



REPUBLIC OF TUNISIA  
PRESIDENCY OF THE GOVERNMENT

# National Action Plan For the Open Government Partnership



2023 - 2025



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## **I. introduction**

The Open Government Partnership in Tunisia is considered as the first pioneering experience within the framework of the commitment to a set of principles, mainly represented by the enhancement of transparency and integrity in the public sector, the consecration of open government at the local level, and the digitization of administrative services through the involvement of citizens in the use of modern communication technologies. These principles aim to achieve reforms that are consistent with the needs of citizens and their demands, and to improve the management of public affairs and the quality of public services, while adopting the participatory approach followed within the framework of the global initiative for this partnership.

Tunisia's accession to the global Open Government Partnership initiative in 2014 is considered as the culmination of its commitment to open government. The open government program within the public sector requires the adoption of many reform programs that includes the framework of developing public services, improving their quality and supporting the participatory approach between government, citizens and partnership in the paths of public decision-making, as well as the role of civil society in this participatory pathway, which was embodied in the development and implementation of four national action plans from 2014 to 2023. This success is reflected on the one hand, in the important technological, institutional, and legal achievements that these plans have led to and, on the other hand, in the extent of the growth of public awareness of the importance of moving towards government openness in its various dimensions and the availability of real political will to achieve it along with citizen participation.

The development of the Fifth National Action Plan for Open Government Partnership is marked by its participatory process reflected in the significant involvement of civil society, which substantially supports its activity in the field of Open Government Partnership, by the participation of many associations in the extensive public consultation to develop the Fifth National Action Plan, whether online or organized in some regions (Gafsa, Kairouan and Kef). The statistics related to the proposals registered in this consultation demonstrate the level of civil society involvement and engagement in the area of OGP. Furthermore, the significance of civil society participation in this initiative is also demonstrated by the follow-up and evaluation of the implementation of the commitments contained in the previous National Action Plan for the OGP, in particular those related to open government at the local level (including the anchoring of OGP principles and the promotion of financial transparency at the local level).

As for the commitments included in the Fifth National Action Plan (2023-2025), their importance lies in their development within the framework of the social, economic and political situation that the country is experiencing, which requires efforts to overcome a number of challenges, perhaps the most important of which is the improvement of the economic situation, which in turn requires efforts to combat corruption and promote good governance of public funds, particularly the management of natural resources.

The extensive public consultation, especially during the workshops organized in some regions (Gafsa, Kairouan and Kef), led to the registration of a number of key proposals reflecting the aspirations and priorities of Tunisian citizens, which have been translated into commitments along the following axes:

- ✓ Support transparency,
- ✓ Governance of natural resource management,
- ✓ Promote public participation,
- ✓ Establish open government at the local level,
- ✓ Instill accountability and integrity,
- ✓ Develop and digitize public services.

In this context, it should be emphasized that the development of the Fifth National Action Plan is seen as a continuation of Tunisia's participation in the OGP initiative and its commitment to integrating the principles of open government into the mechanisms of government and administration.

## **II. Open government consolidation reforms**

The Open Government Partnership program has enabled many reforms and initiatives in this area, resulting in positive impacts at the national and local levels.

Since joining the OGP initiative in 2014, Tunisia has developed and implemented three national action plans. The first action plan covered the period 2014-2016 and included 20 commitments. The second action plan covered the period from 2016 to the end of August 2018 and included 15 commitments. The third action plan included 13 commitments and covered the period from 2018 to 2020. While the fourth Action Plan included 13 commitments and covered the period 2021-2023. All the commitments concerned the promotion of openness in government, the fight against corruption, the establishment of a participatory approach, and the improvement of public service quality.

Within the framework of this program, the Tunisian government has achieved many successes in recent years, which can be classified according to the axes of open government as follows:

**1. Promoting transparency in government processes and opening up access to public data:**

As part of its efforts to increase the transparency of government operations and enshrine the right of access to information, Tunisia has made great efforts to support the legal and regulatory framework at the national and local levels to enhance and enrich Tunisia's experience in the field of open government. The following statements are some of the most important accomplishments:

- Reaffirming the recognition of the principle of the constitutionality of the right of access to information in the new Constitution of the Republic of Tunisia dated July 25<sup>th</sup>, 2022, in which Article 38 states: "The State guarantees the right to information and the right of access to information."
- The issuance of Organic Law No. 2016-22 dated March 24, 2016, related to the right of access to information, and the issuance of the executive regulations for the requirements of this law in accordance with Circular No. 2018-19, dated May 18, 2018, on the right of access to information.
- Establishment of the Access to Information Authority in accordance with Article 37 of Organic Law No. 22 of 2016, the members of which were elected by the Tunisian People's Assembly on July 18, 2017.

These gains have been strengthened by working to promote the right of access to information and the dissemination of its culture by:

- ✓ Developing a guide concerning access to information for public officials and a guide on access to information for citizens. These guides are designed to instill a new culture based on openness and information sharing, and to improve the process of engagement in the transparency effort.
- ✓ Capacity building related to access to information through the organization of several training courses for those responsible for access to information at the central and local levels, in partnership with a number of international donors interested in this area.

In this context, it is worth mentioning that within the framework of the Seventh Global Summit of the Open Government Partnership, hosted by the Republic of Korea on December 15-17, on 2021 awards were presented to the outstanding projects implemented within the framework of the Member States' Action Plans for this Partnership. The second prize for the Africa and East Asia region was awarded to Tunisia for the Right to Access to Information program. This award

relates to the second commitment of the second National Action Plan for the Open Government Partnership. This award is Tunisia's recognition by the international community for what it has achieved in the field of supporting the right to access to information, and for the efforts Tunisia has made in the field of OGP since joining this initiative in January 2014.

The following actions were taken to achieve financial transparency:

- ✓ Publication of the fiscal year 2017 budget closing report on July 1, 2019, and publication of the fiscal year 2020 budget closing report on August 12, 2023.
- ✓ Publication of Organic Law No. 15 of 2019, dated February 13, 2019, on the Organic Law of the Budget.

In addition, open data is a fundamental pillar for supporting the transparency of the administrative system and the creation of value-added services. Tunisia is considered as a pioneer in this field, as it was the first to establish a [national open data portal](#), as published online at the end of September 2016, in addition to the development of many sectoral portals such as :

- [National Institute of Statistics Open Data Portal](#)
- [The Ministry of the Interior's Open Data Portal](#)
- [Open Data Portal for Industry and Energy](#)
- [The Ministry of Culture's Open Data Portal](#)
- [The Ministry of Finance's Open Budget Portal "Mizaniatouna"](#)
- [The Ministry of Transport's Open Data Portal](#)
- [The Ministry of Agriculture, Water and Fisheries Open Data Portal](#)

In addition, a network of open data project coordinators has been established in various ministries, a data reuse license has been established, and an inventory of public data that can be published in an open form has been conducted at the level of 14 ministries. An electronic system was developed to digitize the public data inventory process, [pdims.data.gov.tn](#), which was previously performed manually.

Furthermore, it supports the general framework for opening public data through:

- Developing a new version of the national open data portal [data.gov.tn](#) based on open source technologies and putting it into use since March 2023.
- Organizing the second edition of the national competition "OpenGovDataHack2023" related to the project of developing reuse cases based on open public data, from 17 to 19 March 2023, in collaboration with the Ministry of Health, the Ministry of Social Affairs and the Ministry of Education.

- Developing a practical guide on opening public data in Tunisia in [Arabic](#) and [French](#) during the year 2022. This guide aims to explain the conceptual framework of open data, present an overview of the initiative in Tunisia, and clarify the necessary steps to dedicate the process of opening public data at the level of public structures.
- Organizing the first edition of the "OpenGovDataHack2020" competition at the end of January 2020 targeting several public structures, in particular the Ministry of Transport and Logistics, the Ministry of Culture and the National Health Insurance Fund. In addition to supporting 7 models emerging from this competition, with the aim of developing them into real projects and emerging institutions.
- Issuing a regulatory text that regulates the opening of public data, which is the Government Decree No. 3 of 2021, dated January 6, 2021, related to the opening of public data, which was prepared according to a participatory approach that allowed the involvement of various active stakeholders in the field of open data.
- Organizing a number of training sessions in 2019 for representatives of ministries, such as Transport, Culture, Agriculture, Industry and Social Affairs (National Health Insurance Fund), with the aim of developing skills in the field of open data.

The development of a national strategy for open government in Tunisia has also been completed, which will make it possible to develop a reference framework for coordinating reforms in this area at the national and local levels and to set objectives and priorities to be effectively implemented. This is in addition to providing a strategic framework for the Open Government Partnership Action Plans, which are developed and implemented every two years, and consolidating the culture of open government within the public sector at all levels and among all stakeholders.

## **2. Promoting integrity and fighting corruption in the public sector:**

Tunisia has undertaken many reforms and initiatives to improve public sector integrity and fight corruption. As for the legal level, many legal texts have been issued that incorporate and support these principles, such as:

- Organic Law No. 10 of 2017, dated March 7, 2017, on the reporting of corruption and the protection of whistleblowers. Executive regulations for this law have also been issued:
  - ✓ Government Decree No. 1123 of 2019, dated December 9, 2019, regulating the conditions and procedures for granting incentives in the field of prevention of corruption,

- ✓ Government Decree No. 1124 of 2019, dated December 9, 2019, which regulates the mechanisms and criteria for granting financial rewards to those who report corruption.
- Law No. 46 of 2018, dated August 1, 2018, related to the declaration of profits and interests and the fight against illicit enrichment and conflicts of interest. Executive regulations have also been issued for this law, specifically Government Regulation No. 818 of 2018, dated October 11, 2018, which establishes the form for declaring profits and interests and the minimum amount of profits, loans and gifts that must be declared.

In addition, Tunisia has made significant efforts at the organizational, institutional and communication levels to strengthen the government's anti-corruption mechanisms, including:

- Conducting a feasibility study on the development of a platform to follow up the implementation of the recommendations contained in the audit reports in 2023,
- Developing a practical guide on "The Supervisory Report from Development to Publication" by the Tunisian Association of Public Accountants,
- Strengthening the mechanisms for establishing transparency in the work of oversight structures, and thus accountability, through the issuance of Government Decree No. 375 of 2020, dated June 29, 2020, on the regulation of the process of publishing the reports of oversight bodies and the follow-up reports issued by them,
- Developing the online public procurement system "Tuneps", which represents a digital processing of all phases of public procurement. It aims to create an integrated system for concluding public transactions and purchases through a one-stop shop. This system also allows intangible procedures to be followed at all phases of public procurement,
- Developing the National Reference for Corporate Governance, whose main objective is to provide guidelines and requirements for responsible and civic management in public and private companies,
- Developing the CABRANE system ( <http://www.cabrane.com/>) by the Tunisian Association of Public Auditors, which aims to improve the monitoring of the progress of the completion of public projects by evaluating these projects, expressing an opinion on them and reporting violations and infringements related to their completion.

### **3. Strengthening the participatory approach and local governance:**

The process of establishing local governance and decentralization in Tunisia has witnessed remarkable developments since 2011. In recent years, Tunisia has taken important steps toward



decentralization by working to consolidate participatory democracy. In this context, we can point to main achievements that support this process, including:

- The constitutional enshrinement of decentralization through the creation of the Council of Regions and Districts in the Constitution of July 25, 2022.
- Publication of collections of open data relevant to municipal work through an electronic platform for open data at the local level [collectiviteslocales.gov.tn](https://collectiviteslocales.gov.tn),
- Developing an open data platform for municipalities, [openbaladiati.tn](https://openbaladiati.tn), by the “Onshor” Association.

Given the importance of public participation and the extent of its influence on decision-making and the development and implementation of public policies, the Tunisian government has set up several mechanisms dedicated to the participatory approach, such as:

- Developing an integrated electronic system "e-people" for complaints <https://www.e-people.gov.tn/> This system represents a portal for participation and interaction between the administration and those who deal with it, as it includes in particular different channels of communication compatible with the needs of citizens, allowing them to submit their petitions, suggestions or requests online,
- Issuing Government Decree No. 328 of 2018, dated March 29, 2018, related to the organization of public consultations,
- The second version of the public consultation portal <http://www.e-participation.tn/> was launched, providing an expanded space for citizens to further participate in public affairs by enabling them to participate electronically in public consultations, submit and exchange proposals and ideas, and discuss various public policy-related issues,
- Issuing 3 circulars related to citizen engagement, respectively: Circular No. 12 of 2011 on the Participation of those working with the administration in the evaluation of public services, Circular No. 13 of 2011 on the operationalization of the participatory approach in the improvement of basic services, and Circular No. 14 of 2011 on the quality of legislation.
- Empowering the role of youth in the different regions of the Republic in the formulation and follow-up of public policies, and creating practical mechanisms that allow them to express their aspirations and concerns, and to communicate their voice and proposals on issues and problems that affect them or their region. In this context, local youth councils have been created that include representatives of civil society and public

authorities, with a strong presence of young people. Five model local youth councils were established in Kasserine, Ben Guerdene, Kef, Testour and Ibn Khaldoun.

