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Republic of Tunisia  
Ministry of Interior  
Kef Municipality



## Second Action Plan for the Open Government Partnership of the Municipality of El Kef

2027-2025

## Open Government Initiative

- ❖ Plan number: Second
- ❖ Work plan duration: Two (2) years
- ❖ Leading institution: El Kef Municipality - Touiza Association
- ❖ Supervisory body: Serta Association for Culture and Youth in El Kef





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## Introduction :

Joining this international initiative, which works to establish the principles of open government at the local level, will allow the municipality of El Kef to benefit from many advantages, such as exchanging expertise and successful experiences in the field of open government at the local and international levels, and strengthening international cooperation programs related to this field with the possibility of providing support and technical accompaniment to implement various projects and commitments included in the action plans. In this context, the preparation of the second action plan for the Open Government Partnership for the municipality of El Kef 2025-2027 was reported, starting with opening an extensive consultation in order to obtain the proposals and ideas of all participants from their various social segments within a participatory framework. This assistance contributed to preparing the initial version of the aforementioned action plan, noting that this consultation is directed to various social groups and various parties dealing with the administration in general and the municipality of El Kef in particular, whether from governmental or non-governmental parties. In addition to this electronic consultation, other means of participation were used, where it was possible to make various proposals by filling out the descriptive card designated for the purpose in various axes and based on the accompanying criteria, which made it possible to withdraw them directly from the headquarters of the Kef Municipality and the new Kef Municipal District and from the associations of the Leadership Committee or on their websites and social media pages involved in this consultation.

It is also worth noting that the commitments included in the second action plan for the years 2025-2027 are of utmost and exceptional importance given that planning for them and working on preparing them coincided with a number of political, economic and social challenges that Tunisia is experiencing, perhaps the most important of which is improving the economic situation, fighting corruption and enhancing integrity in the public sector and modernizing the administration through a number of ambitious reforms and projects that will positively impact the lives of citizens in addition to the local gains achieved in this regard.

The work during the joint working sessions with civil society active in the field of open government and based on the recommendations made during the field visits organized in a number of regions made it possible to summarize the various reforms proposed during the public consultations within six commitments that reflected the



priorities and aspirations of the citizens of the municipality of El Kef within the framework of the axes and principles of open government, the most important of which are:

- Strengthening transparency, the right to access information and opening public data,
- Enshrining integrity and the participatory approach,
- Strengthening local governance,
- Governance of natural resource management,
- Further approximation and development of electronic services.

The preparation of the second action plan represents an explicit confirmation and commitment by the municipality of El Kef to the principles of the Open Government Partnership initiative and its continuous efforts to further enshrine it within the framework of government and administrative work mechanisms.

The municipality is working to create a framework for participatory work alongside civil society at all stages, whether related to preparation, implementation or follow-up and evaluation, and it aims to participate effectively and achieve increased citizen interest and engagement in local affairs. It seeks to employ social media to constitute an important source for citizens, journalists and various stakeholders to follow the developments and updates of the Open Government Partnership Program in the Municipality of El Kef.

## Section I: Overview of the 2025-2027 Action Plan

The second action plan of the municipality of El Kef, with a duration of two (2) years, includes six commitments in the axes of supporting participatory democracy mechanisms and principles of local governance, enhancing accountability and integrity (transparency in the field of transactions - financial and tax transparency) and governance of natural resource management and combating corruption. It also addresses the issue of services and preparing headquarters and providing data and guidance for people with disabilities and creating a digital means that combines providing data and information necessary for transportation and highlighting the shortcomings and shortcomings in serving and integrating this category.

The municipality continues to make efforts regarding women's issues and highlighting their concerns, considering that the commitment included in this plan is promising and pioneering, as it continues the commitment and focus of the leadership committee on achieving a qualitative shift in women's lives, continuing what was achieved in this field in the previous action plan. These commitments may lead to improving the quality of life and removing barriers to transparency in the management of public funds. Compared to the process of formulating the first action plan for the period 2021-2023, this plan was formulated in a more objective and accurate manner by adopting a participatory approach that addresses life and daily problems in a relationship between the social fabric and the integration of its various segments and confronting phenomena and circumstances that have become concerns for its members and an obstacle to the components of civil society.

