COLOMBIA:
An Open State for the consolidation of equity and the strengthening of citizen trust.
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Datasketch Corporation.

Somos Más Corporation.
IV NATIONAL OPEN STATE ACTION PLAN

2020-2022

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Colombia and the rest of the countries in the world have faced great challenges in recent years that make evident the need to open up the institutional framework and improve the State-citizen relationship. These challenges have been motivated, on the one hand, by the social discontent that has provoked waves of protests and mobilizations rejecting corruption, opacity and the improper use of public resources; and, on the other hand, by the great crisis generated by the COVID-19 pandemic.

This crisis goes beyond a public health issue, since trust and social cohesion have also been affected. In this context, the principles of open government, such as transparency, participation, accountability and innovation, are more relevant than ever and must become the guiding principles of public action, focusing on solving specific problems with concrete actions and the concurrence of diverse actors.

This is not a new path, but rather to continue consolidating actions that will strengthen the institutional framework, establishing a constant two-way conversation that will have an impact on the day-to-day lives of citizens. We must continue to consolidate public policies with a cross-cutting Open State approach, i.e., strengthening efforts not only in the executive branch, but also in the other branches of government.

Deeply convinced of the benefits of opening our institutions, we will continue working on the consolidation of Open Government actions throughout Colombia.

Beatriz Elena Londoño Patiño
Secretary of Transparency of the Presidency of the Republic of Colombia.
Colombia is a country committed to Open Government, a governance model based on transparency, accountability, innovation and technology as a way to strengthen democracy, restore trust and strengthen the State-citizen relationship.

Within this framework, the National Government's efforts have been of a normative, regulatory and public policy nature. From the regulatory point of view, some of the main milestones are the issuance of Law 1712 of 2014 on Transparency and Access to Public Information, Law 1757 of 2015 on Citizen Participation; and more recently, Law 2016 of 2020 that creates the National Public Integrity System and Law 1955 of 2019 of the National Development Plan that, for the first time, includes the Open Government approach and describes actions to strengthen its principles throughout the national and territorial public institutions.

In terms of public policies, the Colombian government is in the process of formulating the first Public Policy on Transparency, Integrity and Legality towards an Open State, in order to bring the agenda to the highest institutional level and consolidate it in the three branches of government. The national Open State action plans that are being carried out within the framework of the Open Government Partnership1 (OGP). It is important to highlight that all these processes have been carried out hand in hand with citizens, in a co-created and collaborative manner.
However, the crisis of distrust of citizens towards public institutions continues to be a challenge to be solved, as well as the challenges brought about by the COVID-19 pandemic, which demand a greater and committed effort from the State as a whole, with the different actors of society.

For this reason, this IV Action Plan has a State approach and the commitments described in this document are the responsibility of national and territorial executive entities, control bodies and high courts.

In Colombia, we see Open Government as a way to consolidate a country of equity and recover citizen confidence in public institutions. For this reason, we are convinced that the 15 commitments that make up this plan will help us move in the right direction.
The Open Government Committee\(^1\), a multi-stakeholder forum in Colombia within the framework of the Open Government Partnership, with the support of the OGP Multi-Donor Trust Fund\(^2\), designed a consensus methodology for the construction of the IV National Open Government Action Plan\(^3\), based on the "Double Diamond "\(^4\) format used by the UK Design Council to find innovative solutions to public challenges in two fundamental moments:

- **First moment/diamond:** Consists of finding the central issue through the exploration of various problems.
- **Second moment/diamond:** Aims to generate a possible solution area to the problem through a process of ideation, prototyping and validation.

Within this framework, the methodological route for the co-creation of the IV Open State National Action Plan is summarized in the following image:

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1  The committee is composed of the Transparency Secretariat of the Presidency of the Republic, the Administrative Department of the Civil Service, the Ministry of Information Technology and Communications, the Ministry of Finance, the Ministry of the Environment, the Mayor's Office of Santiago de Cali, the Corona Foundation, Datasketch Corporation and Somos Más Corporation.


Based on the above, the methodology was structured in four stages, which counted on the participation and collaboration of citizens at the national and territorial levels, as follows:

- **Stage 1**: Definition of thematic areas.
- **Stage 2**: Identification of problems and/or institutional proposals.
- **Stage 3**: Generation of commitments.
- **Stage 4**: Drafting and adoption of commitments by the entities.

Each stage of the co-creation process is described below:
Stage 1: Definition of Thematic Areas

The objective of this stage was to identify and consolidate the thematic areas to be worked on during the co-creation process, for which the following actions were carried out:

- Mapping of the institutional offer of the public sector, as raised in the National Development Plan (NDP) 2018 - 2022 and to the information available from the entities of the judicial and legislative branch. The consolidation of this information was done in the following public consultation tool: https://airtable.com/shrMirjfKLV7Bqm98.