During the fourth work plan of the Open Government Partnership, efforts were made to develop "Youth Action Plans" (Plans d'action Jeunesse), which aim to develop innovative projects to increase youth participation in local affairs. The development and implementation of these plans was founded on a participatory approach based on the principle of co-creation between young citizens, municipalities and local structures interested in youth affairs at the level of 12 municipalities (Hammam Chatt, Gabes, Dar Chaabane El Fehri, Zariba, Zaouia Sousse, Carthage, Metlaoui, Sidi Bourouis, Tboursek, Ghazala, Enfidha, Bichri Fatnassa Nagga).

- Launching open government initiatives at the level of a number of municipalities, such as the Open Government Partnership Initiative at the national level, using the same participatory approach. The peculiarity of this initiative is that it allows municipalities to include commitments coherent with the specificities and needs of the region, and to increase the participation of citizens in the control and implementation of these commitments. Open government action plans have been developed in the municipalities of Regueb, Carthage, Hammam Chatt, Gabès, Dar Chaabane Al Fihri, Al Zariba, Zaouia Sousse, Al Souassi and Medenine. As part of the implementation of the OGP Fourth Action Plan, work has been done to support the implementation of these plans through the development of communication plans according to the needs and characteristics of the municipalities participating in the initiative, as well as the development of a visual identity for each municipality to facilitate the communication process.

#### **4. Provisions for the management of the financial resources and natural wealth of the state:**

Among the most important initiatives taken to regulate the management of the country's financial resources and natural wealth, we can mention the following:

- Developing an open data portal for the hydrocarbons and mining sector to increase transparency in the sector by publishing all information and data related to investments in the sector. The portal also allows the publication of contracts related to the exploration, research and exploitation of hydrocarbons in Tunisia, as well as the publication of participation contracts and production sharing contracts concluded between the investor and the Tunisian state.

The portal also includes many contractual documents related to the mining sector in order to make the management system in the mining sector more transparent.

- Making progress in fulfilling the various conditions and procedures necessary to prepare Tunisia's accession to the International Initiative for Transparency in the Extractive Industries, through the appointment of a national coordinator to oversee the process of joining the Initiative. Furthermore, holding elections for civil society representatives in the Stakeholders' Council and determining its composition, which is considered an important step towards completing the process in particular. Comparative experience shows that many countries have stumbled in joining the Initiative due to a lack of agreement on the criteria and procedures for selecting civil society representatives for the Stakeholders' Council.
- Development of the first version of the Open Budget Portal, which facilitates citizens' access to budget information and creates financial transparency by publishing financial data and indicators related to state resources and expenditures, treasury accounts, and public institutions of an administrative nature. The development of this system began during the fourth action plan of the Open Government Partnership.

### **III. The Fifth National Action Plan for the Open Government Partnership 2023-2025**

#### **1. The process for producing the Fifth National Action Plan for the Open Government Partnership:**

during the drafting process of the Fifth National Action Plan for the Open Government Partnership, a participatory approach was used at all phases. In this context, public consultations were organized in two phases, using all available means of communication to collect proposals from citizens, civil society associations, non-governmental organizations and public structures on projects and reforms that could be included in the Action Plan and that should be related to the basic axis of open government. The Joint Advisory Committee charged with preparing and monitoring the implementation of the Fifth National Action Plan for the Open Government Partnership has played a key role in this framework.

##### **a) Amending the composition of the Joint Advisory Committee in charge of preparing and monitoring the implementation of the Fifth National Action Plan for the Open Government Partnership 2023-2025.**

With the aim of increasing the efficiency and effectiveness of the work of the Joint Advisory Committee for the Open Government Partnership Program, which will continue to supervise the development and implementation of the Fifth National Action Plan for the Open Government Partnership, a change was made in the composition of this Committee at the level of its members representing the administration and public structures, as five representatives of these structures were substituted in order to complement and achieve greater efficiency in following the implementation of

the National Action Plan and its requirements in terms of presenting proposals and solutions to the problems raised.

The new members have been included in accordance with the nature of the tasks assigned to them, which will contribute to improving the implementation of the commitments set out in the Fifth National Action Plan. For the OGP, while the same members representing civil society have been maintained, they have been selected according to a path that enshrines the principle of transparency in the creation of this committee and opens the way for different components of civil society to become members of this committee. The final composition of the Committee is as follows:

<b>Representative members of public structures</b>	<b>Representative members of civil society</b>
E-government Unit	Onshor Association
General Administration of Governance and Prevention of Corruption at the Presidency of the Government	Cartographie Citoyenne Association
General Administration of Relations with Constituent Bodies and Civil Society in the Presidency of the Government	National Federation of Tunisian Municipalities
General Administration of the Budget at the Ministry of Finance	Tunisian Association of Public Auditors
Access to Information Authority	I Watch organization
Legal and Legislative Advisory Departments	Tunisian Association for Science and Administrative Development
Governance Administration at the Ministry of Interior	Tunisian Association for Local Governance
Central Office for Relations with the Citizens	Natural Resource Governance Institute
National School of Administration	University professor at the Faculty of Economics and Management in Tunisia
"IFEDA" Center for Associations	A representative of the private sector

#### **b) The first phase of the expanded national consultation on the Fifth National Action Plan for the Open Government Partnership**

During the first phase of the Extended National Consultation on the reforms proposed in the Fifth National Plan of Action, several mechanisms were used to gather suggestions and ideas from the various participants in this consultation:

- **Organizing a briefing day to announce the launch of the process to develop the Fifth National Action Plan for the Open Government Partnership 2023-2025**

With the aim of announcing the start of the process of preparing the Fifth National Action Plan for the Open Government Partnership 2023-2025, a briefing day was organized on February 8,

2023, by the E-government Unit of the Presidency of the Government in cooperation with the Organization for Economic Cooperation and Development.

This briefing day provided an opportunity to present the framework for the implementation of the Fourth National Action Plan for the Open Government Partnership. The independent evaluation expert in charge of preparing a report to assess the coordination of the implementation of this plan at the level of the International Initiative for the Open Government Partnership also highlighted the importance of the participatory approach adopted in Tunisia to develop the action plans for the Government Partnership. He also noted the existence of a number of commitments that are considered important in terms of their ability to bring about change.

The proposed program for the development of the Fifth National Action Plan for the Open Government Partnership was also presented, clarifying the mechanisms and participatory methodology that will be used. In this context, the first phase of the online consultation has been launched to collect proposals for commitments that could be included in the Fifth National Action Plan between February 8 and March 31, 2023.

This briefing day was attended by representatives of ministries and public bodies such as the High committee for Administrative and Financial control, the Access to Information Authority and several municipalities. civil society representatives, as well as financial and technical partners of the Open Government Partnership Program, also participated.

#### ▪ **Electronic consultation on the public consultation website**

The electronic consultation was opened in its first phase on the public consultation website [www.e.participation.tn](http://www.e.participation.tn) during the period between February 8, 2023 and March 31, 2023. These deadlines were subsequently extended to May 9th, 2023. Participants in this consultation were invited to submit their ideas and proposals for projects that they believe are necessary and feasible to develop, initiatives and reforms that embody the principles of open government in accordance with the themes proposed in the consultation.

#### ▪ **Organization of workshops in a some regions**

Public consultations were held in a number of regions with the aim of widening the range of participants in this consultation and gathering as many suggestions as possible for inclusion in the first version of the Action Plan. These consultations were organized within workshops attended by a number of executives from a number of municipalities in these regions, as well as with the participation of a number of representatives of associations active in the field of open government, with the participation of representatives of public structures in the region concerned. The workshops were organized as follows:

- A workshop in the region of Gafsa on May 3rd, 2023, with the participation of the municipalities of Gafsa, Metlaoui, Al Ksar and Mdhilla.
- A workshop in the region of Kairouan on May 4th, 2023 with the participation of the municipalities of Kairouan, Oueslatia, Bouhajla and Hafouz.
- A workshop in the region of Kef on May 9th, 2023, with the participation of the municipalities of Kef, Tajerouine, Nebeur, Sers and Bahra.

- **Organization of a workshop to present the results of the first phase of the expanded national consultation**

A workshop to present the results of the first phase of the national consultation for the development of the Fifth National Action Plan for the Open Government Partnership was organized on May 12, 2023. Representatives of many public structures and bodies, civil society activists and partner institutions of the OGP program participated in this workshop with the aim of presenting and discussing the list of proposals collected during the first phase of the public consultation and identifying priority commitments that can be included in the first version of the Action Plan.

- **Sending official correspondence to various ministries and public agencies to submit their proposals for projects to be included in this plan**

In order to gather suggestions and ideas from different segments of the participants, official correspondence was sent to various ministries and public structures to submit their proposals for projects and reforms that could be included in the Fifth National Action Plan for the Open Government Partnership.

The mechanisms adopted in the first phase of the public consultation allowed for the collection of a large number of proposals (more than 320), which formed the focus of the work of the Joint Advisory Committee charged with continuing the development and implementation of this Plan. In this context, a series of working sessions were held in which the members of the Joint Advisory Committee were divided into three teams to study, evaluate and sort the proposals in order to develop the priority version of the Action Plan. Each team, within the framework of a working session, sorted the proposals that concern one of the axes of open government. The teams' working sessions were divided as follows:

- On May 23rd, 2023: The session related to transparency and governance in natural resource management,
- On May 24th, 2023: The session related to integrity and digitization of administrative services,
- On May 25th, 2023: The session related to engagement and open government at the local level.

During these sessions, the collected proposals were sorted, examined, and classified according to the following criteria:

- **Specific:** The problem is identifiable, solvable, includes clear procedures or actions to be taken, and describes the results expected from its implementation,
- **Measurable:** The commitment can be scheduled overtime to track progress toward its fulfillment,
- **Responsible Authority (Answerable):** Identify the entity responsible for executing the commitment and any intervening parties.
- **Related to the principles of open government (Relevant):** Related to the implementation of one of the fundamental themes or challenges of open government, which is transparency, accountability and participation.
- **Time-Bound (Define the duration of achievement):** Can be implemented in two years: A commitment to be fulfilled in two years. A clear schedule can be set for completion over the two years, divided into precise phases.
- **Potential Impact:** Evaluate the change expected as a result of implementing the commitment.

The work of the Joint Advisory Committee then continued by reviewing the proposals from each team and making the necessary modifications to them during an online meeting held on June 12, 2023, which made it possible to maintain an initial list of twenty-eight (28) proposals on the various axes of open government.

#### **c) The second phase of the national consultation on the Fifth National Action Plan for the Open Government Partnership**

After the initial version of the Fifth National Action Plan for the Open Government Partnership was approved by the Joint Advisory Committee, it was submitted for consultation at a second meeting to identify priority proposals for inclusion in the final version of the Action Plan.

In this context, the same approach was followed during the first phase of the consultation, as the public consultation website [www.e.participation.tn](http://www.e.participation.tn) was used during the period from June 13 to June 25, 2023. Subsequently, the committee's work continued with two online meetings on July 12, 2023, and August 24, 2023, to determine the final list of commitments to be included in the Fifth National Action Plan for the Open Government Partnership.

#### **d) Workshop on co-creating the commitments of the Fifth National Action Plan for the Open Government Partnership**

As part of the continuation of the participatory approach in the development of the fifth national action plan for the Open Government Partnership 2023-2025, a workshop was organized in Tunis on 20 September 2023 to discuss and enrich the content of the list of commitments that will be included in the action plan. This workshop was attended by representatives of involved public structures and institutions, civil society activists, and partner institutions of the Open Government Partnership Program in Tunisia.

#### **e) The importance of the Open Government Partnership website in Tunisia**

One of the main communication mechanisms adopted in the development of the Fifth National Action Plan for the OGP is the website of the Tunisian OGP <http://www.ogptunisie.gov.tn> as this site contains various activities and developments related to the OGP program in Tunisia, in addition to the various National Action Plans for the OGP, minutes of meetings, composition of steering committees, evaluation reports and various commitments and projects completed.

## **2. The role of civil society in the development of the Fifth National Action Plan for the Open Government Partnership**

The participatory approach is one of the fundamental principles of the OGP initiative and a pillar of its implementation and success. This approach requires the promotion and consolidation of an effective partnership between public structures and civil society organizations in the definition of the various commitments contained in the Action Plans and in the monitoring of their implementation.

In this context, the civil society associations and organizations represented in the Joint Advisory Committee charged with preparing and monitoring the implementation of the Action Plan contributed to the various phases of the development of the Fifth Action Plan for the Open Government Partnership. Several other associations also participated in the development of this

plan by organizing an extended public consultation in parallel with a series of regional consultations for this purpose.