This plan was prepared by giving more opportunities to stakeholders to submit proposals and extending the consultation, which witnessed the initial consultation. Six pledges were selected that reflect the priorities of the municipality and civil society.

This plan highlighted the municipality's determination to continue implementing the digital transformation program and governance of public resource management and to make efforts to enhance transparency and accountability and involve citizens in identifying solutions, implementation and monitoring.

The municipality was also keen on the occasion of the consultation on the second action plan to involve the largest possible number of civil society organizations, through a direct invitation, published via the national portal for public consultations of the Prime Minister (e-participation) and the social media pages of the municipality and the associations involved in the leadership committee, and worked to improve communication and call for participation and opinion to create a more diverse group of

civil society organizations, governmental and non-governmental structures and citizens.

This action plan was formulated after holding several meetings between civil society and members of the local councils of Eastern and Western Kef and members of the regional council and the municipality, with greater participation and representation from local and regional bodies compared to previous sessions.

In the absence of the municipal council, the leadership and municipal management committee worked to find multiple alternatives to represent elected local institutions and bodies and manage the participation of a diverse group of civil society organizations, in addition to these bodies.

As for the pledges, they can be presented as the product and decision of the leadership committee, and all its members work in particular on the proposed axes, such as persons with disabilities or women.

## Section II: Methodology and stages of preparing the second action plan 2025-2027

### - The stage of preparing the action plan for open government

It is a rapid, independent and technical review of the characteristics of the action plan and the strengths and challenges facing the mechanism for implementing the included pledges.

#### 1- Verifiability

The integrated implementation mechanism identifies commitments that have the highest potential to achieve results, are of high priority to the residents of the municipality of El Kef, are a priority in the context of national open government, or a combination of these factors, including participation in creativity and highlighting lessons learned from previous experiences to support the partnership process between government institutions and civil society in countries around the world, and a comprehensive assessment of the implementation of the design of the action plan. The integrated review mechanism was followed in filtering, compiling and identifying the promising listed commitments.

Work was also done to verify compliance with the rules of the partnership for open government included in the guide and follow the following stages:

- Determine what is reviewable based on the verifiability of the commitment as written in the action plan
- Determine whether the commitment adopts open government standards and is linked to its values
- Review the verifiable commitments that have an open government vision to determine whether there is a need to collect some of them with the aim of a common consensus or contributing to the reform of an issue or problem.
- Identify the commitments that address the same issue or contribute to the same



reform.

- Organizing pledges into axes and topics as needed with a specific policy or unified reforms.
- Verifying the internal review mechanism and the accuracy of the results and collecting more inputs through direct and indirect consultations via websites, social media and field meetings.
- Possibility of evaluating the results of the listed pledges.

## 2-Compliance with open government standards

This indicator determines whether the commitment is linked to the open government values of transparency, civic engagement, or public accountability as defined in the Open Government Declaration by answering the guiding questions.

- Clarity: All proposed pledges are clearly defined and are mostly chronic problems that can be identified as solvable, include clear procedures or actions to be taken, and describe the results expected to be obtained through its implementation.
  - Measurable: This is one of the most important features that make this plan better than the previous one. The pledge can be divided into specific time periods to verify the extent of progress in its implementation.
  - Responsible party: The leadership committee worked to select pledges that are directly related to field work and have years of experience in addressing its challenges.
  - Proportionality: All pledges are shortcomings at the local level.
  - Completion period: The two-year period proposed in this plan was more objective in line with the local reality and the provision of material and financial resources for completion.
  - Expected impacts: If the listed pledges are achieved, it is expected that the reality will change, the quality of life will improve, and the municipal administration will automatically open its resources and decisions to auditing, monitoring, and participation in decision-making.
  - Related to the principles of open government: Connected to the implementation of one of the main axes or challenges related to open government, which are transparency, accountability, and participation, as follows:
    - Transparency: Work has been done to open data and more information, and simplify legal procedures so that the declared goals and proposed procedures are clear enough and include activities that can be verified objectively to evaluate the implementation of pledges.
- The Leadership Committee has sought to support the mechanisms of participatory democracy and the principles of local governance by programming specific pledges to find mechanisms to enable citizens to participate in decision-making by creating a participation mechanism that enables various segments and components of society to express their opinions.
- Accountability: The municipality continues to work to enhance accountability and

integrity by automatically subjecting its decisions to monitoring and internal auditing within the legal frameworks.