- Inputs were taken from the topics prioritized by the OGP, taking into account the OGP comparative study for Colombia called OGP Global Report of May 2019.

- A citizen consultation was carried out in which the list of previously identified national and international issues was made available to the citizens so that those of greatest interest and/or need could be prioritized. The process was carried out over a period of 19 days, through a semi-structured and virtual survey using the urn of Cristal tool, in which 806 citizens from 29 departments participated.

After this process, the results were analyzed to definitively consolidate the thematic areas to be worked on. In addition to these areas, two groups were also added to the list, which were prioritized by the committee itself based on the principles of the Open State: territorial entities and independent entities or entities from other branches of government.

Accordingly, the thematic areas prioritized were:

- Public Finance
- Health
- State Entities or Control Bodies
- Anti-corruption
- Environment
- Territorial Entities
Stage 2: Identification of institutional problems and/or proposals

This stage became one of the most important points of the process, because without an adequate identification of problems, the generation of solid commitments that could generate impact could be compromised. The work at this stage had two approaches, the first one towards national entities and the second one towards territorial entities, in which a series of steps were taken to achieve greater efficiency, namely:

- Entities and Civil Society Organizations (CSOs) related to the prioritized thematic areas were identified. To this end, a database was created with entities and CSOs related to the thematic areas of interest, with whom communication was sought throughout the process, and who were invited to share their perspectives, experiences, needs and recommendations.

This process also sought to consolidate coalitions between public entities and civil society organizations that can support the different processes related to the Action Plan, grouping them by themes or nodes depending on the relationship between themes, and establishing communication mechanisms presentational and/or virtual.

- Participatory workshops were held with civil society and public entities to identify the different problems existing in the prioritized topics, and thus align them with Open Government in order to solve them. A total of 149 people participated in the workshops, including civil society and public servants.

- Virtual sessions were held with experts on the prioritized topics. This activity was based on the "Smarter Crowdsourcing" tool, which combines a rigorous and technical problem identification exercise with "open collaboration" in the search for solutions to the problem, convening a select group of experts on the subject who can generate a conversation from an academic and technical level. A total of 31 experts in the different topics identified participated in these conversations.

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5 Disponible para consulta en: https://agacolombia.org/planes-de-accion/cuarto-plan/ma-peo-actores/
Stage 3: Consolidation of commitments

The objective of this stage was to collaboratively build the draft versions of the commitments between the entities, civil society organizations and the citizenry, with a clear definition of objectives, deadlines and actions to be developed. To this end, meetings and thematic roundtables were held between Committee members, officials of the entities related to the commitments and interested civil society organizations.

The working groups resulted in a draft of each of the commitments, which was submitted for the consideration of citizens through a second public consultation, which was published in all the channels of the Open Government Partnership of Colombia and energized by the members of the Committee, in which any citizen could provide comments on the commitments. A total of 159 citizens participated in the consultation in a proactive manner, with 154 comments with suggestions for specific improvements to the commitments.

These comments were forwarded to the entities so that they could respond to the citizens and incorporate them once their relevance had been reviewed.
In this last stage, the responsible entities reviewed and drafted their final commitments based on citizen input, sent the final version to the committee and a letter of commitment signed by a high-level official of their entity, thus concluding the co-creation process.
Colombia’s IV National Action Plan for the Open State has managed to compile five hundred commitments at the national and territorial levels, as well as from entities of the judicial branch and control bodies.

**Executive commitments (national):**
1. Open data against corruption.
2. Open collaboration for easy and corruption-free procedures.
5. Social control of investment projects “Regalías COVID-19”.

**Commitments of the executive (territorial):**
7. Active Transparency Strategy of the Yumbo Mayor’s Office.
10. Follow-up to the Departmental Development Plan of the Governor’s Office of Boyacá.
11. School of Open Government and Valle del Cauca dialogues of the Governor’s Office of Valle del Cauca.
12. Active transparency and open data of the department of Valle del Cauca (Governor’s Office of Valle del Cauca).

**Commitments of other branches of government and control bodies:**
14. Digital transformation for procedures of the Constitutional Court.
15. Transparency and accountability in the Council of State.

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9. La versión completa de los compromisos se encuentra en el Anexo Compromisos.
4.1

Executive Commitments
(National)
Implement the Inter-American Open Data Program (PIDA) through a strategy of active transparency and the development of collaborative exercises between civil society, citizens and public entities, for the construction, opening and use of structured and quality strategic information that contributes to the prevention, monitoring, control and fight against corruption.

