a better service to citizens.

Commitment objectives

Train public employees in the conceptual foundations, values, tools and strategies of open government. Train and reinforce attitudes of public employees in their relationship with citizens based on transparency, accountability, participation and collaboration.

Promote the internalisation of the obligations and commitments of public employees in their relationship with citizens.

Apply criteria based on knowledge of open government values to the selection of new public employees.

Brief description of the commitment

Plan and execute training activities aimed at public employees in Open Government and in any of its three pillars. It also includes planning and developing some dissemination and awareness-raising days both for the Autonomous Community's own public employees and for local and island administration staff, with the collaboration of the Federation of Municipalities of the Balearic Islands and the Island Councils.

Furthermore, the commitment also includes a review of the programmes that serve as a basis for the selection of new public employees and the incorporation of content on open government.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It is necessary to expand training and disseminate the desired culture based on the principles of Open Government among public employees in order to generate attitudes of transparency and openness of the Administration to citizens.

This training and dissemination will raise awareness of Open Government, as well as train public employees in the conceptual foundations, values, tools and strategies of open government, reinforcing a new attitude of public employees in their relationship with citizens based on transparency, accountability, participation and collaboration.

Specific training on transparency tools and the Transparency Portal, at various levels, will improve compliance with active disclosure obligations and raise employees' awareness of the importance of transparency. Likewise, specific training on the right of access for key employees will improve the management, deadlines and quality of responses.

The dissemination of the key concepts in awareness-raising days, as well as through the introduction of the content regarding civil service access programmes, are key elements to raise awareness among public employees of all the values of open government.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

If public employees are aware of the importance of participation through the Open Government dissemination mechanisms that are planned, they will logically expand these mechanisms in the management of public affairs.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Information on all this training will be made available on the relevant websites, with sufficient transparency. In addition, this commitment serves precisely to disseminate, and thereby enhance, all the tools mentioned above.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.
Spreading the values of open government strengthens this system of public integrity.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.
This commitment aims in particular to raise awareness among public employees.

Additional information
Awareness-raising days Budget for 2020: €15,000.

Commitment activities	Start Date	End Date
Introduction to Open Government topics in the selection programmes.	Initiated in general groups. Pending for optional group programmes.	31/12/2021
Presentation of the 2020 Training Plan.	31/01/2020	31/01/2020
Implementation of training activities of the 2020 Plan on Open Government, with particular reference to the right of access.	01/09/2020	30/11/2020
Awareness-raising workshops on the right of access aimed at public officials of local and island administrations, as well as key personnel, such as legal services, of these entities. One day is planned for each of the islands.	01/09/2020	31/12/2020
Presentation of the 2021 Training Plan with different training activities planned in different areas related to Open Government.	01/12/2021	31/12/2021
Implementation of the training activities of the 2021 Plan on Open Government: workshops on transparency applications, in-depth courses on management and processing of the right of access, training in Open Government with special reference to active disclosure and open data, etc.	01/12/2021	31/12/2021

Open Government awareness days aimed at the staff of the Autonomous Community and its public sector.	01/01/2021	03/11/2022
Presentation of the Training Plan for 2022 with different training activities planned in different areas related to Open Government.	01/12/2021	31/01/2022
Implementation of the training activities of the 2022 Plan on Open Government.	01/01/2022	31/12/2022
Presentation of the Training Plan for 2023 with different training activities planned in different areas related to Open Government.	01/12/2021	31/01/2023
Implementation of the training activities of the 2023 Plan on Open Government.	01/01/2023	31/12/2023

10.38. APPROVAL OF THE AUTONOMOUS COMMUNITY LAW ON TRANSPARENCY

Responsible Body	Approval of the draft law by the Government Council of the Balearic Islands, at the request of the Regional Ministry of Energy Transition, Productive Sectors and Democratic Memory (impetus: Directorate-General of Participation, Transparency and Volunteering). Approval by the Parliament of the Balearic Islands
Other actors involved (Public)	Other Regional Ministries, Public Information Access Complaints Commission
Other actors involved (Civil Society)	General Public, Civil Society Organisations, Experts

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In the Autonomous Community of the Balearic Islands, the law that mainly covers transparency issues is Law 4/2011, of 31 March, on good administration and good governance, which therefore predates the basic state law (Law 19/2013, of 9 December, on transparency, access to public information and good governance).

Although transparency policy has been implemented with these two tools, it is essential to make progress in this area through the approval of a new law that regulates and expands transparency obligations in order to improve accountability and articulate the right of access to information. Likewise, the lack of a sanctioning regime is a weakness in terms of enforcing compliance with the aforementioned obligations.

Commitment objectives

Make progress in the area of transparency, extending the commitments in this area and providing legal certainty through the approval of a law that provides for the main issues of Law 19/2013 adapted to our Autonomous Community, also adding a sanctioning regime that ensures adequate compliance.

Brief description of the commitment

Approval of a regional law on transparency in development of Law 19/2013, of 9 November, on transparency, access to public information and good governance, with the participation of interested actors during the public consultation period and the hearing process.

How does the commitment contribute to solving the problem or meeting the relevant needs?

With the new Law, it will be possible to make progress on active disclosure obligations and to establish certain issues relating to the organisation of the right of access and the development of the procedure that require the status of law. It will also be possible to establish a sanctioning procedure to reinforce compliance with these obligations.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

Given that the process will be carried out with prior public consultation and with all the corresponding participatory procedures during its processing (hearing and public information), which will allow the debate to be enriched and to have citizens' contributions on the matter.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

A new law will extend active disclosure obligations, thereby improving accountability and transparency. It will also refer to a preference for reusable formats and open data.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

A new law that reinforces compliance with the obligations of active disclosure and right of access strengthens public confidence by reinforcing the commitment to transparency.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.
The processing of this law will make it possible to raise awareness of this issue among public employees and the different management bodies, enabling their participation. Likewise, after its approval, it would be included in the training plan, which would also contribute to raising awareness among public employees. The media impact of the passing of the law will also help spread transparency in society.