### Timeline for preparing the action plan for the municipality of El Kef:

The second action plan for the Open Government Partnership was prepared in accordance with the general guidelines and principles included in the guide for preparing the action plan for the Open Government Partnership, which was published on the initiative's website, and which all countries participating in it must adhere to. The recommendations and proposals included in the independent evaluation report for the implementation of the first action plan were also considered in all stages of preparing this plan. Successful experiences in the field were also considered according to the classification of the Open Government Partnership initiative. Within the framework of the participatory approach that was adopted during the preparation period of this plan, an extensive local and national consultation was organized using multiple mechanisms to ensure the participation of all parties involved in this consultation:

#### ❖ First stage :



Date	2023/06/08 2023/07/07	2023/07/08 2023/08/07	2023/08/08 2023/09/07	2023/09/08 2023/10/07	2023/10/08 2023/11/07
<b>Titles</b>	Public Call for proposals	Collect suggestions	Suggestions tab	Determine proposals	Formulate the plan
<b>Goals</b>	Launch of the consultation for the action plan	Analysis of proposals and ideas	Define proposals, consider solutions and models	Identify and review proposals.	Present the draft plan to the steering committee.
<b>Participants</b>	Leadership Committee Associations Regional and local administrations All citizens	Municipal Administration Leadership Committee	Steering Committee Members, Experts and Technical Consultants	Steering Committee	Steering Committee
<b>Main activities</b>	Post the call for competition	Collect suggestions all in one table	Tabulating, classifying and scheduling proposals	Steering Committee meeting	Formulate the plan
<b>Resources</b>	Municipality Steering Committee Associations	Municipal Administration Team	Municipal Administration Team	Steering Committee	Steering Committee
<b>Spaces</b>	Municipal Administration Social Networks Websites	Municipal Administration Leadership Committee Associations Headquarters	Municipal Palace Municipal administration	Municipal Palace Municipal administration	Municipal Palace Municipal administration

## ❖ The second stage:

The steering Committee was keen to expand this consultation and extend the time period to include the largest possible number of citizens from the components of civil society and involve local and regional councils and establish a relationship with the Presidency of the Government by publishing it on the official website for elected public consultations, where it sought to:

	<p><b>Publish the consultation announcement on the National Portal for Public Consultations of the Prime Minister's Office (e-participation)</b></p>
	<p><b>Publish the consultation announcement on the official page of the Municipality of El Kef (Facebook)</b></p>
	<p><b>Presentation of the first action plan and the features of the second action plan in the presence of members of the National Committee for the Open Government Partnership</b></p>
	<p><b>Steering Committee Meeting to Consider the Second Action Plan Draft</b></p>
	<p><b>Steering Committee meeting attended by the President of the Regional Council and the Presidents and Members of the Local Council of Eastern and Western Kef</b></p>





**Training course for the Steering Committee in cooperation with the National Democratic Institute (NDI)**



**Workshop in cooperation with the National Democratic Institute (NDI) within the framework of the consultation on the second action plan**

## The Engagements

Country			
Number and name of the commitment	<b>01 Géopark</b>		
Brief description of the commitment	Establishing a UNESCO- classified global biological park in the Kef governorate, with its application and a website specialized in this purpose, in partnership between municipalities and civil society. And interveners to value and classify the tangible and intangible heritage and its proper use		
Responsible for the commitment	El Kef Municipality		
Supporting stakeholders	Government	Civil society	Other actors (Parliament, Private sector, etc.)
	Kef Governorate 07Municipalities of Kef Governorate Ministry of Culture Ministry of Tourism National Office of Mines National Heritage Institute Ministry of Agriculture	Heritage and Environment Association Geological Heritage Development Association Women's Society for Geosciences Youth and Science Club	Industrial and technological complex in El Kef Northwest Development Bureau Regional Transport Company Jebal Al-Jarissa company
Period covered	years 2		