Who executes?

Transparency Secretariat of the Presidency of the Republic and the Ministry of Information and Communication Technologies.

Other actors involved: Administrative Department of the Public Function and National Department of Planning.

General Objective

To implement PIDA10 in Colombia to contribute to the prevention, surveillance and control of the fight against corruption; as well as to generate collaborative actions with civil society organizations and citizens in general that promote a culture of data reuse to exercise informed social control.
Expected results

- To publish PIDA’s open data in the Colombian State Data Portal datos.gov.co for the use of public entities and all Colombians following the best quality practices in the publication of information.

What does it imply?

- Joining efforts and strengthening the inter-institutional articulation between the entities leading the policy of transparency, access to information and fight against corruption in Colombia, and civil society organizations, to promote an active transparency strategy for the opening of the datasets described in the PIDA, which is an international commitment and good practice assumed by the country within the framework of the Assembly of the Organization of American States (OAS). The above, with the purpose of allowing the opening and use of information to generate early warnings that help reduce and prevent corruption.

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Rationalization of high-impact procedures in the environment, health and tax sectors based on open citizen participation exercises, where gaps and possible corruption risks are identified, as well as opportunities for optimization and standardization.

**Who executes?**

Administrative Department of the Civil Service

Other stakeholders involved: Ministry of the Environment, Regional Autonomous Corporations, territorial entities, citizens, civil society organizations, multilateral organizations, trade and user associations, policy leaders: Ministry of Information and Communication Technologies, Secretariat of Transparency of the Presidency of the Republic.

**General Objective**

Optimization and standardization of procedures in the sectors prioritized for the IV Action Plan based on the inputs generated by the citizenry, in open collaboration exercises to identify gaps and corruption risks in procedures, as well as alternatives for their improvement.

**Expected results**

- Optimization and standardization of procedures based on open collaboration citizen exercises.
- Methodology tested in the chosen procedures and sectors that can be used by all entities responsible for the procedures for the development of citizen exercises.
- Comparative analysis tool generated from the publication of structured public information available in the Colombian State Data Portal, www.datos.gov.co, from the Single System of Information on Procedures https://www.funcionpublica.gov.co/web/suit that can be used by citizens to generate proposals for optimization and standardization.

**What does this imply?**

- Joining efforts and strengthening the articulation between citizens, civil society organizations and public entities in the improvement of procedures, based on participatory co-creation processes.
• Articulate the policies of streamlining procedures, citizen participation in public management and transparency and access to information, to obtain citizen input from open innovation exercises that enable processes of optimization and standardization of procedures to reduce the risks of corruption.

• Availability of information in structured formats that allow the comparison of information based on jointly identified criteria that can be inputs for open participation exercises.

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Who executes?

Ministry of Environment and Sustainable Development (through the Subdirectorate of Education and Participation, the Coordinating Unit for Open Government and the Office of Information and Communication Technologies).

General Objective

Promote access to public environmental information, environmental education, access to environmental justice, and the participation of stakeholders, particularly in the areas of deforestation, climate change, and protected areas, through the updating and strengthening of the Environmental Information System (SIAC)

Expected Results

To make the Colombian Environmental Information System a key tool for the consolidation of information from the environmental sector and stakeholders, strengthening inter-institutional cooperation, collaboration with stakeholders and access to public environmental information.

Consolidating information from the environmental sector and stakeholders, strengthening inter-institutional cooperation, collaboration with stakeholders and citizen access to public environmental information, implementing a SIAC management metamodel (Automation of operation processes), and establishing a solution architecture for the one-stop shop for environmental sector procedures and services to citizens (VITAL 2.0), which promotes environmental culture and citizen participation.

What does it imply?

- Inter-institutional collaboration between environmental sector entities and interest groups in order to update and improve the visibility of the information shared in the Environmental Information System (SIAC), both within the sector and to other stakeholders, including citizens.
- Likewise, this system needs to be updated to strengthen access to public environmental information, in order to promote environmental education and citizen participation.
- This implies working in two areas: the appropriation of the tool by citizens and its adaptation to the needs of citizens in compliance with standards of accessibility, design and availability of information. With this twofold objective, on the one hand, management models and an information and services architecture adapted to citizens will be established. These will include a simplified design for information searches with an emphasis on information for decision-making, a unified open data portal for the environmental sector, a blog to facilitate the use of the SIAC, an electronic newsletter, a YouTube channel, the optimization of content and a mechanism for receiving information requests. On the other hand, an open environmental education and culture strategy will be deployed through the SIAC, focusing on deforestation, protected areas and climate change.
• This strategy should make use not only of ICT tools and resources (such as hubs for access to environmental information), but also of all those that can be adapted to the information needs and contexts of the public, adopting a clear language and a differential approach to guarantee the democratization of environmental information. In this same perspective, and with the aim of evaluating the impact of the new SIAC and monitoring compliance with the objectives, the Google Analytics tool will be used to measure the use and scope of the SIAC as a source of information for the public. Finally, the possibility of generating exchanges of knowledge, information and environmental data with interested actors should be explored, with a view to greater transparency. This would contribute to the use and strengthening of environmental monitoring by the public and the promotion of citizen science initiatives.