Additional information

Commitment activities	Start Date	End Date
Prior public consultation (general outline of the Law).	09/01/2023	09/02/2023
Preparation of draft law and MAIN draft.	10/02/2023	31/06/2023
Internal consultations, hearing and public information.	31/07/2023	31/10/2023
Final drafting and Secretary General's Report. Mandatory opinions and approval by the Government Council.	31/10/2023	31/03/2024
Referral to Parliament of the Balearic Islands and approval.	30/09/2024	29/10/2024

10.39. APPROVAL OF THE DECREE ON THE ORGANISATION OF TRANSPARENCY AND THE RIGHT OF ACCESS TO PUBLIC INFORMATION.

Responsible Body	Government Council of the Balearic Islands, at the request of the Regional Ministry of Public Administration and Modernisation (impetus: Directorate-General of Transparency and Good Governance)
Other actors involved (Public)	Other Regional Ministries, Public Information Access Complaints Commission
Other actors involved (Civil Society)	General Public, Civil Society Organisations

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The Autonomous Community has made a significant effort, through the Directorate-General of Transparency and Good Governance, to organise a system for managing requests for the right of access, as well as to promote and coordinate the Transparency Portal at the regional level.

However, a regulation is needed to improve the organisational instruments and provide them with greater legal certainty, while at the same time developing procedural issues on the right of access that can be governed by regulations, in development of Law 4/2011 and the bases of Law 19/2013 of 9 December, on transparency, access to public information and good governance.

The opportunity will also be taken to set up a number of transparency coordination bodies.

It is considered faster to process a regulation than the new law, which is also planned, and given the need to regulate certain issues on sufficient regulatory status, it is advisable to approve this decree prior to the new law.

Commitment objectives

Establish the administrative organisation in the area of transparency, thereby improving management and coordination, as well as having greater efficiency and legal certainty in the processing of requests for the right of access to public information.

Brief description of the commitment

Approval of a decree that determines the organisation in terms of transparency in the Autonomous Community of the Balearic Islands and its public sector, while also providing for the creation of a register of requests for access and the developing of procedural matters for this register, which can be governed by regulation, with the participation of interested actors during the public consultation period and the hearing process.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The regulation of the functions of the transparency units of the different Regional Ministries and of the Directorate-General of Transparency and Good Governance Coordination Unit, that of the organisation in the public sector, as well as the creation of different bodies that are planned for the necessary coordination and strengthening of transparency policies and the management of the right of access, can help to improve the promotion and coordination of transparency policies and the management of the right of access.

Likewise, the regulation of the right of access procedure will help to give legal certainty to citizens and managers, ultimately improving the effectiveness of this right.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and greater democratic quality

The process will be carried out with prior public consultation and with all the corresponding participatory procedures during its processing (hearing and public information), which will allow the debate to be enriched and to have citizens' contributions on the matter.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It is clear that the approval of this regulation allows for better management in relation to the obligations of active disclosure and the right of access. The provision for an interdepartmental commission will help to promote and disseminate transparency.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence. The approval of a regulation increases the legal security of citizens in the exercise of the right of access, which is so important to ensure such confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

The processing of the regulation will make it possible to work internally on all that it regulates among public employees and the different management bodies, allowing for their participation, while at the same time helping to raise their awareness of the new values of open government. Likewise, participation in the prior consultation and public information during the process will allow this awareness to be raised to the level of society.

The media impact of the adoption of the regulation will also further spread transparency in society.

Additional information

Commitment activities	Start Date	End Date
Prior public consultation	01/10/2020	31/10/2020
Preparation of draft regulations and MAIN draft.	01/11/2020	31/12/2020
Internal consultations, hearing and public information.	01/01/2021	31/03/2021
Final drafting and Secretary General's Report. Mandatory opinions and approval by the Governing Council.		

10.40. TECHNOLOGICAL PLATFORM FOR CITIZEN PARTICIPATION

Responsible Body	Directorate-General of Participation, Transparency and Volunteering
Other actors involved (Public)	Island councils, local authorities
Other actors involved (Civil Society)	General Public of the Balearic Islands

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The regulatory mandates relating to the exercise of the right of citizens to participate in public affairs that affect the Autonomous Community of the Balearic Islands are included in the following autonomous regulations: Organic Law 1/2007, of 28 February, on the reform of the Statute of Autonomy of the Balearic Islands, Law 4/2011, of 31 March, on Good Administration and Good Governance and Law 1/2019, of 31 January, on the Government of the Balearic Islands.

The approval of Law 12/2019, of 12 March, on popular consultations and participatory processes has meant a further qualitative step forward in the exercise of this right, by establishing a whole repertoire of figures which, within the concept of participatory democracy, will allow the citizens of the Balearic Islands to implement and go beyond the formal recognition of the right to participation.

The participatory processes that will substantiate the figures contemplated in Law 12/2019 need an efficient technological instrument that is adaptable to the singularities of the different public administrations that will make use of it.

Commitment objectives

Provide a technological platform for citizen participation to the Government of the Balearic Islands and the island and municipal corporations of the islands.

Brief description of the commitment

Design the technological tool, process the corresponding administrative contracting dossier, implement its operation with the necessary regulations for its use and organise the necessary training on its use and operation, both for public administration managers and the citizens who will potentially use it.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The technological platform for citizen participation will allow the different levels of the public administrations of the Balearic Islands to offer the public instruments for citizen participation designed in Law 12/2019, such as citizen consultations, participatory budgets, etc. It will also allow progress to be made in improving citizen participation in the process of drafting regulations.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

- Budget €30,000.00.
- Law 12/2019, of 12 March, on popular consultations and participatory processes (Official Gazette of the Balearic Islands No. 36, of 19 of March 2019)

Commitment activities	Start Date	End Date
1. Technical design of the platform	01/01/2023	31/05/2023
2. Administrative procurement procedure	01/06/2023	31/12/2023
3. Testing phase	01/02/2024	31/05/2024
4. Training and dissemination phase	01/06/2024	30/09/2024
5. Implementation	01/10/2024	29/10/2024