#### a) The extended public consultation on the development of the Fifth Action Plan of the Open Government Partnership

On February 8, 2023, the e-government Unit announced the start of the process of preparing the Fifth National Action Plan for the Open Government Partnership 2023-2025. This announcement was accompanied by the organization of an extensive online public consultation through the Public Participation Portal for a period of 3 months, from 8 February 2023 to 9 May 2023, with the aim of collecting proposals from citizens and civil society to present ideas and initiatives aimed at embodying the principles of open government. The total number of proposals reached 320, distributed as follows:

- Proposals via the Electronic Participation Portal: 227 proposals,
- Proposals for workshops at the regional level: 60 proposals,
- Civil society proposals via email: 25 proposals,
- Proposals for public structures: 8 proposals.



#### b) Regional consultations in the context of developing the Fifth Action Plan for the Open Government Partnership

A series of regional consultations were held on 3rd, 4th and 9th of May in the governorates of Gafsa, Kairouan and Kef, respectively, with the aim of consulting and dialoguing on the draft commitments that could be included in the fifth national plan for the Open Government Partnership. These meetings witnessed an important participation of associations and civil society organizations in these different regions. The regions where the number of participants exceeded approximately 70 participants were distributed as follows according to regions: 29 participants from the region of Gafsa, 24 participants from the region of Kairouan and 21 participants from the region of Kef. The members of the Steering Committee representing civil



society participated in these different consultations by making different interventions on the role of civil society in the context of the Open Government Partnership Program, while respecting the privacy of each stakeholder, with the aim of collecting the largest number of proposals in line with the needs and aspirations of citizens.

For example, the regional consultation for the governorate of Gafsa highlighted the contribution of civil society in the design and implementation of various commitments related to energy and mines since 2014

As for the regional consultation in the governorate of Kairouan: Civil society representatives focused on water resources due to the difficulties faced by the region, but also on the availability and quality of public services in general.

As for the regional consultation for the governorate of Kef, the focus was on the experience of the municipality of Kef in the field of open government partnership, as the municipality of Kef joined this global initiative and committed to develop and implement an action plan over the course of two years 2021-2023. This plan includes 17 commitments related to increasing integrity, promoting participatory action and modernizing public administration. This plan included 17 commitments related to improving integrity, supporting participatory action, and modernizing public administration, and contributing to the improvement of public services in the municipality in coordination with civil society, which followed all phases, whether related to development, implementation, or follow-up and evaluation.

### **c) Submission of proposals for inclusion in the fifth action plan of the Open Government Partnership:**

In the context of the extended public consultation on the development of the Fifth Action Plan, the associations submitted 25 proposals via the dedicated e-mail address, representing 8% of the total proposals submitted in the first phase of the consultation, not counting the proposals received through the electronic participation portal.

#### **➤ Proposals of the Tunisian Association for Local Governance:**

- Include a commitment for financial transparency;
- Carry out awareness and information campaigns on e-participation on portals using various channels (forums, brochures, information sessions, etc.);
- Work with the Tax Administration to determine a list of general data that will be made available to the public as part of access to information and transparency, such as: Number of persons liable to pay taxes by gender and sector of activity. As a result, a proposal has been made to use this information in the context of tax awareness research and education;
- Conduct awareness-raising campaigns on women's rights with the aim of combating violence against women and strengthening their role in society;
- Further promote the Open Government Partnership initiative, especially among young people and at the local level;
- Simplify and digitize services offered to investors.

#### **➤ Proposals of the Tunisian Association of Public Auditors:**

- Establish an advanced legal framework compatible with the e-government and open government program;

- Develop mobile phone applications and websites to facilitate access to government services, focusing on the needs of citizens, institutions and administrations;
- Develop online administrative services related to the management of public enterprises, while establishing a legal framework related to the management of public institutions and enterprises;
- Launch an electronic portal for various government and administrative services that will enable a group of citizens to have effective and easy access to government services online. This is in addition to promoting the use of the "INJAZ" system, which is a national system for monitoring and evaluating public projects and programs and disseminating them to the public;
- Effective implementation of the system of digitalization of distribution channels developed by the Ministry of Trade, which contributes to the control of distribution channels, the fight against smuggling and monopolies, and the implementation of the governance of public enterprises.

**d) Attend the various meetings organized by the Electronic Administration Unit to discuss the commitments to be included**

Civil society representatives participated in all the meetings and workshops organized by the E-government Unit to discuss the commitments to be included in the Fifth Work Plan of the Open Government Partnership. This participation was positive and constructive.

This was related to the participation in the media day organized on February 8, 2023, to announce the launch of the process of preparing the Fifth National Action Plan for the Open Government Partnership. In this context, a representative of civil society and a member of the Joint Advisory Committee in charge of monitoring the development and implementation of the Fourth National Action Plan for the Open Government Partnership presented the role played by civil society and its various contributions during the development and implementation of the Fourth National Action Plan.

Representatives of various civil society organizations also participated in a series of meetings organized by the e-government Unit to further study the proposals collected and to identify the proposals that will be included in the first version of the Action Plan, according to the criteria established for this purpose, as follows:

- **May 23rd, 2023:** Review of proposals related to the axes of transparency and governance in the management of natural resources,
- **May 24th, 2023:** Review of proposals related to the two pillars of accountability and digitization of administrative services,
- **May 25th, 2023:** Review of proposals related to the two pillars of public participation and open government at the local level.

Afterwards, on May 12th, the workshop organized by the e-government Unit in partnership with the extended PAGOF Program to Support Francophone African Countries in the Field of Open Government , took place to present the results of the first phase of the national

consultation for the development of the Fifth National Action Plan for the Open Government Partnership.

It is also worth mentioning that civil society organizations participated in the meetings of the Joint Advisory Committee for the Open Government Partnership Program in the framework of the development of the Fifth National Action Plan for the Open Government Partnership, as follows:

- An online meeting on June 13, 2023, to review the list of proposals sorted based on the results of the first phase of public consultation resulting from the working group meetings held on May 23, 24, and 25, 2023.
- an online meeting on July 13, 2023, to select the final list of commitments for the Fifth National Action Plan for the Open Government Partnership,
- an online meeting on August 24, 2023, to further determine the final list of commitments for the Fifth National Action Plan for the Open Government Partnership.

#### **IV. Open Government Partnership Fifth National Action Plan Commitments**

**First axis: Transparency and governance  
of natural resources management**

## Commitment No. 1: Promote financial transparency

<b>2023 - 2025</b>	
<ul style="list-style-type: none"> <li>- <b>Ministry in charge of Finance (Ministry of Finance)</b></li> </ul>	<b>Responsible Structure/Authority</b>
<p><b>Commitment Description</b></p> <p>Financial and fiscal transparency constitutes a fundamental pillar for establishing the principles of open government and a mechanism to enhance integrity, fight corruption and accountability with the aim of rationalizing the management of public finances. To this end, it is necessary to adopt a set of mechanisms and procedures to further support and consolidate them at the level of management of the State's financial resources.</p> <p>In this context, this commitment aims to increase transparency in the management of the State's financial resources through the following:</p> <ul style="list-style-type: none"> <li>- Develop a new version of the open budget portal (Mizaniatouna) in accordance with the provisions of the new Organic Budget Law No. 15 of 2019, which is mainly based on the development and implementation of the state budget according to the methodology of acting by objectives, allowing access to detailed data of the state budget (resources by source, expenditures by tasks, programs, subprograms, operational units, activities and types of expenditures),</li> <li>- Improve the current version of the citizen's budget: <ul style="list-style-type: none"> <li>• Develop the state budget in a simplified form that can be viewed and understood by all citizens,</li> <li>• Present this budget in a way that is accessible to people with disabilities,</li> </ul> </li> <li>- The possibility of automatically accessing the time data for the budget closing report and the monthly, quarterly and semi-annual budget execution reports.</li> </ul>	
<p>While the financial system is compatible with international standards and specifications in the area of financial transparency and the availability and exchange of information, still:</p> <ul style="list-style-type: none"> <li>- The mechanisms put in place at the practical level still fall short of the expectations of the various stakeholders and citizens, since they do not take into account the needs of all those interested in public finances, in addition to the limited effectiveness of the instruments established and aimed at increasing financial transparency.</li> <li>- The shortfall recorded by some organizations in meeting the deadlines for the submission of some reports has not been remedied.</li> </ul>	<b>The problem to solve</b>
<p>Promote financial transparency through:</p> <ul style="list-style-type: none"> <li>- Develop the current version of the Open Budget Portal in accordance with the strategic directions and vision of the Ministry and the aspirations of civil society, facilitating access to public data related to public finances and the implementation of the state budget, and making them available to the public in an open form that enhances their reuse and exploitation by users,</li> </ul>	<b>Determine the objectives for implementing the commitment/expected results</b>

<ul style="list-style-type: none"> <li>- Provide a simplified version of the budget that citizens can understand, taking into account people with disabilities,</li> <li>- Ability to automatically view the first temporary data of the budget closing report.</li> </ul>	
<ul style="list-style-type: none"> <li>- Strengthen financial transparency and fight corruption and misuse of public funds,</li> <li>- Promote access to and re-use of public data of interest to public finance,</li> <li>- Create practical and simple mechanisms that allow citizens to see and follow the process of preparing and implementing the state budget,</li> <li>- Avoid the shortfall recorded at the level of publishing some of the required reports.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Instill transparency</b> by facilitating access to financial management information and timely reporting,</li> <li>- <b>Strengthen accountability</b> by establishing effective mechanisms to monitor the management of public financial resources and the extent to which they are managed.</li> </ul>	<p><b>Proportionality to the main axes</b></p>
<ul style="list-style-type: none"> <li>- The World Bank (WB) regarding financing the process of developing a new version of the open budget portal (Mizaniatouna)</li> <li>- Open Government Partnership Civil Forum (FORUM CIVIL OGP) to fund the process of preparing the state budget in a simplified way that can be accessed and understood by all citizens, taking into account people with disabilities</li> </ul>	<p><b>Funding source/relationship to other programs and policies</b></p>
<p><b>Achievement schedule</b></p>	<p><b>Activities</b></p>
<p><b>Development of a new version of the open budget portal (Mizaniatouna)</b></p>	
<p><b>December 2023</b></p>	<p>Portal design, development, and testing The first phase concerns the state budget.</p>
<p><b>March 2024</b></p>	<p>Launch the portal (first phase) on line</p>
<p><b>December 2024</b></p>	<p>Design and development of the portal (remaining phases: Institutional budgets, municipal budgets, social spending, ...), testing and launch the Portal on line</p>
<p><b>Phases and implementation schedule</b></p>	

<b>Promote open public finance data</b>		
<b>December 2024</b>	Development of the simplified state budget for citizens and people with disabilities,	
<b>Contact point</b>		
- Mr. Assad Al-Khalil		<b>The name of the person responsible for monitoring the commitment's implementation</b>
- Director General in the Ministry in charge of Finance		<b>Title and structure in charge</b>
<a href="mailto:akhalil@finances.tn">akhalil@finances.tn</a> <a href="mailto:assad.khalil71@gmail.com">assad.khalil71@gmail.com</a>		<b>E-mail address</b>
Various ministries	Intervening government actors	<b>Intervening actors</b>
<ul style="list-style-type: none"> <li>- Open Government Partnership Civil Forum (FORUM CIVIL OGP)</li> <li>- Active civil society in the field of public finance</li> </ul>	Intervening non-governmental actors	

## Commitment No. 2: The system of payment of fees for the use of public water supplies

<b>Duration: From 2023 to 2024</b>	
<b>Office of Water Assessment and Research of the Ministry of Agriculture, Water Resources and Fisheries</b>	<b>Responsible Structure/Authority</b>
<p><b>Commitment Description</b></p> <p>The aim of this commitment is to develop and bring closer to the citizen the service of collection and monitoring of fees for the use of public water resources, through the implementation of an on-line information system for the collection of fees for the use of public water resources, the monitoring of the financial and technical status of the users of these resources, and the development of the exchange of information between the different departments of the Ministry of Agriculture, Water Resources and Fisheries involved in the process of collection of fees for the use of public water resources. Therefore, this system will contribute to overcoming many problems by adopting an approach based on transparency and accountability, simplifying services for citizens and strengthening the right of access to information for users (natural or legal persons) and for governmental and non-governmental organizations.</p>	
<ul style="list-style-type: none"> <li>- Difficulties in tracking the payment of fees for the use of public water resources in 24 governorates, due to the distribution of use licenses among governorates for some (physical or moral) persons.</li> <li>- The problem of updating information (change of address, change of property certificates, change of type of use...) This causes problems for some people (physical or moral) in paying dues (accumulated old fees),</li> <li>- The process of payment of dues and fees, which is carried out in the traditional way through postal money orders, does not contain detailed information according to use, which makes it difficult to download and update the information on use at the administration. In addition, some users report the loss of postal orders,</li> <li>- Lack of human and material resources to monitor and verify the payment process at the level of 24 governorates,</li> <li>- The problem that some people (physical or moral) obtain new licenses without paying or rescheduling the outstanding debts.</li> </ul>	<b>The problem to solve</b>
<ul style="list-style-type: none"> <li>- Simplify the payment process and bring it closer to the user.</li> <li>- Encourage and educate users in the regions to pay fees or outstanding debts by informing them and reminding them of easy ways to do so.</li> <li>- Simplify the process of monitoring and tracking the payment of fees or charges according to the requirements of the intervening administrations.</li> <li>- Incorporate the principle of transparency and improve access to information for users, especially when monitoring their financial and technical situation during use.</li> <li>- Adopt the principle of protection of users in accordance with the requirements of the Organic Law n. 63 of 2004, of July 27th, regarding the protection of public and personal data.</li> </ul>	<b>Determine the objectives for implementing the commitment/expected results</b>