Contact

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4.
Transparency in public finances.
Strategy for active transparency in public finances that generates open data from the interoperability of the financial systems of the national order and their public information reports, in order to enhance social control schemes and informed citizen participation for the analysis of the design and monitoring of resources allocated to the cross-cutting policies of 1) gender equity and 2) implementation of the Peace Agreement, as well as for 3) emergency response (temporarily that of COVID-19), taking into account the entire budget cycle: resource programming and execution of resources, including public contract data where applicable, thus facilitating subsequent evidence-based decision making.

Who executes?

Ministry of Finance and Public Credit, Administrative Department of the Civil Service, National Planning Department and Colombia Compra Eficiente.

General Objective

Integrate the national financial systems and make available in open formats all relevant, updated and quality public information, in order to mobilize citizens and thus enhance social control and participation in the pre-budgetary cycle related to public resources allocated to cross-cutting policies: gender equity, implementation of the Peace Agreement and monitoring of emergency assistance, including COVID-19.

Expected results

- Achieve traceability of public resources through technical harmonization between platforms that manage in the country the programming and disbursement of resources (classifications, tracers, markers between databases), investment and public contracting.
- Strengthening of spaces for informed participation and generation of citizen skills for the management of information on public finances in cross-cutting policies. At present, the Economic Transparency Portal publishes the daily execution of the General Budget of the Nation in open data, but it is necessary to publish daily budget programming and contractual execution resources and in the international standards of the OCP (Open Contracting Data Standard) and the GIFT (Open Fiscal Data Package). It should be noted that the publication of contractual information will not only be for the 3 cross-cutting policies described above, but for all public contracts of the national order.
What does it imply?

- The National Development Plan defines the so-called transnational policies, which require special monitoring as they cover several sectors and entities.

These policies require special monitoring because they involve several sectors and entities. To address this task, it is necessary to join efforts and strengthen inter-institutional coordination between the budgetary and public finance authorities (the Ministry of Finance and the National Planning Department and its Investment Map system), create spaces for participation in the monitoring and control of state public finances, and finally, generate citizen training in the use of platforms and the management of information on the integral cycle of public resources, in order to achieve cooperation in evidence-based decision making.

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5. Social control of investment projects “Regalías COVID-19”.
Promote citizen participation for the social control of investment projects financed with resources from the General Royalties System aimed at addressing the COVID19 emergency through the Citizen Auditors Application, in the phases of individual and group participation, so that citizen contributions can be input for the selective and preventive follow-up of the Monitoring, Follow-up, Control and Evaluation System and thus ensure the efficient and effective use of royalty resources.

Who executes?

National Planning Department (DNP) -General Territorial Sub-Directorate (SGT) -Royalties Surveillance Division (DVR) -Monitoring, Follow-up and Evaluation Sub-Directorate (SMSE).

General Objective

Provide a tool for interaction between social and institutional actors, in order to facilitate citizen monitoring of COVID projects financed with royalties, generate information and knowledge for the community, and facilitate citizen participation for social control.

Expected results

- Promote autonomous citizen participation for social control of the use of royalties to address the COVID-19 emergency.
- Generate inputs for the SGR's Monitoring, Follow-up, Control and Evaluation System to serve as a basis for the follow-up of COVID-19 projects financed with royalties, based on citizen input captured in the Citizen Auditors application.
- Provide feedback on the results of the Monitoring, Follow-up, Control and Evaluation System to stakeholders, social organizations and citizens in general.
- Update the registry of social actors and organizations.
- Facilitate dialogue and interaction between institutional actors, executors, actors, social organizations and control bodies.
- Contribute to compliance with the principles of transparency and the fight against corruption through public information made available for this purpose.
- Moving towards digital participation.
What does this imply?