10.41. CITIZENS' PUBLIC HEARING
INITIATIVE CANCELLED

10.42. EVALUABILITY OF GOVERNMENT POLICIES THROUGH INDICATORS	
Responsible Body	Directorate-General of Participation, Transparency and Volunteering (Government of the Balearic Islands)
Other actors involved (Public)	Other Regional Ministries, Public Sector Entities of the Government of the Balearic Islands
Other actors involved (Civil Society)	
Description of the commitment	
What is the problem/need that the commitment is intended to solve? The lack of indicators so that citizens can evaluate the actions of the Administration of the Autonomous Community of the Balearic Islands. Public governance should be results-oriented, and to this end, objectives and indicators must be set beforehand in order to strengthen monitoring and control mechanisms and make use of evaluation.	
Commitment objectives The aim is that, gradually, most of the subsidies of the Government of the Balearic Islands contained in the Strategic Subsidies Plan 2021-2023, or the next one when it is approved, will clearly specify the objectives to be achieved with this policy, including an evaluability study through which all the main characteristics that will make possible its subsequent evaluation can be known, proposing the necessary monitoring indicators as well as, if possible, the reference values.	
Brief description of the commitment Monitor and study the majority of the public policies of the Government of the Balearic Islands, limited to the subsidies contained in the Strategic Subsidies Plan and, if necessary, to rethink the objectives, incorporate new indicators or make proposals that allow for the incorporation of any type of improvements.	
How does the commitment contribute to solving the problem or meeting the relevant needs? The aim is to analyse the impact of each of the policies applied, studying whether or not it is necessary to reconsider the objectives set or to review the indicators used, on the understanding that the quality of government action and its effects are a citizen's right.	
Why is the commitment relevant to Open Government values? We understand Open Government as a culture of governance that is based on and must promote principles and values related to transparency, integrity, citizen participation and the accountability of public authorities to citizens. In this sense, the commitment established is basically oriented towards accountability on the part of the Government of the Balearic Islands for greater effectiveness and efficiency of its public policies through the evaluation of the results obtained through these policies.	
Additional information	

Commitment activities		Start Date	End Date
Reporting	Pilot report	01/10/2020	30/09/2021
Promote the adoption of indicators and their publication in the subsidies of the Autonomous Community of the Balearic Islands' Strategic Subsidy Plan, representing 25% of the total cost of all subsidies.	25% of the subsidies in the Autonomous Community of the Balearic Islands' Strategic Subsidies Plan should have indicators approved and published on its website.	01/10/2021	30/06/2023

Promote the adoption of indicators and their publication in the subsidies of the Autonomous Community of the Balearic Islands' Strategic Subsidies Plan, representing 75% of the total cost of all subsidies.	75% of the subsidies in the Autonomous Community of the Balearic Islands' Strategic Subsidies Plan should have indicators approved and published on its website.	01/07/2023	31/12/2023

10.43. IMPROVEMENTS TO THE TRANSPARENCY PORTAL OF THE GOVERNMENT OF THE BALEARIC ISLANDS AND ITS INSTRUMENTAL PUBLIC SECTOR AND THE OPEN GOVERNMENT PORTAL.

Responsible Body	Directorate-General of Participation, Transparency and Volunteering
Other actors involved (Public)	Directorate-General of Information Technologies; other Regional Ministries affected, Instrumental Public Sector
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?

In December 2018, the Directorate-General of Transparency and Good Governance presented a new version of the Transparency Portal of the Government of the Balearic Islands, with more content and an improved structure, making it more accessible and easier to use. Since then, the number of visits has increased significantly.

However, the Portal's management tool (which was not changed in 2018) has a number of limitations that make it difficult for other government departments to participate in the publication of new content. Furthermore, the current Portal is serving information related to the instrumental public sector entities, normally managed through the Regional Ministries to which they report. A tool is needed to enable these entities to manage their own transparency information themselves, at least in terms of cross-over indicators.

Finally, it has been noted that a new Open Government Portal needs to be designed and published, bringing together the existing transparency, open data and participation portals in a more effective way.

Commitment objectives

Reinforce transparency in the sphere of the administration of the autonomous community of the Balearic Islands and its instrumental public sector, introducing new management tools that facilitate the publication of content, so that it is as complete and up to date as possible.

Brief description of the commitment

Development and implementation of a new management tool for the Transparency Portal of the Government of the Balearic Islands and the public sector of its autonomous region that facilitates published content, offering better search functionalities and possibilities of integration with other channels.

How does the commitment contribute to solving the problem or meeting the relevant needs?

In the first phase, an in-depth analysis of the needs of the Government of the Balearic Islands and its instrumental public sector will be carried out. The needs identified, some of which are already known and have already been described above, will be the basis for the development of the new tools.

The Open Government Portal gives visibility to this way of governing and policy-making. Furthermore, the implementation of a tool that serves to publish cross-over issues, common to all bodies and entities (such as the regulations applicable to them, regulations in process or regulatory footprint, plans and programmes, management orders and orders to own resources), will allow for a more streamlined publication of these indicators, with a better display that also includes search engines to facilitate transparency.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

In the first phase, an in-depth analysis of the needs of the Government of the Balearic Islands and its instrumental public sector will be carried out, with the participation of all entities and users in the development. The needs identified, some of which are already known and have already been described above, will be the basis for the development of the new tools.

The Open Government Portal gives visibility to this way of governing and policy-making. Furthermore, the implementation of a tool that serves to publish cross-over issues, common to all bodies and entities (such as the regulations applicable to them, the regulations in process or regulatory footprint, plans and programmes, management orders and orders to own resources), will allow for a more streamlined publication of these indicators, with a better display that also includes search engines to facilitate transparency.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The publication of transparency information is facilitated, following a decentralised approach, also including instrumental public sector entities. This obviously reinforces this principle.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The tools are improved, and consequently the content is improved. The aim is to provide society with a better instrument for monitoring the actions of government and the administration.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

In addition to the aspects directly related to transparency mentioned above, it is intended to design a new Open Government Portal, which will help to raise awareness, both among public employees and citizens, of the values of Open Government, as well as of the Sustainable Development Goals.

Additional information

Commitment activities	Start Date	End Date
Design and publication of a new Open Government Portal	Started	31/12/2020
Analysis of the needs of the Government of the Balearic Islands and its instrumental public sector	01/10/2020	29/10/2024
Development and implementation of a tool for the publication of various transparency indicators (Recast activities 10.43.3 and 10.43.4).	31/03/2023	31/03/2024
Development and implementation of improvements in the public part of the Transparency Portal (search engine, integration with other channels, social networks...).	Cancelled	
Development and implementation of the transparency portals of the instrumental public sector entities and integration with their corporate websites.	Cancelled	
Training of public employees on the new tools, both for the administration of the Government of the Balearic Islands and the instrumental public sector.	01/01/2024	29/10/2024

COMMUNITY OF MADRID

10.44. CLEAR COMMUNICATION AND TRANSPARENCY

Responsible Body	Directorate-General of Transparency, Open Government and Citizen Services
Other actors involved (Public)	All units of the Community of Madrid that make up the single information system, as well as Public Administrations that collaborate with the Community of Madrid in all its spheres
Other actors involved (Civil Society)	General Public

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The transparency portal offers numerous content, much of which is of a technical nature, which despite displaying a large amount of information, does not always fulfil the task of informing in a clear and simple way. The starting point is a regulatory view of transparency, aimed at complying with the content of active disclosure required by the Law. This technical content, which may be easy to understand for a specialised reader, is not always clear and easy to understand for the general public.