<ul style="list-style-type: none"> <li>- Provide updated and detailed statistical information on the status of collection of fees and outstanding debts for the use of public water resources.</li> <li>- Provide updated data in an easy and quick way to the information system responsible for processing exploration/use license applications.</li> </ul>		
<ul style="list-style-type: none"> <li>- This information system will contribute to the strengthening of public governance mechanisms in the follow-up and monitoring of payment processes related to the use of public water resources, through the availability of updated and detailed statistical information, thereby improving the financial resources of the State.</li> <li>- Overcome the various difficulties and problems related to paying the fees for the use of public water resources, which will have a positive impact on the lives of citizens,</li> <li>- Improve the relationship between the citizen and the interests of the Ministry of Agriculture, Water Resources and Fisheries, especially in the field of use of public water resources,</li> <li>- Promote efficiency and effectiveness in the use of public water resources and combat corruption in order to foster transparency and integrity in this sector.</li> </ul>		<p><b>How will the commitment help solve the problem/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Transparency and integrity</b> : The commitment will help increase transparency and integrity in the public water sector by strengthening governance, follow-up and monitoring mechanisms for the process of paying fees for the use of public water resources.</li> <li>- <b>Further development of electronic services for citizens</b> and bringing them closer to the users of public water services (a physical or legal entity exercising activities in the fields of agriculture/industry/packaging/sand extraction/temporary use).</li> </ul>		<p><b>Proportionality to the main axes</b></p>
<p>«GIZ» German Agency for International Cooperation</p>		<p><b>Funding source/relationship with other programs and policies</b></p>
<b>Achievement schedule</b>	<b>Activities</b>	<p><b>Phases and implementation schedule</b></p>
January - June 2021	Create a multilateral working group within the Ministry of Agriculture to follow the development of the system between the regional delegations for agricultural development, identify the functional needs of the system, and discuss and select its technical processes.	
January 2022	Completion of the first phase of public and personal data management	
December 2023	Completion of the second phase of financial management of payments	
March 2024	Use of the system in its pilot phase	
November 2024	Link information with another information system for internal administrative management	
December 2024	Evaluation of the on-line electronic information system for the payment of fees for the use of public water resources.	

<b>Contact point</b>		
	- Nadia Ajala - Aladdin Al-Katri	<b>Name of the person responsible for monitoring the commitment's implementation</b>
	- Director of the Office of Water Evaluation and Research - Senior engineer at the Office of Water Evaluation and Research.	<b>Title and structure in charge</b>
<a href="mailto:nadia.ajala@iresa.agrinet.tn">nadia.ajala@iresa.agrinet.tn</a> <a href="mailto:Gatri.alaa.eddine@gmail.com">Gatri.alaa.eddine@gmail.com</a>		<b>E-mail address</b>
-Regional delegations for agricultural development, -General Administration of Water Resources at Ministry of Agriculture, -General Administration of Governance at the Ministry of Agriculture.	Intervening government actors	<b>Intervening actors</b>
	- Intervening non-governmental actors	

### **Commitment No. 3: System for managing applications for licenses to explore and use public water resources**

<b>From 2023 to 2025</b>	
<b>Office of Water Assessment and Research of the Ministry of Agriculture, Water Resources and Fisheries</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b> This commitment aims to develop the public administration system for the management of claims and licenses for the exploration/use of public water resources by establishing an electronic information system instead of the traditional administrative structure that relies on direct communication and administrative documents in various procedures. This system is designed to speed up the response to license applications and to protect the personal data of applicants, thereby improving access to information and upholding the principle of transparency.	
- The process of collecting the applications and their technical documents, and then sending them to the competent actors and technical departments for follow-up and examination takes a long time because it involves all the governorates of the Republic. - The difficulty of tracking the status of files between administrations and the delays in responding to some citizens' license applications.	<b>The problem to solve</b>

<ul style="list-style-type: none"> <li>- Problems in contacting applicants to complete their files in case some documents required for the study are missing.</li> <li>- Lack of human and material resources to manage the files between the intervening administrations and structures, with the difficulty of archiving and documenting the files of applications and managing the archive for more than five years.</li> <li>- Problems in updating the joint database on the status of water resources among line ministry departments,</li> <li>- Accepting and managing license applications through costly traditional administrative methods (ink, paper and related supplies).</li> </ul>	
<ul style="list-style-type: none"> <li>- Mainstream the use of the information system for the management of applications and licenses for the exploration/use of public water resources by departments and intervening parties, thus accelerating the process of reviewing these applications.</li> <li>- Simplify and expedite the process of responding to license applications and reduce processing delays,</li> <li>- Simplify the process of following up the status of the application by the intervening administrations, as well as overcoming the difficulty of follow-up by the service beneficiaries,</li> <li>- Improve the efficiency and effectiveness of administrative processes and support the management of public water resources,</li> <li>- Provide practical solutions that help overcome many of the problems associated with requirements and licenses for exploration/use of public water resources via the use of paper administrative documents.</li> </ul>	<p><b>Determine the objectives for implementing the commitment/expected results</b></p>
<ul style="list-style-type: none"> <li>- Promote integrity in the public sector, modernize management and combat corruption in the use of public water resources,</li> <li>- Increase efficiency and effectiveness in the use of public water resources, thereby promoting transparency and integrity in this sector,</li> <li>- Enhance multilateral participatory work within the administration, which contributes to improving the quality of administrative services and responding to the needs and aspirations of citizens.</li> </ul>	<p><b>How will the commitment help solve the problem/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Transparency and integrity:</b> The commitment will contribute to enhancing transparency and integrity in the public water sector by strengthening governance, tracking and monitoring mechanisms for the process of using public water resources.</li> <li>- <b>Further development of electronic services for citizens</b> and bringing them closer to the users of public water services (a physical or legal entity exercising activities in the fields of agriculture/industry/packaging/sand extraction/temporary use).</li> </ul>	<p><b>Proportionality to the main axes</b></p>

«GIZ» German Agency for International Cooperation		<b>Funding source/relationship with other programs and policies</b>
<b>Achievement schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
June-December 2022	Establish a multilateral working group within the Ministry of Agriculture to oversee the completion and development of the system. Completing a schedule to segment the system according to the nature of exploitation	
December 2022- June 2023	Determine the functional needs required of the regional delegations of agriculture	
September 2023	Complete the first phase of managing public data among administrative departments	
November 2023	Set up and operate the system in its experimental phase and organize training for users	
April 2024	Sign licensing decisions for the use of public water resources using the system and adoptpt electronic signatures.	
May 2024	Respond to requests from regional agricultural delegations through the system and inform beneficiaries	
June 2024	Implement real-time information exchange between the claims management system for the operation of the public water domain and the electronic management system in the documents and archives of the Ministry of Agriculture.	
January 2025	Evaluation of the system by the various stakeholders and drawing up of an action plan for its further development.	
<b>Contact point</b>		
	- Nadia Ajala - Aladdin Al-Katri	<b>Name of the person responsible for monitoring the commitment's implementation</b>
	- Director of the Office of Water Evaluation and Research - Senior engineer at the Office of Water Evaluation and Research.	<b>Title and structure in charge</b>
	<a href="mailto:nadia.ajala@iresa.agrinet.tn">nadia.ajala@iresa.agrinet.tn</a> <a href="mailto:Gatri.alaa.eddine@gmail.com">Gatri.alaa.eddine@gmail.com</a>	<b>E-mail address</b>
- Regional delegations for agricultural development,	Intervening government actors:	<b>Intervening actors</b>

-General Administration of Water Resources at the Ministry of Agriculture, -General Administration of Governance at the Ministry of Agriculture, - Office of the Ministry of Agriculture, Water Resources and Fisheries.		
	Intervening non-governmental actors:	

### Commitment No. 4: Enhancing transparency at the level of public projects

<b>May 2023 - September 2024</b>	
<b>Solidar Tunisia Association</b>	<b>Responsible Structure/Authority</b>
<p><b>Commitment Description</b></p> <p>This commitment aims to create an observatory for public projects and reforms, consisting of four basic elements:</p> <ul style="list-style-type: none"> <li>- A mechanism for collecting, producing, updating, and validating data related to public projects and reforms,</li> <li>- A mechanism for generating data-based knowledge (evidence-based and data-driven analysis),</li> <li>- A digital platform that allows data to be shared and processed by all parties,</li> <li>- A space for exchange and collaboration with all stakeholders and entrepreneurs in the field of data, through the organization of workshops and training activities for this purpose.</li> </ul> <p>The observatory focuses on two types of projects:</p> <ul style="list-style-type: none"> <li>- At the regional level: Public projects in the governorate of Jendouba due to its poor ranking in the regional development index (last in 2015 and second last in 2018),</li> <li>- At the national level: Public projects related to waste management throughout the Republic: Waste management was chosen for its critical nature and its social, economic, health and environmental impacts, especially on scarce resources such as water).</li> </ul> <p>At the end of the project, a strategy will be developed to gradually generalize the observatory's experience to all regions of the country and all public programs.</p>	
<ul style="list-style-type: none"> <li>- For regional public projects: Lack of completeness, accuracy, and updating of available data, which contributes to:</li> <li>- Lack of complete and accurate technical data on waste management at the national and regional levels.</li> <li>- Lack of knowledge among regional and national stakeholders about the use of data and evidence in monitoring and evaluation of these projects.</li> </ul>	<b>The problem to solve</b>

<ul style="list-style-type: none"> <li>- This pledge aims to create an observatory that will provide the public with all the data related to public projects in the state of Jendouba, in addition to data related to waste management in all parts of the Republic, by collecting and concentrating them in a digital platform that can be accessed by all users, contributing to the production of data-based analytical content, evidencing that this analytical content takes into account the needs of the various parties interested in these projects.</li> <li>- In addition, the Observatory will provide training and workshops to enable government agencies, civil society and the media to use data and produce analytical content based on modern scientific and technical foundations and open data to help evaluate performance, determine responsibilities and make effective decisions.</li> </ul>	<p><b>Determine the objectives for implementing the commitment/expected results</b></p>
<ul style="list-style-type: none"> <li>- The Public Projects and Reforms Observatory contributes to the establishment of practical and simple mechanisms that allow government structures, civil society, media and citizens to use data and information that contribute to increasing their level of knowledge and familiarity with the various aspects related to the development and implementation of public projects in the governorate of Jendouba and waste management projects at the national level, which contributes to increasing transparency and integrity at the level of implementation of these projects.</li> <li>- The Observatory will also enable the development and modernization of the working mechanisms of the various stakeholders dealing with the administration by relying on modern digital technologies and mechanisms in the production of data and knowledge, which contributes to improving efficiency and governance in the monitoring and evaluation of these projects.</li> <li>- Adopt new mechanisms and methods to resolve the problems and obstacles hindering the implementation of a number of projects related to this commitment, thus accelerating their completion with the required efficiency.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Transparency:</b> The commitment is intended to help unlock collected data and promote its reuse.</li> <li>- The commitment aims to create a complete digital platform that can be accessed through the web and other technological tools.</li> <li>- <b>Participation:</b> The project includes a series of activities aimed at empowering government agencies, civil society and the media, especially in the regions, through workshops and training on data and its reuse.</li> </ul>	<p><b>Proportionality to the main axes</b></p>
<p><b>Funding source:</b></p> <ul style="list-style-type: none"> <li>- Swiss Agency for Development and Cooperation</li> <li>- Solidar Tunisia</li> <li>- National Democratic Institute</li> </ul>	<p><b>Funding source/relationship to other programs and policies</b></p>
<p><b>Achievement schedule</b></p> <p>September 2023</p> <p>September 2023</p> <p>December 2023</p>	<p><b>Activities</b></p> <p>-Communicate with all stakeholders</p> <p>- Data collection and validation</p> <p>- Platform development</p>
<p><b>Phases and implementation schedule</b></p>	

December 2023	- Analytical content production	
April 2024	- Digital platform deployment	
May 2024	- Organization of workshops to enable stakeholders to use data and produce analytical content.	
September 2024	- Expansion strategy	
January 2025	-Completion of the second phase of public data management among administrative departments	
<b>Contact point</b>		
	- Iheb Ben Salem - Hamza Al-Chabaan	<b>Name of the person responsible for monitoring the commitment's implementation</b>
	- Iheb Ben Salem: Consultant/ Solidar Tunisia - Hamza Chabaan: Project Manager/ Solidar Tunisia	<b>Title and structure in charge</b>
	<a href="mailto:Iheb1975@gmail.com">Iheb1975@gmail.com</a> <a href="mailto:hamzachbaane@gmail.com">hamzachbaane@gmail.com</a>	<b>E-mail address</b>
National Agency for Waste Management	Intervening government actors:	<b>Intervening actors</b>
Solidar Tunisia	Intervening non-governmental actors:	