### Definition of the problem

#### 1. What problem does the commitment aim to address?

The pledge aims to protect, maintain and enhance the tangible and intangible, geological and natural heritage, and to preserve the cultural heritage, popular customs and traditions, and craft industries, and to attract investments and sustainable development in a participatory manner through the governance of the management of natural resources and to ensure the digitization of this data on a website and a special application (interactive digital data and maps by .(creating a database for this purpose

#### 2. What are the causes of the problem?

The state of El Kef and the various municipalities contain a tangible and intangible heritage, natural and biological, and a craft heritage that has national and global value that is not cared for and not valued and requires participatory .intervention to protect it, employ it, and make it a source of sustainable development

## Description of the commitment

### 1. What has been done so far to address the problem?

Conduct an advocacy campaign to highlight the importance and value of the project and the problems that threaten it, with the participation of civil society and specialized stakeholders  
Signing partnership agreements with 06 municipalities and establishing relations with 07 other municipalities  
Contacting international and national organizations and institutions concerned with the project

### 2. What solution do you suggest?

-Completing partnership agreements with other municipalities and institutions  
-Participatory preparation of work programmes, descriptive and technical cards to determine the interventions of all parties  
-Justification of educational institutions and higher education institutions  
-Conducting awareness and sensitization campaigns  
-

### 3. What results do we want to achieve by implementing this commitment?

Setting a clear participatory work program that includes renewable goals, specifying time periods and stages, preparing schedules, and dividing commitments into stages in a participatory, transparent, measurable, follow-up, evaluation, modification, and achievement of goals

Engagement Analysis	
Questions	Answer (if not applicable, simply answer N/A)
1. How will the commitment promote its transparency?	Adopting participatory and transparent methods by involving all stakeholders, including citizens, representatives of associations and institutions, and involving students and pupils. Sharing data and information will contribute to the digitization of this project
2. How will the commitment help foster accountability?	Adopting participatory methods in completing the project and employing modern technology will contribute to informing citizens about the stages of its implementation and expressing their opinions and making it a force for suggestion, support and definition to be a method for controlling its main and secondary objectives and determining the various stages of completion and expected results and following up on the evaluation with transparency and reviewing the results
3. How will engagement improve citizen participation in defining, implementing and monitoring solutions?	The undertaking aims primarily at caring for, protecting, maintaining and making good use of natural resources in direct relation with citizens and constitutes a special interest in an open partnership by informing the undertaking and inviting it to propose and enabling it to follow up via modern means of communication, which will enable receiving proposals and solutions, raising problems, monitoring the implementation of the project and maintaining it



Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
<ul style="list-style-type: none"> <li>- awareness sessions</li> <li>- Preparing a Participatory Roadmap Proposal</li> <li>- Division of work and tasks to be accomplished</li> </ul> <p>website anda application</p>	<p>Good knowledge of project stages and components Collaboratively agree on the content and components of the .roadmap</p> <p>Get a set of achievable interventions</p> <p>A qualitative leap in the cultural, civilizational and historical heritage of the state of Kef</p> <p>Introduction to the most important historical landmarks</p>	<p>months 03</p> <p>months 06</p> <p>months 09</p> <p>months 06</p>	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			El Kef And 6 municipalities signed the agreement	Heritage and Environment Association Geological - Heritage Development Association Women's - Society for Geosciences Youth and Science Club	State Tourism Culture Agriculture Mining Dipper
			Responsible :		
			Supporting stakeholders		
			Municipality      Associations      Other parties		

<b>Country</b>			
<b>Number and name of the commitment</b>	02 Safe House		
<b>Brief description of the commitment</b>	Establishing the "Battered Women's House" is a pioneering experience		
<b>Responsible for the commitment</b>	Association "JOUSSOUR"		
<b>Supporting stakeholders</b>	<b>Government</b>	<b>Civil society</b>	<b>Other actors (Parliament, Private sector, etc.)</b>
	<ul style="list-style-type: none"> <li>- Municipality of El Kef</li> <li>- Kef Governorate</li> <li>- Ministry of Women</li> <li>- Unicef</li> </ul>	Association "JOUSSOUR"	
<b>Period covered</b>	2 years		