This problem extends to some calls for proposals, publications and other information, as a result of excessively administrative and unclear language.

Commitment objectives

A well-informed general public are well-trained citizens that are able to participate and contribute to the management of public affairs. To achieve this, the Directorate-General of Transparency, Open Government and Citizen Services has set itself the objective of establishing guidelines for writing, editing, design and use, to ensure that clear communication is present in all areas of citizen services and in all media through which the Administration of the Community of Madrid provides information on its policies, plans, public services and accountability.

Brief description of the commitment

Communicate information in a simple, clear and effective way, so that citizens can understand it and interact with the administration.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Transparency is one of the pillars of good governance. If we are able to make the enormous amount of information offered by the Transparency Portal, the websites of the Community of Madrid and the rest of the citizen information system clear and easy to understand, we will increase citizens' trust in their institutions, increase our credibility and reputation, and thus encourage citizens to participate and collaborate in public affairs that are of interest to them.

Why is the commitment relevant to Open Government values?

1. Clear Communication consists of transmitting in an easy, direct, transparent, simple and effective way relevant information to citizens through all types of channels and media.
2. It raises awareness among public employees about the values of Transparency and Open Government, ensuring that the public's right to understand is fulfilled.
3. It implies a change of culture in the Administration towards the idea that the Administration exists for the citizens, to whom it owes the design and articulation of its policies, plans and public services and, just as importantly, the provision of facilities for understanding and participating in them.
4. Unambiguous wording of public information results in improved access to information and public services.
5. It strengthens public confidence.

Additional information

As a precedent, the Directorate-General of Transparency, Open Government and Citizen Services has already worked on a Clear Communication Guide, which it intends to extend to the field of transparency and to the general information system for citizens.
It can be found at the following link:
https://www.comunidad.madrid/sites/default/files/doc/presidencia/guia_tramites_claros_comunidadm_1c_05.pdf

Commitment activities	Start Date	End Date
Dissemination of the Clear Communication Guide	01/10/2020	30/05/2023
Specific training in clear communication for the following public employees of the Community of Madrid: those responsible for transparency, web and publications editors, persons assigned to the legal system units and/or who draw up public announcement orders in the various management centres and persons who provide customer services.	01/01/2021	30/05/2023
General training for the rest of the public employees of the Community of Madrid	01/01/2021	30/05/2023
Reformulation of the website of the Community of Madrid, both in terms of content development and presentation. Trend towards simplification.	01/04/2021	30/05/2023
Simplification of calls for proposals, in terms of clear language (this measure should be implemented in parallel with a process of administrative simplification).	01/04/2021	30/05/2023
Introduction of a method of citizen participation and evaluation of this project, so that citizens are involved in the gradual decisions on improvements to be adopted.	01/10/2021	30/05/2023
Articulation of interaction processes with citizens that, in view of their participation and evaluation, allow for a redefinition or redesign of the communication of procedures and services.	01/10/2021	30/05/2023
Development of additional clear communication guides, focusing on specific areas or sectors of the administration where the use of highly technical or specialised language is frequent.	01/10/2021	30/05/2023
Holding of forums and conferences to disseminate clear communication in the field of public administration, with the exchange of experiences and good practices.	01/10/2021	30/05/2023

CASTILLA Y LEÓN

10.45. CATALOGUE OF PUBLIC INFORMATION

Responsible Body	Regional Ministry of Transparency, Land Planning and Exterior Actions (Directorate-General of Transparency and Good Governance) Regional Government of Castilla y León.
Other actors involved (Public)	The entire public sector at the autonomous region level (general administration, autonomous agencies, public entities under private law, foundations and public trading companies).
Other actors involved (Civil Society)	All citizens through the processing of statements and participation in the process of drafting the future law on transparency, access to public information and its reuse (in terms of specifying the content of mandatory active disclosure by law).

Description of the commitment

What is the problem/need that the commitment is intended to solve?

It has been detected that the level of active transparency of the regional administration is very poor and undemanding. One of the reasons for this may be the brief list of contents that article 3 of Law 3/2015, of 4 March, on Transparency and Citizen Participation of Castilla y León, added to the minimum already imposed by basic state legislation.

In addition to the approval of a new, more demanding law in this respect, it has been decided to launch the creation of a catalogue of public information in which the commitment of each body, agency, entity, trading company and foundation of the public sector at the autonomous region level to publish the information that each one generates in the provision of public services and the exercise of the competences for which they are responsible.

Society has a right to know how the resources they contribute to in the form of taxes and other revenues are managed, and how committed the administration is to satisfying general interests.

Commitment objectives

Increase the volume of relevant, clear and structured public information to be actively disseminated by the public sector at the autonomous region level in order for society to understand more and better how public resources are managed, the objectives committed, and the actions carried out to satisfy general interests.

Brief description of the commitment

The catalogue will be a document that will contain published content considered relevant for society to be able to understand the political action of the government. Compliance with the catalogue will be visible from the transparency portal and will include the content to be disclosed, the person responsible for providing the information, the updating period, format and URL where it is published.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The fact that the catalogue, with all the disclosure commitments it incorporates and the identification of the person responsible for each of them, is visible to anyone, in addition to its degree of compliance, will promote accountability (citizen audit) and the involvement of each body in opening up the information it generates in the provision of the services and exercise of the competences it holds.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

By giving citizens access to all relevant content generated in public administration, encouraging debate and civil dialogue with public officials.

It further enhances transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It encourages not only active disclosure, but also the provision of content in open formats for re-use.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to reinforce the integrity of public institutions and to reinforce public confidence by allowing for constant public scrutiny of public governance.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda to move towards an inclusive, just and peaceful society.

Most of the content of the catalogue comes from the "negotiation" of those responsible for the transparency project with each of the public actors in order to identify what content is necessary for citizens to understand for effective accountability.

Additional information

In principle, there is no cost associated with this action, as it will be carried out with the Directorate-General of Transparency and Good Governance's own resources, and those of each and every one of the other bodies. The human and technological resources already exist.