### Commitment No. 5: Enhancing the automatic publication of information

<b>2024- 2025</b>	
<b>Access to Information Authority</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>Within the framework of enabling the Access to Information Authority to monitor, follow up and evaluate the extent of the commitment of the structures subject to the Access to Information Law (nearly 5,000 structures) to publish and update the information subject to the automatic publication obligation pursuant to Articles 6, 7 and 8 of Organic Law No. 22 of 2016, dated March 24, 2016, on Access to Information, this commitment aims to:</p> <ul style="list-style-type: none"> <li>- Develop a methodology to evaluate the extent of the commitment of the structures subject to the Law on Access to Information to publish and update the information subject to the obligation of automatic publication, in accordance with the requirements of Organic Law No. 22 of 2016 on the Right of Access to Information,</li> <li>- Develop an electronic methodology to monitor, follow up and evaluate the extent of the commitment of the bodies subject to the Law on Access to Information to publish and update the information subject to the obligation of automatic publication, based on the evaluation methodology,</li> </ul>	

<ul style="list-style-type: none"> <li>- Establish an electronic mechanism that contributes to the periodic evaluation of the extent to which the right of access to information is guaranteed in the different structures subject to the Law on Access to Information. It can be used by the Access to Information Authority as well as by those in charge of access to information in these public structures.</li> </ul>	
<p>Difficulties at the level of the Access to Information Authority, due to its limited human resources, in following up all the websites of the structures subject to the Access to Information Law, in order to determine the extent of their obligation to publish the information covered by the obligation of automatic publication and to update it periodically, in accordance with the provisions of article 7 of the aforementioned Law, which stipulates that "the information specified in article 6 of the aforementioned Law shall be published on the website and shall be updated at least once every three months and whenever there is a change in it".</p>	<p><b>The problem to solve</b></p>
<ul style="list-style-type: none"> <li>- Enable the Authority to provide more accurate quantitative and qualitative statistical data,</li> <li>- Reduce the number of complaints filed with the Authority,</li> <li>- Websites shall commit to the duty of automatic publication and various aspects of the right of access to information,</li> <li>- Websites shall be updated in accordance with what is required by law in Articles 6 and 7.</li> </ul>	<p><b>Determine the objectives for implementing the commitment/expected results</b></p>
<ul style="list-style-type: none"> <li>- For structures subject to the Access to Information Law: Reduce the number of requests for access to the information provided,</li> <li>- For the Access to Information Authority: Reduce the number of lawsuits filed with it.</li> <li>- For citizens: <ul style="list-style-type: none"> <li>• Bring the services closer to the citizens, involve them in public policies, facilitate their access to public services and strengthen the trust between them and the administration,</li> <li>• To enable citizens to exercise their right of access to information subject to the obligation of automatic publication and to exercise their right of access to information.</li> </ul> </li> <li>- At the website level: Ensure that websites comply with relevant international technical specifications.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Transparency:</b> The purpose of this commitment is to establish transparency as one of the principles of good governance, so that all necessary information covered by the obligation of automatic publication is available and understandable to everyone, in order to strengthen trust and communication between the structures subject to the Law on Access to Information and the citizen. It also supports the Access to Information Authority and operationalizes its role in ensuring the follow-up of the implementation of the various provisions of the Organic Law on Access to Information.</li> </ul>	<p><b>Proportionality to the main axes</b></p>



<b>Funding source:</b> Go Act Association		<b>Funding source/relationship to other programs and policies</b>
<b>Achievement schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
January 2024	Prepare the terms of reference for the selection of the expert who will prepare the evaluation methodology	
January 2024	Organizing working sessions with the expert, the Access to Information Authority, and various stakeholders to define the components and characteristics of the methodology.	
February - March 2024	Development and submission of the methodology final version	
April - July 2024	Development and testing of the evaluation methodology electronic version	
January-March 2024	Establishing an electronic mechanism to contribute to the periodic assessment of the extent to which the right of access to information is being implemented.	
<b>Contact point</b>		
Mr. Adnan Al-Asoued		<b>Name of the person responsible for monitoring the commitment's implementation</b>
Acting Chairman of the Access to Information Authority		<b>Title and structure in charge</b>
<a href="mailto:adnenlassoued63@gmail.com">adnenlassoued63@gmail.com</a>		<b>E-mail address</b>
	Intervening government actors	<b>Intervening actors</b>
<ul style="list-style-type: none"> <li>- Article 19</li> <li>- Idaraty Association</li> </ul>	Non-governmental actors	

## Commitment No. 6: Strengthening the process of making public data accessible in Tunisia

<b>December 2023 - December 2024</b>	
<b>The Electronic Administration Unit at the Presidency of the Government</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>The Open Public Data Initiative in Tunisia aims to make this data available in an open and accessible format for users, and to enhance its contribution to improving governance and fostering innovation and creativity. Since 2012, the climate of open public data has witnessed a remarkable development, as the government has developed and implemented many projects and reforms related to this area, as well as to the technical, legal and regulatory aspects, in order to strengthen the involvement of public structures in this initiative and increase the economic and social impact.</p> <p>However, in order to strengthen the general climate of the process of opening public data, it is necessary to evaluate the completed projects and complete the implementation of various procedures and projects related to this area, in implementation of the provisions of Government Decree No. 3 of January 6, 2021, related to the opening of public data.</p> <p>Therefore, this commitment aims to reinforce the process of opening public data at national and sectoral levels through a series of measures, including:</p> <ul style="list-style-type: none"> <li>✓ Develop the electronic system of public data inventory, enabling its use by public structures and making it accessible to the public: Working on the creation of a public data registry that represents an interface for access by all users on the web to identify the list of public data that have been inventoried, and providing the opportunity to submit requests for publication of these data, in the event that they have not yet been published in the National Open Data Portal.</li> <li>✓ Develop a national strategy to launch the Open Data Initiative, stimulate the development of new uses of open data, and ensure its sustainability.</li> <li>✓ Establish a methodology to evaluate the implementation patterns of the Open Data Program and publish a report on the findings.</li> </ul>	
<ul style="list-style-type: none"> <li>– There are challenges related to the identification and inventory of data in structures and the identification of those that can be published, as well as challenges related to the generalization of the use of the electronic platform for the inventory of public data to different public structures, and the weak participation of users in the determination of the priority data for publication, which requires the ability to view and interact with the list of public data. .</li> <li>– Weak frameworks and mechanisms to implement the program and promote the reuse of open data, in addition to the need to respond to the requirements of the government order on open public data.</li> </ul>	<b>The problem to solve</b>

<ul style="list-style-type: none"> <li>- Develop a national registry of public data, represented by a web interface that displays the data inventoried by public structures through the electronic data inventory platform. This interface will provide mechanisms for involving users in the process of opening public data,</li> <li>- Complete the public data inventory project by mainstreaming the use of the electronic data inventory platform,</li> <li>- Strengthen the communication aspects of the initiative by creating a communication plan to launch the initiative, stimulate the development of new uses of open data, and ensure its sustainability.</li> </ul>	<p><b>Determine the objectives for implementing the commitment/expected results</b></p>	
<ul style="list-style-type: none"> <li>- Strengthen the principles of openness and transparency within the administration by providing practical mechanisms that allow these structures to inventory and publish their data in open formats that are accessible and usable by all,</li> <li>- Foster innovation and create opportunities for economic development by developing strategic frameworks to promote the reuse and value of public data.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>	
<ul style="list-style-type: none"> <li>- <b>Transparency and accountability:</b> Supporting the process of inventorying and opening public data, and focusing on specific areas such as the environment, given its importance in rationalizing related public policies,</li> <li>- <b>Participation:</b> Enhance community participation by developing mechanisms to increase end-user involvement in the data opening process.</li> </ul>	<p><b>Proportionality to the main axes</b></p>	
<p><b>Funding source:</b> - Open Government Support Program in Francophone African Countries (PAGOF2) .</p>	<p><b>Funding source/relationship to other programs and policies</b></p>	
<p><b>Implementation schedule</b></p>	<p><b>Activities</b></p>	<p><b>Phases and implementation schedule</b></p>
<p><b>The first sub-commitment: Development of the national register of public data</b></p>		
<p>December 2023</p>	<p>Determine the functional and technical requirements of the public data registry and select the research firm to develop it.</p>	
<p>March 2024</p>	<p>Registry design and development</p>	
<p>May 2024</p>	<p>Test the registry and deploy it online</p>	
<p><b>The second sub-commitment: Develop a national strategy to promote the reuse of open public data</b></p>		

June 2024	Study and diagnostic phase: Goal setting and work methodology
September 2024	Development of first version of national strategy and definition of goals, vision and stakeholders
December 2024	Organizing workshops on the first version of the strategy
February 2025	Amending and endorsing the final version of the strategy and establishing mechanisms to monitor its implementation.
<b>March 2025</b>	Organizing a workshop to present the final version of the strategy
<b>The third sub-commitment: Establish a methodology for evaluating the implementation patterns of the Open Data Program and publish a public report on the findings</b>	
March 2024	Diagnosing the reality of the open public data program and studying comparative experiences
June 2024	Develop a methodology for evaluating the National Open Public Data Program and identify indicators
September 2024	Development of the first version of the evaluation report
December 2024	Review and approve the first version of the report and release it to the public.
<b>Contact point</b>	
- Mrs. Sana Al-Oueslati	<b>Name of the person responsible for monitoring the commitment's implementation</b>
- Director in charge of managing the Electronic Administration Unit at the Presidency of the Government	<b>Title and structure in charge</b>

- <a href="mailto:Sana.oueslati@pm.gov.tn">Sana.oueslati@pm.gov.tn</a>		<b>E-mail address</b>
- Ministries involved in implementing the commitment	Intervening government actors	<b>Intervening actors</b>
Open Government Support Program in Francophone African Countries "PAGOF"	Non-governmental actors	

### **Commitment No. 7: Establish the process for making environmental data available**

<b>2023-2025</b>	
<b>The Ministry of Environment</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>Environmental data is critical to improving management and decision making, as well as understanding environmental issues. Making this data available increases environmental awareness and supports national and local efforts to protect the environment and achieve sustainable development.</p> <p>Despite its importance and positive effects, the path of focusing on the opening of environmental data has not witnessed significant progress due to the weak involvement of the structures reporting to the Ministry in this process.</p> <p>In this context, the project to focus on the process of opening environmental data falls within the framework of the implementation of the Ministry of the Environment's roadmap for digital transformation and the implementation of the provisions of Government Decree No. 3 of January 6, 2021 on Open Public Data. Therefore, this commitment aims to focus on the path of environmental data openness by developing a series of measures, including:</p>	

<ul style="list-style-type: none"> <li>✓ Inventory of the data produced by the Ministry and the institutions it supervises,</li> <li>✓ Extract and enhance open data to develop it for publication,</li> <li>✓ Develop a work plan for the open data program at the Ministry of Environment,</li> <li>✓ Redesign of the Ministry's open data portal.</li> </ul>		
<ul style="list-style-type: none"> <li>– Weak involvement of the relevant structures in view of the provisions of Government Decree No. 3 of January 6, 2021 on Open Public Data,</li> <li>– Weak mechanisms for embedding data openness in the field of the environment.</li> </ul>		<b>The problem to solve</b>
<ul style="list-style-type: none"> <li>– Carry out an inventory of the data held by the structures reporting to the Ministry, work on the use of the electronic platform for data inventory and identify priority data sets for publication,</li> <li>– Design an open data portal for the environmental sector,</li> <li>– Develop a work plan for the Ministry of Environment's open data program.</li> </ul>		<b>Determine the objectives for implementing the commitment/expected results</b>
<ul style="list-style-type: none"> <li>– Open environmental data enables the public to better understand environmental challenges and issues. This facilitates the formulation of relevant public policies and the implementation of more effective measures to contribute to environmental protection.</li> <li>– Dedicate the process of opening up environmental data and promoting the reuse and valorization of these data to the development of applications and tools aimed at improving environmental awareness and management.</li> </ul>		<b>How will the commitment help solve the problems/change the reality?</b>
<ul style="list-style-type: none"> <li>- <b>Transparency and accountability:</b> Improve transparency and accountability by increasing disclosure of environmental data by public entities,</li> <li>- <b>Participation:</b> Increase the participation of environmental researchers and professionals by reusing open environmental data to develop solutions and applications that help improve environmental awareness.</li> </ul>		<b>Proportionality to the main axes</b>
<b>Funding source:</b> Ministry budget		<b>Funding source/relationship to other programs and policies</b>
<b>Achievement schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
<b>Inventory environmental data and identify priority datasets for publication</b>		
October 2023	Assess the current situation and inventory environmental data by organizing site visits and dialogues with various concerned departments.	