- Promote spaces for citizen participation for social control through the Citizen Auditors application to follow up on investment projects financed with SGR resources for the purpose of with SGR resources to counteract the COVID-19 emergency.
- Link citizens, civil society organizations or organized groups for the exercise of social control, in order to activate the interaction between social actors, executors and institutions based on the information provided by the Citizen Auditors application to follow up on COVID-19 projects financed with royalties, and generate valuable impact by making it possible, with their experience, to be replicators or binding for more citizens.
- Establish strategic inter-institutional alliances for the dissemination of the availability, scope and objective of the Citizen Auditors application, to expand coverage in training processes for stakeholders, social organizations and citizens in general.
- Coverage opportunity for the exercise of social control throughout the Colombian territory and activation of citizen management for the follow-up of COVID-19 investments financed with royalties, in an independent and autonomous manner by the citizens.
- To have updated information on the projects aimed at addressing the emergency in the Citizen Auditors application and feedback on the actions carried out by the SMSCE.

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4.2 Subnational commitments
Design and implementation of an open platform for the visualization and downloading of data with the purpose of promoting citizen participation in the investment of the resources of the Municipality of Palmira called 'Open Tenders Bank'.

Who executes?

Mayor's Office of Palmira.

General Objective

Empower with information and reconnect citizens with their local government from the roles of potential suppliers of goods and services, overseers, civil organizations interested in social control and the media.

Expected Results

- In compliance with this commitment, the Municipality of Palmira will carry out the complete transition of the entity's contracting processes to electronic contracting, making use of the Electronic Public Contracting System SECOP II, thus generating a positive impact on the entity's transparency, competence and efficiency indicators.
Through the strengthening of contractual planning processes within the entity, the Municipality of Palmira intends to implement a platform for viewing and downloading public procurement data called "Banco de Licitaciones Abiertas" (Bank of Open Tenders). It is expected that this platform will have good usability for value groups and will be effectively consulted by companies, observers, civil society, journalists and social leaders.

To provide knowledge on the dynamics of public procurement in the Municipality of Palmira through orientation sessions aimed at businessmen, observers, civil society organizations, media and/or social leaders. The above, with the purpose of promoting social control and the participation of these groups in the entity's public contracting procedures, as well as to obtain feedback for the continuous improvement of the entity's transparency and contract management processes.

Strengthen the competencies within the work team of the Municipality of Palmira related to transparency, the use of electronic contracting tools, contractual planning and the correct supervision of contracting processes.

Finally, the above results will be accompanied by a communication initiative in social networks and the Municipality's web page through which calls for contracting processes will be massively disseminated, as well as information on the events and orientation sessions held to promote citizen participation in contracting processes.

It is expected that these results can be enhanced by working together with civil organizations and institutions representing the private sector, which will contribute their knowledge, feedback and support to achieve a greater impact through the proposed objectives. Likewise, it is expected that the proposed activities will be nurtured through feedback from the target groups, thus increasing the scope and effectiveness of the initiatives to be implemented. Likewise, the activities proposed in the commitment are expected to be attractive to the young population due to their proximity to digital communication tools such as platforms, websites and social networks.

What does it imply?

The development of a platform that makes it possible to download and display the data of the contracting processes that will be carried out annually with all the detailed information of each acquisition to facilitate participation in the competitive processes and the exercise of social control. Likewise, the development of virtual and analogous scenarios where interested parties are educated on key concepts that will allow them to freely analyze and use the information published.
Contact

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Active transparency strategy to open data sets on prioritized topics and sectors with citizens, to promote specific participation exercises in order to reuse public information.

Who executes?

The Administrative Department of Planning and Informatics and the Secretariat of Goods-Social Tar and Citizen Participation of the Mayor’s Office of Yumbo.

General Objective

Ensure the use and exploitation of open data from useful information to build a co-created informatics solution.
Expected results

- Improvement of the Mayor’s Office website thanks to citizen input.
- Opening and permanent use of open data through the new participation module in the web portal of the Central Administration and use of open data from IT solutions with high social impact.
- Improvement of the institutional offer of procedures.

What does it imply?

- Conduct participatory consultations to identify value groups and agendas or topics for the opening of open data sets and the identification of specific participation exercises.
- Identify the procedures most in demand by citizens to improve the institutional offer (some procedures are now not in Yumbo and people must travel to Cali to access services).

Contact

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To involve citizens in the planning, prioritization and development of local actions that lead to the efficient and timely delivery of goods and services by Local Mayors’ Offices, based on the use and exploitation of ICTs to generate public value in local development and improve trust, in response to citizen demands and expectations.

**Who executes?**
Mayor's Office of Bogotá. District Secretariat of Government, District Secretariat of Planning, General Secretariat of the Mayor's Office and District Institute for Participation and Community Action - IDPAC.

**General Objective**
Improve the use of ICTs to collectively plan and carry out collaborative actions that improve the performance and delivery of timely goods and services by Local Mayors' Offices, contributing to give public value to local development and improve trust, in accordance with citizens’ demands and expectations.