<b>Definition of the problem</b>
<p><b>1. What problem does the commitment aim to address?</b></p> <p>One of the most heinous societal crimes is violence against women in general, and especially those who are married and have children, and the negative effects that are reflected on women, both materially and morally. Although many gains have been achieved at the legislative level, the reality remains very difficult, if not bitter. In this regard, a network will be created gradually for all women in the Kef Governorate to include all women in the Republic.</p>
<p><b>2. What are the causes of the problem?</b></p> <p>Violence against women is growing and becoming more brutal to the point of "murder", a terrifying matter that has shaken society. This is attributed to the lack of awareness and dealing with the problem on a technical basis (problem, (... ,complaint, follow-up, warning, judicial decision, administrative decision, judicial decision</p>

## Description of the commitment

### 1. What has been done so far to address the problem?

of Citizenship Association launched the first nucleus of a shelter for abused women, followed by the establishment of a system on mobile devices to receive complaints, program a shelter, or provide information for this purpose

### 2. What solution do you suggest?

A plan was developed in cooperation with municipalities, civil society, the state, and the Ministry of Women to create safe houses," which partially "reduce the displacement of more than one woman and her children. It is an initiative to provide temporary shelter for abused women, followed by rehabilitation and administrative or criminal follow-up

### 3. What results do we want to achieve by implementing this commitment?

Establishing a network throughout the Republic for a " safe home" whose data can be accessed to view , request support, or request shelter on the unit system is a first step in establishing services dedicated to abused women in cooperation with national and international associations and organizations, ministries, administrations, and government structures, most importantly municipalities

## Engagement Analysis

### Questions

### Answer (if not applicable, simply answer N/A)

4. How will the commitment promote its transparency?

Through a website and a system called "Safe Home" and disseminating statements and announcements on social media networks for associations and local, regional and national government bodies

5. How will the commitment help foster accountability?

It is a plan towards the responsibility of governments and their relevant structures to care for a special category that has become urgent, especially with the growth of violence within society

6. How will engagement improve citizen participation in defining, implementing and monitoring solutions?

The responsibility of the leadership committee, especially the Bridges Association, through the implementation of the first headquarters dedicated to this purpose, is an expression of a forward-looking vision that resulted from direct field work and is the essence of the struggle of this association in their community dialogues with the broad participation of many citizens, especially women



Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
Remote registration system Update the women's website Shelter Specialization Headquarters Establishing a safe house map in the state of Kef in the first phase	Register in the "Safe Home" system Generalizing the experience within the state of Kef and then the Republic Alleviating the suffering of a special segment of society and preventing deterioration	<b>2 years</b>	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			EIKef	JOUSSOUR	- Ministry of Women
			Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties

<b>Country</b>			
<b>Number and name of the commitment</b>	<b>03 Municipal Governance System« Gouvert »</b>		
<b>Brief description of the commitment</b>	Participatory strategic planning and monitoring system for municipal work based on the standards of transparency, vigilance, excellence, efficiency and effectiveness		
<b>Responsible for the commitment</b>	Municipality ELKef		
<b>Supporting stakeholders</b>	<b>Government</b>	<b>Civil society</b>	<b>Other actors (Parliament, Private sector, etc.)</b>
	<ul style="list-style-type: none"> <li>- Presidency of the government</li> <li>- Municipality of El Kef</li> </ul>	Leadership Committee Associations	National Anti-Corruption Commission
<b>Period covered</b>	<b>2 years</b>		

<b>Definition of the problem</b>
<p><b>1. What problem does the commitment aim to address?</b></p> <p>Governance of municipal work through the implementation of a special software to put pressure on mismanagement of public money and its own resources, in addition to implementing development projects and what It is the responsibility of the municipality to ensure transparency and accountability</p>
<p><b>2. What are the causes of the problem?</b></p> <p>Managing municipal resources and making good use of them is one of the most important reasons for focusing on an information system, which the municipality does not currently have or, to a degree, does not meet the requirements of modern digital management and what transparency, accountability and oversight require within the framework of participatory democracy</p>