November 2023	An in-depth audit of the Ministry of Environment's open data portal	
<b>Preparing data for opening and improving its quality</b>		
December 2023	Identify data that can be opened and improve its quality	
<b>Development of a work plan at the Ministry of Environment for the Open Data Program</b>		
January 2024	Develop the department's vision, priorities, and goals for data opening	
February 2024	Preparing the Ministry's work plan in the field of data opening and submitting proposals for the development of the open data portal	
<b>Redesign of the Ministry's open data portal</b>		
March 2024	Develop reference checks for the development of the Open Data Portal and publish a consultation on the subject	
May 2024	Further develop the open data portal	
<b>Contact point</b>		
Mr. Zied Al-Baleji		<b>Name of the person responsible for monitoring the commitment's implementation</b>
Director General of Information and Communication Technologies at the Ministry of Environment		<b>Title and structure in charge</b>
<a href="mailto:Zied.baleji@mineat.gov.tn">Zied.baleji@mineat.gov.tn</a>		<b>E-mail address</b>
The Electronic Administration Unit at the Presidency of the Government	Intervening government actors	<b>Intervening actors</b>
	Non-governmental actors	

**Second axis:Public participation and open  
government at the local level**



## Commitment No. 8: Promoting open government at the local level

<b>January 2024 - March 2025</b>	
<b>Municipalities involved in this initiative in collaboration with the General Authority for Prospection and Support of Decentralized Process at the Ministry of the Interior and the Electronic Administration Unit at the Presidency of the Government.</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>This commitment aims to create open government initiatives at the level of a number of municipalities, similar to the Open Government Partnership Initiative at the national level, by adopting the same participatory process with the goal of implementing concepts related to transparency, accountability and public participation in programs and reforms at the local level that can bring about change. In this context, the work will focus on the following:</p> <ul style="list-style-type: none"> <li>- Evaluate previous experiences in the field of promoting open government at the local level, contributing to the establishment of a series of proposals to benefit from successful experiences and avoid a variety of problems, by organizing a workshop for the benefit of municipalities that participated in the implementation of Commitment No. 11 of the Third National Plan for Open Government Partnership,</li> <li>- Organize training courses for the benefit of municipalities involved in the implementation of the Commitment, with the aim of building their capacity in the areas of open government, local governance, communication and outreach,</li> <li>- Providing guidance and oversight to municipalities as they implement open government initiatives at the local level.</li> </ul> <p>The peculiarity of this initiative is that it allows municipalities to include commitments that are more in line with the specificities and needs of the region. It will also make it possible to bring the administration closer to the citizens by involving them in the control of these commitments and in the follow-up of their implementation through the participation in the work of the joint committee composed of representatives of the municipal administration and representatives of the inhabitants of the region.</p> <p>It is worth noting that the selection of the municipalities for the implementation of this commitment will take into account the territorial division of the Tunisian country, which was established by Decree No. 589 of 2023, dated September 21, 2023, concerning the determination of the territory of the regions of the Republic of Tunisia and the governorates subordinated to each region.</p> <p>A local communication plan will also be developed to promote the initiatives undertaken as part of this commitment and to involve all stakeholders, whether from local authorities or representatives of civil society in the region.</p>	
The Open Government Partnership Action Plans, which are set at the national level, focus on commitments that cover various sectors and areas related to the concept of open government at the national level. As a result, reforms that	<b>The problem to solve</b>

<p>directly affect local affairs are very limited and do not take into account the specific needs and basic requirements of each region separately.</p>		
<ul style="list-style-type: none"> <li>- Implement reforms that take into account the specificities of each party, but also take into account national strategic directions in this area and draw on internationally recognized successful experiences.</li> <li>- Develop integrated action plans that include reforms that take into account the specificities of each region and allow for the implementation of projects that will achieve development and improve services to citizens, provided that these reforms are based on the basic principles of the Open Government Partnership, especially transparency, participation, accountability, and the use of information and communication technology to consolidate these principles.</li> </ul>		<p><b>Determine the objectives for implementing the commitment/expected results</b></p>
<ul style="list-style-type: none"> <li>- Implement projects and initiatives that serve the region and have a direct and tangible impact on the lives of its inhabitants,</li> <li>- Bring the concept of open government closer to the citizens and allow them to participate in its implementation in their region, improving the quality of the services they demand from the administration and participating in the creation of solid foundations for the management of public affairs at the level of their local governance.</li> </ul>		<p><b>How will the commitment help solve the problems/change the reality?</b></p>
<p>This commitment is in line with most of the basic axes of the Open Government Partnership, as the action plans to be defined at the local level will ensure that commitments are made in relation to these different axes. However, this pledge has been included in the axis of participation and local governance, as it aims to give municipalities and citizens at the local level the opportunity to develop their programs and directions in the field of anchoring open government and the principles it contains.</p>		<p><b>Proportionality to the main axes</b></p>
<p>The German Agency for International Cooperation - GIZ</p>		<p><b>Funding source/relationship to other programs and policies</b></p>
<p><b>Achievement schedule</b></p>	<p><b>Activities</b></p>	<p><b>Phases and implementation schedule</b></p>
<p>January 2024</p>	<p>Opening the door to candidacy to select a number of municipalities to implement the commitment</p>	

February 2024	Organize a workshop to assess previous experiences in promoting open government at the local level (municipalities participating in the Third Plan Commitment 11).	
March 2024	Organize an information day to present the project to all municipalities involved in its implementation.	
April 2024	Organize training courses for municipalities involved in the implementation of the commitment to build their capacity in open government, local governance, communication and outreach.	
May - June 2024	Organize workshops in the relevant municipalities to present the project and start developing a work plan for its implementation.	
July - November 2024	Guide and support municipalities in developing action plans based on a participatory approach.	
November 2024	Organize an information day to present action plans	
December 2024- March 2025	Guide and support municipalities in implementing a number of commitments included in these plans.	
<b>Contact point</b>		
- Mr. Habib Al-Khelifi		<b>Name of the person responsible for monitoring the commitment's implementation</b>
- Chairman of the General Authority for Prospection and Support of Decentralized Process		<b>Title and structure in charge</b>
<a href="mailto:khelifihabib@minal.state.tn">khelifihabib@minal.state.tn</a>		<b>E-mail address</b>

Ministry of Interior	Intervening government actors	<b>Actors</b>
	Non-governmental actors	

## Commitment No. 9: Promoting the participation of youth and women at the local level

<b>January 2024- June 2025</b>	
<b>The Electronic Administration Unit at the Presidency of the Government in cooperation with the General Authority for Prospection and Support of Decentralized Process at the Ministry of the Interior.</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>The effective participation of youth and women is seen as a tool for positive change and for establishing a good model in the process of profound reform, in community development and in promoting the principles of accountability, integrity and transparency. This approach would contribute to consolidating collective responsibility and finding solutions to many of the problems faced by youth and women, such as exclusion, discrimination, marginalization, lack of opportunities to express opinions, unemployment, social inequality, and lack of interest and participation in public, national and local affairs.</p> <p>In this context, this commitment is aimed at empowering both youth and women in their various age segments in a number of governorates of the Republic, in decision-making, in formulating reforms, and in expressing their concerns, opinions, and aspirations, using their skills, abilities, and qualifications. In this regard, work will focus on the following:</p> <ul style="list-style-type: none"> <li>- Increase the participation of youth and women at the local level through the design, development and implementation of a series of development projects (at the level of a number of municipalities, in cooperation with various actors involved in youth and women's affairs and in partnership with local authorities).</li> </ul> <p>Furthermore, a series of procedures and measures will be implemented that will contribute to the sustainability of this trend, such as the signing of partnership agreements between the target groups, municipalities and relevant public structures, the organization of regular and targeted meetings between these young people and women and decision-makers at the national and local levels, with the aim of increasing the participation of youth and women in local development.</p>	
<ul style="list-style-type: none"> <li>- The reluctance of youth and women to participate in public life, especially in local affairs,</li> <li>- The limited frameworks available for communicating with youth and women and listening to their concerns and aspirations,</li> <li>- Lack of practical mechanisms to promote the participation of youth and women in public life at the central, regional and local levels.</li> </ul>	<b>The problem to solve</b>
<p>This commitment will make it possible to develop and implement a group of pioneering projects based primarily on consolidating a culture of partnership among active youth and women at the local level and on strengthening the capacities of the various actors involved in governance and local development. This will allow many youth and women in different regions of the Republic to express their concerns and present their visions on issues that affect them, following a</p>	<b>Determine the objectives for implementing the commitment/expected results</b>

<p>participatory approach based on the principle of co-creation, with the guarantee that their proposals will be taken into account in the decision-making process and in the design of government projects.</p>		
<ul style="list-style-type: none"> <li>- The participation of youth and women in the design of a series of projects at the local level will provide them with broader horizons to demonstrate competence, excellence and the ability to contribute to public life,</li> <li>- Strengthening the capacity of both youth and women to work in a team spirit within a participatory approach that brings together the various actors involved in decision-making at the local level, enabling them to present visions and proposals that respond to their needs and expectations, thereby becoming a force for proposal and implementation,</li> <li>- Improve the effectiveness of the decision-making process by establishing a relationship of trust and responsibility between youth, women and local authorities, based primarily on harnessing and accompanying the energies of youth and women in order to promote local development.</li> </ul>		<p><b>How will the commitment help solve the problems/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- Participation: Enable youth and women to have access to decision-making processes related to public reforms, by allowing them to submit ideas and proposals on issues that affect them and respond to their aspirations,</li> <li>- Accountability: Provide mechanisms to follow up with and question the relevant authorities, especially at the local level, on the development and implementation of public policies.</li> </ul>		<p><b>Proportionality to the main axes</b></p>
<ul style="list-style-type: none"> <li>- The German Agency for International Cooperation - GIZ</li> </ul>		<p><b>Funding source/relationship to other programs and policies</b></p>
<b>Achievement schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
January 2024 - February 2024	Opening the door to candidacy to select the relevant municipalities to implement the commitment	
February 2024 - March 2024	Present the project by organizing open days and workshops in the municipalities concerned.	
April 2024	Build work teams of youth and women who will oversee the implementation of the project	

May 2024 - July 2024	Implement the program related to the development of skills targeting youth and women
August 2024- December 2024	Organizing workshops to help youth and women conceptualize, develop, and formulate their projects
January 2025- June 2025	Implementation of projects developed by youth and women after evaluation and selection of the best ones according to a set of objective criteria
<b>Contact point</b>	
Mrs. Sana Al-Oueslati	<b>Name of the person responsible for monitoring the commitment's implementation</b>
Director in charge of managing the Electronic Administration Unit at the Presidency of the Government	<b>Title and structure in charge</b>
<a href="mailto:sana.oueslati@pm.gov.tn">sana.oueslati@pm.gov.tn</a>	<b>E-mail address</b>
Ministry of Youth and Sports	Intervening government actors
- "Exercise Your Right" Association	Non-governmental actors
<b>Intervening actors</b>	

### **Commitment No. 10: Activate digital participation mechanisms in the public sector**

<b>Beginning of December 2023 - End of December 2024</b>	
<b>The Electronic Administration Unit and the Central Office for Citizen Relations at the Presidency of the Government</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>Within the framework of stimulating digital public participation in Tunisia, as a principle of open government and an essential pillar of participatory democracy by strengthening communication channels between the administration and citizens and involving them at various levels of decision-making, many electronic portals and other technological solutions have been developed in the form of applications or mechanisms of electronic participation on public websites, owing to the large number of public structures at the central and local levels.</p>	

Among the most important national portals that have been developed in this field, we mention the National Electronic Participation Portal [www.e-participation.tn](http://www.e-participation.tn) and the “E-Citizen” Portal [www.e-people.gov.tn](http://www.e-people.gov.tn), which are two portals provide many mechanisms aimed at involving citizens in public affairs by organizing public consultations, submitting ideas, participating in a dialogue forum (e-participation portal), submitting notices, submitting complaints, suggestions, requesting guidance, engaging in a dialogue forum, or reporting corruption (the “E-Citizen” portal).

Despite the importance of these two portals, their usage rates remain limited and have not contributed to the promotion of digital participation in Tunisia due to the presence of many problems, the most important of which are the limited human resources in charge of managing them in terms of number, the limited financial resources for their development, and the absence of an effective communication plan to increase their usage rates and further publicize them.

In particular, this commitment seeks to support and activate the field of digital participation in Tunisia and to consolidate the principles of participatory democracy and the openness of the administration to its general environment in order to interact with the demands and concerns of the various stakeholders, especially citizens:

Implement the first sub-commitment to develop and implement an action plan to increase digital participation in Tunisia, based on:

- Diagnosing the reality of digital participation in Tunisia,
- Developing an action plan to stimulate public participation in Tunisia,
- Presenting a study on a range of successful experiences and expertise in the field of digital public participation,
- Strengthening the mechanisms of interaction between the administration and its stakeholders through implementing a number of priority activities, such as training and awareness-raising activities on the public participation portal [www.e-participation.tn](http://www.e-participation.tn) and seeking to promote its use, improve the current version of this portal and improve its functions.