**Expected results**

- To achieve citizen prioritization and decision making on 50% of the resources of the Local Development Funds in investment projects in the five local investment lines, through a technological tool for virtual and face-to-face participation in pre-assumed participatory processes.
- Promote collective intelligence exercises in the design and implementation of investment projects with the participation of citizens from at least 50% of the neighborhoods in each locality.
- Incorporate 50,000 people to processes of citizen capacity building for digital democracy, through processes of citizen pedagogy, qualification, social innovation and use of open data.
- Establish a citizen monitoring scheme for the implementation and fulfillment of participatory investment agreements resulting from the citizen voting process for local investment resources.

**What does it imply?**
We are committed to advancing a strategy of democratization of local development with collective intelligence for the generation of public value, through the creation and promotion of an ICT-supported process of prioritization, implementation and citizen monitoring of 50% of the resources of the Local Development Funds and promotion of an ICT-supported process of prioritization, implementation and citizen monitoring of 50% of the resources of the Local Development Funds.
This commitment implies the development of a strategy of technological use to improve the relevance and acceptability of the investments of the Local Development Funds, through a process of qualification, co-creation, decision and control using virtual and face-to-face channels of citizen involvement in the deliberation, construction, prioritization, decision, implementation and monitoring of resources and investment projects of the Local Development Funds in the following lines of investment:

1. Development of the local economy, support and strengthening of the productive fabric of micro and small businesses.
2. Infrastructure (roads, public space, parks and equipment).
3. Strategies for economic, social and cultural reactivation and recovery under criteria of gender, population and differential equity and inclusion.
4. Sustainable environmental investments.
5. Rurality in the localities that apply.

The strategy will be underpinned by the following guiding principles:

- Transparent Local Government: We will facilitate citizen oversight of the local budget and promote the use of public information.
- Citizen-Oriented Public Function: Using technological tools we will facilitate dialogue and communication with local authorities and citizens.
- Incident Participation for Local Development: We will create appropriate channels for citizens to participate, prioritize and collaborate in the co-creation of solutions to the challenges of their localities, taking advantage of the collective intelligence to advance in actions in accordance with their needs to advance in actions in line with their stakes and expectations.
- Social Dialogue: Spaces will be created to foster an inclusive, deliberative and participatory culture of local democracy.
- Frontal Fight Against Corruption: We will implement institutional and citizen controls to position a culture of integrity in local public management.

Contact

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Design and implementation of the initial phase of the open government strategy in Cali, which generates solutions to public issues related to public procurement, environment and gender through citizen participation exercises, open data and innovation.

Who executes?

Special District of Santiago de Cali: Transparency Advisory Office (process leader), Administrative Departments of Public Contracting, Administrative Departments of Information Technology and Communications, Administrative Department of Environmental Management, Administrative Department of Planning, Administrative Department of Finance, Secretariat of Social Assets, Secretariat of Territorial Development and Citizen Participation, Secretariat of Health.

General Objective

Consolidate the initial phase of the open government strategy in the Special District of Cali, in which the collaborative construction of multilateral and multi-stakeholder relationships is recognized as a structure for the resolution of public problems in the areas of environment, public procurement and gender, in which social organizations, academia, the trade sector, the media, the political sector and citizens in general, from open government in its relational dimension, contribute to the transformation of the city through citizen participation exercises, open data and innovation.
Expected results

- To design an open government strategy for Santiago de Cali, in which articulated actions between administration and community are defined for the collaborative resolution of public problems.
- Establish active citizen participation, open data and innovation as tools for the consolidation of the open government strategy in Santiago de Cali.
- Consolidate open government from its relational approach, based on the interaction and co-creation between the administration and the citizens present in the territory for the pedagogy and exchange of knowledge.
- Open strategic data identified and prioritized in the co-creation exercises carried out after technical and legal feasibility in the areas of government procurement, environment and gender.
- Create digital innovation prototypes in response to the public problems identified in the co-creation exercises.
- Strengthen the use and appropriation of the open data portal datos.cali.gov.co, through pedagogy in spaces of interaction between administration and community.

What does it imply?