## Description of the commitment

### 1. What has been done so far to address the problem?

The use of an information system that has been evaluated by the Public Accounting Office as deficient and with negative aspects requires the municipality to develop a plan to avoid the deficiency in the field of this system

### 2. What solution do you suggest?

Install the system .My information is based on indicators for various axes of municipal work and is a barometerA barometer of many data on transparency and accountability. It is a scientific means of good governance in the .management of economic and social resources

### 3. What results do we want to achieve by implementing this commitment?

The information management system is a mechanism for good governance that sets goals based on which we accept certain results using a system. Media or at least application Excel Google forms and forms dedicated to receiving evaluation from citizens and various stakeholders

## Engagement Analysis

### Questions

### Answer (if not applicable, simply answer N/A)

4. How will the commitment promote it transparency?

Building an information management system based on self-evaluation and opening all data for review and publication based .on the principle of absolute transparency

5. How will the commitment help foster accountability?

The information management system includes several indicators based on self-evaluation from and to the citizen and data published for the public to express their opinion and they are the basis for accountability, whether directly through government structures and administration , or indirectly by raising a judicial .and administrative lawsuit in the event of eviction

6. How will engagement improve citizen participation in defining, implementing and monitoring solutions?

Making data available on social networks and websites, in addition to publishing, is the best way to express opinions and have citizens participate effectively and immediately in monitoring and following up on implementation, and the situation provides the .elements of transparency and accountability



Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
System of indicators, keys and forms using information technology	Achieving the first municipal information management system Establishing the principle of transparency is an essential element in municipal work	2 years	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			ElKef	Steering committee	
			Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties

<b>Country</b>			
<b>Number and name of the commitment</b>	<b>04 Virtual Council</b>		
<b>Brief description of the commitment</b>	virtual municipal council is a meeting organized via social media , open to the public to .participate and express their opinion on an agenda that is announced in advance		
<b>Responsible for the commitment</b>	Municipality ElKef		
<b>Supporting stakeholders</b>	Government	Civil society	<b>Other actors (Parliament, Private sector, etc.)</b>
	Municipality of El Kef	Twiza Joussour CD2	The tenisien scouts
<b>Period covered</b>	<b>03 months</b>		

## Definition of the problem

### 1. What problem does the commitment aim to address?

Young people and all citizens, whether residents of the municipal area or even those residing outside the country, who wish to express their opinion on local issues, especially municipal ones, whether by submitting their proposals or by including other topics and projects. It is a platform that does not cost either communication via mobile phones or .computers to participate in formulating the local decision in a participatory manner

### 2. What are the causes of the problem?

The general reluctance of citizens to attend municipal headquarters to attend the work of its structures and follow up on projects, and the restriction to an attendance system set by legal texts entitled "preliminary, regular and exceptional sessions ", which no longer has an impact on the residents of the region and is not an element of interest , which makes .it less useful to implement certain programs or projects

## Description of the commitment

### 1. What has been done so far to address the problem?

Virtual Municipal Council is a participatory democracy mechanism for creating the proposed space by exploiting ( ) software available to all citizens for free open source. ( Through the videoconference mechanism an experience that , .has proven its effectiveness during the Corona pandemic

### 2. What solution do you suggest?

Assigning the Communication Unit of the Municipality of El Kef to organize periodic meetings with a declared date (pre-prepared schedule) and an agenda, whether proposed by citizens, included in the agenda of the Municipal Council, or .even a scheduled project

It is an opportunity to know the citizen's opinion on a topic or project before its implementation. The citizen's voice would not have reached us, whether by rejection, acceptance or amendment, without an innovative means that brings .the council to the limits of your mobile phone or computer at an appropriate time

### 3. What results do we want to achieve by implementing this commitment?

Actual participation in decision-making and innovation of a new idea that enables the connection between the citizen and the municipality, listening His concern is to avoid many problems resulting from not participating in controlling .programmes and projects, especially development ones

## Engagement Analysis

### Questions

### Answer (if not applicable, simply answer N/A)

1. How will the commitment promote it transparency?

Active and interactive participation and attendance are the best means of enhancing transparency, and the fact that follow-up is periodic, timely and direct for pledges, and the fact that the formulation and proposals were made in a direct, public, .participatory manner