The progress of the work can be followed at this website:

https://gobiernoabierto.jcyl.es/web/es/transparencia/compromisos-publicidad.html

INITIATIVE COMPLETE

Commitment activities		Start Date	End Date
Approval of the Governing Council's agreement that proposes the steps for the drafting of the catalogue.	To promote the commitment of the entire public sector at the autonomous region level in the disclosure of public information that is not compulsory by law, it is necessary for the highest governing body to make the decision to draw up this catalogue. The impetus must come from the political leadership of the administration itself, without prejudice to this commitment/instrument being included in the new law on transparency, access to public information and its re-use.	01/01/2020	30/06/2020
Submission of content portfolio proposals (disclosure commitments)	The process of approving the catalogue will begin with the most complex part: the selection of contents that is not compulsory for disclosure. All subjects that form part of the public sector at the autonomous region level will be notified of the approval of the Governing Council's agreement to draw up a catalogue of public information so that they can propose the content that they generate in the exercise of their competences and which they undertake to publish and update.	01/01/2020	30/06/2020
Analysis meetings Directorate-General of Transparency and Good Governance/obligated parties	The proposal submitted by each body, agency, entity, trading company and foundation of the public sector at the	01/07/2020	31/12/2020

	autonomous region level will be analysed by the Directorate-General of Transparency and Good Governance and will be discussed with each of the subjects in bilateral meetings (in the event that there is no proposal, this will be disclosed). After these meetings, in which the Directorate-General will explain the project and its objectives and the initial proposal will be discussed, a new proposal will be formulated and submitted again to each body for validation.		
Validation of commitments	The obligated party (body, agency, entity, trading company and foundation of the public sector at the autonomous region level) must accept the proposal sent or, where appropriate, amend it before validating the commitment. It is then added to the list of validated commitments.	01/07/2020	31/12/2020
Publication of commitments	As the commitments are validated, the overall framework incorporating the commitments of all obligated parties will be updated.	01/07/2020	31/12/2020
Design and drafting of the fact sheets for each commitment by the obligated parties.	Each fact sheet shall correspond to validated content or information and shall contain, inter alia, a plain language description of the information concerned.	01/01/2021	30/06/2021
Approval of the catalogue of public information	The Regional Ministry of Transparency, Land Planning and Good Governance will approve the catalogue, which will incorporate, as mentioned above, not only the commitments of each party, but also the regulatory obligations of active disclosure and the information most in demand by society.	01/01/2021	30/06/2021
Materialisation of publications	The description of each item of content will be included in the corresponding structure unit of the portal in which the data or updated information will be associated according to the agreed frequency.	01/01/2021	30/06/2021

10.46. APPROVAL OF THE LAW ON TRANSPARENCY, ACCESS TO PUBLIC INFORMATION AND ITS REUSE

Responsible Body	Regional Ministry of Transparency, Land Planning and Exterior Actions (Directorate-General of Transparency and Good Governance) Regional Government of Castilla y León.
Other actors involved (Public)	General Secretariats of the different regional ministries (indirectly, all the subjects that issue documents or content generated throughout the procedure for the approval of regulations).
Other actors involved (Civil Society)	Civil society in general (through the statements they make in the different consultation, hearing or public information procedures of the procedure for the approval of regulations).

Description of the commitment

What is the problem/need that the commitment is intended to solve?

With the approval in 2012 of the Open Government Model by Agreement 17/2012, of 8 March of the Regional Government of Castilla y León, the regional administration began its journey in the opening and dissemination of public information and the implementation of new channels for citizen participation in decision-making prior to the approval of the basic state regulation on transparency. Law 3/2015, of 4 March, on Transparency and Citizen Participation of Castilla y León, offered regulatory coverage to this process, albeit with a limited impact as a result of the timid promotion of active disclosure and the right of access to public information and the leaving out of highly relevant public actors in this Autonomous Community such as its local entities. Moreover, it would not be a mistake to state that in the overall context of regional initiatives to develop the basic state regulations on transparency, the law has proved to be a regulation that has not responded as expected to the demands and requirements of society.

With this background, the future law can only face the important and growing challenges of our time in the design and implementation of a true regional policy on transparency, which involves everyone and commits everyone in some way, in order to continue strengthening democracy and the functioning of the institutions, improve the lives of citizens and, of course, also serve to promote the growth and development of our land.

These are some of the aims pursued by this law. As is the promotion of citizen participation thanks to better access to information, which will enable a more active and responsible presence of society in collective affairs, or the improvement of efficiency in public governance by exposing its results to the scrutiny of all.

Commitment objectives

Approval of a new law on transparency, access to public information and its re-use to move towards greater openness of public information to citizens and real and more effective accountability.

Brief description of the commitment

Achieving this commitment entails the processing of a new regulatory initiative, which involves the drafting of initial texts, public participation procedures, hearings and public information, as well as parliamentary approval of the regulation and its publication.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It is necessary to approve a demanding regulation in line with the current times in order to achieve the objectives we propose: raising the requirements of active disclosure, incorporating new subjects obliged by law, improving the exercise of the right of access by removing unnecessary obstacles and promoting the policy of reusing public information. At the same time, the initiative incorporates a sanctioning regime to discourage non-compliance.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

The approval of this regulation will allow for a better understanding of public governance in order to guarantee accountability, access to all the content necessary to promote citizen participation and, in short, make possible the right to know and understand what is happening in the public "office".

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

The aims of the future initiative are to achieve greater active disclosure, a right of access to public information whose exercise faces fewer obstacles and an open data policy of free, unrestricted and default use.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

Without being an initiative aimed at improving public integrity (initiatives with this specific objective such as the creation of an anti-fraud and whistleblower protection agency are being promoted in this legislature), it allows for greater public scrutiny of public governance through active disclosure and the right of access better guarantees integrity and the avoidance of corrupt and irregular practices.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.
The initiative is directly linked to SDG 16 and strengthens democracy and the participation of all in the management of public affairs.

Additional information: INITIATIVE COMPLETE

Commitment activities		Start Date	End Date
Public consultation	Public consultation process on the objectives of the future regulation in order to shape a draft of the regulation.	01/07/2019	31/12/2019
Preparation of the preliminary draft law and initial regulatory impact assessment report	Drafting of the text and the accompanying report assessing the impacts it may generate, both internal and external to the organisation itself.	01/01/2020	30/06/2020
Hearing, public participation and public information procedures	Submission of the text to the critical judgement of other authorities and society at large	01/07/2020	31/12/2020
Mandatory reports in the approval process of the regulation	Request for the legality, budgetary and other reports that the regulation must pass through.	01/07/2020	31/12/2020
Approval of the draft law	Approval of the project by the Community's Governing Council for its referral to the Courts for parliamentary processing.	01/01/2021	30/06/2021
Parliamentary procedure of the draft law	Passing the bill through the Courts of Castilla y León.	Expired	
Approval and publication of the law	Approval of the text in the Courts of Castilla y León and its publication in both the Official Gazette of the Community (BOCyL) and the Official Gazette of the State (BOE).	Expired	

10.47. NORMATIVE FOOTPRINT

Responsible Body	Regional Ministry of Transparency, Land Planning and Exterior Actions (Directorate-General of Transparency and Good Governance) Regional Government of Castilla y León.
Other actors involved (Public)	General Secretariats of the different regional ministries (indirectly, all the subjects that issue documents or content generated throughout the procedure for the approval of regulations).
Other actors involved (Civil Society)	Civil society in general (through the statements they make in the different consultation, hearing or public information procedures of the procedure for the approval of regulations).