- Structuring of an open government strategy, in coordination with the active citizenship that demands incidence in the identification of public problems and in decision making, a strategy that defines action focuses related to the opening of information and innovation as methods to promote active participation.
- Coordination and articulation between the administration and new citizens (social organizations, academia, the trade sector, the media, the political sector and citizens in general) to contribute to the transformation of the city as active agents for the implementation of an open government, capable of transforming itself based on the civic intervention of citizens.
- Open the space for participation at different levels, in order to co-create initiatives that allow finding new ways of dimensioning and solving public problems in the main issues that have generated distrust in the Cali community: public procurement, environment and gender, and that in the current situation in which there are more and more expressions and citizen mobilizations that demand incidence in decision making, a collective perspective of the public function acquires strength.
Implement a public system for analysis, follow-up and transversal control of the Departmental Development Plan (PDD) in collaboration with the Departmental Planning Council (made up of representatives of civil society, trade unions, etc.) as a technological tool for transparency and accountability, allowing citizen participation to receive input on the execution of the PDD.

Who executes?

TIC and Open Government Secretariat Planning Secretariat of the Governor's Office of Boyacá.

General Objective

Design and develop a public information system to follow up on the execution of the Departmental Development Plan 2020-2023, with the participation of the Departmental Planning Council, as a strategy for accountability, allowing citizen participation and input regarding public information available in this system.
Expected results

- To have implemented and adopted by the public a public information system that allows to follow up the execution of the Departmental Development Plan 2020-2023, thus strengthening accountability through virtual means, while making available a technological tool for citizen participation to contribute to the improvement of the execution of the Development Plan and to be able to make decisions based on the contributions made by the general public, including the different population groups.

What does it imply?

- It implies a coordination exercise within the Governor's Office of Boyacá between the Secretariat of Planning and the Secretariat of TIC and Open Government, among other agencies, in order to have all the information and requirements necessary for the development of the System with data analytics.
- It also implies having spaces for socialization and participation with academic and civil society organizations such as the Departmental Planning Council to define the requirements and design (usability and functionality) of the system.

Contact

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Promote the effective incidence of citizens in the public management of the Government of Valle del Cauca, through the implementation of the School of Open Government and the Valle del Cauca dialogues.

Who executes?

The Government of Valle del Cauca.

General Objective

The general objective guiding this commitment is to promote the effective incidence of citizens in the public management of the Government of Valle del Cauca, through the implementation of the School of Open Government and the Valle del Cauca dialogues.

Expected results

- It is expected to achieve the training of 200 citizen leaders, with a territorial approach and representative of the municipalities of the department, through the Open Government School, and the generation of 20 Valle del Cauca Dialogues between citizens and the Departmental Administration, whose results will become inputs for public decision-making on the identified issues.

What does it imply?

- The commitment implies providing education and training to citizens on the management issues of the department of Valle del Cauca, through public innovation methodologies and the use of ICTs, which allow promoting the collaborative construction of solutions to territorial problems, involving different actors of civil society and organized groups.
- The goal is to increase the level of public incidence, through the level of informing, providing the public with clear and truthful information to help them understand the departmental context and the scope of the entity’s actions; the level of consulting, offering the possibility of obtaining feedback from citizens regarding the analysis of territorial problems and alternative solutions or decisions; the level of involvement, offering scenarios for joint work with citizens to ensure that their concerns and public aspirations are taken into account; and the level of collaboration, creating alliances with citizens for the collaborative development of alternative solutions to territorial problems and public decision-making.
For this, the following key moments (milestones) are specified: (1) inauguration of the School of Open Government; (2) identification of two work themes, together with citizens; (3) development of participatory exercises around the identified themes; (4) documentation of the results of the work; and (5) the development of a series of documents to be used as a basis for the development of the School of Open Government; (4) documentation and socialization of the results of the citizen participation exercises; (5) promotion of social control through accountability actions; and (6) systematization of experiences and analysis of the impact of citizen participation in public management.

Contact


12. Active transparency and open data of the department of Valle del Cauca (Governor's Office of Valle del Cauca).

To offer quality and useful open data to citizens, in accordance with their demand for information, through co-creation exercises that encourage citizen participation; as well as to improve the quality and quantity of the information posted on the website, ensuring that it is in clear language and easily accessible.
Who executes?
Government of Valle del Cauca.

General Objective
The general objective guiding this commitment is to offer quality and useful open data to citizens, according to their demand for information, through co-creation exercises that encourage citizen participation; as well as to improve the quality and quantity of the information published on the website, ensuring that it is in clear language and easily accessible to citizens.

Expected results
• It is expected to implement the open data procedure in the Operation Model of the Government of Valle del Cauca, consolidate two value groups focused on open data (one for citizens and the other for public servants), publish on the web portal the open data sets prioritized by citizens, and improve the quality and quantity of the information available on the entity's website.