The second commitment is to develop and implement a communication plan to further introduce the electronic system of communication and interaction with citizens "E-Citizen" [www.e-people.gov.tn](http://www.e-people.gov.tn) to the actors of the administration and civil society.

Within the National Portal for Public Participation, a section will be dedicated to the publication of various data related to the public consultations organized through these portals and to the adoption of the results of these consultations for public decisions and the design of public policies.

- There are many portals related to citizen participation in public affairs, but communication and promotion activities regarding these portals to introduce and encourage citizens to use them are very limited.
- Limited rates of use of national e-participation portals, specifically the public participation portal [www.e-participation.tn](http://www.e-participation.tn) and the “E-Citizen” portal [www.e-people.gov.tn](http://www.e-people.gov.tn)
- The technical and functional characteristics of the National Electronic Participation Portal no longer respond to the technological developments adopted in the field,
- It is necessary to allocate a large number of human resources to manage the content of these portals, to ensure their constant updating, and to respond to users' requests, suggestions and notifications in a timely manner,

**The problem to solve**



<ul style="list-style-type: none"> <li>- The limited use of the different mechanisms and channels offered by these portals to involve citizens in public affairs, which requires further intensification of the work related to communication and promotion in order to publicise and encourage citizens to use them,</li> <li>- The lack of an effective communication plan to increase the use of these portals, whether by public structures or those dealing with the administration.</li> </ul>		
<p>This commitment will make it possible to:</p> <ul style="list-style-type: none"> <li>- Further develop the two portals (the Public Participation Portal <a href="http://www.e-participation.tn">www.e-participation.tn</a> and the E-Citizen Portal <a href="http://www.e-people.gov.tn">www.e-people.gov.tn</a>), increase their effectiveness and broaden their use and adoption by public structures,</li> <li>- Increase the participation of citizens and other stakeholders in these two portals to participate in public affairs.</li> </ul>	<p><b>Determine the objectives for implementing the commitment/expected results</b></p>	
<ul style="list-style-type: none"> <li>- Provide effective mechanisms to enable citizens in different regions of the Republic and abroad to keep track of various issues related to public affairs, especially with regard to the conceptualization of public policies and programs and the monitoring of their implementation, to be an active player in the management of public affairs and to contribute to public decision-making.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>	
<ul style="list-style-type: none"> <li>- <b>Participation:</b> This commitment will allow the activation and diversification of the mechanisms available to involve citizens in the management of public affairs.</li> <li>- <b>Transparency:</b> The publication of all data related to the various public policies and reforms shall be authorized and, in particular, the publication of data related to citizen participation.</li> </ul>	<p><b>Proportionality to the main axes</b></p>	
<ul style="list-style-type: none"> <li>- Organization for Economic Co-operation and Development (OCDE): for the first sub-commitment</li> <li>- National Democratic Institute: NDI for the second sub-undertaking</li> </ul>	<p><b>Funding source/relationship to other programs and policies</b></p>	
<p><b>Achievement schedule</b></p>	<p><b>Activities</b></p>	<p><b>Phases and implementation schedule</b></p>
<p><b>Development and implementation of an action plan to increase digital participation in Tunisia</b></p>		
<p>March 2024</p>	<ul style="list-style-type: none"> <li>- Diagnosis of the digital participation reality in Tunisia</li> </ul>	

June 2024	- Elaboration of an action plan to stimulate public participation in Tunisia	
August 2024	- Presentation of a study on a range of successful experiences and expertise in the field of digital public participation	
July 2024 - December 2024	- Improving the current version of the public participation portal and optimizing its features.	
December 2025- March 2025	- Carrying out a number of priority activities, such as training and awareness raising on the public participation portal, with the aim of increasing its use	
<b>Development and deployment of a communication plan to further promote the E-Citizen system</b>		
January 2024	- Organizing a national information day to further promote the system	
From January 2024 to June 2024	- Organizing a number of training and awareness-raising courses about the system in a number of regions	
<b>Contact point</b>		
<ul style="list-style-type: none"> <li>- Mrs. Sana Al-Oueslati</li> <li>- Mrs. Saloua Souissi</li> </ul>		<b>Name of the person responsible for monitoring the commitment's implementation</b>
<ul style="list-style-type: none"> <li>- Director in charge of managing the Electronic Administration Unit at the Presidency of the Government</li> </ul>		<b>Title and structure in charge</b>

- Director General of the Central Office for Relations with the Citizens		
<a href="mailto:sana.oueslati@pm.gov.tn">sana.oueslati@pm.gov.tn</a> <a href="mailto:saloua.souissi@pm.gov.tn">saloua.souissi@pm.gov.tn</a>		<b>E-mail address</b>
	Intervening government actors	<b>Intervening actors</b>
	Non-governmental actors	

## **Third axis : Accountability and integrity in the public sector**

## Commitment No. 11: Improving integrity across sectors by adopting a corruption risk management methodology

<b>Beginning of 2023 - end of 2024</b>	
<b>The General Administration for Governance and the Prevention of Corruption under the Presidency of the Government with the Ministries of Defense, Agriculture, Water Resources, Health and Transport</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
This commitment is intended to guide a range of ministries in establishing a corruption risk management policy in a set of sectors/services/activities under their jurisdiction	
Most often, the lack of methodological tools to achieve the desired goals constitutes a major problem in the implementation of anti-corruption policies in a number of sectors, which weakens the effectiveness of the efforts made and, in the long run, leads to a lack of enthusiasm and acceptance of the inevitability of corruption.	<b>The problem to solve</b>
<p>Enable sector working teams to understand the corruption risk management methodology.</p> <p>Apply the methodology to a number of sectors/activities/services identified by the working teams in the relevant ministries and propose appropriate action plans to address the issues raised.</p> <p>Gradually extend the methodology to other sectors/activities/services.</p> <p>The following sectors are concerned with corruption risk management:</p> <ul style="list-style-type: none"> <li>• The area of licenses related to the public ownership of water and the granting of concessions (Ministry of Agriculture, Water Resources and Fisheries),</li> <li>• Fuel management and revenue collection (Ministry of Transport),</li> <li>• Managing the risk of corruption in private supplementary activities and tenders related to the purchase of medical supplies (Ministry of Health),</li> <li>• Military health<sup>1</sup> (Ministry of Defense).</li> </ul>	<b>Determine the objectives for implementing the commitment/expected results</b>

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<sup>1</sup> Pending audit of the areas

<p>The Corruption Risk Management methodology is an important practical means of enhancing integrity and raising the level of effectiveness and quality in the sectors concerned.</p> <p>This commitment enables the development of mechanisms to prevent corruption by relying on innovative tools and approaches that enable the management and control of corruption risks, resulting in increased levels of integrity and improved quality of services provided. This commitment was chosen based on the success of the pilot experience conducted in the health sector, which allowed the development of a methodology that helps to identify the risks of corruption in the health sector and to work to assess and verify the likelihood of their occurrence.</p> <p>The proposed methodology represents a practical scientific tool that can be implemented, monitored and evaluated based on performance indicators aimed at the actual application of a set of governance principles and objectives. It also allows the establishment of institutional protections that help reduce the use of injunctive intervention and deterrence.</p>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>	
<ul style="list-style-type: none"> <li>- <b>Transparency:</b> The adoption of this strategy will ensure the rationalization and dissemination of the procedural manuals, thus complying with the requirements of automatic publication of information, in accordance with the requirements of Organic Law No. 22 of 2016 on the Right of Access to Information (particularly with regard to the information provided for in Article 6 of the aforementioned Organic Law).</li> <li>- <b>Accountability:</b> The adoption of this strategy ensures the reliance on performance indicators and thus the establishment of effective accountability based on results that are periodically reviewed.</li> <li>- <b>Participation:</b> The process of managing corruption risks involves multiple parties and is not limited to the areas involved in intervention alone. As a result, the working teams appointed in each sector include a variety of skills to ensure impartiality and objectivity.</li> </ul>	<p><b>Proportionality to the main axes</b></p>	
<p><b>Funding source:</b> The United Nations Development Program through the Regional Center for Anti-Corruption and Promoting Integrity in Arab Countries</p>	<p><b>Funding source/relationship to other programs and policies</b></p>	
<p><b>Achievement schedule</b></p>	<p><b>Activities</b></p>	<p><b>Phases and implementation schedule</b></p>

September 2023 - December 2024	Ministry of Defense Corruption Risk Management Methodology	
January 2023 - June 2024	Corruption Risk Management Methodology for the Ministries of Health, Agriculture, and Transport	
<b>Contact point</b>		
Mr. Slim Ben Jrad		<b>Name of the person responsible for monitoring the commitment's implementation</b>
Director General of Governance and Prevention of Corruption General Administration of Governance and Prevention of Corruption at the Presidency of the Government		<b>Title and structure in charge</b>
<a href="mailto:slim.jrad@pm.gov.tn">slim.jrad@pm.gov.tn</a>		<b>E-mail address</b>
<ul style="list-style-type: none"> <li>- The Ministry of National Defense</li> <li>- Ministry of Agriculture, Water Resources and Fisheries</li> <li>- Ministry of Health</li> <li>- Ministry of Transport</li> </ul>	Intervening government actors	<b>Intervening actors</b>
The United Nations Development Program through the Regional Center for Anti-Corruption and Promoting Integrity in Arab Countries	Non-governmental actors	

**Commitment No. 12: Development of training modules on integrity and anti-corruption and their application through the distance learning platform of the National School of Administration**

2023-2024	
National School of Administration/ General Administration for Governance and Prevention of Corruption at the Presidency of the Government	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>In accordance with the general directions of the State and within the framework of the project for the creation of the national electronic platform for the training of public servants in partnership and cooperation with the Korean counterpart, training units in the field of integrity and anti-corruption will be developed in cooperation with the General Administration for Governance and Prevention of Corruption at the Presidency of the Government.</p> <p>These online training modules will help improve the capacity and skills of public servants and raise their performance levels, thereby increasing efficiency in the fulfillment of their duties and functions.</p>	
<ul style="list-style-type: none"> <li>- Lack of opportunities for regional officials to participate in face-to-face training courses,</li> <li>- Lack of online training resources that contribute to strengthening the capacity of public assistance in areas related to integrity and anti-corruption,</li> <li>- The multiplicity of data and methodological tools prevents a consistent understanding of training units in areas related to integrity and anti-corruption.</li> </ul>	<b>The problem to solve</b>
<ul style="list-style-type: none"> <li>- Standardization of concepts and data related to integrity and anti-corruption,</li> <li>- Ensuring equal opportunities to participate in training,</li> <li>- Sensitize public officials to the importance of integrity as a fundamental principle in improving the effectiveness of public facilities,</li> <li>- Gaining the flexibility to participate in online training.</li> <li>- Support and enhance the move toward digitization</li> </ul>	<b>Determine the objectives for implementing the commitment/expected results</b>
<ul style="list-style-type: none"> <li>- The commitment will help solve the problem and change the reality by opening the door to online training in the areas of integrity and anti-corruption,</li> <li>- Awareness and guidance through the adoption of modules in all training programs of the National School of Administration,</li> <li>- Learn about comparative experiences in the field and benefit from international best practices.</li> <li>- Valuing, developing, and enhancing the capabilities of administrative human resources.</li> <li>- Contributing to the achievement of higher levels of job performance for public administration leaders and</li> </ul>	<b>How will the commitment help solve the problems/change the reality?</b>



employees by developing their competencies and skills.		
– <b>Transparency:</b> Benefitting from the training modules in an equal and transparent way for a large number of civil servants.		<b>Proportionality to the main axes</b>
<b>Funding source:</b> The Open Government Support Program in Francophone African countries, in its second version, “PAGOF2”		<b>Funding source/relationship to other programs and policies</b>
<b>Implementation schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
January 2024	Formation of a working team to develop a program of integrity and anti-corruption training modules.	
February-May 2024	Developing content for integrity and anti-corruption training modules	
June - July 2024	Integration of these training modules into the national electronic training platform for civil servants at the National School of Administration.	
September-October 2024	Use these training modules in a pilot phase and make the necessary improvements	
November-December 2024	Mainstream the use of these training modules	
<b>Contact point</b>		
Mrs. Rim Al-Jlassi	<b>Name of the person responsible for monitoring the commitment's implementation</b>	
Director General of the International Academy for Good Governance at the National School of Administration	<b>Title and structure in charge</b>	
<a href="mailto:Rymjlassi10@gmail.com">Rymjlassi10@gmail.com</a>	<b>E-mail address</b>	

General Administration of Governance and Prevention of Corruption at the Presidency Government/Electronic Administration Unit	Intervening government actors	<b>Intervening actors</b>
	Non-governmental actors	