Description of the commitment

What is the problem/need that the commitment is intended to solve?

One of the reasons why a public transparency project makes sense is to reveal how regulatory decisions are made within public institutions, given that they translate into mandatory mandates for all citizens. This ensures that decisions are more reasoned and reasonable, and that citizens can participate in the debate and discussion of the rules they must observe.

It has been verified that the publication of content related to regulatory files is very poor due to the fact that both state and regional transparency regulations are very undemanding in this regard (article 7 b) to e) of Law 19/2013, of 9 December). Furthermore, the little existing documentation on these processes is scattered across different web spaces (open government portal, website of the Consultative Council, Courts of Castilla y León, etc.) and in non-reusable and universally inaccessible formats, which makes it difficult not only to find the documents but also to access them.

Commitment objectives

Make it easier and more accessible for society to understand how decisions are made, what interests are at stake, what opinions and proposals have weight in the final decision, and to encourage participation in the process of approving the rules that are binding on everyone.

Brief description of the commitment

Publish in a single space, in an integrated and accessible format, all the documents generated in the process of drafting regulations, from the prior public consultation, including the briefings, preliminary drafts, reports and opinions, to the hearing, allegations and response to statements.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Traditionally, the processes of drafting regulations have been very opaque and have been kept out of the public's view. Sharing the documents that are generated throughout the process makes it possible to know who influences the regulatory decisions that will be binding for all, to encourage the participation of society in the shaping of the rules that will govern relations between citizens and between citizens and the public authorities, and to identify areas for improvement proposed by the different actors involved in the process.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

The publication of the documents generated throughout the procedure allows citizens to express their views and at the same time they can learn how the regulation that will govern their rights and obligations is being developed.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Policy decisions must be reasoned and motivated, as well as known to the public. This will ensure that they are more reasonable, increasing the predictability of public decisions.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

The regulatory decision-making process being known to the public will improve trust in public authorities.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Regulatory processes should be participatory. Access to the information generated in these processes fosters participation and awareness in society that the rules that are adopted are the rules of conduct that society gives itself.

Additional information:

In principle, there is no cost associated with this action, as it will be carried out with the Directorate-General of Transparency and Good Governance's own resources, and those of each and every one of the general secretariats. The human and technological resources already exist. The normative footprint will be enabled in the "regulations" section of the "transparency" area of the Open Government Portal.

INITIATIVE COMPLETE

Commitment activities		Start Date	End Date
Approval of the 2019/2020 Regulation Improvement Plan	Processing of a Governing Council agreement in which the creation of the normative footprint is contemplated as one of the regulation improvement measures for the period 2019-2023.	01/01/2020	30/06/2020
Approval of guidelines for the formation of the normative footprint	The Directorate-General of Transparency and Good Governance is responsible for issuing the guidelines to create the space where the accessible documents generated throughout the regulatory procedure are published.	01/07/2020	31/12/2020
Preparation of the transparency portal for the publication of the footprint and training of publishing units	A structured website will be created with a description of the types of documents to be included, with the intention that publication should be decentralised but supervised. The general secretariats will be trained in the management of these documents.	01/07/2020	31/12/2020
Implementation of the normative footprint	Start of the document management of regulatory files on the Open Government Portal.	01/01/2021	30/06/2021

CEUTA

10.48. INTEGRAL DESIGN OF THE TRANSPARENCY PORTAL OF THE CITY OF CEUTA AND ITS DEPENDENT AGENCIES AND ENTITIES.

Responsible Body	Regional Ministry of Development and Tourism
Other actors involved (Public)	Telecommunications Services
Other actors involved (Civil Society)	Users

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The need to improve the presentation and processing of information on the Transparency Portal for users and the integration of all dependent agencies and municipal entities.

Commitment objectives

Review of open data on the Transparency Portal.

Brief description of the commitment

This commitment is intended to facilitate the processing of information and data by the user on the Platform itself and the updating of information to make it more accessible.

How does the commitment contribute to solving the problem or meeting the relevant needs?

It facilitates access to public information and its processing by any citizen.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Additional information
Useful link: https://ceuta.transparencialocal.gob.es/

Commitment activities		Start Date	End Date
Review and co-ordination with all City agencies and entities	Review of data	01/10/2020	30/09/2024
Contracting the update of the Portal, design and integration of all municipal agencies and entities.	Adaptation of content and public procurement of the service	01/03/2021	30/09/2024
Launching and presentation of the new Integral Transparency Portal of the City of Ceuta	Presentation and launch of the updated Platform	01/01/2022	30/09/2024

10.49. DEVELOPMENT OF TRANSPARENCY AND OPEN GOVERNMENT REGULATIONS

Responsible Body	Regional Ministry of Development and Tourism
Other actors involved (Public)	Legal Services
Other actors involved (Civil Society)	Representatives of Ceuta society

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Develop the regulations applicable to transparency and Open Government in the Autonomous City of Ceuta.

Commitment objectives

Initiation and approval of a Regulation that specifically develops matters relating to transparency and Open Government.

Brief description of the commitment

With this commitment, greater legal coverage is given to everything related to access to information and improved transparency of the different services of the City and its dependent agencies and entities.

How does the commitment contribute to solving the problem or meeting the relevant needs?

The development of a specific Regulation on Transparency and Open Government contributes to improving legal coverage for citizens' access to public information and the right to information.

Why is the commitment relevant to Open Government values?

