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ТЕРНОПІЛЬСЬКА МІСЬКА РАДА

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Date : 22.09.2020

Location : Ternopil

To : OGP Local Team

Dear OGP Local Team

We truly thank you for the good news and the opportunity for our community to enter the second stage of the competition.

We, on behalf of the Ternopil community, undertake to adhere to the values and meet the criteria of the OGP, we declare to:

- Increase the availability of information about governmental activities;
- Support civic participation;
- Implement the highest standards of professional integrity throughout our administrations;
- Increase access to new technologies for openness and accountability.

This commitment comes from the mayor of Ternopil Serhiy Nadal in close partnership with the NGO "Educationally-analytical center of community development" represented by the head Maksym Cherkashyn and Ternopil regional branch of the Association of Ukrainian Cities represented by the executive director Igor Girchak.

We committing to uphold the value of openness in our engagement with citizens to improve services, manage public resources, promote innovation, and create safer communities. We embrace principles of transparency and open government with a view toward achieving greater prosperity, well-being, and human dignity in our own country and in an increasingly interconnected world. We stress the importance to the promotion of openness of a comprehensive approach and the availability of technical assistance to support capacity- and institution-building We commit to espouse these principles in our international engagement, and work to foster a global culture of open government that empowers and delivers for citizens, and advances the ideals of open and participatory 21st century government.

Ternopil City Council has a department of digitalization and programming, as well as a department of public relations and media, which aims to automate the processes of providing services and involving residents in decision-making. The Public Relations and Media Department consists of 5 employees and is more responsible for external communication - both within the community and at the level of Ukraine and internationally. Particular attention is paid



to current competitions and grants in the field of digitalization. The department is also responsible for establishing effective communication (including through IT technologies and solutions) with residents, community organizations and community businesses.

The department of digitalization and programming consists of 4 employees and focuses on working with structural units of the council, monitoring of best practices at both, Ukrainian and world level and their implementation in Ternopil City Council. These departments are the main ones in the areas related to the OGP. In general, the staff of the Ternopil City Council consists of almost 500 people, including specialists working in various fields. Most departments and offices have specialists who focus on digitalization. These processes are communicated and coordinated by the Department of Digitalization and Programming.

Ternopil City Council actively works with and is engaged in various activities, with a number of local, national and international public organizations and other networks. In particular: Association of Ukrainian Cities, Association of Energy Efficient Cities of Ukraine, International Charter of Open Data, Informal Charter of the Smart City Club (under the Ministry of Digital Transformation), leaders in the field of open data development, etc. Close contacts have been established with all organizations, thanks to which OGP best practices and principles of open government will be disseminated.

There are agreements with the Association of Ukrainian Cities to hold a session on the principles of open government during one of the events, which will be attended by heads of municipalities and once the lock down measures are lifted up we will invite other associations to speak during the events on the topic of open government.

Among our main priorities are open government, active engagement of residents in community management and the use of the latest technologies in management of the municipality.

Potential non-governmental stakeholder is NGO "Educationally-analytical center of community development", which has experience in assisting municipalities in implementing new tools of public participation and e-services, in cooperating with donor organizations. It is also worth to mentioning the Association of Ukrainian Cities, of which Ternopil is a member. Through this association of local governments, we have the opportunity to learn about current electronic services and share our experiences among other municipalities.

Ternopil City Council actively works in the field of open data development and transparency. Achievements in this area were evaluated by international organizations. In 2019, Ternopil became the only city in Ukraine, which received the Open Data City Award (event was organized by the Ministry of Digital Transformation of Ukraine in partnership with USAID / UK AID Project "Transparency and Accountability in Public Administration and Services / TAPAS", implemented by the Eurasia Foundation), and also took the first place among all regional centers and the third place among largest cities of Ukraine in the transparency rating. Such results of the study of municipal transparency of cities were presented in the framework of the Transparent Cities program from the organization Transparency International - Ukraine.

Ternopil introduces the best practices of public participation:

- electronic public consultations, public budget,
- school public budget (for students),
- electronic petitions.

The city is actively working on digital transformation, automation of urban processes in providing various types.



- health (online entries to doctors, electronic patients cards);
- education area (online registration in schools and nursery schools );
- a full-fledged community register (accounting all city residents by age category, which gives successful planning of city development);
- providing municipal services online (functioning of the “resident”, through which residents may apply for various types of services), etc.

Thanks to a wide range of tools, it becomes possible to involve public activists and organizations, business structures and technical assistance organizations in this process.

Ternopil is ready to both implement the best practices on openness, along with acting as a unifying center for smaller settlements. With Ternopil being a regional center with human and financial resources, and strong political will to transform open government processes, our city can also serve as a model for smaller communities and other regional centers across the country. Our city can also act as a pilot city for the implementation of new forms of openness and civic participation.

In line with the above, the longer term ambition and future directions of open government related actions are around: a) Ternopil – becoming the initiator of new open government practices; b) a pilot city for best international practices; c) a city that supports peer learning and sharing of experiences with other communities and disseminates best practices.

We can share existing practices and experiences with other OGP members. We bring in the experiences of having promoted, nationally, in close cooperation with the Association of Ukrainian Cities and Civil Society Organizations, the values of open government and specific examples of effective tools that have been tested and are working well in Ternopil.

We reiterate the interest and dedication to participate in peer learning and sharing experiences, both within the OGP cohort along with Locals in from across participating countries, as well as across thematic areas with interested cohort members.

We remain confident that Ternopil will become a stronger local government of excellence in good governance and open government through the implementation of innovative open government practices, and with OGP Local Program we can achieve good results not only across local governments, but inspire and motivate national decision makers to collaborate even closer on this agenda with their local counterparts.

We look forward to this wonderful opportunity of joining the OGP Local Program and be part of one of the most vibrant and dynamic global communities of professionals, experts, practitioners who have open government at heart and aiming at a government for the citizens!

Mayor of Ternopil



Serhiy Nadal