2. How will the commitment help foster accountability?

Attendance can enhance accountability for the administration and the municipal council, as the virtual council is a direct way to express an opinion and obtain an immediate, collective, diverse, .consistent, clear and transparent answer

3. How will engagement improve citizen participation in defining, implementing and monitoring solutions?

Participation in the formulation of the agenda and expressing opinions on proposals and projects before and after their implementation is one of the most important mechanisms of participatory democracy. Implementing this pledge is expected to .make citizens of all age groups active in municipal work

Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
Media Cell social media page Some software	<ul style="list-style-type: none"> <li>- Direct and effective participation in municipal work by a large number of citizens of different age .groups</li> <li>- Promoting the principles of accountability and transparency</li> <li>- Giving great value to municipal work</li> <li>- Avoid any implementation problems</li> </ul> Approval of the project by the largest possible number of people in its formulation or implementation	03 months	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			Responsible :		
			Supporting stakeholders		
			Municipality      Associations      Other parties		



<b>Country</b>			
<b>Number and name of the commitment</b>	<b>05 internal audit System “COSO”</b>		
<b>Brief description of the commitment</b>	Focusing on an internal audit system for public contracts that meets the international COSO specifications .which are matrices set by the International Guide for Internal Auditing ,		
<b>Responsible for the commitment</b>	<b>Municipality ElKef</b>		
<b>Supporting stakeholders</b>	<b>Government</b>	<b>Civil society</b>	<b>Other actors (Parliament, Private sector, etc.)</b>
	Presidency of the Government Ministry of Finance Municipality of El Kef	<b>Steering committee</b>	
<b>Period covered</b>	<b>2 years</b>		

<b>Definition of the problem</b>
<p><b>1. What problem does the commitment aim to address?</b></p> <p>Public contracts are one of the most effective mechanisms for managing public funds. Municipalities are working hard to give greater legitimacy to the implementation of their public contracts, whether by using the Tunips It is the . system online public procurement unit, but the implementation of contracts remains riddled with procedural and reporting errors that were and still are the subject of shortcomings and were related to the report of subsequent oversight bodies, the .most important of which is the General Accounting Office</p>
<p><b>2. What are the causes of the problem?</b></p> <p>The abundance of legal texts, lack of training and the lack of the necessary human framework to avoid many procedural or executive errors, which results in the waste of public funds, whether it is related to the implementation of the deal, its monitoring or the dispute. This is the most complicated matter due to the absence of a clear guide that sets the .deadlines and methods for monitoring public deals</p>

## Description of the commitment

### 1. What has been done so far to address the problem?

In terms of monitoring its expenditures, the municipality relies on prior monitoring through the visa on commitments by the public expenditure controller and subsequent monitoring by government oversight bodies (the Court of Auditors...). This is a periodic monitoring that lasts for periods of time exceeding three years, during which many different problems and irregularities accumulate

### 2. What solution do you suggest?

The focus of the audit system for public contracts is an international mechanism that ensures the provision of self-control over the implementation of the disposal of public money, and also provides a set of indicators and data that help in making the appropriate decision. The matrices the monitoring of all stages of the implementation of public will enable contracts, documents, deadlines, amounts, and other data that will impose real-time monitoring of all stages of public .contracts

### 3. What results do we want to achieve by implementing this commitment?

Providing a monitoring system that helps in decision- making , implementing public contracts, and disposing of public funds, in addition to changing the behavior of the administration by adhering to implementing a set of legal rules with .complete accuracy, given the prior knowledge of its subjection to immediate internal monitoring at all stages

Engagement Analysis	
Questions	Answer (if not applicable, simply answer N/A)
its transparency?	1. How will the commitment promote? By creating an internal audit system for transactions, the administration will be able to that will show and monitor all matrices <b>publish</b> stages of implementing public transactions, documents, .deadlines, amounts, etc
	2. How will the commitment help foster accountability? Issuing a report containing clear and unified data matrices that show any violations, even if they are minor. It was a partial matter that resulted in accountability to show the violation and its non- .compliance with the law
defining, implementing and monitoring solutions?	3. How will engagement improve citizen participation in? Internal audit work is published through all possible written and digital means for citizens to view and express their opinions or even direct blame in the implementation of public contracts by adopting .official and clear data

Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
Media control system Oversight Committee	Self-monitoring of public contracts and opening their results to the public	2 yeras	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			ElKef	Steering committee	
			Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties

<b>Country</b>			
<b>Number and name of the commitment</b>	<b>06 Blue Line</b>		
<b>Brief description of the commitment</b>	A system on mobile phones and links to a special website or interactive government websites that includes maps of roads, paths and streets equipped with a passage for the disabled, institutions and government headquarters and commercial centers equipped or .not equipped with the necessary equipment		
<b>Responsible for the commitment</b>	<b>Municipalite EIkef</b>		
<b>Supporting stakeholders</b>	<b>Government</b>	<b>Civil society</b>	<b>Other actors (Parliament, Private sector, etc.)</b>
	<ul style="list-style-type: none"> <li>- Municipality of El Kef</li> <li>- Presidency of the Government</li> <li>- Kef Governorate</li> <li>- Tunisian Organization for the Rights of the Disabled</li> <li>- Regional Administration</li> </ul>	<b>Steering committee</b>	<b>Commercial complexes</b>
<b>Period covered</b>	<b>2 years</b>		

<b>Definition of the problem</b>
<b>1. What problem does the commitment aim to address?</b>
Despite the limited efforts to serve people with disabilities by preparing some entrances to government headquarters and institutions or commercial centers, this group remains the most marginalized, especially in light of the lack of .interest in seeking to make the necessary effort to serve the people concerned in the best possible way
<b>2. What are the causes of the problem?</b>
<p>City centre mobility for special class :</p> <p>There is no application or website that includes a map of the times, paths and prepared location -</p> <p>You do not have any data or information about the presence of special passages or a road that leads to a specific - administration or institution in a natural way</p> <p>There are no passages for the disabled on many roads, streets and alleys -</p> <p>No directional signs-</p> <p>The lack of special equipment for the disabled in many government headquarters or companies (elevator, wheelchair, - etc.)</p>



Description of the commitment
<p><b>1. What has been done so far to address the problem?</b></p> <p>Sufficient for some corridors in government headquarters and departments and some directional signs</p>
<p><b>2. What solution do you suggest?</b></p> <p>A system on mobile phones or a website that contains a smart map that draws the prepared route with the necessary data about the preparation of the government headquarters, administration or commercial center and the availability of .equipment</p>
<p><b>3. What results do we want to achieve by implementing this commitment?</b></p> <p>An interactive map available on mobile phones and computers, easy to use , similar toGoogle Maps, will enable the involvement of government and private institutions, commercial centers, and the municipality of El Kef in preparing .paths, roads, and alleys with clear signs on the road to guide them</p>

Engagement Analysis	
Questions	Answer (if not applicable, simply answer N/A)
<p>4. How will the commitment promote its transparency?</p>	<p>Failure to comply with the implementation of what is entrusted to any governmental or private structure or administration will automatically appear in red on the map, with the deficiency evidence mentioned (.lack of an elevator, wheelchair, etc)</p>
<p>5. How will the commitment help foster accountability?</p>	<p>Failure to comply with the implementation of legislative and regulatory texts related to serving persons with disabilities by providing minimum passages is subject to automatic accountability for .violating a legal text for this purpose</p>
<p>6. How will engagement improve citizen participation in defining, implementing and monitoring solutions?</p>	<p>The generalization of signs, markings and paths for the disabled will enhance the culture of integrating this group into society and treating them on the .basis of full citizenship rights</p>

Engagement Planning					
Milestones	Expected results	Date of realization n planned	Stakeholders		
<ul style="list-style-type: none"> <li>- system</li> <li>- Link on website</li> <li>- Preparing some paths</li> <li>- Public road signs</li> </ul> Sidewalk signs for private lanes	<ul style="list-style-type: none"> <li>- Interactive map with all data</li> </ul> Paths and sidewalks are marked with blue signs indicating wheelchair .access	2 years	Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties
			El Kef		
			Responsible :		
			Supporting stakeholders		
			Municipality	Associations	Other parties