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

Additional information

Commitment activities		Start Date	End Date
Initiation of proceedings for the approval of the Regulation on Transparency and Good Governance.	Opening of electronic file and supporting memorandum	01/10/2020	30/09/2024
Compilation of the necessary documentation and reports relating to the approval of the Regulation.	Reports from the services involved	01/01/2021	30/09/2024
Obtaining information for the drafting of the Assembly's Regulation, economic and social actors and exposure to the public.	Draft Regulation	01/03/2021	30/09/2024
Provisional approval in Plenary and final approval.	Approval of the Regulation	01/09/2021	30/09/2024

10.50. SPECIFIC TRAINING PLAN FOR PUBLIC EMPLOYEES REGARDING TRANSPARENCY

Responsible Body	Regional Ministry of Development and Tourism
Other actors involved (Public)	Regional Ministry of Public Administration, Economy and Finance
Other actors involved (Civil Society)	Public employees

Description of the commitment

What is the problem/need that the commitment is intended to solve?

Improve the training and awareness of public employees on the importance of access to public information as a tool to improve the efficiency of processes.

Commitment objectives

Specific training in transparency for public employees, gradually affecting all areas and dependent agencies and entities.

Brief description of the commitment

The aim of this commitment is to raise awareness among public employees and society of the value of access to public information and its impact and importance in the quality and efficiency of public services.

How does the commitment contribute to solving the problem or meeting the relevant needs?

With this commitment, it is possible to acquire specific training in administration services to improve internal processes in the active disclosure of government information.

Why is the commitment relevant to Open Government values?

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information
Useful link: http://www.gobiernodeceuta.com

Commitment activities		Start Date	End Date
Collection of information for the development and approval of a Specific Training Plan for public employees regarding transparency.	Proposal to the City Training Area	01/01/2021	30/09/2024
Design of the actions in different years for the comprehensive training of all public employees of the City of Ceuta and its dependent agencies and entities.	Development of the Training Plan	01/06/2021	30/09/2024
Implementation of the Training Plan in different phases	Execution of training	30/09/2021	30/09/2024

10.51. AWARENESS-RAISING DAY FOR CIVIL SOCIETY REPRESENTATIVES

Responsible Body	Regional Ministry of Development and Tourism
Other actors involved (Public)	Regional Ministry of the Presidency and Institutional Relations
Other actors involved (Civil Society)	Employers, Trade Unions and Universities

Description of the commitment

Commitment objectives

Awareness-raising day on the importance of external actors in the proper development of transparency.

Brief description of the commitment

The aim of this commitment is to raise awareness among the representatives of different institutions of the City of Ceuta, employers, trade unions, universities, education, etc.

How does the commitment contribute to solving the problem or meeting the relevant needs?

With this commitment, it is possible to acquire a general awareness among external agents representing different sectors of the importance of participation in aspects related to transparency and access to public information.

Why is the commitment relevant to Open Government values?

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information

Commitment activities	Start Date	End Date
Preparation of content and making contact	01/01/2021	30/09/2024
Awareness-raising day	01/04/2021	30/09/2024

MELILLA

10.52. TRAINING AND INFORMATION ON THE PARTICIPATION OF YOUNG PEOPLE IN PUBLIC GOVERNANCE

Responsible Body	Regional Ministry for Districts, Youth, Citizen Participation, Family and Minors
Other actors involved (Public)	Reina Victoria Eugenia Integrated Vocational Training Centre Faculty of Social and Legal Sciences of the UGR Melilla Campus
Other actors involved (Civil Society)	

Description of the commitment

What is the problem/need that the commitment is intended to solve?
Improve training and information on youth participation in public governance.

Commitment objectives

Promoting knowledge and a proactive attitude for the participation of young citizens in public governance and improving the quality of democracy.

Brief description of the commitment

Informative talks are to be held with groups of students from the Centro Integrado de Formación Profesional Reina Victoria Eugenia de Melilla [Reina Victoria Eugenia Integrated Vocational Training Centre] to explain the actions that the Autonomous City of Melilla and the 'Regional Ministry of Districts, Citizen Services, Family, Minors and Adults' carry out regarding the Participatory Budgeting process with the aim of increasing their knowledge and involvement in these actions.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Improve and promote the commitment of young people to citizen participation through knowledge of the actions that the Autonomous City of Melilla is taking through its Regional Ministry of Districts.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results and a higher quality of democracy.

It further enhances transparency, open data and **accountability** of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes.

It contributes to building a Public Integrity System, strengthening ethical values and mechanisms to strengthen the integrity of public institutions and reinforce public confidence.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the sustainable development goals of the 2030 Agenda in order to move towards an inclusive, just and peaceful society.

Additional information: INITIATIVE COMPLETE

Commitment activities	Start Date	End Date
- Conference on the functioning of the Participatory Budgets of the Autonomous City of Melilla at the Faculty of Social and Legal Sciences of the UGR on the Melilla campus. - Conference on the functioning of the Participatory Budgets of the Autonomous City of Melilla at the Integrated Vocational Training Centre of Melilla.	01/01/2021	31/12/2022

SPANISH FEDERATION OF MUNICIPALITIES AND PROVINCES

10.54. PLAN FOR THE CONSOLIDATION AND PROMOTION OF THE FEMP'S NETWORK OF LOCAL ENTITIES FOR TRANSPARENCY AND CITIZEN PARTICIPATION (NETWORK).

Responsible Body	NETWORK/FEMP. Spanish Federation of Municipalities and Provinces. FEMP
Other actors involved (Public)	Ministry of Finance and the Civil Service Sectoral Commission on Open Government Transparency control bodies (national and regional) Universities
Other actors involved (Civil Society)	Open Government Forum

Description of the commitment

What is the problem/need that the commitment is intended to solve?

The FEMP's Network of Local Entities for Transparency and Citizen Participation (NETWORK) was created by the FEMP's Governing Board on 24 February 2015, although it did not begin its activity until its constituent Assembly was held on 5 May 2016. As of 31 December 2019, it is made up of 241 local entities in addition to different observer and collaborator members. There is therefore a significant number of local entities that can still become part of the NETWORK.

The Third Open Government Plan included a commitment to promote this network. As a result of this commitment, the NETWORK has been given value, with wide institutional recognition at both the political and technical levels, and the introduction of transparency tools has been promoted in all local entities, with these initiatives having been recognised in different instances.

However, knowledge about the existence of the Network and the advantages it entails is not yet fully known among all local authorities and citizens.

In the context of economic and social recovery after COVID 19, it is necessary to meet the needs of transparency, access to public information and open data that local entities must offer to citizens, as well as to incorporate and promote participation procedures in the design and implementation of public policies that are articulated at the local level to overcome the economic crisis after the pandemic, in addition to other public policies that may be carried out.