What does it involve?
• The commitment is to design and implement a strategy to open public information that generates quality open data, allowing interaction and interoperability, through a process of co-creation with the people who participate in public consultations and those enrolled in the Open Government School of the Government of Valle del Cauca, with whom we intend to prioritize the themes and categories of data susceptible to openness, according to their needs and interests, in order to prioritize the themes and categories of data that can be opened, according to their needs and interests, to enhance their use and exploitation to develop applications or value-added services, analysis and research, or any type of commercial or non-commercial activity.
• It also involves improving the information available on the entity's website, which will be adjusted to a clear language, especially in the sectors prioritized by the School of Open Government and through citizen consultations, making use of innovation and technology to promote transparency, citizen participation, social control and accountability to citizens.

Contact
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Commitments of control bodies and other branches of government
Incorporation of actions for the inclusion of women in the strategy for access to public information of the Attorney General's Office.

Who executes?

Office of the Attorney General of the Nation.

General Objective

The Office of the Attorney General of the Nation will undertake actions to include the perspective of women's equity in its strategy of access to public information, both to guarantee a women's approach in the access to public information held by the entity, and to include such approach in its preventive vigilance function regarding access to public information in the country, based on a diagnostic exercise and identification of the differential needs of women in access to information.
Expected results

- Identify opportunities to include a women's equity perspective in the institutional framework, operation, monitoring and evaluation of PGN's strategy for access to public information.
- Gradually strengthen institutional capacities through guidelines and standards for the inclusion of a gender perspective focused on women in PGN's policy of access to public information.
- Gradually incorporate the gender perspective focused on women in the access to public information policy through PGN's articulation actions.

What does this imply?

- That the PGN, in its role as guarantor body in the policy of access to public information has a clear strategy in the promotion of women's equity in guaranteeing the right of access to public information aligned with the other leading entities in the policy of access to information established in Law 1712 of 2014.

Contact

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Development and implementation of technological tools that provide strategic and targeted information to citizens to promote informed dialogue spaces in the exercise of the Council of State's mission.

Who executes?
Council of State - Ethics, Transparency and Accountability Commission.

General Objective
Consolidate the transparency and accountability of the Council of State through the development and implementation of technological tools that provide clear, simple information with a differential approach to citizens, fostering dialogue in the exercise of the Corporation's mission.

Expected results

- To increase confidence in the Council of State and in the Contentious Administrative Jurisdiction with a differential perspective vis-à-vis society.
- Efficiently disseminate the decisions of the Council of State in clear and simple language, in open data format, as well as in native languages in order to expand knowledge of the problems of the State and promote citizen empowerment at all levels by knowing the decisions that protect their rights.
- Expand citizen participation in the accountability processes of the Council of State and the Contentious-Administrative Jurisdiction.

What does this imply?

- To publish quality information in a clear, simple and innovative manner, targeting different sectors of society.
- Strengthen the accountability methodology by taking advantage of the information delivery tools available to strengthen citizen participation in these processes and actively listen to their contributions to provide feedback on the Corporation's work.
- Build alliances with other judicial bodies, public entities and agencies such as the Administrative Department of the Civil Service - DAFP and international cooperation entities such as USAID-Colombia to advise and nurture the efforts of the Council of State.

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Strengthen access to information, transparency in management and citizen participation through the digital transformation of the Constitutional Court.

Who executes?

Constitutional Court of Colombia.

General Objective

Strengthen access to information, transparency in management and citizen participation in the Constitutional Court, through the use of technological tools.

Expected Results

The Constitutional Court, through the implementation of digital and technological tools, expects to strengthen access to information, transparency in management and citizen participation in the Constitutional Court, through the use of technological tools.

The Constitutional Court, through the implementation of digital and technological tools, expects to strengthen access to information, transparency in management and citizen participation.
Some of the benefits of this digital transformation are:

- Facilitate online control by citizens through process numbers and on the status of eventual review of tutela in the Constitutional Court.
- Greater use of information by value groups so that they can make social control and incident participation.
- Increased quantity and quality of structured information on fundamental rights and the institutional management of the Court.
- Decrease in the number of citizen requests for access to the Court's information, since the corporation will be able to anticipate requests, which will facilitate citizen interaction with the corporation.
- Reduced risk of information loss.
- Reduction of corruption risks due to the greater traceability of the proceedings in virtual media.

What does it imply?

- Information, databases and indicators for citizen use, available in structured and unstructured formats, published in the Open Data Portal of the Colombian State and in the virtual channels of the Constitutional Court.
- Dissemination of content and information on the digital transformation process of the Constitutional Court.
- Dissemination in clear language of the functions and judicial decisions of the Constitutional Court in order to approach citizens through different digital channels. This involves the segmentation of value groups, the identification of the most suitable information and channels for interaction with citizens.
- Implementation of new online consultation functionalities to facilitate the search for information on judicial procedures on the Constitutional Court's web page.

Contact

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