### **Commitment No. 13: Strengthening associations governance in the context of civic space development**

<b>August 2023 - February 2024</b>	
<b>Responsible Structure/Authority</b>	<b>General Administration of Relations with Constitutional Bodies, in partnership with the “IFADA” Center for Associations</b>
<b>Commitment Description</b>	
<p>This commitment aims to improve the governance mechanisms within associations, as they are the most prominent components of civic space, through the development of a practical guide to develop the governance of associations, so that associations can respond to legal rules and best practices, especially at the fiscal level, which contributes to strengthening the principles of transparency, accountability and participation.</p>	
<b>The problem to solve</b>	<p>Following the publication of a study on the diagnosis of civic space in January 2023, which was carried out with the support of the Organization for Economic Cooperation and Development, the General Administration for Relations with Institutions at the Presidency of the Government, in its capacity as national coordinator of this initiative, established a steering committee in charge of following up on the implementation of the recommendations contained in the study on the diagnosis of civic space. During the work of this committee, the needs of the associations were identified, including the development of governmental mechanisms within the associations, especially at the tax level.</p> <p>The purpose of this guide is to address some of the challenges associated with handling multiple files, such as taxation, social security, financial and accounting management, division of tasks among association members, protection of personal data, access to information, and the fight against money laundering and terrorist financing.</p>
<b>Determine the objectives for implementing the</b>	<p>This guide seeks to improve the governance mechanisms of associations by further clarifying procedures and promoting access to open spaces offered by many administrations by further simplifying this process and providing links within the electronic version of the guide. In addition, it seeks to benefit from successful experiences in the field of governance, particularly in the field of taxation. It also aims to clarify the procedures for registering</p>

<b>commitment/expected results</b>	with the Social Security, updating the National Register of Enterprises, procedures for filing tax returns, procedures for collecting value added tax, in addition to procedures for keeping records, procedures for keeping accounts, managing treasury and bank accounts, procedures for managing employees, and other procedures that will directly contribute to avoiding falling into various legal problems on the one hand, and acquiring mechanisms for effective and correct behavior on the other.	
<b>How will the commitment help solve the problems/change the reality?</b>	Contribute to the creation of associations that are active in public affairs and capable of fulfilling their role and tasks as one of the components of the civil space and enable associations to carry out tax registration procedures.	
<b>Proportionality to the main axes</b>	<p><b>Transparency:</b> Clarify the rules and obligations of associations</p> <p><b>Participation:</b> Develop the work of associations that represent one of the most prominent actors in promoting citizen participation in public affairs</p> <p><b>Accountability:</b> Achieve sustainability, accountability and effectiveness of associations</p>	
<b>Funding source/relationship to other programs and policies</b>	<ul style="list-style-type: none"> <li>- Organization for Economic Co-operation and Development (OCDE).</li> <li>- IFADA Center</li> </ul>	
<b>Phases and implementation schedule</b>	<b>Activities</b>	<b>Achievement schedule</b>
	<b>Develop a practical guide on associations governance</b>	
	Develop a work plan for producing the guide	August 2023
	Build an online questionnaire	December 2023
	Organize 5 regional workshops with associations	January 2024
	Finalize the guide	March 2024
	<b>Develop an interactive online guide on associations governance</b>	
	Produce an electronic trial version of the guide	February 2024
	Online publication of the guide on IFADA's website	February 2024

	Organize an information campaign to encourage associations to access the guide electronically	March 2024
<b>Contact point</b>		
<b>Name of the person responsible for monitoring the commitment's implementation</b>	<ul style="list-style-type: none"> <li>▪ Mr. Riadh Dabbo</li> <li>▪ Mr. Nizar Ammar Ben Al-Sghaier</li> </ul>	
<b>Title and structure in charge</b>	<ul style="list-style-type: none"> <li>▪ Director General of IFADA Center</li> <li>▪ Director General of Relations with Constitutional Bodies (National Coordinator for the Civic Space Diagnostics Initiative in Tunisia)</li> </ul>	
<b>E-mail address</b>	<a href="mailto:dabbou.riadh@gmail.com">dabbou.riadh@gmail.com</a> <a href="mailto:nizar.bensghaier@pm.gov.tn">nizar.bensghaier@pm.gov.tn</a>	
<b>Intervening actors</b>	Intervening government actors	<ul style="list-style-type: none"> <li>- The departments of the relationship with constitutional bodies, civil society and human rights at the Presidency of the Government</li> <li>- Ministry of Finance</li> </ul>
	Non-governmental actors	

## **Fourth Axis : Axis of development and digitalization of administrative services**

**Commitment No. 14: Re-engineering the investment process to digitize  
administrative services for investors**

<b>January 2024 - May 2025</b>	
<b>Tunisian Investment Authority</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>This commitment aims at simplifying procedures and ensuring their consistency with the procedures of the various bodies involved in investment, with the aim of providing a fast, smooth, consistent and transparent service experience that meets the aspirations of different investors, by redesigning the path of the investment process within the framework of digitizing administrative services directed at investors.</p> <p>In the medium term, this will make it possible to develop a single electronic platform that brings together various administrative services for investors, with the aim of improving the business climate, promoting investment and attracting investors.</p>	
<p><b>Practical problems:</b></p> <p>The design of the current platform was based on the digitalization of administrative forms, without focusing on the experience and practical needs of investors in the various areas related to investment.</p> <ul style="list-style-type: none"> <li>- The lack of automated exchange through this platform between the Authority and its partners, including investment support agencies, which hinders the exchange of information, data and documents and disrupts the process of processing files and various procedures and mechanisms aimed at promoting investment</li> <li>-The lack of a clear legal framework that regulates the responsibility of all actors with regard to the project (engineering the course of the investment process) and defines the roles of the various actors.</li> </ul> <p><b>Technical and technological problems:</b></p> <p>The current platform has been developed with the technology: Microsoft Dynamics 365, which requires expensive “annual usage licenses” and represents an obstacle to the inclusion of other stakeholders.</p>	<b>The problem to solve</b>
<p>This commitment is aimed at simplifying procedures and ensuring their consistency with the procedures of the various bodies involved in investment. It aims also at providing fast, smooth, coherent and transparent services that respond to the aspirations of the various investors, while ensuring the effectiveness and efficiency of the intervention of the various parties involved, redesigning the current path of the investment process in accordance with what has been done in comparative successful experiences.</p>	<b>Determine the objectives for implementing the commitment/expected results</b>

<ul style="list-style-type: none"> <li>-Chain management of investment value operations via a dashboard (i.e. investment amount by sector, impact assessment of incentives granted, etc.).</li> <li>- Complete independence in managing the investment process and related documents</li> <li>- Smoothly and automatically exchange data to facilitate and expedite file processing by enabling interoperability among stakeholders.</li> <li>- Meeting the needs of investors by reducing costs and shortening timelines</li> <li>- Ensuring the effectiveness and efficiency in driving the investment process forward</li> </ul>		<p style="text-align: center;"><b>How will the commitment help solve the problems/change the reality?</b></p>
<ul style="list-style-type: none"> <li>- <b>Instilling the principles of transparency and integrity:</b> By ensuring the transparency of procedures, information and channels used to provide services to investors and improving their quality, with a clear identification of the various actors in the process of providing services and responsibilities in the field of investment, which contributes to reducing the risks of corruption that can result from direct contact.</li> <li>- <b>Accountability:</b> By tracking the progress of the service delivery process between the various stakeholders in the investment process</li> <li>- <b>Participation:</b> Merging all investment structures with the new platform, ensuring the exchange of data and placing the investor at the center</li> </ul>		<p style="text-align: center;"><b>Proportionality to the main axes</b></p>
<p><b>Technical support from the European Bank for Reconstruction and Development BERD</b></p>		<p><b>Funding source/relationship to other programs and policies</b></p>
<b>Achievement schedule</b>	<b>Activities</b>	<b>Phases and implementation schedule</b>
January 2024	Creating a multilateral working team within the Tunisian Investment Authority to follow up on the development of the project	
January 2024	Evaluation of offers received on the European Bank for Reconstruction and Development (BERD) procurement platform	

February 2024	Selection of the company that will be in charge of the project development	
March-June 2024	Implementation of the first phase of the investment process reengineering project	
July 2024	Organizing a workshop to present the project in its first phase	
August 2024 - April 2025	Implementation of the second phase of the development of the new national investment platform project	
May 2025	Demonstrate the use of the system to all stakeholders by organizing training and awareness days	
<b>Contact point</b>		
<b>Mrs. Atef Al-Jamoussi</b>		<b>Name of the person responsible for monitoring the commitment's implementation</b>
<b>Head of the Support Pole at the Tunisian Investment Authority</b>		<b>Title and structure in charge</b>
<a href="mailto:atef.jamoussi@tia.gov.tn">atef.jamoussi@tia.gov.tn</a>		<b>E-mail address</b>
<ul style="list-style-type: none"> <li>- Ministry of Economy and Planning</li> <li>- Ministry of Finance</li> <li>- Investment assistance and support agencies</li> <li>- National Register of Enterprises</li> <li>- National Center for Information Technology</li> </ul>	Intervening government actors	<b>Intervening actors</b>



	Non-governmental actors	
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**Commitment No. 15: Facilitating the access of people with disabilities to data and services available on public websites**

<b>July 2023 - March 2024</b>	
<b>The Electronic Administration Unit at the Presidency of the Government</b>	<b>Responsible Structure/Authority</b>
<b>Commitment Description</b>	
<p>Digital access for people with disabilities is one of the issues that concern various countries, in an effort to keep pace with changes in the field of digital access and to adopt policies that contribute to supporting the process of digital transformation and enabling various groups of society, especially groups with disabilities, to benefit from modern technologies and the opportunity they offer to change their life patterns and improve their integration into society, as well as to achieve the goals related to digital inclusion and empowerment established and agreed upon by various international organizations.</p> <p>Given the importance of the issue and its link to the achievement of the Sustainable Development Goals, and in order to improve Tunisia's position among countries, particularly in the field of digital accessibility and the measurement of the Digital Accessibility Rights Evaluation Index, the Electronic Government Unit has embarked on the development of a national plan for digital accessibility for people with disabilities and a unified reference that includes specific technical standards to be adopted in the development of public digital services and platforms.</p>	
<ul style="list-style-type: none"> <li>- The lack of a specific reference that includes specific technical standards to be adopted in the development of public digital services and platforms.</li> <li>- Public portals, platforms and e-services do not meet robust international standards for digital accessibility,</li> </ul>	<b>The problem to solve</b>
<ul style="list-style-type: none"> <li>- Provide a unified reference that includes specific technical standards to be adopted in the development of public digital services and platforms.</li> <li>- Inclusive access to digital services and platforms for all social groups, including people with disabilities</li> </ul>	<b>Determine the objectives for implementing the commitment/expected results</b>

<ul style="list-style-type: none"> <li>- Bridging the digital divide and enabling all members of society to access and use information and communication technologies,</li> <li>- Consider the category of people with disabilities and the elderly when designing and developing portals, platforms and e-services,</li> <li>- Public portals, platforms and e-services compliance with sound international standards for digital accessibility,</li> <li>- Improving Tunisia’s index in the field of digital accessibility.</li> </ul>	<p><b>How will the commitment help solve the problems/change the reality?</b></p>	
<ul style="list-style-type: none"> <li>- <b>Transparency:</b> The development and improvement of national policies and guidelines to enhance digital accessibility contributes to transparency by providing fair and equal opportunities for people with disabilities to access services and information that rely on information and communication technologies.</li> <li>- <b>Participation:</b> Promoting and advancing the participation of people with disabilities by supporting their access to information and communication technologies and public services,</li> </ul>	<p><b>Proportionality to the main axes</b></p>	
<p><b>Funding source:</b> This project falls within the framework of technical cooperation with the United Nations Economic and Social Commission for Western Asia (ESCWA).</p>	<p><b>Funding source/relationship to other programs and policies</b></p>	
<p><b>Achievement schedule</b></p>	<p><b>Activities</b></p>	<p><b>Phases and implementation schedule</b></p>
<p>July 2023</p>	<ul style="list-style-type: none"> <li>- Elaboration of a questionnaire to collect data on the current reality of digital accessibility</li> </ul>	
<p>August and September 2023</p>	<ul style="list-style-type: none"> <li>- Producing a report that analyzes the current state of digital accessibility</li> </ul>	
<p>December 2023</p>	<ul style="list-style-type: none"> <li>- Development of terms of reference for the local expert</li> </ul>	
<p>January 2024</p>	<ul style="list-style-type: none"> <li>- Hiring a local expert</li> </ul>	
<p>January 2024–March 2024</p>	<ul style="list-style-type: none"> <li>- Developing a draft of the national plan</li> </ul>	
<p>April 2024</p>	<ul style="list-style-type: none"> <li>- Organizing one (or more) workshops on policies and technical guidelines for digital accessibility</li> </ul>	

July 2024	- Organizing an information day to present the national plan for digital accessibility for people with disabilities	
<b>Contact point</b>		
Mr. Riadh Al-Ouesleti	<b>Name of the person responsible for monitoring the commitment's implementation</b>	
Deputy Director of the Electronic Administration Unit	<b>Title and structure in charge</b>	
<a href="mailto:riadh.oueslati@pm.gov.tn">riadh.oueslati@pm.gov.tn</a>	<b>E-mail address</b>	
All ministries	<b>Intervening government actors</b>	<b>Intervening actors</b>
Associations active in the field	<b>Non-governmental actors</b>	