Furthermore, although in recent years an effort has been made to raise awareness and train public employees at the local level on the principles of open government, training needs are still detected among public servants at the local level, hindering cultural change based on the principles of transparency and participation.

The recommendations of the Open Government Partnership (OGP) indicate that a comprehensive strategy of government and civil society is needed to be effective in achieving the goals of real open government. This means that all levels of government must work together to reach out to citizens by becoming more transparent and participatory. The local level of government must continue to make progress on these recommendations by supporting each other and other levels of government and other actors.

Commitment objectives
- Promote and strengthen the Network of Local Entities for Transparency and Participation to make it the largest organisation at territorial level with a sustained increase in the number of full members, observers and collaborators, while at the same time providing an overview of open government.
- Raise awareness of the principles of open government among citizens living in local authorities, especially in areas affected by depopulation or ageing.
- Train public employees of local authorities on open government.

Brief description of the commitment

It consists of a series of actions articulated around three strategies:

1. The development of a Plan for the Promotion and Strengthening of the FEMP's Network of Local Entities for Transparency and Citizen Participation, supported through the development of communication actions in traditional media, social networks and online and through targeted actions that allow the creation of spaces for dialogue and debate among its members, with the participation of experts, and measures for advice, support and promotion of initiatives among its members.
2. The development of a Dissemination and Awareness-Raising Plan among citizens for the knowledge and exercise of their democratic rights of access to information and participation in public affairs.
3. The design and implementation of a Training Plan aimed at politicians and public employees at the local level with the objective of generalising a cognitive and behavioural change towards open government values.

How does the commitment contribute to solving the problem or meeting the relevant needs?

Actions of communication, debate, participation, support and promotion of transparency by local authorities will contribute to raising the Network's visibility and increasing its membership, among others.

Awareness-raising activities will contribute to the achievement of SDG 16: more just, peaceful and inclusive societies at the local level.

The training of public employees will contribute to the achievement of the two objectives described above.

Why is the commitment relevant to Open Government values?

It promotes, strengthens and improves the quality of participation in public governance, allowing citizens to participate in public decision-making, with the aim of achieving better results in public governance and greater democratic quality.

The promotion of citizen participation, for example through participatory budgeting at the local level, is increasingly becoming a reality that advances participatory governance.

It further enhances transparency, open data and accountability of Public Administrations, through the development of actions aimed at their improvement and the evaluation of the results of the Plans and programmes. The Network intends to continue to have an impact on these aspects with specific actions.

It raises awareness among society and public employees about the values of Open Government, contributing to the fulfilment of the Sustainable Development Goals of the 2030 Agenda and the SDGs in order to move towards an inclusive, just and peaceful society. To this end, the commitment seeks to raise awareness among local officials on the values of open government. Therefore, training actions are essential, as well as reaching out to citizens so that they can take full advantage of the benefits of open government.

Additional information

The actions and activities will be carried out with the Network's own budget over the next 4 years with a mid-term evaluation after 2 years. The activities can be shared through the CANAL RED (NETWORK CHANNEL), the new WEB de la RED (online NETWORK portal) and the Transparency Portal of the General State Administration.

Commitment activities	Start Date	End Date

1. Plan to strengthen the FEMP's Network of Local Entities for Transparency and Citizen Participation:
 	
1.1. Communication actions in mass media, online and social media (Media: CANAL RED (Network Channel), new WEB de la RED (Network Website), Twitter, Facebook).
 	
1.2. Organisation of targeted actions: forums, panels, debates, meetings, presentations and workshops (coordinated through the working groups).
 	
1.3. Regular meetings of the Network's operational bodies (quarterly on a regular basis).
 	
1.4. Carrying out studies of interest to local authorities and on the identification of needs and monitoring the progress of local authorities in OG policies (annually from 2021).
 	
1.5. Creation of a *Bank of Good Practices on Open Government*: Based on the current one and launching of the Award on Innovation in Open Government.
 	
1.6. Measures to advise and support local authorities on Open Government:
 	
    1.6.1 Consultation email: redtransparencia@femp.es
 	
    (for the whole period)
 	
    1.6.2 Collaboration agreements with control bodies
	01/10/2020	30/06/2024

2. Outreach and Awareness-Raising Plan • information and open days • debates • workshops • presentations (Open Government Week)	01/10/2020	30/06/2024
3. Training plan for public employees at the local level. (Pilot plan October 2020 to September 2021) 3.1 Identification of training needs in this area at the local level. 3.2 Designing a training plan 3.3. Implementation of the training plan 3.4 Evaluation of the training plan 3.5 Presentation of the Network's products and activities in public and private study centres specialising in the training of public officials (RED publications). 3.6 Promotion of socially responsible procurement at local level. The new strategic public procurement model imposed by the European Directives and introduced by Law 9/2017, of 8 November, on Public Sector Contracts, is based	01/10/2020	30/06/2024

on the improvement of public policies through Procurement, and to this end, it is committed to socially responsible procurement, which is committed to social, environmental, integrity and innovation values, which fit perfectly as tools for the achievement of the SDGs and the 2030 Agenda. The following measures are proposed for implementation - Promote the use of social, environmental and innovation criteria in public procurement at all levels of the public sector through training, awareness-raising and standardisation (through documents produced by the Network). - Analysing the use of reserved contracts and their impact on public procurement (Specific study) - Encourage the inclusion of special ethical, social and environmental performance conditions in public sector procurement (development of standard templates). - Open spaces for dialogue and collaboration with civil society and representative actors (such as the Socially Responsible Procurement Forum) to improve the strategic vision of public procurement for the achievement of the SDGs (Collaboration with collaborating partners).		
4. Training (education) 4.1 Incorporation of OG topics in the Training Plan for local employees of the FEMP. 2021 FEMP Plan and the following 4.2. Incorporation of OG topics in the FEMP's Training Plan for Elected Officials. 4.3. Development of training actions with other public and civil society bodies (through agreements with observer and collaborating partners).	01/10/2020	30/06/2024
5. Exchange and joint-creation of tools 5.1. NETWORK meetings for collaborating partners and observer partners. On an annual basis 5.2. Preparation of a Help Guide for the promotion of the Open Data and its re-use by Local Entities. 2021 5.3. Maintaining and expanding the shared database of interpretative criteria on the right of access to information. 5.4. Meeting for the promotion and development of the local Code of Good Governance. 2021. FEMP Code	01/10/2020	30/06/2024

GOBIERNO
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Y FUNCIÓN PÚBLICA

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ABIERTO